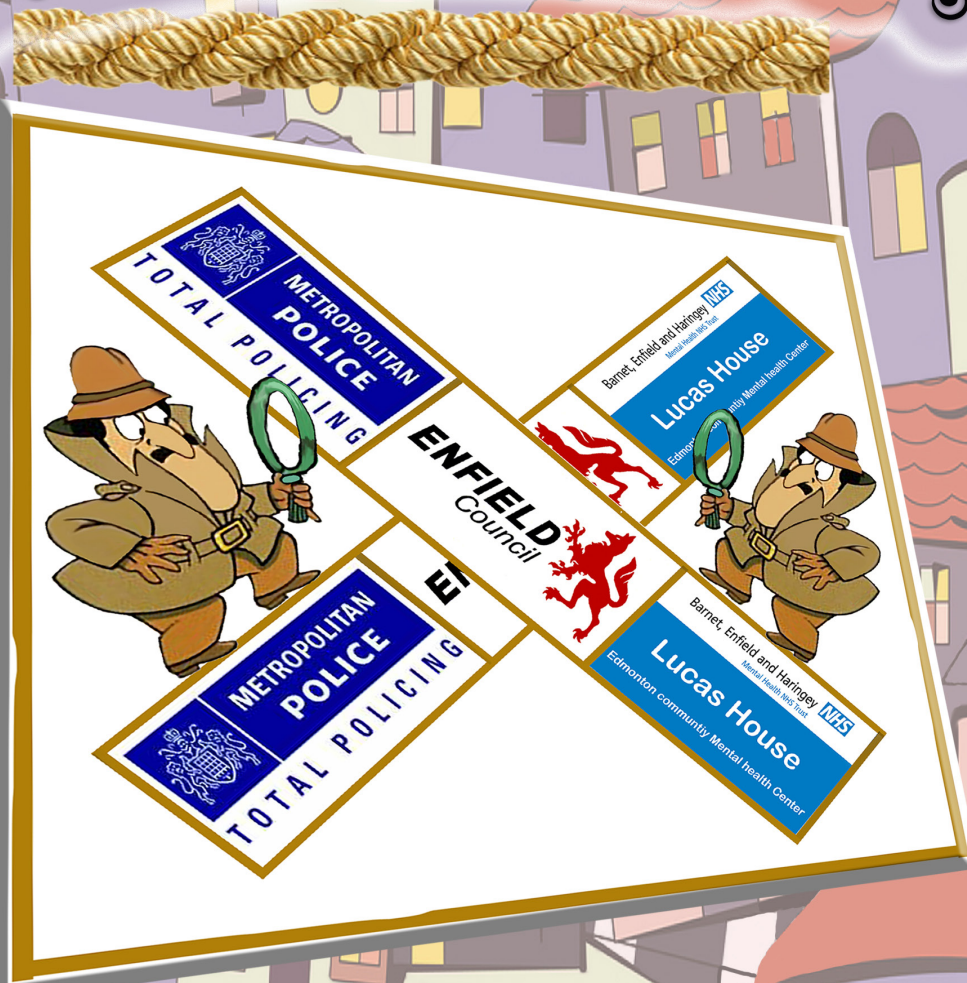


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	Re Enfield Council Subject Access Request Simon Cordell	27/01/2016	18:20	1337	585

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	Lemmy Nwabuisi RE Simon Cordell Notice of Seeking Possession	28/07/2017	13:53	1885	985,986

From: mark.Randall@met.police.uk
Sent: 31 July 2018 09:59
To: lorraine32@blueyonder.co.uk
Subject: Cordell case

Dear Mrs Cordell

I have tried to call you today , but your phone was not accepting calls.

Please can you let me know a convenient time to call so we can talk .

Many thanks

Mark Randall Pc 538ye

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 02 July 2018 09:50
To: 'Lorraine Cordell'
Subject: (DPS:1:CR:326592:9V) Report from Angela Hague, Enfield Assessment Service

Attachments: Report from Angela Hague, Enfield Assessment Service.pdf

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Steven.Hall2@met.police.uk
Sent: 02 July 2018 12:22
To: lorraine32@blueyonder.co.uk
Subject: Update - Police Concerns
Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

I have provisionally booked **1:30pm on Wednesday 11th July.** Is that time convenient and suitable for you.

As previously mentioned if you have any documents or correspondence which would assist Helen, you can forward these to me and I will make sure she is sighted prior to your meeting.

I have attached the link to the MPS complaints website should you feel you require it.

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards
Steve

PS Steven Hall
Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 02 July 2018 13:08
To: 'Steven.Hall2@met.police.uk'
Subject: RE: Update - Police Concerns
Hi Steven

Thank you for the update, the time for the telephone call is fine, maybe then I can get a time to see her in person,

Regards

Lorraine

From: Steven.Hall2@met.police.uk [mailto:Steven.Hall2@met.police.uk]
Sent: 02 July 2018 12:22
To: lorraine32@blueyonder.co.uk
Subject: Update - Police Concerns

Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

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<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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From: Steven.Hall2@met.police.uk
Sent: 02 July 2018 13:27
To: lorraine32@blueyonder.co.uk
Subject: RE: Update - Police Concerns
Ms Cordell

What would be the best number for Ma'am Millichap to call you on?

Regards
Steve

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 02 July 2018 13:08
To: Hall Steven P - YR <Steven.Hall2@met.police.uk>
Subject: RE: Update - Police Concerns

Hi Steven

Thank you for the update, the time for the telephone call is fine, maybe then I can get a time to see her in person,

Regards

Lorraine

From: Steven.Hall2@met.police.uk [<mailto:Steven.Hall2@met.police.uk>]
Sent: 02 July 2018 12:22
To: lorraine32@blueyonder.co.uk
Subject: Update - Police Concerns

Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

I have provisionally booked **1:30pm on Wednesday 11th July.** Is that time convenient and suitable for you.

As previously mentioned if you have any documents or correspondence which would assist Helen, you can forward these to me and I will make sure she is sighted prior to your meeting.

I have attached the link to the MPS complaints website should you feel you require it.

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards
Steve

PS Steven Hall
Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 02 July 2018 15:04
To: 'Steven.Hall2@met.police.uk'
Subject: RE: Update - Police Concerns
Hi Steven

Best number is 07807 333545

Regards

Lorraine

From: Steven.Hall2@met.police.uk [mailto:Steven.Hall2@met.police.uk]
Sent: 02 July 2018 13:27
To: lorraine32@blueyonder.co.uk
Subject: RE: Update - Police Concerns

Ms Cordell

What would be the best number for Ma'am Millichap to call you on?

