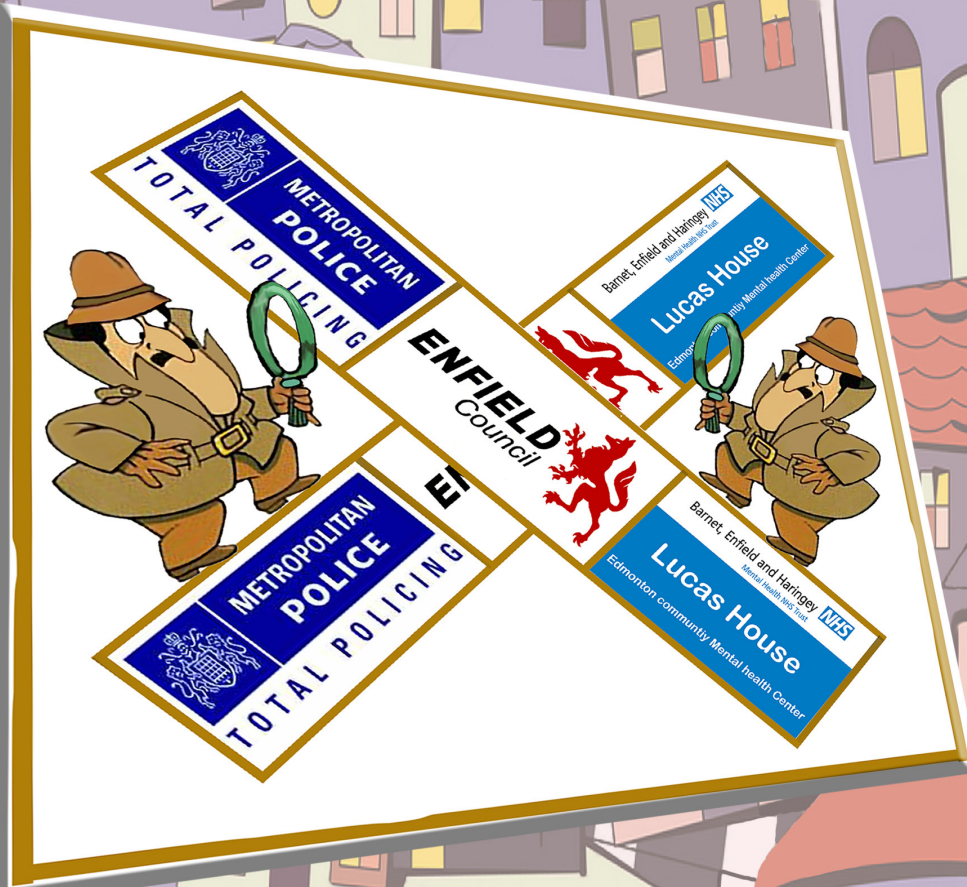


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|               | Jo O'Brien RE MR SIMON CORDELL                   | 06/03/2015  | 11:25       | 1008             | 363,364,365,<br>366,367,368 |
|               | FW RE FOI  | 06/03/2015  | 13:42       | 1008             | 369,370,371,<br>372         |
|               | FW RE FOI  | 06/03/2015  | 15:36       | 1008             | 373,374,375,<br>376,377     |
|               | Re Simon Cordell Asbo                            | 08/03/2015  | 16:07       |                  | 378,379,380                 |
|               | FW RE FOI  | 06/03/2015  | 17:16       | 1008             | 381,382,383,384             |
|               | RE FW RE FOI                                     | 06/03/2015  | 17:14       | 1008             | 385,386,387,388             |
|               | Read acknowledgement                             | 06/03/2015  | 17:19       | 1008             | 389                         |
|               | Read acknowledgement                             | 09/03/2015  | 16:21       | 1011             | 390                         |
|               | Re Simon Cordell Asbo Lorraine Cordell Statement | 09/03/2015  | 16:47       | 1011             | 391                         |

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|               | Read acknowledgement                  | 09/03/2015  | 16:51       | 1011             | 392                             |
|               | Fwd. CC Police v Simon Cordell        | 09/03/2015  | 17:11       | 1011             | 393                             |
|               | Floor Plans Ponders End Festival      | 09/03/2015  | 18:26       | 1011             | 394                             |
|               | Company ware house                    | 09/03/2015  | 20:36       | 1011             | 395                             |
|               | RE Simon Cordell Late data for court  | 09/03/2015  | 21:19       | 1011             | 396,397                         |
|               | RE Simon Cordell Late data for court  | 09/03/2015  | 22:02       | 1011             | 398,399                         |
|               | RE Simon Cordell Late data for court  | 09/03/2015  | 22:14       | 1011             | 400,401                         |
|               | RE Simon Cordell Late data for court  | 10/03/2015  | 02:51       | 1012             | 402,403                         |
|               | Company ware house                    | 11/03/2015  | 15:00       | 1013             | 404                             |
|               | Too smooth check front                | 17/03/2015  | 22:55       | 1020             | 405,406                         |
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|               | Too smooth check front                | 20/03/2015  | 11:45       | 1023             | 408                             |
|               | FW RE FOI                             | 20/03/2015  | 15:33       | 1023             | 409,410,411,<br>412,413 414,415 |
|               | Re Simon Cordell ASBO Update          | 20/03/2015  | 15:53       | 1023             | 416                             |
|               | Read acknowledgement                  | 20/03/2015  | 16:20       | 1023             | 417                             |
|               | Too smooth check front                | 21/03/2015  | 23:57       | 1024             | 418                             |
|               | Too smooth check front                | 22/03/2015  | 16:54       | 1025             | 419                             |
|               | Re Simon Cordell ASBO Update          | 24/03/2015  | 16:11       | 1027             | 420,421                         |
|               | Re Simon Cordell ASBO Update          | 24/03/2015  | 17:14       | 1027             | 422,423                         |
|               | Too Smooth Booking Invoice            | 20/03/2015  | 10:36       | 1029             | 424                             |
|               | Re Simon Cordell ASBO                 | 31/03/2015  | 09:20       | 1034             | 425                             |
|               |                                       | 31/03/2015  | 09:32       | 1034             | 426                             |
|               | Lorraine Cordell FW Issue I am having | 17/04/2015  | 17:57       | 1051             | 427                             |
|               | RE Simon Cordell ASBO                 | 20/04/2015  | 18:27       | 1054             | 428,429,430,431,<br>432         |
|               | RE Simon Cordell ASBO                 | 28/04/2015  | 12:28       | 1062             | 433,434,435,436,<br>437,438     |

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|               | having with neighbours   | 04/05/2015                 | 13:22       | 1068             | 439                      |
|               | Lorraine Cordell RE Can you please help  | 19/05/2015                 | 16:37       | 1083             | 440                      |
|               | FW Issue I am having with neighbours   | 28/05/2015                 | 15:16       | 1092             | 441                      |
|               | RE Issue I am having   | 31/05/2015                 | 15:34       | 1095             | 442                      |
|               | FW Issue I am having with neighbours   | 01/06/2015                 | 14:38       | 1096             | 443,444                  |
|               | Conference at Holborn Chambers 6 Gate St, London WC2A 3HP  | 04/06/2015                 | 18:36       | 1099             | 445                      |
|               | Conference at Holborn Chambers 9th June 2015 at 12pm   | 08/06/2015                 | 19:05       | 1103             | 446                      |
|               | RE Please can you help this cannot carry on!   | 10/06/2015                 | 21:13       | 1105             | 447                      |
|               | Too Smooth Sound Cloud   | 10/06/2015                 | 21:13       | 1105             | 448                      |
|               | RE Conference at Holborn Chambers 9th June 2015 at 12pm  | 16/06/2015                 | 21:37       | 1111             | 449,450                  |
|               | FW Issue I am having with neighbours   | 20/06/2015                 | 19:12       | 1115             | 451,452                  |
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|               | From Andy Barrister  | 03/08/2015                 | 20:50       | 1159             | 457                      |
|               | RE Simon Cordell   | 05/08/2015                 | 19:29       | 1161             | 458,459                  |
|               | RE Simon Cordell   | 05/08/2015                 | 21:05       | 1161             | 460,461                  |
|               | Fwd. Cordell Back sheet  | 03 and 04/08/15-11/08/2015 | 12:35       | 1167             | 462                      |
|               | Lorraine Cordell FW Please can you help this cannot carry on   | 18/08/2015                 | 11:19       | 1174             | 463,464                  |
|               | RE Simon Cordell Appeal Date   | 21/09/2015                 | 08:47       | 1208             | 465,466,467, 468,469,470 |
|               | Re Complaint   | 21/09/2015                 | 13:59       | 1208             | 471                      |
|               | Dawn Allen RE Complaint <sup>14</sup>  | 21/09/2015                 | 14:17       | 1208             | 472,473                  |

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|               | Lorraine Cordell RE Complaint                 | 21/09/2015  | 16:14       | 1208             | 479,480,481   |
|               | Dawn Allen RE_ Complaint                      | 21/09/2015  | 16:29       | 1208             | 482,483,484,485                                     |
|               | Lorraine Cordell RE Complaint                 | 21/09/2015  | 17:03       | 1208             | 486,487,488,489,490                                 |
|               | RE Simon Appeal                               | 23/09/2015  | 14:56       | 1210             | 491,492   |
|               | 9th October 2015 at 2pm office appointment    | 08/10/2015  | 23:18       | 1225             | 493   |
|               | RE 9th October 2015 at 2pm office appointment | 09/10/2015  | 09:58       | 1226             | 494,495   |
|               | Me to Mother Case Defence Asbo                | 13/10/2015  | 17:34       | 1230             | 496   |
|               | Re Appeal Simon Cordell                       | 13/10/2015  | 19:05       | 1230             | 497   |
|               | Re Appeal Simon Cordell                       | 13/10/2015  | 21:34       | 1230             | 498,499   |
|               | Dear Louise Brown                             | 16/10/2015  | N/a         | 1233             | 500,501   |
|               | Louise Brown Jackie Gubby                     | 16/10/2015  | N/a         | 1233             | 502,503,504   |
|               | Lorraine Cordell Re Simon Cordell             | 16/10/2015  | 15:30       | 1233             | 505   |
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|               | Me to Mother Case Defence Asbo                | 25/10/2015  | 05:29       | 1242             | 507   |
|               | Re Simon Cordell Appeal                       | 29/10/2015  | 23:15       | 1246             | 508,509,510,511,<br>512,513,514,515                 |
|               | Re Simon Cordell Complaint                    | 02/11/2015  | 17:38       | 1250             | 516,  |
|               | Louise Brown RE Simon Cordell                 | 03/11/2015  | 11:16       | 1251             | 517,518   |
|               | Jackie Gubby RE Simon Cordell                 | 03/11/2015  | 13:03       | 1251             | 519,520   |
|               | RE Simon Cordell Appeal Update                | 05/11/2015  | 21:24       | 1253             | 521,522,523,524,525,<br>526,527,528,529,530         |
|               | RE Simon Cordell Appeal Update-               | 05/11/2015  | 22:32       | 1253             | 531,532,533,534,535,<br>536,537,538,539,540,<br>541 |
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|               | Re Next appointment   | 19/11/2015  | 12:43       | 1267             | 564,565,566 |
|               | Progress Way conference notes   | 24/11/2015  | 16:46       | 1273             | 567         |
|               | Office meeting 7th December at 5pm  | 02/12/2015  | 12:51       | 1280             | 568         |
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|               | RE Simon  | 08/12/2015  | 22:20       | 1286             | 570,571     |
|               | Me to Mother Case Defence Asbo  |             | 18:25       |                  | 572         |
|               | Enfield Council Sign up for an Enfield Connected account today                      | 22/12/2015  | 09:13       | 1300             | 573,574     |
|               | Me to Mother Case Defence Asbo  | 22/12/2015  | 12:00       | 1300             | 575         |
|               | Me to Mother Case Defence Asb   | 22/12/2015  | 14:57       | 1300             | 576         |
|               | Me letter of complaint about NH's   | 05/01/2016  | 13:47       | 1315             | 577,578     |
|               | Lorraine Cordell RE Simon Cordell Complaint   | 15/01/2016  | 16:49       | 1325             | 579,580     |
|               | Mother and Me Letter to Judge   | 18/01/2016  | 08:25       | 1328             | 581         |
|               | Data-Protection-Request   | 26/01/2016  | N/a         | 1336             | 582,583     |
|               | Simon Cordell Authority Letter  | 26/01/2016  | N/a         | 1336             | 584         |
|               | Re Enfield Council Subject Access Request Simon Cordell                             | 27/01/2016  | 18:20       | 1337             | 585         |

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|               | Me to Mother Case Defence Asbo                   | 08/02/2016  | 15:37       | 1349             | 587         |
|               | Me to Mother Case Defence Asbo                   | 08/02/2016  | 21:52       | 1349             | 588         |
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|               | Me to Mother Case Defence Asbo                   | 13/02/2016  | 16:38       | 1354             | 591         |
|               | Lorraine Cordell FW Simon Cordell Com-<br>plaint | 15/02/2016  | 11:03       | 1356             | 592,593,594 |
|               | Lorraine Cordell RE_ Simon Cordell               | 15/02/2016  | 11:06       | 1356             | 595,596,597 |
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|               | Personal Licence                                 | 15/02/2016  | 11:50       | 1356             | 603,604     |
|               | Me to Mother Case Defence Asbo                   | 15/02/2016  | 19:09       | 1356             | 605         |
|               | Me to Mother Case Defence Asbo                   | 15/02/2016  | 22:32       | 1356             | 606         |
|               | Me to Mother Case Defence Asbo                   | 15/02/2016  | 22:45       | 1356             | 607         |
|               | Me to Mother Asbo Case                           | 17/02/2016  | 01:53       | 1358             | 608         |
|               | Me to Solicitor 1st Asbo                         | 17/02/2016  | 11:07       | 1358             | 609         |
|               | Working on first Asbo                            | 18/02/2016  | 01:10       | 1359             | 610         |
|               | 1st Asbo me to Mother                            | 21/02/2016  | 19:59       | 1362             | 611         |
|               | 1st Asbo me to Mother                            | 21/02/2016  | 20:02       | 1362             | 612         |
|               | 1st Asbo me to Mother                            | 21/02/2016  | 21:03       | 1362             | 613         |
|               | 1st Asbo me to Mother                            | 21/02/2016  | 21:06       | 1362             | 614         |
|               | 1st Asbo me to Mother                            | 21/02/2016  | 21:11       | 1362             | 615         |
|               | 1st Asbo Skeleton Response                       | 22/02/2016  | 00:49       | 1363             | 616         |
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|               | Me to Mother Case Defence Know                   | 28/02/2016  | 20:17       | 1369             | 618         |
|               | Josephine Solicitor                              | 29/02/2016  | 13:19       | 1370             | 619         |



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|               | RE_ Enfield Council Subject Access Request Simon Cordell            | 09/03/2016  | 19:29       | 1379             | 621,622,623                                |
|               | Theresa Dodd Enfield Council Subject Access Request - Simon Cordell | 21/03/2016  | 12:32       | 1391             | 624,625                                    |
|               | Theresa Dodd Enfield Council Subject Access Request - Simon Cordell | 22/03/2016  | 13:24       | 1392             | 626,627,628                                |
|               | 1st Asbo Trial Court Transcripts                                    | 23/05/2016  | 03:24       | 1454             | 629,630,631, 632,633,634, 635,636,637, 638 |
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|               | Establishing Printer Company  | 06/06/2016  | 07:04       | 1468             | 640  |
|               | Establishing Printer Company bits                                   | 18/06/2016  | 00:52       | 1480             | 641,642                                    |
|               | Establishing Printer Company  | 18/06/2016  | 00:52       | 1480             | 643  |
|               | New Computer Mac  | 18/06/2016  | 11:12       | 1480             | 644,645                                    |
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|               | Case Defence  | 04/09/2016  | 11:49       | 1558:            | 650  |
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|               | Court Case Building   | 05/09/2016  | 01:06       | 1559:            | 652  |
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|               | Establishing Printer Company  | 05/09/2016  | 16:23       | 1559:            | 654  |
|               | Building Doctor report  | 05/09/2016  | 22:48       | 1559:            | 655  |
|               | Case Defence Josephine  | 08/09/2016  | 13:12       | 1562:            | 656  |
|               | Case Defence Josephine  | 08/09/2016  | 14:04       | 1562:            | 657  |
|               | Case Defence Josephine  | 08/09/2016  | 16:01       | 1562:            | 658,659                                    |
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|               | Building Doctors Report 5 NH's Complaint 1         | 14/09/2016  | 15:10       | 1568:            | 673,674         |
|               | Case Defence Josephine                             | 16/09/2016  | 13:41       | 1570:            | 675,676         |
|               | Case Defence Josephine                             | 16/09/2016  | 20:09       | 1570:            | 677             |
|               | Case Defence Josephine                             | 19/09/2016  | 10:57       | 1573:            | 678,679,680     |
|               | Case Defence Josephine                             | 19/09/2016  | 12:09       | 1573:            | 681             |
|               | Case Defence Josephine                             | 19/09/2016  | 12:46       | 1573:            | 682,683,684     |
|               | Case Defence Josephine Andy Lock Meeting           | 20/09/2016  | 01:29       | 1574:            | 685             |
|               | Case Defence Josephine                             | 20/09/2016  | 01:36       | 1574:            | 686             |
|               | Case Defence Josephine                             | 21/09/2016  | 00:59       | 1575:            | 687             |
|               | Mother & me making letter for judge trial Asbo 1st | 25/09/2016  | 15:54       | 1579:            | 688,689         |
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|               | Me making picture for Kate                         | 17/10/2016  | 19:11       | 1601:            | 691             |
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|               | Building Printer Company                           | 05/11/2016  | 12:58       | 1620:            | 693             |
|               | Getting printer software                           | 07/11/2016  | 10:29       | 1622:            | 694             |
|               | Establishing a Printer Company                     | 22/11/2016  | 02:50       | 1637:            | 695,696         |
|               | Establishing a Printer Company                     | 22/11/2016  | 04:03       | 1637:            | 697             |
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|               | Formal Complaint dated                             | 24/11/2016  | N/a         | 1639:            | 702,703,704,705 |

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|               | Data-Protection-Enfield-Council                                      | 24/11/2016  | N/a         | 1639:            | 723,724         |
|               | Simon Cordell Authority Letter                                       | 24/11/2016  | N/a         | 1639:            | 725             |
|               | Re Simon Cordell Formal Complaint                                    | 24/11/2016  | 16:22       | 1639:            | 726             |
|               | Re Simon Cordell Formal Complaint                                    | 24/11/2016  | 16:34       | 1639:            | 727             |
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|               | Establishing Printer Company   | 25/11/2016  | 15:30       | 1640:            | 730             |
|               | Establishing Printer Company   | 26/11/2016  | 04:36       | 1641:            | 731             |
|               | Establishing Printer Company   | 26/11/2016  | 05:40       | 1641:            | 732             |
|               | Establishing Printer Company   | 28/11/2016  | 09:08       | 1643:            | 733             |
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|               | Complaints and information FW CRM COM Simon Cordell Formal Complaint | 30/11/2016  | 15:14       | 1645:            | 735,736         |
|               | Daniel Ellis RE CRM COM 1885 Simon Cordell Formal Complaint          | 01/12/2016  | 11:21       | 1646:            | 737,738,739,740 |
|               | Lorraine Cordell RE CRM COM 1885 Simon Cordell Formal Complaint      | 05/12/2016  | 21:41       | 1650:            | 741             |
|               | Establishing Printer Company   | 07/12/2016  | 13:11       | 1652:            | 742             |
|               | RE CRM COM Simon Cordell Formal Complaint                            | 08/12/2016  | 10:12       | 1653:            | 743             |
|               | Alev   | 12/12/2016  | 09:19       | 1657:            | 744             |
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|               | Concetta Nobile SAR  | 21/12/2016  | 13:03       | 1666:            | 751,752                             |
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|               | Dionne Grant RE SAR  | 13/01/2017  | 13:55       | 1689             | 769,770,771,772,<br>773             |
|               | Dionne Grant RE SAR  | 13/01/2017  | 18:48       | 1689             | 774,775,776,777,<br>778,779         |
|               | Dionne Grant RE SAR  | 16/01/2017  | 15:20       | 1692             | 780,781,782,783,<br>784,785,786,787 |
|               | Mother and I Report about Doctors  | 17/01/2017  | 15:51       | 1693             | 788                                 |
|               | Access letter for Burncroft Avenue   | 01/02/2017  | N/a         | 1708             | 789,790                             |
|               | Lemmy Nwabuisi Re Anti-Social Behaviour Allegations                          | 02/02/2017  | 10:45       | 1709             | 791,792                             |
|               | Sarah Fletcher Copy of letter sent to Mr Simon Cordell                       | 02/02/2017  | 13:08       | 1709             | 793,794                             |
|               | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 07/02/2017  | 14:09       | 1714             | 795,796,797,798                     |
|               | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 08/02/2017  | 16:08       | 1715             | 799,800,801,802,<br>803,804         |
|               | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 08/02/2017  | 16:44       | 1715             | 805,806,807,808,<br>809,810         |
|               | Recall Anti-Social Behaviour Allegations against Mr Simon Cordell            | 08/02/2017  | 16:45       | 1715             | 811                                 |
|               | Lemmy Nwabuisi FW Anti-Social Behaviour Allegations against Mr Simon Cordell | 08/02/2017  | 16:56       | 1715             | 812,813,814,815,<br>816,817,818     |

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|        | Lemmy Nwabuisi FW Anti-Social Behaviour Allegations against Mr Simon Cordell | 10/02/2017 | 16:01 | 1717      | 819,820,821,822,823                             |
|        | Lemmy Nwabuisi FW Anti-Social Behaviour Allegations against Mr Simon Cordell | 16/02/2017 | 14:13 | 1723      | 824,825,826,827,828,829                         |
|        | 3rd Letter to Mr Cordell,  | 16/02/2017 | N/a   | 1723      | 830   |
|        | Access letter for Burncroft Avenue   | 20/02/2017 | N/a   | 1727      | 831   |
|        | Sarah Fletcher Copy of letter sent to Mr Cordell                             | 21/02/2017 | 18:07 | 1728      | 832,833   |
|        | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 22/02/2017 | 11:08 | 1729      | 834,835,836,837,838,839,840                     |
|        | Sarah Fletcher RE Mr Cordell   | 24/02/2017 | 16:49 | 1731      | 841,842   |
|        | Dionne Grant RE Response to SAR Ref CRM SAR                                  | 27/02/2017 | 13:14 | 1734      | 843,844,845,846                                 |
|        | Establishing Printer Company Testing Papers                                  | 08/03/2017 | 20:03 | 1743      | 847   |
|        | Establishing Printer Company Software Student Discount                       | 09/03/2017 | 19:40 | 1744      | 848   |
|        | NH's Complaint   | 15/03/2017 | 15:38 | 1750      | 849,850   |
|        | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 16/03/2017 | 14:12 | 1751      | 851,852,853,854,855,856,857,858,859             |
|        | 4th Letter to Mr Cordell,  | 16/03/2017 | N/a   | 1751      | 860,861   |
|        | Lemmy Nwabuisi RE Anti-Social Behaviour Allegations against Mr Simon Cordell | 21/03/2017 | 16:26 | 1756      | 862,863,864,865,866,867,868,869,870,871,872     |
|        | RE Anti-Social Behaviour Allegations against Mr Simon Cordell                | 21/03/2017 | 18:56 | 1756      | 873,874,875,876,877,878,879,880,881,882,883,884 |
|        | Establishing Printer Company Test Papers                                     | 25/03/2017 | 16:09 | 1760      | 885   |
|        | Establishing Printer Company Ty  | 25/03/2017 | 20:26 | 1760      | 886   |
|        | NH's Complaint   | 29/03/2017 | 11:27 | 1764      | 887,888,889                                     |
|        | NH's Complaint   | 30/03/2017 | 12:15 | 1765      | 890,891   |
|        | Establishing Printer Company   | 02/04/2017 | 12:26 | 1768      | 892   |
|        | Establishing Printer Company K 22  | 03/04/2017 | 17:06 | 20:26     | 893   |

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|               | NH's Complaint                              | 29/03/2017  | 11:27       | 1764             | 894,895,896 |
|               | NH's Complaint                              | 30/03/2017  | 12:15       | 1765             | 897,898     |
|               | Establishing Printer Company                | 02/04/2017  | 12:26       | 1768             | 899         |
|               | Establishing Printer Company K              | 03/04/2017  | 17:06       | 20:26            | 900         |
|               | Establishing Printer Company Stew           | 04/04/2017  | 21:56       | 1770             | 901         |
|               | Establishing Printer Company Test Papers    | 04/04/2017  | 13:51       | 1770             | 902,903     |
|               | Establishing Printer Company Test Papers    | 04/04/2017  | 15:03       | 1770             | 904,905     |
|               | Establishing Printer Company Test Papers    | 05/04/2017  | 10:18       | 1771             | 906,907     |
|               | Establishing Printer Company Test Papers    | 05/04/2017  | 10:25       | 1771             | 908,909     |
|               | Establishing Printer Company Ty             | 08/04/2017  | 10:06       | 1774             | 910         |
|               | Building a Defence Case                     | 17/04/2017  | 19:11       | 1773             | 911         |
|               | Building a Defence Case                     | 18/04/2017  | 11:09       | 1784             | 912         |
|               | Website for Too Smooth                      | 25/04/2017  | 10:02       | 1791             | 913         |
|               | Building a Company Book Making Machine      | 26/04/2017  | 09:46       | 1792             | 914,915,916 |
|               | NH's  | 03/05/2017  | 15:00       | ?                | 917         |
|               | DWP-Letter-Mandatory-dated                  | 12/05/2017  | N/a         | 1808             | 918,919,920 |
|               | Printers Joel                               | 13/05/2017  | 22:38       | 1809             | 921         |
|               | Building a Defence Case transcribe Software | 17/05/2017  | 15:18       | 1813             | 922         |
|               | Working on case transcripts                 | 18/05/2017  | 15:28       | 1814             | 923         |
|               | Council                                     | 20/05/2017  | 14:09       | 1816             | 924         |
|               | Sally 1st Asbo                              | 24/05/2017  | 10:49       | 1820             | 925,926     |
|               | Mother know                                 | 24/05/2017  | 10:57       | 1820             | 927         |
|               | Mother 1ST Asbo                             | 24/05/2017  | 13:54       | 1820             | 928         |

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|        | Printers Joel  | 30/05/2017 | 18:33 | 1826      | 929   |
|        | Printers Book Maker  | 01/06/2017 | 12:58 | 1828      | 930,931   |
|        | Email to Mother Me   | 11/06/2017 | 11:31 | 1838      | 932   |
|        | Lorraine Cordell RE S Cordell Benefit Claim                  | 16/06/2017 | 15:46 | 1843      | 933   |
|        | Printers Poster jet  | 16/06/2017 | 23:17 | 1843      | 934,935   |
|        | NOSP - Simon Cordell   | 19/06/2017 | N/a   | 1846      | 936,937,938,939,940,941,942,943,944,945,946,947 |
|        | Lemmy Nwabuisi Re Notice of Seeking Possession               | 19/06/2017 | 16:46 | 1846      | 948,949   |
|        | Revenues and Benefits Your Benefit Claim                     | 23/06/2017 | 10:38 | 1850      | 950,951   |
|        | Lorraine Cordell RE Mr Cordell Notice of Seeking Possession  | 26/06/2017 | 00:49 | 1853      | 952,953,954                                     |
|        | Lorraine Cordell RE Your Benefit Claim                       | 29/06/2017 | 13:40 | 1856      | 955,956   |
|        | An Email in regards to the JR PDF                            | 03/07/2017 | 16:34 | 1860      | 957   |
|        | An Email in regards to the 1st Asbo Crown court Transcripts  | 19/07/2017 | 15:04 | 1876      | 958,959   |
|        | Possession Order Notice / Lemmy                              | 19/07/2017 | N/a   | ?         | 960,961,962,963,964,965,966,967,968,969         |
|        | Traffic Copper Brixton                                       | 19/07/2017 | 15:04 | 1876      | 970,971,972,973,974                             |
|        | Lemmy Nwabuisi   | 25/07/2017 | N/a   | 1882      | 975,976,977,978,979                             |
|        | Mega Account   | 25/07/2017 | 04:13 | 1882      | 980   |
|        | Mega Account   | 25/07/2017 | 04:15 | 1882      | 981,982,983,984                                 |
|        | Lemmy Nwabuisi RE Simon Cordell Notice of Seeking Possession | 28/07/2017 | 13:53 | 1885      | 985,986   |
|        |  |            |       |           |   |
|        |  |            |       |           |   |

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**From:** Leslie, Sandra [sandra.leslie@hmcts.gsi.gov.uk] on behalf of GL-BROMLEYMCENQ [gl-bromleymcenq@hmcts.gsi.gov.uk]  
**Sent:** 04 April 2015 09:07  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell 1403116916  
Morning Lorraine,

We will keep you updated.

Regards

Miss S E Leslie

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 02 April 2015 17:18  
**To:** GL-BROMLEYMCENQ  
**Subject:** RE: Simon Cordell 1403116916

Dear Miss S E Leslie

Could you please keep me updated as to when the new date will be via this email as it does seem that we are not getting letters, and I do not want to miss a next court date due to this.

Regards

Lorraine Cordell

---

**From:** Leslie, Sandra [mailto:sandra.leslie@hmcts.gsi.gov.uk] **On Behalf Of** GL-BROMLEYMCENQ  
**Sent:** 02 April 2015 11:04  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell 1403116916

Morning Mrs Cordell,

I have received a decision from th Clerk he has advised that the case be put in court as an application to be re-opened Mr Cordell will be sent a date in due course to attend, I apologise for the delay.

Regards

Miss S E Leslie

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2015 17:13  
**To:** GL-BROMLEYMCENQ  
**Subject:** RE: Simon Cordell 1403116916

Dear Miss S E Leslie

I still have not had any update to this case could you please get back to me with what is going on as i would like to get this addressed.

Regards

Lorraine Cordell

---

**From:** Leslie, Sandra [mailto:sandra.leslie@hmcts.gsi.gov.uk] **On Behalf Of** GL-BROMLEYMCENQ

**Sent:** 20 March 2015 14:42  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell 1403116916

**Good afternoon Mrs Cordell,**

**Thank you for your email and may to your query I apologise for the delay in replying to your query.**

**I have referred your complaint to a Clerk of the court.**

**Regards**

**Miss S E Leslie**

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 March 2015 17:38  
**To:** GL-BROMLEYMCENQ  
**Cc:** CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk; 'Southju'; 'O'Sullivan Emma'  
**Subject:** RE: Simon Cordell 1403116916

To Whom It May Concern:

### **Complaint**

I am writing this email due to many problems with a case that has been on going for no insurance the old case number was 1402647845 the new case number is 1403116916.

The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.

Many emails have been sent including my insurance I had a list of cases due to a insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.

Then this case happened on the 20/5/2014 this was on a new policy with a new insurance company please see attached insurance document. The insurance started on the 19/05/2014 and I believe this is why this one was not showing on the MID on the 20/05/2014 as it was to short a time.

I have sent many emails to the CPS who do not reply but I do get the read replies so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as i was so upset on the phone to what was going on. I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email. The only traffic CPS that have replied was from CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk a wonderful lady called Sharon Burns.

I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails were I was told to file a statutory declaration which I did for this case on the 02/12/2014 at Highbury Magistrates Court.

When I came out of court I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers. I was told I would get a date in the post with a new date hearing. I have been waiting for the date to come but as of yet I did not get one for this case.

I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the 26/01/2015 again I was found guilty and was very upset and just filed an appeal which will be heard on the 14/05/2015 at Harrow crown court.

But for the Bromley Magistrates' Court case i not had anything.

For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence. today she sent me this over

Dear Mr Cordell

The Court case with the offence date of the 20/05/2014 is as follows :-

South East London Magistrates' Court

Date of Conviction – 06/11/2014

Offence – IN10

Date of Offence – 20/05/2014

Fine - £600

Points – 6

South East London Magistrates' Court

Bromley Magistrates' Court

London Road

Bromley

Kent BR1 1RQ

Telephone no - 020 8437 3500

Hope this information is of help to you

**Tracey Bullock**

Administrative Officer

Court Casework1 D9 | DVLA | Swansea | SA99 1AY

Now I got very upset as I new I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date. I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened. The lady I spoke to said she was going to get the file out and get the right person to call me, but give me an update call just to let me know it had been done.

I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done. I told her I was on the phone to Donna and she told me that is who I needed to speak to.

I was shocked to hear the lady say to me that the case was heard on the 18/12/2014 and I was found guilty again as I did not turn up, but I have had no letters so how was I meant to show up when I did not know I needed to. But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court. so how could the case have been heard on the 18/12/2014. something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the 02/12/2014.

I would like this case looked into and set aside and it to be reopened.

I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the 18/12/2014 could this please be sent via email to this email address.

Also if the court is not willing to deal with this could you please give me the right to appeal to the crown court

and I will file the correct paper work to the court.

Could it also be made sure that the right CPS get the files and my insurance policy so it can be checked I was in fact insured.

And an update as to what will happen as it is very upsetting that I am been found guilty for no insurance when in fact I do pay for my insurance.

Regards

Lorraine Cordell  
Simon Cordell

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**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 09 April 2015 07:12  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Permission to release court transcript  
Morning Lorraine,

Can you please advise when you think the statement will be ready.  
In the meantime, can Simon please confirm the following are the areas of complaint he wishes to be investigated:

1. PC G lied to the insurance company resulting in his van being seized
2. Unlawful seizure of van
3. Unlawful arrest
4. Forced to sign a ticket for 6 penalty points on driving licence and £300 fine
5. PC G lied in court regarding contents of the van
6. No one recorded a formal complaint at the time of the original incident

Once the heads of complaint have been agreed I can establish which officer/s are involved in each part and investigate accordingly.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | Fax 020 7161 6798 | Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 31 March 2015 15:41  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: Permission to release court transcript

Dear Jeanette

Thank you for the update, the statement will be ready in the next few days to send to you it's taken me longer as I was busy dealing with something due to my late mothers death, as its going to inquest review and we was only given 5 weeks to get everything in order.

There are a lot of emails that was going back and forward to the insurance company since 2013 about this issue, and I do mean a lot as I was trying to get the information from them.

Will you need all the emails or just the ones from after Simon was found guilty as that was when I went to the Financial Ombudsman and put a complaint in, this was when the insurance company started to deal with getting me the information needed.

Not sure why you would need all the emails as it has already been proven Simon was insured. And was insured on the date of the 14/11/2013, yes the police officer tried to make his insurance void by saying about the tools. But that was corrected when Kelly Tiller got the call from the police compound on the 26/11/2013. I'm sure I gave you the Letters of Indemnity from KGM to confirm he was insured.

Yes many hours have gone into proving Simon was innocent by ways of emails trying to get the data and audio from them for the courts.

Regards

Lorraine

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 31 March 2015 13:09  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Permission to release court transcript

Afternoon Lorraine,

I was informed today that once a transcript has been prepared by the court they will send a copy of it to you by email. I'm hoping to receive this after the Easter weekend.

When you are ready to send the statement, could you please also send me a copy of Simon's insurance certificate and the emails between the insurance company and yourself.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 26 March 2015 18:57  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** FW: Permission to release court transcript

Dear Jeanette

Thank you for taking the time to come and see us today, as you can see Simon is not great with the police and finds it very hard due to the many things that have gone on in his life due to the police and there is very little trust left for the police with the whole family.

I have forwarded you in a copy of the email giving permission for the court to release the transcript to you.

Could I ask once you get the transcript from the court would it be possible for us to get a copy of it please could you let me know if this would be possible or not, If you cannot I will then put a request into the court myself.

Regards

Lorraine

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]



**Sent:** 26 March 2015 17:56  
**To:** 'Jeanette.Reilly@met.pnn.police.uk'; 'margaretwortco@hotmail.co.uk'  
**Subject:** RE: Permission to release court transcript

To Whom It May Concern:

Please see attached document that gives my permission for the transcript to be released to Jeanette Reilly of the Directorate of Professional Standards. I have signed the document.

Regards

Simon Cordell

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 26 March 2015 15:26  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Permission to release court transcript

Afternoon Lorraine,

As mentioned earlier I have been trying to obtain a copy of the court transcript from Kingston Crown Court for Simon's appeal.  
I have been advised that if an email is received from Simon stating he gives permission for the transcript to be sent to me I should be in receipt of it quicker than applying through the judge.  
Can Simon please send an email to margaretwortco@hotmail.co.uk stating that he gives permission for a copy of the court transcript relating to his appeal hearing on 5th March 2015 to be released to PC Jeanette Reilly.  
The email can come from your email address but needs Simon to sign off with his name and clearly state he gives his permission for this request.

Thank you for your help

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email  
Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 09 April 2015 18:25  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint  
Afternoon Lorraine,

From reading through your initial complaint letter again, I note you have included the contents of an email response from Broadsure Direct on 22/11/2013. This email starts with, "please find response from your insurers. I have listened to the call that took place between the police and my colleague Jessica advising Mr Cordell was carrying tools in his vehicle .....

Can you please forward me a copy of this email so I can show the senders details and time date etc.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 17 April 2015 17:57

**To:** Dawn Allen

**Subject:** FW: Issue i am having

Dear Dawn Allen

I still have not had a reply to the below email please can you get back to me via this email address my son is really suffering due to what the neighbours are doing.

A report needs to be made as this is making my son's health go down hill he is not being able to sleep due to what is going on and other things.

Please can you get back to me?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 31 March 2015 15:34

**To:** Dawn Allen

**Subject:** RE: Issue i am having

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen,

I am writing this email due to not having a reply to my email dated 19/03/2015

I am having a great deal of problems with my neighbours who live above me, they are not letting me sleep and this is having an effect on my health I have asked before if someone could come and speak to me to address these problems and no one has.

I and my mother have made many phone calls about the neighbours above my flat yet nothing is being done.

Please can you get back to me as soon as possible in order to setup a meeting at my home so we can address the issues with the neighbours as soon as possible as I can not live the way I am any longer.

There is also still issues with repairs that have not been addressed.

Regards

Simon Cordell

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 05 March 2014 20:25  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Regina v. Simon Cordell for mention re disclosure issues 6th March 2014  
Hi Josey

Simon knows about court tomorrow and he wants to attend. Can you let me know the time for court tomorrow and who will be attending will it be Jemi?

I am shocked at what the CPS has sent over. They have known all along people was arrested at the party in Feb 2013 with items from the building, saw the damage to the warehouse and still NFA these people they even had the police watching the building seeing people take lots of things out the building in Feb 2013. So really had them red-handed and still done nothing. And NFA the people they did arrest.

Josey they know Simon did not do this so why charge him and put this all on him, this is why they are covering up and don't want to give the information.

Again they have withheld so much information like the pictures from Feb 2013.

Again they have not given any of the officer names that were there before the party started in May 2013 and let the party carry on knowing all this information.

This is clearly a setup.

Can Simon bail be address with this information?

Lorraine

---

**From:** JOSEPHINE WARD [mailto:josephinewardsolicitor@gmail.com]  
**Sent:** 05 March 2014 17:09  
**To:** Lorraine Cordell; too smooth  
**Subject:** Regina v. Simon Cordell for mention re disclosure issues 6th March 2014

Dear Simon / Lorraine

The case is listed tomorrow for mention re disclosure. Simon you are not required to attend but are free to attend.

I attach the CRIS, received this morning re the February 2014 matter.

I will go over this at some point this evening once I finish at the police station.

Regards

Josephine

I know they are not going to want to give us the data this is why we need to keep on their backs this way the judge can be shown how many times data has been asked for. It has been a worry the last times in court as they have said nothing was asked for at some points, even on the 10/03/2015 they even said the request for the public order unit information was only asked for on the 28/02/2015 when we have been asking since 2014 for this information to be asked for they said that's the only things that had been asked for and this is worrying, and is not helping Simon heath at all. Every time its gone to court the barristers have said its down to Simon heath that things have not been done, Josey this is not the case Simon has been to every meeting and done the things he has be asked to do.

If we have to keep taking it back to court to get the information then that is what is going to have to be done. Simon is not well enough to leave this. I was thinking if we did not have the information from the police to take it back to court next week if this can be done.

Please can you get back to me with an update and send over the details of what has been asked for.

This is all making me ill, my heath as you know is not great already and I have many problems.

I am not just dealing with this case for Simon and what the police have done to him over many years which you are aware of how Simon has been treated by the police.

He is really not great also in his heath due to what the police are doing and now has totally locked himself away he don't go out from his flat anymore as he thinks the police are going to kill him, I am trying to deal with this by way of him getting everything for his business, but due to what Michael said to him he will not open it up, and the sections of the ASBO really need to be defined so he can try and carry on with something as I am running out of things to tell him that needs to be done as this is the only way to keep him claim.

I got Tyrone and what the police done to him in Jan 2015, and trying to deal with all his hospital dates.

I also got the appeal for Simon no insurance on the 14/05/2015 and there will be one other date also.

I got 2 complaints running with the police.

And on top of that I got what happened to my mum and trying to deal with all the write ups for that as the coroner is taking it to a per inquest review on the 30/04/2015 and everything is really getting on top of me and I am really stressed. I also got to look forward to 2 operations at the same hospital my mother passed away in, and that is stressing me out I need to try and keep on top of things as I know the 2 operation will need to be done earlier not later and I trying to fit everything around dates and things that need to be done.

Please can you get back to me with an update about the information for the ASBO case and the below emails.

Regards  
Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 13 April 2015 14:11  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Simon Cordell ASBO

Dear Josey  
Can you please get back to me with an update to the below emails please?  
Regards  
Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 10 April 2015 15:48  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Simon Cordell ASBO  
Hi Josey  
Can you please get back to me about the below email?  
Regards  
Lorraine



**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)] **Sent:** 08 April 2015 13:17 **To:** 'JOSEPHINE WARD'  
**Subject:** RE: Simon Cordell ASBO

Hi Josey

Can you let me know if there are any updates to what I asked Michael to do before you told me he had left the company?

And let me know who is working on Simon case now and send me the files over I asked for.

Have the police been contracted in Essex yet for the information for what they did on the 6th and the time leading up to the 6th and after it?

Also Michael said to Simon on the phone if he opens his business website and hires something out and it ended up in an illegal party Simon would be liable under the asbo he is on, even with his terms and conditions, so this is the reason he has not opened it yet and this is holding him back. We need to understand the terms of the Asbo as if what Michael said Simon would be liable hiring anything out then how does other hire companies work.

Did Michael find out before he left where this asbo is in place for is it just Enfield as that is the council the police used, or is it the whole of the UK, or the met police area? The asbo terms are very broad and we have asked for it to be defined many times, even you said before it needs to be defined and this has never been done at court so Simon still does not know where he stands, and this is holding him back with his company he wants to open it and start trading but is scared to do so.

We need an update and I need the information as to what has been asked for and what has been done as I don't understand anything and nor does Simon. If we need to keep taking it back to court in order to get the disclosure then that should be done. We can't wait till the last min for information as that just opens more doors for more information that is needed.

Also did you speak to Andy Locke and ask him what he wanted to do about the meeting he said he wanted with Simon?

Regards

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]

**Sent:** 31 March 2015 09:33

**To:** Lorraine Cordell

**Subject:** Re: Simon Cordell ASBO

Lorraine

Micheal Mc Kee no longer works at the Firm. I assumed that he had sent this information to you already. I will try to get this information over to you today. I will also email Andy Locke with regards to setting up a meeting. Simon has already had one conference on this case with Hayley Brickell and any conference with Andy Locke is best left until six weeks before the final hearing date but I will obtain Andy's views on this.

Many thanks

Josephine

On Tue, Mar 31, 2015 at 9:20 AM, Lorraine Cordell <[lorra.ine32@bhieyonder.co.uk](mailto:lorra.ine32@bhieyonder.co.uk)> wrote:

Hi Josey Michael

I have emailed a few times now and I have had no replies I asked for information and I have not got anything I also asked if information can be put in for and an update and i have not heard anything.

Can I get an update to if anything has been done and if any requests for data has been put in and if it has can you forward me a copy?

Also, at the last hearing on the 10/03/2015 Andy Locke said he wanted a meeting with Simon. Not sure if he meant after we got the discloser from the public order unit.

Regards

Lorraine

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 22 April 2015 14:47  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** PC/6804/13  
Afternoon Lorraine,

I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance company. I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.

To date I have not received a response from you. I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than 29th April 2015. If I have not received any further information from you by this date I will conduct my investigation on the information already available to me.

Many thanks for your assistance

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | Fax 020 7161 6798 | Email [Jeanette.Reilly@met.police.uk](mailto:Jeanette.Reilly@met.police.uk)  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 28 April 2015 11:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

**Attachments:** Simon Cordell - Kingston - Proceedings - 05 03 15.pdf  
Lorraine,

Please find attached a copy of the Crown Court Transcript. I spoke to Becky at Margaret Wort & Co and she advised me I could send this through to you.  
If it asks you for a password each time you try to open the document it is: MWCO2013 (if this doesn't work in upper case letters, try lower case)

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 28 April 2015 10:41  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: PC/6804/13

Dear Jeanette

I am sorry I have not been in contact with Simon Statement but as said in an earlier email we heard from the coroner office and they are doing an inquest review on the 30/04/2015 which was very short notice to get everything ready for this hearing, as said I been dealing with getting all my late mothers files in order to be able to deal with this which has taken me some time, I am still chancing her bloods and other things and as this means a lot to the whole family due to the way my late mother passed away my time has been spent dealing with this.

We have had to wait since 2013 for this complaint to even be looked at and my son has had to suffer the wait until he proved what the police had done.

There is a number of issues with this complaint we want addressed which you know, I do not feel it was correct of you to pre write Simon statement and think he would just sign it when he had not even talked to you about the complaint. If you had wished you could have taken a statement from him in the meeting which would have taken some hours but you choose not to do this, I am sure a person is meant to be there when a statement is taken by the police as it has to be what they have said.

I am also still waiting for an email from the crown court with the transcript which you said the crown court would send to my email, can you tell me if you have been sent this yet also. If you have not got this is there any update to this.

The statement is ready I spent the last few days writing it up when I should have been dealing with issues related to my late mother, I should have that over to you today or tomorrow in the morning. I am just waiting for Simon to say everything is correct in it and then he will sign it.

Could you please let me know you have this email and that you will in fact wait till you get the statement before handing this over? I am very busy as i still have not got everything done for the inquest review and only have a few days in order to get anything done for this also.

Regards

Lorraine

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 22 April 2015 14:47  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** PC/6804/13

Afternoon Lorraine,

I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance company. I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.

To date I have not received a response from you. I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than 29th April 2015. If I have not received any further information from you by this date I will conduct my investigation on the information already available to me.

Many thanks for your assistance

Jeanette

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**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell ASBO  
**Date:** 28 April 2015 12:28:49

Lorraine

At court this morning and now at police station. Same yesterday. Will call you this afternoon once police station finished.

Josephine

On 20 Apr 2015 18:27, "JOSEPHINE WARD" <[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)> wrote:

Lorraine

I am working through files Michael Mc Kee has been dealing with and trying to prioritise on a hearing date basis, work he should have done and did not do. I will get back to you within next 48 hours.

Regards

Josephine

On 20 Apr 2015 11:19, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Can you please tell me if there is any update to the below emails i have not heard anything from you?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 14 April 2015 16:28

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Simon Cordell ASBO

Dear Josey

I know you are really busy. And sorry to keep emailing you but we have not heard anything

since this last went to court on the 10/03/2015. I was asking Michael to do things and so was Simon before I got the email from you on the 31/03/2015 telling us Michael had left the company. You did say you would send the data over but we have not got it yet.

We have asked for things to be asked for and I not sure if any of it has been done this has been for a long time now, that's why I asking for an update. I don't want to leave things until the last min and then to be trying to chance up information just before the case is due to be heard.

I know they are not going to want to give us the data this is why we need to keep on their backs this way the judge can be shown how many times data has been asked for. It has been a worry the last times in court as they have said nothing was asked for at some points, even on the 10/03/2015 they even said the request for the public order unit information was only asked for on the 28/02/2015 when we have been asking since 2014 for this information to be asked for they said that's the only things that had been asked for and this is worrying, and is not helping Simon heath at all. Every time its gone to court the barristers have said its down to Simon heath that things have not been done, Josey this is not the case Simon has been to every meeting and done the things he has be asked to do.

If we have to keep taking it back to court to get the information then that is what is going to have to be done. Simon is not well enough to leave this. I was thinking if we did not have the information from the police to take it back to court next week if this can be done.

Please can you get back to me with an update and send over the details of what has been asked for.

This is all making me ill, my heath as you know is not great already and I have many problems.

I am not just dealing with this case for Simon and what the police have done to him over many years which you are aware of how Simon has been treated by the police.

He is really not great also in his heath due to what the police are doing and now has totally locked himself away he don't go out from his flat anymore as he thinks the police are going to kill him, I am trying to deal with this by way of him getting everything for his business, but due to what Michael said to him he will not open it up, and the sections of the ASBO really need to be defined so he can try and carry on with something as I am running out of things to tell him that needs to be done as this is the only way to keep him claim.

I got Tyrone and what the police done to him in Jan 2015, and trying to deal with all his hospital dates. I also got the appeal for Simon no insurance on the 14/05/2015 and there will be one other date also. I got 2 complaints running with the police.

And on top of that I got what happened to my mum and trying to deal with all the write ups for



that as the coroner is taking it to a per inquest review on the 30/04/2015 and everything is really getting on top of me and I am really stressed.

I also got to look forward to 2 operations at the same hospital my mother passed away in, and that is stressing me out I need to try and keep on top of things as I know the 2 operation will need to be done earlier not later and I trying to fit everything around dates and things that need to be done.

Please can you get back to me with an update about the information for the ASBO case and the below emails.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 13 April 2015 14:11

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Simon Cordell ASBO

Dear Josey

Can you please get back to me with an update to the below emails please?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 10 April 2015 15:48

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Simon Cordell ASBO

Hi Josey

Can you please get back to me about the below email?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 08 April 2015 13:17

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Simon Cordell ASBO

Hi Josey

Can you let me know if there are any updates to what I asked Michael to do before you told me he had left the company? And let me know who is working on Simon case now and send me the files over I asked for.

Have the police been contracted in Essex yet for the information for what they did on the 6th and the time leading up to the 6th and after it?

Also, Michael said to Simon on the phone if he opens his business website and hirers something out and it ended up in an illegal party Simon would be liable under the Asbo he is on, even with his teams and conditions, so this is the reason he has not opened it yet and this is holding him back. We need to understand the teams of the Asbo as if what Michael said Simon would be liable hiring anything out then how does other hire companies work.

Did Michael find out before he left where this Asbo is in place for is it just Enfield as that is the council the police used, or is it the whole of the UK, or the met police area?

The Asbo teams are very broad and we have asked for it to be defined many times, even you said before it needs to be defined and this has never been done at court so Simon still does not know where he stands, and this is holding him back with his company he wants to open it and start trading but is scared to do so.

We need an update and i need the information as to what has been asked for and what has been done as i don't understand anything and nor does Simon. If we need to keep taking it back to court in order to get the discloser then that should be done. We can't wait till the last

min for information as that just opens more doors for more information that is needed.

Also did you speak to Andy Locke and ask him what he wanted to do about the meeting he said he wanted with Simon?

Regards

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@aamil.com](mailto:josephinewardsolicitor@aamil.com)]

**Sent:** 31 March 2015 09:33

**To:** Lorraine Cordell

**Subject:** Re: Simon Cordell ASBO

Lorraine

Micheal Mc Kee no longer works at the Firm. I assumed that he had sent this information to you already. I will try to get this information over to you today. I will also email Andy Locke with regards to setting up a meeting. Simon has already had one conference on this case with Hayley Brickell and any conference with Andy Locke is best left until six weeks before the final hearing date but I will obtain Andy's views on this.

Many thanks

Josephine

On Tue, Mar 31, 2015 at 9:20 AM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey Michael

I have emailed a few times now and I have had no replies I asked for information and I have not got anything I also asked if information can be put in for and an update and i have not heard anything.

Can I get an update to if anything has been done and if any requests for data has been put in and if it has can you forward me a copy?

Also, at the last hearing on the 10/03/2015 Andy Locke said he wanted a meeting with Simon. Not sure if he meant after we got the discloser from the public order unit.

Regards  
Lorraine

**From:** simon cordell [crompton\_killer@hotmail.co.uk]  
**Sent:** 02 May 2015 14:32  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: Confirmation of Vehicle Tax

> Date: Sat, 2 May 2015 14:24:55 +0100  
> From: donotreply.evl@dvla.gsi.gov.uk  
> To: crompton\_killer@hotmail.co.uk  
> Subject: Confirmation of Vehicle Tax

>  
> THIS IS AN AUTOMATED EMAIL - PLEASE DO NOT REPLY AS EMAILS  
> RECEIVED AT THIS ADDRESS CANNOT BE RESPONDED TO.

>  
> Confirmation of vehicle tax.

>  
> Thank you for using DVLA Vehicle Licensing Online.  
> Your application for vehicle tax has been successful.

>  
> Vehicle Registration Number: MA57LDY  
> Reference Number: 9139 4850 2625 5420  
> Application Made On: 02/05/2015 14:21:15  
> Vehicle Tax Period: 6 months  
> Vehicle Tax Amount Paid: GBP 99.00  
> Last 4 Digits of Payment Card: \*\*\*\* \* 5019

>  
> The law has changed, you do not need to display a tax disc, therefore we will not issue one to you.

>  
> You may wish to save or print this email confirmation for your records.

>  
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>

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 04 May 2015 13:22

**To:** Dawn Allen

**Subject:** RE: Issue i am having with neighbours

Mr Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

EN3 7JQ

Dear Dawn Allen,

I have been sending you so many emails yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help yet nothing is being done.

My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 05 May 2015 17:19  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13  
Afternoon Lorraine,

Many thanks for the statement.

I am currently trying to arrange an interview date with PC Geoghegan and obtain some more information from other officers mentioned.

I will update you as soon as I can.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 || Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 05 May 2015 15:20  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: PC/6804/13

Dear Jeanette

Thank you for the email below and sending the Crown Court Transcript over. Please see attached statement.

Regards

Lorraine

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 28 April 2015 11:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Lorraine,

Please find attached a copy of the Crown Court Transcript. I spoke to Becky at Margaret Wort & Co and she advised me I could send this through to you.  
If it asks you for a password each time you try to open the document it is: MWCO2013 (if this doesn't work in upper case letters, try lower case)

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 28 April 2015 10:41  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: PC/6804/13

Dear Jeanette

I am sorry I have not been in contact with Simon Statement but as said in an earlier email we heard from the coroner office and they are doing a inquest review on the 30/04/2015 which was very short notice to get everything ready for this hearing, as said I been dealing with getting all my late mothers files in order to be able to deal with this which has taken me some time, I am still chancing her bloods and other things and as this means a lot to the whole family due to the way my late mother passed away my time has been spent dealing with this.

We have had to wait since 2013 for this complaint to even be looked at and my son has had to suffer the wait until he proved what the police had done.

There is a number of issues with this complaint we want addressed which you know, I do not feel it was correct of you to pre write Simon statement and think he would just sign it when he had not even talked to you about the complaint. If you had wished you could have taken a statement from him in the meeting which would have taken some hours but you choose not to do this, I am sure a person is meant to be there when a statement is taken by the police as it has to be what they have said.

I am also still waiting for an email from the crown court with the transcript which you said the crown court would send to my email, can you tell me if you have been sent this yet also. If you have not got this is there any update to this.

The statement is ready I spent the last few days writing it up when I should have been dealing with issues related to my late mother, I should have that over to you today or tomorrow in the morning. I am just waiting for Simon to say everything is correct in it and then he will sign it.

Could you please let me know you have this email and that you will in fact wait till you get the statement before handing this over? I am very busy as i still have not got everything done for the inquest review and only have a few days in order to get anything done for this also.

Regards

Lorraine

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 22 April 2015 14:47  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** PC/6804/13

Afternoon Lorraine,



I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance company. I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.

To date I have not received a response from you. I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than 29th April 2015. If I have not received any further information from you by this date I will conduct my investigation on the information already available to me.

Many thanks for your assistance

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email

Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 11 May 2015 15:10

**To:** 'JOSEPHINE WARD'

**Subject:** RE: CPS Letter For Appeal-Case Simon

**Attachments:** CPS-for-Appeal.pdf

Dear Josy

Please see attached letter from CPS i made a mistake the other day thinking it was the court.

But how funny after me sending Simon insurance to them about 100 and them finding him guilty 3 times at Willesden mag court they are now saying oh you have insurance we will not be opposing the Appeal. What a waste of money and time.

I should think this will mean Simon does not need to attend court thank god but i will call the court to check.

Regards

Lorraine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 11 May 2015 15:17

**To:** 'JOSEPHINE WARD'

**Subject:** FW: RE: CPS Letter For Appeal-Case Simon

**Attachments:** CPS-for-Appeal.pdf

Dear Josey

Please see attached letter from CPS i made a mistake the other day thinking it was the court.

But how funny after me sending Simon insurance to them about 100 and them finding him guilty 3 times at Willesden mag court they are now saying oh you have insurance we will not be opposing the Appeal. What a waste of money and time.

I should think this will mean Simon does not need to attend court thank god but i will call the court to check i just called them and they say he will still need to attend can you check if that is correct for me please .

Regards

Lorraine

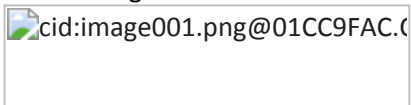
**From:** James Wing [jameswing@broadsuredirect.com]  
**Sent:** 15 May 2015 14:17  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** REF: 00-COSX14MT07-ID<87> OpenAttach Documents

**Attachments:** S Cordell track and trace page.\_JW\_.pdf  
Lorriane,

As discussed track and trace page attached.

Kind Regards,

James Wing



**Administration Department**

**t: 01843 594477**

**f: 01843 594488**

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**From:** GL-BRENTMCENQ [gl-brentmcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 May 2015 17:13  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell  
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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 19 May 2015 17:13

**To:** 'enquiries@harrow.crowncourt.gsi.gov.uk'; 'GL-BrentMCenq@hmcts.gsi.gov.uk'; 'LCCCcollectionUnit@hmcts.gsi.gov.uk'

**Subject:** Re: Simon Cordell

**Attachments:** Won-Appeal.pdf

To Whom It May Concern:

I am writing this email due to a case for using a vehicle without insurance that was heard at Harrow Crown Court on the 14 May 2015 Case Number A20150049 the appeal against conviction was allowed. Please see attached document from the court

When I was found guilty for this case at Willesden Magistrates' Court the case numbers was 011403134612 and the old case number to that was 011401596899.

When I was found guilty at Willesden Magistrates' Court I was given

Fine £600.00

Victim surcharge £60.00

Licence endorsed: 6 penalty points

I am not sure who is to address the points being removed from my driving licence and the Victim surcharge £60.00 therefore could someone please explain if I need to do anything for this.

Also the fine of £600.00 the court arranged this to be taken out of my benefits each week. this is still being taken out I have today made a call to find out what I can do to get this stopped to Willesden court and got cut of the phone. Also I called the fines people up who are collecting this fine and it is still being collected.

Could someone please get the fine to be stopped being taken out of my benefits and also the money they have collected from this fine which I believe started in Aug 2014 to be paid back to me. I am not sure even how it would be paid back to me as it has been taken direct from my benefit which has made me suffer when I did nothing wrong and did in fact have insurance, could someone get back to me if I need to deal with anything to get this fine stopped being taken and also the money that has been taken paid back to me..

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ  
DOB: 26/01/1981

Regards

Simon Cordell

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 20 May 2015 10:11  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** PC/6804/13  
Morning Lorraine,

I hope you are well.

Just to update you that I am looking to conduct an interview with PC Geoghegan next week.

Following the interview, I will be able to decide whether any further information is required before completing an outcome for Simon's areas of complaint.

If you have any questions please do not hesitate to contact me.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Harrow Crown, Enquiries [enquiries@harrow.crowncourt.gsi.gov.uk]  
**Sent:** 20 May 2015 13:03  
**To:** 'lorraine32@blueyonder.co.uk'  
**Cc:** GL-BRENTMCENQ; LCCC Collection Unit; LCCC Enforcement Unit; LCCC Compliance Unit  
**Subject:** FW: Simon Cordell

**Attachments:** Won-Appeal.pdf

Hello Mr Cordell

Your email has been forwarded to Willesden Magistrates Court.

When an appeal is finished, the results go back to Magistrates Court and they are supposed to send notification to London Collection and Compliance Centre and stop the payment of fine etc.

Please contact them to get this amended.

**Regards**

**Bharti Shah**

**Harrow Crown Court**

**020 8424 2294**

**e-mail - [bharti.shah@hmcts.gsi.gov.uk](mailto:bharti.shah@hmcts.gsi.gov.uk)**

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 19 May 2015 17:13  
**To:** Harrow Crown, Enquiries; GL-BRENTMCENQ; LCCC Collection Unit  
**Subject:** Re: Simon Cordell

To Whom It May Concern:

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109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ  
DOB: 26/01/1981

Regards

Simon Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 28 May 2015 15:16

**To:** Dawn Allen

**Subject:** FW: Issue i am having with neighbours

Dear Dawn Allen,

Could you please reply to all my emails as to what can be done with the issues that is going on, you have not replied to one email and this is unfair.

I don't know what is going on and why my son is being treated like this by Enfield Council is it due to what the police did to him?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 04 May 2015 13:22

**To:** Dawn Allen

**Subject:** RE: Issue i am having with neighbours

Mr Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

EN3 7JQ

Dear Dawn Allen,

I have been sending you so many emails yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help yet nothing is being done.

My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 31 March 2015 15:34

**To:** Dawn Allen

**Subject:** RE: Issue i am having

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen,

I am writing this email due to not having a reply to my email dated 19/03/2015

I am having a great deal of problems with my neighbours who live above me, they are not letting me sleep and this is having an effect on my health I have asked before if someone could come and speak to me to address these problems and no one has.

I and my mother have made many phone calls about the neighbours above my flat yet nothing is being done.

Please can you get back to me as soon as possible in order to setup a meeting at my home so we can address the issues with the neighbours as soon as possible as I can not live the way I am any longer.

There is also still issues with repairs that have not been addressed.

Regards

Simon Cordell

Lorraine Cordell

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 01 June 2015 08:11  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** PC/6804/13  
Morning Lorraine,

I hope you are well.

I just wanted to let you know that due to Aid commitments I was unable to interview PC Geoghegan last week as planned.

I am on leave from 11th June - 29th June and will have to reschedule the interview for after this time.

I apologise for this delay and assure you that I will conduct the interview as soon as I can following my return.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 01 July 2015 14:38  
**To:** Dawn Allen  
**Subject:** FW: Issue i am having with neighbours  
Dear Dawn Allen

Complain

I have sent a number of emails regarding the issues my son is having with his neighbours, which you have failed to reply to and have not addressed the issues which has been ongoing. I have given you enough time to reply and address the issues yet you have failed to do anything.

1. I would like it looked into why you do not reply to my emails.
2. I would like it looked into why you have done nothing in regards to the issues that having been ongoing for some time and have done nothing.
3. I would like it looked into why you have allowed a person to suffer and have not done anything about it.

I would like a reply to this complaint and if you can not deal with this please pass it over to a person that can.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 20 June 2015 19:12  
**To:** Dawn Allen  
**Subject:** FW: Issue i am having with neighbours

Dear Dawn Allen,

Seeing as you are not addressing the emails that are being sent I have not option but to take this higher.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 28 May 2015 15:16  
**To:** Dawn Allen  
**Subject:** FW: Issue i am having with neighbours

Dear Dawn Allen,

Could you please reply to all my emails as toi what can be done with the issues that is going on, you have not replied to one email and this is unfair.

I don't know what is going on and why my son is being treated like this by Enfield Council is it due to what the police did to him?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 04 May 2015 13:22

**To:** Dawn Allen

**Subject:** RE: Issue i am having with neighbours

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen,

I have been sending you so many emails yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help yet nothing is being done.

My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell



**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 02 June 2015 14:02

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.

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**From:** JOSEPHINE WARD

**To:** too smooth; Lorraine Cordell; Andrew Locke

**Subject:** Conference at Holborn Chambers 6 Gate St, London WC2A 3HP

**Date:** 04 June 2015 18:36:28

Simon / Lorraine

Please note that the conference has been arranged for Tuesday 9th June 2015 at 12pm at the above address. The nearest tube station is Holborn on the Central Line and the Chambers address is only a 2-minute walk away.