Regards
Steve

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 02 July 2018 13:08
To: Hall Steven P - YR <Steven.Hall2@met.police.uk>
Subject: RE: Update - Police Concerns

Hi Steven

Thank you for the update, the time for the telephone call is fine, maybe then I can get a time to see her in person,

Regards

Lorraine

From: Steven.Hall2@met.police.uk [mailto:Steven.Hall2@met.police.uk]
Sent: 02 July 2018 12:22
To: lorraine32@blueyonder.co.uk
Subject: Update - Police Concerns

Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

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As previously mentioned if you have any documents or correspondence which would assist Helen, you can

4008

forward these to me and I will make sure she is sighted prior to your meeting.

I have attached the link to the MPS complaints website should you feel you require it.

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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Twitter: @metpoliceuk

From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 10 July 2018 15:05
To: 'Lorraine Cordell'
Subject: FW: LBE v Cordell [SEC=OFFICIAL]

Attachments: Letter to Stuart Miller Solicitors 10.7.2018 pdf.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 July 2018 15:05
To: Trishna Kerai
Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services

Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 11 July 2018 11:36
To: 'Ludmilla Iyavoo'
Subject: RE: LBE v Cordell [SEC=OFFICIAL]

Importance: High
Dear Ludmilla,

Thank you for your email and providing me with the report.

Can you please confirm that this report will be used in the next hearing and **NOT** the previous one as I believe the previous one will have no precedent now?

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 July 2018 15:05
To: Trishna Kerai
Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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Lorraine Cordell

From: complaintsandinformation [complaintsandinformation@enfield.gov.uk]
Sent: 11 July 2018 14:25
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell - assessment complaint [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine,

I am writing further to our recent telephone conversation about your sons mental health assessment.

I have been provided with the following comments from the team handling the case:

On 30th May 2018, the Court ordered the Claimant (Enfield Council) to appoint a consultant psychiatrist to assess whether Mr Cordell has capacity to litigate. Before we arranged the appointment with the consultant psychiatrist,, we sought approval from Mr Cordell's solicitors who were provided with the consultant's details and CV. The consultant was an independent consultant. The court does not appoint assessors. The solicitors did not oppose the proposed appointment and their consent was sought at all times, we also agreed the appointment with them including dates and times.

I can confirm that two council officers attended Mr Cordell's flat with the Consultant Psychiatrist at 9.30am on Friday 6th July 2018 and waited while the consultant assessed Mr Cordell. It was necessary to send the officers to ensure that the consultant was not at risk. Previously, on 3 July 2018, a previous consultant had met with Mr Cordell on her own to carry out an assessment but did not feel safe and had to leave without completing the assessment. The council officers were not part of the assessment and only attended the appointment to ensure that the consultant was not at risk.

I do understand from our conversation that you intend to pursue this matter further via solicitors.

Kind regards,

Daniel Ellis
Statutory Complaints Officer
Complaints & Access to Information Team
London Borough of Enfield

Phone: 020 8379 2808
Email: daniel.ellis@enfield.gov.uk
Website: www.enfield.gov.uk
Classification: OFFICIAL
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From: Steven.Hall2@met.police.uk
Sent: 11 July 2018 14:26
To: lorraine32@blueyonder.co.uk
Subject: Helen Millichap discussion follow up.
Ms Cordell

I have been asked to forward you the below link to the Metropolitan Police Service complaints page, to follow up your discussion with Ma'am Millichap.

Please click on the link below

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Ma'am Millichap has also asked me to confirm in writing to you that following your conversation today she will liaise with her colleagues in Neighbourhood Policing and those whom deal with vulnerable adults to better understand Simons position.

Any further concerns please do let me know.

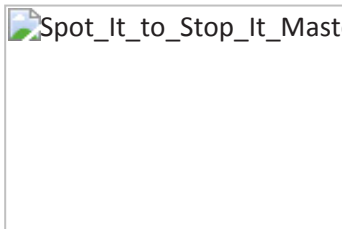
Regards

Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

Address Wood Green Police Station, 347 High Road, N22 8JA



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From: Steven.Hall2@met.police.uk
Sent: 12 June 2018 12:58
To: lorraine32@blueyonder.co.uk
Subject: RE: CAD 6248 24May18
Ms Cordell

My sincere apologise for not getting back to you sooner. I have been out the office for a couple of days. Your concerns remain high on my list of things to do but I am yet to have had a conversation with Ma'am Millichap about the issues we discussed.

I fully understand your desire to have your concerns progressed in a timely manner and will provide you an update in due course.

Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap
Address Wood Green Police Station, 347 High Road, N22 8JA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 12 June 2018 12:52
To: Hall Steven P - YR <Steven.Hall2@met.police.uk>
Subject: RE: CAD 6248 24May18

Dear Steven Hall

It has been some time since we spoke and we exchanged emails, I have not heard from you since I wrote you the email below and would like to know if Miss Millichap is willing to have a meeting with me or not, I do not think it is too much to ask for a meeting, but it does seem that the police are not willing to act on this unless I give them full facts so it can be investigated before we have the meeting, as said before I do not feel this will work as there is a lot of concerns regarding more than one issue there is also a lot of paperwork I would like Miss Millichap to see.

If Miss Millichap is not willing to see me for a meeting please let me know by 18/06/2018 as I will take it higher, I do not feel I should need to explain to others which has been done many times before with nothing coming of it and it's just like no one was spoken to.

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 3 June 2018 at 01:43:33 BST
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18

Dear Steven Hall

As stated on the phone call there is a lot of issues, and i would like a meeting with miss Millichap. I dont think listing the issues would help i believe she would have a much better view regarding the issues by seeing the paperwork and evidence, i feel this will be the only way this will not be covered up like it has been for far to long now.

If you can let me know as soon as possible if miss Millichap is willing to have a meeting if she is not i will take it higher.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Jun 2018, at 15:17, <Steven.Hall2@met.police.uk> <Steven.Hall2@met.police.uk> wrote:

Ms Cordell

As discussed during our telephone call on Friday 1st June 2018 please find my contact details below. As stated on the phone if you have any information which would help us review your concerns I would be interested to see them.

Regards

Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent

Helen Millichap

MetPhone 713231 | Telephone 0203 276 3231

Address Wood Green Police Station, 347 High Road, N22 8JA

<image001.jpg>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 July 2018 16:24
To: Trishna Kerai
Subject: Re: LBE v Cordell [SEC=OFFICIAL]
Hi Trishna

Just wanted to ask i told Simon about coming to see you on the 18th at 13:00 and he asked if it can be done at his home address, i am not sure if you can do this but i would be there with him of you can. I said i would ask you.

Also is a date fixed yet for the next hearing at court as far as i know we have not got the real court letter yet with the new date.

Also have you got any of the emails from the council yet that was sent to the mental health and what the mental health replied to them

Regards

Lorraine

Sent from my iPhone

On 11 Jul 2018, at 11:36, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Ludmilla,

Thank you for your email and providing me with the report.

Can you please confirm that this report will be used in the next hearing and **NOT** the previous one as I believe the previous one will have no precedent now?

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

<[image001.jpg](#)>

<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)> <[image006.png](#)>

<[image007.png](#)>

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 July 2018 15:05

To: Trishna Kerai
Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,
Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: mark.Randall@met.police.uk
Sent: 16 July 2018 15:16
To: lorraine32@blueyonder.co.uk
Subject: CORDELL CASE

Dear Mrs Cordell

This matter is still on going, I am waiting for the last piece of medical evidence and a further statement from Pc Sefil.

I have been contacted by Sergeant Penn as you were worried about Simons health.

If you have any reports or other medical evidence for this matter please can you forward it to me so I can place it in the file.

I have been in London a lot on aid, so I have not been able to call you back. I will call you in a couple of weeks as I away until then.

Regards
Pc Randall 538ye

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 11:02
To: Lorraine Cordell
Subject: Fwd: LBE v Cordell [SEC=OFFICIAL]

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 13 July 2018 at 16:24:00 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

Just wanted to ask i told Simon about coming to see you on the 18th at 13:00 and he asked if it can be done at his home address, i am not sure if you can do this but i would be there with him if you can. I said i would ask you.

Also is a date fixed yet for the next hearing at court as far as i know we have not got the real court letter yet with the new date.

Also have you got any of the emails from the council yet that was sent to the mental health and what the mental health replied to them

Regards

Lorraine

Sent from my iPhone

On 11 Jul 2018, at 11:36, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Ludmilla,

Thank you for your email and providing me with the report.

Can you please confirm that this report will be used in the next hearing and **NOT** the previous one as I believe the previous one will have no precedent now?

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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[<image002.jpg>](#) [<image003.jpg>](#) [<image004.jpg>](#) [<image005.jpg>](#) [<image006.png>](#)

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 July 2018 15:05

To: Trishna Kerai

Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 11:07
To: 'Lorraine Cordell'
Subject: RE: LBE v Cordell [SEC=OFFICIAL]
Hi Trishna

I was just wondering if you got the below email I sent it on Friday, and was wondering about tomorrow and if a new court date has been set.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 13 July 2018 at 16:24:00 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

Just wanted to ask i told Simon about coming to see you on the 18th at 13:00 and he asked if it can be done at his home address, i am not sure if you can do this but i would be there with him of you can. I said i would ask you.

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Regards

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Sent from my iPhone

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Can you please confirm that this report will be used in the next hearing and **NOT** the previous one as I believe the previous one will have no precedent now?

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 July 2018 15:05

To: Trishna Kerai

Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 July 2018 11:15
To: 'Lorraine Cordell'
Subject: RE: LBE v Cordell [SEC=OFFICIAL]
Hi Lorraine,

A new court date has now been set for **9th August 2018 at Edmonton County Court at 09:30hrs.**

I am just waiting for my Manager to confirm whether it will be okay for me to attend his home address.

Please bare with whilst I get confirmation.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 11:08
To: Trishna Kerai
Subject: RE: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

I was just wondering if you got the below email I sent it on Friday, and was wondering about tomorrow and if a new court date has been set.

Regards

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 13 July 2018 at 16:24:00 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: LBE v Cordell [SEC=OFFICIAL]

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Regards

Lorraine

Sent from my iPhone

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Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 July 2018 15:05
To: Trishna Kerai
Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 11:22
To: Trishna Kerai
Subject: Re: LBE v Cordell [SEC=OFFICIAL]
Hi Trishna

Thank you for the update i will await to hear from you regarding tomorrow.

Regards

Lorraine

Sent from my iPhone

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Date: 13 July 2018 at 16:24:00 BST

To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>

Subject: Re: LBE v Cordell [SEC=OFFICIAL]

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Classification: OFFICIAL

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Solicitor

Corporate Team

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 July 2018 16:10
To: 'Lorraine Cordell'
Cc: Nicola Brown
Subject: RE: LBE v Cordell [SEC=OFFICIAL]

Importance: High

Dear Lorraine,

Having spoken to my Manager, I can confirm that unfortunately our Office policy and Insurance policy does not cover us making home visits. In this situation, could I kindly request for you and Simon to attend our office? If you are unable to attend the office, we can have a telephone conference as an alternative.

Please let me know.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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Regards

Lorraine

Sent from my iPhone

On 17 Jul 2018, at 11:14, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,

A new court date has now been set for **9th August 2018 at Edmonton County Court at 09:30hrs.**

I am just waiting for my Manager to confirm whether it will be okay for me to attend his home address.

Please bare with whilst I get confirmation.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 17 July 2018 11:08

To: Trishna Kerai

Subject: RE: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

I was just wondering if you got the below email I sent it on Friday, and was wondering about tomorrow and if a new court date has been set.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 13 July 2018 at 16:24:00 BST

To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>

Subject: Re: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

Just wanted to ask i told Simon about coming to see you on the 18th at 13:00 and he asked if it can be done at his home address, i am not sure if you can do this but i would be there with him if you can. I said i would ask you.

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Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) M: [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 July 2018 15:05

To: Trishna Kerai

Subject: LBE v Cordell [SEC=OFFICIAL]

4038

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 16:54
To: Trishna Kerai
Subject: Re: LBE v Cordell [SEC=OFFICIAL]
Hi Trishna

I am on my way home from prison seeing Tyrone i will call simon once had me and text you if thats ok regarding tomorrow.

Regards

Lorraine

Sent from my iPhone

On 17 Jul 2018, at 16:10, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Lorraine,

Having spoken to my Manager, I can confirm that unfortunately our Office policy and Insurance policy does not cover us making home visits. In this situation, could I kindly request for you and Simon to attend our office? If you are unable to attend the office, we can have a telephone conference as an alternative.

Please let me know.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

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To: Trishna Kerai

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Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

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Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 20 July 2018 16:28
To: 'Lorraine Cordell'
Subject: (DPS:1:CR:326592:9V) Simon's Assessment Report

Attachments: Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf
Dear Lorraine,

Please find attached Simon's medical assessment report. Please note that this works in our favour as it will allow us to possibly get rid of the Injunction Order completely.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 23 July 2018 11:30
To: Trishna Kerai
Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report
Dear Trishna

I sent simon the report and he read it.

He says no way are the council getting his medical records he does not agree to this, could the council get a court order to get his medical records?

He is upset due to what it says about him, but he knows this hurts the council as well because they never done there job towards him and only ever taken one side and not wanted to hear a word we had to say, everything has just been put on him.

I know he wants to see or chat to you this week, i know it was said for today, but i can not do today, if you could give us a day for this week and time i would be grateful.

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Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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<Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf>

From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 24 July 2018 09:38
To: 'Lorraine Cordell'
Subject: RE: (DPS:1:CR:326592:9V) Simon's Assessment Report
Good Morning Lorraine,

I will be available all day on Thursday if he wishes to come in with you on that day or by himself...whichever he prefers.