I have emailed Andrew Locke to ask him to confirm what documents he wants to use during the full hearing.

Can you please confirm the following?

Katie's full name, address and email so that a statement can be obtained from her and served on the prosecution

Likewise, in relation to the 24th and 25th May bank statements confirming food purchase or failing that statement from the person who bought the food, how the food was paid for and if there is a bank statement confirming the audit trail this also needs to be produced in the original format.

Both of the above are live issues from the conference with Hayley on 12th February 2015.

I will email over a copy of a letter that I am proposing sending to Angela Bishop at the Directorate of Legal Services. I will of course want Andrew Locke to approve this letter and the information requested as I do not want to alert the prosecution to good points that we may have in cross examination.

You will note when Simon's statement was served this triggered additional statement dealing with potential loopholes we were hoping to exploit. This is why decisions based on legal procedure should be left to Andrew Locke who is the trial advocate as any knee jerk decisions can have an impact on his effectiveness in court.

Any further queries please do not hesitate to contact me.

Regards

**Josephine Ward**

**MICHAEL CARROLL & CO.**

**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 08 June 2015 10:42  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Re: Simon Cordell  
[Hello Ms Cordell](#)

Tottenham Magistrates Court is open Tuesday to Thursday from 09.00a.m. to 5.00p.m. and the contact number is 020 8808 4511.

You are welcome to attend the court at these times.

Regards

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 02 June 2015 14:02  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Re: Simon Cordell

Dear Flo

Sorry to have to email you again but on the 10/03/2015 i asked you if a letter could be written by Odjidja Benedicta B in regards to when she looked over my Son's records Mr Simon Cordell, You took the details of what was needed but i have not heard anything back.

Would it please be possible to get an email address and a contact phone number at Enfield court in order so i can speak to Miss Odjidja Benedicta B about this please.

Or could you tell me the best time to go to Enfield court when she will be on duty so I can speak to her.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 28 February 2015 12:33  
**To:** 'GL-HCORNERMCENQ'  
**Cc:** 'rachel.lavell@hmcts.gsi.gov.uk'  
**Subject:** RE: Re: Simon Cordell

Dear Flo

I believe someone was going to give me an update but nothing was written

Regards

Lorraine

---

**From:** Lavell, Rachel [mailto:rachel.lavell@hmcts.gsi.gov.uk] **On Behalf Of** GL-HCORNERMCENQ  
**Sent:** 28 February 2015 09:32  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Re: Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 27 February 2015 16:30  
**To:** GL-HCORNERMCENQ

**Subject:** RE: Re: Simon Cordell

Re: Attention of Flo

Hi Flo

I have been trying to court the court all day today to see if there is any update i did call on Monday and was told there should be information by the end of the week, but have not heard anything as of yet.

Could you please give me an update?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 13 February 2015 13:50

**To:** 'GL-HCORNERMCENQ@hmcts.gsi.gov.uk'

**Subject:** Re: Simon Cordell

Re: Attention of Flo

Thank you for taking the time to talk to me today about my son Simon Cordell DOB: 26/01/1981

As said on the Phone I am still having problems getting my recorded corrected on the PNC database, I will need a letter to confirm the court has done the checks on the records I have asked to be checked and that there is in fact no register in the courts file for some of the cases.

As said on the phone my son is also due to appeal in your court on the 10/03/2015 if I could get the information needed in a letter by this date I would be most grateful. as the print out that was given to me by Benedicta is not enough.

There were dates that did not have any register at the court when they were checked before by Benedicta.

I have included some new dates as I believe it would be your court that deals with these also. I am sorry that you will need to do a lot of work again to deal with this. Please also see attached document from Benedicta she put stars by the ones which was not in the register of the court.

Regards

Lorraine Cordell















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**From:** JOSEPHINE WARD

**To:** Lorraine Cordell; too smooth

**Subject:** Conference at Holborn Chambers 9th June 2015 at 12pm

**Date:** 08 June 2015 19:05:51

Lorraine / Simon

Andrew Locke sends his apologies but a warned list case has come in tomorrow and he will be in court. I need to rearrange tomorrow's conference.

I was at court all day and my battery died so I have just accessed my messages. I will call first thing in the morning to re-arrange and get back to you.

Regards

Josephine

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 10 June 2015 18:11  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint  
Afternoon Lorraine,

As mentioned in a previous email I sent to you, I had to postpone PC Geoghegan's interview date due to work commitments.

I am now on leave until June 29th but will endeavour to conduct the interview as soon as I can on my return.

Apologies for the delay.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]  
Sent: 10 July 2015 21:13 To: Dawn Allen  
Subject: RE: Please can you help this can not carry on  
Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen

I do not understand why all my phone calls and emails are not getting addressed, I have really tried and so has my son, we have been making calls all the time to try and get something done and I have sent a lot of emails including a complaint email dated 01/07/2015 which I still have had no reply to.

My son and also I have tried to talk to the neighbours which have done nothing they still keep on. My son health is suffering due to what has been ongoing for a long time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing.

I also went to 117 but I believe they were not at home so did not speak to them about the issues.

I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad and you can clearly hear they are doing this is not just someone living there life as normal people would.

You can even hear her following my son around in his flat banging; he does not even want to take a bath because he can hear her above him banging on the floor.

Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes but this has not helped she just acts like nothing is going on.

Debbie has now started to go to my other neighbours at 111 and they are drinking and now 111 is also banging.

I don't know if it is due to Debbie liking my son and when him and his partner ended in Mid 2013 she was hoping something would come of this, as this is the time when she started to come to my son flat door a lot more. when my son was with his partner she used to come to his door maybe once a week for money but after they ended she was coming down more and more she even was trying to give my son drink, he does not drink so would not accept it. She was also writing my son letters and putting them through his door, the letters are not really readable. The main problem with Debbie seemed to start when she came to my son's front door and saw a girl in his flat she saw the girl on more than once and I think this upset her. Since this time things have got worse and worse and my son's health is really suffering.

Please can something be done as we really do not know what to do any longer, if you can not do anything about the neighbours in the block can you please see if you can move my son as he can not take any more, he needs to be able to rest and sleep which at this time it is impossible, this is unfair what is going on to my son's health.

Please can you reply to this email as you have not done to any of my other emails or calls or the calls my son has made regarding this issue which I do not understand why.

Regards

Lorraine Cordell

**Subject:** Request to change toosmooth's SoundCloud password

**From:** SoundCloud (NO-REPLY@soundcloudmail.com)

**To:** re\_wired@ymail.com;

**Date:** Wednesday, 10 June 2015, 21:13



Hey toosmooth1,

We received a request to change your password on SoundCloud.

[Click here to change your password](#)

If you didn't request a password change, you can ignore this message and continue to use your current password; someone probably typed in your email address by accident.

Your friends at SoundCloud

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**Fro**  
**m:** [JOSEPHINE](#)  
**To:** [WARD](#)  
**Subject:** RE: Conference at Holborn Chambers 9th June  
2015 at 12pm  
**Date:** 16 June 2015 21:37:51

Lorraine

Conference arranged at office for 2pm on Monday 22nd June 2015.

Regards

Josephine

On 16 Jun 2015 11:46, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey

Have you been able to talk to Andy Locke yet to set up a meeting at your office Simon is asking me every day to see if I have heard anything as there is only 7 weeks left until it is due in court. Have you heard anything from the crown yet about the application you put in.

Also, could you send me over the work that has been done on the file, so i can see what has been asked for and see if anything has been left what needs to be asked for please?

Simon said he told Michael that Katie did not want to do a statement as she really does not like courts even when she goes with Simon, she hates it and it makes her really scared. He also said he told Michael about the food was paid for in cash and that he does not have a receipt for this, Simon did think he paid for this by his card but that was not the case as he has checked with his bank. He does know what food shop he went to and he was with a girl but he no longer talks to her. Not sure why Michael has not updated the file to show this.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 09 June 2015 11:31 **To:** 'JOSEPHINE WARD'

**Subject:** RE: Conference at Holborn Chambers 9th June 2015 at 12pm Dear Josey

2065



Thank you for the phone call today to let me know the meeting needed to be re-arranged, as said to you on the phone the last days have been a nightmare with Simon as he new the meeting was in Holborn, As said on the phone this morning is there any way to arrange the meeting at your office getting Simon out of his flat to your office will be so much easier on me as it is only at Tottenham then trying to get him to Holborn.

He really thinks the police are going to kill him and his heath is getting worse, even his GP is worried about him and was trying to get Simon to go for a meeting with him for him to get him some help. Simon won't go to see a doctor.

So if you can keep this in mind when re booking the meeting with the barrister I would be grateful, as I really don't think I am going to be able to get him to Holborn as that is in the Centre of London and all the police in London has guns well most of them.

Regards

Lorraine

**From:** JOSEPHINE WARD [mailto:[iosephinewardsolicitor@amail.com](mailto:iosephinewardsolicitor@amail.com)]  
**Sent:** 08 June 2015 19:06  
**To:** Lorraine Cordell; too smooth

**Subject:** Conference at Holborn Chambers 9th June 2015 at 12pm Lorraine / Simon

Andrew Locke sends his apologies but a warned list case has come in tomorrow and he will be in court. I need to rearrange tomorrow's conference.

I was at court all day and my battery died so I have just accessed my messages. I will call first thing in the morning to re-arrange and get back to you.

Regards

Josephine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 20 June 2015 19:12  
**To:** Dawn Allen  
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Regards

Lorraine Cordell

---

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I don't know what is going on and why my son is being treated like this by Enfield Council is it due to what the police did to him?

Regards

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---

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**Sent:** 04 May 2015 13:22  
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EN3 7JQ

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My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 10 July 2015 21:13  
**To:** Dawn Allen  
**Subject:** RE: Please can you help this can not carry on  
Mr Simon Cordell  
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Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen

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My son and also I have tried to talk to the neighbours which have done nothing they still keep on. My son health is suffering due to what has been ongoing for a long time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing.

I also went to 117 but I believe they were not at home so did not speak to them about the issues.

I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad and you can clearly hear they are doing this is not just someone living there life as normal people would.

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Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes but this has not helped she just acts like nothing is going on.

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Please can you reply to this email as you have not done to any of my other emails or calls or the calls my son has made regarding this issue which I do not understand why.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 16 July 2015 13:28

**To:** 'k\_osamor@hotmail.com'

**Subject:** Re: Update

Dear Kate Osamor,

I am writing this email as Andy Love was dealing with a matter for my son's and the police. The last time I spoke to anyone they was still waiting to hear back from the police this was in May 2015.

I have not had any contact or update about this matter and I feel very let down by our MP.

I was on the understanding that due to Andy Love leaving you would have taken up the case.

Could you get back to me with an update, if you need any more information you can contact me via this email.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 19 March 2015 16:37

**To:** Dawn Allen

**Subject:** RE: Can you please help

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen

My son have been having an issue with his neighbours who live above him, this has been going on a while and it is making my son's health go down hill he is not sleeping due to what is going on.

We would like to put a report into the issue and therefore would it please be possible for you to make a date when you would be able to come to my son home to be able to do this, if you can let me know via this email with dates this can be done so we can get this issue addressed as soon as possible I would be grateful.

Regards

Lorraine Cordell

Simon Cordell

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 20 July 2015 16:08  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Complaint  
Afternoon Lorraine,

I hope you are well.

I would like to update you that PC Geoghegan has been interviewed regarding the complaints.

I am now in possession of all the required paperwork needed to complete my investigation.

I will endeavour to complete my final outcome report and then submit this to my Chief Inspector for a final decision.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

**Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.**

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 July 2015 11:22  
**To:** 'kate.osamor.mp@parliament.uk'; 'Andrew Cordell'  
**Subject:** RE: Re: Update  
Dear Kate Osamor,

After a call that was made today about not hearing back from you about the problems with my family and the police.

My brother who made the call was told I had sent the below email to the wrong email which I used k\_osamor@hotmail.com and got this email from <http://www.labour.org.uk/people/detail/kate-osamor>

I now seem to have found the correct email which is kate.osamor.mp@parliament.uk so I am now forwarding this email to this email address.

We have also been told you seem to have the wrong address for me on file you seem to have 28 Byron Terrace, Edmonton, London, N9 7DG, When in fact the address is 23 Byron Terrace, Edmonton, London, N9 7DG

Could someone get back to me with what is going on with this case and if you have heard back from the police.

Best Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 July 2015 13:28  
**To:** 'k\_osamor@hotmail.com'  
**Subject:** Re: Update

Dear Kate Osamor,

I am writing this email as Andy Love was dealing with a matter for my son's Tyrone Benjamin and Simon Cordell and the police.

The last time I spoke to anyone they was still waiting to hear back from the police this was in May 2015.

I have not had any contact or update about this matter and I feel very let down by our MP.

I was on the understanding that due to Andy Love leaving you would have taken up the case.

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Regards

Lorraine Cordell



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 July 2015 11:56  
**To:** 'kate.osamor.mp@parliament.uk'; 'kateosamormpcasework@gmail.com'; 'Andrew Cordell'  
**Subject:** RE: Re: Update  
Dear Kate Osamor,

My brother has just asked me to send over some more details,

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

I do have an issue as everything about what the police have been doing to my family over the last 18+ years was only said on phone calls and very limited information  
The family is at breaking point and my older son Simon Cordell is not coping at all due to what is going on. There is a setup case the police put on him last Sep 2015 for an ASBO which the police know full well he has not done. this case is at court for full hearing on the 3rd and 4th August 2015.

We know full well the public order unit at Scotland yard holds information that proves my son has not done what the police are saying he has, we have asked for this information yet have not been given it.

Also his PNC record is not correct and the police will not do anything about it, with around 8 errors that should not be on his record. and I have the proof of this.

there is 2 complaints in with the Serious Misconduct Investigation Unit (SMIU2A) Directorate of Professional Standards one for Tyrone Benjamin and one for Simon Cordell Simon Cordell one is due to a police officer lying at both the magistrates court where my son was found guilty for something he had not done due to the police officer lying, and also on appeal at the crown court the crown court judge over tuned the guilty and my son won the appeal.

There is so much more that has happened and all due to how much the police hate my family, we can not take no more as a family and something has to be done to stop what the police are doing.

No one could understand what the family has put up with over the last 18+ years, to write it all down would take forever but I am trying to doing this. and we do keep the records.

My kids are mixed race and I know part of the treatment is due to this.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 July 2015 11:22  
**To:** 'kate.osamor.mp@parliament.uk'; 'Andrew Cordell'  
**Subject:** RE: Re: Update

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Regards

Lorraine Cordell

**From:** DUDLEY, Elizabeth H [elizabeth.dudley@parliament.uk]  
**Sent:** 22 July 2015 12:22  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Kate Osamor MP (Edmonton)  
Dear Lorraine

Kate Osamor has asked me to thank you for your email to her. She is making enquiries on your behalf as you requested and will contact you again as soon as she receives a reply from the police.

If, in the meantime, you receive any further information with regard to your case, please do contact our office on one of the telephone numbers above, or by email: [kateosamormpcasework@gmail.com](mailto:kateosamormpcasework@gmail.com) .

With many thanks


Best wishes



Elizabeth H O Dudley

Office Manager/ Senior Parliamentary Assistant to Kate Osamor MP (Edmonton)

Westminster Office: House of Commons, London SW1A 0AA  0207 219 3840

Constituency Office: Broad House, 205 Fore Street, London N18 2TZ  0208 807 1627

**From:** Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Date:** 22 July 2015 11:56:17 BST  
**To:** <[kate.osamor.mp@parliament.uk](mailto:kate.osamor.mp@parliament.uk)>, <[kateosamormpcasework@gmail.com](mailto:kateosamormpcasework@gmail.com)>, "Andrew Cordell"  
<[djmoley69@me.com](mailto:djmoley69@me.com)>  
**Subject:** RE: Re: Update

Dear Kate Osamor,

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Mr Simon Cordell  
109 Bumcroft Ave  
Enfield  
Middlesex  
EN3 7JQ

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Regards

Lorraine Cordell

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 July 2015 11:22

**To:** '[kate.osamor.mp@parliament.uk](mailto:kate.osamor.mp@parliament.uk)'; 'Andrew Cordell'

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**From:** JOSEPHINE WARD

**To:** Andrew Locke; Lorraine Cordell; too smooth

**Subject:** Regina v. Simon Cordell - application for an ASBO 3rd August 2015 at Highbury Corner Magistrates Court

**Date:** 02 August 2015 15:18:55

**Attachments:** statement PC Elsmore 26.06.15.pdf

Andy / Lorraine

Please see attached additional statement and index to bundles.

Andy, I have asked Lorraine to compile a list of raves / illegal parties that she has located on Facebook and the internet to counter what PC Elsmore is saying in his statement. She has compiled a folder of events / raves / illegal parties that PC Elsmore can be asked about. PC Elsmore has made reference to a reduction in raves on Enfield this may be a way of limiting the term of the ASBO should it be imposed. What is very bizzare to me of the fact that no statement has been produced by Val Tanner and a statement should have been produced and she should specifically comment on her knowledge of Simon Cordell, if any in the organisation of illegal raves. PC Elsmore should be asked to produce the emails he sent to DS Tanner and the terms of reference.

Kindly acknowledge safe receipt.

Yours sincerely

**Josephine Ward**

**MICHAEL CARROLL & CO.**

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** From Andy  
**Date:** 03 August 2015 20:50:08  
**Attachments:** IMG 41751.png

See attached.  
Thanks  
Josephine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell  
**Date:** 05 August 2015 19:29:35

Lorraine

Thank you for your email. I have been at police stations all day. Andy has not sent me his court notes yet. When he does, I will forward them. I will make copy of the file tomorrow afternoon / Friday morning depending on how long I am at Thames Magistrates Court in the morning.

Regards  
Josephine

On 5 Aug 2015 15:05, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Josey

Could you please send me over all the papers to Simon's Asbo case I have been asking for so long now and it has never been done.

Also, can you please tell me about how I go about doing an appeal for this case.

And send me the notes from Andy Locke for the trial.

Could this be done as soon as possible?

Regards  
Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 04 August 2015 20:13

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Simon Cordell

Josey

Could you please send me all papers for the Asbo Case, also not sure how we put in for an Appeal, not sure if you will have the time to deal with an appeal, but any advice would be great?

Regards  
Lorraine



**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell  
**Date:** 05 August 2015 21:05:46

Lorraine  
Waiting for Andy's court note. hopefully he will send through tomorrow / Friday.  
Regards  
Josephine

On 5 Aug 2015 20:01, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey  
Thank you that will be great, what about the appeal?  
Regards  
Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]  
**Sent:** 05 August 2015 19:30  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell

Lorraine  
Thank you for your email. I have been at police stations all day. Andy has not sent me his court notes yet. When he does, I will forward them. I will make copy of the file tomorrow afternoon / Friday morning depending on how long I am at Thames Magistrates Court in the morning.  
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**Sent:** 04 August 2015 20:13

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Lorraine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell; too smooth  
**Subject:** Fwd.: Cordell Back sheet 03 and 04.08.15  
**Date:** 11 August 2015 12:35:23  
**Attachments:** ATT00001.txt

Cordell Back sheet 03 and 04.08.15.pdf

Lorraine /Simon

I am on annual leave until 25th August 2015 but am forwarding the back sheet for the above hearing.

I will forward all case papers on my return.

Regards

Josephine

**Forwarded message**

**From:** Andrew Locke <[Andrew.Locke@nexuschambers.com](mailto:Andrew.Locke@nexuschambers.com)>  
**Date:** Tue, Aug 11, 2015 at 10:59 AM Subject: Cordell Back sheet 03 and 04.08.15  
**To:** "[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)" <[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)>, Results <[Results@nexuschambers.com](mailto:Results@nexuschambers.com)>

Dear Josie,

Please see attached.

Regards,

Andy

This email is confidential. If you are not the intended recipient then you must not copy it, forward it, use it for any purpose, or disclose it to another person. Instead please return it to the sender immediately and copy your communication to [info@nexuschambers.com](mailto:info@nexuschambers.com). Please then delete your copy from your system.

Please consider the environment - do you really need to print this email?

**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 14 August 2015 11:25

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.

Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.

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Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 August 2015 11:19  
**To:** Dawn Allen  
**Subject:** FW: Please can you help this can not carry on  
Dear Dawn Allen

Can you please give me a person name and email address that can address this issue, as you seem to not want to reply i can called and checked i am sending these emails to the correct email address which I am  
DAWN.ALLEN@Enfield.gov.uk

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 10 July 2015 21:13  
**To:** Dawn Allen  
**Subject:** RE: Please can you help this can not carry on

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen

I do not understand why all my phone calls and emails are not getting addressed, I have really tried and so has my son, we have been making calls all the time to try and get something done and I have sent a lot of emails including a complaint email dated 01/07/2015 which I still have had no reply to.

My son and also I have tried to talk to the neighbours which have done nothing they still keep on. My son health is suffering due to what has been ongoing for a long time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing.

I also went to 117 but I believe they were not at home so did not speak to them about the issues.

I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad and you can clearly hear they are doing this is not just someone living there life as normal people would.

You can even hear her following my son around in his flat banging; he does not even want to take a bath because he can hear her above him banging on the floor.

Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes but this has not helped she just acts like nothing is going on.

Debbie has now started to go to my other neighbours at 111 and they are drinking and now 111 is also banging.

I don't know if it is due to Debbie liking my son and when him and his partner ended in Mid 2013 she was hoping something would come of this, as this is the time when she started to come to my son flat door a lot more. when my son was with his partner she used to come to his door maybe once a week for money but after they ended she was coming down more and more she even was trying to give my son drink, he does not drink so would not accept it. She was also writing my son letters and putting them trough his door, the letters are not

really readable. The main problem with Debbie seemed to start when she came to my son's front door and saw a girl in his flat she saw the girl on more than once and I think this upset her. Since this time things have got worse and worse and my son's health is really suffering.

Please can something be done as we really do not know what to do any longer, if you can not do anything about the neighbours in the block can you please see if you can move my son as he can not take any more, he needs to be able to rest and sleep which at this time it is impossible, this is unfair what is going on to my son's health.

Please can you reply to this email as you have not done to any of my other emails or calls or the calls my son has made regarding this issue which I do not understand why.

Regards

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 September 2015 15:00  
**To:** 'benedicta.odjida@hmcts.gsi.gov.uk'  
**Subject:** RE: Simon Cordell

**Attachments:** Court-List-From-Benedicta.pdf  
Dear Benedicta Odjida

Mr Simon Paul Cordell  
DOB 26/01/1981

I am writing this Email due to some work you carry out in February/March 2014 in regards to looking up records that are on my PNC record.

There was a list that took some time for you to go over, and then my mother Lorraine Cordell came to the court to pick them up once you had looked every up.

Since this time we have been trying to get this addressed as there were a number that was not in the court record, you gave my mother a print out that you had done with stars on the ones that was not in the courts register, please see attached document.

Since this time we have been dealing with Flo at Highbury Corner court to get a letter done by you to say you did in fact look at the court register and did not find these records on the court register.

My Mother and I have sent many emails to Highbury Corner Court and have gone to the court and spoke with Flo and we seem to not be able to get this issue addressed.

Therefore my mother came to Enfield court on the 15/09/2015 to see if she could speak to you, but you was on leave so she asked for your direct email, I am writing this email directly to you to see if this issue can be addressed and a letter written saying you looked at the courts registers and did not find the ones marked on the list you gave my mother. As it seems the printout you gave her is not enough and it does need a court headed letter to show in fact the work that you carried out looking into my data the court holds.

Could you please look into this issue and let me know if a court headed letter can be made up and if so my mother Lorraine Cordell could come to the court and pick it up, if you could let me know by replying to this email I would be most grateful.

Regards

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 18 August 2015 17:20

**To:** 'Martin Jenkin'

**Subject:** RE: Simon Cordell

Dear martin

I hope you are doing well I did call last week as I new Simon insurance is due for renewal and asked for his no claims to be sent to this email which we have not got could you please send it over ASAP please.

Regards

Lorraine

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 19 August 2015 08:46  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint  
Morning Lorraine,

Just a quick message to advise that I am in the process of completing a final report regarding your complaints. I will endeavour to complete this as soon as possible.

Please be advised that I am on leave from September 2nd - 21st.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

**Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.**

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 19 August 2015 14:18

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell

The limit is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4

Tel: 0207-506 3109

e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

Goldfax: 0870 739 5768

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---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 14 August 2015 11:25

**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to find out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 19 August 2015 14:20

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 19 August 2015 14:53

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 21 August 2015 11:36

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

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**From:** Forster, John [john.forster@hmcts.gsi.gov.uk]  
**Sent:** 24 August 2015 16:28  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir,

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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---

**From:** GL-HCORNERMENQ  
**Sent:** 21 August 2015 17:32  
**To:** Forster, John  
**Subject:** FW: Simon Cordell

Hi John

Can you please deal with this email below.

Yomi  
Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email as i still have not had a reply back to the below email.

You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Thank you for the reply I had just sent a reply email as I had not had a reply to my email.

As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 August 2015 14:18  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

The limitg is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

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Goldfax: 0870 739 5768

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 14 August 2015 11:25

**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to found out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell  
Dear Sir

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Regards,

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Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

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You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

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notes are not listed as transcripts.

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Regards

Simon Cordell

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**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 August 2015 14:18  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

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Regards,

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DX: 153700 Highbury 4  
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Goldfax: 0870 739 5768

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

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Regards

Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 25 August 2015 12:27

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 11 September 2015 21:13

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 14 September 2015 11:00  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell  
Dear Lorraine

Just keeping you updated.

Your email has been sent to legal Adviser regarding copies of their notes.

As soon as we get a reply we will let you know.

Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 September 2015 21:13  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Today my mother Lorraine Cordell Had to come to court as I had not heard anything about my below emails.

On the 14 August 2015 I asked the court for the Court Transcripts for my appeal to be told you did not keep Court Transcripts, but Legal Adviser notes are kept by the clerk of the court which I did ask for a copy of these notes for my appeal after many emails on the 25/08/2015 at 12:27.

Due to not hearing anything my mother came to the court today and was advised my emails had not yet been sent to the clerk to ask if it was ok for a copy to be given to me for the appeal, could this please be addressed and this email sent to the clerk of court to be confirmed, could you also email to this email address to let me know this has been done.

Also I had asked my mother to get a copy of the Memorandum of entry when she was at the court to make sure the corrections were done.

Please see attached Memorandum of entry as you can see the dates January 2013 to August 2014 are within the document and there are still spelling error which should have been updated the following day due to the time of day the case ended and the paper work served in court.

When the paper work was given to us on the day the applicant told the judge the dates of 2013 should not be on the case due to there age and they were only added for Reference, also the spelling mistakes are still on the Memorandum of entry.

When told this the Judge said this would be corrected the next day and a copy of the conditions sent to me via post but this has never been done.

Could you please correct the Memorandum of entry with the removal of the 2013 dates and the spelling errors and email me to this email a corrected copy of the conditions and the new Memorandum of entry.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 August 2015 12:27  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Yes could I please have a copy of these legal adviser notes.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email as i still have not had a reply back to the below email.

You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 19 August 2015 14:53

**To:** 'GL-HCORNERMCENQ'

**Subject:** RE: Simon Cordell

To Whom It May Concern:

Thank you for the reply I had just sent a reply email as I had not had a reply to my email.

As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 19 August 2015 14:18

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell

The limitg is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4

Tel: 0207-506 3109

e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

Goldfax: 0870 739 5768

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which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to found out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 September 2015 14:05  
**To:** 'Benedicta.Odjida@hmcts.gsi.gov.uk'  
**Subject:** RE: Simon Cordell

**Attachments:** Court-List-From-Benedicta.pdf  
Dear Benedicta Odjida

Mr Simon Paul Cordell  
DOB 26/01/1981

I am writing this Email due to some work you carry out in February/March 2014 in regards to looking up records that are on my PNC record.

There was a list that took some time for you to go over, and then my mother Lorraine Cordell came to the court to pick them up once you had looked every up.

Since this time we have been trying to get this addressed as there were a number that was not in the court record, you gave my mother a print out that you had done with stars on the ones that was not in the courts register, please see attached document.

Since this time we have been dealing with Flo at Highbury Corner court to get a letter done by you to say you did in fact look at the court register and did not find these records on the court register.

My Mother and I have sent many emails to Highbury Corner Court and have gone to the court and spoke with Flo and we seem to not be able to get this issue addressed.

Therefore my mother came to Enfield court on the 15/09/2015 to see if she could speak to you, but you was on leave so she asked for your direct email, I am writing this email directly to you to see if this issue can be addressed and a letter written saying you looked at the courts registers and did not find the ones marked on the list you gave my mother. As it seems the printout you gave her is not enough and it does need a court headed letter to show in fact the work that you carried out looking into my data the court holds.

Could you please look into this issue and let me know if a court headed letter can be made up and if so my mother Lorraine Cordell could come to the court and pick it up, if you could let me know by replying to this email I would be most grateful.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 13 March 2014 14:47  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

You may collect the information from Enfield Magistrates Court today, between 4pm and 4.30pm, if you wish. You should take some form of photographic identification with you for security purposes, and speak to the Customer Services Unit. You can speak to them on 0208-808 5411 (Option 4).

Regards,

Customer Services Unit



Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 13 March 2014 14:10

**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

Could you please email them to this address if possible? Or would it please be possible for my mum to attend Enfield Court and pick the data up.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 13 March 2014 13:04

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

A number of the registers have been located and they are being copied now. We will send them by post tomorrow to the address given by you in a previous e-mail:

Mr. Simon Paul Cordell  
109 Burncroft Road  
Enfield  
Middlesex  
EN3 7JQ

The age and quality of the register entries is such that scanning and e-mailing is not a viable option.

Regards,

Customer Services Unit

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: [GL-HCORNERMCENQ@hmcts.gsi.gov.uk](mailto:GL-HCORNERMCENQ@hmcts.gsi.gov.uk)

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 March 2014 12:27  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

I am sorry to keep emailing you but I still have not had any emails with the data I have asked for. Can you please get back to me with what is going on.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [<mailto:gl-hcornermcenq@hmcts.gsi.gov.uk>]  
**Sent:** 12 March 2014 12:04  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

Our colleague is searching for the files now: I will send whatever she finds today. She will be continuing to search for files tomorrow also.

Regards,

Customer Services Unit

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: [GL-HCORNERMCENQ@hmcts.gsi.gov.uk](mailto:GL-HCORNERMCENQ@hmcts.gsi.gov.uk)

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 12 March 2014 11:59  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

I am writing this to see if there is any news as to the data I asked for. I was hoping to have got an email yesterday with some information due to the email you sent me on the 10/02/2014 but I did not. I understand that the court is only open Tuesday to Thursday which only give till tomorrow as you are aware I am back in court on the 18/03/2014 which if I do not get anything by tomorrow I will have to go into court then with nothing as the court would be closed. Could you therefore let me know if the data I have asked for will be available by tomorrow?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 10 March 2014 12:59  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

As confirmed to Mrs Cordell last week, a member of staff at Tottenham Magistrates Court will research the Registers listed and copies will be sent, by e-mail, to you as we recover them. The Court opens Tuesday to Thursday: we hope to have at least some of the records for you tomorrow.

Regards,

Customer Services Unit

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 10 March 2014 12:43  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

I am writing this email to see if there is any update to the information that I have asked for.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 04 March 2014 15:23  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.

Regards,

Customer Services Unit

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 March 2014 15:08  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 03 March 2014 14:39  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

After you email dated the 21/02/2014 I was thinking that you would be searching for the data from the week of the 24/02/2014 as this is what it said in the email. As I said in my 1<sup>st</sup> email when asking for the information I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my PNC, I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 03 March 2014 13:48  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done.

Regards,

Customer Services Unit

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 03 March 2014 13:22  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

To Whom It May Concern:

I was wondering if there were any updates as to the data I have asked for so that I can check cases against my PNC file.

Regards

Simon Cordell

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 21 February 2014 16:06  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

The records you request are at another court. We will begin searching for them next week when the court is open.

Regards,

Customer Services Unit

Administration Officer

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: [gl-hcomermcenq@hmcts.gsi.gov.uk](mailto:gl-hcomermcenq@hmcts.gsi.gov.uk)

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 20 February 2014 12:29  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell Errors on Cases.

Hello

I do understand that most of the items listed in my emails are archived due to there date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records I have got the print out from.

Many Thanks

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 20 February 2014 12:14  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not

immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.

Regards,

Customer Services Unit

Administration Office

Highbury Corner Magistrates Court

Tel: 0207-506 3100

Fax: 0870 739 5768

e-mail: [GL-HCORNERMCENQ@hmcts.gsi.gov.uk](mailto:GL-HCORNERMCENQ@hmcts.gsi.gov.uk)

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---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 19 February 2014 13:36

**To:** GL-HCORNERMCENQ

**Subject:** Re: Simon Cordell Errors on Cases.

Mr. Simon Paul Cordell  
109 Burncroft Road  
Enfield  
Middlesex  
EN3 7JQ  
18/02/2014

To Whom It May Concern:

I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.

I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is on going at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.

I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014

and  
would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.













Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 18 September 2015 14:26

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

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**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Re: Simon Cordell Appeal Date  
**Date:** 21 September 2015 08:47:54

Lorraine

I have six clients in at Wood Green Police Station this morning so I will try to send email this afternoon / early evening  
I am still waiting for legal aid to come in to cover Crown Court appeal.

Josephine

On 18 Sep 2015 16:01, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Please see attached appeal Letter from the Crown Court.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 18 September 2015 12:45

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal Date

Hi Josey

Simon has his appeal date 09/11/2015 at 10:15 at wood green, an hour hearing for the appeal it has not been set for  
mention it has been set for the appeal date.

Case Number A20150064 Code court 469

Could you please get back to me about this and also the below email ASAP please Regards?

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 17 September 2015 12:55  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Re: Simon Cordell Appeal

Dear Josey

Could you please send me over the email you have sent Superintendent Adrian Coombs from Essex police, and also let me know if the form has been sent off for legal aid for the appeal and how long it will take to find out if it has been given?

Also, the case files and the information about the medical notes, I have been told time and time again these will be sent over and I still have had nothing.

It getting to the stage I going to have to let Simon know what is going on he keeps asking me and I keep putting things off telling him, Josey he is really not well you know this already, and the stress that this case is causing me is making me ill also.

It's like no one wants to do anything on this case, things need to be done and not left like they were for the trial as that really was a mess where things had not been done that was meant to have been done. I really don't think you understand how bad the trial was even when Simon had to give his evidence he was the only one who did not have his own case bundle and had to give evidence on paper work he did not have in front of him, the judge had to keep passing her bundle to Simon and this is not meant to be the case, that's without nothing being done that had been asked to be done since this case stated. Really what chance did Simon have in that trial when nothing had been done, even down to that last statement that you missed in your email and that was only given to us the afternoon before the trial started and that was on a Sunday, so nothing could be done for that statement and that was the statement that said about the public order unit. at trial the police officer said he had deleted his emails so the email that was sent to Val Tanner he said he deleted it so we could not find out what he had asked her.

Can you please get back to me as a lot of work needs to be done to get this case really for the appeal?  
Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 15 September 2015 15:30

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Simon's NI number is JH653811D and the benefit is income support but due to sickness.

Also, the notes from Andy Locke you emailed them to me on the 11/08/2015 so they could not have just been returned to you on the 11/09/2015 like you said in your text to me. I was thinking they were new court notes that Andy had from the court.

Also, can you let me know if you have sent the email to Superintendent Adrian Coombs from Essex yet please?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 14 September 2015 16:10

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Could you please send me the Notes Andy sent you on Friday and also Simon full Case file, if the case file is still not ready could you please send me the notes from Andy Today as you said you would.

Could you also drop the legal Aid form in my letter box and i will then get that signed and sent off as long as I know where it needs to be sent to.

Regards

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolidtor@gmail.com](mailto:josephinewardsolidtor@gmail.com)]

**Sent:** 02 September 2015 13:49

**To:** Lorraine Cordell

**Subject:** RE: Re: Simon Cordell Appeal

Lorraine

I am in West London at the moment. Can you please confirm an additional documents that Simon wants to use in the appeal?

Additionally, I need Simon to sign a crm 14 for legal aid to cover fees in the Crown court.

Thanks

Josephine

On 2 Sep 2015 12:45, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

I have not had a reply to the below email and was wondering if there is any update to anything.

Also, could you send me the files over for the appeal case so I can see them,

And can you tell me if Simon's and Tyrone's medical records were ever paid for from there GPs, I have got an email from Michael McKee dated the 21/02/2015 saying a cheque sent to Dr last weekend for them, but the court did not have any of the medical records so not sure

if you have them. I know Michael asked me to pick them up from the GP's but they were not ready that day and I was thinking that the GPs would have sent them to the office and they would then have been sent to the court. I know at court the judge said they 2 sets of medical records were on Simon's list but they were not in his bundle and nothing else was said about them.

And can you let me know about the below email.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 28 August 2015 16:30

**To:** 'JOSEPHINE WARD'

**Subject:** Re: Simon Cordell Appeal

Hi Josey

Sorry that I had to msg you when you were on holiday and I hope you had a nice time.

I was wondering if there were any updates as to the appeal from the court yet.

Also, what is going to be needed to be done for the appeal if you could let me know I would be grateful?

Simon is also having some issues around 2 weeks ago Simon got a call from a friend to say that the met police had printed about the ASBO on their website and saying "A 34-year-old man who organised illegal raves across London has been given a five-year Anti-Social Behaviour Order

(ASBO) at Highbury Corner Magistrates' Court on Tuesday, 4 August." and more also giving out Simon address please see below link. This has now also gone to many newspapers.

<http://content.met.police.uk/News/Man-given-a-five-year-ASBO/1400033211719/1257246745756>

But on the 4th the judge ruled that the applicant did not need to prove illegality and changed the application for the ASBO so that illegality did not need to be proved (Which I don't think she should have done as the application for the ASBO was based on illegality and that had to be proved to be given the ASBO), and said all she needed to prove was that Simon had acted in an anti-social manner. (Which I think is totally wrong what the judge done)

But now Simon has had stones at his windows and he called the police and they said they would come. Then the next day he had a gun pointed at him from a car, he has called the police but 6 days later they still have not gone to see him, they have called him and he has a list of CADs they have given him the last time they called him was today and said they would be there tomorrow morning at 9am but they said this every day.

But from my point they should not have written what they have as they could not prove illegality, so what in fact they have written is not correct or is it?

Also, why would they have given his address which is now causing problems this is just wrong, it only shows how much hate they have for Simon and this is going too far.

Simon could have been dead and they still would not have come this is wrong. But that is what the police want they have for years.

Lorraine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 21 September 2015 13:59

**To:** 'dawn.allen@enfield.gov.uk'

**Subject:** Re: Complaint

Mr Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

EN3 7JQ

Dear Dawn Allen,

I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

Mr Simon Cordell



**From:** Dawn Allen [DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 14:17  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face in a neutral environment. For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08.30 am – 05.00 PM where you can attend this office to speak to us directly.

Regards

**Dawn Allen**  
**Tenancy Management Officer**  
**Council Housing**  
**The Edmonton Centre**  
**36-44 South Mall**  
**Edmonton**  
**N9 0TN**

✉ **E-mail [dawn.allen@enfield.gov.uk](mailto:dawn.allen@enfield.gov.uk)**

☎ **Freephone 0800 40 80 160**

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---

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**Sent:** 21 September 2015 13:59  
**To:** Dawn Allen  
**Subject:** Re: Complaint

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

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There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

Mr Simon Cordell

Classification: UNCLASSIFIED

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**From:** Jeanette.Reilly@met.pnn.police.uk

**Sent:** 21 September 2015 15:13

**To:** lorraine32@blueyonder.co.uk

**Subject:** Complaint

Good afternoon Lorraine,

Due to having just returned to work from annual leave and my current workload I have not yet completed my outcome report regarding Simon's complaints.

I am working my way through the points of complaint and will endeavour to complete my report as soon as possible.

Thank you for your continued patience.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 21 September 2015 15:35  
**To:** 'Dawn Allen'  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]  
Dear Dawn Allen

I no longer go out of my home due to my heath that is why I can not come to the office.

Also why would it need to be in a neutral environment you would have to come to my flat at some point to hear for yourself what is going on as you can clearly hear it and see what the neighbour is doing.

I have also put in reports also about the repairs this has been going on for years and things still have not been done.

You are my housing officer's can you please tell me what your job description is?

I am asking for help and have been for some time and you do not seem to be willing to give me any help. Is there a problem with you coming to my flat?

My Mother will be there with me and you can being someone with you if you feel there is a need to.

I have on going issues which does need to be addressed by someone and you are my housing office and i have been told you would need to address these issues.

Regards

Simon Cordell

---

**From:** Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 14:17  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face. For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08.30 am – 05.00 PM where you can attend this office to speak to us directly.

Regards

**Dawn Allen**  
**Tenancy Management Officer**  
**Council Housing**  
**The Edmonton Centre**  
**36-44 South Mall**  
**Edmonton**  
**N9 0TN**  
✉ **E-mail [dawn.allen@enfield.gov.uk](mailto:dawn.allen@enfield.gov.uk)**  
☎ **Freephone 0800 40 80 160**

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 September 2015 13:59  
**To:** Dawn Allen  
**Subject:** Re: Complaint

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen,

I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

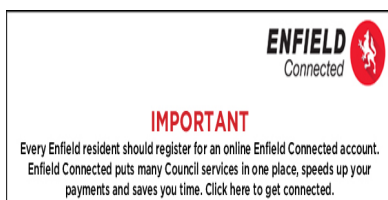
There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

Mr Simon Cordell

Classification: UNCLASSIFIED



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**From:** Dawn Allen [DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 15:43  
**To:** Lorraine Cordell  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

Can you be a bit more specific about your repairs so I can forward to the correct person.

The Nuisance complaint will be forwarded to the Antisocial Behaviour Team for them to contact you it is likely log sheets may be issued. If you can answer the first question it would be greatly appreciated.

Kind regards

**Dawn Allen**  
**Tenancy Management Officer**  
**Council Housing**  
**The Edmonton Centre**  
**36-44 South Mall**  
**Edmonton**  
**N9 0TN**

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You are my housing officer's can you please tell me what your job description is?

I am asking for help and have been for some time and you do not seem to be willing to give me any help. Is there a problem with you coming to my flat?

My Mother will be there with me and you can being someone with you if you feel there is a need to.

I have on going issues which does need to be addressed by someone and you are my housing office and i have been told you would need to address these issues.

Regards

Simon Cordell

---

**From:** Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 14:17  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
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There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 21 September 2015 16:14  
**To:** 'Dawn Allen'  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]  
Dear Dawn Allen

My Mother has sent emails in of complaints about the repairs more then once and made lots of phone calls.

There does seem to be an issue of things not being logged on the system and reports going missing.

But I sure if you looked you could find them.

But I am tried of getting the run about and waiting for years for things to be done.

And a call was made to the Antisocial Behaviour Team today and they again gave me your details, so once again it seems nothing will get done about the neighbour.

My mother has now made a call to the Assistant Director Community Housing Services and they have taken a lot of notes, and your name and I should be getting a call back and she has now booked to see the MP and will bring all the information that has been gathered along to the MP to see what they can do.

Regards

---

**From:** Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 15:43  
**To:** Lorraine Cordell  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

Can you be a bit more specific about your repairs so I can forward to the correct person.

The Nuisance complaint will be forwarded to the Antisocial Behaviour Team for them to contact you it is likely log sheets may be issued. If you can answer the first question it would be greatly appreciated.

Kind regards

**Dawn Allen**  
**Tenancy Management Officer**  
**Council Housing**  
**The Edmonton Centre**  
**36-44 South Mall**  
**Edmonton**  
**N9 0TN**

✉ **E-mail [dawn.allen@enfield.gov.uk](mailto:dawn.allen@enfield.gov.uk)**

☎ **Freephone 0800 40 80 160**

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You are my housing officer's can you please tell me what your job description is?

I am asking for help and have been for some time and you do not seem to be willing to give me any help. Is there a problem with you coming to my flat?

My Mother will be there with me and you can be someone with you if you feel there is a need to.

I have ongoing issues which need to be addressed by someone and you are my housing office and I have been told you would need to address these issues.

Regards

Simon Cordell

---

**From:** Dawn Allen [<mailto:DAWN.ALLEN@Enfield.gov.uk>]  
**Sent:** 21 September 2015 14:17  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face. For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 21 September 2015 13:59  
**To:** Dawn Allen  
**Subject:** Re: Complaint

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen,

I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

There are also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

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Classification: UNCLASSIFIED



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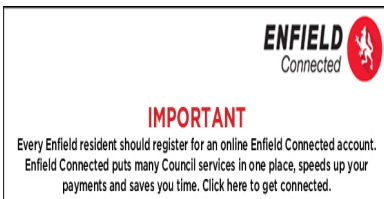
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Classification: UNCLASSIFIED

Dear Mr Cordell

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Regards

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**Council Housing**  
**The Edmonton Centre**  
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Regards

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---

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2150

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Mr Simon Cordell  
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Enfield  
Middlesex  
EN3 7JQ

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There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

Mr Simon Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 21 September 2015 17:03  
**To:** 'Dawn Allen'  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]  
Dear Dawn Allen

1. Was meant to be sending a surveyor out to see how the pipes have been laid for my heating system, this has not been done.
2. When work was carried on my flat re doing the electric they wired in fire alarms and a Carbon Monoxide alarm, I made many calls to say these had not been fitted correctly, and due to this got carbon monoxide poisoning and ended up in hospital due to a faulty boiler and the Carbon Monoxide alarm not working. when they did come out in Nov 2014 I was left with no boiler for weeks until parts could be ordered as they had to cap the boiler off, work was also meant to be done to rewired the incorrect rewiring of the alarms this has not been done and I feel very unsafe as I feel if my boiler went wrong again the Carbon Monoxide alarm would not go off.
3. Window in my bedroom does not lock and needs a new hinges.
4. The new toilet wish was fitting is not secure I have had this repaired once already but it still is moving around and I feel unsafe.
5. The Sink has come away from the wall in bathroom.
6. After major works being done to my flat for damp the smell of damp as soon as you enter the bedroom is very bad.
7. They fixed damp in my front room and this is still not died out due to them not fixing the reason for the damp.
8. I was told that the guttering was causing the damp in my flat and needed doing someone came round months ago and told me the works was due to be done this has never been done.
9. The pipes bang in the flat really bad I was told it was the main stop cock that needed replacing the pipes are still banging badly so this can not have been done.

When the man came out to do my heating the council had told them I had removed all the pipes from my home, the man was stocked to see them all still in place and could not understand why he had been told this.

I have had so many surveyors come to my flat and say work is going to be done but it never is I think this is most of the list that still needs to be done.

Regards

---

**From:** Dawn Allen [mailto:DAWN.ALLEN@Enfield.gov.uk]  
**Sent:** 21 September 2015 16:29  
**To:** Lorraine Cordell  
**Cc:** Dolly Ogunseye  
**Subject:** RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

Thank you for the update but unless you are specific with the repair I cannot refer you to the correct person. In terms of the complaint with your neighbour the Anti - Social Team will be in touch with you at home.

Regards

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**Council Housing**  
**The Edmonton Centre**  
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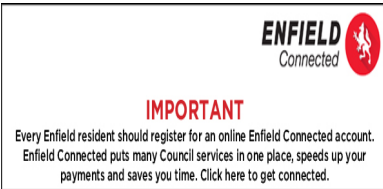
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**From:** Lorraine Cordell [mailto:[lorraine32@hlueyond.co.uk](mailto:lorraine32@hlueyond.co.uk)]

**Sent:** 22 September 2015 09:32

**To:** 'JOSEPHINE WARD'

**Subject:** Re: Simon Appeal

Hi Josey

Can you forward me the email sent to the court and the Essex police officer, did you also manage to chance up the Legal Aid?

And can I please get the case file so I know what I need to get I still don't know if I need to apply to The Royal London for Simon Medical Notes, as I don't know if the medical Notes was ever got from there GPs

Regards

Lorraine

**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 22 September 2015 10:53  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell  
[Dear Lorraine](#)

[We will contact you shortly with regards to payment.](#)

Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 September 2015 17:07  
**To:** Akinosho1, Yomi  
**Subject:** RE: Simon Cordell

[Dear Akinosho](#)

[Can this be paid by Card I would call the court to do this but the phone is never picked up if payment can be done this way can someone please contact me on 07961 833021 and then if the courts notes could be emailed over i would be grateful.](#)

Regards

---

**From:** 1, Yomi [mailto:yomi.akinosh1@hmcts.gsi.gov.uk]  
**Sent:** 21 September 2015 16:58  
**To:** 'Lorraine Cordell'  
**Subject:** FW: Simon Cordell

Dear Lorraine

Your request for copies of the clerk notes has been accepted.

There are 24 pages of the clerks notes of which there will be a fee of £17.00

Calculation of fee is £10 for the first 10 pages and thereafter 50p per side.

Once we receive the £17.00 fee made payable to HMCTS a copy of the clerk notes will be sent to you.

If you wish to pay by cash you will have to come to the court counter and state that you will be paying by cash for a copy of the clerk notes.

Once this fee has been paid using our cash deposit machine then copies of the clerks notes will be given to you.

Please note that **the clerk's notes are an aide memoir and not a verbatim transcript of the court case.**

Regards

(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100

[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 18 September 2015 14:25

**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email due to now having a date for the appeal of the 09/11/2015.

Could you please get back to me with an update as to how long it will take to get a decision from the legal Adviser regarding copies of their notes? As at this time we are trying to get ready for the appeal and the court notes are needed for this.

Also could you also give me an update to the errors on the Memorandum of entry with the dates and spelling mistakes?

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 14 September 2015 11:00

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell

Dear Lorraine

Just keeping you updated.

Your email has been sent to legal Adviser regarding copies of their notes.

As soon as we get a reply we will let you know.

Regards

(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100

[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 September 2015 21:13  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Today my mother Lorraine Cordell Had to come to court as I had not heard anything about my below emails.

On the 14 August 2015 I asked the court for the Court Transcripts for my appeal to be told you did not keep Court Transcripts, but Legal Adviser notes are kept by the clerk of the court which I did ask for a copy of these notes for my appeal after many emails on the 25/08/2015 at 12:27.

Due to not hearing anything my mother came to the court today and was advised my emails had not yet been sent to the clerk to ask if it was ok for a copy to be given to me for the appeal, could this please be addressed and this email sent to the clerk of court to be confirmed, could you also email to this email address to let me know this has been done.

Also I had asked my mother to get a copy of the Memorandum of entry when she was at the court to make sure the corrections were done.

Please see attached Memorandum of entry as you can see the dates January 2013 to August 2014 are within the document and there are still spelling error which should have been updated the following day due to the time of day the case ended and the paper work served in court.

When the paper work was given to us on the day the applicant told the judge the dates of 2013 should not be on the case due to there age and they were only added for Reference, also the spelling mistakes are still on the Memorandum of entry.

When told this the Judge said this would be corrected the next day and a copy of the conditions sent to me via post but this has never been done.

Could you please correct the Memorandum of entry with the removal of the 2013 dates and the spelling errors and email me to this email a corrected copy of the conditions and the new Memorandum of entry.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 August 2015 12:27  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Yes could I please have a copy of these legal adviser notes.

Regards

Simon Cordell

---



**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email as i still have not had a reply back to the below email.

You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Thank you for the reply I had just sent a reply email as I had not had a reply to my email.

As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them

notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 August 2015 14:18  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

The limitg is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to found out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

This email was scanned by the Government Secure Intranet anti-virus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk.

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 30 September 2015 14:24

**To:** 'jackie.gubby@enfield.gov.uk'

**Subject:** Re: 109 burncroft Av

Dear Jackie Gubby

Thank you for taking the time to talk to me on the phone today and explaining why you could not come to the meeting on the 28/09/2014 at 14:30.

As said on the phone the surveyors took all the details of repairs and said they will deal with them. I am happy you will keep updated as to what is going on with the repairs and keep me updated.

As also said to you on the phone we have not heard from the ASB team as of yet, and today my son heard the main door keep banging he went out and did not see anyone there so walked out to see if he could see anyone around the flats.

When he walked back to the main door Debbie his neighbour was by the bin door and when she turned round and saw my son she started hitting him with her shopping bags, there was a lady that was with her but not standing with her and saw what was going on and run over and told Debbie to stop, my son asked for the ladies name and the lady would not give him it or who she worked for.

But my son did get a chance to talk to the lady and tell her what Debbie had been doing, Debbie was really upset and kept shouting and telling the lady not to talk to him the lady had to tell Debbie to stop that she wanted to hear what my son was saying and told Debbie to wait. She spoke to my son for a little while but did say to my son that she was sorry but she was really busy and had to go and she left and my son went back into his flat.

He called me and told me what had happened and asked me to call you to update you as to what had gone on.

Regards

Lorraine

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** 9th October 2015 at 2pm office appointment

**Date:** 08 October 2015 23:18:27

Lorraine

One of my client's has been arrested this evening for 17 offences and rising. I have just got home from doing emergency identification procedures. The first round of interviews and witness viewings start in the morning. There are further viewings in the afternoon that I will have to arrange cover for but I will have to do all the interviews. There are two teams of detectives dealing one from Enfield and one from Haringey.

I may have to push Simon's appointment back on short notice but I will only know this in the morning.

I will keep you posted.

Regards

Josephine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: 9th October 2015 at 2pm office appointment  
**Date:** 09 October 2015 09:58:49

Lorraine  
Still waiting for interview update.  
Josephine

On 9 Oct 2015 09:55, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey  
Is there any update on your email Lorraine?

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]  
**Sent:** 08 October 2015 23:18  
**To:** Lorraine Cordell  
**Subject:** 9th October 2015 at 2pm office appointment Lorraine

One of my client's has been arrested this evening for 17 offences and rising. I have just got home from doing emergency identification procedures. The first round of interviews and witness viewings start in the morning.

There are further viewings in the afternoon that I will have to arrange cover for but I will have to do all the interviews. There are two teams of detectives dealing one from Enfield and one from Haringey.

I may have to push Simon's appointment back on short notice but I will only know this in the morning.  
I will keep you posted.  
Regards



Josephine

7/31/2017

Print

**Subject:** RE: Take a look at this.  
**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**To:** re\_wired@ymail.com;  
**Date:** Tuesday, 13 October 2015, 17:34

**oh that's interesting**

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 13 October 2015 16:40 **To:** Lorraine Cordell **Subject:** Take a look at this.

<http://www.soprasteria.co.uk/docs/librariesprovider41/brochures/sopra-steria-storm-command-and-control-overview.pdf?sfvrsn=0>

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** Re: Appeal Simon Cordell

**Date:** 13 October 2015 19:05:28

Lorraine

Can Simon attend office for 12pm tomorrow.

Please let me know.

Regards

Josephine

On 11 Oct 2015 12:40, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

I did get your text today so know meeting is not going to be able to happen again.

Could you please sort a day when we can sort this as Simon is getting more and more upset, he does understand you're busy at police stations, but work also needs doing on his case as his appeal is so close now and nothing has been done.

He does not want a next week to go by and nothing is done again. And we really need to get this legal aid sorted. and ask for information that is needed.

Could you get back to me when you can sort a date to see you please.

Lorraine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Appeal Simon Cordell  
**Date:** 13 October 2015 21:34:40

Lorraine  
Do you want the appointment earlier? 10.30am? If that assists. Two-hour appointment.  
Regards  
Josephine

On 13 Oct 2015 20:04, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey  
Yes 12:00 will be fine I will pick Simon up and drive him down to the office. I will call my dentist in the morning and tell them I won't be able to attend.  
Regards  
Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]  
**Sent:** 13 October 2015 19:05  
**To:** Lorraine Cordell  
**Subject:** Re: Appeal Simon Cordell

Lorraine  
Can Simon attend office for 12pm tomorrow.  
Please let me know.  
Regards  
Josephine

On 11 Oct 2015 12:40, "Lorraine Cordell" <[lorTa.ine32@bhieyonder.co.uk](mailto:lorTa.ine32@bhieyonder.co.uk)> wrote:  
Hi Josey  
I did get your text today so know meeting is not going to be able to happen again.

Could you please sort a day when we can sort this as Simon is getting more and more upset, he does understand you're busy at police stations, but work also needs doing on his case as his appeal is so close now and nothing has been done. He does not want a next week to go by and nothing is done again. And we really need to get this legal aid sorted. and ask for information that is needed.

Could you get back to me when you can sort a date to see you please.

Lorraine

**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 13 October 2015 12:03

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 13 October 2015 12:15

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell

Dear Mr Cordell,

The information has been put before the legal adviser and we are waiting on a response from them. As soon as they have considered the matter, we will contact you. As for the spelling error, this has been corrected:-

Case: 011402490741

**22/09/2015 12:21**

**Correction to charge:-**

**"...not of the dame household as himself..." should read as "not of the same household as himself..."**

This statement appears on the system.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4

Tel: 0207-506 3109

e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

Goldfax: 0870 739 5768

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 13 October 2015 12:02

**To:** GL-HCORNERMCENQ

**Subject:** RE: Simon Cordell

Dear John Forster

I am writing this email after my mother came to see you at the court some weeks ago.

She spoke to you about the errors on the Memorandum of entry for case number 011402490741 and you said you would put it before the legal advisor, i have not heard anything from the court could you give me an update what is going on please.

Also she spoke to you about the errors on my PNC records to which she had in 2014 asked for Enfield court to check the records and there was some that was on my PNC that was not in the court registry. As she said to you she has been trying to get this address so they can be removed but was having some issues, my PNC is also being used against me for the case listed above which I have an appeal on the 09/11/2015, she told you she

needed a letter headed letter to prove that the registries had been checked by the court, by Benedicta Odjidja, you told her this would also need to go to a legal advisor and I have not heard anything about this. Could I also get an update about this issue also please?

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 September 2015 14:25  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email due to now having a date for the appeal of the 09/11/2015.

Could you please get back to me with an update as to how long it will take to get a decision from the legal Adviser regarding copies of their notes? As at this time we are trying to get ready for the appeal and the court notes are needed for this.

Also could you also give me an update to the errors on the Memorandum of entry with the dates and spelling mistakes?

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 14 September 2015 11:00  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

Dear Lorraine

Just keeping you updated.

Your email has been sent to legal Adviser regarding copies of their notes.

As soon as we get a reply we will let you know.

Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
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DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcomermcenq@hmcts.gsi.gov.uk](mailto:gl-hcomermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]



**Sent:** 11 September 2015 21:13  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Today my mother Lorraine Cordell Had to come to court as I had not heard anything about my below emails.

On the 14 August 2015 I asked the court for the Court Transcripts for my appeal to be told you did not keep Court Transcripts, but Legal Adviser notes are kept by the clerk of the court which I did ask for a copy of these notes for my appeal after many emails on the 25/08/2015 at 12:27.

Due to not hearing anything my mother came to the court today and was advised my emails had not yet been sent to the clerk to ask if it was ok for a copy to be given to me for the appeal, could this please be addressed and this email sent to the clerk of court to be confirmed, could you also email to this email address to let me know this has been done.

Also I had asked my mother to get a copy of the Memorandum of entry when she was at the court to make sure the corrections were done.

Please see attached Memorandum of entry as you can see the dates January 2013 to August 2014 are within the document and there are still spelling error which should have been updated the following day due to the time of day the case ended and the paper work served in court.

When the paper work was given to us on the day the applicant told the judge the dates of 2013 should not be on the case due to there age and they were only added for Reference, also the spelling mistakes are still on the Memorandum of entry.

When told this the Judge said this would be corrected the next day and a copy of the conditions sent to me via post but this has never been done.

Could you please correct the Memorandum of entry with the removal of the 2013 dates and the spelling errors and email me to this email a corrected copy of the conditions and the new Memorandum of entry.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 August 2015 12:27  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Yes could I please have a copy of these legal adviser notes.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
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LONDON  
N7 8JA

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Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email as i still have not had a reply back to the below email.

You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Thank you for the reply I had just sent a reply email as I had not had a reply to my email.

As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 August 2015 14:18  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

The limit is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to found out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

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**From:** GL-HCORNERMCENQ [gl-hcornermcenq@hmcts.gsi.gov.uk]

**Sent:** 13 October 2015 12:25

**To:** Lorraine Cordell

**Subject:** RE: Simon Cordell

Thank you for your e-mail. Please be aware that it has been received and will be processed. Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation.

This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.

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**From:** Forster, John [john.forster@hmcts.gsi.gov.uk]  
**Sent:** 13 October 2015 12:32  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** RE: Simon Cordell  
That issue is also being addressed by the legal adviser.

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 October 2015 12:24  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

Dear John Forster

Thank you for the update and i will wait to hear from you, but the Memorandum of entry for case number 011402490741, that you hold on file is not just a spelling error as it has the dates of 2013 within the Memorandum of entry which should not be the case only the dates of 2014 should have been on there.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 13 October 2015 12:15  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

Dear Mr Cordell,

The information has been put before the legal adviser and we are waiting on a response from them. As soon as they have considered the matter, we will contact you. As for the spelling error, this has been corrected:-

Case: 011402490741  
**22/09/2015 12:21**  
2185



**Correction to charge:-**

**"...not of the same household as himself..." should read as "not of the same household as himself..."**

This statement appears on the system.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

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Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 13 October 2015 12:02  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

Dear John Forster

I am writing this email after my mother came to see you at the court some weeks ago.

She spoke to you about the errors on the Memorandum of entry for case number 011402490741 and you said you would put it before the legal advisor, i have not heard anything from the court could you give me an update what is going on please.

Also she spoke to you about the errors on my PNC records to which she had in 2014 asked for Enfield court to check the records and there was some that was on my PNC that was not in the court registry. As she said to you she has been trying to get this address so they can be removed but was having some issues, my PNC is also being used against me for the case listed above which I have an appeal on the 09/11/2015, she told you she needed a letter headed letter to prove that the registries had been checked by the court, by Benedicta Odjidja, you told her this would also need to go to a legal advisor and I have not heard anything about this. Could I also get an update about this issue also please?

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 18 September 2015 14:25  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email due to now having a date for the appeal of the 09/11/2015.

Could you please get back to me with an update as to how long it will take to get a decision from the legal Adviser regarding copies of their notes? As at this time we are trying to get ready for the appeal and the court notes are needed for this.

Also could you also give me an update to the errors on the Memorandum of entry with the dates and spelling mistakes?

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 14 September 2015 11:00  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

Dear Lorraine

Just keeping you updated.

Your email has been sent to legal Adviser regarding copies of their notes.

As soon as we get a reply we will let you know.

Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 September 2015 21:13  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Today my mother Lorraine Cordell Had to come to court as I had not heard anything about my below emails.

On the 14 August 2015 I asked the court for the Court Transcripts for my appeal to be told you did not keep Court Transcripts, but Legal Adviser notes are kept by the clerk of the court which I did ask for a copy of these notes for my appeal after many emails on the 25/08/2015 at 12:27.

Due to not hearing anything my mother came to the court today and was advised my emails had not yet been sent to the clerk to ask if it was ok for a copy to be given to me for the appeal, could this please be addressed and this email sent to

the clerk of court to be confirmed, could you also email to this email address to let me know this has been done.

Also I had asked my mother to get a copy of the Memorandum of entry when she was at the court to make sure the corrections were done.

Please see attached Memorandum of entry as you can see the dates January 2013 to August 2014 are within the document and there are still spelling error which should have been updated the following day due to the time of day the case ended and the paper work served in court.

When the paper work was given to us on the day the applicant told the judge the dates of 2013 should not be on the case due to there age and they were only added for Reference, also the spelling mistakes are still on the Memorandum of entry.

When told this the Judge said this would be corrected the next day and a copy of the conditions sent to me via post but this has never been done.

Could you please correct the Memorandum of entry with the removal of the 2013 dates and the spelling errors and email me to this email a corrected copy of the conditions and the new Memorandum of entry.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 August 2015 12:27  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Yes could I please have a copy of these legal adviser notes.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road

LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

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Simon Cordell

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**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

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As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)]  
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**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

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**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

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Regards

Simon Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 October 2015 12:36  
**To:** 'Forster, John'  
**Subject:** RE: Simon Cordell  
Dear John Forster

Thank you so much for the update

Regards

Simon Cordell

---

**From:** Forster, John [mailto:john.forster@hmcts.gsi.gov.uk]  
**Sent:** 13 October 2015 12:32  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** RE: Simon Cordell

That issue is also being addressed by the legal adviser.

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Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

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**Subject:** RE: Simon Cordell

Dear Mr Cordell,

The information has been put before the legal adviser and we are waiting on a response from them. As soon as they have considered the matter, we will contact you. As for the spelling error, this has been corrected:-

Case: 011402490741

**22/09/2015 12:21**

**Correction to charge:-**

**"...not of the dame household as himself..." should read as "not of the same household as himself..."**

This statement appears on the system.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 13 October 2015 12:02  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

Dear John Forster

I am writing this email after my mother came to see you at the court some weeks ago.

She spoke to you about the errors on the Memorandum of entry for case number 011402490741 and you said you would put it before the legal advisor, i have not heard anything from the court could you give me an update what is going on please.

Also she spoke to you about the errors on my PNC records to which she had in 2014 asked for Enfield court to check the records and there was some that was on my PNC that was not in the court registry. As she said to you she has been trying to get this address so they can be removed but was having some issues, my PNC is also being used against me for the case listed above which I have an appeal on the 09/11/2015, she told you she needed a letter headed letter to prove that the registries had been checked by the court, by Benedicta Odjidja,

you told her this would also need to go to a legal advisor and I have not heard anything about this. Could I also get an update about this issue also please?

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 September 2015 14:25  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email due to now having a date for the appeal of the 09/11/2015.

Could you please get back to me with an update as to how long it will take to get a decision from the legal Adviser regarding copies of their notes? As at this time we are trying to get ready for the appeal and the court notes are needed for this.

Also could you also give me an update to the errors on the Memorandum of entry with the dates and spelling mistakes?

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 14 September 2015 11:00  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

Dear Lorraine

Just keeping you updated.

Your email has been sent to legal Adviser regarding copies of their notes.

As soon as we get a reply we will let you know.

Regards  
(Customer Service Unit 9)  
North London Admin Centre | North Group  
Highbury Corner Magistrates Court  
51 Holloway Road, London N7 8JA  
DX: 153700 Highbury 4

Tel: 0207 506 3100  
[gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 September 2015 21:13

**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Today my mother Lorraine Cordell Had to come to court as I had not heard anything about my below emails.

On the 14 August 2015 I asked the court for the Court Transcripts for my appeal to be told you did not keep Court Transcripts, but Legal Adviser notes are kept by the clerk of the court which I did ask for a copy of these notes for my appeal after many emails on the 25/08/2015 at 12:27.

Due to not hearing anything my mother came to the court today and was advised my emails had not yet been sent to the clerk to ask if it was ok for a copy to be given to me for the appeal, could this please be addressed and this email sent to the clerk of court to be confirmed, could you also email to this email address to let me know this has been done.

Also I had asked my mother to get a copy of the Memorandum of entry when she was at the court to make sure the corrections were done.

Please see attached Memorandum of entry as you can see the dates January 2013 to August 2014 are within the document and there are still spelling error which should have been updated the following day due to the time of day the case ended and the paper work served in court.

When the paper work was given to us on the day the applicant told the judge the dates of 2013 should not be on the case due to there age and they were only added for Reference, also the spelling mistakes are still on the Memorandum of entry.

When told this the Judge said this would be corrected the next day and a copy of the conditions sent to me via post but this has never been done.

Could you please correct the Memorandum of entry with the removal of the 2013 dates and the spelling errors and email me to this email a corrected copy of the conditions and the new Memorandum of entry.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 August 2015 12:27  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Yes could I please have a copy of these legal adviser notes.

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 25 August 2015 10:00  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** FW: Simon Cordell

Dear Sir

There are no transcripts kept of proceedings at Magistrates Courts. There are notes kept by the Legal Adviser for their use. They can be detailed, but are not transcripts in the sense of verbatim reports such. If you are requesting a copy of these, please advise and your request will be put before the legal adviser in question.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 21 August 2015 11:36  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email as i still have not had a reply back to the below email.

You said in your reply to my email that the Court does not keep transcripts of hearings, and I asked for this to be checked as i am sure the court has to make transcripts of what is said in court.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 19 August 2015 14:53  
**To:** 'GL-HCORNERMCENQ'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

Thank you for the reply I had just sent a reply email as I had not had a reply to my email.

As for the transcripts of hearings I am sure the clerk of the court writes down what is being said maybe them notes are not listed as transcripts.

Does the court not record what is being said in a court case?

Regards

Simon Cordell

---

**From:** GL-HCORNERMCENQ [mailto:gl-hcornermcenq@hmcts.gsi.gov.uk]  
**Sent:** 19 August 2015 14:18  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

The limit is twenty-one days to submit an appeal; the name of the justices: on 3rd & 4th: D PIGOT; the Court does not keep transcripts of hearings. If there are any notes, they would be Legal Adviser's notes, which are simply *aides memoire* and *not* official records.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 August 2015 11:25  
**To:** GL-HCORNERMCENQ  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to find out some information, I was in court on the 03/08/2015 and 04/08/2015 for case number 011402490741, I would like to find out how long I have to put my appeal in as I am not use to this type of case. Also could I have the name of the judge who heard the case, and I would like to apply for the Court Transcripts for the appeal I will be putting in.

Regards

Simon Cordell

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## Formal Complaint

Dear Louise Brown:

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ.

My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ.

Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this?

Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had not contact from you.

You asked my son what had been going on yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting?

You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing.

You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job.

You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked behind her to the main door and when she turned around and saw my son she started screaming and attacking my son.

You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this?

I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you.

When you left you made my son give his word he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her?

Debbie is the person who attacked my son not the other way round here? Which was reported?

You have given Debbie support moved her to a hotel like she is the victim, yet failed to support my son in any way here, yet he is the victim of what Debbie is doing.

Not took a report not ask anyone what has been going on, as there is witness as to what Debbie is doing.

My son's friends and I have heard what is going on and what Debbie is doing.

I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was

going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her.

I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door.

Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing.

Debbie has been to my son's door more then once when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink, and asking my son for money and other things.

So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday.

We are the ones who put the reports in from around a year ago yet you have done nothing to support my son the 1<sup>st</sup> time you even went to see him was the 15/10/15 yet you been out to see Debbie, and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support?

Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is. My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is he in any harm from a next attack?

This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made with the council about this issue.

You have said you are moving Debbie back in, but what has been done to the so called feelings you think Debbie has got for my son have they just gone away?

We know Debbie has mental heath issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill and something does need to be done as it has been going on to long now and you have done nothing.

My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact he has only ever tried to help his neighbours.

I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males cant be vulnerable.

Regards

Lorraine Cordell

Simon Cordell

Dated 16/10/2015

Formal Complaint

Dear Louise Brown, Jackie Gubby,

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ.

My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ.

Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this?

Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had not contact from you.

You asked my son what had been going on yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting?

You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing.

You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job.

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I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you.

When you left you made my son give his word he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her?

Debbie is the person who attacked my son not the other way round here? Which was reported?

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Not took a report not ask anyone what has been going on, as there is witness as to what Debbie is doing.

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I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door.

Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing.

Debbie has been to my son's door more then once when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink, and asking my son for money and other things.

So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday.

We are the ones who put the reports in from around a year ago yet you have done nothing to support my son the 1<sup>st</sup> time you even went to see him was the 15/10/15 yet you been out to see Debbie, and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support?

Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is. My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is he in any harm from a next attack?

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You have said you are moving Debbie back in, but what has been done to the so called feelings you think Debbie has got for my son have they just gone away?

We know Debbie has mental heath issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill and something does need to be done as it has been going on to long now and you have done nothing.

My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact he has only ever tried to help his neighbours.

I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males cant be vulnerable.

Regards

Lorraine Cordell

Simon Cordell

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 16 October 2015 15:30

**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

**Subject:** Re: Simon Cordell

**Attachments:** Dear Louise Brown.doc

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell

Simon Cordell



Dated 16/10/2015

Formal Complaint

Dear Louise Brown, Jackie Gubby,

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ.

My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ.

Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this?

Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had not contact from you.

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You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job.

You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked behind her to the main door and when she turned around and saw my son she started screaming and attacking my son.

You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this?

I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you.

When you left you made my son give his word he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her?

Debbie is the person who attacked my son not the other way round here? Which was reported?

You have given Debbie support moved her to a hotel like she is the victim, yet failed to support my son in any way here, yet he is the victim of what Debbie is doing.

Not took a report not ask anyone what has been going on, as there is witness as to what Debbie is doing.

My son's friends and I have heard what is going on and what Debbie is doing.

I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her.

I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door.

Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing.

Debbie has been to my son's door more then once when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink, and asking my son for money and other things.

So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday.

We are the ones who put the reports in from around a year ago yet you have done nothing to support my son the 1<sup>st</sup> time you even went to see him was the 15/10/15 yet you been out to see Debbie, and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support?

Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is. My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is he in any harm from a next attack?

This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made with the council about this issue.

You have said you are moving Debbie back in, but what has been done to the so called feelings you think Debbie has got for my son have they just gone away?

We know Debbie has mental heath issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill and something does need to be done as it has been going on to long now and you have done nothing.

My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact he has only ever tried to help his neighbours.

I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males cant be vulnerable.

Regards

Lorraine Cordell



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

**Attachments:** Dear Louise Brown.doc  
Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

**From:** Jeanette.Reilly@met.pnn.police.uk

**Sent:** 19 October 2015 07:24

**To:** lorraine32@blueyonder.co.uk

**Subject:** RE: Complaint

Good morning Lorraine,

I have completed the final outcome report regarding this complaint and this will be sent to my Chief Inspector to be ratified.

Hopefully I will be able to update you with a formal outcome within a few weeks.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 | Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 16 October 2015 12:25

**To:** Reilly Jeanette - HQ Directorate of Professional Standards

**Subject:** RE: Complaint

Dear Jeanette Reilly,

Is there an update to how long this will take regarding the complaint, will it be weeks or months?

As you are aware this has been on going since Dec 2013 when this started, yes we know that the trial took some time and then the appeal, and that you could only start to address this from that point and we do understand this.

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]

**Sent:** 21 September 2015 15:13

**To:** lorraine32@blueyonder.co.uk

**Subject:** Complaint

Good afternoon Lorraine,

Due to having just returned to work from annual leave and my current workload I have not yet completed my outcome report regarding Simon's complaints.

I am working my way through the points of complaint and will endeavour to complete my report as soon as possible.

Thank you for your continued patience.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email [Jeanette.Reilly@met.police.uk](mailto:Jeanette.Reilly@met.police.uk)  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Forster, John [john.forster@hmcts.gsi.gov.uk]

**Sent:** 20 October 2015 16:03

**To:** 'lorraine32@blueyonder.co.uk'

**Subject:** SIMON CORDELL

Dear Mr Cordell,

Further to your request for a letter from the court regarding the alleged erroneous entries on the PNC, the legal adviser has stated that the court cannot supply this information: you must make your request through the police.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4

Tel: 0207-506 3109

e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)

Goldfax: 0870 739 5768

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 20 October 2015 17:48

**To:** 'Forster, John'

**Subject:** RE: SIMON CORDELL

Dear Mr Dear Forster

Could you please put this email in front of the legal adviser, the alleged erroneous entries on my PNC as you have put it, are made up from the court as the police would not be able to put records on a persons PNC record without a case being put in front of the courts.

My Mother has asked the court to check all the registries at the court against the records the police hold on my PNC record. This showed the errors and as you said to my mother at the court if a case is not listed at the court then it was never heard at the court.

There are 5 errors of no listing on my PNC that the court does not have in the court register how can this be?

My mother has been to the police who do not want to address this issue this is why she came to the court as the court should hold all records.

By the legal adviser not wanting to write a letter showing my records have been checked by the court what is this saying. why should a person be able to ask the court to check there records yet the court does not want to get involved in errors they found?

This is a miscarriage of justice, the court has not found records in the court registries that are on my PNC record yet the court does not want to do anything about it.

Regards

Simon Cordell

---

**From:** Forster, John [mailto:john.forster@hmcts.gsi.gov.uk]

**Sent:** 20 October 2015 16:03

**To:** 'lorraine32@blueyonder.co.uk'

**Subject:** SIMON CORDELL

Dear Mr Cordell,

Further to your request for a letter from the court regarding the alleged erroneous entries on the PNC, the legal adviser has stated that the court cannot supply this information: you must make your request through the police.

Regards,

Customer Services Unit(8)  
Highbury Corner Magistrates Court  
51 Holloway Road  
LONDON  
N7 8JA

DX: 153700 Highbury 4  
Tel: 0207-506 3109  
e-mail: [gl-hcornermcenq@hmcts.gsi.gov.uk](mailto:gl-hcornermcenq@hmcts.gsi.gov.uk)  
Goldfax: 0870 739 5768

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**Subject:** Re: Re: Simon Cordell

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**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Wednesday, 21 October 2015, 13:21

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Thanks

On Wednesday, 21 October 2015, 12:55, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

[read attached](#)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** ' louise.brown2@enfield.gov.uk '; ' jackie.gubby@enfield.gov.uk '  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

---

**Subject:** Mother

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 25 October 2015, 5:29

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## Attachments

- R v Cordell.doc (81.50 KB)

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** Re: Re: Simon Cordell Appeal  
**Date:** 29 October 2015 23:15:20

Lorraine

Thank you for your email.

I will deal with your requests on my return to the office this weekend. As I confirmed to Simon his Magistrates Court file has been removed from the office during the audit process and I have emailed Michael and Edel to ask that it be returned. The bundles prepared by Michael Mc Kee should be stored electronically on a hard drive that Edel moved during the restructuring of the office. I believe that Michael Mc Kee hand delivered hard copies of the defence bundles to the Magistrates Court for the hearing in March. Nexus Chambers should also have copies of these bundles. I again have to check all his emails but do not have his password.

I will do what work I can on this tomorrow afternoon based on electronic information stored on the 1 and 1 email system, provided I can access Michael Mc Kee's password. I will copy you in on all emails now that Simon has confirmed that I can discuss the case with you.

Regards

Josephine

On Thu, Oct 29, 2015 at 6:15 PM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Dear Josey

I have spoken to Simon and know why you have not been replying to my emails due to how Simon was at the office. But Simon did not once say that you could not deal with me. And you also have Simon email address so could have updated him via this.

I believe he confirmed in a text that you can deal with me yesterday.

Could you please let me know if you have had the barristers notes from court for the 26/10/2015 if you have can you please forward them to me including Simon in the email [re\\_wired@ymail.com](mailto:re_wired@ymail.com)

I know you said Simon can pick his medical notes up from the office.

But can you please also tell me if letters have been wrote for  
Adrian Coombs Specialist Operations Superintendent Essex Police his email is [Adrian.Coombs@essex.pnn.police.uk](mailto:Adrian.Coombs@essex.pnn.police.uk)  
[val.tanner@met.pnn.police.uk](mailto:val.tanner@met.pnn.police.uk)  
[pat.chapman@met.pnn.police.uk](mailto:pat.chapman@met.pnn.police.uk)

And the request for the full CAD's

Could you please send over copies of what has been wrote and done for the case please?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 28 October 2015 14:59

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Are we going to get a reply to the below emails please?

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 26 October 2015 13:26

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal

Dear Josey

Today the case was put back until Feb 2016 which you knew it was going to be as nothing had been done once again. I am the one trying to keep Simon stable with his health but when his acting Solicitors don't do the things, they should this gets very hard.

Simon is the one that is suffering due to this but it is having a large impact on me and the family, due to cases keep being put back because things are not done on time.

This ASBO case has now been going on for over a year the last case was also over a year. These cases both of them were put back more than once because things were just not done.

Simon wants an application put in to address these ASBO conditions which I hope can be addressed in a timely manner, All the conditions are for illegal raves which was not proven at the trial it was only proven that Simon had acted in an anti-social manner. How I really don't know as the cases application was, he was the organiser of these illegal raves. Not one person or police officer said that Simon had acted in an anti-social manner towards them so how this ASBO was granted is beyond me and everyone else, and now he has to wait until Feb 2016 for his appeal why because things were never got ready.

I have been asking for all of Simon's case bundle since around the start of 2015 and about his medical notes since March 2015 I still have not had these or a reply as to what is in his case bundle as Simon did not even have this himself for his trial. Josey, we don't know what has been done on this case that was asked for that is really bad for a person to be up in court for a case he has asked for things to be done and don't even know if they have been done and we keep asking and get no reply.

We have been asking about letters that were meant to have been written still don't know about any that were written. I mean even down to what Michael was meant to have written to ask for the information re Val Tanner and the public order unit we still don't know what was asked for if anything.

Today we were asked things and we could not even tell the barrister what he was asking as we don't know.

Could you please update us to everything and as soon as you get the barrister notes for today can they be sent over as I know a lot of dates were given for things to be done but we were not given the list of dates.

Could you also update us about an application to deal with these ASBO conditions as soon as possible?

And can you copy Simon into everything you send please his email is [re\\_wired@vmail.com](mailto:re_wired@vmail.com) Regards

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 23 October 2015 15:16

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

We have been told you are off work until Monday; I have just called the court to see what time this is listed for Monday 26th October 2015, it is going to be in court 4 at 10:15

Could someone please tell us what is going to be said in court, as we have been told nothing and I told you myself more than once about the listing for the 26/10/2015, you said on the 14/10/2015 that you was going to put this day in the dairy and upon calling the office today no one knows nothing there is not even anyone listed to go to court on Monday, which I was told when the office gets a fax from the court today they will book someone.

But please tell me if no one has been booked how are they going to know anything about this case?

Are you going to get the date for the appeal put off for the 09/11/2015? As if this is the case this is very unfair on Simon and is just going to make his heath worse.

Simon wants to see someone today before this goes into court on Monday to find out what is going to be said.

Regards



Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 22 October 2015 19:35

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Can you please get back to me about the below emails and what is going on. it has been confirmed this is in court on Monday just won't know the time until tomorrow.

Who is going to be in court on Monday?

And due to nothing being done are you going to be putting the date of the 09/11/2015 off as nothing has been done. Because you as well as I know Simon will get really upset this has already been going on for over a year now and in that year his health has gone downhill so badly.

On the 14/10/2015 you told Simon you would be in contact the next day with him. you also told me you would send me over the letters that were going to be done. But we have heard nothing.

Simon is getting more and more upset as so much of this was meant to have been done before the trial started and it was not. I am the one trying to keep him calm due to his health and it is getting too much for me it is making me really ill.

Simon has called you so many times but you have not picked up to him to try and find out what is going on and an update.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 21 October 2015 15:42

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I know I email you a lot but could you please give us a reply as to what is going on Simon as you saw on the 14/10/2015 is really not well.

As I said to you, I do have an email from Wood Green Crown court saying there is a mention hearing on the 26th October 2015 to see if the case is ready for the appeal date, I have emailed the court today to ask them to confirm the 26/10/2015 and what time.

If it is confirmed by the court that there is a hearing on the 26/10/2015 could you also tell me who will be dealing, and did you find out if Andy Locke will be dealing with the appeal?

But Josey this case is not going to be ready for 09/11/2015 as nothing has been done.

But it is Simon that is suffering each time this is put back and this is not doing his health any good.

You said you would send me over the letters you were writing but I have not had anything, to confirm they are ok to be sent.

could you please give me an update to where he is and as I asked did Simon give you a full list of what needs to be asked for on the 14/10/2015 if so can I get that list to make sure he has not missed anything out as he is really not coping and his mind only copes with one thing at this time.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@hlueyonder.co.uk](mailto:lorraine32@hlueyonder.co.uk)]  
**Sent:** 20 October 2015 16:54  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I was wondering if there was any update could you let me know please.

Also, legal Aid has been granted Legal Aid Ref no: LV26148 and pass number is 5145392

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 16 October 2015 15:38  
**To:** 'JOSEPHINE WARD'  
**Subject:** Re: Simon Cordell Appeal

Hi Josey

Can I ask you did Simon give you a full list of what you need to ask for from the police?

If not, I will write what needs to be asked for and the reasons why we need it.

Also is there any update with the letters you are writing and going over the CADs and what Simon wrote i still trying to update that as he left a lot of things out.

Regards

Lorraine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 02 November 2015 17:38  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell Complaint

**Attachments:** Louise Brown\_Jackie Gubby.doc  
Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 02 November 2015 17:38  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell Complaint

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Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

**From:** Louise Brown [Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**  
☎ 020 8379 4467  
✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell

Simon Cordell

Classification: PROTECT

**ENFIELD**  
**D**



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From: Jackie Gubby [Jackie.Gubby@enfield.gov.uk]  
Sent: 03 November 2015 13:03  
To: Louise Brown; Lorraine Cordell  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

**Classification: PROTECT**

**Dear Ms Cordell**

**I am not aware of any outstanding repairs to your son's property. The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.**

**Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option 1**

**Yours sincerely**

**Jackie Gubby Housing Manager  
Tenancy Management the Edmonton Centre 36-44 South Mall Edmonton Green N9 0TN**

**Tel: 0800 40 80 160\*  
Fax: 020 8375 8016  
e-mail: [jackie.gubby@enfield.gov.uk](mailto:jackie.gubby@enfield.gov.uk)**

\* This is a free phone number, so there is no charge if you use a landline.  
If you are using a mobile you may find it cheaper to call our landline number 020 8379 1327

**"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities."**

From: Louise Brown  
Sent: 03 November 2015 11:16  
To: Lorraine Cordell; Jackie Gubby  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

**Classification: PROTECT Dear Ms Cordell,**

**Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.**

**Yours sincerely**

**Louise Brown  
Anti-Social Behaviour officer Community Safety Unit Regeneration & Environment Department London Borough of Enfield  
S 020 8379 4467 H [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)**

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Jackie Gubby Subject: Re:  
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Also, I would like to take the time to say to Jackie Gubby that jobs are still outstanding on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

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Classification: PROTECT

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Classification: PROTECT

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**Community Safety Unit**  
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Classification: PROTECT

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Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option 1

Yours sincerely

**Jackie Gubby**  
**Housing Manager**  
Tenancy Management  
The Edmonton Centre  
36-44 South Mall  
Edmonton Green  
N9 0TN

Tel: 0800 40 80 160\*  
Fax: 020 8375 8016  
e-mail: [jackie.gubby@enfield.gov.uk](mailto:jackie.gubby@enfield.gov.uk)

\* This is a free phone number, so there is no charge  
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If you are using a mobile you may find it cheaper  
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Simon Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 03 November 2015 14:39  
**To:** 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]  
Dear Jackie Gubby

When the surveyors came round there was a list of jobs that they said needed to be done.

1. The electricians needed sorting and the detectors (this has now been done they sent someone out nearly right away after the surveyors came and done the report)
2. Bathroom sink (repaired now)
3. Bathroom toilet (repaired now)
4. Heating pipes not been covered that are running all round the walls and down the walls. (Now it is winter my son has his heating on but has burned himself more than once walking past the pipes as they are so hot, this is bad being left like this as it is a danger due to how hot the pipes get. (Not done)
5. Bedroom floor (not done)
6. Bedroom window (not done)
7. Front room window/door frame (surveyors said that the water was still coming in due to the outside step and this needed to be sorted) (Not done)
8. Pipes banging all the time (the surveyors saw this when they came out) (Not done)
9. Wall still wet in front room (we have been told this is due to the guttering needs to be renewed which was meant to be done, 111 has guttering in his back garden that has fallen off the roof some time ago, but now what also has been noticed is that in the main hallway water is dripping down the walls leaving puddles of water on the stairway which people have to walk up and down this is a danger for people they could have an accident, believe this is due to the guttering needs to be replaced or the roof. (Not Done)

I am sure there was also some other jobs that needed to be done the surveyors that came the day you was meant to have come took a full list and wrote everything down.

So how is none of these jobs on the system that have not been done?

It seems once again things have not been put on the system.

Why should we have to keep calling for jobs to be done when they were already meant to have been done, and surveyors and inspectors have been out more than once over the years why are they not on the system, as it seems someone is not doing there job.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Jackie Gubby [mailto:Jackie.Gubby@enfield.gov.uk]  
**Sent:** 03 November 2015 13:03  
**To:** Louise Brown; Lorraine Cordell  
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Classification: PROTECT

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Tel: 0800 40 80 160\*  
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Lorraine Cordell

Simon Cordell

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**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

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Regards

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Simon Cordell

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**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** Re: Simon Cordell Appeal Update

**Date:** 05 November 2015 21:24:57

Lorraine / Simon

Apologies I have been snowed under. The last meeting in the office was not structured and disruptive.

I think that the best way forward, Simon is for Lorraine and I to go through everything on Saturday.

Once the additional information comes back from the public order unit I then update your statement.

Documents to be relied on by the Defence have to be ready by the beginning of December 2015. I will send over the directions tomorrow afternoon. I will need a list of all documents that you intend to rely upon e.g. Enfield Council - the Youth Centre.

As I advised you last week, Simon the office was audited in October and I am still locating files. I am working through files on an urgent basis. I have no other appointments scheduled for Saturday and I will tell Michael Carroll that I have to concentrate on your case Saturday.

I therefore propose that Lorraine and I work on your case on Saturday. No decisions will be made without your approval. Once Lorraine and I collate all the information this will then be shown to you for your approval.

Lorraine if Spurs are playing on Saturday at home then we can change to Sunday.

Regards

Josephine

PS I am having an early night as I have a 6am start in the morning.

On 5 Nov 2015 15:05, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Please can we sort something on this case, I can not take no more not know what is going on and nor can Simon.

I have sent so many emails asking for information as to what has been done on this case yet we still don't know what is going on.

Have you heard from the barrister with the dates of information from the 26/10/2015 if you have can you send us a copy please? And have you updated the court as I said in an earlier email the court only had a black appeal form and asked for this to be addressed at court on the 26/10/2015.

Also, can you reply to the below emails please.

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 03 November 2015 15:36

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I have not heard anything back from you so was wondering if there were any updates.

Have you managed to get Magistrates Court bundle or any news on this?

Have you written the letter yet to request that Adrian Coombs Specialist Operations Superintendent Essex Police write his statement which he said he was willing to do? If you have can you send a copy of the letter written.

Have you written to Val Tanner at he public order unit Scotland Yard?

Have you written to DS Chapman at he public order unit Scotland Yard?

I know the 3 letters above that were to be written you said you would forward them to me before they were sent to check everything we wanted to ask was included. The public order ones i think dates etc will need to be included,

Have you had time to go over the CADs and the write-up Simon did I am still going over the write-up as it is so long and Simon missed loads of thing out?

Have you managed to get hold of Andy Locke I know he said he would be willing to do the appeal to us?

If he cannot do it can you let us know who you are thinking of asking to be the barrister, as there is a few names of barristers we have Maya Sikand being one of them who knows ASBO law and Human Rights along with some criminal and claims against the police and other public authorities, and other things reading up about her she seems very good, and has knowledge in many areas which could help with this case.

If you could give us an update, I would be grateful.

Lorraine and Simon

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@aol.com](mailto:josephinewardsolicitor@aol.com)]

**Sent:** 29 October 2015 23:15

**To:** Lorraine Cordell

**Subject:** Re: Re: Simon Cordell Appeal

Lorraine

Thank you for your email.

I will deal with your requests on my return to the office this weekend. As I confirmed to Simon his Magistrates Court file has been removed from the office during the audit process and I have emailed Michael and Edel to ask that it be returned. The bundles prepared by Michael Mc Kee should be stored electronically on a hard drive that Edel moved during the restructuring of the office. I believe that Michael Mc Kee hand delivered hard copies of the defences bundles to the Magistrates Court for the hearing in March. Nexus Chambers should also have copies of these bundles. I again have to check all his emails but do not have his password.

I will do what work I can on this tomorrow afternoon based on electronic information stored on the 1 and 1 email system, provided I can access Michael Mc Kee's password. I will copy you in on all emails now that Simon has confirmed that I can discuss the case with you.

Regards

Josephine

On Thu, Oct 29, 2015 at 6:15 PM, Lorraine Cordell <[lorra.ine32@hluveyor.co.uk](mailto:lorra.ine32@hluveyor.co.uk)> wrote:

Dear Josey

I have spoken to Simon and know why you have not been replying to my emails due to how Simon was at the office. But Simon did not once say that you could not deal with me. And you also have Simon email address so could have updated him via this.

I believe he confirmed in a text that you can deal with me yesterday.

Could you please let me know if you have had the barristers notes from court for the 26/10/2015 if you have can you please forward them to me including Simon in the email [re.wired@vmail.com](mailto:re.wired@vmail.com)

I know you said Simon can pick his medical notes up from the office.

But can you please also tell me if letters have been wrote for Adrian Coombs Specialist Operations Superintendent Essex Police his email is

[Adrian.Coombs@essex.pnn.police.uk](mailto:Adrian.Coombs@essex.pnn.police.uk)

[val.tanner@met.pnn.police.uk](mailto:val.tanner@met.pnn.police.uk)

[pat.chapman@met.pnn.police.uk](mailto:pat.chapman@met.pnn.police.uk)

And the request for the full CAD's

Could you please send over copies of what has been wrote and done for the case please.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 28 October 2015 14:59  
**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'  
**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Are we going to get a reply to the below emails please?

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 26 October 2015 13:26  
**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'  
**Subject:** RE: Re: Simon Cordell Appeal

Dear Josey

Today the case was put back until Feb 2016 which you knew it was going to be as nothing had been done once again. I am the one trying to keep Simon stable with his health but when his acting Solicitors don't do the things, they should this gets very hard.

Simon is the one that is suffering due to this but it is having a large impact on me and the family, due to cases keep being put back because things are not done on time.

This ASBO case has now been going on for over a year the last case was also over a year. These cases both of them were put back more than once because things were just not done.

Simon wants an application put in to address these ASBO conditions which I hope can be addressed in a timely manner, All the conditions are for illegal raves which was not proven at the trial it was only proven that Simon had acted in an anti-social manner. How I really don't know as the cases application was, he was the organiser of these illegal raves. Not one person or police

officer said that Simon had acted in an anti-social manner towards them so how this ASBO was granted is beyond me and everyone else, and now he has to wait until Feb 2016 for his appeal why because things was never got ready.

I have been asking for all of Simon case bundle since around the start of 2015 and about his medical notes since March 2015 I still have not had these or a reply as to what is in his case bundle as Simon did not even have this himself for his trial. Josey, we don't know what has been done on this case that was asked for that is really bad for a person to be up in court for a case he has asked for things to be done and don't even know if they have been done and we keep asking and get no reply.

We have been asking about letters that was meant to have been wrote still don't know about any that was wrote. I mean even down to what Michael was meant to have wrote to ask for the information re Val tanner and the public order unit we still don't know what was asked for if anything.

Today we were asked things and we could not even tell the barrister what he was asking as we don't know.

Could you please update us to everything and as soon as you get the barrister notes for today can they be sent over as i know a lot of dates were given for things to be done but we were not given the list of dates.

Could you also update us about an application to deal with these ASBO conditions as soon as possible?

And can you copy Simon into everything you send please his email is [re\\_wired@vmail.com](mailto:re_wired@vmail.com) Regards  
Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 23 October 2015 15:16

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

We have been told you are off work until Monday; I have just called the court to see what time this is listed for Monday 26th October 2015, it is going to be in court 4 at 10:15

Could someone please tell us what is going to be said in court, as we have been told nothing and I told you myself more than once about the listing for the 26/10/2015, you said on the 14/10/2015 that you was going to put this days in the dairy and upon calling the office today no one knows nothing there is not even anyone listed to go to court on Monday, which I was told when the office gets a fax from the court today they will book someone.

But please tell me if no one has been booked how are they going to know anything about this case?

Are you going to get the date for the appeal put off for the 09/11/2015? As if this is the case this is very unfair on Simon and is just going to make his heath worse.

Simon wants to see someone today before this goes into court on Monday to find out what is going to be said.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 22 October 2015 19:35

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Can you please get back to me about the below emails and what is going on. it has been confirmed this is in court on Monday just won't know the time until tomorrow.

Who is going to be in court on Monday?



And due to nothing being done are you going to be putting the date of the 09/11/2015 off as nothing has been done. Because you as well as I know Simon will get really upset this has already been going on for over a year now and in that year his health has gone downhill so badly.

On the 14/10/2015 you told Simon you would be in contact the next day with him. you also told me you would send me over the letters that were going to be done. But we have heard nothing.

Simon is getting more and more upset as so much of this was meant to have been done before the trial started and it was not. I am the one trying to keep him calm due to his health and it is getting too much for me it is making me really ill. Simon has called you so many times but you have not picked up to him to try and find out what is going on and an update.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 21 October 2015 15:42

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I know I email you a lot but could you please give us a reply as to what is going on Simon as you saw on the 14/10/2015 is really not well.

As I said to you, I do have an email from Wood Green Crown court saying there is a mention hearing on the 26th October 2015 to see if the case is ready for the appeal date, I have emailed the court today to ask them to confirm the 26/10/2015 and what time.

If it is confirmed by the court that there is a hearing on the 26/10/2015 could you also tell me who will be dealing, and did you find out if Andy Locke will be dealing with the appeal?

But Josey this case is not going to be ready for 09/11/2015 as nothing has been done.

But it is Simon that is suffering each time this is put back and this is not doing his health any good.

You said you would send me over the letters you were writing but I have not had anything, to confirm they are ok to be sent.

could you please give me an update to where we are and as I asked did Simon give you a full list of what needs to be asked for on the 14/10/2015 if so, can I get that list to make sure he has not missed anything out as he is really not coping and his mind only copes with one thing at this time.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 20 October 2015 16:54

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I was wondering if there was any update could you let me know please.

Also, legal Aid has been granted Legal Aid Ref no: LV26148 and pass number is 5145392

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 16 October 2015 15:38

**To:** 'JOSEPHINE WARD'

**Subject:** Re: Simon Cordell Appeal

Hi Josey

Can I ask you did Simon give you a full list of what you need to ask for from the police?

If not, I will write what needs to be asked for and the reasons why we need it.

Also is there any update with the letters you are writing and going over the CADs and what Simon wrote I still trying to update that as he left a lot of things out.

Regards

Lorraine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell Appeal Update  
**Date:** 05 November 2015 22:32:43

Lorraine  
Sunday should be fine. 1pm okay?  
Josephine

On 5 Nov 2015 22:31, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey  
I cannot do Saturday but can-do Sunday.  
Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]  
**Sent:** 05 November 2015 21:25  
**To:** Lorraine Cordell  
**Subject:** Re: Simon Cordell Appeal Update

Lorraine / Simon  
Apologies I have been snowed under. The last meeting in the office was not structured and disruptive. I think that the best way forward, Simon is for Lorraine and I to go through everything on Saturday. Once the additional information comes back from the public order unit I then update your statement. Documents to be relied on by the Defence have to be ready by the beginning of December 2015. I will send over the directions tomorrow afternoon. I will need a list of all documents that you intend to rely upon e.g. Enfield Council - the Youth Centre.

As I advised you last week, Simon the office was audited in October and I am still locating files. I am working through files on an urgent basis. I have no other appointments scheduled for Saturday and I will tell Michael Carroll that I have to concentrate on your case Saturday.

I therefore propose that Lorraine and I work on your case on Saturday. No decisions will be made without your approval.

Once Lorraine and I collate all the information this will then be shown to you for your approval.

Lorraine if Spurs are playing on Saturday at home then we can change to Sunday.

Regards

Josephine

PS I am having an early night as I have a 6am start in the morning.

On 5 Nov 2015 15:05, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Please can we sort something on this case, I cannot take no more not know what is going on and nor can Simon.

I have sent so many emails asking for information as to what has been done on this case yet we still don't know what is going on.

Have you heard from the barrister with the dates of information from the 26/10/2015 if you have can you send us a copy please? And have you updated the court as I said in an earlier email the court only had a black appeal form and asked for this to be addressed at court on the 26/10/2015.

Also, can you reply to the below emails please.

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 03 November 2015 15:36

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I have not heard anything back from you so was wondering if there were any updates.

Have you managed to get Magistrates Court bundle or any news on this?

Have you written the letter yet to request that Adrian Coombs Specialist Operations Superintendent Essex Police write his statement which he said he was willing to do? If you have can you send a copy of the letter written.

Have you written to Val Tanner at the public order unit Scotland Yard?

Have you written to DS Chapman at the public order unit Scotland Yard?

I know the 3 letters above that were to be written you said you would forward them to me before they were sent to check everything we wanted to ask was included. The public order ones I think dates etc will need to be included,

Have you had time to go over the CADs and the write-up Simon did I am still going over the write-up as it is so long and Simon missed loads of thing out?

Have you managed to get hold of Andy Locke I know he said he would be willing to do the appeal to us? If he cannot do it can you let us know who you are thinking of asking to be the barrister, as there is a few names of barristers we have Maya Sikand being one of them who knows ASBO law and Human Rights along with some criminal and claims against the police and other public authorities, and other things reading up about her she seems very good, and has knowledge in many areas which could help with this case.

If you could give us an update, I would be grateful.

Lorraine and Simon

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]

**Sent:** 29 October 2015 23:15

**To:** Lorraine Cordell

**Subject:** Re: Re: Simon Cordell Appeal

Lorraine

Thank you for your email.

I will deal with your requests on my return to the office this weekend. As I confirmed to Simon his Magistrates Court file has been removed from the office during the audit process and I have emailed Michael and Edel to ask that it be returned. The bundles prepared by Michael Mc Kee should be stored electronically on a hard drive that Edel moved during the restructuring of the office. I believe that Michael Mc Kee hand delivered hard copies of the defence bundles to the Magistrates Court for the hearing in March. Nexus Chambers should also have copies of these bundles. I again have to check all his emails but do not have his password.

I will do what work I can on this tomorrow afternoon based on electronic information stored on the 1 and 1 email system, provided I can access Michael Mc Kee's password. I will copy you in on all emails now that Simon has confirmed that I can discuss the case with you.

Regards

Josephine

On Thu, Oct 29, 2015 at 6:15 PM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Dear Josey

I have spoken to Simon and know why you have not been replying to my emails due to how Simon was at the office. But Simon did not once say that you could not deal with me. And you also have Simon email address so could have updated him via this.

I believe he confirmed in a text that you can deal with me yesterday.

Could you please let me know if you have had the barristers notes from court for the 26/10/2015 if you have can you please forward them to me including Simon in the email [re\\_wired@ymail.com](mailto:re_wired@ymail.com)

I know you said Simon can pick his medical notes up from the office.

But can you please also tell me if letters have been wrote for  
Adrian Coombs Specialist Operations Superintendent Essex Police his email is

[Adrian.Coombs@essex.pnn.police.uk](mailto:Adrian.Coombs@essex.pnn.police.uk)

[val.tanner@met.pnn.police.uk](mailto:val.tanner@met.pnn.police.uk)

[pat.chapman@met.pnn.police.uk](mailto:pat.chapman@met.pnn.police.uk)

And the request for the full CAD's

Could you please send over copies of what has been wrote and done for the case please?

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 28 October 2015 14:59

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Are we going to get a reply to the below emails please.

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 26 October 2015 13:26

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal



Dear Josey

Today the case was put back until Feb 2016 which you knew it was going to be as nothing had been done once again. I am the one trying to keep Simon stable with his health but when his acting Solicitors don't do the things, they should this gets very hard.

Simon is the one that is suffering due to this but it is having a large impact on me and the family, due to cases keep being put back because things are not done on time.

This ASBO case has now been going on for over a year the last case was also over a year. These cases both of them were put back more than once because things were just not done.

Simon wants an application put in to address these ASBO conditions which I hope can be addressed in a timely manner, All the conditions are for illegal raves which was not proven at the trial it was only proven that Simon had acted in an anti-social manner. How I really don't know as the cases application was, he was the organiser of these illegal raves. Not one person or police officer said that Simon had acted in an anti-social manner towards them so how this ASBO was granted is beyond me and everyone else, and now he has to wait until Feb 2016 for his appeal why because things were never got ready.

I have been asking for all of Simon's case bundle since around the start of 2015 and about his medical notes since March 2015 I still have not had these or a reply as to what is in his case bundle as Simon did not even have this himself for his trial. Josey, we don't know what has been done on this case that was asked for that is really bad for a person to be up in court for a case he has asked for things to be done and don't even know if they have been done and we keep asking and get no reply.

We have been asking about letters that were meant to have been written still don't know about any that were written. I mean even down to what Michael was meant to have written to ask for the information re Val Tanner and the public order unit we still don't know what was asked for if anything.

Today we were asked things and we could not even tell the barrister what he was asking as we don't know.

Could you please update us to everything and as soon as you get the barrister notes for today can they be sent over as I know a lot of dates were given for things to be done but we were not given the list of dates.

Could you also update us about an application to deal with these ASBO conditions as soon as possible?

And can you copy Simon into everything you send please his email is [re\\_wired@vmail.com](mailto:re_wired@vmail.com) Regards

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 23 October 2015 15:16 **To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

We have been told you are off work until Monday; I have just called the court to see what time this is listed for Monday 26th October 2015, it is going to be in court 4 at 10:15

Could someone please tell us what is going to be said in court, as we have been told nothing and i told you myself more then once about the listing for the 26/10/2015, you said on the 14/10/2015 that you was going to put this daye in the dairy and unpon calling the office today no one knows nothing there is not even anyone listed to go to court on Monday, which i was told when the office gets a fax from the court today they will book someone.

But please tell me if no one has been booked how are they going to know anything about this case?

Are you going to get the date for the appeal put off for the 09/11/2015? As if this is the case this is very unfair on Simon and is just going to make his heath worse.

Simon wants to see someone today before this goes into court on Monday to find out what is going to be said.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)] **Sent:**  
22 October 2015 19:35 **To:** 'JOSEPHINE WARD'  
**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Can you please get back to me about the below emails and what is going on. it has been confirmed this is in court on Monday just wont know the time until tomorrow.

Who is going to be in court on Monday?

And due to nothing being done are you going to be putting the date of the 09/11/2015 off as nothing has been done. Because you as well as I know Simon will get really upset this has already been going on for over a year now and in that year his heath has gone down hill so badly. .

On the 14/10/2015 you told Simon you would be in contact the next day with him. you also told me you would send me over the letters that were going to be done. But we have heard nothing.

Simon is getting more and more upset as so much of this was meant to have been done before the trial started and it was not. I am the one trying to keep him claim due to his heath and it is getting too much for me it is making me really ill.

Simon has called you so many times but you have not picked up to him to try and find out what is going on and an update.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 21 October 2015 15:42

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I know I email you a lot but could you please give us a reply as to what is going on Simon as you saw on the 14/10/2015 is really not well.

As I said to you, I do have an email from Wood Green Crown court saying there is a mention hearing on the 26th October 2015 to see if the case is ready for the appeal date, I have emailed the court today to ask them to confirm the 26/10/2015 and what time.

If it is confirmed by the court that there is a hearing on the 26/10/2015 could you also tell me who will be dealing, and did you find out if Andy Locke will be dealing with the appeal?

But Josey this case is not going to be ready for 09/11/2015 as nothing has been done.

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could you please give me an update to where you are and as I asked did Simon give you a full list of what needs to be asked for on the 14/10/2015 if so can I get that list to make sure he has not missed anything out as he is really not coping and his mind only copes with one thing at this time.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 20 October 2015 16:54

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I was wondering if there was any update could you let me know please.

Also, legal Aid has been granted Legal Aid Ref no: LV26148 and pass number is 5145392

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 16 October 2015 15:38

**To:** 'JOSEPHINE WARD'

**Subject:** Re: Simon Cordell Appeal

Hi Josey

Can I ask you did Simon give you a full list of what you need to ask for from the police?

If not, I will write what needs to be asked for and the reasons why we need it.

Also is there any update with the letters you are writing and going over the CADs and what Simon wrote i still trying to update that as he left a lot of things out.

Regards  
Lorraine

**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell Appeal Update  
**Date:** 08 November 2015 10:50:25

Lorraine

Yes today 1pm is fine.

Josephine

On 8 Nov 2015 10:28, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Just confirming everything is ok for today Lorraine

**From:** JOSEPHINE WARD [mailto:[iosephinewardsolicitor@gmail.com](mailto:iosephinewardsolicitor@gmail.com)]  
**Sent:** 05 November 2015 22:33  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell Appeal Update

Lorraine

Sunday should be fine. 1pm okay?

Josephine

On 5 Nov 2015 22:31, "Lorraine Cordell" <[lorra.ine32@blueyonder.co.uk](mailto:lorra.ine32@blueyonder.co.uk)> wrote:

Hi Josey

I cannot do Saturday but can-do Sunday.

Lorraine

**From:** JOSEPHINE WARD [mailto:[iosephinewardsolicitor@gmail.com](mailto:iosephinewardsolicitor@gmail.com)]  
**Sent:** 05 November 2015 21:25  
**To:** Lorraine Cordell  
**Subject:** Re: Simon Cordell Appeal Update

Lorraine / Simon

Apologies I have been snowed under. The last meeting in the office was not structured and disruptive.

I think that the best way forward, Simon is for Lorraine and I to go through everything on Saturday.

Once the additional information comes back from the public order unit, I then update your statement.

Documents to be relied on by the Defence have to be ready by the beginning of December 2015. I will send over the directions tomorrow afternoon. I will need a list of all documents that you intend to rely upon e.g. Enfield Council - the Youth Centre.

As I advised you last week, Simon the office was audited in October and I am still locating files. I am working through files on an urgent basis. I have no other appointments scheduled for Saturday and I will tell Michael Carroll that I have to concentrate on your case Saturday.

I therefore propose that Lorraine and I work on your case on Saturday. No decisions will be made without your approval.

Once Lorraine and I collate all the information this will then be shown to you for your approval.

Lorraine if Spurs are playing on Saturday at home then we can change to Sunday.

Regards

Josephine

PS I am having an early night as I have a 6am start in the morning.

On 5 Nov 2015 15:05, "Lorraine Cordell" <[lorra.ine32@blueyonder.co.uk](mailto:lorra.ine32@blueyonder.co.uk)> wrote:

Hi Josey

Please can we sort something on this case, I cannot take no more not know what is going on and nor can Simon.

I have sent so many emails asking for information as to what has been done on this case yet we still don't know what is going on.

Have you heard from the barrister with the dates of information from the 26/10/2015 if you have can you send us a copy please? And have you updated the court as I said in an earlier email the court only had a black appeal form and asked for this to be addressed at court on the 26/10/2015.



Also, can you reply to the below emails please.

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 03 November 2015 15:36

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I have not heard anything back from you so was wondering if there were any updates.

Have you managed to get Magistrates Court bundle or any news on this?

Have you written the letter yet to request that Adrian Coombs Specialist Operations Superintendent Essex Police write his statement which he said he was willing to do? If you have can you send a copy of the letter written.

Have you written to Val Tanner at the public order unit Scotland Yard?

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Have you had time to go over the CADs and the write-up Simon did I am still going over the write-up as it is so long and Simon missed loads of thing out?

Have you managed to get hold of Andy Locke I know he said he would be willing to do the appeal to us? If he cannot do it can you let us know who you are thinking of asking to be the barrister, as there is a few names of barristers we have Maya Sikand being one of them who knows ASBO law and Human Rights along with some criminal and claims against the police and

other public authorities, and other things reading up about her she seems very good, and has knowledge in many areas which could help with this case.

If you could give us an update, I would be grateful.

Lorraine and Simon

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]

**Sent:** 29 October 2015 23:15

**To:** Lorraine Cordell

**Subject:** Re: Re: Simon Cordell Appeal

Lorraine

Thank you for your email.

I will deal with your requests on my return to the office this weekend. As I confirmed to Simon his Magistrates Court file has been removed from the office during the audit process and I have emailed Michael and Edel to ask that it be returned. The bundles prepared by Michael Mc Kee should be stored electronically on a hard drive that Edel moved during the restructuring of the office. I believe that Michael Mc Kee hand delivered hard copies of the defences bundles to the Magistrates Court for the hearing in March. Nexus Chambers should also have copies of these bundles. I again have to check all his emails but do not have his password.

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I know you said Simon can pick his medical notes up from the office.

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[val.tanner@met.pnn.police.uk](mailto:val.tanner@met.pnn.police.uk)

[pat.chapman@met.pnn.police.uk](mailto:pat.chapman@met.pnn.police.uk)

And the request for the full CAD's

Could you please send over copies of what has been wrote and done for the case please.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 28 October 2015 14:59

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

Are we going to get a reply to the below emails please.

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 26 October 2015 13:26

**To:** 'JOSEPHINE WARD'; 'Rewired Rewired'

**Subject:** RE: Re: Simon Cordell Appeal

Dear Josey

Today the case was put back until Feb 2016 which you knew it was going to be as nothing had been done once again.

I am the one trying to keep Simon stable with his health but when his acting Solicitors don't do the things, they should this gets very hard.

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Regards

Lorraine and Simon

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 23 October 2015 15:16

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

We have been told you are off work until Monday; I have just called the court to see what time this is listed for Monday 26th October 2015, it is going to be in court 4 at 10:15

Could someone please tell us what is going to be said in court, as we have been told nothing and I told you myself more than once about the listing for the 26/10/2015, you said on the 14/10/2015 that you was going to put this days in the dairy and upon calling the office today no one knows nothing there is not even anyone listed to go to court on Monday, which i was told when the office gets a fax from the court today they will book someone.

But please tell me if no one has been booked how are they going to know anything about this case?

Are you going to get the date for the appeal put off for the 09/11/2015? As if this is the case this is very unfair on Simon and is just going to make his heath worse.

Simon wants to see someone today before this goes into court on Monday to find out what is going to be said.

Regards

Lorraine

From: Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

Sent: 22 October 2015 19:35

To: 'JOSEPHINE WARD'

Subject: RE: Re: Simon Cordell Appeal

Hi Josey

Can you please get back to me about the below emails and what is going on. it has been confirmed this is in court on Monday just wont know the time until tomorrow.

Who is going to be in court on Monday?

And due to nothing being done are you going to be putting the date of the 09/11/2015 off as nothing has been done. Because you as well as I know Simon will get really upset this has already been going on for over a year now and in that year his heath has gone downhill so

badly.

On the 14/10/2015 you told Simon you would be in contact the next day with him. you also told me you would send me over the letters that were going to be done. But we have heard nothing.

Simon is getting more and more upset as so much of this was meant to have been done before the trial started and it was not. I am the one trying to keep him claim due to his health and it is getting too much for me it is making me really ill. Simon has called you so many times but you have not picked up to him to try and find out what is going on and an update.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 21 October 2015 15:42

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I know I email you a lot but could you please give us a reply as to what is going on Simon as you saw on the 14/10/2015 is really not well.

As I said to you I do have an email from Wood Green Crown court saying there is a mention hearing on the 26th October 2015 to see if the case is ready for the appeal date, I have emailed the court today to ask them to confirm the 26/10/2015 and what time.

If it is confirmed by the court that there is a hearing on the 26/10/2015 could you also tell me who will be dealing, and did you find out if Andy Locke will be dealing with the appeal?

But Josey this case is not going to be ready for 09/11/2015 as nothing has been done.

But it is Simon that is suffering each time this is put back and this is not doing his health any good.

You said you would send me over the letters you were writing but I have not had anything, to confirm they are ok to be sent.

could you please give me an update to where we are and as I asked did Simon give you a full list of what needs to be asked for on the 14/10/2015 if so can I get that list to make sure he has not missed anything out as he is really not coping and his mind only copes with one thing at this time.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 20 October 2015 16:54

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Re: Simon Cordell Appeal

Hi Josey

I was wondering if there was any update could you let me know please.

Also, legal Aid has been granted Legal Aid Ref no: LV26148 and pass number is 5145392

Regards

Lorraine



**From:** Lorraine Cordell [mailto:[lorraine32@hlueyond.co.uk](mailto:lorraine32@hlueyond.co.uk)]

**Sent:** 16 October 2015 15:38

**To:** 'JOSEPHINE WARD'

**Subject:** Re: Simon Cordell Appeal

Hi Josey

Can I ask you did Simon give you a full list of what you need to ask for from the police?

If not, I will write what needs to be asked for and the reasons why we need it.

Also is there any update with the letters you are writing and going over the CADs and what Simon wrote I still trying to update that as he left a lot of things out.

Regards

Lorraine

**From:** Josephine Ward

**To:** [P221670@met.police.uk](mailto:P221670@met.police.uk)

**Cc:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016

**Date:** 08 November 2015 14:05:42

Dear PC Purcell

I refer to the intelligence report source XREF: HTIS00099105 in which you made reference to a vehicle registered to Simon Cordell as being at the Rave at Wood Wharf. You reported that this vehicle was not insured. Can you please confirm whether this vehicle was seized at the time? If not, whether the driver was given a producer to produce his documents? Please also confirm where specifically this vehicle was located and what time the vehicle was sighted as it is not clear from the intelligence report inputted by PC Reilly on 16th January 2013.

I await hearing from you and I thank you in advance for your kind assistance in this matter.

Yours faithfully

**MICHAEL CARROLL & CO.**

**From:** Josephine Ward

**To:** [P224810@met.police.uk](mailto:P224810@met.police.uk)

**Cc:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Simon Cordell v. Metropolitan Police Commissioner appeal against imposition of ASBO - February 2016

**Date:** 08 November 2015 15:05:09

Dear PC Scott

RE: CRIS 4208265/13

I refer to the above matter.

On 7th April 2013 you detained Simon Cordell on Upper North Street, London, E14 6HS. Mr Cordell was originally detained on suspicion of being involved in a burglary after a member of the public telephoned police to state that they had observed the occupants of the vehicle loading a flat screen television into the back of the vehicle index CX52 JRX. Mr Cordell was upset about being falsely accused of being involved in a burglary and protested his innocence. He also protested that he had insurance for the vehicle in question. Mr Cordell was arrested for section 5 Public Order Act 1986 offence and also for the offence of no insurance. He was charged. Mr Cordell's vehicle was seized from him. The case was subsequently dismissed against Mr Cordell at the Magistrates Court.

Mr Cordell is in the process of appealing against an ASBO that was imposed against him on 4th August 2015. This particular incident was referred to in the body of the ASBO application.

Can you please provide a copy of your pocket book which should confirm the contents of the van on the date in question? Please also confirm the checks that you did with the Motor Insurer's Bureau to confirm that the vehicle was not insured.

Thank you in advance for your kind assistance in this matter.

Yours sincerely

**Josephine Ward**

**MICHAEL CARROLL & CO.**

**From:** Josephine Ward

**To:** [P194568@met.police.uk](mailto:P194568@met.police.uk)

**Cc:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO in February 2016

**Date:** 08 November 2015 16:41:49

Dear PC Hoodless

We refer to the above matter.

We seek further information and disclosure in respect of your intelligence report created on 26th May 2014, XREF: YRIS00087564 specifically the following:

whether Simon Cordell did not have any audio sound system, any music decks, amps, CD jays, cables, generators in his van a copy of the search record for the CX52 JPZ as listed in the intelligence report XREF: YRIS00087564 confirm that none of the equipment was seized under section 63 Criminal Justice and Public Order 1994 and why was the equipment not seized, if its contravened section 63.

Was there a section 144 LAPSO notice displayed?

Why was no one arrested if an alarm was activated?

What time did you attend and leave the location?

Can you also please confirm whether you were on duty on the 19th June 2014.

If you cannot provide this information then please confirm the reasons why not. We thank you in advance for your kind assistance in this matter.

Yours sincerely

**Josephine Ward**

**MICHAEL CARROLL & CO.**

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016

**Date:** 08 November 2015 18:58:49

Lorraine / Simon

Thank you for the contact email details of Superintendent Adrian Coombs.

I understand that you obtained this information from Nash. Nash had attended your address and notified you that he followed the Hippie Fest 2014 from Aveley, Thurrock to the new location at Progress Way.

Can you please confirm how Nash knew to contact you about this event.

Many thanks Josephine

**From:** [Josephine Ward](#)  
**To:** [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk)  
**Subject:** Fwd.: RE: Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016  
**Date:** 09 November 2015 22:29:26

Lorraine

This is the response to the email that I sent to Purcell.

Josephine

----- Original Message -----

**From:** DLSMailbox-.ExternalFirms@met.pnn.police.uk  
**To:** [Matthew.R.Purcell@met.pnn.police.uk](mailto:Matthew.R.Purcell@met.pnn.police.uk), [josie@michaelcarrollandco.com](mailto:josie@michaelcarrollandco.com)  
**Date:** 09 November 2015 at 14:49  
**Subject:** RE: Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016

[Dear Matthew](#)

[Should require DLS assistance. You will need to send your email to DLS Allocations please](#)

[Many thanks](#)

[Chris](#)

[Phone: 020 7230 7281 Fax: 020 7230 7571](#)

[Met phone: 767281 Met Fax: 67571](#)

[E-mail: Christine o'shea@met.pnn.police.uk](mailto:Christine.o'shea@met.pnn.police.uk)

[Mail: Chief Clerk, DLS, Room 193, First Floor \(V\), New Scotland Yard, 8-10 Broadway, London SW1H 0BG](#)

**Please note that as of 16th November 2015 the contact details for DLS will change as follows:**

**Postal address:** Directorate of Legal Services, Metropolitan Police Service, 10 Lamb's Conduit Street, London WC1N 3NR

**DX address:** Directorate of Legal Services, DX 320101, Bloomsbury 12

**Fax number:** 020 7404 7089

**All phone numbers remain unchanged**

**From:** Purcell Matthew R - HT  
**Sent:** 08 November 2015 20:59  
**To:** 'Josephine Ward'  
**Subject:** RE: Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016

[Insp Ward \(BCC\): FYI](#)  
[DLS \(BCC\): In case this comes your way.](#)

Can I ask how you got my email?

And secondly, all legal requests need to go through the Department of Legal Services at NSY. I cannot answer anything without their authority.

Regards

Matthew Purcell

**From:** Josephine Ward [mailto:jOSie@michaelcarrollandco.com]  
**Sent:** 08 November 2015 14:06  
**To:** Purcell Matthew R – HT  
**Cc:** lorraine32@blueyonder.co.uk  
**Subject:** Simon Cordell v. Metropolitan Police Commissioner - appeal against ASBO February 2016

Dear PC Purcell

I refer to the intelligence report source XREF: HTIS00099105 in which you made reference to a vehicle registered to Simon Cordell as being at the Rave at Wood Wharf. You reported that this vehicle was not insured. Can you please confirm whether this vehicle was seized at the time? If not, whether the driver was given a producer to produce his documents? Please also confirm where specifically this vehicle was located and what time the vehicle was sighted as it is not clear from the intelligence report inputted by PC Reilly on 16th January 2013.

I await hearing from you and I thank you in advance for your kind assistance in this matter.

Yours faithfully MICHAEL CARROLL & CO.

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**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** Next appointment

**Date:** 11 November 2015 13:35:09

Lorraine

Monday will be the next day, not sure if morning or afternoon yet but need to get the case sorted as soon as possible.

Josephine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 12 November 2015 12:07  
**To:** 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]  
Dear Jackie Gubby

I still have had no reply to the below email and to what is going on. are we expected to again contact the repairs again and again put these jobs in again is that what you are telling us to do?

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 03 November 2015 14:39  
**To:** 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Dear Jackie Gubby

When the surveyors came round there was a list of jobs that they said needed to be done.

1. The electrics needed sorting and the detectors (this has now been done they sent someone out nearly right away after the surveyors came and done the report)
2. Bathroom sink (repaired now)
3. Bathroom toilet (repaired now)
4. Heating pipes not been covered that are running all round the walls and down the walls. (Now it is winter my son has his heating on but has burned himself more then once walking past the pipes as they are so hot, this is bad being left like this as it is a danger due to how hot the pipes get. (Not done)
5. Bedroom floor (not done)
6. Bedroom window (not done)
7. Front room window/door frame (surveyors said that the water was still coming in due to the outside step and this needed to be sorted) (Not done)
8. Pipes banging all the time (the surveyors saw this when they came out) (Not done)
9. Wall still wet in front room (we have been told this is due to the guttering needs to be renewed which was meant to be done, 111 has guttering in his back garden that has fallen off the roof some time ago, but now what also has been noticed is that in the main hallway water is dripping down the walls leaving puddles of water on the stairway which people have to walk up and down this is a danger for people they could have an accident, believe this is due to the guttering needs to be replaced or the roof. (Not Done)

I am sure there was also some other jobs that needed to be done the surveyors that came the day you was meant to have come took a full list and wrote everything down.

So how is none of these jobs on the system that have not been done?

It seems once again things have not been put on the system.

Why should we have to keep calling for jobs to be done when they were already meant to have been done, and surveyors and inspectors have been out more then once over the years why are they not on the system, as it seems someone is not doing there job.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Jackie Gubby [mailto:Jackie.Gubby@enfield.gov.uk]  
**Sent:** 03 November 2015 13:03  
**To:** Louise Brown; Lorraine Cordell  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell

I am not aware of any outstanding repairs to your sons property. The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.

Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option 1

Yours sincerely

**Jackie Gubby**  
**Housing Manager**  
Tenancy Management  
The Edmonton Centre  
36-44 South Mall  
Edmonton Green  
N9 0TN

Tel: 0800 40 80 160\*  
Fax: 020 8375 8016  
e-mail: [jackie.gubby@enfield.gov.uk](mailto:jackie.gubby@enfield.gov.uk)

\* This is a free phone number, so there is no charge  
if you use a landline.  
If you are using a mobile you may find it cheaper  
to call our landline number  
020 8379 1327

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---

**From:** Louise Brown  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**  
☎ 020 8379 4467  
✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

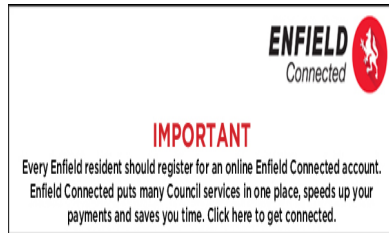
Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT

Classification: PROTECT



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From: JOSEPHINE WARD  
To: Lorraine Cordell  
Subject: Re: Next appointment  
Date: 16 November 2015 14:32:06  
Lorraine

I will have to put you off until tomorrow. I have been to a police station and I am not feeling well. I am probably going to head home shortly.

Josephine

On Mon, Nov 16, 2015 at 12:25 PM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Is it still on for today? Could you let me know a time please if you can?

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]

**Sent:** 11 November 2015 13:35

**To:** Lorraine Cordell Subject: Next appointment

Lorraine

Monday will be the next day, not sure if morning or afternoon yet but need to get the case sorted as soon as possible.

Josephine

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 16 November 2015 17:36  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Complaint against police  
Good afternoon Lorraine,

Just a quick update to let you know that I have submitted my final report to the Chief Inspector for ratification. As soon as I receive their decision I will update you accordingly.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** RE: Next appointment  
**Date:** 17 November 2015 17:06:20

Lorraine

Let me know how you are Thursday morning, failing that it will be Monday afternoon.

Regards

Josephine

On 17 Nov 2015 14:40, "Lorraine Cordell" <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

Hi Josey

Hope you are well and feeling better, is there going to be a meeting today if not can you let me know when as i will not be here tomorrow as i go in hospital for an operation, I should only be in one day it is to replace the implant that broke in the fall I had, but last time it made me feel really bad.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 16 November 2015 15:44

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Next appointment

Hi Josey

Thank you for the update, I hope that you get better fast.

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]

**Sent:** 16 November 2015 14:32

**To:** Lorraine Cordell

**Subject:** Re: Next appointment

Lorraine

I will have to put you off until tomorrow. I have been to a police station and I am not feeling well. I am probably going to head home shortly.

Josephine

On Mon, Nov 16, 2015 at 12:25 PM, Lorraine Cordell <[lorra.ine32@blueyonder.co.uk](mailto:lorra.ine32@blueyonder.co.uk)> wrote:

Hi Josey

Is it still on for today? Could you let me know a time please if you can?

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@aol.com](mailto:josephinewardsolicitor@aol.com)]

**Sent:** 11 November 2015 13:35

**To:** Lorraine Cordell Subject: Next appointment

Lorraine

Monday will be the next day, not sure if morning or afternoon yet but need to get the case sorted as soon as possible.

Josephine



**From:** JOSEPHINE WARD  
**To:** Lorraine Cordell  
**Subject:** Re: Next appointment  
**Date:** 19 November 2015 12:43:27

Lorraine  
Monday 23rd November 2015 at 9.30am at your address.  
Regards  
Josephine

On Thu, Nov 19, 2015 at 12:36 PM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:  
Hi Josey  
If you want to do this afternoon that is fine, I don't feel too bad let me know please.  
Regards  
Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 17 November 2015 18:44  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Next appointment  
Hi Josey  
Ok will do  
Regards  
Lorraine

**From:** JOSEPHINE WARD [mailto:[iosephinewardsolicitor@amail.com](mailto:iosephinewardsolicitor@amail.com)]

**Sent:** 17 November 2015 17:06

**To:** Lorraine Cordell Subject: RE: Next appointment

Lorraine

Let me know how you are Thursday morning, failing that it will be Monday afternoon.