Please let me know.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)>  

<[image007.png](#)>

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<Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf>

From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 26 June 2018 14:12
To: 'Lorraine Cordell'
Subject: (DPS:1:CR:326592:9V) RE: Simon Cordell

Importance: High
Dear Lorraine,

That's great news.

Enough time for us to apply for legal aid and have that arranged.

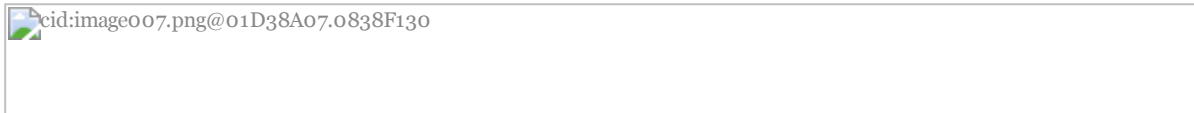
I doubt that they will arrange to assess him within the next 3 days, but if any issue, you can give Simon my number and ask him to contact me whilst you're away.

Have a good trip.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 June 2018 12:47
To: Trishna Kerai
Subject: RE: Simon Cordell

Dear Trishna Kerai

Just would like to say thank you for all your help in this matter.

Just got home from the court it has been adjourned for 28 days so things can be done one of them is the assessment of my son.

I am going away today and will be back on the 30th June, so I hope that the council does not arrange a date for this week for the assessment to take place.

Lorraine

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 July 2018 10:02
To: mark.Randall@met.police.uk
Subject: Re: Cordell case
Dear Mark

Sorry was on the phone you can call me back now if you want.

Lorraine

Sent from my iPhone

On 31 Jul 2018, at 09:58, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs Cordell

I have tried to call you today , but your phone was not accepting calls.

Please can you let me know a convenient time to call so we can talk .

Many thanks

Mark Randall Pc 538ye

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Twitter: @metpoliceuk

From: noreply@nhs.net
Sent: 30 July 2018 12:01
To: lorraine32@blueyonder.co.uk
Subject: Undeliverable: RE: Simon Cordell Report

Attachments: details.txt; Simon Cordell Report (197 KB)

Delivery has failed to these recipients or groups:

angela.huguel@nhs.net

The email address you entered couldn't be found. Please check the recipient's email address and try to resend the message. If the problem continues, please contact your helpdesk.

Diagnostic information for administrators:

Generating server: NH-SLPEX028.AD1.NHS.NET

angela.huguel@nhs.net
Remote Server returned '550 5.1.1 RESOLVER.ADR.RecipNotFound; not found'

Original message headers:

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NH-SLPEX028.AD1.NHS.NET (192.168.218.28) with Microsoft SMTP Server (TLS) id
15.0.1365.1; Mon, 30 Jul 2018 12:00:31 +0100
Received: from smtp1.e.amses.net (192.168.219.249) by NH-SLPEX092.AD1.NHS.NET
(192.168.218.58) with Microsoft SMTP Server (TLS) id 15.0.1365.1 via Frontend
Transport; Mon, 30 Jul 2018 12:00:31 +0100
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by IMSVA (Postfix) with ESMTF id 354035ECB42
for <angela.huguel@nhs.net>; Mon, 30 Jul 2018 12:00:16 +0100 (BST)
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for <angela.huguel@nhs.net>; Mon, 30 Jul 2018 11:00:29 +0000 (UTC)
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id k5uefLn05btAck5uefSY3B; Mon, 30 Jul 2018 12:00:29 +0100
X-Originating-IP: [77.102.103.3]
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: <Angela.Huguel@NHS.net>
Subject: RE: Simon Cordell Report
Date: Mon, 30 Jul 2018 12:00:28 +0100
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Return-Path: lorraine32@blueyonder.co.uk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 July 2018 12:35
To: 'Angela.Hague1@nhs.net'
Subject: RE: Simon Cordell Report

Dear Angela Hague

Thank you for taking the time to spoke to me today, I have called before this date trying to speak to you regarding this but each time you was not in the office.

I also was wrong on the date of your assessment of Simon it was the 19th June 2018 at 11:00 hours.

so it was between this time the report was spent over to Enfield Council and they then used it in court on the 26th June 2018 which as stated on the phone we did not have access to your report on that day only Enfield Council did and the Judge.

I am very shocked that this report has been sent to Enfield Council as you was very aware there was going to be a court assessment of Simon and before Simon had the assessment with you, me and Simon made sure it was nothing to do with the court assessment that had been ordered, and yu clearly told both of us your assessment had nothing to do with the court assessment one you just wanted to make sure Simon was ok.

Your assessment report has also been used when the court assessment was done Enfield Council passed that on to the doctor who was doing the assessment.

I also do not understand why my name is all over it stating things I did not say to you or anyone, I seems like all the mental health team want to do is make my son lose trust in me, stating things I am meant to have said and have not this is not the 1st time the mental health team has done this and I am not happy with what is going on here. You are meant to be there to help people and yet the mental health team is causing more problems then anything else breaching someone trust is a very big issue and once again this has been done without a care of the impact that is going to cause.

This seems to not be the only information that has been given to Enfield Council as Enfield Council has said things in court multiple times even using incorrect information so I would also like to know where Enfield Council is being passed this information from about my son's health and why no consent has been given to pass this information over to Enfield Council.

When I spoke with you I told you my son had lost all trust and this is the sort of reasons why reports being sent out to other body's when in fact there was no right to do so, my son has never given consent for any of his medical records to be given out to Enfield Council and we want to know the reason as to who and why this report was handed to Enfield Council, then used in a court of law and then passed to a doctor to do the court assessment, and is going to used in court many times what rights was used when this report was handed out and what duty of care was used.

I would like this looked into as soon as possible, and the person name who is sending this information to Enfield Council and the department they work for, I would also like to know the complaints Email as I believe what has been done regarding this is wrong in law and a breach of data protection as well as other breaches towards my son and the use of my name

stating things I did not say.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 July 2018 12:36
To: 'Angela.Hague1@nhs.net'
Subject: RE: Simon Cordell Report

Attachments: Report from Angela Hague, Enfield Assessment Service.pdf

Dear Angela Hague

Thank you for taking the time to spoke to me today, I have called before this date trying to speak to you regarding this but each time you was not in the office.

I also was wrong on the date of your assessment of Simon it was the 19th June 2018 at 11:00 hours.

so it was between this time the report was spent over to Enfield Council and they then used it in court on the 26th June 2018 which as stated on the phone we did not have access to your report on that day only Enfield Council did and the Judge.

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I would like this looked into as soon as possible, and the person name who is sending this information to Enfield Council and the department they work for, I would also like to know the

complaints Email as I believe what has been done regarding this is wrong in law and a breach of data protection as well as other breaches towards my son and the use of my name stating things I did not say.

Regards

Lorraine Cordell

From: mark.Randall@met.police.uk
Sent: 31 July 2018 09:59
To: lorraine32@blueyonder.co.uk
Subject: Cordell case

Dear Mrs Cordell

I have tried to call you today , but your phone was not accepting calls.