Regards

Josephine

On 17 Nov 2015 14:40, "Lorraine Cordell" <[lorra.ine32@blueyonder.co.uk](mailto:lorra.ine32@blueyonder.co.uk)> wrote:

Hi Josey

Hope you are well and feeling better, is there going to be a meeting today if not can you let me know when as I will not be here tomorrow as I go in hospital for an operation, I should only be in one day it is to replace the implant that broke in the fall I had, but last time it made me feel really bad.

Regards

Lorraine

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]

**Sent:** 16 November 2015 15:44

**To:** 'JOSEPHINE WARD'

**Subject:** RE: Next appointment

Hi Josey

Thank you for the update, I hope that you get better fast.

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]

**Sent:** 16 November 2015 14:32

**To:** Lorraine Cordell

**Subject:** Re: Next appointment

Lorraine

I will have to put you off until tomorrow. I have been to a police station and I am not feeling well. I am probably going to head home shortly.

Josephine

On Mon, Nov 16, 2015 at 12:25 PM, Lorraine Cordell <[lorra.ine32@blueyonder.co.uk](mailto:lorra.ine32@blueyonder.co.uk)> wrote:

Hi Josey

Is it still on for today? Could you let me know a time please if you can?

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@amail.com](mailto:josephinewardsolicitor@amail.com)]

**Sent:** 11 November 2015 13:35

**To:** Lorraine Cordell Subject: Next appointment

Lorraine

Monday will be the next day, not sure if morning or afternoon yet but need to get the case sorted as soon as possible.

Josephine

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell; too smooth

**Subject:** Progress Way conference notes

**Date:** 24 November 2015 16:46:06

**Attachments:** SIMON ASBO PROGRESS WAY PREP 101115 AND 241115.docx

SIMON ASBO PROGRESS WAY PREP 101115.docx

Lorraine / Simon

Please see notes and areas that I will seek clarification upon from the police lawyers. Can you email me back with any further suggestions / additions?

Regards

Josephine

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell; too smooth

**Subject:** Office meeting 7th December at 5pm

**Date:** 02 December 2015 12:51:37

Simon / Lorraine

Please confirm you can attend my office Monday 7th December at 5pm.

Please bring all bookings for up and coming events to assist in getting ASBO restrictions lifted.

Please also have all documents to include in bundles so I can send off on Tuesday 8th December.

Many thanks

Josephine

7/31/2017

Print

Subject: some think like this  
From: Rewired Rewired (re\_wired@ymail.com)  
To: lorraine32@blueyonder.co.uk;  
Date: Wednesday, 2 December 2015, 23:54

## Attachments

- Section A one of two inclusive of B.doc (85.00 KB)

**From:** JOSEPHINE WARD

**To:** Lorraine Cordell

**Subject:** RE: Simon

**Date:** 08 December 2015 22:20:48

Lorraine

I have just had Simon on the telephone for the past 10 minutes, firstly asking for a home appointment and then proceeding to state that I am not dealing with his case to finally threatening to bring me to court for not handling his case properly.

He is emphasising that I have made a lot of money from him throughout the years. He is emphasising that but for him being arrested so frequently I would not be the solicitor that I am.

Lorraine, I do not want telephone calls of this nature. I do not want to be threatened and intimidated by Simon. I have asked repeatedly for the origin of information to be proven that does not show Simon close to the "organisers" of the raves. I am reliant on Simon providing this information. I voiced my views on Superintendent Coombes already and that avenue was left with you checking with Simon if he was happy to name the organiser. The information that Val Tanner and DS Chapman will amount to whether they have intelligence on who set up the raves and whether Simon's name was mentioned. This merely needs to be put in a statement.

I do not appreciate Simon's behaviour. I do not consent to Simon video recording me at any meeting. Quite frankly since I have represented clients I have never been spoken to by another client the way Simon has spoken to me, nor have I been asked by a client to video record a meeting. It is very clear that Simon does not have any trust or faith in me to deal with his case so I have advised him to find an alternative solicitor. I will not object to the transfer of legal aid. I will not represent Simon whilst he is issuing threats and ultimatums to me.

Until Simon finds an alternative solicitor, I will ask that the case be listed in court so that Simon can air all his complaints.

I am sorry that it has come to this.

Regards

Josephine

Hi Josey

Simon said can you call him please his number is 07763 043933 Also can you tell me what bundles you need?

I am not sure if you have written to Adrian Coombs Specialist Operations Superintendent or Val tanner or DS Chapman yet

Regards

Lorraine

**From:** JOSEPHINE WARD [mailto:[josephinewardsolidtor@gmail.com](mailto:josephinewardsolidtor@gmail.com)]

**Sent:** 24 November 2015 16:46

**To:** Lorraine Cordell; too smooth

**Subject:** Progress Way conference notes

Lorraine / Simon

Please see notes and areas that I will seek clarification upon from the police lawyers. Can you email me back with any further suggestions / additions?

Regards

Josephine



---

**Subject:** mum some think like this

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 21 December 2015, 18:25

---

## Attachments

- new statment further steve book 7.doc (46.50 KB)

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 14 December 2015 11:13  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint

**Attachments:** 2015 12 14 signed 1st letter.pdf  
Good Morning Lorraine,

Please find attached a letter regarding the complaint made against police.

As soon as I receive a decision from Lambeth I will forward this onto you.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Jeanette.Reilly@met.pnn.police.uk

**Sent:** 15 December 2015 08:32

**To:** lorraine32@blueyonder.co.uk

**Subject:** RE: complaint

Morning Lorraine,

A full report covering all areas of complaint has been compiled. The Chief Inspector in Lambeth will review the full report and make a decision on what action or sanction is most appropriate against the officer.

Once his decision has been made I will notify you and a further letter will be sent which includes details regarding your right to appeal should you not agree with the outcome.

I appreciate the concerns you have raised but will now need to wait for the Chief Inspectors final decision before I can provide you with a full copy of the report that will explain why certain decisions were reached.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 14 December 2015 12:59

**To:** Reilly Jeanette - HQ Directorate of Professional Standards

**Subject:** RE: complaint

Dear Jeanette

Thank you for the reply to the complaint.

As you have found one of the aspect of the complaint that PC Geoghegan lied to Simon Insurance is a breach then does this mean that anything that happened after that fact was unlawful?

As this caused a huge impact on Simon life after that lie happened, he was then arrested due to the lie, had his van impounded to the lie, and then was found guilty at the lower court and then had to appeal to prove he was innocent. His insurance company was going to close his insurance down and we had to prove to them there were no tools in his van and in fact the police officer had lied.

I do not fully understand the one aspect you have said as that one aspect had a lot to do with what happened after. PC Geoghegan even admits in the crown court he had not searched the van.

Could you please explain to me what this one aspect means?

Regards

Lorraine

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 14 December 2015 11:13  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint

Good Morning Lorraine,

Please find attached a letter regarding the complaint made against police.

As soon as I receive a decision from Lambeth I will forward this onto you.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Enfield Council [communications@enfieldconnected.enfield.gov.uk]

**Sent:** 22 December 2015 09:13

**To:** lorraine32@blueyonder.co.uk

**Subject:** Sign up for an Enfield Connected account today.



---

# Sign up for your Enfield Connected account today!

---

Dear Resident

We are delighted to announce the launch of the new Enfield Council website, which is now live.

We're asking all Enfield residents to sign up for an **Enfield Connected** online account – you can register for yours by **[clicking here](#)**.

**> Click here to register**



Enfield Connected will give you quick online access to all council services, making it easier to pay bills, report issues and request information.

It will also support and promote local businesses, offering a range of exciting discounts and prizes for those who register - sign up here to win and save!

**> Sign up here**



Our long-term aim is to make Enfield Connected an interactive community hub - connecting communities, businesses, facilities and people.

All Enfield residents, not just householders, are being asked to register for an Enfield Connected account. Free computer and internet access is available at all of Enfield's libraries and our Digital Champions can help you to set up an account. Click on the link [here](#) to start saving and get connected!

**> Click here**



**[www.enfield.gov.uk](http://www.enfield.gov.uk)**  
**[#enfieldconnected](https://twitter.com/enfieldconnected)**

---

**Subject:** updated

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Tuesday, 22 December 2015, 12:00

---

## Attachments

- new statment further steve book\_7\_01 (1).doc (59.00 KB)



Subject: spelling sorted a bit better  
From: Rewired Rewired (re\_wired@ymail.com)  
To: lorraine32@blueyonder.co.uk;  
Date: Tuesday, 22 December 2015, 14:57

## Attachments

- new statement further Steve book\_7\_01 (1).doc (58.50 KB)

**Subject:** NHS complaint  
**From:** Paige Christie (paige.christie@voiceability.org)  
**To:** re\_wired@ymail.com;  
**Date:** Thursday, 5 January 2017, 13:47

Simon,

I have not heard from you in some time and was wondering how you are getting on with everything. If there is anything else I can help you with please let me know.

Kind regards,

Paige Christie

NHS Complaints Advocate, East London My working hours are Monday-Friday, 9am-5pm

a: United House, 39-41 North Road, London N7 9DP t: 0300 330 5454 m: 07918 561 868

e: [paige.christie@voiceability.org](mailto:paige.christie@voiceability.org) w: [www.voiceability.org](http://www.voiceability.org)



VoiceAbility Advocacy I Charity No. 1076630 I Company No. 3798884 (England and Wales)

Registered Address: Mount Pleasant House, Huntingdon Road, Cambridge, CB3 0RN Disclaimer:

[www.voiceability.org/contact\\_us/#Email](http://www.voiceability.org/contact_us/#Email)

## Attachments

- image001.png (5.88 KB)
- image002.png (12.81 KB)
- image003.png (3.87 KB)
- image004.png (1.53 KB)
- image005.png (1.60 KB)
- image006.png (1.63 KB)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 January 2016 16:49  
**To:** 'Louise Brown'; 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

**Attachments:** Louise Brown\_Jackie Gubby.doc  
Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly.

Therefore I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**

☎ 020 8379 4467

✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had I reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also, I would like to take the time to say to Jackie Gubby that jobs are still outstanding on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

From: Lorraine Cordell <mailto:lorraine32@bluevonder.co.uk> Sent: 16 October 2015 15:30

To: 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards

Lorraine Cordell Simon Cordell

Classification: PROTECT



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**Sent:** 15 January 2016 16:49  
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Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

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Lorraine Cordell

Simon Cordell

---

**From:** Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
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Classification: PROTECT

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Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**

☎ 020 8379 4467

✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

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I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell


Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT



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8/6/2017

Print

Subject: RE: here you go  
From: Lorraine Cordell (lorraine32@blueyonder.co.uk)  
To: re\_wired@ymail.com;  
Date: Wednesday, 18 January 2017, 8:25

see attached

#### Attachments

- simon-police-complaint-13-09-2014.doc (30.50 KB)
- Letter-to-Judge-18-01-2017.doc (45.50 KB)
- Property-Receipt-and-cad-information-for-handing-back-documents.pdf (379.18 KB)



**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 18 January 2016 11:06  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Complaint against Police  
Good morning Lorraine,

Just to advise you that Lambeth Borough are in the process of arranging a date to hold a Misconduct Meeting with the officer involved in this complaint.

You will be notified of the date of the meeting in due course by Lambeth and then of the subsequent outcome.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email [Jeanette.Reilly@met.police.uk](mailto:Jeanette.Reilly@met.police.uk)  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 18 January 2016 12:10  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Complaint against Police  
Dear Lorraine,

It is my understanding that Simon will be permitted to attend the meeting and this will be explained when Lambeth inform you of the meeting date.

Hope this helps.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 January 2016 11:23  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: Complaint against Police

Dear Jeanette

Does this mean we can attend the Misconduct Meeting if we wish to?

And if not do we get a copy of everything that is said in the meeting?

Regards

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 18 January 2016 11:06  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Complaint against Police

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Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of

2315

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**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 18 January 2016 12:33  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Complaint against Police  
Dear Lorraine,

A full copy of the report will be disclosed to you once the Misconduct Meeting has been held and any agreed sanctions imposed on the officer.

Following the Misconduct Meeting I will be in a position to forward you the full report and a letter outlining your right to appeal should you disagree with the outcome.

Many thanks

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk  
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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 January 2016 12:15  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: Complaint against Police

Dear Jeanette

Could I therefore ask for a copy of the report you have made up so I know before we attend what is said in the report.

I think it is only right I know what has been said. As PC G would have been told and it seems that we are the only one that have not had a copy of the report and the complaint was put in by my son after all.

Regards

Lorraine

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 18 January 2016 12:10  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Complaint against Police

Dear Lorraine,

It is my understanding that Simon will be permitted to attend the meeting and this will be explained when Lambeth inform you of the meeting date.

Hope this helps.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email  
Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 18 January 2016 11:23  
**To:** Reilly Jeanette - HQ Directorate of Professional Standards  
**Subject:** RE: Complaint against Police

Dear Jeanette

Does this mean we can attend the Misconduct Meeting if we wish to?

And if not do we get a copy of everything that is said in the meeting?

Regards

---

**From:** Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]  
**Sent:** 18 January 2016 11:06  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Complaint against Police

Good morning Lorraine,

Just to advise you that Lambeth Borough are in the process of arranging a date to hold a Misconduct Meeting with the officer involved in this complaint.

You will be notified of the date of the meeting in due course by Lambeth and then of the subsequent outcome.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email  
Jeanette.Reilly@met.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 19 January 2016 14:43  
**To:** 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Repair ref: 1633429  
Dear Jackie Gubby

Would it please be possible for you to give me a call on 0208 245 7454

Yesterday I got a call from the repair team in regards to a leak my son had in his flat from the flat above. They had to have a repair team out and shut my son lighting of in his bathroom due to the water leaking into the electrics and blowing out all my son's electrics.

Today I got a call from the council saying they believe the leak is coming from the flat above 113 which would be 117 which is privacy owned and someone would be coming to see my son today from 117.

The people from 117 have been to see my son today and have had someone check there flat and they are 100% the leak is not coming from there flat. And that they believe it is coming from 113 which is Debbie's flat the person my son has been having trouble with for over a year now and the council have done nothing about this.

The people from 117 have tried to speak to 113 but she won't open the door to them to see where the problem is coming from.

Just a little while ago my son saw Debbie care worker and he spoke to them and told them again what has been going on and he can not take it any longer, the care worker told my son that Debbie will not even let them into the flat any more.

Something has to be done as this has caused my son heath to go down hill badly and this can not go on any more. I am getting no replies to any complaints that have gone in and the ASB team are doing nothing.

I have booked a date to see my sons local MP also now as this is having a huge effect on my son's heath, and due to the council doing nothing I don't know where else to turn any longer.

I have just called the repair team and spoke to a lady Linda, who has tried to call 113 Debbie and could not take to her so she is sending a letter out to 113 Debbie,

Regards

Lorraine Cordell

---

**From:** Jackie Gubby [mailto:Jackie.Gubby@enfield.gov.uk]  
**Sent:** 03 November 2015 13:03  
**To:** Louise Brown; Lorraine Cordell  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell

I am not aware of any outstanding repairs to your sons property. The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.

Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option 1

Yours sincerely

**Jackie Gubby**  
**Housing Manager**  
Tenancy Management  
The Edmonton Centre  
36-44 South Mall  
Edmonton Green  
N9 0TN

Tel: 0800 40 80 160\*  
Fax: 020 8375 8016  
e-mail: [jackie.gubby@enfield.gov.uk](mailto:jackie.gubby@enfield.gov.uk)

\* This is a free phone number, so there is no charge if you use a landline.  
If you are using a mobile you may find it cheaper to call our landline number  
020 8379 1327

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---

**From:** Louise Brown  
**Sent:** 03 November 2015 11:16



**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**  
☎ 020 8379 4467  
✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

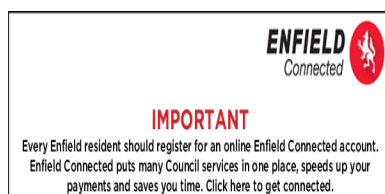
Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT

Classification: PROTECT



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Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ  
26/01/2016

**Enfield Council Housing:  
Enfield Council Anti-Social Behaviour Department:**

**To Whom It May Concern:**

**Subject access request**

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex  
EN3 7JQ 26/01/2016

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:

All information that Enfield Council housing and Enfield Council Anti-Social Behaviour Department holds about me.

This would include all data that has been given to Enfield Council housing and Enfield Council Anti-Social Behaviour Department by any government body.

- If any data Enfield Council housing and Enfield Council Anti-Social Behaviour Department done via telephone calls please supply copies of recorded information.
- And all telephone calls that I have had with any member of Enfield Council housing and Enfield Council Anti-Social Behaviour Department, please supply copies of recorded information

Any information and data that Enfield Council housing and Enfield Council Anti-Social Behaviour Department hold about me, this would include data you have been given from any other persons or establishment.

- Any Information that Enfield Council housing and Enfield Council Anti Social Behaviour Department has gathered about me.
- Any data that has been made up from data you have been given. And any data you have on file this would include letters, emails reports sent and received about me, this would also include any data that the police have given Enfield Council housing and Enfield Council Anti-Social Behaviour Department and any reports sent to the police from Enfield Council housing and Enfield Council Anti-Social Behaviour Department.
- If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

I have included with this request an Authority Letter so that you may send the information to my mother Miss Lorraine Cordell email address and speak to her on my behalf about any information, her email, address is [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

If this subject access request has been sent to the wrong department please can it be sent to the data protection officer so that my request can be dealt with?

I believe there is a cost of £10.00 for the information due to reading your website. And once all the information has been gathered, I will be informed of how to pay this. Please email my mother Miss Lorraine Cordell details of how to pay this cost her email is included above.

If you need any more information from me, or a fee, please let me know as soon as possible.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk/](http://www.ico.org.uk/)

Yours faithfully



Mr Simon Cordell

2325

Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ  
26/01/2016

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak, write, and email, Enfield Council this would include any department within Enfield Council on my behalf.

I agree and give authority that my mother Miss Lorraine Cordell may receive replies to anything that is written from her email address [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) to Enfield Council on my behalf.

And also, that if any letters are sent to my address, they are also sent to my mother email which is included above.

Regards



Simon Cordell

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ  
26/01/2016

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak, write, and email, Enfield Council this would include any department within Enfield Council on my behalf.

I agree and give authority that my mother Miss Lorraine Cordell may receive replies to anything that is written from her email address [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) to Enfield Council on my behalf.

And also that if any letters are sent to my address they are also sent to my mother email which is included above.

Regards



Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 27 January 2016 18:20  
**To:** 'Nicholas.Foster@Enfield.gov.uk'  
**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

**Attachments:** Simon\_Cordell\_authority\_Letter\_26-01-2016.doc; Data-Protection-Request.doc  
To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell

---

**Subject:** This is the first part of many (lol)

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 8 February 2016, 12:57

---

---

## Attachments

- xxxx Witness statement in pursuit of Civil Proceedings Ci Act 1967.doc (213.00 KB)



---

**Subject:** part 2

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 8 February 2016, 15:37

---

---

## Attachments

- Around 2.doc (161.00 KB)

---

**Subject:** hey

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 8 February 2016, 21:52

---

---

## Attachments

- next parts need cutting out use control f to sort it please.doc (440.50 KB)

---

**Subject:** all done just needs putting into place

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Tuesday, 9 February 2016, 15:13

---

## Attachments

- part 5 or some think next parts need cutting out use control f to sort it please.doc (655.00 KB)

---

**Subject:** all done just needs putting into place

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Tuesday, 9 February 2016, 15:13

---

## Attachments

- part 5 or some think next parts need cutting out use control f to sort it please.doc (655.00 KB)

7/31/2017

Print

Subject: I am having problems  
From: Rewired Rewired (re\_wired@ymail.com)  
To: lorraine32@blueyonder.co.uk;  
Date: Saturday, 13 February 2016, 16:38

I attached the file after win raring it and it will not up load due to my internet speed. I need the laptop back so i can resolve the problem.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 February 2016 11:03  
**To:** 'Louise Brown'; "jackie.gubby@enfield.gov.uk"  
**Subject:** FW: Simon Cordell Complaint [SEC=PROTECT]

**Attachments:** Louise Brown\_Jackie Gubby.doc; Simon\_Cordell\_authority\_Letter\_26-01-2016.doc  
Dear Louise Brown / Jackie Gubby

I have still not heard anything about the complaint that was put in on the 16/10/2015 or the below email asking it to be taken to a stage 2 complaint due to not hearing about thing back from my 1st complaint.

Please see attached an Authority Letter from my son and can this be placed on file within Enfield Council departments so that i will not have any problems talking or writing on my son's Mr Simon Cordell Behalf.

I believe Louise Brown when she called on the 26/01/2016 at around 14:20 to speak to my son, said that a letter of Authority would be needed to also be covered with Mr Simon Cordell ID and proof of his signature, but I have found out this is not needed. That only the letter of Authority is needed.

Louise Brown also said that my son had also never contacted the police about Debbie when I said he had we do have all the CAD's and the police have been to my son's home. We have also spoken to the Mental heath team and shown them all the letters Debbie puts into my son's door we also told them we have videos of what Debbie is doing which they told us to keep them safe, and also told them about the lack of response to emails and complaints, they were very shocked that Enfield Council is doing nothing, and that the 1st complaint that was put in was 16/10/2015 and that is now over 4 months ago and we have heard anything.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 January 2016 16:49  
**To:** 'Louise Brown'; 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly.

Therefore I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**

☎ 020 8379 4467

✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 02 November 2015 17:38

**To:** Louise Brown; Jackie Gubby

**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 16 October 2015 15:30

**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]  
Sent: 15 February 2016 11:06 To: 'Jackie Gubby'; 'Louise Brown'  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Attachments: Louise Brown\_Jackie Gubby.doc; Simon\_Cordell\_authority\_Letter\_26-01-2016.doc Dear Louise Brown / Jackie Gubby

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Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
Sent: 15 January 2016 16:49 To: 'Louise Brown'; 'Jackie Gubby'  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Louise Brown / Jackie Gubby,

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Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell

Simon Cordell

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Sent: 03 November 2015 11:16  
To: Lorraine Cordell; Jackie Gubby  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

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Yours sincerely **Louise Brown**

**Anti-Social Behaviour Officer Community Safety Unit Regeneration & Environment Department London Borough of Enfield**

**S 020 8379 4467**

**H [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)**

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 02 November 2015 17:38 To:

Louise Brown; Jackie Gubby Subject:

Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

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Regards

Lorraine Cordell

Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>] Sent: 16 October 2015 15:30

To: 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards

Lorraine Cordell Simon Cordell

Classification: PROTECT

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**Subject:** Re: Personal licence [SEC=UNCLASSIFIED]  
**From:** Rewired Rewired (re\_wired@ymail.com)  
**To:** Licensing@enfield.gov.uk;  
**Date:** Monday, 15 February 2016, 11:50

Thank you and many regards for your help, Mr Simon Cordell.

On Monday, 15 February 2016, 10:21, Licensing <Licensing@enfield.gov.uk> wrote:

**Classification:** UNCLASSIFIED Dear Sir

Please see attached application form. I have also attached information on how to pay on line. Kind regards

Licensing Team  
Regeneration & Environment Department  
London Borough of Enfield  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)  
**Protect the Environment - Think Before You Print.**

**Classification:** UNCLASSIFIED

ENFIELD



Connected

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---

**Subject:** Thank you for your email.

---

**From:** Licensing (Licensing@enfield.gov.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 15 February 2016, 11:50

---

Thank you for contacting the Licensing Team. If your query relates to any of the following, please select the hyperlink which will direct you to the information you may require:

- **Licensed premises/person information:** Information on activities, times, current licence and licence holder information and pending applications, click [here](#)
  
- **Licensing Act 2003 application forms:** New, Variation, Personal licence, Transfer, Vary DPS, Temporary Event Notice and Minor Variation application forms, Click [here](#)
  
- **All other licence application forms:** e.g. Gambling, Lottery, Explosives, Special Treatment, Tables & Chairs etc. Click [here](#)
  
- **Licence fees:** Click [here](#)
  
- **Licensing Sub-Committee meetings:** Browse agendas and minutes. Click [here](#)

### How to pay:

#### (1) Payment by card – Telephone (LICENSING ACT ANNUAL FEES ONLY)

To pay by debit or credit card, please telephone 020 8379 1000, state which licence you wish to pay for and quote your reference (if applicable) - WK/xxxxxxxxx.

Please email [licensing@enfield.gov.uk](mailto:licensing@enfield.gov.uk) to advise of payment made.

#### (2) Payment by card - Website

To pay by debit or credit card, please access the Council's website via this link, [PAY BY CARD](#), confirm which licence you wish to pay for and quote your reference (if applicable) - WK/xxxxxxxxx.

Please email [licensing@enfield.gov.uk](mailto:licensing@enfield.gov.uk) to advise of payment made.

### (3) Payment by BACS

To pay by BACS, please arrange payment to HSBC Bank, Sort Code 40–20-23, Account Number 81228307 and quote your reference (if applicable) - WK/xxxxxxxxx.

Please email [licensing@enfield.gov.uk](mailto:licensing@enfield.gov.uk) to advise payment made.

### (4) Payment by cheque – made payable to London Borough of Enfield

To pay by cheque, please detach the Remittance Advice from any Invoice (if applicable) and return it to Licensing Unit, P O Box 57, Civic Centre, Silver Street, Enfield EN1 3XH with your cheque.

If your query does not relate to any of the above, we aim to respond fully within 10 working days.

### **\*\*IMPORTANT INFORMATION: Personal Licence Renewal\*\***

The Deregulation Act 2015 made amendments to the Licensing Act 2003 by abolishing the requirement to renew personal licences, with effect from 1 April 2015. Therefore, there is no requirement to apply to renew your licence.



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---

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---

**Subject:** Re: Personal licence [SEC=UNCLASSIFIED]  
**From:** Rewired Rewired (re\_wired@ymail.com)  
**To:** Licensing@enfield.gov.uk;  
**Date:** Monday, 15 February 2016, 11:50

---

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On Monday, 15 February 2016, 10:21, Licensing <Licensing@enfield.gov.uk> wrote:

Classification: UNCLASSIFIED  
Dear Sir

Please see attached application form . I have also attached information on how to pay on line.

Kind regards

Licensing Team  
Regeneration & Environment Department  
London Borough of Enfield  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)  
Protect the Environment – Think Before You Print.

Classification: UNCLASSIFIED



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---

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---

**Subject:** CAN U TAKE A LOOK AT THIS PLEASE

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 15 February 2016, 19:09

---

## Attachments

- IIST OF INDEXED REQUESTS AND SUPPORTED EVIERDAINCE THAT IS TO BE CONTAINED WITHIN m,R cORDELLS WITNESS STATMENT.doc (33.00 KB)

---

**Subject:** This should be added to the list and my statment

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 15 February 2016, 22:32

---

Trespassing is usually a civil wrong and dealt with accordingly. However, in England and Wales certain forms of trespassing, generally those which involve squatters, raves and hunt saboteurs are covered by criminal law. There are offences under the Criminal Justice and Public Order Act 1994 Sections 61 and 62 of trespassing on land and trespassing with vehicles. With this in mind, police attendance may be required. Otherwise the owner of the land may need to deal by way of injunction. If you are in any doubt, you should seek legal advice.

[Criminal Justice and Public Order Act 1994](#)



## Criminal Justice and Public Order Act 1994

An Act to make further provision in relation to criminal justice (including employment in the prison service); to amend or extend the criminal law and

View on [www.legislation.gov.uk](http://www.legislation.gov.uk)

Preview by Yahoo

---

**Subject:** Section 62A-E Criminal ..... the trespassers have between them at least one vehicle on the land

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk; lorraine\_1000@hotmail.co.uk;

---

**Date:** Monday, 15 February 2016, 22:45

---

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/7837/143582.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/7837/143582.pdf)

If one car is present then this is what they should do if tresspass is taking place and one car is in most instances in the application so the inspectors and officers on seen agreed tresspass had not taken place or the cars or vans would get sized.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 February 2016 11:03  
**To:** 'Louise Brown'; "jackie.gubby@enfield.gov.uk"  
**Subject:** FW: Simon Cordell Complaint [SEC=PROTECT]

**Attachments:** Louise Brown\_Jackie Gubby.doc; Simon\_Cordell\_authority\_Letter\_26-01-2016.doc  
Dear Louise Brown / Jackie Gubby

I have still not heard anything about the complaint that was put in on the 16/10/2015 or the below email asking it to be taken to a stage 2 complaint due to not hearing about thing back from my 1st complaint.

Please see attached an Authority Letter from my son and can this be placed on file within Enfield Council departments so that i will not have any problems talking or writing on my son's Mr Simon Cordell Behalf.

I believe Louise Brown when she called on the 26/01/2016 at around 14:20 to speak to my son, said that a letter of Authority would be needed to also be covered with Mr Simon Cordell ID and proof of his signature, but I have found out this is not needed. That only the letter of Authority is needed.

Louise Brown also said that my son had also never contacted the police about Debbie when I said he had we do have all the CAD's and the police have been to my son's home. We have also spoken to the Mental health team and shown them all the letters Debbie puts into my son's door we also told them we have videos of what Debbie is doing which they told us to keep them safe, and also told them about the lack of response to emails and complaints, they were very shocked that Enfield Council is doing nothing, and that the 1st complaint that was put in was 16/10/2015 and that is now over 4 months ago and we have heard anything.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 January 2016 16:49  
**To:** 'Louise Brown'; 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly.

Therefore I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**  
☎ 020 8379 4467  
✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT



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---

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 February 2016 11:06  
**To:** 'Jackie Gubby'; 'Louise Brown'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

**Attachments:** Louise Brown\_Jackie Gubby.doc; Simon\_Cordell\_authority\_Letter\_26-01-2016.doc  
Dear Louise Brown / Jackie Gubby

I have still not heard anything about the complaint that was put in on the 16/10/2015 or the below email asking it to be taken to a stage 2 complaint due to not hearing about thing back from my 1st complaint.

Please see attached an Authority Letter from my son and can this be placed on file within Enfield Council departments so that i will not have any problems talking or writing on my son's Mr Simon Cordell Behalf.

I believe Louise Brown when she called on the 26/01/2016 at around 14:20 to speak to my son, said that a letter of Authority would be needed to also be covered with Mr Simon Cordell ID and proof of his signature, but I have found out this is not needed. That only the letter of Authority is needed.

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Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 January 2016 16:49  
**To:** 'Louise Brown'; 'Jackie Gubby'  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly.

Therefore I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Louise Brown [mailto:Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**

☎ 020 8379 4467

✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 02 November 2015 17:38

**To:** Louise Brown; Jackie Gubby

**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 16 October 2015 15:30

**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell

Simon Cordell

Classification: PROTECT



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---

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---

**Subject:** [No Subject]

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Wednesday, 17 February 2016, 1:53

---

I do not like to know that you are up set, but I can not blame you as you do help me as my mother and friend a lot in that sense, you say I throw tantrums but you are the one saying you are going to delete all my life files rather than just send them to me. I clearly am not a three year old kid, this is why I keep telling you to stop answering questions when people are asking me them. I do not think that of my self that I have done nothing wrong in my life in earth, but I do think that if I was left to my own judgement and you to action to such guidance when supporting me that I would make the right decisions for my self. I am not different from any other person that has been made to pay so many judges, police offices and solicitors wages growing up in London just because of wanting to make some think of them self's. I did try and do well but no matter what I do I get treated different in this country as if I am the bad guy all the time. I look around and see the rich getting richer, I believe being white should not be the main element to who you can be and what you are allowed to achieve in life, as it seems to have been for me. All the good things I have done and tried to do compared to a lot of the people I know that should have been noticed and taken into account, we live in 2016 a modern society and should all be equal to one and other, but in many instances this does not happen, the fact is that the police did lead me and tucker into believing that we may be able to help others and repeat history by becoming like a Glastonbury but in London, on stead I feel like they gave him the chance while ripping it from me, in turn helping the wrong person at the time of the generations of a large circle of people coming together united. I have been locked away under one or another condition(s) for years now with no justice so yes my life has been a lot of stress for you, my self and every one and as for being disrespect full yes at times in life I have been and I am sorry for that but you must take admit if it was not for you doing jocie's job and blocking me because you trusted in your instincts and her word against what I am saying is best for me and I turn out to be right, Any one would be up set.

---

**Subject:** updated it a bit more

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Wednesday, 17 February 2016, 22:07

---

## Attachments

- I have taken time to listen to my solicitors advice in regards to the applicants proposal of an asbo order that was on the.doc (85.00 KB)

---

**Subject:** update

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Thursday, 18 February 2016, 1:10

---

---

## Attachments

- xx Si-Information-Part-Edited-01.doc (228.50 KB)

---

**Subject:** ff

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 21 February 2016, 19:59

---

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/267737/Deregulating\\_entertainment\\_licensingQA\\_final.docx.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/267737/Deregulating_entertainment_licensingQA_final.docx.pdf)

[http://www.legislation.gov.uk/ukxi/2016/20/pdfs/ukxi\\_20160020\\_en.pdf](http://www.legislation.gov.uk/ukxi/2016/20/pdfs/ukxi_20160020_en.pdf)

[Entertainment Licensing - Detailed guidance - GOV.UK](#)



## Entertainment Licensing - Detailed guidance - GOV.UK

Information on whether you need approval to put on certain types of regulated entertainment.

View on [www.gov.uk](http://www.gov.uk)

Preview by Yahoo

---

**Subject:** [No Subject]

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 21 February 2016, 20:02

---

<http://www.morningadvertiser.co.uk/Legal/Licensing-law/Legal-Q-A-Private-birthday-parties-and-wine-measurements>



---

**Subject:** this states it as well check

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 21 February 2016, 21:03

---

[Do I need a licence to have live music at my function?](#)

## Do I need a licence to have live music at my function?

No licence is required if you book an act to provide music at a private home.

View on [www.functionjunction.co.uk](http://www.functionjunction.co.uk)

Preview by Yahoo

---

**Subject:** just type this into google

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 21 February 2016, 21:06

---

"Any performances of live music that take place in private homes and gardens for private parties and weddings will not be licensable unless

---

**Subject:** look that is the licincing act stating it

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 21 February 2016, 21:11

---

---

**Subject:** TAKE A LOOK AT THIS IT NEEDS FINISHING

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 22 February 2016, 0:49

---

## Attachments

- SIMON CORDELL APPELLANT RESPONSE TO RESPONDENT SKELETON ARGUMENT 20.02.2016.docx (18.90 KB)

**From:** Nicholas Foster [Nicholas.Foster@Enfield.gov.uk] on behalf of HHASC FOI Mailbox [HHASC-FOI@enfield.gov.uk]

**Sent:** 26 February 2016 15:40

**To:** Lorraine Cordell

**Cc:** HHASC FOI Mailbox

**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Ms Cordell

Thank you for your emails. I apologise for the delay in acknowledging. The response is due by 8 March 2016.

Should we locate any records, we will need to see documentation to verify Mr Cordell's identity and signature, also your ID, before we can release them. In addition to this, we also require the £10 fee.

Regards

Nicholas Foster

Complaints and Access to Information Manager - Gateway Services

Finance, Resources and Customer Services

0208 379 6498

Enfield Council

Silver Street

Enfield

EN1 3XY

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 15 February 2016 10:29

**To:** Nicholas Foster

**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I sent you a Subject Access Request on the 27/01/2016 along with a letter of authority; I was given your email as was told you are the person that deals with Subject Access Requests. I did get a read reply but have not had an email back saying you are dealing with this request. I know a Subject Access Request can take up to 40 days to deal with. But i do not want to be waiting 40 Days and then find out you are the wrong person to deal with this request.

Could you please reply via email and let me know if you are the correct person that deals with Subject Access Requests please and if not could you give me the person names and email who does deal with this please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 27 January 2016 18:20

**To:** 'Nicholas.Foster@Enfield.gov.uk'

**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell



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---

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 26 February 2016 17:25  
**To:** 'HHASC FOI Mailbox'  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell  
Dear Nicholas Foster

Yes that will be fine, will it be ok if the ID are shown when I pick them up, and pay the £10 Fee

But if you need the £10 fee before this can be sorted please just let me know.

Regards

---

**From:** Nicholas Foster [mailto:Nicholas.Foster@Enfield.gov.uk] **On Behalf Of** HHASC FOI Mailbox  
**Sent:** 26 February 2016 15:40  
**To:** Lorraine Cordell  
**Cc:** HHASC FOI Mailbox  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Ms Cordell

Thank you for your emails. I apologise for the delay in acknowledging. The response is due by 8 March 2016.

Should we locate any records, we will need to see documentation to verify Mr Cordell's identity and signature , also your ID, before we can release them. In addition to this, we also require the £10 fee.

Regards

Nicholas Foster  
Complaints and Access to Information Manager - Gateway Services  
Finance, Resources and Customer Services  
0208 379 6498  
Enfield Council  
Silver Street  
Enfield  
EN1 3XY

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 February 2016 10:29  
**To:** Nicholas Foster  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

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Could you please reply via email and let me know if you are the correct person that deals with Subject Access Requests please and if not could you give me the person names and email who does deal with this please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 27 January 2016 18:20  
**To:** 'Nicholas.Foster@Enfield.gov.uk'  
**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

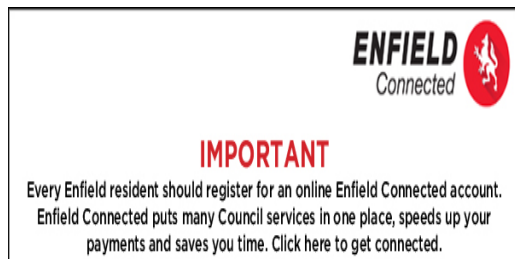
To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell



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---

**Subject:** ok

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 28 February 2016, 20:15

---

Can you take screen shots of all the web pages and make sure all the text is saved this time and pull it down so i have the jpgs to show people as if the site was up, i will sort the other bits out the people i will sell it to wont be to botherd.

---

**Subject:** can

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Sunday, 28 February 2016, 20:17

---

cann you tell me when its done the sooner the better thanks.

---

**Subject:** Si

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** josephinewardsolicitor@gmail.com;

---

**Date:** Monday, 29 February 2016, 13:19

---

Dear Josey

What you are saying in your emails is that the judge says in his letter that i have got to have an assessment but this is not the case as part 3 of his letter states

"3/ If the Appellant wishes to rely on any medical evidence as to his mental health, then any report dealing with such matters must be before the court on the 4th April 2016"

Which clearly states; "if I wish to rely on any mental health evidence then a report has to be submitted by the 04/04/2016," but this does not say I must rely on this, and I do not wish to rely on this.

Can you please take my case back to court so that my conditions can be defined, and also have a meeting once you get the letters you are waiting on so we can deal with the appeal.

Can you also please send me the notes from court from the public defender that was there for me please as I have not had these as of yet.

Also the issue about the public order unit if they are not willing to gave the information then they need to be summons to court for the appeal.

Also what is going to happen as to the missing CAD and the errors in the CAD and with the statement of inspector coomb's.

The case is that I organised illegal raves on page two of the applicants first bundle it clearly states I quote "The Defendant is involved in the organisation and conduct of illegal raves. These primarily take place on disused or industrial land in London and cause alarm and distress to the local residents. These raves are licensing activity, cause significant noise pollution and directly lead to destruction of property and breaches of peace."

In defense to my case the 2nd line down clearly states The Defendant is involved in the organisation and conduct of illegal raves, i have sent you the licensing act 2003 apex 4 which states, house party's and places of residents do not need a licence, which all the incidents in the applicants bundle are places of residence in contained fencing in private air. In the licensing act it states this includes gardens and private car parks. i have linked index page 4 off the licensing act 2003 within this document, which clearly states unless profit is being made, to which i am not being accused off, then their is no breach of the law, and their for not illegal. For members of the public to have a moving in house party is not a breach of law and there for not illegal.

The word rave clearly state the key element such as in open air must be present and when in private air trespass must be present.

So what law have i broken to make the case law abiding under reasonable doubt if i am not being accused of making profit it is not illegal to organize a private house party for any British citizen, as long as you have respect for the residence living in around the local area?

Thanks  
Simon.C

In regards to the statement off; "These primarily take place on disused or industrial land in London and cause alarm and distress to the local residents." All locations are a place of fixed a bow and residence.

In reference to "These raves are licensing activity, cause significant noise pollution and directly lead to destruction of property and breaches of peace." No home is licensable, unless a breach of the 2003 licensing act has been made, to which contained within the applicants bundle their ins none.

I have a bundle of the laws that are relevant to my case that should be in my defense bundle, please will you help me go over them.

I would like to start trading my company as I have explained to you for months and keep asking you to take the case back to court to get my bail conditions defined, to which you have not to date even low Andy Lock states that I am right in my points of law and how it leaves me in a state of utter confusion to what i am aloud to do or not as the applicants case is based on illegal raves their for banning me from what is lawfully legal.

I can not think of any jobs the conditions will not have an effect of that my professions are in, I can no t be a delivery driver, as most company deliver to industrial estates,  
I can not deliver parcels or goods to any person living under a section 144, this is not correct in law.

I am very concerned as the applicants case is for an Asbo in it civil manner, and the case is based on illegal activities, to which I have never had the right to defended my innocents in.

An ASBO on convection is when a person has committed criminal activities and has been found guilty and there is such a need to apply for a court to sit in its civil capacity to obtain such an order against any person, straight or therefore after.

I have a stand alone asbo which should be on the 3rd strike of a smaller criminal conviction, to which I have never been arrested for illegal raves is and in being granted is a breach of my human rights, a stand alone ASBO put against my self with no criminal conviction is wrong in practice of law.

Thanks  
Simon

---

**Subject:** Your enquiry

---

**From:** Jessica Waldman (Jessica.Waldman@fishermeredith.co.uk)

---

**To:** Re\_wired@ymail.com;

---

**Date:** Wednesday, 9 March 2016, 10:45

---

Dear Mr Cordell

Thank you for your enquiry with this firm and for taking the time to speak to me about it yesterday.

Unfortunately, we are unable to assist on this occasion as we are a small team and we do not have capacity to take on your matter at this time.

Details of firms that might be able to help can be found on the Ministry of Justice's 'Find a Legal Advisor' page: <http://find-legal-advice.justice.gov.uk/>.

I wish you the best of luck with your endeavours.

Kind regards

Jessica Waldman | Trainee Solicitor | Police Law & Civil Liberties Department  
Fisher Meredith LLP | 322 High Holborn | London WC1V 7PB  
T: 020 7091 2784 | F: 020 7091 2800

E: [jessica.waldman@fishermeredith.co.uk](mailto:jessica.waldman@fishermeredith.co.uk)



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## Attachments

- image629838.JPG (14.98 KB)
- image4aca4f.JPG (13.21 KB)
- imageeac896.JPG (21.62 KB)

**From:** Nicholas Foster [Nicholas.Foster@Enfield.gov.uk]  
**Sent:** 09 March 2016 19:29  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Mr and Mrs Cordell

The matter is being dealt with. I am copying officers who will let you know when you can collect the records and make arrangements for payment and ID verification.

Regards

Nicholas Foster  
Complaints and Access to Information Manager - Gateway Services  
Finance, Resources and Customer Services  
0208 379 6498  
Enfield Council  
Silver Street  
Enfield  
EN1 3XY

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 09 March 2016 15:55  
**To:** HHASC FOI Mailbox; Nicholas Foster  
**Subject:** FW: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I was wondering if there was any update to the request that was put in.

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
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Regards

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**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

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Lorraine Cordell

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 27 January 2016 18:20

**To:** 'Nicholas.Foster@Enfield.gov.uk'

**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

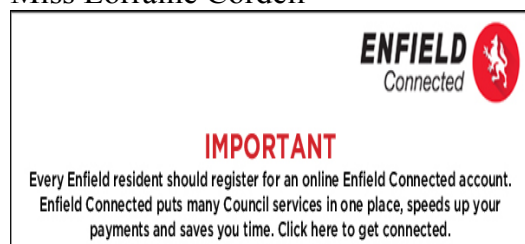
To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell



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**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

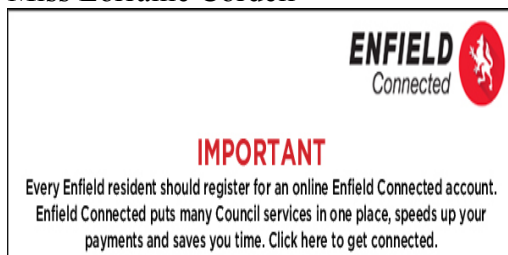
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Regards

Mr Simon Cordell

Miss Lorraine Cordell



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**From:** Katie.J.Heath@met.pnn.police.uk on behalf of  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

**Attachments:** SMIU report.pdf; Invite letter to complainant 10 03 16 \_2\_.pdf

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Katie.J.Heath@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
[Good Afternoon Lorraine & Simon](#)

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting. If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Sent:** 11 March 2016 08:55

**To:** lorraine32@blueyonder.co.uk

**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

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**Civil Actions, Complaints and Praise**

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Professional Standards Unit, 3rd Floor,  
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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Katie.J.Heath@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
[Good Morning Lorraine & Simon](#)

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

Restricted

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 March 2016 17:50  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

2385



Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

Lambeth Professional Standards Unit

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

Restricted

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should

be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Sent:** 11 March 2016 08:55

**To:** lorraine32@blueyonder.co.uk

**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 March 2016 21:08  
**To:** 'HHASC FOI Mailbox'; 'Nicholas Foster'  
**Subject:** FW: Enfield Council Subject Access Request Simon Cordell  
Dear Nicholas Foster,

I sent in the subject access request on Wed 27/01/2016 18:20 you have 40 days to supply the information which ended on the 07/3/2016 but i am still waiting I have had replies from yourself saying the data is being gathered. But we are now 12 days over the time, would it please be possible to get an update as to when I will be given the information.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Nicholas Foster [mailto:Nicholas.Foster@Enfield.gov.uk]  
**Sent:** 09 March 2016 19:29  
**To:** Lorraine Cordell  
**Cc:** Feedback Council Housing  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Mr and Mrs Cordell

The matter is being dealt with. I am copying officers who will let you know when you can collect the records and make arrangements for payment and ID verification.

Regards

Complaints and Access to Information Manager - Gateway Services  
Finance, Resources and Customer Services  
0208 379 6498  
Enfield Council  
Silver Street  
Enfield  
EN1 3XY

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 09 March 2016 15:55  
**To:** HHASC FOI Mailbox; Nicholas Foster  
**Subject:** FW: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I was wondering if there was any update to the request that was put in.

Regards

Simon Cordell

Lorraine Cordell

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 26 February 2016 17:25  
**To:** 'HHASC FOI Mailbox'  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

Yes that will be fine, will it be ok if the ID are shown when I pick them up, and pay the £10 Fee

But if you need the £10 fee before this can be sorted please just let me know.

Regards

---

**From:** Nicholas Foster [<mailto:Nicholas.Foster@Enfield.gov.uk>] **On Behalf Of** HHASC FOI Mailbox  
**Sent:** 26 February 2016 15:40  
**To:** Lorraine Cordell  
**Cc:** HHASC FOI Mailbox  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Ms Cordell

Thank you for your emails. I apologise for the delay in acknowledging. The response is due by 8 March 2016.

Should we locate any records, we will need to see documentation to verify Mr Cordell's identity and signature , also your ID, before we can release them. In addition to this, we also require the £10 fee.

Regards

Nicholas Foster  
Complaints and Access to Information Manager - Gateway Services  
Finance, Resources and Customer Services  
0208 379 6498  
Enfield Council  
Silver Street  
Enfield  
EN1 3XY

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 15 February 2016 10:29  
**To:** Nicholas Foster  
**Subject:** RE: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster

I sent you a Subject Access Request on the 27/01/2016 along with a letter of authority; I was given your email as was told you are the person that deals with Subject Access Requests. I did get a read reply but have not had an email back saying you are dealing with this request. I know a Subject Access Request can take up to 40 days to deal with. But i do not want to be waiting 40 Days and then find out you are the wrong person to deal with this request.

Could you please reply via email and let me know if you are the correct person that deals with Subject Access Requests please and if not could you give me the person names and email who does deal with this please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 27 January 2016 18:20  
**To:** 'Nicholas.Foster@Enfield.gov.uk'  
**Subject:** Re: Enfield Council Subject Access Request Simon Cordell

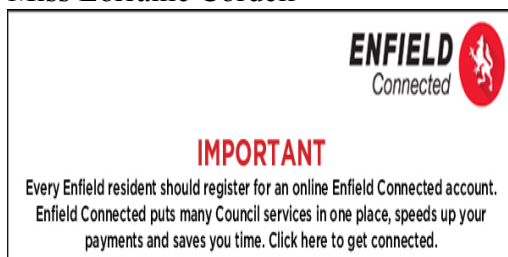
To Whom It May Concern:

Please see attached letters in regard to my Subject Access Request under the Data Protection Act 1998

Regards

Mr Simon Cordell

Miss Lorraine Cordell



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<http://www.enfield.gov.uk>

size=2 width="100%" align=center>

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**From:** Theresa Dodd [Theresa.Dodd@enfield.gov.uk]  
**Sent:** 21 March 2016 12:32  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** Foi Council Housing  
**Subject:** Enfield Council Subject Access Request - Simon Cordell [SEC=PROTECT:Private and Confidential]

Classification: PROTECT - Private and Confidential

Dear Ms Cordell,

I apologise for the delay in providing you with the information requested in your Subject Access Request. Unfortunately I am still awaiting part of this information but I am hoping to have it all in the next few days.

Can you please therefore confirm if you would be able to collect the information from the Civic Centre in Enfield Town on Thursday 24 March. As previously advised, we will need proof of ID for both you and your son.

If this is convenient, please let me know approximately what time you would prefer, and if not, I will rearrange to a time that is more suitable.

Once again I apologise for the delay responding and I look forward to hearing from you.

Kind regards

*Theresa Dodd*

Theresa Dodd  
Senior Complaints and Access to Information Officer  
Complaints & Access to Information Team  
FRCS Department  
Enfield Council  
Silver Street  
Enfield  
EN1 3XY

Email: [theresa.dodd@enfield.gov.uk](mailto:theresa.dodd@enfield.gov.uk)  
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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 18 March 2016 21:08  
**To:** HHASC FOI Mailbox; Nicholas Foster  
**Subject:** FW: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster,

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Regards

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Kind regards

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Complaints & Access to Information Team  
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Enfield Council  
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Enfield  
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**From:** Theresa Dodd [Theresa.Dodd@enfield.gov.uk]  
**Sent:** 22 March 2016 13:24  
**To:** Lorraine Cordell  
**Cc:** Foi Council Housing  
**Subject:** Enfield Council Subject Access Request - Simon Cordell [SEC=PROTECT:Private and Confidential]

Classification: PROTECT - Private and Confidential

Dear Ms Cordell,

If you could report to the Business Desk at reception on the Ground Floor at 1 pm I will be there to meet you.

Please remember to bring the necessary ID with you.

I look forward to meeting you then.

Kind Regards

*Theresa*

Theresa Dodd  
Senior Complaints and Access to Information Officer  
Complaints & Access to Information Team  
FRCS Department  
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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 21 March 2016 15:06  
**To:** Theresa Dodd  
**Subject:** RE: Enfield Council Subject Access Request - Simon Cordell [SEC=PROTECT:Private and Confidential]

Dear Ms Theresa Dodd

Thank you for your reply and i can confirm I will be able to attend the Civic Centre in Enfield Town on Thursday 24 March with ID. Would 13:00 hours be ok to be there and can you tell me where I need to go within the Civic Centre please.

Regards

Lorraine Cordell

---

**From:** Theresa Dodd [mailto:[Theresa.Dodd@enfield.gov.uk](mailto:Theresa.Dodd@enfield.gov.uk)]  
**Sent:** 21 March 2016 12:32  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
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**To:** HHASC FOI Mailbox; Nicholas Foster

**Subject:** FW: Enfield Council Subject Access Request Simon Cordell

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**Sent:** 18 March 2016 21:08

**To:** HHASC FOI Mailbox; Nicholas Foster

**Subject:** FW: Enfield Council Subject Access Request Simon Cordell

Dear Nicholas Foster,

I sent in the subject access request on Wed 27/01/2016 18:20 you have 40 days to supply the information which ended on the 07/3/2016 but i am still waiting I have had replies from yourself saying the data is being gathered. But we are now 12 days over the time, would it please be possible to get an update as to when I will be given the information.

Regards

Lorraine Cordell  
Simon Cordell

Classification: PROTECT - Private and Confidential

 Campaign

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Classification: PROTECT - Private and Confidential

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 March 2016 19:18  
**To:** Louise Brown  
**Subject:** RE: On Going Issues  
Complaint: 22/03/2016

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Louise Brown

I wrote an email on the 15/02/2016 regarding not hearing anything about the complaint dated 16/10/2015, I think this has gone to far with no replies to a complaint and I should have had a reply by now and I would still like one. You sent an email dated 03/11/2015 stated my son would get a reply to the complaint which he has not yet to date; there should be letters of Authority on the system as I sent many for my son for me to be able to deal with issues on his behalf yet nothing is still getting addressed.

Enfield Council has left my son by doing nothing his health has gone down due to this and nothing has been done by the council who is meant to be there to protect people this does not seem the case when it comes to my son and I would also like to know the reason why this is.

The banging is still ongoing and the pipes are banging really badly also the neighbours I believe think it is fun to do what they are doing to my son and his health and this is not good enough, I have sent email after email and nothing has been done. There has been phone call after phone call and we don't get a reply I do not understand how this can be going on.

I believe the council is now making my son suffer and I do believe it is due to what the police have said to the council and the colour of my son's skin as that is the only reason I can think why the council has left this so long without doing anything and I think it is a disgrace on the part of the council.

I do not know why I write emails as nothing is done and most of them I do not get a reply to them even when they are complaints. I don't know why I make calls as I do not get a call back.

All I know is my son is being left to suffer and nothing is being done to help him and this is not acceptable as his health is suffering due to this and what his neighbours are doing to him.

The council has been out to see my son once on the 15/10/2015 with 2 police officers, which I should have been there, you said you only popped into my son's address because you had his file on you that day and were in the area, that is the only time someone come to my son's home, yet took no notes, looked at no video, looked at no letters or anything so I am still wondering what was the point of that visiting as nothing was done and this seems acceptable to you, knowing my son health is being effected by these issues with the neighbours and no sound proofing and the wooden flooring that neighbours still have nothing has been done why please explain to me why you think its acceptable to allow someone's health to suffer and nothing is done?.

There is still repairs that needs doing to my son flat which have been outstanding for a long time, when it comes to my son it seems nothing is done.

I would like all my emails looked into and a reply as to what will be done and the reason why none of my complaints have been addressed to date.

Regards

Lorraine Cordell

**From:** Alexander.Marshall@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

**1) Hand deliver a copy to Brixton Police Station if convenient.**

**2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system**

Kind regards

Alex Marshall

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support  
**Telephone** 020 8649 2101 | **Met Phone** 732101 |  
**Email** alexander.marshall@met.police.uk  
**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:44  
**To:** 'Katie.J.Heath@met.pnn.police.uk'  
**Subject:** FW: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

I am forwarding it to this email also can you let me know if you get the email please.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:42  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2016 12:51  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

Lambeth Professional Standards Unit

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 March 2016 17:50  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

Lambeth Professional Standards Unit

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting. If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk



**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)**

**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Alexander.Marshall@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 12:29  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
Lorraine,

Thanks for your email, I can confirm your letter has been fully received.

Kind regards

Alex

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support  
**Telephone** 020 8649 2101 | **Met Phone** 732101 |  
**Email** alexander.marshall@met.police.uk  
**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:44  
**To:** LX Mailbox - Professional Standards Unit; Marshall Alex H - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alexander

Thank you for the advice I have scanned in the letter and then put to PDF. I am going to try and resend it now.

Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Can you confirm you get it please?

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
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Lorraine,

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I have a couple of options for you

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**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support

**Telephone** 020 8649 2101 | **Met Phone** 732101 |

**Email** alexander.marshall@met.police.uk

**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
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**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

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Lorraine Cordell

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Regards

Lorraine Cordell  
Simon Cordell

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**Sent:** 04 April 2016 10:42  
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**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

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Simon Cordell

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Lorraine Cordell

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**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

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Regards

Lorraine Cordell

Simon Cordell

---

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**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

Restricted

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting. If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk]  
**On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you



Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

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**Find us at:**

**Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)  
Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Katie.J.Heath@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 05 April 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
Good Morning Lorraine

Apologies for the inconvenience. Sometimes our WebMarshall picks up on swear words within a document or any other inappropriate language.

If you have tried PDF and that didn't work the only other thing I can suggest is printing off the document and scanning it, then email it - this seems to work when I have suffered the same issue.

If you have access to a Fax machine you could try that - our number is 0208 649 2125

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:44  
**To:** 'Katie.J.Heath@met.pnn.police.uk'  
**Subject:** FW: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

I am forwarding it to this email also can you let me know if you get the email please.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:42  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2016 12:51  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 15 March 2016 17:50  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

Lambeth Professional Standards Unit

Civil Actions, Complaints and Praise

PC Katie Heath 301LX

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On**  
**Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk

**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Katie.J.Heath@met.pnn.police.uk on behalf of  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 05 April 2016 07:48  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

**Attachments:** Update letter to complainant 05 04 16.pdf  
[Good Morning](#)

[Please see attached update](#)

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 18:59  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alex

Thank you for letting me know

Kind Regards

Lorraine Cordell

---

**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 12:29  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thanks for your email, I can confirm your letter has been fully received.

Kind regards

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Alex

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support

**Telephone** 020 8649 2101 | **Met Phone** 732101 |

**Email** alexander.marshall@met.police.uk

**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:44  
**To:** LX Mailbox - Professional Standards Unit; Marshall Alex H - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alexander

Thank you for the advice I have scanned in the letter and then put to PDF. I am going to try and resend it now.

Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Can you confirm you get it please?

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

**1) Hand deliver a copy to Brixton Police Station if convenient.**

**2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system**

Kind regards

Alex Marshall

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support

**Telephone** 020 8649 2101 | **Met Phone** 732101 |

**Email** alexander.marshall@met.police.uk

**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:44  
**To:** 'Katie.J.Heath@met.pnn.police.uk'  
**Subject:** FW: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

I am forwarding it to this email also can you let me know if you get the email please.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:42  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2016 12:51  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 15 March 2016 17:50  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk]  
**On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 14:08  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 March 2016 13:39  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*



Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk  
[mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

Lambeth Professional Standards Unit

## Civil Actions, Complaints and Praise

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Katie.J.Heath@met.pnn.police.uk on behalf of  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 28 April 2016 07:27  
**To:** lorraine32@blueyonder.co.uk; LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Cc:** neil.cochlin@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*  
Good Morning

The meeting took place as planned and we are in the process of writing the final report / outcome.

You will certainly be notified of this and receive a copy of the report once it is done

If you have any other queries please do not hesitate to ask

Kind Regards

Katie

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 27 April 2016 18:47  
**To:** LX Mailbox - Professional Standards Unit <LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk>;  
Heath Katie J - LX <Katie.J.Heath@met.pnn.police.uk>  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Would it please be possible to send out the outcome of the Misconduct Meeting on the 26/04/2016 via this email if possible so we know what has happened please?

Regards

Simon Cordell  
Lorraine Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 05 April 2016 07:48  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached update

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 18:59  
**To:** LX Mailbox - Professional Standards Unit  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alex

Thank you for letting me know

Kind Regards

Lorraine Cordell

---

**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 12:29  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thanks for your email, I can confirm your letter has been fully received.

Kind regards

Alex

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support  
**Telephone** 020 8649 2101 | **Met Phone** 732101 |  
**Email** alexander.marshall@met.police.uk  
**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:44  
**To:** LX Mailbox - Professional Standards Unit; Marshall Alex H - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Alexander

Thank you for the advice I have scanned in the letter and then put to PDF. I am going to try and resend it now.

Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th

2441



April at 2pm for Inspector Cochlin to read.

Can you confirm you get it please?

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

**1) Hand deliver a copy to Brixton Police Station if convenient.**

**2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system**

Kind regards

Alex Marshall

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support  
**Telephone** 020 8649 2101 | **Met Phone** 732101 |  
**Email** alexander.marshall@met.police.uk  
**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:44  
**To:** 'Katie.J.Heath@met.pnn.police.uk'  
**Subject:** FW: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

I am forwarding it to this email also can you let me know if you get the email please.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 10:42  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I sent the attached file and on the 01/04/2016 and only got a email today saying it did not send. Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell  
Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 April 2016 12:51  
**To:** 'LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk'  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards

Lorraine Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 16 March 2016 07:03  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning Lorraine & Simon

Thank you for getting back to me.

I will pass whatever documentation that Simon produces to Inspector Cochlin for his use

Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.

Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 15 March 2016 17:50

**To:** LX Mailbox - Professional Standards Unit

**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

My Son has chosen to do a letter but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk [mailto:Katie.J.Heath@met.pnn.police.uk]

**On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Sent:** 11 March 2016 14:08

**To:** lorraine32@blueyonder.co.uk

**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk

**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Afternoon Lorraine & Simon

That is absolutely fine.

Take your time to absorb the information that I have sent you, and let me know after the weekend if you wish.

I can then save and send your response to the officer chairing the meeting on 06/04/16.

Thank you letting us know

Kind Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 11 March 2016 13:39

**To:** LX Mailbox - Professional Standards Unit

**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

Thank you for the reply email and the report.

I now understand the Misconduct Meeting will be held on Wednesday 6th April at 2pm and that we can attend this meeting if we wish to.

When speaking to chief Inspector Tony Hirst on a phone call the other day he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting. If we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

My son at this time is reading the report that you kindly sent over in your email today. But until he has read this I can not say if he will wish to attend the meeting or write a Letter yet.

Upon reading the report myself there is many things I am unhappy with. But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell.

But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email. If not could we have

an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

---

**From:** Katie.J.Heath@met.pnn.police.uk  
[mailto:Katie.J.Heath@met.pnn.police.uk] **On Behalf Of**  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**Civil Actions, Complaints and Praise**

*PC Katie Heath 301LX*

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Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Find us at:**

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 04 May 2016 10:15  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint outcome

**Attachments:** 2015 12 14 Final Outcome Report.doc; Outcome finding misconduct letter 2nd to C with appeal Mr Cordell.doc

Good morning Lorraine,

Please find attached a copy of the outcome report and a letter explaining the decision and action taken against PC Geoghegan.

Thank you for your continued patience and assistance throughout the investigation.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email

Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Katie.J.Heath@met.pnn.police.uk on behalf of  
LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 11 March 2016 08:55  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

**Attachments:** SMIU report.pdf; Invite letter to complainant 10 03 16 \_2\_.pdf

Good Morning

Please see attached letter of invitation to attend a meeting in relation to your complaint.

Can you please let us know as soon as possible if you will be attending - thank you

Please also see attached report as promised

Regards

Katie

**Lambeth Professional Standards Unit**

**[Civil Actions, Complaints and Praise](#)**

*PC Katie Heath 301LX*

Professional Standards Unit, 3rd Floor,  
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

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**Subject:** Re: Letter

**From:** Rewired Rewired (re\_wired@ymail.com)

**To:** re\_wired@ymail.com;

**Date:** Monday, 23 May 2016, 3:34

**Please see a copy of the court transcripts as listed below;**

**R v Cordell**  
1

**Def**

Mother of D in court + potentially giving evidence.

**Met**

Police – No objections.

Probably case will go over till tomorrow.

6 Witness of facts.

1. Officer in the case.

**To be 6 witness + 22 case statements.**

**Def**

Just gave possession of new info on face book, not in bundles before court, but should be. Shows info suggesting never organised but other people did, nothing to do with w/d.

**DJ**

Interim ASBO made case by been well ?nan?

**DEF**

This evidence shows that Rave on 6<sup>th</sup> 7<sup>th</sup> 8<sup>th</sup> June 2014 was nothing to do with w/d.

Miss Cordell mother has carried out her own investigations as she was not happy with results of investigating officer / so/s.

This is a large bundle to get through this late.

If the material can be vied by the DJ and then if (Possible metered) then DJ can decide on admissibility of the evidence.

**DJ**

Producing material, however relevant, 10 minutes before a trial is not acceptable.

**Met Police**

**1<sup>st</sup> Statement**

**DEF;**

Has made a application for an ASBO Order.

**Inspector Hamill to lead....**

**Witness 1 – Inspector Hamill – 11.15am**

**Statement contained in tab 9-lead**

**DEF XEX**

Intel would be by open source, checked by an officer but was not done by me.

The rave was taking place indoors.

I have not personal spoken to the owners of the venue.