Please can you let me know a convenient time to call so we can talk .

Many thanks

Mark Randall Pc 538ye

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 July 2018 10:02
To: mark.Randall@met.police.uk
Subject: Re: Cordell case
Dear Mark

Sorry was on the phone you can call me back now if you want.

Lorraine

Sent from my iPhone

On 31 Jul 2018, at 09:58, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs Cordell

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Many thanks

Mark Randall Pc 538ye

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 July 2018 14:14
To: Trishna Kerai
Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report
Dear Trishna

Sorry i have not been in contract with you i have had many appointments that i could not miss.

Simon spoke to me today and he does want a meeting with you as soon as possible.

I can not do Wednesday or Thursday this week but any other day would be fine if that is possible with you before the next hearing in court.

Simon also asked if there was any update as to how this is going to be dealt with.

He also asked will he need to attend court on the 09/08/2018 as he really does not feel up to it.

Once again sorry i can not been in contract with you.

Regards

Lorraine

Sent from my iPhone

On 24 Jul 2018, at 09:37, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Good Morning Lorraine,

I will be available all day on Thursday if he wishes to come in with you on that day or by himself...whichever he prefers.

Please let me know.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

[<image001.jpg>](#)

[<image002.jpg>](#) [<image003.jpg>](#) [<image004.jpg>](#) [<image005.jpg>](#) [<image006.png>](#)

[<image007.png>](#)

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 July 2018 11:30

To: Trishna Kerai

Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report

Dear Trishna

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Regards

Lorraine

Sent from my iPhone

On 20 Jul 2018, at 16:28, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Lorraine,

Please find attached Simon's medical assessment report. Please note that this works in our favour as it will allow us to possibly get rid of the Injunction Order completely.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

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<Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf>

From: HAGUE, Angela (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [angela.hague1@nhs.net]
Sent: 31 July 2018 19:35
To: Lorraine Cordell
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Simon Cordell Report

Attachments: Lorraine Cordell letter 31.7.18.docx; Complaints-Concerns-Complaints-BEH.pdf
Dear Ms Cordell,

Thank you for your e-mail. Apologises that I wasn't able to e-mail you earlier today as we discussed.

I have attached a letter in response to your e-mail, and also an information leaflet from the Trust on complaints which I hope you will find helpful.

Please don't hesitate to contact me if you require any further information.

Kind regards

Angela

Angela Hague
Deputy Manager
Enfield Assessment Service
25 Crown Lane
N14 5SH
Telephone: 0208 702 3329
E-mail: Angela.Hague@beh-mht.nhs.uk

Manager: Rachel Yona
Email: Rachel.Yona@beh-mht.nhs.uk
Tel: 0208 702 6878

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 30 July 2018 12:36
To: HAGUE, Angela (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Simon Cordell Report

Dear Angela Hague

Thank you for taking the time to spoke to me today, I have called before this date trying to speak to you regarding this but each time you was not in the office.

I also was wrong on the date of your assessment of Simon it was the 19th June 2018 at 11:00 hours.

so it was between this time the report was spent over to Enfield Council and they then used it in court on the 26th June 2018 which as stated on the phone we did not have access to your report on that day only Enfield Council did and the Judge.

I am very shocked that this report has been sent to Enfield Council as you was very aware there was going to be a court assessment of Simon and before Simon had the assessment with you, me and Simon made sure it was nothing to do with the court assessment that had been ordered, and yu clearly told both of us your assessment had nothing to do with the court assessment one you just wanted to make sure Simon was ok.

Your assessment report has also been used when the court assessment was done Enfield Council passed that on to the doctor who was doing the assessment.

I also do not understand why my name is all over it stating things I did not say to you or anyone, I seems like all the mental health team want to do is make my son lose trust in me, stating things I am meant to have said and have not this is not the 1st time the mental health team has done this and I am not happy with what is going on here.

You are meant to be there to help people and yet the mental health team is causing more problems then anything else breaching someone trust is a very big issue and once again this has been done without a care of the impact that is going to cause.

This seems to not be the only information that has been given to Enfield Council as Enfield Council has said things in court multiple times even using incorrect information so I would also like to know where Enfield Council is being passed this information from about my son's health and why no consent has been given to pass this information over to Enfield Council.

When I spoke with you I told you my son had lost all trust and this is the sort of reasons why reports being sent out to other body's when in fact there was no right to do so, my son has never given consent for any of his medical records to be given out to Enfield Council and we want to know the reason as to who and why this report was handed to Enfield Council, then used in a court of law and then passed to a doctor to do the court assessment, and is going to used in court many times what rights was used when this report was handed out and what duty of care was used.

I would like this looked into as soon as possible, and the person name who is sending this information to Enfield Council and the department they work for, I would also like to know the complaints Email as I believe what has been done regarding this is wrong

in law and a breach of data protection as well as other breaches towards my son and the use of my name stating things I did not say.

Regards

Lorraine Cordell

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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 August 2018 13:02
To: Lorraine Cordell
Subject: Fwd: (DPS:1:CR:326592:9V) Simon's Assessment Report

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 31 July 2018 at 14:14:16 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report

Dear Trishna

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I can not do Wednesday or Thursday this week but any other day would be fine if that is possible with you before the next hearing in court.

Simon also asked if there was any update as to how this is going to be dealt with.

He also asked will he need to attend court on the 09/08/2018 as he really does not feel up to it.

Once again sorry i can not been in contract with you.

Regards

Lorraine

Sent from my iPhone

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Good Morning Lorraine,
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Please let me know.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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<Letter to ECC attaching Dr Dhinakaran's assessment report
10.7.2018.pdf>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 August 2018 13:51
To: 'Trishna Kerai'
Subject: RE: (DPS:1:CR:326592:9V) Simon's Assessment Report
Dear Trishna

I hope you had a good holiday, I did email you the below email when you was away, and was wondering if there is any update, Simon called me today and is worried regarding the court hearing and if he will need to attend. I know also he would like to see you or maybe have a call with you before the court date.

I was also wondering if there have been any updates from Enfield Council as they should have by now given a bundle and was wondering if anything new is in it.

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 06 August 2018 14:07
To: 'Lorraine Cordell'
Subject: RE: (DPS:1:CR:326592:9V) Simon's Assessment Report
Hi Lorraine,

I'm just catching up with my emails now.

I have not received anything new from Enfield Council as of yet.

He will need to attend, unless you have a medical note / doctors letter explaining that he does not like to leave the house...

I am available tomorrow or Wednesday anytime if you and him wish to attend the office. Any time would be fine by me.

Please let me know.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 July 2018 11:30

To: Trishna Kerai

Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report

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Lorraine

Sent from my iPhone

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Trishna Kerai | Caseworker | Magistrates Court Department

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<Letter to ECC attaching Dr Dhinakaran's assessment report
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Please let me know.

Thanks.