I only see the D on the Saturday on the evening of the 7<sup>th</sup> Saturday.

I did not go inside, the gates were closed.

I did not see any vehicles.

D'S Van registration is known to the police but I would not personally know.

There were vehicles parked but I did not notice whether defendants van was there.

He was not aware of people squatting in that building at that time.

**R v Cordell**  
2

**Hearsay of officers continues.**

D @ venue but officer not present here today.

There was a rave on an adjoining RD but not on that day.

Phone calls received were not relating to Crown Rd Rave on that day.

On the day in question phone calls related to this particular rave.( Progress Way .)

**Met Police RE-XE**

My understanding is the door staff @ gate presented D as the event organiser, referring too page 184 Info re: caller reporting incident.

**DJ**

Was ?SH? opp raised previously.

**DEF**

No.

**Witness 2 Pc Miles – RO – 11:45 Am EIC**

Attended venue on the 7<sup>th</sup> alone – did look @ Intel before attending.  
 Officer did not speak to any of the owner's.  
 Did not know D was with Tyrone Benjamin.

**WINTNESS 3 – PC Skinner – Bundle Tabs 12 of 13 Lead**

**Statement 1 Tab 13**

On the 7<sup>th</sup> Duty officer + walked in to Estate and saw a van but did not recognise van.  
 He saw D however who admitted he was the organiser of the rave.

**Statement 2 Tab 12**

Youths were committing shop lifting out of the petrol station.  
 I had to call for reserve intervention.  
 I arrested D and people dispersed and D was realised.  
 Rave did not take place.  
 No doubt the rave would have continued had he not arrested D.

**DEF XEX.**

19<sup>TH</sup> July event @ Carpet right company building was occupied.  
 Saw speakers – Intel were loading equipment indoors.  
 Details of van taken but was not D.  
 Carpet right was padlock round metal barrier.  
 Other car park had a front entrance.  
 I was senior officer attending the venue.  
 Latter on I instructed the sergeant to contact the owners.  
 I latter see the defendant getting out the van.  
 I can't remember that, I may have updated others in relation to D getting out of van. But I may or may not have updated the system.  
 On the 7<sup>th</sup> June D made admissions to me not aware of squatters.

**Met XEX**

**Refers to statement on page 76**

**Witness Pc Edgoose – R.O 12:14pm EIC Read**

**Statement 21**

**Incident of 24<sup>th</sup> July:**

I was in a vehicle that stopped D's Vehicle.  
 No threat to break defendant's window (ok)  
 It was all about drug issues.

**Witness VI – Pc King 12:28pm EIC**

**Tab 15/16**

---

R V CORDELL

3

**Statement Page 41**

Officer has only met D once before.  
 D has all ways been polite.  
 Has never had any problem with the defendant.  
 D was rely eloquent of clearly knows the how.

**Witness Pc Ames – Acting sergeant – R.O -12:46 Pm EIC**

**DEF XEX**

Event was out doors.  
 Saw sound equipment substance speakers box.  
 Approximately the size of witness box, but could not remember really as he was distracted by people.  
 No further questions.

**Witness – Pc Elsmore – R.O – 14:10 EIC**

**Tab 6 – pg**

**DEF XEX**

The Council is confused that of the PNC info of the statements, Council adds no probationary value of info Re: Witness being "afraid of D" Which he puts down to the way he worded, but he meant that people actually are afraid of possibly giving evidence in court.

**DEF**

Counsel argues that officers statement is designed to cause on evidence reaction of this of no value and speculative in nature.

**DJ**

How many calls from public did police receive?

**Witness**

In excess of 15 calls – how many to the same venue and not other address.  
 Officer does not know the number of callers in relation to each of these occasions.  
 On page 15 – Allegations re: Mill marsh Lane, evidence from officer not first hand – relied on cads and other Intel.  
 Query Re:"3 massive nitrous tanks"

**DJ**

Were did you get such info officer

**Witness**

From Page 65 – sergeant King – Crimit's Re reports, other Intel but not from people at the venue.

**COUNSEL**

Officer you signed a statement of truth ==to other witness statements.

**DJ**

We all know that on ASBO apps hearsay is allowed.

**Counsel**

Why did officer no and rely on Pc Kings Statements later than on the Crimit's reported.

**R V CORDELL**

4

Officer no and involved in taking info from Pc King.

Confesses he did it.

Did not, notice the discrepancy on statements.

Have heard of Every Decibel Matters – They were advertising and I believe the D knows a member of the above company.

No evidence D is involved in running there operations.

No attempt has been made to speak to directors of company.

No reason to why you didn't /contact the company.

I think from memory have met D once @ Edmonton police station.

At Page 16 1<sup>st</sup> paragraph – not consistent to fact that he met him on the 7/6/2014

All notes with cad number were listed from reports not officers own words – same applies from Cads that had no input.

Has not made any attempts to contact owners of premises.

Officers unable to assist courts in relation to why statements were not signed on note books profiles.

Another example of doings put in statements to blacken Mr Cordell's evidence in statement @ point 12, No convictions that of class A drugs unlike what's written in

Statements – another example of untrue cut and past.

**DJ**

Ill ignore because no convections of class A drugs or supplying.

**Counsel**

You can not assist with witness reliability of info contained, can you?

Can Intel be wrongfully inaccurate? No

**Officer**

On that particular re post, it appears to be right.

I did not speak to Parcell he is force @ 7 boroughs.

I believe he was not included in the email, because Intel **(text missing)** Email sent to LDE only.

Searched **(text missing)** for info on Cordell's convections.

Moving on to statement on Page 30

Does PO investigating unit have more info than it is letting on?

**Officer**

No

Are you aware that Miss Cordell has spoken to other officers Re: Rave?

Suggests that you do not want DS Tanner to be examined on these proceedings because she has information Re knowledge of raves and them not being connected to W/D

Spoke to Pc Tanner but not written what – spoke to **(text missing)** this year.

You have no recorded that you emailed her but then spoken to her.

Emails have been deleted and no copies keep on record.

**Met police**

**XEX OF Witness vii**

Done oath seductions:

Nothing in the contents of this report is inaccurate to my knowledge.

**DEF**

Hopefully the 2 witnesses on behalf of D should be able to give evidence tomorrow.

**Witness viii**

**Miss Cordell ATT – 16:05 – EIC**

**R V CORDELL**

5

D (her son) lives separately from me but I have been trying to help him sort out inaccuracies with both his PNC and other police matters.

Police is still popping around to his house - Simon tells me and also I physically get to his flat before police have left.

He is being harassed by police.

**DJ**

Are 6 officers not reliant – on witness statement - there for putting a line though RD.?

**DEF**

Material deters with PNC that was included by Met – There fore right to challenge. Plus PNC in evidence not correct.

**DJ**

Very little weight will be given to PNC.

**DJ**

**Miss Cordell**

**Met XEX**

Bottom of Page 8 – Leaving party for Dwayne Edwards.

I got there at 7:30PM and left about 9:30 Pm 6th – 8<sup>th</sup> June – D was also with Dwayne the days of Saturday and Sunday as well. He was at my house for a 1 hour and half on Saturday and 1 hour on Sunday during the day. I agree I did not include it in my statement. On Sunday it was around midday. I was not with D from about 2AM on Sunday, no I was not. Nor at 2AM on Saturday either.

On the 7<sup>th</sup> June I did see my son and so did all my family members that were at the party.

At Page 14

“Police did not have 101 books “

2 and 3 paragraphs

Accepts that was told to me by DS Chapman.

DS Tanner called me on 11<sup>th</sup> or 12<sup>th</sup>. I believe they have a lot more information.

I am aware of full **(text missing)** Alleged involvement but not raves.

I do believe that met have a vendetta against my whole family including Tyrone – Harassment: pull them out for no reason, I would not say from every officer.

**Miss Cordell continues**

I am saying that there may be some truth but allegations of my son organising raves is horrendous.

Been scribbled out?

About medical statements of info has not been contained re question: D had been stabbed and was in hospital

Been scribbled out?

20<sup>th</sup> June couldn't give evidence as to D were about but believe he had been arrested on the 19<sup>th</sup> 20<sup>th</sup> July not witness him – did not give detailed route in statement because did not think it was relevant.

Problems with service of docs with police and would not take bundle because **(text missing)** with police, he panics and rings me every time he is stopped.

I have so **(text missing)** and right down all encounters with police all low not in the bundle.

**DEF XEX**

**R V CORDELL**

**6**

I accept involvement of police – they interact with her son and family.

You said Met police have a lot of info of you said “accepted involvement but not raves “

I have involvement with police of lots of data practically with Simon, but not in regards to raves, issues other than raves.

I don't accept he is involved in organisation of raves.

**Case Continues Tomorrow.**

**R V CORDELL**

**2/2 DAYS**

**1**

**Witness XEX**

So you are not yet Charity registered “Too Smooth”

Company were young eutrepures can advertise there Business.

**Page 77**

Retail brunches relating to music, sound equipment and co involved in provision of sound equipment.

Never took profit money from company.

Page 87

Deposit of £700-.00 daily rate is £100.

It is my signature at the end of this **(text missing)** the figures have not been edited - **Page 88**

All deposits are non returnable under any circumstances on this mandatory if the equipment got confiscated, I did not make any profit, and I just did it to get to no people.

Non profit it is just a hobby.

Statement from Page 2 – Bottom of Page:

You state that I accept and aim was to rent equipment.

Its being suggested to you that the business you was designed was to make a profit.

**DJ**

As you own entertainment equipment – Yes –

I was not renting out equipment – being it a lot suggested that primary aim was to make a profit.

Renting him out sound equipment,” no I was not at all.”

Are you aware that music is a licensed activity and beliefs need a licence to play music?

I need a licence for both premises -Yes –

I would not check if lending equipment to a private party.

Too Smooth Is registered but not trading because of the ASBO including Interim Order, my reputation has been ruined.

Interim App on 18<sup>th</sup> 2014 so before then June 2014? 4th? September

Were any business transaction conducted during them periods.

I sold Business transactions.

I have lent to councils but not for business transactions, as a friend only.

It's incorrect that I was setting up raves.

**Page 50 – bundle tab 9 – Inspector Hamill**

I walked from Great Cambridge Rd towards them, it would be, impossible for door staff to get me for I was on the other side of Rd, never on the premises.

“Yes” it is incorrect.

**R V CORDELL**

7

"Yes" POs mistaken.

**Page 38 – Tab 13 – Detective Skinner 2 events****Page 75 – Tab 24**

D denies knowing people alleged to have worked for him on the night – either Pc or person mentioned in statement is wrong. Reason why you're found in these raves is because you help organise them.

**Page 141**

Vehicle was owned by me but was sold and now brought back.

**Statement Page 3****Page 104**

I was not with Holly Field on that day.

**Page 99**

Accept I was there in the van inside the unit.

The report is wrong; I had 2 boxes in the van – No speakers – I was not in the premises.

Did not help organise Rave and sound equipment was not mine.

I have tried to hire equipment but organisation of event – Birthday party nothing to do with me.

Is Pc Chandlers report wrong as well? "Yes"

**9 / 10 – August 2014****Bottom Page 7 (Statement)**

Accept I attended venue – for Birthday dinner – I was invited

200 People turning up had nothing to do with me.

With social networking it is easy for some one to have 200 friends.

I had cylinders in my vehicle, requires legal authorisations, I have them on my car, for welding - I do welding continuously. I do it as a hobby.

I was not at the location for a large rave.

I do remember many people turning up.

I remember police being in attendance.

I would never shout @ crowd – to busy talking to the police.

Pc statements are wrong.

There's a possibility that I did say to police that it was a private conference.

**DJ**

Do you no that 20 people is the maximum – Yes

**Def XEX**

Was Pc Edgoose out of car? – I know two of them come out of car and approached me.

24<sup>th</sup> May Incident - Do you remember speaking with Pc Jackson? Do not remember names.

Paragraph of T and C'S Re Falcon Park (Statement)

Deposit does go back unless damage or loss stopping due to breach of agreement.

Amount = No Fee

NFO

**DEF**

Additional witness not here, statement can be read but less weight because witness not here.

Witness 2 can be here in 1 half hours

Half evidence

**R V CORDELL**

8

13:30pm

**DEF**

N.F Witness.

**Case closing subs.****Statutory test key:**

- 1) Whether D has acted in an Anti Social Manner: Alarm / Distress.
- 2) Astonishing of council to make that whole 11 officers were wrong.
- 3) D's evidence is also not meritable and neither his witness statements.
- 4) D's Mothers evidence – totally irrelevant – her evidence is based on conspiracy police have against her family.
- 5) 7<sup>th</sup> June Witness Inspector Hamill and Sos .Miles witness, Cordell (D). Inspector Hamill miles points, to D being the organiser.
- 6) Disruption and concern Rave caused that is outlined by Cad Reports and officers statements.
- 7) 19<sup>th</sup> July Inspector Skinner describes a rave and Cordell being organiser, another statement as far as D is concerned, which is totally wrong,
- 8) Crimit's reports show D as organiser, of large raves according to officer's statements.
- 9) Test mode out of submissions above.
- 10) Consistent Patten of behaviour as by of D concerned.

1).Test of Public Nuisance? Does not (text missing) delaminates? Of fact, but from Cad's Re: alarm distress etc. Shows this has happened.

The impact this has on police resources looking @ noise levels and potentially speculating out of control. – Disorder due to shutting events down.

2) Pc Elsmore: Description (**of crime**) levels after the D was subject to order has reduced – only 3 – when D was active was significant more.

3) The order is necessary and attention drawn to carefully word interim order.

**Def Closing subs**

1) Test to be passed can the allegations be proven? Deceived that alleged it may be illegal, it does not need to cause Alarm harm or Distress.

**Page 2 and 3,**

Hearsay from Steve Elsmore is a copy and paste job.

Pc Parcel not correct to file evidence, of Crimit's, which contained incorrect evidence that can not be backed up, of D known for class A drugs and or supply – info is widely inaccurate.

Totality of evidence is hearsay as well as reports at Cannery Wharf .

No proof this was an illegal rave, as S.63 CJO 1994, No proof of Tres Pass – determination not proved to Criminal Legal Standards.

I did XEX Officer of @ no time did he indicate where info had come from, 24/05/2014.

2<sup>nd</sup> Allegations – Application relies on Hearsay again and Crimit's **Pages 104 – 107**, noted from evidence.

2<sup>nd</sup> Could hearsay from Josher Holyfield, who allegedly confessed that was looking to set up raves ---

**(A large section of court transcripts are missing)**

Crimit's, "steward not her again."

**R V CORDELL**

8

**Page 98-100** – hearsay – from a Pc again – all in 3<sup>rd</sup> person, no indication that Pc attended himself.

No evidence that it was illegal rave.

Show determination in view of illegal rave and no proof has been submitted or covers witness as victim.

No allegations where app. Produced 1<sup>st</sup> hand evidence.

The particulars of allegations, states illegal rave and no proof of the required standards has been submitted, nothing adduced.

It may be unlikely for presumption that given but it's possible.

**In XEX.**

App (**text missing**) del failed to Enfield Council, who did not pursue.

Does it show the organiser or just some one getting involved in things he shouldn't.

Hearsay be (**text missing**) Grounds are not here. =====

No evidence police confirmed D to be organiser.

D spoke to police; he gives reasonable Intel, calming he can't keep his mouth shut.

A man who state's his someone else's lawyer.

This is a rave said to have lasted 3 days but evidence is weak.

Tyrone's presence was untrue, due to life threatening injuries. No competent evidence.

Police had Intel, Re: Every Decibel Matters, with no further line of investigation.

Additional hearsay, only evidence is a van of equipment hired equipment for free.

**19/07/2014**

Carpet Right – Inspector Skinners evidence – the indoor test of legality is proof of trespass and nothing adducted.

Mystery why no statement was taken from owner of keys? Also whether or not consultation's had been given to access the premises.

On another occasion: Mr Cordell gave explanations to his presents.

**24/07/14**

"D does not accept he organised", Pc Edgoose **Page 50** – statement said he "did organise illegal raves" Admissions alleged from evidence,

Entirely of conversations of others, not clear.

**27/07/14**

Same on Mill marsh Lane, hearsay evidence of a number of Pc's, who were called and gave evidence.

Interesting that some one other than D, (lost text) has supported evidence of people living and potentially other's on the land treating it as home.

Further evidence inaccurate regards shoplifters.

**9/10 August**

Evidence of Pc officers, does not match up with allegations in the application – on his duties, odd their being squatters, also did not try to contact owner while on duty suggesting D there at private party – due to lack of suitable equipment, evidence D was attending a private party.

**Councillor; ?**

General credibility of witnesses was errors, because hearsay of Crimit's of no prominence taking into account weight of statement.

Page 32 ? day and event 2.

Inconsistencies that are bios of officers to include evidence that favours the application by being unreadable.

**R V CORDELL**

-09-

Allegation of 15 to10 boys (text missing) to talk un relative of conduct.

Fear of reprisals.

LTC when given evidence was to prove sound organisation possibly which D accepts.

If? D was polite on his case.

Investigation not performed with measurements as it should have been.

Vendetta families highlighted.

Inconsistence's between start of Crimit's, a complete absinth of follow up, "is simply worrying".

What other info is wrong, that we have not been able to check?

DJ



Mr Justio?? Pitions??? – sum ??? and ????

Test of???? – Not related to police resources.

Was ASBO serious and persistent?

Decrease in activity – “huge decrees since Interim ASBO “but no indication of trends: before – after and previous years.

Pc Elsmore, couldn't say, why there was a decrease in raves.

Correspondence of consultation - so far this relies wrongfully on weak evidence.

Met on points of how then the statutory test, in relation to raves and into what is required.

**DJ**

**Delivery of judgment @ 15:32pm**

Satisfied so that she is sure, that the D acted, during the dates in a manner so for the ABSBO to be Granted.

Order necessary for reasons:

(1) Nature of conduct of these parties's

(2) Noise of ???/? of ?????? civil

(3) Police officers have to attend in large numbers.

(4) Since interim order there has been a decrease in this type of activity.

(5) Satisfied D has acted in as manner, of such conduct, that he caused harassment alarm, distress.

(6) Conduct is necessary to protect residents of Enfield , from anti social acts, from Simon Cordell.

**DJ**

Need to ensure probations are precise to award.

**DEF**

D's attendance at raves is not an issue and places unreasonable burden on him for attending parties when 20 people attended and what appears to be illegal then turns out to be legal, also places D in a difficult position if false steps are made to legality of parties, ASBO must be prevelitive

**DJ**

D can carry out legitimate and licensed business.

Point D; “or local authority addition”

DJ “To a period of 5 years”

Propitiations are precise and plain.

Term's of the Order.

D to upset then left room but lawyer present.

Terms need adding

**END OF THE COPY OF THE Highbury Magistrates Court Transcripts.**

On Monday, 23 May 2016, 3:18, Rewired Rewired <re\_wired@ymail.com> wrote:

Dear Josephine;

How are you, I hope all is well? After all, things considered, I will get straight into business, this letter is, furthermore, towards our conversations, however I would appreciate it if you can reply to my questions below, as soon as practically possible and with due time before you finish your contract and leave office, so that we can conclude the case files and agreed activities, such as taking the case to court, so that to be sure that the conditions are imposed and defined within accordance of jurisdiction of the law, as you have all ready agreed to do so, this is also inclusive of all information ready for the next representative of Michael Carroll's office, who will be the new case handler, so that he or she can be prepared to instruct any barrister for any court herrings, as per-listed.

Some of the questions are in relation to the understanding of the on goings that did occur, at and in the court mentioning at wood green crown court, on the 22nd 23rd this is also inclusive of the 24th 02/2016.

On that date mentioned the company, who you are acting for, that is, representing myself Mr. Simon Cordell, and further named as Michael Carroll & co solicitors, that you do or did represent a contract with till the 2nd June 2016,

This information was also inclusive of the understanding of the solicitor firms running objectives towards the ongoing of this case, that in this instance is being brought against myself Mr. Simon Cordell by the commissioner of the metropolitan police and his acting officers, this is also inclusive of any other local authorities governing body's, one mentioned as Enfield council.

This being quoted being of an application representing a stand alone Anti Social Behavior Order 2003, an Act to make further provision in relation to criminal justice and disorder act 1994.

It is being said that Miss Josephine Ward, at a point of time before the date of the said trial hearing at Court, that was postponed and did not go ahead, that she undoubtedly mentioned, when giving her legal guidance too, such

accusations of incidents, that does refer to the organisation of illegal raves, that still said "acting in my defense."

It is being said that you did in fact explain before the date of the hearing, I quote; explain being of information regarding to the past representing barrister a Mr. Andy Lock, relating to that of Intel stating that he would not be able to attend court and act for myself as he did previously at the magistrates court, due to being away on leave and this being off the only issue raised by yourself, said to be regarded myself of your concern.

On the date of the hearing another barrister did apply to the judge, in aid of my acting solicitors yourself, so to be sure, that of you, having to no longer represent me in the court proceedings, due to a break down in communication between our self's, the judge ruled that Michael Carroll and co's solicitors, must act till the conclusion of the case, the overall Point I am highlighting as referred to is that the judge, "on the whole" has ordered the company to act for myself Mr. Simon Cordell.

First Question and request is;

In that understanding, I ask and request for you to direct the case to be carried out in such a manner, if what is being request is legal to do so. I request that being off; at the day of my trial, to act litigant with my mother as a McKenzie friend and for a barrister that we do select together, to represent me inclusive, so for he or she to be well instructed to represent myself (in the background" on the days of court.

Second Question is;

I also ask of you to set up a meeting and for this request to be inserted within one month of this dated letter, this meeting will and should be between who will be taking on the case, after you leave your office, alongside with the acting barrister chosen. I believe and understand that this is within the constraints of the law; I take my guidance from; <https://www.gov.uk/represent-yourself-in-court/overview>

Second Request is;

I also request that you call for questioning the following officers and civilians;

- Josher Holyfield
- Superintendent Jane Johnson dated 30/ October 2014
- Steve Hodgson Dated 30th October 2014
- Dc Steve Elsmore Dated
- A/PS Charles Miles Dated 2nd August 2014
- A/Inspector Hamill Dated 6th August 2014
- Pc Donald Mcmillan Dated 14th August 2014 and 19th August 2014
- A/Inspector Douglas Skinner Dated 15th August 2014 and 9th September 2014
- A/PS Jason Ames Dated 15th August 2014
- Pc Aaron King Dated 15th August 2014 and 7th September 2014
- Pc Jhon Anderson Dated 19th August 2014
- Pc Eric Baker Dated 19th August 2014
- Pc Edgoose Dated 31 August 2014
- Hugh Giles, Director of Legal Services Metropolitan Police Director of legal services.
- Sally Gilchrist Legal Executive

Third question is;

Would it, please be possible for you to send me the barrister's notes, submission that he wrote for the last hearing also inclusive of a copy of the submission he prepared for myself in regards to the admittance of hearsay in the ongoing of the respondent's, case.

Forth question is;

I also request the date of my up and coming appeal, I know it is in Sep 2016 at some point in time but I am not sure what date.

Fifth question is;

There is the fact of the matter, which leads me to the concern of the Judge at Wood Green Crown Court giving the respondent, until the 01/09/2016 to hand over anything that was needed and what the judge himself asked to be

given, as this date set will give me and the representatives of Michael carol and co solicitors, very little time in order to go over anything that will be handed over to us and the court.

The question is why did no one say anything about that date as it is so close to the appeal?

Sixth question is;

As has all ready been mentioned, I would like to know where I stand; I know you are leaving Michael Carroll & Co on the 03/06/2016. So I would like to know the person that will be taking my case over at Michael Carroll's & CO after you leave, I ask is someone actually taking over my case at the office?

The worry I have is when I spoke to Michael Carroll at the office, when meeting you Miss Josephine Ward, is that Mr. Carroll then went down stairs "Outside of his office" and then spoke to my mother, there confiscation was; Mr. Carroll said he will not do anything more on my case, because too much money had already been spent. So to me he is only worried about money and not someone's life he is acting for.

I have asked repeatedly for many issues to be addressed from the start of the on goings of the case which has never been done to date, issues such as defining the conditions that were wrongfully imposed, as in fact it is clearly omitted in section 63 of the Crime and public disorder act 1994, That stating section 63 is for outdoor events unless trespass has taken place and all incidents being referred to are indoors, also that being of the fact trespass clearly never happened.

The representing barrister clearly states in his submissions to you in paragraph (11) of his notes, "Quoted "that I was not found guilty under the respondent's case".

If such issues of concern had been addressed as listed in all of the copies of correspondence of emails as asked then I feel it would never have taken up so much of any person's time as listed in date 22nd May 2016, inclusive of the new up and coming Appeal hearing, as for sure my case would have already been rectified

I also believe I would not be feeling deprived of justice and not with an even further risk of a further date than the new set appeal date of September 2016.

I do believe you understand from the barrister submissions, which were sent after the hearing at Wood Green Crown Court to Michael carols office, this is also to be inclusive of all the emails that I and my mother have previously sent to Miss Josephine Ward in regards to my case, that being said in reference to myself handing to the judge on two different occasions, a copy of an article six containing evidence of police corruption in the development of the application you represent towards myself.

The issues listed and many other concerns previously listed have now piled up that must be addressed for myself to stand a fair and speedy trial, this work has then been added to the appeal costs and I feel that this has caused the cost to go up due to no fault of my own as I was never found guilty and the conditions were imposed wrongfully.

As if surely my concerns were managed before the start of the trial, when I and my mother were asked over and over again, the cost would have been added to the initial trial costs and not to the appeal costs. But it seems that I get the blame for this when I should not.

I believe since you have looked more into the case and what was being asked of you to be done for the trial, you have seen and noticed the reason(s) and even further to that why we wanted this addressed before the trial as it is real points that should have been dealt with at the trial, you or any person can see that parts of the respondents case inclusive of the jurisdiction of the law is imposed wrong, there file is totally incorrect and the timelines are not correspondent to their articles, sort after many other important parts which was never dealt with correctly, as for fact the police was allowed to pass such evidence off at the trial as being correct when clearly it was not correct.

Just listed are many important facts of this case, which should and will aid in myself to get a fair trial," which I never got at trial."

- Seventh question is;

Could I also be forwarded the trial cost invoice for legal aid so I can see it please?

- Eighth question is;

I have spoken to Michael Carroll on the phone the other day and he is also not willing to do any other work on this case, and states that the case is ready for appeal, how can it be ready when there is still information to come from the CPS not later than the 01/09/2016 ordered by the Judge?

- Ninth question is;

So where am I left with this no acting solicitor to act on my behalf to deal with my appeal as Michael Carroll clearly does not want to do anything and only says to me to talk to you, but I know you are leaving the company so where does this leave me? And I feel I will never get a fair appeal why because of costs, because things were not done, which I asked to be done and my mother asked for them to be done, why do I feel the way I do about this case and the worry I have had to suffer?

- Tenth question is;

There are real big issues, I know that Michael Carroll & Co does not wish to deal with this Appeal is this due to the mess up due to things not being addressed at trial? I know Michael and you want to get broken away from this appeal and the judge never allowed this to happen, yet when you leave will Michael Carroll asked for this again? How am I to know anything how am I not meant to worry?

This is my life and I have asked time and time again and so has my mother since this case started for the conditions to be defined, for this to be taken back to court and get them defined no one has done this in the case.

Even at trial Andy Locke tried to get this dealt with and the judge would not deal with this. Why can't these conditions be defined by the court why have I got to suffer not going out in fear the police will arrest me due to these conditions an avoiding tribunal and disciplinary action.

- Eleventh question is;

I keep explaining that I do not understand the conditions also that being of how they were legally put in place, so I ask you, if you yourself can see the conditions are wrong in law and if so why?

- Twelfth question is;

I have also attached a copy of the court transcripts of the day at Highbury Magistrates Court and request that you verify them to be true articles and submit them to the respondent, in support of the evidence of my trial, and confirm so?

I am left on conditions that have never been defined that are a beach to my human rights and nothing has been done, yet we have asked over and over again for this to be addressed.

I would like the above issues addressed before you leave the company on the 03/06/2016 so I know where I stand for the appeal please.

Yours fifthly

Mr. Simon Cordell

---

**Subject:** Welcome to 2MANUALS.COM On-Line Store

---

**From:** John (orders\_2011@2manuals.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Wednesday, 6 July 2016, 7:02

---

Dear james

We welcome you to <b>2MANUALS.COM On-Line Store</b>.

If You have not got email message with Reset Key (or download link for service manual) in 10 minutes - please check your junk and spam folders, some time our customers find Reset Keys message in spam folders.

Another way to get Your Order:

- Sign in 2Manuals.com with email address which you have used placing the order.

- Go to Order History - [https://www.2manuals.com/account\\_history.php](https://www.2manuals.com/account_history.php) - You'll see all Your orders.

Please read here - <http://www.2manuals.com/forum/index.php?/topic/80249-paid-for-reset-key-but-not-received-yet/> for details

You can buy Reset Keys online - [http://www.2manuals.com/product\\_info.php?cPath=56\\_92&products\\_id=1138](http://www.2manuals.com/product_info.php?cPath=56_92&products_id=1138)

---

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This email address was given to us by one of our customers. If you did not signup to be a member, please send an email to [orders\\_2011@2manuals.com](mailto:orders_2011@2manuals.com).

---

**Subject:** 2Manuals.com order #109388, james lewis, \$9.99,

---

**From:** John (orders\_2011@2manuals.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Wednesday, 6 July 2016, 7:04

---

Thank You for Your order # 109388

Please download the LATEST version of the WIC reset utility here:

For Windows OS - <http://www.2manuals.com/WIC/WICReset.zip>

For MAC OS - <http://www.2manuals.com/WIC/iWIC/iWIC.dmg>

Your ordered RESET KEY:

7C4545D212179C8

REMINDING: One Reset Key is for ONE Reset Only.

After the printer has been reset dont forget to power OFF the printer then power ON again!

Step by step Video - How to reset Waste Ink Counter by WIC Reset Utility -

<http://youtu.be/sb-JpPtrWSE>

Have questions?

Live Help - <http://2manuals.com/livehelp.php>

Forum - <http://2manuals.com/forum/>

Thanks as always for being a 2manuals.com customer.

Sincerely, John

[www.2manuals.com](http://www.2manuals.com)

We appreciate your business and feedback.

You can see our customers comments on WIC Reset Utility here -

<http://www.2manuals.com/wic-reviews.html>

**Subject:** Your payment to NGUYEN VAN CHIEN

**From:** service@paypal.co.uk (service@paypal.co.uk)

**To:** re\_wired@ymail.com;

**Date:** Saturday, 18 June 2016, 0:52



**You sent a payment of \$8.99 USD to NGUYEN VAN CHIEN.**

17 Jun 2016 16:52:39 PDT  
Receipt No: 3138-9957-0385-4612

Dear SIMON CORDELL,

This charge will appear on your statement as payment to PAYPAL \*NGUYENVANCH.

**Merchant information:**  
NGUYEN VAN CHIEN

**Instructions to merchant:**  
None provided

**Delivery information:**  
SIMON CORDELL  
109 BURNCROFT AVENUE  
LONDON, London  
EN37JQ  
United Kingdom

**Delivery method:**  
Not specified

| Description                  | Unit price     | Qty | Amount              |
|------------------------------|----------------|-----|---------------------|
| Waste Reset Key<br>Item #: 1 | \$8.99 USD     | 1   | \$8.99 USD          |
|                              | Discount:      |     | -\$0.00 USD         |
|                              | <b>Total:</b>  |     | <b>\$8.99 USD</b>   |
|                              | From amount:   |     | £6.49 GBP           |
|                              | To amount:     |     | \$8.99 USD          |
|                              | Exchange rate: |     | 1 GBP = 1.38525 USD |

**Receipt No: 3138-9957-0385-4612**

Please keep this receipt number for future reference. You'll need it if you contact customer service at NGUYEN VAN CHIEN or PayPal.

**Use PayPal when shopping online**

It looks as if you already have a PayPal account. When you shop online, it's faster and easier to check out with PayPal. Your financial information is securely stored and never shared with retailers when you pay.

Yours sincerely,  
PayPal

[Help](#) | [Security](#)

**Currency conversion:** To complete this transaction, we converted the payment amount to the currency of your card based on our agreement with you. PayPal's currency conversion fee is added to the exchange rate, which is set by an external financial institution. For more information about fees, see our [User Agreement](#).

Please do not reply to this email because we are not monitoring this inbox. To get in touch with us, log in to your account and click "Contact Us" at the bottom of any page.

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PayPal (Europe) S.à r.l. et Cie, S.C.A.  
Société en Commandite par Actions  
Registered office: 22-24 Boulevard Royal, L-2449 Luxembourg  
RCS Luxembourg B 118 349

PayPal Email ID PP1469 - cc2eb67e15fb8



---

**Subject:** Thank you for your purchase - ResetKey.net

---

**From:** WIC Reset Keys (manilacare@gmail.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Saturday, 18 June 2016, 0:52

---

Dear SIMON CORDELL  
Thank you for your purchase!

---

Waste Reset Key x 1 - \$8.99 (USD)

---

=> This is your key(s):

Waste Reset Key - 45FE5D269EF3C9Z

- \* WIC Reset Keys separated by comma (,)
- \* REMINDING: One Reset Key is for ONE Reset Only. Connect printer by USB cable only
- \* If you got SOLD\_OUT keys please contact us to receive other reset keys
- \* After the printer has been reset dont forget to power OFF the printer then power ON again!

---

\* Please read these pages before resetting your printer:

1. Please download the latest version of the WIC reset utility here:  
For Windows OS - <http://www.2manuals.com/WIC/WICReset.zip>  
For MAC OS - <http://www.2manuals.com/WIC/iWIC/iWIC.dmg>
2. How to reset Waste Ink Counter by WIC Reset Utility - <http://resetkey.net/howtoreset>
3. Frequently Asked Questions and Answers - <http://resetkey.net/faq>
4. Online Support / Contact - <http://resetkey.net/contact>
5. Buy more Waste Reset Keys - <http://resetkey.net/buy>
6. Your transaction ID: 7J033792F3096444U

Kind Regards  
ResetKey.net

\* Note: This email address was given to us by one of our customers. If you did not purchase, please send an email to [manilacare@gmail.com](mailto:manilacare@gmail.com) or [resetkey.net@gmail.com](mailto:resetkey.net@gmail.com)

**Subject:** Re\_wired, your personal discount has arrived!

**From:** Andrew from MacKeeper (andrew.z@mackeeper.email)

**To:** re\_wired@ymail.com;

**Date:** Saturday, 18 June 2016, 11:12

It's weekend sale!



# It's weekend sale!

Re\_wired you're invited!

Take 33% off MacKeeper now! >



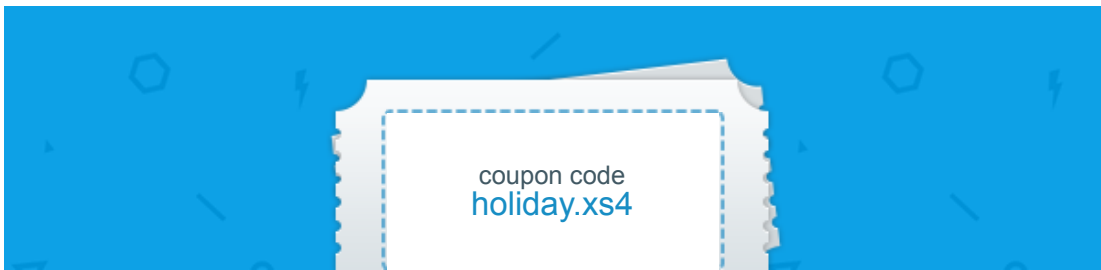
**WHAT**  
An exclusive -33% sale on MacKeeper



**WHEN**  
This weekend!



**HOW**  
Apply your personal coupon code  
to **take 33% off MacKeeper Premium License**

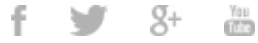




\* Important: your personal code ends on 20-06-2016



Best regards,  
Andrew  
Your Apple Certified  
Support Professional



1 (888) 572-5876



1 (800) 462-715



0 (808) 189-1280

This email was sent to re\_wired@ymail.com.  
Please add [andrew.z@mackeeper.email](mailto:andrew.z@mackeeper.email) to your address book to ensure that our emails reach your inbox.  
If you'd prefer not to receive any news from us, here is the [link](#) to unsubscribe.  
To change your communication preferences, use this [link](#).

Kromtech Alliance Corp., Richmodstrasse 6, 50667 Cologne, Germany

[Privacy Policy](#)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 26 June 2016 21:50  
**To:** Louise Brown  
**Subject:** FW: RE: On Going Issues  
Louise Brown

I have still not had a reply to my below email and any of my emails or complaints that have been sent.

There is still issues that need to be addressed what the neighbours are doing to my son and my son's health is getting worse due to what is on going and has been for a long time.

We are asking for help for someone to just come and take a report and look at the information but no one seems to care.

Can someone please get back to me as it seems to not matter if I email or call I am getting no replies.

The doctors had to come and see my son in Feb 2016 due to his health why is nothing being done to help him.

Please move my son if you can not do anything to help him as this can not go on any more he can not be made to live like this.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 March 2016 19:18  
**To:** Louise Brown  
**Subject:** RE: On Going Issues

Complaint: 22/03/2016

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Louise Brown

I wrote an email on the 15/02/2016 regarding not hearing anything about the complaint dated 16/10/2015, I think this has gone to far with no replies to a complaint and I should have had a reply by now and I would still like one. You sent an email dated 03/11/2015 stated my son would get a reply to the complaint which he has not yet to date; there should be letters of Authority on the system as I sent many for my son for me to be able to deal with issues on his behalf yet nothing is still getting addressed.

Enfield Council has left my son by doing nothing his health has gone down due to this and nothing has been done by the council who is meant to be there to protect people this does not seem the case when it comes to my son and I would also like to know the reason why this is.

The banging is still ongoing and the pipes are banging really badly also the neighbours I believe think it is fun to do what they are doing to my son and his health and this is not good enough, I have sent email after email and nothing has been done. There has been phone call after phone call and we don't get a reply I do not understand how this can be going on.

I believe the council is now making my son suffer and I do believe it is due to what the police have said to the council and the colour of my son's skin as that is the only reason I can think why the council has left this so long without doing anything and I think it is a disgrace on the part of the council.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 26 June 2016 21:50

**To:** Louise Brown

**Subject:** FW: RE: On Going Issues

Louise Brown

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Please move my son if you can not do anything to help him as this can not go on any more he can not be made to live like this.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 22 March 2016 19:18

**To:** Louise Brown

**Subject:** RE: On Going Issues

Complaint: 22/03/2016

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Louise Brown

2470

---

**Subject:** FW: RE: [lorraine32@blueyonder.co.uk]General inquiry about your pigment ink,for Canon ink,for Canon W8400  
**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**To:** re\_wired@ymail.com;  
**Date:** Friday, 29 July 2016, 14:40

---

---

**From:** admin01@sc-supercolor.com [mailto:admin01@sc-supercolor.com]  
**Sent:** 29 July 2016 13:44  
**To:** Lorraine Cordell  
**Subject:** Re: RE: [lorraine32@blueyonder.co.uk]General inquiry about your pigment ink,for Canon ink,for Canon W8400

Dear Lorraine  
Sure beauty , I am good for memory and Called you before

The price is lower than before, the Canon W8400 pigment ink cost 29\$ / liter (174\$ / set), and the dye ink cost 6.5\$ / liter (39\$ / set)  
Please check the old invoice and confirm the delivery information

One liter ink about 1.15KG without package, 19 liter will be 21KG with package  
More than 21KG our DHL will have a discount, that cost 7.8\$ / KG

May I know your quantity ? Or do you have skype or whatsapp ? That I can send you more detail

Thanks  
Fair Zhou  
Skype magcolour1  
Whatsapp +86 15989613212

---

admin01@sc-supercolor.com

---

**From:** [Lorraine Cordell](#)  
**Date:** 2016-07-29 18:54  
**To:** [admin01@sc-supercolor.com](mailto:admin01@sc-supercolor.com)  
**Subject:** RE: RE: [lorraine32@blueyonder.co.uk]General inquiry about your pigment ink,for Canon ink,for Canon W8400

Dear Zhou

I am not sure if you remember  
me i order some ink from you a  
while ago and was wondering if  
you can gave me a price on  
some ink again please.

Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Black  
Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Yellow

Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Cyan  
Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Magenta  
Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Photo Cyan  
Canon imagePROGRAF  
W8400PG = 1 Litre (Pigment)  
Photo Magenta

I may need more then 1 set but  
need to know the price before  
due to the price of pigment ink..

Can you also give me the price  
of shipping for this also?

Also the price of

Canon imagePROGRAF  
W8400PG = 1 Litre (Dye) Black  
Canon imagePROGRAF  
W8400PG = 1 Litre (Dye) Yellow  
Canon imagePROGRAF  
W8400PG = 1 Litre (Dye) Cyan  
Canon imagePROGRAF  
W8400PG = 1 Litre (Dye)  
Magenta  
Canon imagePROGRAF  
W8400PG = 1 Litre (Dye) Photo  
Cyan  
Canon imagePROGRAF  
W8400PG = 1 Litre (Dye) Photo  
Magenta

Also I was wondering if you  
stocked the Canon  
imagePROGRAF W8400 BC  
1300 print head and if you do  
can you give me a price on this  
also.

Can you give me the price of the  
ink per set like 1 set of pigment  
ink would cost etc and then the  
price of shipping.

Regards

Lorraine

## Attachments

- PI for Lorraine 2015.7.1.xls (34.50 KB)



---

**Subject:** re: here

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 29 August 2016, 19:19

---

here the letter

---

## Attachments

- Dr Jarvis.pdf (1.55 MB)

---

**Subject:** Re: Here

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Sunday, 4 September 2016, 11:49

---

let me know what you think

---

## Attachments

- Report-Reply\_1.doc (316.00 KB)

---

**Subject:** [Too Smooth] Password Reset

---

**From:** WordPress (wordpress@toosmooth.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Sunday, 4 September 2016, 18:37

---

Someone has requested a password reset for the following account:

<https://toosmooth.co.uk/>

Username: TooSmooth

If this was a mistake, just ignore this email and nothing will happen.

To reset your password, visit the following address:

<<https://toosmooth.co.uk/wordpress/wp-login.php?action=rp&key=rvsz7ILKmr6p1xsM02uN&login=TooSmooth>>

---

**Subject:** Welcome to Voicebase - PLEASE CONFIRM YOUR EMAIL

---

**From:** VoiceBase (support@voicebase.com)

---

**To:** RE\_WIRED@YMAIL.COM;

---

**Date:** Monday, 5 September 2016, 1:06

---



Hello, **JAMES LEWIS!**

Welcome to Voicebase.

Your username is: RE\_WIRED@YMAIL.COM

Please, follow the link below to activate your account:

<https://app.voicebase.com/signup/activate/77e77da18c04d3e>

**TIPS to make the most out of VoiceBase**

- The quality of a recording has a tremendous impact on machine transcription. A bit better quality will give a lot better transcription results. Echoes and background noise are detrimental to machine transcription and should be minimized.
- Most smart phones record well if close to the people speaking. VoiceBase has Android and iOS apps which record and upload to the VoiceBase website.
- If you are interested in using VoiceBase or our transcription and search engines for your own projects, please contact us regarding integration or API use.

Sincerely,  
Your VoiceBase Team

---

**Subject:** [Too Smooth] Password Reset

---

**From:** WordPress (wordpress@toosmooth.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 5 September 2016, 15:33

---

Someone has requested a password reset for the following account:

<https://toosmooth.co.uk/>

Username: TooSmooth

If this was a mistake, just ignore this email and nothing will happen.

To reset your password, visit the following address:

<<https://toosmooth.co.uk/wordpress/wp-login.php?action=rp&key=eRAqetDKmGfWvHOpgl4Q&login=TooSmooth>>

---

**Subject:** Re: Can you help me sort this out please?  
**From:** Rewired Rewired (re\_wired@ymail.com)  
**To:** lorraine32@blueyonder.co.uk;  
**Date:** Monday, 5 September 2016, 16:23

---

ok thanks

On Monday, 5 September 2016, 16:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Simon I will need to pick your card up and put the money into my bank so i can pay for it as i have no money.

---

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 05 September 2016 16:17  
**To:** Lorraine Cordell  
**Subject:** Can you help me sort this out please?

Can you help me sort this out please?

[http://www.ebay.co.uk/itm/Canon-Compatible-CISS-Refill-Pigment-Ink-6-x-1-Litre-/131174780037?  
hash=item1e8aa04c85:g:85YAAOxyOalTW4KM](http://www.ebay.co.uk/itm/Canon-Compatible-CISS-Refill-Pigment-Ink-6-x-1-Litre-/131174780037?hash=item1e8aa04c85:g:85YAAOxyOalTW4KM)

£83:00

[http://www.ebay.co.uk/itm/JOB-LOT-Self-Adhesive-Vinyl-x-22-Rolls-Various-Colours-Sizes-Crafts-Fun-/182260532060?  
hash=item2a6f93035c:g:eXgAAOSwtnpXo5Ww](http://www.ebay.co.uk/itm/JOB-LOT-Self-Adhesive-Vinyl-x-22-Rolls-Various-Colours-Sizes-Crafts-Fun-/182260532060?hash=item2a6f93035c:g:eXgAAOSwtnpXo5Ww)

try to get for £35 pounds please say for starting company + £20 delivery

and I need a roll of plan paper. I see it for about £60 I think.

---

**Subject:** Re: Here i trying to work here

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 5 September 2016, 22:48

---

Here i trying to work here i need peace to do this and i keep having lose my place in my emails i had enough now going to bed.

---

## Attachments

- Report-Reply\_2.doc (346.00 KB)

---

**Subject:** FW: Re: Simon Cordell vase

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Thursday, 8 September 2016, 13:12

---

I sent the below to Josey asking her to act as the barrister for his document she is going to deal with that again today and ask him to email it over to her as she has not got a copy of it.

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 September 2016 13:05  
**To:** 'JOSEPHINE WARD'  
**Subject:** Re: Simon Cordell vase

Dear Josey

I am writing this email to ask for the court document which was not used at court on the 04/04/2016 made up by my acting barrister Mr Andrew Morris for the hearing on the 04/04/2016 which was not used and my document was submitted to the court.

There was a section in Mr Andrew Morris document that was with regard to hearsay rules which was spoken to the judge about which I did want included.

I was not given a copy of Mr Andrew Morris document and I ask if one can be obtained please.

Regards

Simon Cordell



---

**Subject:** Re: Proposed letter for Commissioner of Metropolitan Polcie

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** lorraine32@blueyonder.co.uk;

---

**Date:** Thursday, 8 September 2016, 14:04

---

On Thursday, 8 September 2016, 12:52, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

[here read what she wants to see to silly gillhrust](#)

---

**From:** JOSEPHINE WARD [mailto:josephinewardsolicitor@gmail.com]  
**Sent:** 08 September 2016 12:51  
**To:** Lorraine Cordell  
**Subject:** Proposed letter for Commissioner of Metropolitan Polcie

Lorraine

Please confirm whether there are any additions that Simon wants included in this letter. I need to send this document across within the next hour.

Many thanks

Josephine

---

**Subject:** Re: Proposed letter for Commissioner of Metropolitan Polcie

---

**From:** JOSEPHINE WARD (josephinewardsolicitor@gmail.com)

---

**To:** lorraine32@blueyonder.co.uk; re\_wired@ymail.com;

---

**Date:** Thursday, 8 September 2016, 16:01

---

Lorraine / Simon

Simon I do not believe that it is in your best interests for me to serve the suggested amendments to the letter that I proposed sending to the Ms Sally Gilchrist. The reason for this advice is similar to the advice given to you by Mr Morris on 4th April 2016 and you decided to ignore his advice. A lot of the matters you raise I have previously advised you can be dealt with by cross examination. Your instructions are simply that you have not organised, provided equipment or been concerned in the organisation of illegal raves. In relation to all events with the exception of Millmarsh Lane you dispute providing equipment or any intention to hold any events. In some you are visiting friends who are homeless and have a LAPSO notice up confirming they are treating the building as their residence. The legal technicality you refer to i.e. absence of trespass does not prevent any parties from being held at the buildings in question as amounting to anti social behaviour. You are well aware of how anti social behaviour is defined and loud music being played over two nights would satisfy this definition as it undoubtedly causes noise nuisance and distress to neighbours. Your defence to Progress Way is denying being in attendance inside the premises on any occasion and you merely dropped off keys. The question as to whether the premises were being squatted and the appropriate notice was on display to prevent trespass does not affect whether anti social behaviour was caused. I have advised you that championing the rights of persons squatting in a building to hold a party where a couple of hundred people attend and justifying the event as not being a rave due to lack of trespass does not prevent the event from causing anti-social behaviour. Anti social behaviour was clearly caused as a result of the Progress Way event. There is a significant risk that you will alienate the Judge if you advance the argument that anyone squatting can hold a loud party. The loud parties cause anti-social behaviour regardless of trespass / rave definition being satisfied.

I ask you to reconsider whether the attached document should be served on the Respondent. This document I have copied and pasted from the amendments you made to the letter that I sent to you. The views you expressed in the letter and the requests made were your requests and legal challenges so I have changed "we" to, "I, Simon Cordell" to reflect this. My view is that this document should not be sent but if you insist then please confirm this in writing. Type in your signature and email back to me please.

Mr Andy Locke is available for a conference on 13th September 2016 at his Chambers and following this conference a decision will be made whether to list the case for lack of disclosure or not.

Please confirm your instructions on the service of the attached word document. I reiterate that I do not believe that it is in your interests to serve the document.

Regards

Josephine

On Thu, Sep 8, 2016 at 2:15 PM, Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)> wrote:

[Josey please see letter back from Simon](#)

---

8/6/2017

Print

**From:** JOSEPHINE WARD [mailto:[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]  
**Sent:** 08 September 2016 12:51  
**To:** Lorraine Cordell  
**Subject:** Proposed letter for Commissioner of Metropolitan Polcie

Lorraine

Please confirm whether there are any additions that Simon wants included in this letter. I need to send this document across within the next hour.

Many thanks

Josephine

---

## Attachments

- Specific disclosure requests by Simon Cordell 08.09.2016.docx (14.47 KB)

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**Subject:** RE: I sent this to Josie

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Friday, 9 September 2016, 9:55

---

Simon when i opened the email this is how it come out i could not read it so had to go to your email and save to pdf

not sure if it will come out to Josey like the below or not.

---

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 08 September 2016 23:12  
**To:** Lorraine Cordell  
**Subject:** I sent this to Josie

Dear Josie I do not understand why it is not in my best interests for you to serve the suggested amendments that I made in relation towards the letter that you proposed sending to Ms Sally Gilchrist. The reason I do not understand is because: 1. Mr Morris advice on 4th April 2016 was the same as what I had explained to yourself when the case had started dated 12th September 2014 as received on receipt by yourself and by method of email's and them email's referred to the respondent's application of an Asbo order quoting "That a case should not rely solely on hearsay" as mine seems to do by the police officer's. Most of the hearsay in any case is reported to be third party and therefore carry less weight in any case. 2. I want to show the true facts about the case as I am the one who is suffering because of untrue cut and paste facts that represent the basics of the respondent's case and that singed evidence being off fabricated police statements, as detailed in the amendments towards your letter to Sally Gilchrist, whom is already in receipt of such evidence but refuses to act upon such intelligence in accordance of the law and you advise me to ignore this even low I suffer. 3. I understand that a lot of the matters that should be dealt with at court will be. 4. I still argue for a speedy and fair trial: and feel that when a judge asks the respondent to reply by a set date such as the 1/08/2016 as the judge HHJ PAWLAK has ordered to happen it should. 5. The respondent should do so within the time duration as dated 01/09/2016 and agreed with the judge and then received with the correct response, as has not happened. 6. I have been awaiting the reply since 00/02/2016 from an ongoing civil application that is dated 13th August 2014 so to be able to have a fair trial. 7. After waiting on the 01/-9-2016 with no response I waited till the 2/09/2016 and telephoned the respondent I spoke with a lady called sally gill Hurst, she states that she has served some paperwork to my solicitor's at the beginning of august a month prior, after finishing our conversation I contacted my solicitor she explained to me that she was away on holiday and that I must wait till she gets back on the 6th September 2016. 8. I again put the phone down and called my solicitor firm's office to see if any paperwork had been served to be told no. 9. On the 8TH August I spoke with my mother who explained to me that she had been in contact with my solicitor and that I would

be reviving a letter to sign to be sent to Sally Gill Hurst. On receiving this letter it raised the following concerns. 1. The paperwork has not been served in time. 2. In a preliminary hearing, so to be ready for the appeal the judge ordered this to be achieved. 3. The respondent has had another 6 months sine 22/02/2016 from the start of the on goings as dated 13/08/2014 4. We are now at 08/09/2016 the appeal is on the 26/09/2016 this leads me to the concerns of once again the case being postponed, as it has already been ten times before. 5. I have handed to article Six the right to a speedy and fair trial in regard to some of my human rights being breached because of the on goings in the ASBO proceedings drafting clear corruption and fabricated evidence asking for the case to be investigated our the correct paperwork to be served in accordance to my response to HHJ PAWLAK.

6. Yes, my instructions are clear, I did not organised any illegal raves or provide any equipment with an intention of holding an illegal rave and surely did not cause any Anti Social behavior on the dates sighted, this is also to include Mill Marsh Lane with no exception. 7. Yes in some I am visiting my friends who are or were homeless at the time. 8. The legal technicality you state that I refer to i.e. absence of trespass that does not prevent parties from being held in accordance of the law, may lead to a stand alone anti social behavior order if a person commits a public order offence, to which I did not cause as I was not organizer neither did I take part in the organisation of the party or did I commit any civil or criminal offence. 9. In any one un-regular occasion over the duration of the weekend I can a understand the noise nuisance and distress to neighbors this can cause if the allegations were to be true and not fabricated by police as I can prove. I was not the organizer of the event. The case is based on what the respondent based it upon and in my case this is the organisation of illegal raves not the organisation of raves:- 1. I proved that indoor parties are not illegal unless there is a breach of the licensing act 2003 as this is the law for entertainment. 2. That the word rave can not be used in a building as section 63 requires as a key element unless tress pass has taken place. 3. I proved that I was not the organizer of the events as I was not. 4. That I never took part in any anti social behavior or intended or encouraged any other person to neither. 5. Anti social behavior was not clearly caused as a result of the Progress Way by myself or my actions as I was only a visitor who never caused any offence. I feel as my solicitor you should have my best interest at heart and if you Know a police officer to be caught for being corrupt for, the evidence that they have supported so that your client faced a wrongful conviction of any sort you should not encourage them to not stand up for what is correct and right, so I do not understand why you would ask me to reconsider whether the attached document should be served on the Respondent. The amendments I made have all ready been served on the 22/02/2016 and the Judge ask for the respondent to answer them questions from the 01/02/2016 and the respondent refuse to do so. I do insist for the challenges to be answered as it is my life that has been tarnished for civil proceedings so I do confirm this on writing. I feel that the meeting has been left by yourself to the last minute I have been requesting this in a multitude of emails to be achieved well in advance to the date that you have now sited a few days before the appeal, when I know that you have had ample amounts of time, so if this is the earliest time I will take it and I look forward to meeting Mr Andy Locke, thank you. I do not see how the case will not get re listed due to lack of disclosure to be quite frank. I do not

understand why any solicitor would encourage me to go to trial or appeal and not draft out the police corruption that you can clearly see in turn making me accept the clearly fabricated evidence and wrongful conditions that I know have been imposed on myself under section 63 with no trespass taking place, this being said as for any of the incidents contained in the Asbo and with you knowing the true facts of them incidents being contained in private air. There is also that of the clearly fabricated evidence I am standing against as for sure any solicitor works in Co Hurst towards the understanding of noun precedent in relation to the weight of any evidence put towards a client. I am concerned about the case, relying sole on hearsay by police. Is this correct in procedure? However I do understand and take note, that all resident parties contained within the respondents bundle, were held on single occasions and in places of residence and were not held as a running commercial business by myself or by any other to my knowledge. I have also read that any person is entitled to have a house or resident party in private air under the licensing act 2003 or where they reside. To my understanding, each accused incident in the respondents bundle is a place of residence and was in fact different people holding their own private parties at their places of residence. Aloo there may have been complaints in regards to issues of concern about them house parties I was not the occupier of any of the accused locations; neither was I the hire of equipment and surely not the organizer. I was establishing a hire company around the dates of the accused events and have provided evidence of the work I had been committing myself to. I was not trading at the time and whenever hiring out equipment I do with due care and responsibility, however I do not accept responsibility for other people's actions when hiring out such equipment in good faith. I do take legal action for any persons when breaking my terms and conditions. I do not hire out equipment to any person without being in the constraints of the law and in good business practice or without the correct ID. On one occasion I did hire out a sound system in good faith on a pro Bono basis, this being of the understanding that no laws were being broken and as a Ltd company acting responsible. I know that I should not be liable for them persons actions when hiring out equipment and having the correct protocols in place as I clearly do. I do not feel that it is right for the respondent to obtain criminal punishments such as section 63 of the crime and disorder act 1994 and for that section to be then imposed against my freedom of movement and many other Human Right that have been breached by being pro-claimed under wrongful civil proceedings, as for a multitude of incorrect procedures and legislation that I have occurred, for instance I have no previous nature offences of a similar sort as required by law when applying a stand alone Asbo on a persons statue, as I do feel I should of have had the right to challenge the allegations under a true Criminal investigation, especially when referring to the organisation of illegal raves as the respondent has clearly headlined the offence to be. RE: SIMON CORDELL V. THE COMMISSIONER OF POLICE OF THE METROPOLIS APPEAL AGAINST THE IMPOSITION OF AN ASBO – 26TH SEPTEMBER 2016 AT 10:00 AM I write even further with concerns regarding: Your issues of concern dated 08/09/2016 that was received by email at the time: 06:00pm, So as towards the letter drafted by yourself and amended by myself is the response as detailed below, with the listed concerns. 1. I understand that the correct protocols for the offences I am being accused of should be carried out in a manner to be of a high professional standard as required by law, so for me to be able to defended myself. 2. I am therefore not happy with the issues of police corruption not being addressed, by you self and all other legal persons, as I know I can not stand a fair trial or appeal without them issues being rectified first and this is why the amendments have been made to your letter to Sally Guill Hurst. 3. I have suffered since 2014 for conditions that have been wrongfully imposed upon myself and still awaiting an appeal. 1.1 As my acting solicitor

you drafted a letter requesting the respondent to remove any CADS that have been placed in the Asbo bundle served to myself Mr Simon Cordell. 1.1.1 I understand that they cads are all ready inputted incorrectly and you and the barrister take note of this, as do , we all achieve this in the understanding that I could not have and did not commit the alleged offences that I have been accused of that are contained with a vast majority of other CADS within incorrect and blocked out context; such as the Att Locations that are un-redacted and do state Crown road and other locations such as Hardy Way, on the same day as progress way so I could not have committed as I could not be in two places at once. 1.1.2 There is a further issue in relation to a significant amount of Cads that should contain the Att Locations that have been blocked out such as referred to as retracted and them CADS that also contain the Grid reference numbers that also prove other locations already. 1.1.3 However I am even further worried about CADS such as all the listed and any in the format such as fully retracted where know person can, or is able to see the true CAD intelligence in regards to the wrongful fabricated claims being held against my person, being so reviled for all to see. 1.1.4 I do believe when all CADS do get retracted and a blocked, then that will help any barrister and put them in a better position to defend me, so for all Cads and pages in his Asbo application being served in an unedited format and so for myself to understand the truth, to why the conditions have been imposed upon myself since the Asbo's on goings. 2. I am also seriously worried about the reasons why the case has taken so long with all the evidence I have supported towards my innocent plea, such as:- 2.1. The incorrect time stamps. 2.2. The facts of the conditions of law relating to a section 63 of the crime and disorder act being imposed upon myself for indoor house parties without trespass taking place. 2.3. The Events that I am being accused of no police officers have gone and spoken to any land lord's or owners. 2.4. There has been no evidence of a breach under the Licensing act 2003. 2.5. No proof of organisation being presented against myself. 2.6. There is also the matter being of; all incidents that are in the Asbo application with particulars to them members of the police involved, not having 101 books that are time stamped for them incidents and I once again would like to request them. 3. In relation to all cads that do have a grid number of 53491,196790 and or Att location of Crown road I request that the police officers involved in attending that incident attended court so to be able to prove that what PC Elesmore stated to the Judge at the magistrates court on the date of trial to obtain a guilty plea against my person, not to be creditable in any weight , that being of all the statements he made that are contained in a copy of the court transcripts, which do quote: When making the Asbo application and redacting any intelligence he was sure that all event on the 7th 8th June 2014 was in fact 100% progress way and that he was sure that there was no other parties / events in the borough on them dates. I intended for my acting barrister to be able to use a copy of the magistrate's court trial transcripts on the date of the appeal. Pleas can you reply to this letter of concern Kind regards Simon Cordell

**Subject:** RE: Re: Printhead ordered  
**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**To:** re\_wired@ymail.com;  
**Date:** Friday, 9 September 2016, 10:22

I ordered the printhead the total amount was \$ 216.58 with the shipping cost as i knew you wanted to pay for the 7 to 15 days shipping.

See Attached

AliExpress™ My AliExpress | Wish List | Cart | Help | Buyer Forum | Select Language  
 Welcome **Lorraine** | [Sign Out](#)  All Categories

[My AliExpress](#) > [Order List](#) > [Order Detail](#)

Place Order
>
Pay Success
>
Shipment
>
Order Complete

Order Number: 78283850884658  
 Status: **Payment being verified**  
 Reminder: Payments are usually verified and received within **0days 23hours 50minutes 44seconds** During this time, you will be unable to make any changes to this order. After your payment has been verified and received by AliExpress, your seller will start to prepare shipping.

**Order** | **Financial**

Store: Shenzhen BZL Int'l LTD [Email: click here](#)

Contact Name : Simon Cordell  
 Address: 109 Burncroft Ave  
 Enfield, Middlesex, Middlesex, United Kingdom  
 Zip Code: EN3 7JQ  
 Mobile: 07807333545  
 Tel: +44-208-2457565  
 Fax:

| Product Details   | Price Per Unit | Quantity | Order Total   | Status   |
|---|----------------|----------|---------------|--|
| REFURBISHED BC-1300 PRINT HEAD FOR CANON W2400 W2400S W6400 W8400 (Xiaoxiao Xiaoxiao)<br><small><a href="#">View</a> <a href="#">Add to Cart</a></small>                                    | \$ 179.09      | 1 piece  | \$ 179.09     | <b>EMS</b><br>Estimated Delivery Time: 7-15 Days |
| Comments: Hello i am placing this order for the printhead could you please email me the tracking information via my email lorraine32@blueyonder.co.uk and confirm you have my order please. |                |          |               |  |
|   | Product Amount |          | Shipping Cost | Total Amount                                     |
|   | US \$ 179.09   |          | US \$ 37.49   | US \$ 216.58                                     |

Mum

**Attachments**

- image001.jpg (79.14 KB)



---

**Subject:** Re: Hi Pleas read and reply.

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 12 September 2016, 4:07

---

Yes i agree it takes you away at some point which i understand to be the payment of a business card transfers to woohoo but i believe the advantage is after buying the plugin you get the app which is the part i want in the demo mode it has a down load to com widget and a payment widget i just want to delete or deactivate the add to cart button in the downloaded plugin then all else should be ok as the download button does not direct you to woo hoo payment services. Cn you help me try to do this please?

On Saturday, 10 September 2016, 16:40, Rewired Rewired <re\_wired@ymail.com> wrote:

1. This is what i want to pay for but first i want to be sure that i can make the payment feature not charge the clients money for the service.

[WooCommerce Business Card & Flyer Design](#)

**\$ 29.00**

### **WooCommerce Business Card & Flyer Design**

If this plugin is useful, could you please help us to rate it? it will be a big encouragement to improve for us....

2. I would like to make the menu bar in the business directory the same as the word press menu so that it shows a link to the festival pages

Once this has been achieved then i believe i can sort the rest please can you help me.

---

**Subject:** Re: problems

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 12 September 2016, 4:12

---

Thank you can i have my files back now please love si xxxx

On Saturday, 10 September 2016, 19:29, Rewired Rewired <re\_wired@ymail.com> wrote:

**Woocommerce Product Designer:**

Your PHP setting **max\_file\_uploads** is currently set to **20**. We recommend to set this value at least to **100** to avoid any issue with our plugin.