Kind regards,

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 August 2018 13:51

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Subject: RE: (DPS:1:CR:326592:9V) Simon's Assessment Report

Dear Trishna

I hope you had a good holiday, I did email you the below email when you was away, and was wondering if there is any update, Simon called me today and is worried regarding the court hearing and if he will need to attend. I know also he would like to see you or maybe have a call with you before the court date.

I was also wondering if there have been any updates from Enfield Council as they should have by now given a bundle and was wondering if anything new is in it.

Regards

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 31 July 2018 at 14:14:16 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: (DPS:1:CR:326592:9V) Simon's Assessment Report

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Sent from my iPhone

On 24 Jul 2018, at 09:37, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Good Morning Lorraine,

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Please let me know.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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<Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf>

From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 07 August 2018 16:45
To: 'Lorraine Cordell'
Subject: RE: (DPS:1:CR:326592:9V) Simon's Assessment Report
Tomorrow is fine.

See you then.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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<Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf>

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 07 August 2018 17:48

To: Edmonton County, Enquiries

Cc: Trishna Kerai; Lorraine Cordell

Subject: London Borough of Enfield v Simon Cordell- E00ED049 Extremely Urgent hearing listed on 9th August 2018, 10am

Importance: High

Attachments: letter to ECC 07.08.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf

Dear Sirs

Re: London Borough of Enfield v Simon Cordell- E00ED049

Please find attached a copy of our correspondence with an application notice. We would like the application notice to be dealt with by DJ Dias at the hearing on Thursday 9th August 2018, 10am and we hope that it can be processed and placed on the Court's file as a matter of urgency.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 07 August 2018 18:03

To: Trishna Kerai

Cc: Lorraine Cordell

Subject: FW: London Borough of Enfield v Simon Cordell- E00ED049 Extremely Urgent hearing listed on 9th August 2018, 10am

Importance: High

Attachments: letter to ECC 07.08.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf; Application Notice LBE v Cordell 07082018 2.pdf; Section 10 -Continuation Sheet.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10.7.2018.pdf

Dear Trishna,

You will see that I have copied you and Mrs Cordell to my email to the Court, enclosing an application notice to appoint Mrs Cordell as Simon's litigation friend. Following the report produced by Dr Dhinakaran on 7th July 2018 which confirms Mr Cordell's lacks of capacity to litigate, we believe that it will be reasonable that Mr Cordell be assisted by a litigation friend. Giving Lorraine Cordell's involvement in this case we are of the view that she will be the best person to be appointed as a litigation friend.

I have copied Mrs Cordell to this email correspondence as she's expected to be served and to respond to the application at the hearing. I will be grateful if you could seek instructions from Mr Cordell and let me know whether the application will be agreed or opposed. I would also like to have Mrs Cordell's position in response to the application ahead of the hearing.

I have asked that the application be dealt with by DJ Dias at the hearing on 9th August 2018, 10am.

I look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo

Sent: 07 August 2018 17:47

To: Edmonton County, Enquiries

Cc: 'Trishna Kerai'; 'Lorraine Cordell'

Subject: London Borough of Enfield v Simon Cordell- E00ED049 Extremely Urgent hearing listed on 9th August 2018, 10am

Importance: High

Dear Sirs

Re: London Borough of Enfield v Simon Cordell- E00ED049

Please find attached a copy of our correspondence with an application notice. We would like the application notice to be dealt with by DJ Dias at the hearing on Thursday 9th August 2018, 10am and we hope that it can be processed and placed on the Court's file as a matter of urgency.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

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From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 10 August 2018 09:34
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Simon Cordell - Complaint made by Lorraine (Simon's mother)
Dear Lorraine,

Thank you for your time on the phone just now.

As discussed I have copied in our Patient Experience Team, so you have their email address.

We spoke about your complaint and concerns for your son and agreed the following questions for investigation:

How did the information get from the Mental Health Trust to the Council?

How did the information get from the Council to the Court?

What was the role and involvement of the Early Intervention Team in Simon's care?

When I asked you what you would like to achieve in this complaint you answered:

That no more information is shared that can be used against your son

Your name will not be on further information that is shared.

You agreed that you will speak to Simon today and email the Patient Experience Team, and copy me in, his consent for us to investigate this complaint.

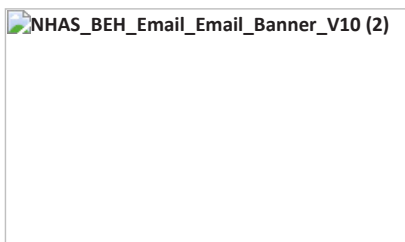
Thank you again.

Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: [@BEHMHTNHS](#) / Facebook: [www.fb.com/behmht](#)

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk
Admin support: Gloria Adofo 0208 702 5543
Line Manager: Leigh Saunders | Assistant Director leigh.saunders@nhs.net | 0208 702 5562



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 11:09
To: 'YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Cc: 'beh-tr.patient.experience@nhs.net'
Subject: RE: Simon Cordell - Complaint made by Lorraine (Simon's mother)
Dear Rachel Yona

Thank you for the reply email, I believe there is other section I would like to know which have not been included in your email.

1. I also asked for the names of the people and what department they work for who have sent information regarding Simon to other bodies and what bodies have been sent the information.
2. A full list of what information that has been passed to other bodies as we would like to know everything that has been shared and stated in the shared information.
3. We want to see any information Enfield Council has sent to the mental health trust along with any requests for data regarding Simon.
4. I would also like information as to your procedure and protocol for sharing information with other bodies, and under what reason would you send information if you had a request to do so and what format that data would be sent in.

I will be putting a SAR into the mental health team and also Enfield Council as I also do feel there are errors on both which I will be working to get corrected along with my son.

At this time I can not think of anything else I would like, but later today when I speak to Simon I will ask if he wants anything added that he would like to know.

As started on the call I will get the consent from Simon today and email that over.

Regards

Lorraine Cordell

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:r.yona@nhs.net]
Sent: 10 August 2018 09:34
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
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You agreed that you will speak to Simon today and email the Patient Experience Team, and copy me in, his consent for us to investigate this complaint.

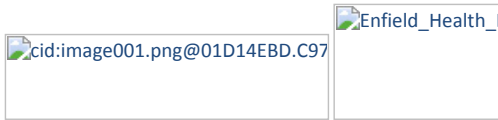
Thank you again.

Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk
Admin support: Gloria Adofo 0208 702 5543
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From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 10 August 2018 11:18
To: Lorraine Cordell
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Simon Cordell - Complaint made by Lorraine (Simon's mother)

Dear Lorraine,

Your points below have been noted, and I will include them in the complaint investigation.