Your PHP setting **max\_input\_vars** is currently set to **1000**. We recommend to set this value at least to **5000** to avoid any issue with our plugin.

Your PHP setting **post\_max\_size** is currently set to **64M**. We recommend to set this value at least to **128M** to avoid any issue with our plugin.

Your PHP setting **upload\_max\_filesize** is currently set to **64M**. We recommend to set this value at least to **128M** to avoid any issue with our plugin.

---

**Subject:** Re: Ink

---

**From:** Rewired Rewired (re\_wired@ymail.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 12 September 2016, 4:12

---

Yes and £30 for food i got electric and gas till next sat

On Friday, 9 September 2016, 13:34, Rewired Rewired <re\_wired@ymail.com> wrote:

Is there money to get the ink please

---

**Subject:** RE: report

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 12 September 2016, 13:36

---

ok do what you have to.

---

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 12 September 2016 11:57  
**To:** Lorraine Cordell  
**Subject:** Re: report

I want to sue them i am showing the solicitor

On Monday, 12 September 2016, 10:18, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

i do not understand why you would put the whole of the CD in this i just can not understand it you keep them wondering what's on that CD did they say anything they should have ect. why are you giving them all the information so they can keep it on file about you.  
Simon you are meant to be trying to get your records corrected you want them to have as little as possible on file about you why are you doing this in such a way they can hold more on you.

---

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 12 September 2016 03:57  
**To:** Lorraine Cordell  
**Subject:** report

---

**Subject:** FW: RE: Simon Cordell case barrister document

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Wednesday, 14 September 2016, 10:57

---

Simon here is the attached document from the barrister for April which was not used.

From what Josey has said the judge said that the hearsay was allowed.

the barrister does not want this document used as you would not use it at the hearing.

please read below email and you will see what was said.

---

**From:** josephinewardsolicitor [mailto:josephinewardsolicitor@gmail.com]  
**Sent:** 14 September 2016 00:02  
**To:** Lorraine Cordell  
**Subject:** Fwd: RE: Simon Cordell vase

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** "Morris, Andrew (LAA)" <Andrew.Morris@legalaid.gsi.gov.uk>

**Date:** 12/09/2016 09:14 (GMT+00:00)

**To:** 'JOSEPHINE WARD' <josephinewardsolicitor@gmail.com>

**Subject:** RE: Simon Cordell vase

Hi Josephine

Please find attached the document as requested.

Please be advised that as I no longer represent Mr Cordell, this document does not contain information based on what his current instructions are as between yourself and his barrister. This document was prepared for a specific purpose to deal with a response to HHJ Pawlak's letter. After consulting the client for some length of time, he informed both you and I that he did not wish for this document to be handed up. Instead as you remember and against my firm advice, he asked me to hand up his own typed document which the Judge then read.

I am not sure for which purpose the client wishes to use this document now but it may be that his barrister will want to advise him as to the best course of action and particularly in terms of any hearsay applications. You will remember that these have been dealt with already and the Judge allowed the hearsay applications by the Crown.

Please do not hesitate to contact me if you require any further information,

Regards

Andrew

-----Original Message-----

**From:** JOSEPHINE WARD [[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)]

**Sent:** Thursday, September 08, 2016 01:14 PM GMT Standard Time

**To:** Morris, Andrew (LAA); Lorraine Cordell

**Subject:** Fwd: Simon Cordell vase

Dear Andrew

I am forwarding you an email received from Simon Cordell and his mother in which they are requesting the document that you prepared opposing the introduction of the hearsay evidence. I explained that Simon rejected this document on 4th April 2016 and would not allow this to be served on the Court or Respondent. I also explained that he was provided with a copy of this document and he is stating that this document was handed back to you and he now wants a copy of the document.

Can you please email me across the document that you prepared so that Mr Cordell can have this.

Thank you for your kind assistance in this matter.

Yours sincerely

Josephine Ward

----- Forwarded message -----

From: **Lorraine Cordell** <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
Date: Thu, Sep 8, 2016 at 1:05 PM  
Subject: Re: Simon Cordell vase  
To: JOSEPHINE WARD <[josephinewardsolicitor@gmail.com](mailto:josephinewardsolicitor@gmail.com)>

Dear Josey

I am writing this email to ask for the court document which was not used at court on the 04/04/2016 made up by my acting barrister Mr Andrew Morris for the hearing on the 04/04/2016 which was not used and my document was submitted to the court.

There was a section in Mr Andrew Morris document that was with regard to hearsay rules which was spoken to the judge about which I did want included.

I was not given a copy of Mr Andrew Morris document and I ask if one can be obtained please.

Regards

Simon Cordell

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This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.

Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.

This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.

---

## Attachments

- CORDELL COMBINED.pdf (10.54 MB)



---

**Subject:** RE: Documents i said i would send.

---

**From:** Paige Christie (paige.christie@voiceability.org)

---

**To:** re\_wired@ymail.com;

---

**Date:** Wednesday, 14 September 2016, 15:10

---

Simon,

I have looked through your documents – what next step do you want to take? It is always best if you take the lead as it is your complaint so let me know what you want to happen next.

Kind regards,

Paige Christie

**NHS Complaints Advocate, East London**

**a:** United House, 39-41 North Road, London N7 9DP

**t:** 07918 561 868

**e:** [paige.christie@voiceability.org](mailto:paige.christie@voiceability.org) **w:** [www.voiceability.org](http://www.voiceability.org)



Charity No. 1076630 | Company No. 3798884 (England and Wales)  
Disclaimer: [www.voiceability.org/contact\\_us/#Email](http://www.voiceability.org/contact_us/#Email)

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**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 14 September 2016 11:04  
**To:** Paige Christie <paige.christie@voiceability.org>  
**Subject:** Re: Documents i said i would send.

Dear Paige

I am writing this email as i am not sure that you got my email the other day with the documents i sent to you as attachments.

Could you please let me know that you have got this email please.

Regards

Simon Cordell

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## Attachments

- image001.png (12.81 KB)
- image002.png (9.03 KB)
- image005.png (1.53 KB)
- image006.png (1.60 KB)
- image007.png (1.63 KB)
- image008.png (2.08 KB)
- image009.png (3.62 KB)
- image010.png (3.87 KB)

**From:** John.O'Brien@met.pnn.police.uk

**Sent:** 14 September 2016 19:34

**To:** lorraine32@blueyonder.co.uk

**Subject:** Complaint against police

Dear Ms Cordell/Mr Benjamin

I am DC Durward's line manager. DC Durward is currently engaged on another matter outside London, but will be returning late this week/early next week. I note that you are due an update on the matter being investigated. DC Durward is nearing completion of his extensive report which has been made a priority in his workload. Once completed, this will be forwarded for final decision by a senior officer. A copy of the report will be sent to you at this stage. I am anticipating that this matter will shortly be concluded.

Yours sincerely,

**John O'Brien**

**Detective Sergeant**

**Directorate of Professional Standards SMIU**

Tel:02071615051 785051

Mobile: 07768036446

E Mail: John.O'Brien@met.police.uk

22nd Floor Empress State Buildings, Lillie Road SW61TR

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---

**Subject:** Fwd: SIMON CORDELL

---

**From:** Josephine Ward (josie@michaelcarrollandco.com)

---

**To:** re\_wired@ymail.com; lorraine32@blueyonder.co.uk;

---

**Date:** Friday, 16 September 2016, 13:41

---

Lorraine / Simon

This is the disclosure that the Respondent states they sent to Michael Carroll & Co in August 2016. I made enquiries with staff at Michael Carroll & Co and I was told that this had not been received. This was sent to my email on Tuesday but I do not have access to that email on my phone but have to be near a desk top computer. I am forwarding this to you now.

I am waiting for Andrew Locke's court note from today's hearing and I will revert to you in writing re the solicitor / barrister / client relationship and whether either Andrew Locke or I can continue to represent you in this matter.

Josephine

----- Original Message -----  
From: Sally.Gilchrist@met.pnn.police.uk  
To: josie@michaelcarrollandco.com  
Date: 13 September 2016 at 14:56  
Subject: SIMON CORDELL

Dear Sirs,

Please see attached correspondence sent to you by DX on 17th August 2016.

Yours faithfully

Sally Gilchrist

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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## Attachments

- [c100781\\_130920164473\\_001.pdf.pdf \(535.63 KB\)](#)

---

**Subject:** Re: read important

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Friday, 16 September 2016, 20:09

---

Simon

I know there is shit loads wrong with this case, i said it from the start when i looked at the files said to you also to look at the CADs

I had enough of you telling me i have done nothing to help you when all i have done is sit here for god knows how long doing shit for you.

all you do is run me down, i say something and you dont hear as all you are doing is talking over me.

you call me and ask me to do things i do them yet i do nothing from what you say.

where would you stand now if i did not have all the damm emails i write no where as you would not be able to prove shit. but again i do nothing.

i had enough and this time i mean it dont call me and ask me anything thing as all you do after is blame me for everything.

you think you got a lot going on and what this is doing to your life. well please tell me what the hell do you think it is doing to my life and on top of that i am dealing with hospitals and illness and everything else. and you think your life is hard.

i had enough just leave me alone.

---

**Subject:** Fwd: Your appeal at Wood Green Crown Court- 26th September 2016

---

**From:** JOSEPHINE WARD (josephinewardsolicitor@gmail.com)

---

**To:** re\_wired@ymail.com; lorraine32@blueyonder.co.uk;

---

**Date:** Monday, 19 September 2016, 10:57

---

Simon

Please see emails forwarded below.

Josephine

----- Forwarded message -----

From: **JOSEPHINE WARD** <josephinewardsolicitor@gmail.com>  
Date: Mon, Sep 19, 2016 at 10:47 AM  
Subject: Fwd: Your appeal at Wood Green Crown Court- 26th September 2016  
To: [michaelandrewcarroll913@gmail.com](mailto:michaelandrewcarroll913@gmail.com)

Simon

I am forwarding an email regarding Friday's hearing.

I have discussed the matter with Michael Carroll himself. I personally cannot represent you any further. Michael Carroll has indicated that if you agree in writing that you will consent to being assessed by a Psychiatrist as to your fitness to participate in the court proceedings by 1pm this afternoon in writing to [michael@michaelcarrollandco.com](mailto:michael@michaelcarrollandco.com) then he will obtain funding so that you can be assessed. This will mean writing to the court to request that the appeal hearing date be vacated until this issue is resolved. If the Psychiatrist's opinion is that you are fit to participate in the court process then you can proceed to represent yourself as you have expressed a desire to do so in the past.

If the Psychiatrist's opinion is that you are not fit to participate in the court process then the application will be to adjourn until such time as you are fit to participate in the proceedings.

Can you please confirm whether you will agree to being assessed by 1pm (appointment to be notified in due course) this afternoon in order that we can notify the court. If you refuse to be assessed then Michael Carroll & Co will write to the court to notify them that they are no longer willing to act as the solicitor / client relationship has irretrievably broken down. If you do not respond by 1pm this afternoon, Monday 19th September 2016 then Michael Carroll & Co will have no choice but to write to the court to confirm that there has been an irretrievable break down in the solicitor / client relationship and you wish to represent yourself.

Can you please communicate by email from now on with Michael Carroll & Co Solicitors.

Yours sincerely

Josephine Ward

----- Forwarded message -----

From: **JOSEPHINE WARD** <josephinewardsolicitor@gmail.com>  
Date: Sun, Sep 18, 2016 at 4:46 PM  
Subject: Your appeal at Wood Green Crown Court- 26th September 2016  
To: michael carroll <lorac999@live.com>

Simon

Please accept this email as written confirmation that I am no longer prepared to represent you. I am satisfied that there has been a complete breakdown in solicitor / client relationship. I also have concerns as to your capacity to follow and participate in the appeal proceedings.

You are unwilling or incapable of listening to advice. You have questioned my professional and personal integrity. I have represented you for a very long time and continued to represent you in these proceedings because of the regard and respect that I have for your mother.

In April 2016 I requested that you be assessed by a Psychiatrist or give me access to your medical notes which you refused to do. You threatened to blacken my name on the Internet if I raised the issue again. You were recently sectioned in St Anne's hospital and you challenged that section and were released. I believe that you are not able to listen to advice. I believe that you are incapable of participating in proceedings. You insist on arguing points that are irrelevant and detrimental to your case. You do not allow the conferences to move on.

The allegation against you simply is that you organised raves / parties that caused antisocial or had the potential to cause anti social behaviour. See schedule forwarded to you on Friday. All the matters alleged you have already provided instructions and challenges to the allegations. Put as simply as possible you deny organising, providing sound equipment or sourcing premises for the purposes of holding raves / Parties. You challenged whether the events in question are illegal raves as trespass is not present. This argument has no bearing on your case as you deny and have repeatedly denied sourcing premises, providing equipment or organising any of the events with the exception of Mill Marsh Lane which you accept you were present for a small birthday party gathering (again no witness statement / witness details provided)

I have advised you that it is my view that regardless of whether Progress Way was a private party (LAPSO loophole) or a rave the bottom line is that anti social behaviour was caused due to noise nuisance / disorderly conduct.

You seek to use the appeal proceedings to challenge the law by arguing that any person living in a commercial building under a LAPSO notice can hold moving in parties. They are not holding a rave as trespass is not present but they are causing anti social behaviour to neighbouring residents when they hold events that cause extreme noise etc. On no occasion during your instructions did you say that you were living on the premises, nor did you state that your sound system had been seized.

You are appealing against the Magistrates Court decision that you organised these events, provided sound equipment or sourced premises.

You wish to introduce topics that have no bearing to the narrow issue which is did you organise or provide equipment for these events, which if they went ahead would or had the potential of causing anti social behaviour. I am under no obligation to argue points that are not relevant to your appeal.

I have copied Michael Carroll in in this email and you must now communicate with him as our relationship has irretrievably broken down.

The case is listed again for disclosure if required on Wednesday before HHJ PAWLAK. A disclosure request must be submitted by Michael Carroll & Co before 4pm on Monday 19th September 2016 with the Respondent replying by 20th September 2016.

Andrew Locke is declining to represent you also as he cannot hold a meaningful conference with you. You reject advice and have called me a liar.



Simon, your capacity to follow and participate in proceedings needs to be assessed and until such time as it is, no solicitor will undertake your case or deal with you, nor will any barrister.

I have taken advice from the Law Society on these issues and whilst I cannot disclose your recent sectioning to the court / Respondent I can decline to represent you until the issue is addressed as can Michael Carroll & Co.

I wish you success in your appeal and I regret the breakdown in our solicitor / client relationship.

Yours sincerely

Josephine Ward

**Subject:** Re: Please read email to Josey and Michael.  
**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**To:** re\_wired@ymail.com;  
**Date:** Monday, 19 September 2016, 12:09

Please confirm i can send you do not need to go into great detail the less the better this is why i wrote the email this way.

Dear Josey / Michael

I am writing this email due to an email I got from Josey today.

As I said to Josey when she called me I do not have any internet to login to my email so have not read the emails she sent, But Josey asked my mother to tell me what was in the email which she has done. And I asked her to write this email to you confirming the below.

Josey has asked me to agree to have an assessment by a Psychiatrist I do not see the need as I was put under a section 2 on the 15/08/2016 and released due to a Tribunal I had on the 26/08/2016.

Since being released I have the early intervention team coming to my home to check on my welfare.

I can send you the copy of the tribunal release from the section 2. And I can also ask a letter to be written from the early intervention team when they attend my home today, which can be forwarded to you. I believe this will tell you all that would be needed.

Regards

Simon / Lorraine

**Subject: RE: Re: Please read email to Josey  
and Michael new From: Lorraine Cordell  
(lorraine32@blueyonder.co.uk)  
To: re\_wired@ymail.com;**

Dear Josey / Michael

I am writing this email due to an email I got from Josey today.

As I said to Josey when she called me I do not have any internet to login to my email so have not read the emails she sent, But Josey asked my mother to tell me what was in the email. And I asked her to write this email to you confirming the below.

Josey has asked me to agree to have an assessment by a Psychiatrist I do not see the need as I was assessed under section 2 on the 15/08/2016 and released due to a Tribunal I had on the 26/08/2016 which the Tribunal did not find me Mentally ill to carry on holding me under a section 2.

When I was put on a section 2 I had been arrested which Michael Carroll will already be aware as they was my acting solicitor, I still have not been interviewed by the police as of yet and will prove I never did anything wrong due to CCTV I have when I return to the police station on the 04/10/2016.

In the time I was in Hospital I did have an assessment and still released under the Tribunal.

I agreed when released to be mentored on release which has been ongoing. Under section 117 I did not need to approve to carry on having home treatment but I did agree to this. No one has had any concerns with me since I have been released.

I have had other assessments prior to this and the same conclusion was found I was well.

I feel at this late stage of my Appeal there is not any time left, I have not had a meeting with my barrister yet and there is less than a week till the appeal is due to start, asking for an assessment is only going to put my Appeal off and I feel this is unfair. I have only ever asked for things to be done for my Appeal which should have been and in good time. I have not been disrespectful to my solicitor I have only ever asked for things to be done in good time for the Appeal.

I can send you the copy of the tribunal release from the section 2 if needed.

Regards

Simon / Lorraine

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 19 September 2016 12:10 To: 'Rewired Rewired '

**Subject:** Re: Please read email to Josey and Michael.

Please confirm i can send you do not need to go into great detail the less the better this is why i wrote the email this way.

Dear Josey / Michael

I am writing this email due to an email I got from Josey today.

As I said to Josey when she called me I do not have any internet to login to my email so have not read the emails she sent, But Josey asked my mother to tell me what was in the email which she has done. And I asked her to write this email to you confirming the below.

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Since being released I have the early intervention team coming to my home to check on my welfare.

I can send you the copy of the tribunal release from the section 2. And I can also ask a letter to be written from the early intervention team when they attend my home today, which can be forwarded to you. I believe this will tell you all that would be needed.

Regards

Simon / Lorraine

Subject: Andrew Locke backsheet 16.09.2016

From: JOSEPHINE WARD (josephinewardsolicitor@gmail.com)

To: lorraine32@blueyonder.co.uk; re\_wired@ymail.com;

Date: Tuesday, 20 September 2016, 1:29

Lorraine / Simon

Please see attached a copy of Andrew Locke's back sheet for the hearing from Friday.

Yours sincerely

Josephine

### **Attachments**

- ANDREW LOCKE COURT NOTE SIMON CORDELL 16.09.2016.pdf (89.19 KB)

Subject: Fwd: Simon Cordell v. Commissioner for Police Metropolis - disclosure hearing on 21st September 2016 From:

Josephine Ward (josie@michaelcarroNandco.com)

To: re\_wired@ymail.com; lorraine32@blueyonder.co.uk; michaelandrewcarroll913@gmail.com;

Date: Tuesday, 20 September 2016, 1:36

Simon / Lorraine / Michael

Please see forwarded a copy of a letter that was sent to the Wood Green Crown Court.

Josephine

-----Original Message-----

From: Josephine Ward <josie@michaelcarrollandco.com>

To: woodgreencrowncourt@hmcts.gsi.gov.uk,

Sally.Gilchrist@met.pnn.police.uk Date: 20 September 2016 at 01:34

Subject: Simon Cordell v. Commissioner for Police Metropolis - disclosure hearing on 21st September 2016

Dear Sir or Madam

We refer to the above matter and attach a letter for the urgent attention of HHJ Pawlak.

In short our letter notifies the court that we can no longer represent Mr Cordell in respect of the proceedings and have applied to come off record.

Yours faithfully

MICHAEL CARROLL & CO.

## Attachments

- HHJ PAWLAK LETTER 19.09.2016.docx (12.53 KB)

Subject: Re: Look here  
From: Lorraine Cordell (lorraine32@blueyonder.co.uk)  
To: re\_wired@ymail.com;  
Date: Wednesday, 21 September 2016, 0:59

**Don't call me again tonight pis i need some sleep Andrew is coming early tomorrow and the notes you are reading from Andy Locke has not been seen by the court and would not be allowed to be seen by the court.**

---

## **Attachments**

- Dear Judge HHJ PAWLAK-01.doc (46.00 KB)



---

**Subject:** RE: lol

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Sunday, 25 September 2016, 15:54

---

Simon

This is not 2 sec of reading here its going to take hours to read it all.

You are going to have draft up the letter for this yourself to deal with it.

and i agree there is a large amount of information that is not correct but the judge will say this can be gone over by cross.

The letter i am writing is only to show facts that is not going to give away your cross if the judge does not allow it to be dismissed and a section to show why this should not go ahead if he does not dismiss it.

you have to remember one thing in all of this and that is while the trial is on going they can correct any errors they have made, remember that is why andy locke did not say anything about trespass until he end summing up to the judge.

so we have to be careful here what we say and write,

mum

---

**From:** Rewired Rewired [mailto:re\_wired@ymail.com]  
**Sent:** 25 September 2016 13:55  
**To:** Lorraine Cordell  
**Subject:** lol

key words ctrl + f=

hearsay, urn, Unique Reference Number

<https://data.police.Uk/static/files/Digital%20Witness%20Statement%20-%20Business%20Process%20-%20v1.1.pdf>

<http://library.college.police.uk/docs/appref/MoG-final-2011-july.pdf>

[Exceptions to the hearsay rule - Court Stage - Enforcement Guide \(England & Wales\)](#)

**Exceptions to the hearsay rule - Court Stage -  
Enforcement Guide (England & Wales)**

This Guide sets out the law and legal practice relevant to the criminal enforcement of health and safety duties.

Subject: Re: look at this  
From: Lorraine Cordell (lorraine32@blueyonder.co.uk)  
To: re\_wired@ymail.com;  
Date: Monday, 26 September 2016, 3:18

please don't change this

## **Attachments**

---

- **To-The-Judge-Dismiss-ASBO-26-09-2016.doc (50.50 KB)**

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 11 October 2016 12:08

**To:** 'jaspals@duncanlewis.com'; 'kerimk@duncanlewis.com'; 'graemer@duncanlewis.com'; 'maevet@duncanlewis.com'

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to find out who is dealing with my case, I have made phone calls to find out so I can have the paperwork sent to me via this email.

I would also like an update as to the bail to return custody record of the 14/08/2016, as it seems the police officer in charge of that case never started the bail to return custody record of the 14/08/2016 but yet I was interviewed for this on the 04/10/2016 and charged at 03:15 hours on the 05/10/2016, this would have been well out of time of the 24 hours time limit they have as I had already done around 21 hours in custody on the 14/10/2016.

I feel them using the new arrest I was arrested for on the 04/10/2016 not to be correct to have interviewed me for the case of the 14/08/2016,

I would be most grateful if someone could please get back to me with an update and could all the files be sent to me via this email including the custody records for the 14/08/2016 and the 04/10/2016.

Regards

Simon Cordell  
Lorraine Cordell

8/6/2017

Print

Subject: [No Subject]  
From: katie tingey (katietingey@yahoo.co.uk)  
To: re\_wired@ymail.com;  
Date: Monday, 17 October 2016, 19:11

[Sent from Yahoo Mail on Android](#)

### **Attachments**

---

- DSC\_20160923091415678\_portrait\_style\_suntan.JPG (1.98 MB)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 17 October 2016 22:19  
**To:** 'jaspals@duncanlewis.com'; 'kerimk@duncanlewis.com'; 'graemer@duncanlewis.com';  
'maevet@duncanlewis.com'  
**Subject:** RE: RE: Simon Cordell

Hi

I was wondering if there was any update to the below email, I am also still wondering who is dealing with my case so that I can make contract.

Regards

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 October 2016 12:08  
**To:** 'jaspals@duncanlewis.com'; 'kerimk@duncanlewis.com'; 'graemer@duncanlewis.com';  
'maevet@duncanlewis.com'  
**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to find out who is dealing with my case, I have made phone calls to find out so I can have the paperwork sent to me via this email.

I would also like an update as to the bail to return custody record of the 14/08/2016, as it seems the police officer in charge of that case never started the bail to return custody record of the 14/08/2016 but yet I was interviewed for this on the 04/10/2016 and charged at 03:15 hours on the 05/10/2016, this would have been well out of time of the 24 hours time limit they have as I had already done around 21 hours in custody on the 14/10/2016.

I feel them using the new arrest I was arrested for on the 04/10/2016 not to be correct to have interviewed me for the case of the 14/08/2016,

I would be most grateful if someone could please get back to me with an update and could all the files be sent to me via this email including the custody records for the 14/08/2016 and the 04/10/2016.

Regards

Simon Cordell  
Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 October 2016 11:49  
**To:** 'Maeve Thornton'  
**Subject:** RE: [T058730001] RE: RE: Simon Cordell  
Dear Maeve

Thank you for the reply email is there anyway someone can find out who is dealing with this please, I know Graeme got Kerimk to stand in for the interview but when I asked him he has said he is not dealing with this as it not his area of law. Jaspal Singh was the person who was at court. I have tried to find out who is dealing with this by phone and email and no one is getting back to us. I really need to know who is dealing with this so I can get an update as to what is going on.

Best Regards

Lorraine

---

**From:** Maeve Thornton [mailto:maevet@Duncanlewis.com]  
**Sent:** 18 October 2016 11:35  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [T058730001] RE: RE: Simon Cordell

Dear Lorraine

I am not dealing with your son's case in this matter.  
As you can recall both myself and Graeme Rothwell were unable to represent your son on the day in question as the police were not ready for Interview .

Yours sincerely

**Maeve Thornton**  
Solicitor  
DDI: 020 7014 7344  
Fax: 020 3119 0746  
Branch: Croydon

 Description: \\10.0.0.2\emailsig\$\Email\_Signature.jpg

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 17 October 2016 22:19  
**To:** Jaspal Singh; Kerim Kumbarji; Graeme Rothwell; Maeve Thornton  
**Subject:** [T058730001] RE: RE: Simon Cordell

Hi

I was wondering if there was any update to the below email, I am also still wondering who is dealing with my case so that I can make contract.

Regards

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 11 October 2016 12:08

**To:** ' [jaspals@duncanlewis.com](mailto:jaspals@duncanlewis.com) '; ' [kerimk@duncanlewis.com](mailto:kerimk@duncanlewis.com) '; ' [graemer@duncanlewis.com](mailto:graemer@duncanlewis.com) '; ' [maevet@duncanlewis.com](mailto:maevet@duncanlewis.com) '

**Subject:** RE: Simon Cordell

To Whom It May Concern:

I am writing this email to find out who is dealing with my case, I have made phone calls to find out so I can have the paperwork sent to me via this email.

I would also like an update as to the bail to return custody record of the 14/08/2016, as it seems the police officer in charge of that case never started the bail to return custody record of the 14/08/2016 but yet I was interviewed for this on the 04/10/2016 and charged at 03:15 hours on the 05/10/2016, this would have been well out of time of the 24 hours time limit they have as I had already done around 21 hours in custody on the 14/10/2016.

I feel them using the new arrest I was arrested for on the 04/10/2016 not to be correct to have interviewed me for the case of the 14/08/2016,

I would be most grateful if someone could please get back to me with an update and could all the files be sent to me via this email including the custody records for the 14/08/2016 and the 04/10/2016.

Regards

Simon Cordell  
Lorraine Cordell

18/10/2016

**How are we doing? Your client care feedback is very important to us. Click [here](#) to submit. For Use DL must have a record of your email address in advance.**

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 October 2016 13:36  
**To:** 'pragatip@duncanlewis.com'  
**Subject:** Re: S Cordell ref: PRAGATIP/C091900002/CORDELL  
Dear Pragati Patel

I believe you are the person dealing with case Ref: PRAGATIP/C091900002/CORDELL, which is due to go to trial on the 17/11/2016.

I was wondering if you had been able to get all the papers including the custody records for the 14/08/2016 and the 04/10/2016 and had time to go over them.

The reason I am asking the above is due to what happened in the police station.

On the 14/08/2016 I arrested for threats to kill and taken to Wood Green police station as Edmonton police station was having some work done to it. The custody record time started at around 20:15 on the 14/08/2016, I was held in detention until the 15/08/2016 where I was found unfit for interview and sectioned under a section 2 of the mental health act. I was bailed to return to the police station at 16:46 on the 15/08/2016, the bail return date was the 04/10/2016 at 14:00 hours. I had made no threats to kill to any persons but by this time I had already been held in custody for around 21 hours, due to being put on a section 2 of the mental health act I was still being held at Wood Green police station as there were no places in hospital, I was taken to hospital on the 16/08/2016 in the early hours of the morning.

On the 04/10/2016 I was getting ready to attend Edmonton police station for my bail to return for threats to kill my mother was due to pick me up at around 13:15 hours. At around 12:50 hours the police again came to my home to arrest me I had done nothing wrong, I was arrested and taken to Edmonton Police station the custody record started at around 13:30 hours for this new case I had been arrested for which was for criminal damage.

Before I could be interviewed I had to see doctors to see if I was fit for interview which took around 6 hours.

In this time my mother spoke to the custody officer and was told that they had not started the timer for the bail to return for the threats to kill they was running from the new arrest timer of 13:30 hours.

At around 19:15 hours PC Campbell called my mother to say they were ready for interview, that he had called my solicitors and could she make her way to the police station.

When at the police station my mother asked about why the timer had not started for the threats to kill for the 14/08/2016 arrest which I was bailed to return for today at 14:00 hours, PC Campbell said they did not need to start it that they had joined both cases together and now he was dealing with both cases.

In interview my mother also tried to get down about the timer and asked my solicitor to add this to the interview. I was charged at 03:15 hours on the 05/10/2016

The problem I have is why the custody record timer was never started for the case of the 14/08/2016 on the 04/10/2016 yet I was still interviewed for this case, they had just around 3 hours left on this timer and would have run out of time within their 24 hours with all the time I was being held before charge.

Could you please get back to me about the above as it seems the police are trying to lose around 21 hours of me being held by police on the 14/08/2016, and I would like an update to the above matter?

Would it also please be possible for you to send me the paperwork and statements and custody records for the 14/08/2016 / 15/08/2016 and the 04/10/2016 / 05/10/2016 via this email and give me an update about the trial and if I will need to see you please.

Regards

Simon Cordell

**From:** Kelly.Reid@met.pnn.police.uk  
**Sent:** 25 October 2016 15:43  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** Sally.Gilchrist@met.pnn.police.uk  
**Subject:** RE: Re: Simon Cordell part 4 of 4  
[All received. Thank you Lorraine.](#)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 October 2016 12:25  
**To:** Gilchrist Sally - HQ Directorate of Legal Services <Sally.Gilchrist@met.pnn.police.uk>  
**Subject:** RE: Re: Simon Cordell part 4 of 4

[I will need to break this down into parts](#)

[Part 4](#)

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 25 October 2016 12:06  
**To:** 'Sally.Gilchrist@met.pnn.police.uk'  
**Subject:** Re: Simon Cordell

Dear Sally Gilchrist

Please see attached files and index to add to Simon Cordell Bundle. there could be more files to come as the last time we attended court the solicitors did not attend so the judge ordered then to attend again today.

Maybe it would be better if i sent them in the post as i am sure this will have to be sent in more then one email but I will try.

There should be 12 attachments could you let me know you have got them please.

Lorraine Cordell

**Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.**

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 27 October 2016 10:11

**To:** 'pragatip@duncanlewis.com'

**Subject:** RE: Re: S Cordell ref: PRAGATIP/C091900002/CORDELL

Dear Pragati Patel

I spoke to someone on the phone and was told that they would send me the files over to this email so I can go over them before the meeting on the 01/11/2016 at 11:30, I have not got the files yet and wondering when they could be sent.

Regards

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 01 November 2016 12:05

**To:** 'CourtneyS@Duncanlewis.com'

**Subject:** RE: [C091900002] Simon Cordell

Dear Courtney Smith

Thank you for taking the time to talk to me today, I will get Simon to call you at 15:30 today would it please be possible to forward me the information you got yesterday.

I know you had some possible sending to this email last time and if you have trouble again please send to lorraine\_1000@hotmail.co.uk

again but there should be no problem with this email now as the issue was fixed by my ISP

Regards

Lorraine

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 01 November 2016 14:27  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] Simon Cordell  
Dear Courtney

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Regards

Lorraine

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 01 November 2016 12:34  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine,

Please find attached the statements served by the CPS yesterday.

Thank you

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

 Description: \\10.0.0.2\emailsig\$\Email\_Signature.jpg

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Regards

Lorraine

1/11/2016

2528

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[www.duncanlewis.com](http://www.duncanlewis.com)



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 01 November 2016 15:09  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell  
Dear Courtney

Yes Thursday will be fine at 15:00 hours maybe by then we will have the other missing documents and also the custody records.

Regards

Lorraine

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 01 November 2016 14:44  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine,

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Thank you

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

 Description: \\10.0.0.2\emailsig\$\Email\_Signature.jpg

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Lorraine

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2530

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Regards

Lorraine

1/11/2016

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8/6/2017

Print

**Subject:** Please activate your myonyx account  
**From:** ONYX Graphics (support@onyxgfx.com)  
**To:** RE\_WIRED@YMAIL.COM;  
**Date:** Friday, 4 November 2016, 12:15

Welcome, SIMON.

You have successfully registered for myonyx, but before your account can be used you must activate it.

To activate, please use this link: [http://www.onyxgfx.com/?activation\\_key=de43efb7c5f4bcecc072ca6ba80de69a](http://www.onyxgfx.com/?activation_key=de43efb7c5f4bcecc072ca6ba80de69a).

Please note that this link will remain active for 36 hours. Please activate your account within that time.

---

**Subject:** Shiraz Signature Download Request

---

**From:** info@shiraz-software.com (form\_engine@fs25.formsite.com)

---

**To:** RE\_WIRED@YMAIL.COM;

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**Date:** Saturday, 5 November 2016, 12:58

---

Dear james

Thank you for requesting a free 15 days trial download of **Shiraz Signature RIP**. You will find download links For Windows PC and Mac OSX at the bottom of this message.

Please note after the installation of the software to enable the 15 days free trial, you have to activate a trial license through License Manager by selecting Activate option at the start of the program.

You are also entitled to free support during the trial of the software. For all technical enquiries and support email: support@shiraz-software.com

For general enquiries or questions about purchasing the software email: info@shiraz-software.com

Kind regards

Shiraz Software

Signature PC Download Link: <http://storage.shiraz-software.com/Signature/Signature-V8.1.16300-windows-installer.zip>

Signature Mac Download Link: <http://storage.shiraz-software.com/Signature/Signature-V8.1.16300-osx-installer.zip>

Subject: [ENQUIRIES #46018]: Shiraz Signature Download Request  
From: Shiraz Software (info@shiraz-software.com)  
To: re\_wired@ymail.com;  
Date: Monday, 7 November 2016, 10:29

Hi

Thank you for downloading a Shiraz RIP product and hope that you have managed to install and run the software. Your software should now be fully enabled and include full printing access.

Please note after the installation of the software to enable the 15 days free trial, you have to activate a trial license through License Manager by selecting Activate option at the start of the program. If for any reason you are not able to activate the trial to print and test the software please let us know and we shall do our best to make it work.

If required, we can also offer a free online introduction session through remote Internet connection to demonstrate the software and provide basic initial training.

If you would like to have a one-to-one remote session with one of our product specialists or need any additional information about Shiraz Software products, please do not hesitate to contact us.

Kind Regards

Monika  
Online Sales Executive

Shiraz Software  
[info@shiraz-software.com](mailto:info@shiraz-software.com)  
[www.shiraz-software.com](http://www.shiraz-software.com)

Ticket Details

Ticket ID: 46018 Department: Web Type: Lead Status: Closed Priority: Low

Support Center: <http://shiraz.helpserve.com>

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 08 November 2016 10:46  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell  
Dear Courtney

Please see attached the 2 statements from Simon friends for the date of the 14/08/2016 I am sorry about the delay but my back went and have been in bed for some days so did not get time to scan the statements until today to send to you., could you please let me know if Simon needs to do a statement for himself if so I will get that done today.

Also have you now got the other documents for the case of the 04/10/2016 and if so could these be sent over to us along with any other documents we have not got yet.

There is still the issue of the police running out of time for the case of the 14/08/2016, they went well over 24 hours due to how they dealt with things on the 04/10/2016 when his bail to return was is there any update as to what is happening with this issue, I feel that even when he was arrested on the 04/10/2016 the bail to return could have still have been dealt with while they were looking into the arrest of the 04/10/2016 and only delayed that due to knowing they were going to run out of time and this is the reason they never restarted the timer as they had to wait for doctors to check Simon was fit for interview and this alone took over 6 hours i believe this is why they only ever started the timer for the new arrest of the 04/10/2016.

Regards

Lorraine Cordell / Simon Cordell

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 01 November 2016 14:44  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine,

We do not have any further statements as of yet, I will continue to chase the CPS for full disclosure. Would it be possible to rearrange the telephone conference with Simon for Thursday afternoon? Something urgent has come up an I now need to leave the office this afternoon. Can we say 3pm on Thursday again and I will have more time to discuss everything with him then.

Thank you

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

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**Sent:** 01 November 2016 14:27  
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Lorraine

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Branch: Dalston

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**Sent:** 01 November 2016 12:05  
**To:** Courtney Smith  
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**Sent:** 08 November 2016 11:06  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

**Attachments:** STATEMENT OF WITNESS-Sinan Yildiz-27-10-2016-signed.pdf; STATEMENT OF WITNESS-Rebecca-Harris-27-10-2016-signed.pdf

Dear Courtney

So sorry I forgot to attach the files for the below email.

Regards

Lorraine Cordell / Simon Cordell

---

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 09 November 2016 14:03  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell  
Dear Courtney

Is there any updates as this is due for trial next week and we still are not sure what will go on and what is needed, have they served any other documents yet?

Does Simon need to do a statement if so does he have to do one for the date of the 14/08/2016 and then a next one for the 04/10/2016?

Regards

Lorraine

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 November 2016 11:06  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Courtney

So sorry I forgot to attach the files for the below email.

Regards

Lorraine Cordell / Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 November 2016 10:46  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Courtney

Please see attached the 2 statements from Simon friends for the date of the 14/08/2016 I am sorry about the delay but my back went and have been in bed for some days so did not get time to scan the statements until today to send to you., could you please let me know if Simon needs to do a statement for himself if so I will get that done today.

Also have you now got the other documents for the case of the 04/10/2016 and if so could these be sent over to us along with any other documents we have not got yet.

There is still the issue of the police running out of time for the case of the 14/08/2016, they went well over 24 hours due to how they dealt with things on the 04/10/2016 when his bail to return was is there any update as to what is happening with this issue, I feel that even when he was arrested on the 04/10/2016 the bail to return could have still have been dealt with while they were looking into the arrest of the 04/10/2016 and only delayed that due to knowing they were going to run out of time and this is the reason they never restarted the timer as they had to wait for doctors to check Simon was fit for interview and this alone took over 6 hours i believe this is why they only ever started the timer for the new arrest of the 04/10/2016.

Regards

Lorraine Cordell / Simon Cordell

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 01 November 2016 14:44  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine,

We do not have any further statements as of yet, I will continue to chase the CPS for full disclosure. Would it be possible to rearrange the telephone conference with Simon for Thursday afternoon? Something urgent has come up an I now need to leave the office this afternoon. Can we say 3pm on Thursday again and I will have more time to discuss everything with him then.

Thank you

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 01 November 2016 14:27  
**To:** Courtney Smith  
**Subject:** [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Courtney

Thank you for the reply email and documents, the documents you have sent are all for the 14/08/2016, have they sent you the documents for the arrest of the bike for the 04/10/2016 as there is no documents there for this yet.

Regards

Lorraine

---

**From:** Courtney Smith [mailto:[CourtneyS@Duncanlewis.com](mailto:CourtneyS@Duncanlewis.com) ]  
**Sent:** 01 November 2016 12:34  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine ,

Please find attached the statements served by the CPS yesterday.

Thank you

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 01 November 2016 12:05  
**To:** Courtney Smith  
**Subject:** [C091900002] RE: [C091900002] Simon Cordell

Dear Courtney Smith

Thank you for taking the time to talk to me today, I will get Simon to call you at 15:30 today would it please be possible to forward me the information you got yesterday.  
I know you had some possible sending to this email last time and if you have trouble again please send to [lorraine\\_1000@hotmail.co.uk](mailto:lorraine_1000@hotmail.co.uk) again but there should be no problem with this email now as the issue was fixed by my ISP

Regards

Lorraine

1/11/2016

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 09 November 2016 16:29  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900003] RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell  
Dear Courtney

I feel the police are just doing this so the case will be put of on the 17/11/2016 so Simon will not be allowed home again, which is really hard on me as I am having to go to his flat 2 to 3 times a day to sort Simon dog out as I cant have the dog here due to me having cats, is Simon going to be allowed home if this trial is put off due to us not getting the documents as I feel it will be totally unfair if this is the case.

PC Campbell is the officer who was dealing with the case for the 14/08/2016 for Threats to kill and when Simon got arrested on the 04/10/2016 PC Campbell is the one who told me they were joining the cases when he called me to say they were ready for interview and he is the one that done the interview for the 14/08/2016 and the 04/10/2016 cases.

PC Campbell is the one I told I had issues with them not re starting the timer for the case for the 14/08/2016.

Why is there such a problem with getting the custody records I am sure they are meant to be sent over with the case papers which would show how long Simon was detained on each of the dates.

Will this trial go ahead on the 17/11/2016?

I also still have the pictures of the bike that I took on my phone and the video of the police being at Simon Address on the 04/10/2016 and me telling them that the bike was damaged months before this.

Also the case for the 14/08/2016 the police have said Simon only came out of his flat once and that was when he was arrested, that is not the case Simon tried to come out of his flat 3 times in total I did also take video of this also but I recorded on my phone in time lapse and the 3 videos play really fast and there is no sound which if there was you would see Simon was not the one being rude it was the police. Me and his uncle was both there on this date

Regards

Lorraine

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 09 November 2016 14:49  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900003] RE: [C091900002] RE: [C091900002] RE: [C091900002] Simon Cordell

Dear Lorraine,

Simon does not need to draft his own statement, that is my job to do from the instructions I took from him the other day. I will get this to you soon.

With regards to further case papers, we haven't received anything yet. I have made a request for the custody record however the officer in the case papers as named officer in the case doesn't seem to think he's actually dealing with the matter so I will have to make further enquires in order to obtain it.

Kind Regards

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

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---

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Regards

Lorraine

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Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

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Lorraine

1/11/2016

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 November 2016 17:22  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002]Simon Cordell  
Dear Courtney

This is great news we always knew Simon had done nothing wrong. Does this mean Simon can go home now can you please confirm? Thank you for all your help in this matter.

Regards

Lorraine and Simon

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 15 November 2016 17:12  
**To:** Lorraine Cordell (lorraine32@blueyonder.co.uk); lorraine\_1000@hotmail.co.uk  
**Subject:** [C091900002]Simon Cordell

Dear Lorraine / Simon

You will be pleased to know that we have received a discontinuance notice in Simon's matter. Both charges against him have been withdrawn and he is now no longer required to attend court for trial on the 17<sup>th</sup> November 2016. I will send a closing letter in due course.

Kind Regards

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

---

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15/11/2016

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 15 November 2016 17:31  
**To:** 'Courtney Smith'  
**Subject:** RE: [C091900002] RE: [C091900002]Simon Cordell  
Dear Courtney

Thank you so much for all your help Simon also said thank you very much

Regards

Lorraine / Simon

---

**From:** Courtney Smith [mailto:CourtneyS@Duncanlewis.com]  
**Sent:** 15 November 2016 17:26  
**To:** 'Lorraine Cordell'  
**Subject:** RE: [C091900002] RE: [C091900002]Simon Cordell

Dear Lorraine,

Simon will no longer be subject to his bail conditions

Kind Regards

**Courtney Smith**  
Caseworker  
DDI: 020 7275 2770  
Fax: 020 7923 3320  
Branch: Dalston

---

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
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**To:** Courtney Smith  
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Dear Courtney

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Regards

Lorraine and Simon

---

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Dear Lorraine / Simon

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**From:** Lorraine Cordell [lorraine\_1000@hotmail.co.uk]  
**Sent:** 18 November 2016 15:51  
**To:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**Subject:** RE: IPCC

**Attachments:** Si-IPPC-Appeal-Reply-01\_redacted.pdf  
here

**From:** Lorraine Cordell [lorraine\_1000@hotmail.co.uk]  
**Sent:** 18 November 2016 15:57  
**To:** Lorraine Cordell (lorraine32@blueyonder.co.uk)  
**Subject:** RE: IPCC 01

**Attachments:** Si-IPPC-Appeal-Reply.pdf  
here

**From:** Jeanette.Reilly@met.pnn.police.uk  
**Sent:** 21 November 2016 14:46  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** complaint against police  
Good afternoon Lorraine,

Apologies for missing your telephone call.

I am aware that the IPCC have directed a re-investigation into Simon's complaints. I moved to a different unit within the Directorate of Professional Standards a number of months ago and so this case will be assigned to a different investigating officer (IO).

There does not appear to be a new IO assigned at this time but as soon as an officer receives the case they will establish contact with you and discuss how they intend to proceed.

Please be assured that an officer will be in touch with you in due course.

Regards

Jeanette

**Jeanette Reilly** | Police Constable | Appeals Unit | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email

Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Twitter:** [@metpoliceuk](https://twitter.com/metpoliceuk)

**Subject:** PosterJet 8 Testversion (Great Britain,Canon)  
**From:** noreply@posterjet.com (noreply@posterjet.com)  
**To:** re\_wired@ymail.com;  
**Date:** Tuesday, 22 November 2016, 2:50

Dear Mr. / Mrs. James,

Thank you for your interest in PosterJet.

You can now download PosterJet 8.7 PRO - depending on the operating system being used - from one of the following links:

Download for 32Bit Windows operating systems

PosterJet 8.7 PRO including plug-ins for ALL supported printers (file size approx. 3.6GB).

<[www.posterjet.de/\\_downloads/PJ/01PosterJet87PRO\\_32Bit.rar](http://www.posterjet.de/_downloads/PJ/01PosterJet87PRO_32Bit.rar)>

PosterJet 8.7 PRO including plug-ins for a SELECTED number of supported printers (file size approx. 1.4GB). After the installation you may need to download the plug-in for your printer, should your printer not appear in the printer list.

<[www.posterjet.de/\\_downloads/PJ/02PosterJet87PRO\\_32BitSP.rar](http://www.posterjet.de/_downloads/PJ/02PosterJet87PRO_32BitSP.rar)>

Download for 64Bit Windows operating systems

PosterJet 8.7 PRO including plug-ins for ALL supported printers (file size approx. 3.6GB).

<[www.posterjet.de/\\_downloads/PJ/03PosterJet87PRO\\_64Bit.rar](http://www.posterjet.de/_downloads/PJ/03PosterJet87PRO_64Bit.rar)>

PosterJet 8.7 PRO including plug-ins for a SELECTED number of supported printers (file size approx. 1.4GB). After the installation you may need to download the plug-in for your printer, should your printer not appear in the printer list.

<[www.posterjet.de/\\_downloads/PJ/04PosterJet87PRO\\_64BitSP.rar](http://www.posterjet.de/_downloads/PJ/04PosterJet87PRO_64BitSP.rar)>

PosterJet DVD

ISO-file of the PosterJet 8.7 PRO DVD for all Windows 32Bit and 64Bit operating systems.

<[http://www.posterjet.de/\\_downloads/PJ/PosterJet87PRO.iso](http://www.posterjet.de/_downloads/PJ/PosterJet87PRO.iso)>

Once installed, additional media profiles can be added at any time and for any of your printers through the integrated Media Update feature in the PosterJet Client. This service is free of charge.

Note:

Please do not hesitate to contact us, should you need help or support any time during or after the installation. We are happy to support you.

Provided contact details: James

[re\\_wired@ymail.com](mailto:re_wired@ymail.com)

ttt

101 north London

Phone number: 02082455555 Dongle-Number: Your dongle number

8/6/2017

Print

Subject: Your myonyx account was activated.  
From: ONYX Graphics (support@onyxgfx.com)  
To: re\_wired@ymail.com;  
Date: Tuesday, 22 November 2016, 4:03

Your account was activated. Thank  
you for choosing ONYX.

From: Geoffrey Mann [Geoffrey.Mann@enfield.gov.uk]  
Sent: 22 December 2016 17:45 To:  
lorraine32@blueyonder.co.uk Cc: complaintsandinformation  
Subject: confidential [SEC=OFFICIAL]

**Attachments: COM 1885.pdf** Classification: OFFICIAL Dear

Ms Cordell

Please find attached a copy of our response to your complaint on behalf of your son.

Yours sincerely

Geoff Mann  
Neighbourhood Team Manager Council Housing  
Regeneration and Environment Department  
Enfield Council  
36-44 South Mall  
London  
N9 OTN

Tel: 0208 379 8264 Fax: 020 8884 0069  
Email: Geoffrey.mann@enfield .gov.uk

Classification: OFFICIAL



## IMPORTANT

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payments and saves you time. Click here to get connected.**



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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 23 November 2018 19:07

**To:** 'alev.cazimoglu@parliament.uk'

**Subject:** RE: Simon Cordell Reply to email

Dear Alev Cazimoglu

Thank you for the updated email, there does seem to be some misleading information within it.

My son wanted to stay voluntarily in hospital and he was willing to do this, but due to the doctors not getting the section 3 they wanted, they then discharged my son the following day with no support in place because they needed the bed.

Yes my son does have a care coordinator (Soohah Appadoo, North Locality Team) when my son was discharged Soohah Appadoo did not know he was not on duty that day so therefore knew nothing about it, the next day I called him and he said for me to try to get my son to see him which I am doing, but at this time with my son left in that flat it is not helping at all due to what the neighbours are doing, it also seems every time I send any emails they are not replying to them.

I have never said my son needed supported accommodation not even in court due to the fact I know my son would not accept it.

What I did say to the Judge was that I feel due to my son health a 2 bedroom would be better that way family can stay with him and help him. So I do not know where Enfield Council is getting I have asked for supported accommodation as I never have and I have also never said I was his carer. I also have emails I have sent to Enfield council stating this.

As I have said I have wrote to the Judge and I am addressing things as Enfield Council is misleading people, and this needs to stop. I have all the emails and reports and letters to prove what I am stating.

Enfield Council has had since the 09/08/2018 to move my son yet they have not there was no reason why Mr Cordell not to have been moved. And I see by the replies there does not seem to be anything regarding moving my son still if Enfield Council was going to move my son why have they not said this in any of there replies to you?

It seems to also state that there were not possession proceedings to be commenced regarding Mr Cordell by Enfield Council, so why do I have the emails from Ludmilla Iyavoo, Solicitor Corporate Team, Legal Services, Enfield Council, Silver Street, Enfield, EN1 3XY stating

*"Finally I would refer to the letter before claim/warning letter which was sent to you on Monday 15<sup>th</sup> October 2018. Mr Cordell has clearly breached the warning. We are now instructed to commence possession proceedings." Dated 18/10/2018*

Maybe Enfield Council is not aware of the emails I have but there is misleading information coming from somewhere.

Even in court Enfield Council was misleading the judges regarding my son's health, and since the court case of the 09/08/2018 not once has Enfield Council been bothered to see if my son is ok, why is it because they never wanted to help?

Not once since 2015 has Enfield council asked my son's side to anything regarding what the neighbours are doing, they have just done what they wanted and time after time said there was no contract from us to the courts and my son did not have any health problems, well I do have every email and letter and on the 09/08/2018 the judge saw this and told me to keep everything.

Where has Enfield duty of care been since 2014 as there has been none, Enfield Council just done what they wanted went one sided and never wanted to hear anything we had to say. Is this the way duty of care is meant to be to a valuable person?

As for my son believing that Enfield Council is against him and the police are also this is not a lie.

show me anything Enfield Council has done to help my son I don't think Enfield Council would be able to show anything as all they have done is believed what they wanted without once looking at anything my son has to say or the evidence my son has got Enfield Council has been told time and time again we have got evidence yet what have they done nothing. Enfield Council even called me a liar regarding what I said I have sent them. Called me a liar about my son's health. Seems we are liars to Enfield Council and that is what Enfield Council wants to think.

Show me out of the around 280 calls made to the police by my son regarding the neighbours and what they were doing begging for help how many times did the police come out to my son to even try and help let me see 3 or 4, yet wow when the neighbours call the police are out in force, if it was not for the CCTV in my son's flat and being able to show the police my son had not left his flat my son would be in prison now, and when we ask the police to do anything regarding the proved calls from the neighbours where false they done nothing.

My son was meant to have had a neighbourhood police officer setup for him more then once yet nothing come of that, even the call I had with Borough Commander Chief Superintendent Helen Millichap and she said she would sort it and get one it has never happened she was even meant to have got back to me but never has, that was in July 2018 but I have heard nothing since.

Enfield Council sending so much information over to the Mental health team, why please tell me why as it was all to keep my son in hospital so they did not need to do anything to help.

Enfield Council has the power to ask Adult social service to get involved yet they failed to even do that. Why has my son not got a social worker yet my son is meant to be this bad person.

Where has all the help been because as far as I see every government body has just turned there backs on us, it did not matter how much we asked for help nothing was done yet there was this valuable person living in hell yet nothing was done.

I have tried so hard and begged for help yet I am still sitting here without any help writing to everyone to try and get some help.

As the judge said to Enfield Council on the 09/08/2018 take responsibility, more then once, but even that is too hard for Enfield Council to do.

I would also like Lemmy Nwabuisi taken off dealing with anything related to my son and have nothing do with my son again, as he has failed in his job to investigate anything my son or I had to say regarding anything.

When is my son going to be moved from the hell he is living in can Enfield Council reply to that? And in the meantime I will be working with the court to get the information and maybe some help of advice on what to do next.

Please do not show this email to Enfield Council or anyone that will pass it over to Enfield Council.

Regards

Lorraine

---

**From:** alev.cazimoglu@parliament.uk [mailto:alev.cazimoglu@parliament.uk]  
**Sent:** 23 November 2018 16:20  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: Fwd: SC [SEC=OFFICIAL] (Case Ref: JR5802)

Dear Lorraine

Please see the latest response below.

Kind regards,

Alev, on behalf of Joan Ryan MP  
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)  
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:  
House of Commons, London, SW1A 0AA  
T: 0207 219 2442

Constituency Office:  
542 Hertford Road, Enfield, EN3 5ST  
T: 0208 804 4543

---

From: Cllr Alev Cazimoglu  
Sent: 19 November 2018 15:34  
To: CAZIMOGLU, Alev  
Subject: Fwd: SC [SEC=OFFICIAL]

Sent from my iPad

Begin forwarded message:  
From: Denise Cook-Smith  
Date: 19 November 2018 at 15:32:12 GMT  
To: Cllr Alev Cazimoglu

Subject: FW: SC [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Alev

Further to your enquiry regarding Simon Cordell. Please see the update below from Debbie Morgan.

SC was discharged from hospital on 15/11/18 having been detained under the Mental Health Act for the purpose of assessment of his mental health. SC did not believe he required to be in hospital or wish to accept the proposed treatment that was offered. As there is insufficient grounds or risk for further detention or to take any further intrusive measures against his will, he has been discharged.

SC does not believe he has a mental illness that requires him to take treatment or to maintain on-going engagement with mental health services. He appears disappointed with services in which he perceives to have received from both housing and metropolitan police believing he is being targeted for things he has not done. His assessment has not elicited he has care needs warranting supported accommodation or a package of care to sustain independent living as he can be adequately supported through universal services. He presents with adequate daily living skills and can live in general needs housing. He appears to be young man who has

particular beliefs, which may lead to him having differences in opinion with others, which may impact on relationships with others; particularly those in positions of authority. His mental health/psychological state therefore remains fragile, however the risk is not such that he can be forced to engage with services.

He was offered follow-up by mental health services in the community to which he declined, although agreed the he can be contacted by nurses' from the ward to check on progress following discharge. He has been allocated a care coordinator (Soohah Appadoo, North Locality Team – 0208 379 4142) who will continue to try to engage him to build a relationship. SC describes his main presenting need to be that of his relationship with particular neighbours within his block, whom he believes to be intentionally causing him a nuisance by way of making noise, and reports feeling disbelieved and unfairly treated by the housing department and police. He therefore wants to be moved from his current accommodation.

His mother approached the ward Consultant for a supporting letter to provide to housing for a 2-bedroom property citing she is his main carer. As there is no evidence to suggest SC requires to be looked after due to having care needs requiring a live-in carer her request was declined, she was advised to suggest housing put their request in writing should this be housing's request. Mental Health would support relocation to alternative accommodation to reduce further tensions between the residents within the block.

Hi mother advised that SC has/or is in the possess of eviction, and that he was discharged from hospital with no support which does not seem to be the case. Support has been offered which has been declined, and will continue to be offered to assist in managing the current situation or avoid and/or mitigation a situation of eviction.

Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ  
24/11/2016

- **Enfield Council all Departments where data is held about Mr Simon Cordell**

Dear Sir or Madam

**Subject access request**

Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:

- All data that is held at Enfield Council all departments, on all systems and any files about me.
- All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr Simon Cordell.

Any Reports of any complaints about Mr Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.

- All police reports submitted to Enfield Council all departments about Mr Simon Cordell.
- All repair requests held.
- Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.


- If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) If this subject Access request needs to go to The data protection Officer at Enfield Council can this be passed over to them.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk/](http://www.ico.org.uk/)

Yours faithfully



Mr Simon Cordell

Mr Simon Cordell  
109 Burncroft  
Ave Enfield  
Middlesex EN3  
7JQ 24/11/2016

**RE: Formal Complaint dated 24/11/2016:**

To Whom It May Concern:

I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ.

Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan 2017.

It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or take any reports, this has made his health suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son's skin as I am lost for words that Enfield Council has done nothing to help.

My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan 2017.

The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our life's over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police.

There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regards to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost please advice via this email, I have also included a letter of authority from my son so I can act on his behalf.

I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act.

On the 14/08/2016 my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours



said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is impossible as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son's home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home and this has been for some time now due to how he is being treated.

When he was arrested on the 14/08/2016 my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the 04/10/2016 when he was due to go back to the police station to be interviewed.

On the 04/10/2016 my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home.

Both cases for the 14/08/2016 and the 04/10/2016 were dropped by the CPS this was done on the 15/11/2016 with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested.

My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don't want him to live there and will do anything they can to get him out.

On the 16/11/2016 I tried to speak to my son's housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me.

Since the 16/11/2016 I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in there team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back.

I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/2016 and I was told that Sarah Fletcher would 100% call me that day.

On the 22/11/2016 I went to my son's home and there was a letter from Sarah Fletcher dated the 18/11/2016 which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact, on the 14/08/2016 when the police went to my son's flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/2016 or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency, I speak to her.

I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later.

When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for the some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my

son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in 2014 and 2015 about my son's neighbours.

After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between 2013 to 2015 this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it's on their systems.

Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down.

I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

- I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545.
- I would like to find out if Enfield Council is willing to move my son due to the reason's in this letter and the help of the early intervention team.
- I would also like full dates and times that my son's neighbours have put any complaints in and what they have said he has done and on what date.
- I would a full report of any police reports that have been given to Enfield Council by the police about my son.
- I would like information as to how to appeal about removing my CCTV camera, and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.

Regards

Miss Lorraine Cordell Mr Simon Cordell



Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Joan Ryan MP for Enfield

Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan ssistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Mr Simon Cordell  
109 Burncroft  
Ave Enfield  
Middlesex EN3  
7JQ 24/11/2016

**Re: Formal Complaint 08/12/12/016**

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done.

I know Formal Complaints are ongoing regarding letters written on the 24/11/2016 and 05/12/2016 but I feel I have known option but to again write a new Formal Complaints dated 08/12/2016.

The last time we spoke to someone regarding moving my son was on the 22/11/2016 after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since 16/11/2016 sometimes calling up to 3 times a day. (All their lines are set to do not disturb) this has not changed and I still am making calls to try and address this issue with no one calling me back.

My son is having a nightmare in his flat since he moved back there he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and in the day due to what the neighbours are doing.

I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer.

It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son.

When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing since 2014 with my son's neighbours and what they are doing to him.

It does not seem to matter that my son's heath is suffering due to this and has been for some time due to not being able to sleep. It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done.

I would like someone to email me via [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) with what is being done to help my son, I would like an update today as so far I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.

Regards

Miss Lorraine Cordell Mr Simon Cordell

*L. Cordell*



Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan Assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis Complaints & Access to Information Officer

Mr Simon Cordell  
109 Burncroft  
Ave Enfield  
Middlesex EN3  
7JQ 24/11/2016

**Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.**

Dear Lemmy Nwabuisi and any other person who is copied in this letter.

I am writing this letter on behalf off Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the 29/11/2016 which was received on the 01/12/2016.

I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to.

The 1<sup>st</sup> point I will address is the meeting you have set up for Mr Simon Cordell on the 06/12/2016 at 14:00 hours at Enfield Civic Centre.

I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated 24/11/2016, also until I have the subject access request information dealt with and have a list of dates and times these so called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council I do not think holding this meeting would be appropriate.

I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information I will have to take this up with the ICO.

However it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated 29/11/2016. There has been complaints put into Enfield council since 2014 about Mr Simon Cordell's neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him. You have been told many times the effect this is having on Mr Simon Cordell's heath yet still choose to do nothing.

Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints. Once again I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.

Mr Simon Cordell has had his own place since 1999 and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until now 2016.

You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done.

"Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th October 2016, you banged on your ceiling and you later started to bang and kick at your neighbour's door. It is alleged that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up".

At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above.

You have also stated:

"It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours".

Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in 1999, he had a dog, no complaints was ever put in re Mr Simon Cordell dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected.

When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 he had the same dog, when she passed away in 2007 he got a new dog same bred and since 2006 there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog. So how someone can say she is left alone is beyond me. Mr Simon Cordell's dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal.

Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since 2006, until now 2016.

It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a sudden in 2016 my son mistreats and neglect his dog leaves her alone all day and night with the dog only now in 2016 causing noise disturbances to his neighbours. You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise.

In fact the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell dog does its always barking and making a noise so does this mean they are going to have action taken against them?

My son's dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.

Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police.

You have also stated:

- "Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy".

I have already put an appeal in my formal complaint dated the 24/11/2016 in regards to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security.

But since the 14/08/2016 when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked. So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself. When Mr Simon Cordell was on a phone call to Sarah Fletcher on the 22/11/2016 she did say if the CCTV camera was facing Mr Simon Cordell's front door there would be no problem with that this is at this time being acted on.

It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not acted on in 2013 when it was installed? Why has it taken them until 2016 to say they feel this is an invasion of their privacy?

In fact I feel it has protected Mr Simon Cordell's neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been effected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy. The CCTV camera does not show any neighbours living in the block, front doors or windows. And only showed part of the ground floor communal area leading up to Mr Simon Cordell's own front door.

It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy?

As said in my formal complaint the police don't like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also?

As stated these allegations are very serious and I would like them addressed as soon as possible but until I have the information I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as since 2014 all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this.

Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his health more and more.



Mr Daniel Ellis has said that my formal complaint should be addressed by the 14/12/2016 but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on cannot be left with nothing being done as this is making Mr Simon Cordell's life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner.

I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter.

I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated 24/11/2016 this has not been done with your letter why?

I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) or my address which is included in the letters dated 24/11/2016.

Regards

Miss Lorraine Cordell Mr Simon Cordell



People that have been copied into these letters are below

Joan Ryan: MP for Enfield

Mr Rob Leak: Chief Executive Enfield Council

Mr Ray James: Director of Health, Housing and Adult Social Care

Ms Sally McTernan: Assistant Director Community Housing Services

Sarah Fletcher Sarah: Housing Officer

Jackie Gubby: Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis: Complaints & Access to Information Officer

Mr Simon Cordell  
109 Burncroft Ave  
Enfield Middlesex  
EN3 7JQ  
24/11/2016

- **Enfield Council all Departments where data is held about Mr Simon Cordell**

Dear Sir or Madam

**Subject access request**

Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:

- All data that is held at Enfield Council all departments, on all systems and any files about me.
- All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr Simon Cordell.

Any Reports of any complaints about Mr Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.

- All police reports submitted to Enfield Council all departments about Mr Simon Cordell.
- All repair requests held.
- Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.

- If you are withholding any information I have asked for please make me aware of this and the reason as to why the data is being denied.

If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) If this subject Access request needs to go to The data protection Officer at Enfield Council can this be passed over to them.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk/](http://www.ico.org.uk/)

Yours faithfully



Mr Simon Cordell

Mr Simon Cordell109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ  
24/11/2016

**RE: Formal Complaint dated 24/11/2016:**

To Whom It May Concern:

I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ.

Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan 2017.

It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or4 take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son's skin as I am lost for words that Enfield Council has done nothing to help.

My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan 2017.

The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our life's over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police.

There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regards to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost please advise via this email, I have also included a letter of authority from my son so I can act on his behalf.

I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act.

On the 14/08/2016 my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours

said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is impossible as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son's home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home and this has been for some time now due to how he is being treated.

When he was arrested on the 14/08/2016 my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the 04/10/2016 when he was due to go back to the police station to be interviewed.

On the 04/10/2016 my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home.

Both cases for the 14/08/2016 and the 04/10/2016 were dropped by the CPS this was done on the 15/11/2016 with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested.

My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don't want him to live there and will do anything they can to get him out.

On the 16/11/2016 I tried to speak to my son's housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me.

Since the 16/11/2016 I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back.

I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/2016 and I was told that Sarah Fletcher would 100% call me that day.

On the 22/11/2016 I went to my son's home and there was a letter from Sarah Fletcher dated the 18/11/2016 which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact, on the 14/08/2016 when the police went to my son's flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/2016 or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency, I speak to her.

I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later.

When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my

son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in 2014 and 2015 about my son's neighbours.

After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between 2013 to 2015 this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it's on their systems.

Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down.

I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

- I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545.
- I would like to find out if Enfield Council is willing to move my son due to the reason's in this letter and the help of the early intervention team.
- I would also like full dates and times that my son's neighbours have put any complaints in and what they have said he has done and on what date.
- I would a full report of any police reports that have been given to Enfield Council by the police about my son.
- I would like information as to how to appeal about removing my CCTV camera, and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.

Regards

Miss Lorraine Cordell Mr Simon Cordell

*L. Cordell*

*Mr Simon Cordell*

**Re:** Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

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Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan Assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Mr Simon Cordell  
109 Burncroft  
Ave Enfield  
Middlesex EN3  
7JQ 24/11/2016

**RE: Formal Complaint dated 24/11/2016:**

To Whom It May Concern:

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Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan 2017.

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I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

- I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545.
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Regards

Miss Lorraine Cordell Mr Simon Cordell

*L. Cordell*

*Mr Simon Cordell*

Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Joan Ryan MP for Enfield

Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Mr Simon Cordell  
109 Burncroft Ave  
Enfield Middlesex  
EN3 7JQ  
24/11/2016

**RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, Any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter.

Phone: 07807 3335454

Email: [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk)

Letter: 23 Byron Terrace, Edmonton, London N9 7DG

This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.

Regards



Simon Cordell

Mr Simon Cordell  
109 Burncroft Ave  
Enfield Middlesex  
EN3 7JQ  
24/11/2016

- **Enfield Council all Departments where data is held about Mr Simon Cordell**

Dear Sir or Madam

**Subject access request**

Mr Simon Cordell 109  
Burncroft Ave Enfield  
Middlesex EN3 7JQ

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:

- All data that is held at Enfield Council all departments, on all systems and any files about me.
- All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr Simon Cordell.

Any Reports of any complaints about Mr Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.

- All police reports submitted to Enfield Council all departments about Mr Simon Cordell.
- All repair requests held.
- Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.

- If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) If this subject Access request needs to go to The data protection Officer at Enfield Council can this be passed over to them.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk/](http://www.ico.org.uk/)

Yours faithfully



Mr Simon Cordell

Mr Simon Cordell  
109 Burncroft Ave  
Enfield Middlesex  
EN3 7JQ  
24/11/2016

**RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, Any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter.

I also give my Mother Miss Lorraine Cordell authority to speak to my MP or any other person that is working with my local MP

Phone: 07807 3335454

Email: [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

Letter: 23 Byron Terrace, Edmonton, London N9 7DG

This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.

Regards



Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 24 November 2016 16:22

**To:** 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'

**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

**Attachments:** Formal Complaint dated 24-11-2016.doc; Simon\_Cordell\_authority\_Letter-24-11-2016.doc; Data-Protection-Enfield-Council-24-11-2016.doc

To Whom It May Concern:

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield
- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 24 November 2016 16:34

**To:** 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'

**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016

**Attachments:** Simon\_Cordell\_authority\_Letter-24-11-2016.pdf; Data-Protection-Enfield-Council-24-11-2016.pdf; Formal Complaint dated 24-11-2016.pdf

To Whom It May Concern:

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

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- Joan Ryan MP for Enfield
- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

**From:** Chief Executive [Chief.Executive@enfield.gov.uk]  
**Sent:** 24 November 2016 16:40  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation; Ray James; Sally McTernan; Sarah Fletcher  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016 (& SAR)  
[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Simon\_Cordell\_authority\_Letter-24-11-2016.pdf; Data-Protection-Enfield-Council-24-11-2016.pdf; Formal Complaint dated 24-11-2016.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Miss Cordell

Thank you for your email addressed to the Chief Executive.

I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. This matter will be looked into and a response sent to you direct on the issues raised.

A copy of the response will also be sent to this office for information.

Regards

**Heather Littler**  
**Senior Admin Officer**  
**Chief Executive's Unit**  
**London Borough of Enfield**  
**Civic Centre, Silver Street, Enfield, EN1 3XY**  
**Tel: 020 8379 4037**  
**Email: [heather.littler@enfield.gov.uk](mailto:heather.littler@enfield.gov.uk)**

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 24 November 2016 16:34  
**To:** joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive; Ray James; Sally McTernan; Sarah Fletcher; Jackie Gubby  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

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- Joan Ryan MP for Enfield
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- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



## IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. [Click here to get connected.](#)



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<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Mr Simon  
Cordell 109  
Burncroft Ave  
Enfield  
Middlesex EN3  
7JQ 24/11/2016

**Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.**

Dear Lemmy Nwabuisi and any other person who is copied in this letter.

I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the 29/11/2016 which was received on the 01/12/2016.

I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to.

The 1<sup>st</sup> point I will address is the meeting you have set up for Mr Simon Cordell on the 06/12/2016 at 14:00 hours at Enfield Civic Centre.

I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated 24/11/2016, also until I have the subject access request information dealt with and have a list of dates and times these so called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council I do not think holding this meeting would be appropriate.

I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information I will have to take this up with the ICO.

However, it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated 29/11/2016. There has been complaints put into Enfield council since 2014 about Mr Simon Cordell's neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him. You have been told many times the effect this is having on Mr Simon Cordell's health yet still choose to do nothing.

Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints. Once again I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.

Mr Simon Cordell has had his own place since 1999 and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until now 2016.

You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done.

- "Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th October 2016, you banged on your ceiling and you later started to bang and kick at your neighbour's door. It is alleged that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up".

At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above.

You have also stated:

- "It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours".

Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in 1999 he had a dog, no complaints was ever put in re Mr Simon Cordell dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected.

When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 he had the same dog, when she passed away in 2007 he got a new dog same bred and since 2006 there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog. So how someone can say she is left alone is beyond me.

Mr Simon Cordell's dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal.

Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since 2006, until now 2016.

It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a sudden in 2016 my son mistreats and neglect his dog leaves her alone all day and night with the dog only now in 2016 causing noise disturbances to his neighbours. You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise.

In fact the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell dog does its always barking and making a noise so does this mean they are going to have action taken against them?

My son's dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.

Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police.

You have also stated:

- "Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy".

I have already put an appeal in my formal complaint dated the 24/11/2016 in regards to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security.

But since the 14/08/2016 when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked. So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself. When Mr Simon Cordell was on a phone call to Sarah Fletcher on the 22/11/2016 she did say if the CCTV camera was facing Mr Simon Cordell's front door there would be no problem with that this is at this time being acted on.

It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not acted on in 2013 when it was installed? Why has it taken them until 2016 to say they feel this is an invasion of their privacy?

In fact I feel it has protected Mr Simon Cordell's neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been effected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy. The CCTV camera does not show any neighbours living in the block, front doors or windows. And only showed part of the ground floor communal area leading up to Mr Simon Cordell's own front door.

It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy?

As said in my formal complaint the police don't like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also?

As stated these allegations are very serious and I would like them addressed as soon as possible but until I have the information I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as since 2014 all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this.

Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his health more and more.

Mr Daniel Ellis has said that my formal complaint should be addressed by the 14/12/2016 but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on can not be left with nothing being done as this is making Mr Simon Cordell's life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner.

I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter.

I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated 24/11/2016 this has not been done with your letter why?

I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) or my address which is included in the letters dated 24/11/2016.

Regards

Miss Lorraine Cordell Mr Simon Cordell



People that have been copied into these letters are below

Joan Ryan: MP for Enfield

Mr Rob Leak: Chief Executive Enfield Council

Mr Ray James: Director of Health, Housing and Adult Social Care

Ms Sally McTernan: Assistant Director Community Housing Services

Sarah Fletcher Sarah: Housing Officer

Jackie Gubby: Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis: Complaints & Access to Information Officer

Mr Simon Cordell  
109 Burncroft Ave  
Enfield Middlesex  
EN3 7JQ  
24/11/2016

**RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**

To whom it may concern:

I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, Any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter.

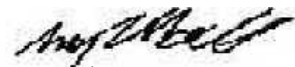
I also give my Mother Miss Lorraine Cordell authority to speak to my MP or any other person that is working with my local MP

Phone: 07807 3335454

Email: [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

Letter: 23 Byron Terrace, Edmonton, London N9 7DG

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Regards

Simon Cordell



Mr Simon  
Cordell 109  
Burncroft Ave  
Enfield  
Middlesex EN3  
7JQ 24/11/2016

**Re: Formal Complaint 08/12/12/016**

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done. I know Formal Complaints are ongoing regarding letters written on the 24/11/2016 and 05/12/2016 but I feel I have known option but to again write a new Formal Complaints dated 08/12/2016.

The last time we spoke to someone regarding moving my son was on the 22/11/2016 after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since 16/11/2016 sometimes calling up to 3 times a day. (All their lines are set to do not disturb) this has not changed and I still am making calls to try and address this issue with no one calling me back.

My son is having a nightmare in his flat since he moved back there he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and in the day due to what the neighbours are doing.

I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer.

It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son.

When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing since 2014 with my son's neighbours and what they are doing to him.

It does not seem to matter that my son's heath is suffering due to this and has been for some time due to not being able to sleep. It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done.

I would like someone to email me via [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) with what is being done to help my son, I would like an update today as so far I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.

Regards

Miss Lorraine Cordell Mr Simon Cordell

*L. Cordell*



Re: Simon Cordell

People that have been copied into these letters are below

Joan Ryan MP for Enfield

Mr Rob Leak Chief Executive Enfield Council

Mr Ray James Director of Health, Housing and Adult Social Care

Ms Sally McTernan Assistant Director Community Housing Services

Sarah Fletcher Sarah Housing Officer

Jackie Gubby Housing officer

Lemmy Nwabuisi: ASB Team

Daniel Ellis Complaints & Access to Information Officer

**From:** Joan Ryan MP [joan@joanryan.org.uk]

**Sent:** 24 November 2016 16:22

**To:** lorraine32@blueyonder.co.uk

**Subject:** Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North Re: Simon Cordell Formal Complaint 24/11/2016

**Rt. Hon Joan Ryan MP**

**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email. I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>. Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)

Thanks again for getting in touch.

Best wishes,

Joan

**Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST. Tel: 0208 804 4543

**Westminster Office:** House of Commons, Westminster, SW1A0AA. Tel: 0207 219 2442

**Web:** [www.joanryan.org.uk](http://www.joanryan.org.uk)

**Twitter:** [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

**Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

--

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Labour Member of Parliament for Enfield North

2604

t: 020 7219 2442 (Westminster) | t: 0208 804 4543 (Enfield North)

e: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) | w: [www.joanryan.org.uk](http://www.joanryan.org.uk)

f: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield) | t: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 24 November 2016 16:22

**To:** 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'

**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

**Attachments:** Formal Complaint dated 24-11-2016.doc; Simon\_Cordell\_authority\_Letter-24-11-2016.doc; Data-Protection-Enfield-Council-24-11-2016.doc

To Whom It May Concern:

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield
- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]  
**Sent:** 24 November 2016 16:22  
**To:** Lorraine Cordell  
**Subject:** Automatic reply: Simon Cordell Formal Complaint 24/11/2016

**Rt. Hon Joan Ryan MP**

**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 24 November 2016 16:34

**To:** 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'

**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016

**Attachments:** Simon\_Cordell\_authority\_Letter-24-11-2016.pdf; Data-Protection-Enfield-Council-24-11-2016.pdf; Formal Complaint dated 24-11-2016.pdf

To Whom It May Concern:

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

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People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
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- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer



**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 24 November 2016 16:34

**To:** Lorraine Cordell

**Subject:** Automatic reply: Re: Simon Cordell Formal Complaint 24/11/2016

**Rt. Hon Joan Ryan MP**

**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

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Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

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**From:** Chief Executive [Chief.Executive@enfield.gov.uk]  
**Sent:** 24 November 2016 16:40  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation; Ray James; Sally Mcternan; Sarah Fletcher  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016 (& SAR)  
[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Simon\_Cordell\_authority\_Letter-24-11-2016.pdf; Data-Protection-Enfield-Council-24-11-2016.pdf; Formal Complaint dated 24-11-2016.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Miss Cordell

Thank you for your email addressed to the Chief Executive.

I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. This matter will be looked into and a response sent to you direct on the issues raised.

A copy of the response will also be sent to this office for information.

Regards

**Heather Littler**  
**Senior Admin Officer**  
**Chief Executive's Unit**  
**London Borough of Enfield**  
**Civic Centre, Silver Street, Enfield, EN1 3XY**  
**Tel: 020 8379 4037**  
**Email: [heather.littler@enfield.gov.uk](mailto:heather.littler@enfield.gov.uk)**

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 24 November 2016 16:34  
**To:** joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive; Ray James; Sally Mcternan; Sarah Fletcher; Jackie Gubby  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

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- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



## IMPORTANT

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<http://www.enfield.gov.uk>

---

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---

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

---

**Subject:** test

---

**From:** hojjat 413 (413hojjat@gmail.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Friday, 25 November 2016, 15:30

---

<https://sites.fastspring.com/shirazsoftware/order/view;jsessionid=32E184E61DDE82E9DC8D607E31D5CD17>

---

**Subject:** Shiraz Server Download Request

---

**From:** info@shiraz-software.com (form\_engine@fs25.formsite.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Saturday, 26 November 2016, 4:36

---

Dear james

Thank you for requesting a free 15 days trial download of **Shiraz Server RIP**. You will find download links For Windows PC and Mac OSX at the bottom of this message.

Please note after the installation of the software to enable the 15 days free trial, you have to activate a trial license through License Manager by selecting Activate option at the start of the program.

You are also entitled to free support during the trial of the software. For all technical enquiries and support email: support@shiraz-software.com

For general enquiries or questions about purchasing the software email: info@shiraz-software.com

Kind regards

Shiraz Software

Server PC Download Link: <http://storage.shiraz-software.com/Server/Server-V8.1.16300-windows-installer.zip>  
Server Mac Download Link: <http://storage.shiraz-software.com/Server/Server-V8.1.16300-osx-installer.zip>

---

**Subject:** Shiraz Server Download Request

---

**From:** info@shiraz-software.com (form\_engine@fs25.formsite.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Saturday, 26 November 2016, 5:40

---

Dear james

Thank you for requesting a free 15 days trial download of **Shiraz Server RIP**. You will find download links For Windows PC and Mac OSX at the bottom of this message.

Please note after the installation of the software to enable the 15 days free trial, you have to activate a trial license through License Manager by selecting Activate option at the start of the program.

You are also entitled to free support during the trial of the software. For all technical enquiries and support email: support@shiraz-software.com

For general enquiries or questions about purchasing the software email: info@shiraz-software.com

Kind regards

Shiraz Software

Server PC Download Link: <http://storage.shiraz-software.com/Server/Server-V8.1.16300-windows-installer.zip>  
Server Mac Download Link: <http://storage.shiraz-software.com/Server/Server-V8.1.16300-osx-installer.zip>

---

**Subject:** [ENQUIRIES #46552]: Shiraz Server Download Request

---

**From:** Shiraz Software (info@shiraz-software.com)

---

**To:** re\_wired@ymail.com;

---

**Date:** Monday, 28 November 2016, 9:08

---

Hi

Thank you for downloading a Shiraz RIP product and hope that you have managed to install and run the software. Your software should now be fully enabled and include full printing access.

Please note after the installation of the software to enable the 15 days free trial, you have to activate a trial license through License Manager by selecting Activate option at the start of the program. If for any reason you are not able to activate the trial to print and test the software please let us know and we shall do our best to make it work.

If required, we can also offer a free online introduction session through remote Internet connection to demonstrate the software and provide basic initial training.

If you would like to have a one-to-one remote session with one of our product specialists or need any additional information about Shiraz Software products, please do not hesitate to contact us.

Kind Regards

Monika  
Online Sales Executive

\*\*\*\*\*  
Shiraz Software  
[info@shiraz-software.com](mailto:info@shiraz-software.com)  
[www.shiraz-software.com](http://www.shiraz-software.com)

#### Ticket Details

Ticket ID: 46552  
Department: Web  
Type: Lead  
Status: Closed  
Priority: Low

Support Center: <http://shiraz.helpserve.com>



---

**Subject:** [toosmooth.co.uk] The account "toosmooth" with primary domain "toosmooth.co.uk" is

---

**From:** cPanel for toosmooth on toosmooth. co. uk (cpanel@toosmooth.co.uk)

---

**To:** lorraine32@blueyonder.co.uk; re\_wired@ymail.com;

---

**Date:** Tuesday, 29 November 2016, 9:17

---

The account "toosmooth" with primary domain "toosmooth.co.uk" has reached 90% of its bandwidth limit (6.17 GB/6.84 GB).

Average bandwidth used per day: 217.85 MB  
Projected monthly bandwidth usage: 6.38 GB

At the current rate of usage:

- The account "toosmooth" with primary domain "toosmooth.co.uk" is not expected to exceed their bandwidth limit.

---

The system generated this notice on Tuesday, November 29, 2016 at 9:16:57 AM UTC.

You can disable the "Bandwidth Limits" type of notification through the cPanel interface:  
<https://fiorano.websitewelcome.com:2083/frontend/x3/contact/index.html>

Do not reply to this automated message.



Copyright© 2016 cPanel, Inc.

---

## Attachments

- cpanel-logo-tiny.png (17.91 KB)

**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 30 November 2016 15:14  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Importance:** High

**Attachments:** Formal Complaint dated 24-11-2016.doc; Simon\_Cordell\_authority\_Letter-24-11-2016.doc; Data-Protection-Enfield-Council-24-11-2016.doc

Classification: OFFICIAL

Dear Lorraine,

Thank you for your email. I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress.

The reference number for your complaint is CRM COM 1885.

The deadline for our response to the complaint is 14 December

The team handling the SAR will be in touch with you regarding the file request.

If you have any queries, please contact me or one of my team.

Kind regards,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808

Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 24 November 2016 16:22

**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally Mcternan; Sarah Fletcher; Jackie Gubby

**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

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- Mr Rob Leak Chief Executive Enfield Council

- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

Classification: OFFICIAL

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**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 30 November 2016 15:14  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Importance:** High

**Attachments:** Formal Complaint dated 24-11-2016.doc; Simon\_Cordell\_authority\_Letter-24-11-2016.doc; Data-Protection-Enfield-Council-24-11-2016.doc

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Kind regards,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 24 November 2016 16:22

**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally Mcternan; Sarah Fletcher; Jackie Gubby

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 30 November 2016 15:54  
**To:** 'complaintsandinformation'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
Dear Daniel Ellis

Thank you for the update email and the deadline date for my reply to the complaint.

But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. She does not even know he was under the early intervention team for how this has all had such a large impact on his health they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.

I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Lorraine Cordell

---

**From:** complaintsandinformation [mailto:complaintsandinformation@enfield.gov.uk]  
**Sent:** 30 November 2016 15:14  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Importance:** High

Classification: OFFICIAL

Dear Lorraine,

Thank you for your email. I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress.

The reference number for your complaint is CRM COM 1885.

The deadline for our response to the complaint is 14 December

The team handling the SAR will be in touch with you regarding the file request.

If you have any queries, please contact me or one of my team.

Kind regards,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 24 November 2016 16:22

**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally McTernan; Sarah Fletcher; Jackie Gubby

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---

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**From:** Daniel Ellis [Daniel.Ellis@enfield.gov.uk]  
**Sent:** 01 December 2016 11:21  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Lorraine,

Thanks for the email. I will see what I can do to try and speed things up if possible.

Can you please confirm what number would be best to ring you on? Thanks,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

---

**From:** complaintsandinformation  
**Sent:** 01 December 2016 11:10  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 30 November 2016 15:54  
**To:** complaintsandinformation  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel Ellis

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I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Lorraine Cordell

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**From:** complaintsandinformation [<mailto:complaintsandinformation@enfield.gov.uk>]  
**Sent:** 30 November 2016 15:14  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)



**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Importance:** High

Classification: OFFICIAL

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**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808

Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 24 November 2016 16:22

**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally McTernan; Sarah Fletcher; Jackie Gubby

**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield
- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

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Classification: OFFICIAL

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Classification: OFFICIAL

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---

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Mr Simon Cordell  
109 Burncroft Ave  
Enfield EN3 7JQ  
01/12/2016

OPERATIONAL REFERENCE NO./PTI URN: 01YE0355816 DEFENDANT: Simon CORDELL (D.O.B. 26/01/1981)

Dear A. PARMAR

I am writing this letter due to the letter of discontinuance you sent to my solicitors dated the 15/11/2016.

I asked my solicitors to obtain my custody records for when I was arrested on the 14/08/2016 for Threats to kill, where I was taken to Wood Green Police station as Edmonton police station was closed due to ongoing work being carried out, which has never been supplied by the CPS or police to myself or my acting solicitors before this case was discontinued, for this case I was bailed until the 04/10/2016 as they classed me as unfit for interview.

I was charged on the 05/10/2016 for Section 4 POA for this case. The Office in charge of this case was PC Campbell PC 205732 he was the person that interviewed me for both the case of the 14/08/2016 and the 04/10/2016.

On the 04/10/2016 I was again arrested just before I was due to go to Edmonton Police station for the bail to return for the above case this time for Criminal damage, I was interviewed for both cases by the above named police officer and charged on the 05/10/2016 for both dates the charges where Section 4 POA and Criminal damage I have also asked for the my custody records for the 04/10/2016 and this has also not been supplied to myself or my acting solicitors.

I would still like a copy of the custody records so they can be filed with my paper work and was wondering if you could send me a copy of the custody records for the whole of my detention for the 14/08/2016 and the 04/10/2016 I would be most grateful if this could be done.

I believe custody record no for the 14/08/2016 is 01YD 6024 16 but I am not sure of the custody record no for the 04/10/2016.

I have also never had any paper work for the Criminal damage charge and again would like copies of these and the statement from the person who said I done what I did. As my solicitors was only ever served the paper work for the case for the 14/08/2016.

I like to keep all my paper work on file so without the missing papers work I cannot do this, I believe due to being charged I do have a right to the paper work and would be grateful if this could be sent via this email address, I hope you can help in this matter.

If you cannot help in this matter could you please let me know via this email address [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

Regards

Mr Simon Cordell

**From:** Daniel Ellis [Daniel.Ellis@enfield.gov.uk]  
**Sent:** 01 December 2016 11:21  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Lorraine,

Thanks for the email. I will see what I can do to try and speed things up if possible.

Can you please confirm what number would be best to ring you on? Thanks,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

---

**From:** complaintsandinformation  
**Sent:** 01 December 2016 11:10  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 30 November 2016 15:54  
**To:** complaintsandinformation  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel Ellis

Thank you for the update email and the deadline date for my reply to the complaint.

But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. She does not even know he was under the early intervention team for how this has all had such a large impact on his health they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.

I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Lorraine Cordell

---

**From:** complaintsandinformation [<mailto:complaintsandinformation@enfield.gov.uk>]  
**Sent:** 30 November 2016 15:14  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Importance:** High

Classification: OFFICIAL

Dear Lorraine,

Thank you for your email. I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress.

The reference number for your complaint is CRM COM 1885.

The deadline for our response to the complaint is 14 December

The team handling the SAR will be in touch with you regarding the file request.

If you have any queries, please contact me or one of my team.

Kind regards,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808

Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 24 November 2016 16:22

**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally McTernan; Sarah Fletcher; Jackie Gubby

**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield
- Mr Rob Leak Chief Executive Enfield Council
- Mr Ray James Director of Health, Housing and Adult Social Care
- Ms Sally McTernan Assistant Director Community Housing Services
- Sarah Fletcher Sarah Housing Officer
- Jackie Gubby Housing officer

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---

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 01 December 2016 16:10

**To:** 'London.magistrates@cps.gsi.gov.uk'

**Subject:** RE: PTI URN: 01YE0355816

**Attachments:** Letter-to-CPS-01-12-2016.pdf

Dear A. PARMAR

Please see attached letter is regards to the above case number.

Regards

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 01 December 2016 16:12  
**To:** 'Daniel Ellis'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

Thank you for the reply the number you can contact me on is 07807 333545

Regards

Lorraine

---

**From:** Daniel Ellis [mailto:Daniel.Ellis@enfield.gov.uk]  
**Sent:** 01 December 2016 11:21  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Lorraine,

Thanks for the email. I will see what I can do to try and speed things up if possible.

Can you please confirm what number would be best to ring you on? Thanks,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
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**From:** complaintsandinformation  
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Classification: OFFICIAL

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I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Lorraine Cordell

---

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**Sent:** 30 November 2016 15:14  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Importance:** High

Classification: OFFICIAL

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Kind regards,

**Daniel Ellis**  
**Complaints & Access to Information Officer**  
**Complaints & Access to Information Team**

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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**Sent:** 24 November 2016 16:22  
**To:** [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Chief Executive; Ray James; Sally Mcternan; Sarah Fletcher; Jackie Gubby  
**Subject:** Re: Simon Cordell Formal Complaint 24/11/2016

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- Sarah Fletcher Sarah Housing Officer
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## Lorraine Cordell

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 05 December 2016 21:41  
**To:** 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'  
**Subject:** RE:CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Attachments:** Reply-Letters-From-Council-02-12-12-2016-001.pdf;  
Simon\_Cordell\_authority\_Letter-24-11-2016.pdf



Reply-Letters-Fro Simon\_Cordell\_au  
m-Council-02-... thurity\_Letter...

To Whom It May Concern:

I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated 24/08/2016.

I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.

Regards

Lorraine Cordell

**From:** Joan Ryan MP [joan@joanryan.org.uk]

**Sent:** 05 December 2016 21:41

**To:** lorraine32@blueyonder.co.uk

**Subject:** Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North  
RE:CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Rt. Hon Joan Ryan MP**

## **Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email. I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>. Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)

Thanks again for getting in touch.

Best wishes,

Joan

**Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST. Tel: 0208 804 4543

**Westminster Office:** House of Commons, Westminster, SW1A0AA. Tel: 0207 219 2442

**Web:** [www.joanryan.org.uk](http://www.joanryan.org.uk)

**Twitter:** [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

**Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

--

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Labour Member of Parliament for Enfield North

2640

t: 020 7219 2442 (Westminster) | t: 0208 804 4543 (Enfield North)

e: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) | w: [www.joanryan.org.uk](http://www.joanryan.org.uk)

f: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield) | t: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)



**Lorraine Cordell**

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 05 December 2016 21:41

**To:** 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk';

'joan.ryan.mp@parliament.uk';

'joan@joanryan.org.uk';

'Chief.Executive@enfield.gov.uk';

'ray.james@enfield.gov.uk';

'sally.mcternan@enfield.gov.uk';

'Sarah.Fletcher@enfield.gov.uk';

'Jackie Gubby'

**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Attachments:** Reply-Letters-From-Council-02-12-12-2016-001 .pdf;

Simon\_Cordell\_authority\_Letter-24-11 -2016.pdf



Reply-Letters-Fro Simon\_Cordell\_au  
m-Council-02-... thority\_Letter...

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Regards

Lorraine Cordell

**Lorraine Cordell**

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 08 December 2016 10:12

**To:** 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk';

'joan.ryan.mp@parliament.uk';

'joan@joanryan.org.uk';

'Chief.Executive@enfield.gov.uk';

'ray.james@enfield.gov.uk';

'sally.mcternan@enfield.gov.uk';

'Sarah.Fletcher@enfield.gov.uk';

'Jackie Gubby'

**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Attachments:** Letter-to Council-Dated-08-12-2016.pdf

■?)

Letter-to  
uncil-Dated-08-12

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell

**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 08 December 2016 10:13

**To:** Lorraine Cordell

**Subject:** Automatic reply: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016  
[SEC=OFFICIAL]

## **Rt. Hon Joan Ryan MP**

### **Member of Parliament for Enfield North**

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- Full name
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- Contact telephone number
- Any relevant reference numbers we may need

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Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

#### **Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

#### **Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

---

**Subject:** Re: W8400 001

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Wednesday, 7 December 2016, 13:11

---

Part 1

---

## Attachments

- W8400-001.rar (9.00 MB)

## Lorraine Cordell

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 08 December 2016 10:12  
**To:** 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk';  
'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk';  
'sally.mcternan@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Jackie Gubby'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
**Attachments:** Letter-to Council-Dated-08-12-2016.pdf



Letter-to  
uncil-Dated-08-12

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** alev.cazimoglu@parliament.uk

**Sent:** 12 December 2016 09:19

**To:** lorraine32@blueyonder.co.uk

**Subject:** (Case Ref: JR5802)

Dear Lorraine

Thank you for contacting Joan on behalf of your brother, Simon.

Joan has written to Enfield Council on your behalf and will contact you as soon as she receives a response.

Kind regards,

Alev, on behalf of Joan Ryan MP  
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)  
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:  
House of Commons, London, SW1A 0AA  
T: 0207 219 2442

Constituency Office:  
542 Hertford Road, Enfield, EN3 5ST  
T: 0208 804 4543

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 12 December 2016 11:11

**To:** 'alev.cazimoglu@parliament.uk'

**Subject:** RE: (Case Ref: JR5802)

Dear Alev

Thank you for the update but there is 3 formal complaints to Enfield Council for the lack of doing nothing in regards to this issue i have had not calls back no information if they are dealing with the main issue which at this time is to move my son and keep geting put off all the time.

The dates i sent the formal complaints which was also CC into Joan was

24/11/2016

05/12/2016

08/12/2016

All of these emails were CC to Joan

Enfield Council is leaving my Son not my Brother in a nightmare this has been ongoing since 2014 and Enfield Council has done nothing to address any issues and also did not reply to any of the complaints that was put in around that time which i still have all the emails i just don't have the dates of all the calls that was made in 2014 / 2015 about this.

I am so upset that i have had to find the details of all the high up people in the council and CC all including Joan into the last 3 emails i should not have had to do this.

I am most grateful that a letter has been sent to Enfield Council from Joan but this needs addressing ASAP as my Son's Heath has gone downhill so far due to what he is living with he is not being allowed to sleep and this is not helping his heath and i am very worried.

Regards

Lorraine Cordell

---

**From:** alev.cazimoglu@parliament.uk [mailto:alev.cazimoglu@parliament.uk]

**Sent:** 12 December 2016 09:19

**To:** lorraine32@blueyonder.co.uk

**Subject:** (Case Ref: JR5802)

Dear Lorraine

Thank you for contacting Joan on behalf of your brother, Simon.

Joan has written to Enfield Council on your behalf and will contact you as soon as she receives a response.

Kind regards,

Alev, on behalf of Joan Ryan MP  
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)

e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

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**To:** lorraine32@blueyonder.co.uk

**Subject:** (Case Ref: JR5802)

Dear Lorraine

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t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)  
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Westminster Office:  
House of Commons, London, SW1A 0AA  
T: 0207 219 2442

Constituency Office:  
542 Hertford Road, Enfield, EN3 5ST  
T: 0208 804 4543

**From:** Joan Ryan MP [joan@joanryan.org.uk]

**Sent:** 13 December 2016 13:30

**To:** lorraine32@blueyonder.co.uk

**Subject:** Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North Re: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

**Rt. Hon Joan Ryan MP**

## **Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email. I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>. Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)

Thanks again for getting in touch.

Best wishes,

Joan

**Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST. Tel: 0208 804 4543

**Westminster Office:** House of Commons, Westminster, SW1A0AA. Tel: 0207 219 2442

**Web:** [www.joanryan.org.uk](http://www.joanryan.org.uk)

**Twitter:** [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

**Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)

--

Best wishes,

Joan

**Rt. Hon Joan Ryan MP**

**Labour Member of Parliament for Enfield North**

t: 020 7219 2442 (Westminster) | t: 0208 804 4543 (Enfield North)

e: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) | w: [www.joanryan.org.uk](http://www.joanryan.org.uk)

f: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield) | t: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

**Lorraine Cordell**

---

**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 13 December 2016 11:32  
**To:** [njoan@joanryan.org.uk](mailto:njoan@joanryan.org.uk);  
[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk);  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk);  
Chief Executive; Sarah Fletcher  
**Cc:** Lemmy Nwabuisi; Sally McTernan; Ray James  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL Dear  
Lorraine,

Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint.

Those teams will be working closely together after the meeting on Thursday to provide our response.

Due to the complexity of the case, we are likely to need some more time to supply you with the response, although we will try and provide it to you as soon as we can - hopefully before the Christmas break.

If I have any further news for you, I will try and let you know.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808 Email:  
daniel.ellis@enfield.gov.uk Website:  
www.enfield.gov.uk -----Original  
Message-----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 December 2016 10:12  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi  
<Lemmy.NWABUISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk;  
Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James  
<ray.james@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher  
<Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk> Subject: RE: CRM COM 1885  
Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell Classification: OFFICIAL [Campaign]  
<<http://new.enfield.gov.uk/connected>>

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---

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**Lorraine Cordell**

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**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 13 December 2016 11:32  
**To:** [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk);  
[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk);  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk);  
Chief Executive; Sarah Fletcher  
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Classification: OFFICIAL Dear  
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Those teams will be working closely together after the meeting on Thursday to provide our response.

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If I have any further news for you I will try and let you know.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808 Email:  
[daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk) Website:  
[www.enfield.gov.uk](http://www.enfield.gov.uk) ----- Original  
Message -----

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 08 December 2016 10:12  
**To:** Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; Lemmy Nwabuisi  
<[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk);  
Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Ray James  
<[ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)>; Sally McTernan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; Sarah Fletcher  
<[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>; Jackie Gubby <[Jackie.Gubby@enfield.gov.uk](mailto:Jackie.Gubby@enfield.gov.uk)> Subject: RE: CRM COM 1885  
Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

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Regards

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**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 13 December 2016 11:32  
**To:** [njoan@joanryan.org.uk](mailto:njoan@joanryan.org.uk);  
[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk);  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk);  
Chief Executive; Sarah Fletcher  
**Cc:** Lemmy Nwabuisi; Sally McTernan; Ray James  
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Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808 Email:  
daniel.ellis@enfield.gov.uk Website:  
www.enfield.gov.uk -----Original  
Message-----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 December 2016 10:12  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi  
<Lemmy.NWABUISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk;  
Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James  
<ray.james@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher  
<Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk> Subject: RE: CRM COM 1885  
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**Lorraine Cordell**

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 December 2016 13:16  
**To:** 'complaintsandinformation'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

Thank you for the update but why has this taken so long to arrange? if you knew the senior Manager within the Housing Neighbourhood Team was going to be needed to address this then why was this not already started?

My son is being left in a situation he should not be with no update as to if the housing is doing anything at all to address moving him. I think my son has already suffered enough which has caused his health to go downhill and this cannot be allowed to go on any longer.

Will I also be invited to go to this meeting to see what is being said about my son and what will be done after all this meeting is about my son so feel someone with my son's interest should be there. As so far it seems everything is being blamed on my son when my son has done nothing wrong.

I do know there are issues that do need to be addressed but leaving my son in a place he does not feel safe in and has suffered since 2014 is not acceptable.

Also, I still have not heard anything from the people that are meant to be dealing with the subject access request. I am not sure if a payment will be needed to process this or if not, if the data has started to be processed so I will get all data. Could you please update to this?

Regards

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**From:** complaintsandinformation [mailto:complaintsandinformation@enfield.gov.uk]  
**Sent:** 13 December 2016 11:32  
**To:** joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sarah Fletcher  
**Cc:** Lemmy Nwabuisi; Sally McTernan; Ray James  
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If I have any further news for you I will try and let you know.

Kind regards,

Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808

Email: daniel.ellis@enfield.gov.uk

Website: www.enfield.gov.uk

-----Original Message-----

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 08 December 2016 10:12

To: Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James <ray.james@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk>  
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

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Classification: OFFICIAL

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---

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**Lorraine Cordell**

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 December 2016 13:30  
**To:** 'joan.ryan.mp@parliament.uk';  
'joan@joanryan.org.uk';  
'alev.cazimoglu@parliament.uk'  
**Subject:** FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Joan

Your Ref: (Case Ref: JR5802)

I am forwarding this email to you as i got a reply today from Enfield Council from Daniel Ellis, Complaints & Access to Information Officer Complaints & Access to Information Team.

As you will see I have made a reply to his email with some things i wanted updated on I have not had a reply to my email to him yet.

I feel that Enfield Council has had long enough to address some of the thing why would it take this long to arrange a meeting and only just start to discuss the issues in all the formal complaint letters that have been sent.

My son is being let in a situation that is affecting his heath due to what is going on and it seems once again he is just getting left with nothing being done and they have only just started to discuss this.

Could you please try and help in this matter as the longer this is just being left by Enfield Council the more my Son heath is suffering. I have forwarded you all the formal complaint letters via email that have been sent to Enfield Council.

If you could reply to this, I would be most grateful

Regards

Lorraine

----- Original Message -----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 December 2016 13:16  
**To:** 'complaintsandinformation'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

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Lorraine Cordell

-----Original Message-----

From: complaintsandinformation [mailto:complaintsandinformation@enfield.gov.uk]  
Sent: 13 December 2016 11:32  
To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk;  
Chief Executive; Sarah Fletcher  
Cc: Lemmy Nwabuisi; Sally Mcternan; Ray James  
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Classification: OFFICIAL  
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Email: daniel.ellis@enfield.gov.uk  
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Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

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Regards

Lorraine Cordell  
Classification: OFFICIAL  
[Campaign] <<http://new.enfield.gov.uk/connected>>

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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 13 December 2016 13:30

**To:** Lorraine Cordell

**Subject:** Automatic reply: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016  
[SEC=OFFICIAL]

## **Rt. Hon Joan Ryan MP**

### **Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

#### **Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

#### **Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**Lorraine Cordell**

---

**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 14 December 2016 11:31  
**To:** Lorraine Cordell;  
joan.ryan.mp@parliament.uk;  
joan.ryan.mp@parliament.uk  
Chief Executive; Sally McTernan;  
alev.cazimoglu@parliament.uk  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]  
Classification: OFFICIAL

Dear Lorraine,

At this point in the complaints process, it is an internal meeting for Council Staff to promote a co-ordinated approach between different teams to your complaint.

I cannot comment further on your complaint at the moment but I have asked for your Subject Access Request to be processed as soon as possible.

I am sorry the complaint will take a little longer than usual, but we would appreciate your continued patience while we investigate.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints  
& Access to Information Team

Phone: 020 8379 2808  
Email: daniel.ellis@enfield.gov.uk  
Website: www.enfield.gov.uk

----- Original Message -----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 14 December 2016 11:20  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; complaintsandinformation <complaintsandinformation@enfield.gov.uk>; joan.ryan.mp@parliament.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; alev.cazimoglu@parliament.uk  
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It does seem Enfield Council is more worried over the formal complaints than removing the situation my son has been left in. which as said it is affecting his health. I cannot understand why nothing is being done and more time is being asked for yet no updates given to the situation my son is being left in. Or is it the case nothing is going to be done to move my son and he is just going to be left where he is to suffer even more?

I would be most grateful for an update.

Regards

Lorraine

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 13 December 2016 13:16

To: 'complaintsandinformation'

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

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Lorraine Cordell

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From: complaintsandinformation

[mailto:complaintsandinformation@enfield.gov.uk]

Sent: 13 December 2016 11:32

To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk;

Chief Executive; Sarah Fletcher

Cc: Lemmy Nwabuisi; Sally Mcternan; Ray James

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

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Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint.

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If I have any further news for you I will try and let you know.

Kind regards,

Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808  
Email: daniel.ellis@enfield.gov.uk  
Website: www.enfield.gov.uk

-----Original Message-----

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
Sent: 08 December 2016 10:12  
To: Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James <ray.james@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk>  
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell  
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<http://www.enfield.gov.uk>

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**Lorraine Cordell**

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 14 December 2016 11:20

**To:** 'Daniel Ellis'; 'complaintsandinformation';

'joan.ryan.mp@parliament.uk';

'joan.ryan.mp@parliament.uk';

'Chief.Executive@enfield.gov.uk';

'sally.mcternan@enfield.gov.uk';

'alev.cazimoglu@parliament.uk'

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Sent: 13 December 2016 11:32  
To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sarah Fletcher  
Cc: Lemmy Nwabuisi; Sally Mcternan; Ray James  
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL

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Kind regards,

Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808

Email: daniel.ellis@enfield.gov.uk

Website: www.enfield.gov.uk

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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 14 December 2016 11:20

**To:** Lorraine Cordell

**Subject:** Automatic reply: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016  
[SEC=OFFICIAL]

## **Rt. Hon Joan Ryan MP**

### **Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

#### **Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

#### **Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

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**Lorraine Cordell**

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**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 14 December 2016 11:31  
**To:** Lorraine Cordell;  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk);  
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Dear Lorraine,

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I cannot comment further on your complaint at the moment but I have asked for your Subject Access Request to be processed as soon as possible.

I am sorry the complaint will take a little longer than usual, but we would appreciate your continued patience while we investigate.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer  
Complaints & Access to Information Team

Phone: 020 8379 2808  
Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  
Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

--- Original Message ---

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**To:** Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; complaintsandinformation <[complaintsandinformation@enfield.gov.uk](mailto:complaintsandinformation@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; [alev.cazimoglu@parliament.uk](mailto:alev.cazimoglu@parliament.uk) Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

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Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808  
Email: daniel.ellis@enfield.gov.uk  
Website: www.enfield.gov.uk

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 14 December 2016 13:17

**To:** 'complaintsandinformation'

**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

Will the internal meeting have minutes taken? As I have asked for minutes to be taken?

And I do understand about the issues of complaint but surely, I should be able to get an update as to whether anything is being done in regards to moving my son out of this situation. How can Enfield Council leave it like this with nothing being done knowing someone is living in a situation he should not be and no one from Enfield Council has said if anything is being done?

Regards

Lorraine

----- Original Message -----

**From:** complaintsandinformation [mailto:complaintsandinformation@enfield.gov.uk]

**Sent:** 14 December 2016 11:31

**To:** Lorraine Cordell; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sally McTernan; alev.cazimoglu@parliament.uk

**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL Dear  
Lorraine,

At this point in the complaints process, it is an internal meeting for Council Staff to promote a co-ordinated approach between different teams to your complaint.

I cannot comment further on your complaint at the moment but I have asked for your Subject Access Request to be processed as soon as possible.

I am sorry the complaint will take a little longer than usual, but we would appreciate your continued patience while we investigate.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints  
& Access to Information Team

Phone: 020 8379 2808

Email: daniel.ellis@enfield.gov.uk

Website: www.enfield.gov.uk

----- Original Message -----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 14 December 2016 11:20

**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; complaintsandinformation <complaintsandinformation@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; alev.cazimoglu@parliament.uk Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

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I would be most grateful for an update.

Regards

Lorraine

-----Original Message-----

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 13 December 2016 13:16

To: 'complaintsandinformation'

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

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[mailto:complaintsandinformation@enfield.gov.uk]

Sent: 13 December 2016 11:32

To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk;  
Chief Executive; Sarah Fletcher

Cc: Lemmy Nwabuisi; Sally McTernan; Ray James

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

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Kind regards,

Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808

Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

-----Original Message-----

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 08 December 2016 10:12

To: Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; Lemmy Nwabuisi <[Lemmy.NWABUIISI@enfield.gov.uk](mailto:Lemmy.NWABUIISI@enfield.gov.uk)>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Ray James <[ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)>; Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; Sarah Fletcher <[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>; Jackie Gubby <[Jackie.Gubby@enfield.gov.uk](mailto:Jackie.Gubby@enfield.gov.uk)>  
Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

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Classification: OFFICIAL

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---

**Subject:** RE: Here Company

---

**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Thursday, 15 December 2016, 14:37

---

Here you wont give in till i stop and do what you want I think you could have used that other email mail or something to do the company but takes to long to search.

Please start to deal with things Simon as you can't keep calling me asking me to get data things and drop what i am doing so i can deal with what you need it should be backed up and saved and put in the correct place.

Yet you say i do shit for you.

---

## Attachments

- TooSmooth-Reg-company-docs.pdf (6.50 MB)



**Lorraine Cordell**

---

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 20 December 2016 10:36  
**To:** 'complaintsandinformation'  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

I was wondering if there was any update as I have not heard anything as of yet could you let me know please.

Regards

Lorraine

----- Original Message -----

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**Sent:** 14 December 2016 11:31  
**To:** Lorraine Cordell; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive; Sally McTernan; alev.cazimoglu@parliament.uk  
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**From:** Concetta Nobile [Concetta.Nobile@enfield.gov.uk]  
**Sent:** 21 December 2016 13:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

## IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. [Click here to get connected.](#)



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**Sent:** 21 December 2016 13:03

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Please reply to: Geoffrey Mann

Ms Lorraine Cordell

**Sent via Email**

E-mail: geoffrey.mann@enfield.gov.uk

My Ref : COM 1885

Your Ref:

Date : 22<sup>nd</sup> December 2016

Dear Ms Cordell,

**Re: Mr Simon Cordell - 109 Burncroft Avenue - COM 1885.**

I write with reference to your letters of complaint dated 24<sup>th</sup> November 2016 copies of which were received via email on 24<sup>th</sup> November 2016, 5<sup>th</sup> December 2016 and 8<sup>th</sup> December 2016.

I will respond to the issues you raised as follows;

**1. Anti-Social Behaviour Order**

We are aware that the police applied for an Anti-Social Behaviour Order (ASBO) which was granted on 4<sup>th</sup> August 2015 against your son in relation to activities that happened at locations away from Burncroft Avenue. We are aware that your son is appealing against the ASBO and we are therefore unable to comment further.

**2. CCTV**

We can confirm that a letter was sent to your son by Sarah Fletcher, Neighbourhood Officer on 18<sup>th</sup> November 2016 giving him until 25<sup>th</sup> November 2016 to remove the CCTV that he had installed on the internal communal door leading to flats 109 and 111 Burncroft Avenue and facing towards the main door of the block. We can also confirm that another letter was sent to him on 29<sup>th</sup> November 2016 by Lemmy Nwabuisi, Anti-Social Behaviour Officer in relation to complaints received from your son's neighbours concerning the CCTV. This matter

concerns a breach of tenancy conditions and will be addressed separately from this complaint.

### **3. Allegations of Anti-Social Behaviour**

You referred to alleged issues that your son was having with his neighbours; however, you did not specify which neighbours and or provide a specific time frame when these complaints were made. We have checked our records since 4<sup>th</sup> August 2015 and found two records of telephone complaints received from your son. One on 20<sup>th</sup> August 2015 and again on 26<sup>th</sup> January 2016 which related to noise and the issues he was having with a neighbour. These concerns were dealt with at the time by relevant officers.

We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on 4<sup>th</sup> August 2015. However, our records show that since your son's tenancy began on 14<sup>th</sup> August 2006, there has been at least one previous complaint against your son from another neighbour prior to the ASBO.

We are aware of the alleged incident that happened on 4<sup>th</sup> October 2016 as this was reported to us and this will be addressed separately as part of ongoing Anti-Social Behaviour investigations.

We note your comments regarding the police and must advise that you take up any issues with the Independent Police Complaints Commission. We also note your comment regarding an alleged incident on 14<sup>th</sup> August 2016. This was not reported to the Council and should be a matter for the police. We note your comment that your son is scared to go home due to the alleged issues with his neighbours.

Regarding the allegations of ASB against your son and the issues regarding his dog, we note your comment that you do not think it is justified to attend the meeting with Lemmy Nwabuisi prior to your formal complaint being addressed. We note your comment that you have been advised by a solicitor to wait for the SAR. We also note your comments

in relation to the letter sent by Lemmy Nwabuisi on 29<sup>th</sup> November 2016 regarding reports of anti-social behaviour made against your son by his neighbours and that you will address these once the SAR is received. Please note that these allegations are serious breaches of tenancy conditions and will be addressed separately as part of an ongoing investigation. We have attempted to meet with your son to discuss the allegations made against him and give him the opportunity to respond. It is important that these issues are addressed and another meeting will be arranged to facilitate this in due course.

**4. Subject Access Request (SAR)**

The SAR that you have submitted is being responded to separately in accordance with required timescales.

**5. Communications**

We are aware that you left messages for Sarah Fletcher on three occasions between 16 and 21 November 2016 and she was not available at these times. We confirm that she spoke directly with Mr Simon Cordell by telephone on 22<sup>nd</sup> November 2016.

**6. Housing Options**

As a single resident living in a one-bedroom property, the Council considers that your son is suitably housed. We do not have sufficient evidence in relation to your son's allegations of anti-social behaviour against his neighbours to be able to refer him for a transfer on the housing register.

He can make an online application himself to be placed on the housing register by visiting the Council Housing pages of the Enfield Council website at [www.enfield.gov.uk](http://www.enfield.gov.uk). His eligibility for transfer will then be assessed by the Housing Options team in accordance with Council policy and they will advise whether his application is accepted.

Alternative options to move are available to him through the mutual exchange scheme, where tenants are able to swap their home with another tenant, and the fresh start scheme, where tenants can be supported in moving to a private rented home. Further information can be found online using the URLs below:

[www.homeswapper.co.uk](http://www.homeswapper.co.uk)

[https://www.enfield.gov.uk/forms/form/203/fresh\\_start\\_scheme](https://www.enfield.gov.uk/forms/form/203/fresh_start_scheme)

If you wish to discuss this matter please do not hesitate to contact me. Please note that I  
away from the office and will be returning on Tuesday 3<sup>rd</sup> January 2017.

Yours Sincerely\_



Geoffrey Mann  
Neighbourhood Manager

**IMPORTANT** - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many  
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**[www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected)**



# HEALTH ASSESSMENT ADVISORY SERVICE

PS04839/007884/1/2

Mr SIMON P CORDELL  
109 BURNCROFT AV  
ENFIELD  
MIDDX  
EN3 7JQ

35800/50

40230

Office address: WEMBLEY  
CENTRE FOR HEALTH AND DISABILITY  
ASSESSMENTS  
WEMBLEY ASC  
1 OLYMPIC WAY  
WEMBLEY  
HA9 0NP

Appointments **0800 2888777**  
help desk: If you have a textphone you can dial 18001  
followed by the number shown above.

Reference: **JH653811D**

Date: **28th December 2016**

## Your appointment for an assessment with a healthcare professional

Dear **Mr Cordell**,

We have been asked by the Department for Work and Pensions (DWP) to carry out an assessment in relation to your benefit claim. We have arranged an appointment for you at:

**1:00 pm on Friday 27th January 2017**

at:

**Highgate Assessment Centre**

Centre For Health And Disability Assessments, 1st Floor, 1 Elthorne Road,  
Upper Holloway, London, N19 4AL

**It is important that you attend this assessment. If you don't attend, your benefit may be affected.** If you are unable to attend, or if you will need any help whilst you are at the assessment centre, please inform the appointments help desk on **0800 2888777** as soon as possible.

Please only contact the appointments helpdesk in connection with your appointment. If you want to discuss your benefit claim, or if you would like more information about why you need an assessment, please contact the Department for Work and Pensions (DWP) office that deals with your claim.

**Please arrive 10 minutes before your appointment time. You should bring this letter and proof of your identity with you. If you have any medical reports that you wish us to see, please also bring them with you. For example, this could be a medical report from your doctor, consultant or support worker.**

We have enclosed a leaflet containing important information about what to bring to the assessment and how to claim expenses. We have also enclosed a map and directions explaining how to get to the assessment centre.

Yours sincerely,

Centre for Health and Disability Assessments



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 December 2016 17:00  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]  
Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about myself.

The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council

All that were put in for Enfield Council to address this would include all comments made on any such report such as i have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax.

Any complaints that have been put in about me this would include any neighbours or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.

As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]  
**Sent:** 21 December 2016 13:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

2695

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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**From:** Geoffrey Mann [Geoffrey.Mann@enfield.gov.uk]  
**Sent:** 22 December 2016 17:45  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation  
**Subject:** confidential [SEC=OFFICIAL]

**Attachments:** COM 1885.pdf

Classification: OFFICIAL

Dear Ms Cordell

Please find attached a copy of our response to your complaint on behalf of your son.

Yours sincerely

Geoff Mann  
Neighbourhood Team Manager  
Council Housing  
Regeneration and Environment Department  
Enfield Council  
36-44 South Mall  
London  
N9 OTN

Tel: 0208 379 8264

Fax: 020 8884 0069

Email: [Geoffrey.mann@enfield.gov.uk](mailto:Geoffrey.mann@enfield.gov.uk)

Classification: OFFICIAL



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Mr Simon Cordell

109 Burncroft Avenue  
Enfield  
En3 7jq

Please reply to: Lemmy Nwabuisi

Anti-Social Behaviour Team  
Community Safety Unit  
B Block North  
Civic Centre  
Enfield EN1 3XA  
E-mail: [lemmy.nwabuisi@enfield.gov.uk](mailto:lemmy.nwabuisi@enfield.gov.uk) My Ref:  
Your Ref:  
Date: 29 December 2016

Dear Mr Cordell,

**Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour**

I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours.

The reports include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4<sup>th</sup> October 2016, you banged on your ceiling and you later started to bang and kick at your neighbour's door. It is alleged that you were very aggressive and was shouting through your neighbour's door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up.

It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours. Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy.

If these allegations are true, they are in breach of the following terms and conditions of your Tenancy Agreement:

Ian Davis  
Director - Regeneration  
Environment Enfield  
Council Civic Centre,  
Silver Street Enfield  
EN1 3XY

EQUALITY  
FRAMEWORK  
FOR LOCAL  
GOVERNMENT  
EXCELLENT

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

© If you need this document in another language or format contact the service using the details above.

### 2.2.1 Anti-social behaviour, nuisance and noise disturbance.

We will consider all legal remedies available to us to deal with anti-social behaviour, domestic abuse, harassment, rate crime, nuisance, gang activity and other criminal activity where this is supported by sufficient evidence.

If we take legal action, we will ask the court to give us an order against you for the legal costs we have incurred.

**Condition 10.** You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social.

**Condition 11.** You must install any radio and/or video equipment or carry out any physical measures to respond to any nuisance or anti-social behaviour which you are suffering from without first consulting us.

### 2.2.3 Harassment and hate crime.

**Condition 16.** You must not harass or threaten to harass anyone because of their age, colour, culture, disability, ethnic origin, gender, gender reassignment, HIV status, nationality, race, religion, sexual orientation or for any reason.

### 2.2.6 Other unacceptable behaviour

**Condition 21.** You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the police.

### 2.15 Pet(s) and animal(s)

**Condition 76.** You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit, hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality.

**Condition 81.** If your pet(s) or animal(s) is/are causing a nuisance, annoyance or disturbance to others, or is/are being treated inappropriately or cruelly, we

will take action and give written notice asking you to remove it/them from your home.

It is very important that we meet with you to discuss these very serious allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield,

EN1 3XY at 2pm on Tuesday, 6<sup>th</sup> December 2016 to discuss this matter.

Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.

Yours Sincerely

Lemmy Nwabuisi ASB Team

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 04 January 2017 15:14  
**To:** 'London.magistrates@cps.gsi.gov.uk'  
**Subject:** FW: RE: PTI URN: 01YE0355816

**Attachments:** Letter-to-CPS-01-12-2016.pdf  
Dear A Parmar

I wrote and email to you on the 12/010/2016 with the attached letter asking for some information and I have not had a reply back from you about the missing paperwork I or my solicitors was never given would it please be possible for you to get back to me with the missing paperwork that has never been seen, i have attached the document sent to you in November 2016 please see attached i have also spoken to someone yesterday who said they would deal with obtaining the missing information that I have asked for.

Regards

Simon Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 01 December 2016 16:10  
**To:** 'London.magistrates@cps.gsi.gov.uk'  
**Subject:** RE: PTI URN: 01YE0355816

Dear A. PARMAR

Please see attached letter is regards to the above case number.

Regards

**From:** enquiries@ipcc.gsi.gov.uk  
**Sent:** 04 January 2017 22:45  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Appealing against police investigation  
Thank you.

Your completed form has been submitted to the IPCC and you will be contacted in due course.

If you need to speak to a member of staff please use the contact details below.

Regards,

Independent Police Complaints Commission

Tel: 0300 020 0096 (press 1 at prompt)

Text relay: 18001 0300 020 0096

Email: enquiries@ipcc.gsi.gov.uk

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Si-DWP-Assessment-New.pdf; Simon-Licence-Front-Back.pdf

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 December 2016 17:00  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

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The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

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As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards



Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]  
**Sent:** 21 December 2016 13:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

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Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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---

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Si-DWP-Assessment-New.pdf; Simon-Licence-Front-Back.pdf

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 December 2016 17:00  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

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As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]  
**Sent:** 21 December 2016 13:03  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

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Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 12:02  
**To:** 'Dionne.grant@enfield.gov.uk'  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Si-DWP-Assessment-New.pdf; Simon-Licence-Front-Back.pdf  
Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

Thank you for your email. I will be back in the office on Monday

My emails are not being monitored during my absence. I will respond as soon as possible following my return to work.

For any urgent matters which cannot wait until then, please contact [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk).

I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
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Regards

Simon Cordell

Lorraine Cordell

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**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]

**Sent:** 21 December 2016 13:03

**To:** lorraine32@blueyonder.co.uk

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

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- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Many thanks for your email below. I am sorry to hear you did not receive a reply back to your email of 22<sup>nd</sup> December.

I confirm that the documents you have provided are satisfactory and your subject access request should be progressed. Concetta will be back in the office on Monday so I will ensure to follow up matters with her then and will also ask her to make contact with you directly.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 13 January 2017 12:02  
**To:** Dionne Grant  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

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Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 11:54

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 December 2016 17:00

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

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As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
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39 London Road  
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0208 379 3035

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---

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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 18:48  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Thank you for your further email Ms Cordell.

We cannot progress a subject access request without first verifying the identity of a requestor so the response timescale does not start until we receive all necessary documentation which includes proof of ID.

I understand that you would urgently like to receive the information and we will provide this to you as soon as possible. When Concetta returns, I will be requesting a specific update on your case to check progress on matters and get a better understanding of the timescale for your response so please be assured this will be looked into further and we will come back to you shortly.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806

Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 January 2017 14:00  
**To:** Dionne Grant  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Thank you for the reply, as this request was put in on the 24/11/2016 you are 10 days overdue and I do need this data as soon as possible so if this can be done i would be most grateful.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [<mailto:Dionne.Grant@enfield.gov.uk>]  
**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 12:02

**To:** Dionne Grant

**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

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Lorraine Cordell

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**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]  
**Sent:** 21 December 2016 13:03  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

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Yours sincerely,

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Complaints and Access to Information - Gateway Services  
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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 12:02  
**To:** 'Dionne.grant@enfield.gov.uk'  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Si-DWP-Assessment-New.pdf; Simon-Licence-Front-Back.pdf  
Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

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Regards

Lorraine Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

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**Sent:** 22 December 2016 17:00  
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**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

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Simon Cordell

Lorraine Cordell

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**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]

**Sent:** 21 December 2016 13:03

**To:** lorraine32@blueyonder.co.uk

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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**Sent:** 13 January 2017 13:55  
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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 11:54

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 December 2016 17:00

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about myself.

The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council

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All my housing benefit and anything to do with my rent account and council Tax.

Any complaints that have been put in about me this would include any neighbours or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.



As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]  
**Sent:** 21 December 2016 13:03  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

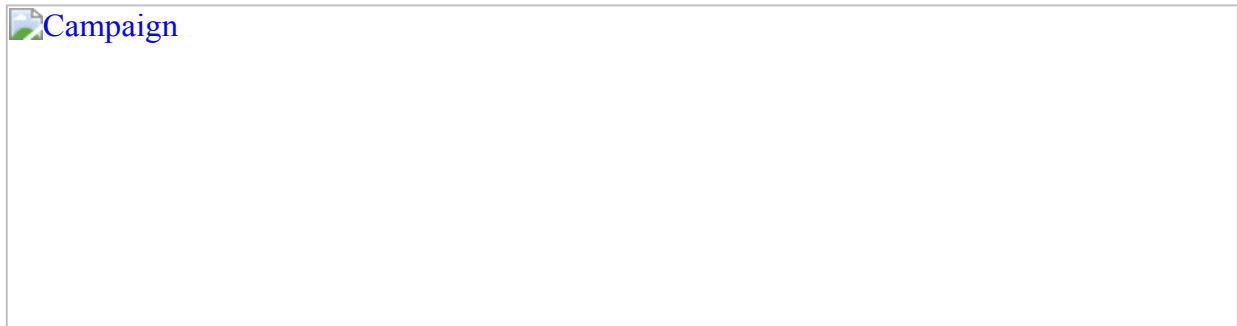
Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 14:00  
**To:** 'Dionne Grant'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]  
Dear Dionne Grant

Thank you for the reply, as this request was put in on the 24/11/2016 you are 10 days overdue and I do need this data as soon as possible so if this can be done i would be most grateful.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Many thanks for your email below. I am sorry to hear you did not receive a reply back to your email of 22<sup>nd</sup> December.

I confirm that the documents you have provided are satisfactory and your subject access request should be progressed. Concetta will be back in the office on Monday so I will ensure to follow up matters with her then and will also ask her to make contact with you directly.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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\*THINK BEFORE YOU PRINT\*

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 12:02  
**To:** Dionne Grant  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

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For any urgent matters which cannot wait until then, please contact [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk).

I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

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**Sent:** 13 January 2017 11:54  
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**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

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Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 18:48  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Thank you for your further email Ms Cordell.

We cannot progress a subject access request without first verifying the identity of a requestor so the response timescale does not start until we receive all necessary documentation which includes proof of ID.

I understand that you would urgently like to receive the information and we will provide this to you as soon as possible. When Concetta returns, I will be requesting a specific update on your case to check progress on matters and get a better understanding of the timescale for your response so please be assured this will be looked into further and we will come back to you shortly.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806

Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 January 2017 14:00  
**To:** Dionne Grant  
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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 12:02

**To:** Dionne Grant

**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

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**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

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Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Yours sincerely,

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 19:47  
**To:** 'Dionne Grant'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]  
Dear Dionne Grant

I requested this as said on the 24/11/2016 and i did not get a reply about the ID that was needed until the 21/12/2016, I wrote back on the 22/12/2016 asking about the ID due to what was written in the email from Concetta, but before this Daniel Ellis repeatedly asked for contract to be made with me about my request as he was over seeing my complaint. As said above this did not happen until the 21/12/2016.

I do not understand why I will need to wait longer for my request when it was not down to me as to the delay.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 18:48  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 January 2017 12:02  
**To:** Dionne Grant  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]



Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

Thank you for your email. I will be back in the office on Monday

My emails are not being monitored during my absence. I will respond as soon as possible following my return to work.

For any urgent matters which cannot wait until then, please contact [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk).

I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 13 January 2017 11:54  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 22 December 2016 17:00  
**To:** 'Concetta Nobile'  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about myself.

The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council

All that were put in for Enfield Council to address this would include all comments made on any such report such as i have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax.

Any complaints that have been put in about me this would include any neighbours or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.

As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 16 January 2017 15:20  
**To:** Lorraine Cordell  
**Cc:** Concetta Nobile  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Thank you for your email below. I am sorry for the delay in progressing your case. Unfortunately we are dealing with a lot of requests at the moment and this has contributed to our delay. I am also sorry that this was not explained to you at the time when we initially made contact on 21<sup>st</sup> December. Ordinarily there is a £10 fee payable for dealing with such requests however in your case we will not be applying this charge because of the delay you have experienced.

I can confirm that we are now progressing with your request and Concetta is the allocated officer dealing with matters. I have also raised matters with Concetta today and she is currently reviewing your case and will be contacting you directly. I have also copied Concetta into this email for reference.