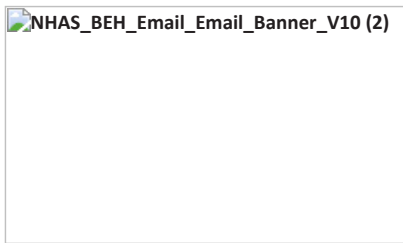
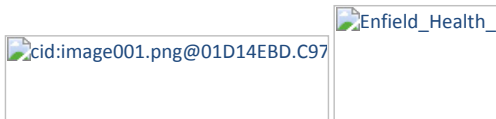
Thank you

Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: [@BEHMHTNHS](#) / Facebook: [www.fb.com/behmht](#)

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Subject: RE: Simon Cordell - Complaint made by Lorraine (Simon's mother)

Dear Rachel Yona

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1. I also asked for the names of the people and what department they work for who have sent information regarding Simon to other bodies and what bodies have been sent the information.
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At this time I can not think of anything else I would like, but later today when I speak to Simon I will ask if he wants anything added that he would like to know.

As started on the call I will get the consent from Simon today and email that over.

Regards

Lorraine Cordell

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Sent: 10 August 2018 09:34
To: lorraine32@blueyonder.co.uk

Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Simon Cordell - Complaint made by Lorraine (Simon's mother)

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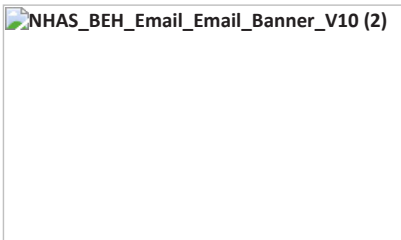
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Enfield Adult Mental Health Community Services Manager
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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 13:38

To: 'Ludmilla Iyavoo'

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell
Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
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Regards

Lorraine Cordell

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 25 April 2018 16:08
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon cordell [SEC=OFFICIAL]

Attachments: LBE v Cordell- Application for committal.pdf

Classification: OFFICIAL

Dear Ms Cordell,

I am the solicitor in conduct of the injunction proceedings against your son. It is my understanding that during his last attendance your son has expressed the fact that all correspondence in relation to the above case should be served to his personal address. We are therefore not aware that all court correspondence should be sent to you as you expressed in your email.

However we confirm that an application for Mr Cordell committal was issued on 20th April 2018, in the Edmonton County Court and a hearing has now been listed on Tuesday 1st May 2018 at 10am. The application was issued on the basis of a breach of undertaking. A copy of the application is attached to this email. Your son is advised to attend the hearing and to seek independent legal advice.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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cid:image001.png@01D3DCAF.9CD83940

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL

Classification: OFFICIAL

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:28
To: Lorraine Cordell
Cc: Trishna Kerai; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
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Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

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Regards

Lorraine Cordell



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:40
To: 'Ludmilla Iyavoo'; 'Trishna Kerai'; 'Lemmy Nwabuisi'
Subject: RE: Simon Cordell
Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545.

Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injection orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:28
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Dear Ms Cordell,

Thank you for your emails.

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This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
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Regards

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Dear Ludmilla Iyavoo

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I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

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malware. The recipient should perform their own virus checks.

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 15:06
To: Lorraine Cordell; 'Trishna Kerai'
Cc: Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Mrs Cordell,

I have emailed Michael Adu- Gyamfi and asked him to contact you as soon as possible, please note that he's aware of the deadline and will be in touch in due course.

I have emailed a draft order to Trishna Kerai of Stuart Miller solicitors and I'm currently waiting her approval. Once I have this I will be in a position to email the Court with the agreed order. I can't confirm the time it will take the Court to approve the order but as soon as this is done, I am sure Ms Kerai will contact you and let you know.

We will contact the police regarding the discharge of the injunction order, however we would need a sealed copy of the court order to be received first before such notification takes place.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
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Sent: 10 August 2018 14:40
To: Ludmilla Iyavoo; 'Trishna Kerai'; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545.

Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injunction orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:28
To: Lorraine Cordell
Cc: Trishna Kerai; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 13:38
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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From: Michael Adu-Gyamfi [Michael.Adu-Gyamfi@Enfield.gov.uk]
Sent: 13 August 2018 12:32
To: lorraine32@blueyonder.co.uk
Cc: Madeleine Hill; Ludmilla Iyavoo
Subject: Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

Following the hearing on 9th August and the request for Enfield council to assist Mrs Cordell to complete an application for management transfer, I can confirm that an application for Mr Cordell's case to be put forward to the housing exceptions panel will be completed and sent via email to yourself for an agreement. The case will be discussed at panel this Friday 17/08/2018. In the event Mr Cordell's case is accepted he will be offered a like for like property however we can't stipulate when he will get an offer. I will update you as and when I receive further information.

Kind regards,

Michael Adu-Gyamfi
Neighbourhood Officer
Council Housing & Regulatory Services
Chief Executives Unit
The Edmonton Centre
36-44 South Mall
Edmonton Green
N9 0TN
Tel: 02083791000
Email michael.adu-gyamfi@enfield.gov.uk

Classification: OFFICIAL



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in accordance with relevant legislation.

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 August 2018 12:57
To: Michael Adu-Gyamfi
Subject: Re: Simon Cordell [SEC=OFFICIAL]
Dear Michael Adu-Gyamfi

As stated in court on the 09/08/2018 i stated i wanted a 2 bedroomed gor my son due to my son needing a carer which the family are willing to do, Lemmy did state that Mr Cordell would no get this due to him being a single person, but the judge saw past this and stated i seen many cases where a person needed an extra bedroom for a carer which Mr Cordell clearly does, so i am not understand what you mean by a like to like property.

Maybe it would be better if you called me and we discussed this before it goes to the panel my phone number is 07807 333545.

Regards

Lorraine Cordell

Sent from my iPhone

On 13 Aug 2018, at 12:32, Michael Adu-Gyamfi <Michael.Adu-Gyamfi@Enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mrs Cordell,

Following the hearing on 9th August and the request for Enfield council to assist Mrs Cordell to complete an application for management transfer, I can confirm that an application for Mr Cordell's case to be put forward to the housing exceptions panel will be completed and sent via email to yourself for an agreement. The case will be discussed at panel this Friday 17/08/2018. In the event Mr Cordell's case is accepted he will be offered a like for like property however we can't stipulate when he will get an offer. I will update you as and when I receive further information.

Kind regards,

Michael Adu-Gyamfi

Neighbourhood Officer

Council Housing & Regulatory Services

Chief Executives Unit

The Edmonton Centre

36-44 South Mall

Edmonton Green

N9 0TN

Tel: 02083791000

Email michael.adu-gyamfi@enfield.gov.uk

Classification: OFFICIAL



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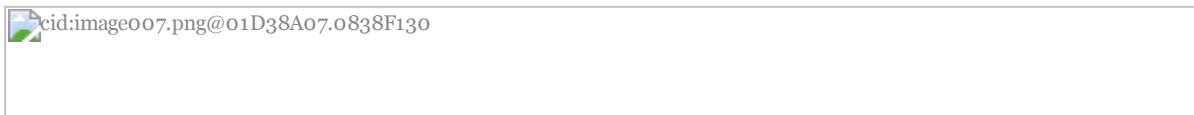
From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Attachments: LBE v Simon Cordell-E00ED049 amended Order 09082018.docx

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 August 2018 12:36
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: LBE v Simon Cordell-E00ED049 amended Order 09082018.docx
Dear Trishna

Thank you for sending over the document I have made remarks in the document in red where I feel it needs rewording.