I hope this helps to clarify matters further and we thank you for your patience during this time.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: Dionne.grant@enfield.gov.uk

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 13 January 2017 19:47  
**To:** Dionne Grant  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

I requested this as said on the 24/11/2016 and i did not get a reply about the ID that was needed until the 21/12/2016, I wrote back on the 22/12/2016 asking about the ID due to what was written in the email from Concetta, but before this Daniel Ellis repeatedly asked for contract to be made with me about my request as he was over seeing my complaint. As said above this did not happen until the 21/12/2016.

I do not understand why I will need to wait longer for my request when it was not down to me as to the delay.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [<mailto:Dionne.Grant@enfield.gov.uk>]

**Sent:** 13 January 2017 18:48

**To:** Lorraine Cordell

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Thank you for your further email Ms Cordell.

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I understand that you would urgently like to receive the information and we will provide this to you as soon as possible. When Concetta returns, I will be requesting a specific update on your case to check progress on matters and get a better understanding of the timescale for your response so please be assured this will be looked into further and we will come back to you shortly.

Kind regards

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Statutory Complaints Manager - Gateway Services  
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Thomas Hardy House  
39 London Road  
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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 14:00

**To:** Dionne Grant

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Thank you for the reply, as this request was put in on the 24/11/2016 you are 10 days overdue and I do need this data as soon as possible so if this can be done i would be most grateful.

Regards

**From:** Dionne Grant [<mailto:Dionne.Grant@enfield.gov.uk>]  
**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Many thanks for your email below. I am sorry to hear you did not receive a reply back to your email of 22<sup>nd</sup> December.

I confirm that the documents you have provided are satisfactory and your subject access request should be progressed. Concetta will be back in the office on Monday so I will ensure to follow up matters with her then and will also ask her to make contact with you directly.

Kind regards

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Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
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**Sent:** 13 January 2017 12:02  
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I do get an auto reply which says

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2752

I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 11:54

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 December 2016 17:00

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

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The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

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If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.



As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

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We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

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Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

2754

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**From:** !NorthCasework [NorthCasework@ipcc.gsi.gov.uk]  
**Sent:** 16 January 2017 11:25  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** IPCC - Appeal Acknowledgement - 2015/049718

**Attachments:** Mr Benjamin Acknowledgement Letter.docx  
Our Reference No: 2015/049718  
Force Reference No: PC/2108/15

Dear Mr Benjamin & Ms Cordell,

Thank you for your email dated 15 January 2017, in which you request whether we have a reference number for your appeal. I can confirm your appeal was processed onto our system on 05 January 2017 and an acknowledgement letter sent the same day (attached for your reference).

Please note we have received all relevant information required from the Metropolitan Police Service in order to review your appeal. I note however that you are completing your full appeal grounds to be considered as part of your appeal. We advise that to ensure this information is considered by the casework manager upon allocation, that you send your full appeal grounds in within 7 days of this email (i.e. by **23 January 2017**). I have made a note on the case for the appeal not to be considered prior to this date.

Yours sincerely,

**James Bromley**  
**Casework Administrator**  
**Independent Police Complaints Commission (IPCC)**  
PO Box 473  
Sale  
M33 0BW  
Tel: 0161 246 8502  
Email: [northcasework@ipcc.gsi.gov.uk](mailto:northcasework@ipcc.gsi.gov.uk)  
[www.ipcc.gov.uk](http://www.ipcc.gov.uk)  
[IPCC Statutory Guidance on the handling of police complaints](#)  
Twitter: @IPCCNews and @IPCC\_enquiries

**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 16 January 2017 15:20  
**To:** Lorraine Cordell  
**Cc:** Concetta Nobile  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Thank you for your email below. I am sorry for the delay in progressing your case. Unfortunately we are dealing with a lot of requests at the moment and this has contributed to our delay. I am also sorry that this was not explained to you at the time when we initially made contact on 21<sup>st</sup> December. Ordinarily there is a £10 fee payable for dealing with such requests however in your case we will not be applying this charge because of the delay you have experienced.

I can confirm that we are now progressing with your request and Concetta is the allocated officer dealing with matters. I have also raised matters with Concetta today and she is currently reviewing your case and will be contacting you directly. I have also copied Concetta into this email for reference.

I hope this helps to clarify matters further and we thank you for your patience during this time.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
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EN2 6DS

Tel: 0208 379 2806  
Email: Dionne.grant@enfield.gov.uk

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Regards

Lorraine Cordell

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Regards

Lorraine Cordell

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**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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For any urgent matters which cannot wait until then, please contact [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk).

2761



I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 11:54

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 December 2016 17:00

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about myself.

The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council

All that were put in for Enfield Council to address this would include all comments made on any such report such as i have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax.

Any complaints that have been put in about me this would include any neighbours or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.

As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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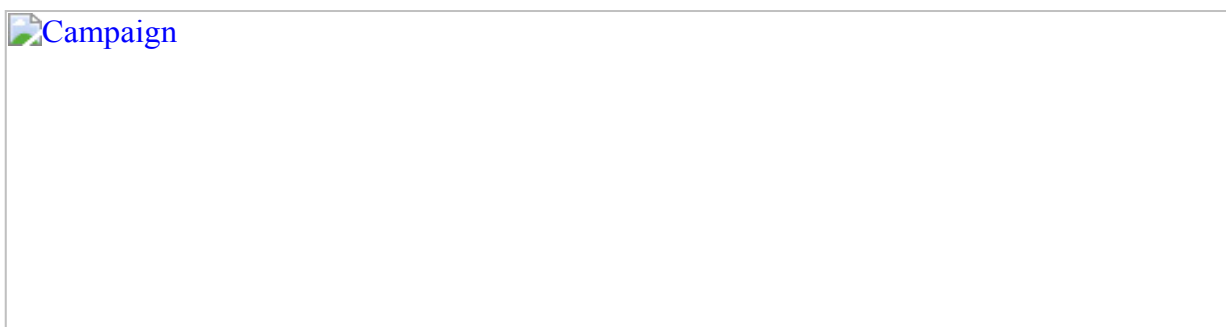
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---

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 16 January 2017 16:58

**To:** 'Concetta Nobile'

**Subject:** RE: Automatic reply: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear

the meeting was held with people from the Housing Neighbourhood Team and the Community Safety Team i was not given any person's name just told it was an internal meeting, as i asked if i could attend seeing as they would be speaking about my son, due to it being an internal meeting i was told i could not attend so i asked if minutes could be taken so i could get the minutes in my subject access request.

Regards

Lorraine Cordell

---

**From:** Concetta Nobile [mailto:Concetta.Nobile@enfield.gov.uk]

**Sent:** 13 January 2017 11:55

**To:** Lorraine Cordell

**Subject:** Automatic reply: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Thank you for your email. I will be back in the office on Monday

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---

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2767

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**Subject:** Re: Doc-Letter

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**From:** Lorraine Cordell (lorraine32@blueyonder.co.uk)

---

**To:** re\_wired@ymail.com;

---

**Date:** Tuesday, 17 January 2017, 15:51

---

please see attached.

---

## Attachments

- To-Doctors.doc (29.00 KB)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 22 January 2017 12:56

**To:** 'jamie.newman@met.police.uk'

**Subject:** RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 22 January 2017 13:09

**To:** 'Martin Jenkin'

**Subject:** RE: Simon Cordell

Dear Martin

As you know the case in 2013 when the police lied to KGM about my Son Simon Cordell, this case is still ongoing under complaint re the police officer.

As part of there investigation they were meant to have contacted you to get a report of the 1st phone call that was made on that day which was to you by Simon where Simon passed his phone to the police officer for you to speak to and you told the police officer Simon was insured and the police officer never said anything about any tools. It was after this the police officer felt the need to contact KGM and say what he did to make Simon insurance void so he could do what he wanted.

This was not done by the 1st investigation and a reinvestigation in now ongoing.

I was wondering if you kept the audio of phone calls made to Broadsure and if so could a copy be made of that call.

If not could you write something up so it could be passed to the investigating officer. As I sure notes should still be on file.

If you could get back to me in regards to this i would be most grateful.

Regards

Lorraine Cordell

**From:** Martin Jenkin [martinjenkin@broadsuredirect.com]

**Sent:** 23 January 2017 09:54

**To:** 'Lorraine Cordell'

**Subject:** RE: Simon Cordell

Hi Lorraine,

Unfortunately I have no recordings of the original call, but I have had a conversation with the police complaints and confirmed that no tools were mentioned in the original call.

Regards

Martin

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 22 January 2017 13:09

**To:** 'Martin Jenkin' <martinjenkin@broadsuredirect.com>

**Subject:** RE: Simon Cordell

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If you could get back to me in regards to this i would be most grateful.

Regards

Lorraine Cordell

**From:** Jamie.Newman@met.pnn.police.uk  
**Sent:** 23 January 2017 10:24  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

**Attachments:** Cordell JN\_email\_pc.6804.13.pdf  
Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 January 2017 12:56

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

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Regards

Lorraine Cordell

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 23 January 2017 13:58

**To:** 'Jamie.Newman@met.pnn.police.uk'

**Subject:** RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

**Sent:** 23 January 2017 10:24

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**Subject:** RE: PC/6804/13

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I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 22 January 2017 12:56

**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 23 January 2017 10:24  
**To:** 'Martin Jenkin'  
**Subject:** RE: Simon Cordell  
Dear Martin

Thank you so much not sure why the police did not get in contact with you when they did the 1st investigation.

Regards

Lorraine

---

**From:** Martin Jenkin [mailto:martinjenkin@broadsuredirect.com]  
**Sent:** 23 January 2017 09:54  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell

Hi Lorraine,

Unfortunately I have no recordings of the original call, but I have had a conversation with the police complaints and confirmed that no tools were mentioned in the original call.

Regards

Martin

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 January 2017 13:09  
**To:** 'Martin Jenkin' <martinjenkin@broadsuredirect.com>  
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If not could you write something up so it could be passed to the investigating officer. As I sure notes should still be on file.

If you could get back to me in regards to this i would be most grateful.

Regards

Lorraine Cordell



**From:** !NorthCasework [NorthCasework@ipcc.gsi.gov.uk]

**Sent:** 24 January 2017 10:12

**To:** 'lorraine32@blueyonder.co.uk'

**Subject:** IPCC - Further Information Acknowledgement - 2015/049718

Our Reference No: 2015/049718

Force Reference No: PC/2108/15

Dear Ms Cordell,

I confirm that we have received your email dated 23 January 2017.

The information has been saved to your case file for review by the person who will deal with your case once it is allocated.

Yours sincerely,

**James Bromley**

**Casework Administrator**

**Independent Police Complaints Commission (IPCC)**

PO Box 473

Sale

M33 0BW

Tel: 0161 246 8502

Email: [northcasework@ipcc.gsi.gov.uk](mailto:northcasework@ipcc.gsi.gov.uk)

[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

[IPCC Statutory Guidance on the handling of police complaints](#)

Twitter: @IPCCNews and @IPCC\_enquiries

**From:** Jamie.Newman@met.pnn.police.uk  
**Sent:** 30 January 2017 12:56  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13  
Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |  
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 23 January 2017 13:58  
**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>  
**Subject:** RE: PC/6804/13

Dear Jamie Newman

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Lorraine Cordell

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 31 January 2017 10:37

**To:** 'Jamie.Newman@met.pnn.police.uk'

**Subject:** RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

**Sent:** 30 January 2017 12:56

**To:** lorraine32@blueyonder.co.uk

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 23 January 2017 13:58

**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]  
**Sent:** 23 January 2017 10:24  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)  
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Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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**Mr Simon Cordell**  
**109 Burncroft Avenue**  
**Enfield**  
**EN3 7Jq**

Please reply to: Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
B Block North  
Civic centre  
Enfield EN1 3XA  
E-mail:  
lemmy.nwabuisi@enfield.gov.uk  
My Ref:  
Your Ref:  
Date: 31 January 2017

Dear Mr Cordell,

**Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour**

I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours.

I wrote to you on 29<sup>th</sup> November 2016 regarding these reports and invited you to meet with me at the Civic Centre on 6<sup>th</sup> December 2016 to discuss the allegations made against you, copy attached. I received a letter from your mother dated 24<sup>th</sup> November 2016 in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. I understand these have now been dealt with.

The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. The allegations include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation, making threats towards your neighbours and tampering with the electricity and water supply to their flat.

These are very serious breach of tenancy conditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on Thursday, 9<sup>th</sup> February

**Ian Davis**  
**Director - Regeneration & Environment**  
Enfield Council  
Civic Centre, Silver Street  
Enfield EN13XY



Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

meeting if this date is not convenient for you. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.

Yours Sincerely



Lemmy Nwabuisi  
ASB Team

IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to [www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected)

Simon Cordell  
109 Burncroft Avenue  
Enfield  
Middlesex  
EN3 7JQ

Council Housing  
The Edmonton Centre  
35-44 South Mall  
Edmonton Green  
N9 OTN  
0800.40 80 160

date: 1<sup>st</sup> February 2017

Dear Mr Cordell

**Re: Loss of water pressure/supply to neighbouring property**

**Letter Hand Delivered**

I called today in response to a report of loss of water pressure/supply into a flat and/or area above your property.

We urgently need to gain access into your property within the next **24 hours**. We need to establish the source of the loss of water pressure/supply to the flat/area above, and which we believe may be emanating from your property.

What you must do:

Please contact the Repairs team in Customer Services on 0800 40 80 160 or 020 8379 1000 by 5.00pm Thursday 2nd February 2017 to make an appointment for our Contractor/Surveyor to inspect your property. Please quote reference no. 1772024/1.

Please be aware that in accordance with your tenancy agreement you will be liable for any damage caused by you or from your property to other properties, personal property or to the fabric of the building.

You will also be liable for our reasonable costs in dealing with this matter.

**EMERGENCY ACCESS**

If we are unable to agree an appointment with you within the timescales we set and to prevent any further damage to neighbouring properties, to the block or to personal property, we reserve the right to gain emergency access to your property,

which may involve a locksmith. You will be responsible for all of our reasonable costs if this action is required.

Please take immediate steps now to avoid further action and charges being incurred and to resolve the water pressure/supply issues as speedily as possible.

Yours sincerely,



Sarah Fletcher  
Neighbourhood Officer

**From:** Jamie.Newman@met.pnn.police.uk  
**Sent:** 01 February 2017 08:40  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13  
Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

**'Setting the bar and upholding standards without fear or favour'**

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 31 January 2017 10:37  
**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>  
**Subject:** RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]  
**Sent:** 30 January 2017 12:56  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

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I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

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I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

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Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Subject:** RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 02 February 2017 10:45  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** 2nd Letter to Simon Cordell, 31.1.17.pdf; Letter to Mr Simon Cordell, 28.11.16.docx

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL

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**From:** Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk]

**Sent:** 02 February 2017 13:08

**To:** Lorraine Cordell

**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell  
[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Access letter for 109 Burncroft Avenue.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 02 February 2017 10:45  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

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Kind Regards

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Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL

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**Sent:** 02 February 2017 13:08  
**To:** Lorraine Cordell  
**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell  
[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
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**From:** Joan Ryan MP [joan@joanryan.org.uk]

**Sent:** 02 February 2017 16:23

**To:** lorraine32@blueyonder.co.uk

**Subject:** Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Rt. Hon Joan Ryan MP**

## **Member of Parliament for Enfield North**

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If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>. Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)

Thanks again for getting in touch.

Best wishes,

Joan

**Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST. Tel: 0208 804 4543

**Westminster Office:** House of Commons, Westminster, SW1A 0AA. Tel: 0207 219 2442

--

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Labour Member of Parliament for Enfield North

t: 020 7219 2442 (Westminster) | t: 0208 804 4543 (Enfield North)

e: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) | w: [www.joanryan.org.uk](http://www.joanryan.org.uk)

f: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield) | t: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)



**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:23

**To:** 'Sarah.Fletcher@enfield.gov.uk'; 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

After Mr Cordell got the hand delivered letter yesterday he called the out of hour's team. Miss Gacey Ref no T1484282 Who told him they were going out last night to him. Which they did and confirmed that the low water pressure is not coming from his flat, Mr Cordell also has low water pressure and a full report was made up last night by the out of hours team.

I will also say in the last 3 week Mr Cordell has allowed Thames Water into check his flat who told him the problem was not in his flat and he also had low water pressure, and then Mr Cordell also allowed 2 males that the landlord sent out from the 3rd floor to enter his flat and also check and nothing was found to be wrong in Mr Cordell's flat.

I do not understand why the council is not aware of this already as it seems that Enfield Council is putting the blame solely on Mr Cordell when the problem is not within his flat. And taking complaints from people on the 3rd floor saying the issue is within Mr Cordell's flat when it is not and they know it.

This needs to stop and Enfield council needs to address what is going on here. The neighbours are not leaving Mr Cordell alone. It seems as if Enfield Council is fast enough to blame Mr Cordell for everything that is going on and i believe this is due to a number of issues including the colour of Mr Cordell skin.

I am still waiting for the Subject access request also I will also be replying to Mr Lemmy Nwabuisi letter I got today via email by tomorrow.

And will also be dealing with the reply to my complaint letter once I have the subject access request.

Regards

Lorraine Cordell

---

**From:** Sarah Fletcher [mailto:Sarah.Fletcher@enfield.gov.uk]

**Sent:** 02 February 2017 13:08

**To:** Lorraine Cordell

**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

Enfield Council is committed to serving the whole borough fairly, delivering services and building strong communities.

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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---

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 02 February 2017 16:23

**To:** Lorraine Cordell

**Subject:** Automatic reply: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Rt. Hon Joan Ryan MP**

**Member of Parliament for Enfield North**

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- Any relevant reference numbers we may need

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Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:42

**To:** 'Concetta Nobile'; 'Dionne Grant'

**Subject:** RE: Automatic reply: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile / Dionne Grant

I have had an email today from Lemmy Nwabuisi saying the subject access request has been dealt with and seems to think we have got it from Enfield Council this is not the case.

Could you please tell me when we should get this, and where it will be posted to please. Will 2 copies be sent out one to my address and one to my son's Mr Cordell's?

If you could get back to me as soon as possible i would be grateful.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:47

**To:** 'Concetta Nobile'; 'Dionne Grant'

**Subject:** RE: Automatic reply: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile / Dionne Grant

Please see the below auto reply from Concetta Nobile email which I got today 02/02/17 when i sent my 1st email. Could someone please get back to me about when i should have the subject access request as from the suto reply it would seem Concetta Nobile is not back in the office until Wednesday 22nd February 2017, also can someone reply to my 1st email which is included in this email.

Thank you for your email. I will be back in the office on Wednesday 22nd February 2017

My emails are not being monitored during my absence. I will respond as soon as possible following my return to work.

For any urgent matters which cannot wait until then, please contact Dionne.grant@enfield.gov.uk.

I work Mondays, Tuesday mornings and Wednesday .

Regards

Lorraine

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:42

**To:** 'Concetta Nobile'; 'Dionne Grant'

**Subject:** RE: Automatic reply: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile / Dionne Grant

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Could you please tell me when we should get this, and where it will be posted to please. Will 2 copies be sent out one to my address and one to my son's Mr Cordell's?

If you could get back to me as soon as possible i would be grateful.

Regards

Lorraine Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 03 February 2017 10:03

**To:** 'Jamie.Newman@met.pnn.police.uk'

**Subject:** RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

**Sent:** 01 February 2017 08:40

**To:** lorraine32@blueyonder.co.uk

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

**'Setting the bar and upholding standards without fear or favour'**

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 31 January 2017 10:37

**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

**Subject:** RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]  
**Sent:** 30 January 2017 12:56  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |  
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 23 January 2017 13:58  
**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>  
**Subject:** RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell



---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]  
**Sent:** 23 January 2017 10:24  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 January 2017 12:56  
**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>  
**Subject:** RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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**From:** Jamie.Newman@met.pnn.police.uk  
**Sent:** 03 February 2017 12:11  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Hello Lorraine,

I am sorry to hear you've been ill.

No problem at all, more than willing to wait in the circumstances.

Enjoy your weekend.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

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**'Setting the bar and upholding standards without fear or favour'**

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 03 February 2017 10:03

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

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I will get this over to you as soon as I can.

Regards

Lorraine

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**Sent:** 01 February 2017 08:40

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

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**Sent:** 31 January 2017 10:37

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I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

---

**From:** [Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk) [<mailto:Jamie.Newman@met.pnn.police.uk>]

**Sent:** 30 January 2017 12:56

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**Sent:** 23 January 2017 13:58

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

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Lorraine Cordell

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**Sent:** 23 January 2017 10:24

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

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Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 January 2017 12:56

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 03 February 2017 14:16

**To:** 'info@broadsuredirect.com'

**Subject:** Re: Subject Access Request Simon Cordell

**Attachments:** Subject-access-request-Broadsure-Direct.pdf

To Whom It May Concern:

Please see attached document regarding a subject access request i would like address while Broadsure Direct was dealing with my insurance.

If this email with attachment has been sent to the wrong department that deals with data protection subject access requests could this please be passed to the correct department that deals with it?

If there is a fee payable or you need ID can someone let me know as soon as possible via this email address.

Could you also let me know via this email address this email has been received along with the attachment?

Regards

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 03 February 2017 16:22

**To:** 'customer.relations-wmg@coveainsurance.co.uk'

**Subject:** RE: Subject Access Request Simon Cordell

**Attachments:** Subject-access-request-Covéa-Insurance.pdf

To Whom It May Concern:

Please see attached document regarding a subject access request i would like addressed while Covéa Insurance was dealing with my insurance.

If this email with attachment has been sent to the wrong department that deals with data protection subject access requests could this please be passed to the correct department that deals with it?

If there is a fee payable or you need ID can someone let me know as soon as possible via this email address.

Could you also let me know via this email address this email has been received along with the attachment?

Regards

Simon Cordell

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 13:33  
**To:** 'Lemmy Nwabuisi'; 'Chief.Executive@enfield.gov.uk'; 'Daniel Ellis';  
'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'sally.mcternan@enfield.gov.uk'  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]  
Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.  
Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 02 February 2017 10:45  
**To:** lorraine32@blueyonder.co.uk

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]  
**Sent:** 06 February 2017 13:33  
**To:** Lorraine Cordell  
**Subject:** Automatic reply: Anti-Social Behaviour Allegations against Mr Simon Cordell  
[SEC=OFFICIAL]

**Rt. Hon Joan Ryan MP**  
**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** Gary.Quan@met.pnn.police.uk on behalf of SARenquiries@met.pnn.police.uk  
**Sent:** 06 February 2017 16:26  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request  
Dear Sir,

Thank you for your email, I had a look at your application form, It looks like a PNC (Police National Computer) Check is better suited to deal with the information you're looking for. This is done through ACRO. You can apply for one online on their website [www.acro.police.uk](http://www.acro.police.uk).

If there are any specific report(s) you require then reply to us and we'll press ahead with your request.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email: [subjectaccessrequest@met.police.uk](mailto:subjectaccessrequest@met.police.uk)  
Address:- Information Rights Unit, PO Box 57192, London, SW6 1SF

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 15:44  
**To:** SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

To Whom It May Concern:

I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.

Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally Mcternan <Sally.McTernan@enfield.gov.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
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B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Gary.Quan@met.pnn.police.uk on behalf of SARenquiries@met.pnn.police.uk  
**Sent:** 07 February 2017 09:42  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request  
Dear Sir,

Duly noted, I have now put your application to be checked through and processed.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email: [subjectaccessrequest@met.police.uk](mailto:subjectaccessrequest@met.police.uk)  
Address:- Information Rights Unit, PO Box 57192, London, SW6 1SF

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 17:32  
**To:** SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

Dear Gary Quan

It is not a PNC check I want I all information that the police hold on me whenever the police have had contract with me, which has been a lot.

A PNC check will only show limited information as to if I was charged and found guilty, any NFA's, and found not guilty.

I want a lot more data then that as I want everything that the police hold on me. Which I believe is your department that deals with this.

I will also be putting in a request to ACRO but that will be on top of the request I have asked in my application to you.

If you look at the application the data I want is listed right after that on page number 1 and 2 that data is not a PNC check, I do understand it is a large amount of data I am asking for as I want everything the police hold on me across all systems.

Regards

Simon Cordell

**From:** Gary.Quan@met.pnn.police.uk [mailto:Gary.Quan@met.pnn.police.uk] **On Behalf Of**  
SARenquiries@met.pnn.police.uk  
**Sent:** 06 February 2017 16:26  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request

Dear Sir,

Thank you for your email, I had a look at your application form, It looks like a PNC (Police National Computer) Check is better suited to deal with the information you're looking for. This is done through ACRO. You can apply for one online on their website [www.acro.police.uk](http://www.acro.police.uk).

If there are any specific report(s) you require then reply to us and we'll press ahead with your request.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email: [subjectaccessrequest@met.police.uk](mailto:subjectaccessrequest@met.police.uk)

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 15:44  
**To:** SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

To Whom It May Concern:

I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.

Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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2832

**prevent crime and support victims. We are here for London, working with you to make our capital safer.**

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**



**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally Mcternan <Sally.McTernan@enfield.gov.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

2834

Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing for a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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Classification: OFFICIAL



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**From:** Joan Ryan MP [joan@joanryan.org.uk]

**Sent:** 07 February 2017 16:12

**To:** lorraine32@blueyonder.co.uk

**Subject:** Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Rt. Hon Joan Ryan MP**

## **Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email. I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>. Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)

Thanks again for getting in touch.

Best wishes,

Joan

**Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST. Tel: 0208 804 4543

**Westminster Office:** House of Commons, Westminster, SW1A 0AA. Tel: 0207 219 2442

--

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Labour Member of Parliament for Enfield North

t: 020 7219 2442 (Westminster) | t: 0208 804 4543 (Enfield North)

e: [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) | w: [www.joanryan.org.uk](http://www.joanryan.org.uk)

f: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield) | t: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 07 February 2017 16:12

**To:** 'Chief.Executive@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk';

'sally.mcternan@enfield.gov.uk'; 'Daniel Ellis'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell

[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

I am writing this email as I had no reply to the below email.

Today I have made a call to repairs to check what is going on with this low water pressure which 117 has put a complaint in regarding my son Mr Cordell causing this.

Ticket number for today's call is 1775790/1 I spoke to a lady called Linda. Who confirmed this is not down to Mr Cordell Flat that is causing the low water pressure.

It seems Enfield Council are fully aware the low water pressure has nothing to do with my son or his flat. Yet you fail to notify us of this and it seems my son is still getting the blame.

It also seems that Enfield Council sent M&N out to 117 to try and sort the low water pressure out and 117 refused access on the 03/02/2017 and now M&N has closed down the job for Enfield Council.

After getting an email today from Lemmy Nwabuisi it seems he is not being updated, and the blame is still going toward my son.

Why is Enfield Council not doing anything about this?

Why does Enfield Council seem to be hiding the fact and not dealing with the issue?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:23

**To:** 'Sarah.Fletcher@enfield.gov.uk'; 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk';

'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk';

'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

After Mr Cordell got the hand delivered letter yesterday he called the out of hour's team. Miss Gacey Ref no T1484282 Who told him they were going out last night to him. Which they did and confirmed that the low water pressure is not coming from his flat, Mr Cordell also has low water pressure and a full report was made up last night by the out of hours team.

I will also say in the last 3 week Mr Cordell has allowed Thames Water into check his flat who told him the problem was not in his flat and he also had low water pressure, and then Mr Cordell also allowed 2 males that the landlord sent out from the 3rd floor to enter his flat and also check and nothing was found to be wrong in Mr Cordell's flat.

I do not understand why the council is not aware of this already as it seems that Enfield Council is putting the blame solely on Mr Cordell when the problem is not within his flat. And taking complaints from people on the 3rd floor saying the issue is within Mr Cordell's flat when it is not and they know it.

This needs to stop and Enfield council needs to address what is going on here. The neighbours are not leaving Mr Cordell alone. It seems as if Enfield Council is fast enough to blame Mr Cordell for everything that is going on and i believe this is due to a number of issues including the colour of Mr Cordell skin.

I am still waiting for the Subject access request also I will also be replying to Mr Lemmy Nwabuisi letter I got

today via email by tomorrow.

And will also be dealing with the reply to my complaint letter once I have the subject access request.

Regards

Lorraine Cordell

---

**From:** Sarah Fletcher [mailto:Sarah.Fletcher@enfield.gov.uk]

**Sent:** 02 February 2017 13:08

**To:** Lorraine Cordell

**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]

**Sent:** 07 February 2017 16:12

**To:** Lorraine Cordell

**Subject:** Automatic reply: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Rt. Hon Joan Ryan MP**

**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 07 February 2017 16:14

**To:** 'Sarah.Fletcher@enfield.gov.uk'; 'Sarah.Fletcher@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'Daniel.Ellis'; 'Lemmy.Nwabuisi'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

I am writing this email as I had no reply to the below email.

Today I have made a call to repairs to check what is going on with this low water pressure which 117 has put a complaint in regarding my son Mr Cordell causing this.

Ticket number for today's call is 1775790/1 I spoke to a lady called Linda. Who confirmed this is not down to Mr Cordell Flat that is causing the low water pressure.

It seems Enfield Council are fully aware the low water pressure has nothing to do with my son or his flat. Yet you fail to notify us of this and it seems my son is still getting the blame.

It also seems that Enfield Council sent M&N out to 117 to try and sort the low water pressure out and 117 refused access on the 03/02/2017 and now M&N has closed down the job for Enfield Council.

After getting an email today from Lemmy Nwabuisi it seems he is not being updated, and the blame is still going toward my son.

Why is Enfield Council not doing anything about this?

Why does Enfield Council seem to be hiding the fact and not dealing with the issue?

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:23

**To:** 'Sarah.Fletcher@enfield.gov.uk'; 'Daniel.Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

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This needs to stop and Enfield council needs to address what is going on here. The neighbours are not leaving Mr Cordell alone. It seems as if Enfield Council is fast enough to blame Mr Cordell for everything that is going on and i believe this is due to a number of issues including the colour of Mr Cordell skin.

I am still waiting for the Subject access request also I will also be replying to Mr Lemmy Nwabuisi letter I got today via email by tomorrow.

And will also be dealing with the reply to my complaint letter once I have the subject access request.

Regards

Lorraine Cordell

---

**From:** Sarah Fletcher [mailto:Sarah.Fletcher@enfield.gov.uk]

**Sent:** 02 February 2017 13:08

**To:** Lorraine Cordell

**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]

**Sent:** 07 February 2017 14:09

**To:** Lorraine Cordell

**Cc:** Sarah Fletcher

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally Mcternan <Sally.McTernan@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.  
Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and

failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety



B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]  
**Sent:** 07 February 2017 17:02  
**To:** Lorraine Cordell  
**Subject:** Automatic reply: Anti-Social Behaviour Allegations against Mr Simon Cordell  
[SEC=OFFICIAL]

**Rt. Hon Joan Ryan MP**  
**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 08 February 2017 16:08  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher; Daniel Ellis  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The allegations are from at least three residents of Burncroft Avenue.

They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasions have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr Cordell did not report the incident to the council and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr Cordell that is harassing his neighbours and that it is his neighbours that is harassing him. Could you please ask Mr Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 07 February 2017 17:02  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>;

Sally McTernan <Sally.McTernan@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 07 February 2017 14:09

**To:** Lorraine Cordell

**Cc:** Sarah Fletcher

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

2855

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

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And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

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Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing for a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA



Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 08 February 2017 16:44  
**To:** Lorraine Cordell; Sarah Fletcher; Sally Mcternan; Daniel Ellis; Chief Executive; joan@joanryan.org.uk; joan.ryan.mp@parliament.uk  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 February 2017 10:38  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Sally Mcternan <Sally.McTernan@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan@joanryan.org.uk; joan.ryan.mp@parliament.uk  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

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Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

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In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get

him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

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Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

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Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**Lorraine Cordell**

---

**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]

**Sent:** 08 February 2017 16:45

**To:** Lorraine Cordell;

Sarah Fletcher;

Sally McTernan;

Daniel Ellis;

Chief Executive;

[joan@joanryan.org.uk](mailto:joan@joanryan.org.uk);

[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)

**Subject:** Recall: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL

] Lemmy Nwabuisi would like to recall the message,

"Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]".

[Campaign] <<http://new.enfield.gov.uk/connected>>

[Facebook] Follow us on Facebook <<https://www.facebook.com/pages/Enfield-Council/252946378095154>>

[Twitter] Twitter <<https://twitter.com/EnfieldCouncil>>

[Enfield] <http://www.enfield.gov.uk>

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 08 February 2017 16:56  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 08 February 2017 10:38  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISE@enfield.gov.uk](mailto:Lemmy.NWABUISE@enfield.gov.uk)>; Sarah Fletcher <[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>; Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my

son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get

him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 08 February 2017 10:38

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Daniel Ellis'; 'Chief.Executive@enfield.gov.uk'; 'joan@joanryan.org.uk'; 'joan.ryan.mp@parliament.uk'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]  
Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

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We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

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Does this mean you have seen evidence which substantiates 117 complaints?

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Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre

Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally Mcternan <Sally.McTernan@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

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Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** RYAN, Joan [joan.ryan.mp@parliament.uk]  
**Sent:** 08 February 2017 10:38  
**To:** Lorraine Cordell  
**Subject:** Automatic reply: Anti-Social Behaviour Allegations against Mr Simon Cordell  
[SEC=OFFICIAL]

**Rt. Hon Joan Ryan MP**  
**Member of Parliament for Enfield North**

Thank you for contacting my office. This is an automated response to acknowledge receipt of your email.

I receive a large amount of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency.

If you are a constituent, please ensure that your email includes the following:

- Full name
- Home address
- Contact telephone number
- Any relevant reference numbers we may need

If you have not included this information in your email, I would be grateful if you could amend and re-send it.

Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website: <http://www.parliament.uk/mps-lords-and-offices/mps/>

Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me on: [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).

Thanks again for getting in touch.

Best wishes,

Joan

Rt. Hon Joan Ryan MP

Member of Parliament for Enfield North

Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)

Twitter: [www.twitter.com/joanryanEnfield](https://www.twitter.com/joanryanEnfield)

Facebook: [www.facebook.com/joanryanEnfield](https://www.facebook.com/joanryanEnfield)

**Westminster Office**

House of Commons, Westminster, SW1A 0AA

Telephone: 0207 219 2442

(call this number for political enquiries and diary appointments)

**Constituency Office**

542 Hertford Road

Enfield

EN3 5ST

Telephone: 0208 804 4543

(call this number for casework enquiries and MP advice surgery appointments)

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 08 February 2017 16:08  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher; Daniel Ellis  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The allegations are from at least three residents of Burncroft Avenue.

They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasion have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr Cordell did not report the incident to the council and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr Cordell that is harassing his neighbours and that it is his neighbours that is harassing him. Could you please ask Mr Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 07 February 2017 17:02  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>;

2881



Sally McTernan <Sally.McTernan@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>;  
joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 07 February 2017 14:09

**To:** Lorraine Cordell

**Cc:** Sarah Fletcher

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

2882

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA

Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 08 February 2017 16:44  
**To:** Lorraine Cordell; Sarah Fletcher; Sally Mcternan; Daniel Ellis; Chief Executive;  
joan@joanryan.org.uk; joan.ryan.mp@parliament.uk  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 February 2017 10:38  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Sally Mcternan <Sally.McTernan@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan@joanryan.org.uk; joan.ryan.mp@parliament.uk  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get

him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.



I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**Lorraine Cordell**

---

**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

**Sent:** 08 February 2017 16:45

**To:** Lorraine Cordell;

Sarah Fletcher;

Sally McTernan;

Daniel Ellis;

Chief Executive;

[joan@joanryan.org.uk](mailto:joan@joanryan.org.uk);

[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)

**Subject:** Recall: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Lemmy Nwabuisi would like to recall the message, "Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]".

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 08 February 2017 16:56  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 08 February 2017 10:38  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISE@enfield.gov.uk](mailto:Lemmy.NWABUISE@enfield.gov.uk)>; Sarah Fletcher <[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>; Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my

2894

son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 07 February 2017 17:02

**To:** 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get

him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.



I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

**Sent:** 10 February 2017 16:01

**To:** Lorraine Cordell

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/12/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk;

joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 10 February 2017 11:53  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

**Attachments:** Email-DG-170210-115256.switch



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 10 February 2017 15:02  
**To:** Lemmy Nwabuisi  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I was wondering if you will still be sending the information i have asked for re the dates and times and body of complaint today as you said you would?

I do need this as i have had the subject access request today i am going over this in detail but the dates and times of each complaint is not clearly marked and it seems there is some really incorrect information that does need addressing.

i am also having some problems so it may take me a while to go over some of this and get back to you as i am using my mobile, as today i was meant to have been having my ceiling replaced and when they started to take my old ceiling down, it seems it could be asbestos so they have had to shut off the whole of my down stairs off. so i wont have access to my main computer with all my files on, until they come and confirm or not, they are due around today just not sure what time. and if it is confirmed not sure what i will be able to do as it is the weekend now and i will not access to downstairs which could be a problem as that's where my bathroom and kitchen is.

But i really want to get this all listed and need the information from you to be able to do this. a friend said they can loan me a laptop if it is confirmed as asbestos or maybe there will be a way to get my computer out as not sure if i will be able to stay here.

If you can get back to me as soon as possible with the information i would be most grateful.

Regards

Lorraine Cordell

On 08 February 2017 at 16:07 Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Cordell,

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

The allegations are from at least three residents of Burncroft Avenue.

They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasion have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr Cordell did not report the incident to the council and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr Cordell that is harassing his neighbours and that it is his neighbours that is harassing him. Could you please ask Mr Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN1 3XA

Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 07 February 2017 17:02

**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell  
[SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints.

As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues.

Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 07 February 2017 14:09  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North

Civic Centre

Enfield

EN1 3XA

Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally McTernan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell  
[SEC=OFFICIAL]



Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.


Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 10 February 2017 15:17

**To:** mayuree.patel2

**Subject:** RE: Subject Access Request

Dear Mayuree Patel

They are the original letter of authority everything that is written is done via PDF and signed this way also. so that everything that is written are saved as original documents so we have full backups of everything that is sent to anyone.

if you want me to print them again and get Simon, Tyrone, Deon, and myself to sign them by hand, i will do this but i can not see why this would need to be done in this day and age.

I will get this done over the weekend and resent to you so you should have this early next week send recorded.

Regards

Lorraine Cordell

On 10 February 2017 at 14:47 Mayuree.Patel2@met.pnn.police.uk wrote:

Good Afternoon ,

We have received your copies of letter of authority in post today.

As I mentioned earlier to you we require original letter of authority not photocopies ,please send us originals .

Regards .

*Mayuree Patel | Administration Team*

*Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service*

**Telephone:** 0207 1613500 (10am – 2pm) | **Email:** subjectaccessrequest@met.police.uk

**Address:** Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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---

**From:** Patel Mayuree - HQ Strategy & Governance **On Behalf Of** SAR Mailbox - Online Applications

**Sent:** 08 February 2017 10:51

**To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

**Subject:** RE: Subject Access Request

**Importance:** High

Dear Lorraine ,

Thank you for prompt response. You can put your case reference on which is 2017020000305.

Regards

*Mayuree Patel | Administration Team*

*Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service*

**Telephone:** 0207 1613500 (10am – 2pm) **Internal:** 703510 | **Email:** Mayuree.patel2@met.pnn.police.uk

**Address:** Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 February 2017 10:15  
**To:** SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

Dear Mayuree Patel

Thank you for the below email I will get the original Letter of authority off in the post is there any ref no that I can put so that the letters are linked to the correct subject access request for Miss Lorraine Cordell, Simon Cordell, Tyrone Benjamin, and Deon Benjamin?

Regards

Lorraine Cordell

---

**From:** Mayuree.Patel2@met.pnn.police.uk [mailto:Mayuree.Patel2@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk  
**Sent:** 08 February 2017 10:05  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request  
**Importance:** High

Good Morning ,

We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.

Please send us hardcopies of original letter of authority in post to us.

Regards

*Mayuree Patel | Administration Team*

*Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service*

**Telephone:** 0207 1613500 (10am – 2pm) | **Email:** SARonlineapplications@met.pnn.police.uk

**Address:** Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 06 February 2017 15:44  
**To:** SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

To Whom It May Concern:

I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.

Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards



Simon Cordell

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

**Sent:** 10 February 2017 16:01

**To:** Lorraine Cordell

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him

very uncomfortable and requested for the camera to be removed.

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk;

joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.  
Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL

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Classification: OFFICIAL



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]

**Sent:** 16 February 2017 14:13

**To:** Lorraine Cordell

**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** 3rd Letter to Mr Cordell, 16.2.17.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22<sup>nd</sup> February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi

**Sent:** 10 February 2017 16:01

**To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he



parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.

3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell

came out of his flat and started shouting abuse and threats at him.

11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe

which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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in accordance with relevant legislation.

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**Mr Simon Cordell**  
**109 Burncroft Avenue**  
**Enfield**  
**EN3 7Jq**

Please reply to: Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
B Block North  
Civic centre  
Enfield EN1 3XA  
E-mail: [lemmy.nwabuisi@enfield.gov.uk](mailto:lemmy.nwabuisi@enfield.gov.uk)  
My Ref:  
Your Ref:  
**Date: 16 February 2017**

Dear Mr Cordell,

**Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour**

I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours.

As requested, I sent an email to you on 10<sup>th</sup> February 2017 with details of the allegations made against you. We now need to meet with you to discuss these allegations and give you the opportunity to respond to them.

I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2.30pm on Wednesday, 22<sup>nd</sup> February 2017 to discuss this matter. You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.

Yours Sincerely



Lemmy  
Nwabuisi ASB  
Team

**Ian Davis**  
**Director - Regeneration & Environment**  
Enfield Council  
Civic Centre, Silver Street  
Enfield EN13XY



Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 16 February 2017 10:13  
**To:** 'Dionne Grant'  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]  
Dear Dionne Grant

Thank you for the information you sent regarding the subject access request. Sorry for the time it has taken for me to get back to you but I have been having work done in my home so have had no access to my main computer which hold all my emails, and have been working from my mobile which is not the best option. And I wont have access to my main computer till most likely Monday as work is still ongoing.

I do however feel that all the data has not been supplied that I have asked for, this was the same in March of 2016 I knew then we did not get all the data we asked for and an email was wrote in regards to this but no one got back to me.

Also in the data you have sent there is hardly any dates or times, that complaints were put in why does Enfield Councils system not include dates and times information was recorded? There is no call data. No meetings data that government body's had meetings regarding Mr Cordell, the list goes on.

I asked for all data that Enfield council holds, so all data should have been included and all audio call data and police data and meetings held and any other information that Enfield Council holds in regards to Mr Cordell.

All police data and any letters that have been sent from police or to police.

You seem to have asked for Mr Cordell health records who was this asked from and who gave the data?

There seems to be a long list of information that is missing both from the request in March 2016 and the request that was submitted on the 24/11/2016.

Can this please be looked into and if you are withholding any data for any reason could you please let me know this and what data it is and why you are withholding it.

There is also a lot of incorrect data that is being held and it seems that Enfield Council has chosen to put Mr Cordell as the perpetrator, by the ASBT there is lists of emails that is missing that I have sent in regards to complaints as to what the neighbours was doing to Mr Cordell, I have also requested all my phone records as it seems there is no lists of all the calls I made on behalf of complaints regarding Mr Cordell's neighbours. As it also seems there is missing calls that Mr Cordell made himself regarding what his neighbours was doing to him, lucky for me I do keep all emails, but it seems Enfield Council does not and to try and get themselves out of trouble due to not doing what they were meant to this data is missing.

I will give 14 days for this to be corrected and if it has not I will have no other option but to go to the ICO.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]  
**Sent:** 10 February 2017 11:53  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 16 February 2017 14:13  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

**Attachments:** 3rd Letter to Mr Cordell, 16.2.17.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22<sup>nd</sup> February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi  
**Sent:** 10 February 2017 16:01  
**To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he

parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.

3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell

came out of his flat and started shouting abuse and threats at him.

11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe

which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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Simon Cordell  
109 Burncroft Avenue  
Enfield  
Middlesex  
EN3 7JQ

Council Housing  
The Edmonton Centre  
35-44 South Mall  
Edmonton Green  
N9 OTN  
0800 40 80 160

Dear Mr Cordell

date: 20<sup>th</sup> February 2017

**Re: Loss of water pressure/supply to block**

**Letter Hand Delivered**

As you may be aware, there is an ongoing issue with loss of water pressure/supply to one or more of the flats in your block.

Thames Water has attended more than once in recent weeks but have not been able to resolve the issue. They have advised that the external pressure/supply is satisfactory and that the restriction lies somewhere within the internal supply of the block.

The Council's surveyor needs to investigate the matter further and will need to access flats 109, 113 and 117 to do so.

We need to gain access into your property and an appointment has been made on **Friday 24<sup>th</sup> February between 10.00am and 12.00pm** in order to establish the level of water pressure/supply in your property and to identify whether there is any restriction to the flow throughout the block.

Please can you arrange for you or your personal representative to be there at this time to facilitate access. Please can you confirm that someone will be available to provide access by contacting me on 0800 40 80 160.

We would appreciate your cooperation in this matter in order to resolve the issue for all residents in this block as soon as possible.

Yours sincerely,



Sarah Fletcher  
Neighbourhood Officer

**From:** Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk]

**Sent:** 21 February 2017 18:07

**To:** Lorraine Cordell

**Subject:** Copy of letter sent to Mr Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Access letter for 109 Burncroft Avenue 2.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate the ongoing low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE



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**From:** Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk]

**Sent:** 21 February 2017 18:07

**To:** Lorraine Cordell

**Subject:** Copy of letter sent to Mr Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Access letter for 109 Burncroft Avenue 2.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate the ongoing low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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**From:** Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 22 February 2017 11:18  
**To:** Lorraine Cordell  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 February 2017 10:06  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]  
**Sent:** 16 February 2017 14:13  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi  
**Sent:** 10 February 2017 16:01  
**To:** 'Lorraine Cordell' <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his

front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.

5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
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I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally McTernan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.  
Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

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We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 February 2017 10:06  
**To:** 'Lemmy Nwabuisi'  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]  
Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 16 February 2017 14:13  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22<sup>nd</sup> February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi  
**Sent:** 10 February 2017 16:01  
**To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door

bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.

9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order

like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's

address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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Classification: OFFICIAL

Classification: OFFICIAL



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**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 22 February 2017 11:18  
**To:** Lorraine Cordell  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 22 February 2017 10:06  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 16 February 2017 14:13  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday

22<sup>nd</sup> February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi  
**Sent:** 10 February 2017 16:01  
**To:** 'Lorraine Cordell' <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his

front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.

5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally McTernan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 22 February 2017 11:51  
**To:** 'Lemmy Nwabuisi'  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]  
Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 22 February 2017 11:18  
**To:** Lorraine Cordell  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield



EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 22 February 2017 10:06  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [mailto:[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)]  
**Sent:** 16 February 2017 14:13  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22<sup>nd</sup> February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lemmy Nwabuisi  
**Sent:** 10 February 2017 16:01  
**To:** 'Lorraine Cordell' <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6<sup>th</sup> August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5<sup>th</sup> October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31<sup>st</sup> October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4<sup>th</sup> November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11<sup>th</sup> November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door

on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.

8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1<sup>st</sup> February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 06 February 2017 13:33

**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

---

**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 02 February 2017 10:45

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell

to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

Classification: OFFICIAL



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**From:** Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk]  
**Sent:** 24 February 2017 16:49  
**To:** Lorraine Cordell  
**Subject:** RE: Mr Cordell [SEC=OFFICIAL:PUBLIC]

Classification: OFFICIAL - PUBLIC

Dear Ms Cordell,

Thank you for your email today regarding your son Mr Cordell's tenancy at 109 Burncroft Avenue.

I did attend site with the Surveyor this morning to look at the low water pressure situation at the block.

We were only able to gain access to one of the two other flats and the surveyor suggested we knock at Mr Cordell's on the off chance that someone was home. I honestly didn't expect anyone to answer as I had understood from you that no one was available. I am sorry if I misunderstood this and that you actually meant that you wanted to be present too. I will certainly try to take this into consideration in future. As I am sure that you may appreciate that for the Council to try and resolve this matter we had to access three flats and to try to identify the cause it would assist in this process to access the three flats on one day if possible.

Mr Cordell did answer the door and very kindly did give us access so that the Surveyor could assess the pressure of water into his flat.

Unfortunately, the visit was inconclusive as to the cause of the issues regarding the water supply to the block so the Surveyor is going to liaise again with Thames Water to try and move this forward.

I would like to reassure you that we are just trying to resolve the issues related to the water pressure/supply to the block in the interests of all the residents affected by this including your son, Mr Cordell.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 24 February 2017 14:02  
**To:** Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>  
**Subject:** RE: Mr Cordell

Dear Sarah Fletcher

After the call you made to me on the 22/02/2017 and I told you the date of the 24/02/2017 was not a suitable date to attend my son's home, in regards to the ongoing low water pressure issue in the block, you then said you would call me back on the 23/02/2017 with a date after you had spoke to the inspector, as to when you and the inspector could attend.

The dates I gave you that were not suitable were the 24/02/2017 and the 27/02/2017. And the 28/02/2017,

01/03/2017 and the 02/03/2017 would be fine for you to attend with the inspector.

On the 23/02/2017 you did call to give me an update, you said that you did not have an update as to a date, due the inspector not being in all day on the 23/02/2017, and that you was still going out to number 113 and 117 on the 24/02/2017 and that once you spoke to the inspector on the 24/02/2017 you would call me with an update as to what date you could attend with the inspector to my son's home.

Why did you therefore go to my son's address on the 24/02/17 when you were told it was not convenient?

The reason I said the dates were not suitable was that no-one could be there with my son, and due to ongoing issues which you are well aware off, I did not want my son there on his own when the council attended his home address. This has also been said to the council before, so why did you even go to my son's home when I told you it was not suitable? Could you please explain to me why? I was shocked when I got a call from my son today saying you had been to his home. From what my son also said to me today when he called, the inspector has also said the low water pressure issue in the block is not coming from his flat, can you also please confirm this via email.

Regards

Lorraine Cordell

Classification: OFFICIAL - PUBLIC



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**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 24 February 2017 14:02

**To:** 'Sarah Fletcher'

**Subject:** RE: Mr Cordell

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Regards

Lorraine Cordell

**From:** Sarah Fletcher [Sarah.Fletcher@enfield.gov.uk]  
**Sent:** 24 February 2017 16:49  
**To:** Lorraine Cordell  
**Subject:** RE: Mr Cordell [SEC=OFFICIAL:PUBLIC]

Classification: OFFICIAL - PUBLIC

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Mr Cordell did answer the door and very kindly did give us access so that the Surveyor could assess the pressure of water into his flat.

Unfortunately, the visit was inconclusive as to the cause of the issues regarding the water supply to the block so the Surveyor is going to liaise again with Thames Water to try and move this forward.

I would like to reassure you that we are just trying to resolve the issues related to the water pressure/supply to the block in the interests of all the residents affected by this including your son, Mr Cordell.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160

Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

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---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 24 February 2017 14:02  
**To:** Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>  
**Subject:** RE: Mr Cordell

Dear Sarah Fletcher

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Regards

Lorraine Cordell

Classification: OFFICIAL - PUBLIC



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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 27 February 2017 13:14  
**To:** Lorraine Cordell  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your email below. The relevant service areas supplied the information that is held on their records. There are no call recordings available.

You mention that you think information is missing. In order to enable us to search further, please clarify what data you think is missing and if you are aware of the context of which any other information may be held and any likely dates you think the processing of information may have occurred and I will then make further enquiries with services. As a reminder, the information provided in your recent request is only new data from when the last subject access request was made in 2016.

As previously explained, third party information would be withheld; to clarify further, this would include records produced by external agencies. In your email below, you refer to police records; please note that Mr Cordell may wish to contact the police directly to request details of their records held.

You also mention below that the Council holds inaccurate data. Mr Cordell may provide his statement to us to address what information he feels is incorrect and we will ensure that this is placed on our records alongside that data which he believes is inaccurate. This will then ensure that both versions of events are viewed alongside each other.

You do also have the right to contact the ICO as advised in my previous response.

Regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: Dionne.grant@enfield.gov.uk

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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\*THINK BEFORE YOU PRINT\*

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 February 2017 10:13  
**To:** Dionne Grant  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Dear Dionne Grant

Thank you for the information you sent regarding the subject access request. Sorry for the time it has taken for me to get back to you but I have been having work done in my home so have had no access to my main computer which hold all my emails, and have been working from my mobile which is not the best option. And I wont have access to my main computer till most likely Monday as work is still ongoing.

I do however feel that all the data has not been supplied that I have asked for, this was the same in March of 2016 I knew then we did not get all the data we asked for and an email was wrote in regards to this but no one got back to me.

Also in the data you have sent there is hardly any dates or times, that complaints were put in why does Enfield Councils system not include dates and times information was recorded? There is no call data. No meetings data that government body's had meetings regarding Mr Cordell, the list goes on.

I asked for all data that Enfield council holds, so all data should have been included and all audio call data and police data and meetings held and any other information that Enfield Council holds in regards to Mr Cordell.

All police data and any letters that have been sent from police or to police.

You seem to have asked for Mr Cordell health records who was this asked from and who gave the data?

There seems to be a long list of information that is missing both from the request in March 2016 and the request that was submitted on the 24/11/2016.

Can this please be looked into and if you are withholding any data for any reason could you please let me know this and what data it is and why you are withholding it.

There is also a lot of incorrect data that is being held and it seems that Enfield Council has chosen to put Mr Cordell as the perpetrator, by the ASBT there is lists of emails that is missing that I have sent in regards to complaints as to what the neighbours was doing to Mr Cordell, I have also requested all my phone records as it seems there is no lists of all the calls I made on behalf of complaints regarding Mr Cordell's neighbours. As it also seems there is missing calls that Mr Cordell made himself regarding what his neighbours was doing to him, lucky for me I do keep all emails, but it seems Enfield Council does not and to try and get themselves out of trouble due to not doing what they were meant to this data is missing.

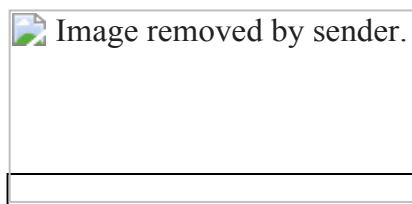
I will give 14 days for this to be corrected and if it has not I will have no other option but to go to the ICO.

Regards

Lorraine Cordell

---

**From:** Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]  
**Sent:** 10 February 2017 11:53  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]



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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 27 February 2017 13:14  
**To:** Lorraine Cordell  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your email below. The relevant service areas supplied the information that is held on their records. There are no call recordings available.

You mention that you think information is missing. In order to enable us to search further, please clarify what data you think is missing and if you are aware of the context of which any other information may be held and any likely dates you think the processing of information may have occurred and I will then make further enquiries with services. As a reminder, the information provided in your recent request is only new data from when the last subject access request was made in 2016.

As previously explained, third party information would be withheld; to clarify further, this would include records produced by external agencies. In your email below, you refer to police records; please note that Mr Cordell may wish to contact the police directly to request details of their records held.

You also mention below that the Council holds inaccurate data. Mr Cordell may provide his statement to us to address what information he feels is incorrect and we will ensure that this is placed on our records alongside that data which he believes is inaccurate. This will then ensure that both versions of events are viewed alongside each other.

You do also have the right to contact the ICO as advised in my previous response.

Regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 16 February 2017 10:13  
**To:** Dionne Grant  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]



Dear Dionne Grant

Thank you for the information you sent regarding the subject access request. Sorry for the time it has taken for me to get back to you but I have been having work done in my home so have had no access to my main computer which hold all my emails, and have been working from my mobile which is not the best option. And I wont have access to my main computer till most likely Monday as work is still ongoing.

I do however feel that all the data has not been supplied that I have asked for, this was the same in March of 2016 I knew then we did not get all the data we asked for and an email was wrote in regards to this but no one got back to me.

Also in the data you have sent there is hardly any dates or times, that complaints were put in why does Enfield Councils system not include dates and times information was recorded? There is no call data. No meetings data that government body's had meetings regarding Mr Cordell, the list goes on.

I asked for all data that Enfield council holds, so all data should have been included and all audio call data and police data and meetings held and any other information that Enfield Council holds in regards to Mr Cordell.

All police data and any letters that have been sent from police or to police.

You seem to have asked for Mr Cordell health records who was this asked from and who gave the data?

There seems to be a long list of information that is missing both from the request in March 2016 and the request that was submitted on the 24/11/2016.

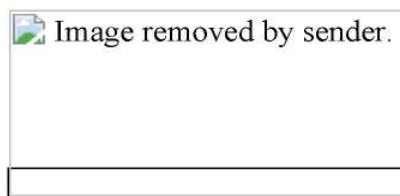
Can this please be looked into and if you are withholding any data for any reason could you please let me know this and what data it is and why you are withholding it.

There is also a lot of incorrect data that is being held and it seems that Enfield Council has chosen to put Mr Cordell as the perpetrator, by the ASBT there is lists of emails that is missing that I have sent in regards to complaints as to what the neighbours was doing to Mr Cordell, I have also requested all my phone records as it seems there is no lists of all the calls I made on behalf of complaints regarding Mr Cordell's neighbours. As it also seems there is missing calls that Mr Cordell made himself regarding what his neighbours was doing to him, lucky for me I do keep all emails, but it seems Enfield Council does not and to try and get themselves out of trouble due to not doing what they were meant to this data is missing.

I will give 14 days for this to be corrected and if it has not I will have no other option but to go to the ICO. Regards

Lorraine Cordell

From: Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]  
Sent: 10 February 2017 11:53 To: lorraine32@blueyonder.co.uk  
Subject: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]



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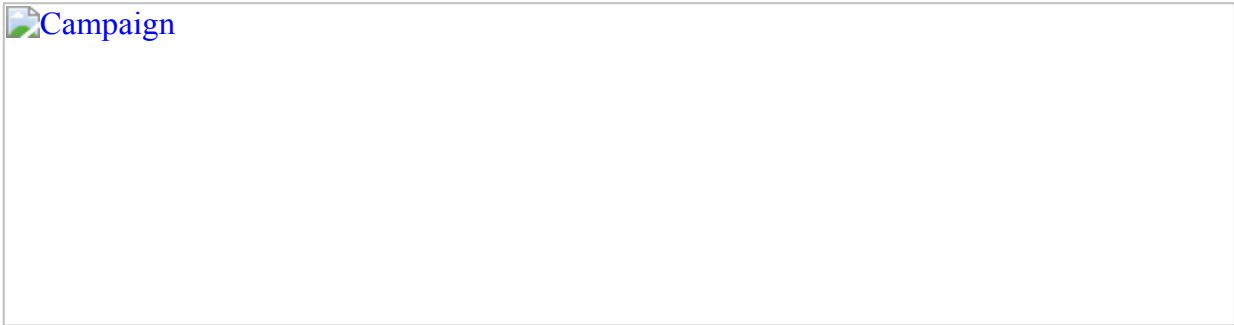
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**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 13 January 2017 13:55  
**To:** Lorraine Cordell  
**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell

Many thanks for your email below. I am sorry to hear you did not receive a reply back to your email of 22<sup>nd</sup> December.

I confirm that the documents you have provided are satisfactory and your subject access request should be progressed. Concetta will be back in the office on Monday so I will ensure to follow up matters with her then and will also ask her to make contact with you directly.

Kind regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 13 January 2017 12:02  
**To:** Dionne Grant  
**Subject:** FW: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Dionne Grant

Please see the below emails and the attached documents.

I do get an auto reply which says

Thank you for your email. I will be back in the office on Monday

My emails are not being monitored during my absence. I will respond as soon as possible following my return to work.

For any urgent matters which cannot wait until then, please contact [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk).

I work Mondays, Tuesday mornings and Wednesday .

Could you please address this as i did not get a reply back from my email i sent on 22/12/2016 as of yet also

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 13 January 2017 11:54

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

As I have not heard back from you regarding the below email can you please see attached documents and confirm they are ok please.

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 December 2016 17:00

**To:** 'Concetta Nobile'

**Subject:** RE: SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Concetta Nobile

Thank you, for the update and information you will need I have my driving licence but since 08 June 2015 the paper part is no longer needed so I do not have this so do not have both parts only the card.

I have bills to show my address dated within the last 3 months so that should not be a problem.

As for the information I have asked for it is all the information that is held by Enfield Council within all departments.

This would not be limited to just things that I have put in this would also include any data that the police have passed to Enfield Council about me. Any meetings that were held with police and any other body and Enfield Council about me. and any other government body that has passed information to Enfield Council about myself.

The minutes from the meeting that was held about me by Enfield council on the 15/12/2016 with regard to the formal complaints that was put in. I did request minutes were taken when I was told I could not attend.

Any phone calls made by myself or my mother on my behalf to Enfield Council

All that were put in for Enfield Council to address this would include all comments made on any such report such as i have removed all my piping for my heating system.

All my housing benefit and anything to do with my rent account and council Tax.

Any complaints that have been put in about me this would include any neighbours or police or any other body that Enfield Council has received about me, I do understand that some sections names would need to have redaction added for names and addresses but the date and body of the complaint should be kept. and if it a governing body such as the police names or IDs should not need redaction.

If Enfield Council has any data I want this subject access request to cover this data and if any data is going to be with held I would like to know this and the reason why it is being with held.

As for dates this request would go back as far as possible with any data Enfield Council holds within all departments being released.

If you could get back to me about the ID I would be grateful and get this emailed across to you so that this can be dealt with.

Regards

Simon Cordell

Lorraine Cordell

---

**From:** Concetta Nobile [<mailto:Concetta.Nobile@enfield.gov.uk>]

**Sent:** 21 December 2016 13:03

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** SAR 251 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Mr Cordell,

Thank you for your request dated. As it relates to personal information, we are treating it as a Subject Access Request under the Data Protection Act 1998.

We have registered the request under reference number SAR 251 and you may quote this should you need to get back in touch with us.

Unfortunately we are unable to answer your request based on the details you have provided. To assist us in proceeding with your request, please could you provide us with further information to clarify the context in which information about you may have been processed and about the likely dates when processing occurred.

Under the Act, we are legally required to verify the identity of the data subject / requestor before we compile the data you have requested. In order to proceed with your request, please would you send us the following two forms of evidence of identity for the requestor:

- One photographic – such as a passport or driving licence (both parts)
- One address based – showing proof of name and current address (dated within the past 3 months), such as a utility bill or bank statement

Do let us know if you need information about alternative forms of documentation which are acceptable as confirmation of identity.

Yours sincerely,

Concetta Nobile

Complaints and Access to Information - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

0208 379 3035

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**From:** Jamie.Newman@met.pnn.police.uk  
**Sent:** 28 February 2017 08:01  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13  
Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so?  
I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk  
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

**'Setting the bar and upholding standards without fear or favour'**

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 03 February 2017 10:03  
**To:** Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>  
**Subject:** RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

---

**From:** Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]  
**Sent:** 01 February 2017 08:40  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your

possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 31 January 2017 10:37

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

---

**From:** [Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk) [<mailto:Jamie.Newman@met.pnn.police.uk>]

**Sent:** 30 January 2017 12:56

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

---

**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 23 January 2017 13:58

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

---

**From:** [Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk) [<mailto:Jamie.Newman@met.pnn.police.uk>]

**Sent:** 23 January 2017 10:24

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email [Jamie.newman@met.pnn.police.uk](mailto:Jamie.newman@met.pnn.police.uk)

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 22 January 2017 12:56

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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**From:** YOGITA.Singh@met.pnn.police.uk on behalf of SARonlineapplications@met.pnn.police.uk  
**Sent:** 28 February 2017 10:56  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request  
Dear Madam,

Your email has been forwarded to the team that is dealing with your request and they will contact you.

Regards,

**Yogita Singh | Customer Services & Administration Assistant for Data Protection & Freedom of Information|**

| Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service

Telephone 0207 161 3500 | Email [SARonlineapplications@met.pnn.police.uk](mailto:SARonlineapplications@met.pnn.police.uk)

Address Information Rights Unit, 3rd Floor, Empress State Building

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 27 February 2017 18:44  
**To:** SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>  
**Subject:** RE: Subject Access Request

To Whom It May Concern:

I got a phone call today from someone dealing with the 4 subject access requests that were submitted for

Mr. Simon Cordell: (submitted on the 07/02/2017)  
Mr. Tyrone Benjamin: (submitted on the 08/02/2017)  
Miss Deon Benjamin: (submitted on the 08/02/2017)  
Miss Lorraine Cordell: (submitted on the 08/02/2017)

I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.  
I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

This is when the lady said that she will send me a letter stating I had to update my request.

Could the lady please be asked who called me today if this letter can be sent via my email.

I have spoken to the ICO explained what has been said and even the lady can not believe I am being asked to supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.

We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.