I hope that helps but I am not sure how to reword it, if you can do that and send it back to me to take a look at I would be grateful

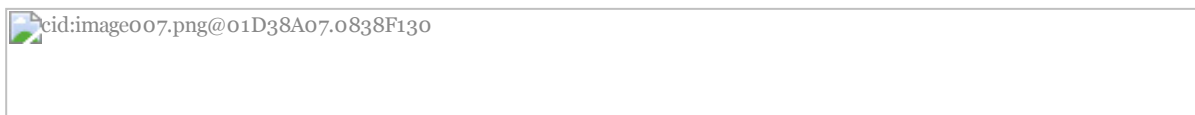
Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:42

To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 August 2018 12:44
To: 'Michael Adu-Gyamfi'
Subject: RE: Simon Cordell [SEC=OFFICIAL]

Dear Michael Adu-Gyamfi

As stated in my reply email to you yesterday it was stated in court about my son needing a 2 bedroom so that someone can be with him with the family to look after him. which all the family have agreed to do.

I also wanted to understand something you wrote, you have said about the application for management transfer, and I believe from what I am reading you complete this application, what I am not sure of is if once you have completed it do you send it to me for agreement before it goes to the housing exceptions panel on the 17/08/2018 or do you just send it to them without me seeing it?

I would like to see the application before it goes to the housing exceptions panel on the 17/08/2018 so I can fully go over it, and make any comments needed.

Regards

Lorraine Cordell

From: Michael Adu-Gyamfi [mailto:Michael.Adu-Gyamfi@Enfield.gov.uk]
Sent: 13 August 2018 12:32
To: lorraine32@blueyonder.co.uk
Cc: Madeleine Hill; Ludmilla Iyavoo
Subject: Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

Following the hearing on 9th August and the request for Enfield council to assist Mrs Cordell to complete an application for management transfer, I can confirm that an application for Mr Cordell's case to be put forward to the housing exceptions panel will be completed and sent via email to yourself for an agreement. The case will be discussed at panel this Friday 17/08/2018. In the event Mr Cordell's case is accepted he will be offered a like for like property however we can't stipulate when he will get an offer. I will update you as and when I receive further information.

Kind regards,

Neighbourhood Officer
Council Housing & Regulatory Services
Chief Executives Unit
The Edmonton Centre
36-44 South Mall
Edmonton Green
N9 0TN
Tel: 02083791000
Email michael.adu-gyamfi@enfield.gov.uk



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From: JAMES, Lileath (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [lileath.james@nhs.net]
Sent: 15 August 2018 12:41
To: lorraine32@blueyonder.co.uk
Subject: Acknowledgment of Formal Complaint- ENF/18/Q2/6273/SC

Importance: High

Attachments: BEH25 - Complaints Concerns Complaints (v1.6) eproof.pdf; Equality Questions.doc; Form of Consent.doc
Dear Mrs Cordell,

I am writing this letter to acknowledge the receipt of your formal complaint dated 30th July 2018 which was received by the Patient Experience Department on 07 July 2018.

You wish to complain about the care you received in our trust. I have noted that you raised particular concerns in relation to the allegation of breach of confidentiality. I am sorry that these concerns have arisen for you. An investigator will contact you shortly to discuss your complaint in more detail to enable a thorough investigation in the matters you have raised.

You will receive a formal response from the Chief Executive and we aim to respond to your complaint within 25 working days, with a view to keeping you updated with progress where appropriate.

There is now a requirement for Barnet, Enfield and Haringey Mental Health Trust, as with all NHS Trusts, to provide information to the Department of Health on the ethnicity of complainants in order for the Department of Health to produce national statistics. Therefore I am enclosing a form for you to complete and return to me.

I also enclose a leaflet which gives further information about complaints, as well a consent form that will need to be signed by your son in order for us to respond to your concerns fully.

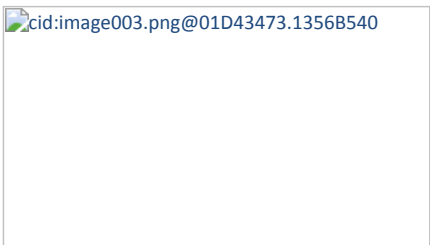
Regards,

Ms Lileath James
Patient Experience Manager - Enfield Borough, Specialist Services & Phoenix Ward.

Barnet, Enfield and Haringey Mental Health NHS Trust
P2 Old Audiology, St. Ann's Hospital, St. Ann's Road, Haringey, London N15 3TH.

Tel: 020 8702 4700
Email: lileath.james@nhs.net

Manager: Eleanor Coulbeck - eleanor.coulbeck@nhs.net



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 16 August 2018 12:16

To: 'Ludmilla Iyavoo'

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please forward the housing management transfer application that Lemmy called me about last night 15/08/2018 at 16:15 hours, as I have the mental health team calling me regarding the like to like section in the application. I have not yet seen the application that has been filled in for my son by Enfield Council, and I would like to see it before it is submitted to the broad tomorrow.

Also would it be possible to get a copy of Enfield Councils guidelines and policies for the management transfer application, I do believe I have a copy but want to make sure I have the correct one.

As you are aware at court it was stated I had to fill an application in by today, but it was not stated as to what application it was, and then it was found out the application had to be done by the council so all the wrong information was told to the judge, and as you are aware what I said to the judge regarding a 2 bedroom and then what Lemmy said to the judge that my son would not get one, then what the judge said to Lemmy regarding a 2 bedroom.

I do not want my son placed into a new home that is not going to be appropriate, I want to get it right for him, after all his health has gone down hill due to all the court cases and what the neighbours were and are still doing to him and Enfield council took no notice of the hell my son was living in all they done was believed the neighbours, then on top Enfield Council basically telling the courts there was nothing wrong with my son's health even through I was telling Enfield Council since the start of 2015 via emails the impact this was having on my son regarding what the neighbours were doing, I want Enfield Council to take this seriously as so far where my son has been concerned you have only blamed him for everything and gone one sided and never heard what my son or I have had to say, I believe if Enfield Council had done the correct investigations they would have seen there was a lot more going on here then what the neighbours was saying, but Enfield Council only blamed without wanting to know the facts.

My son has to be re-housed and I want that to be done correctly even if more time is needed and this is not taken to the panel until next week, I do want it done as soon as possible due to what the neighbours are still doing, I don't want things rushed by Enfield Council because they know now they have done wrong and made beaches regarding my son I want it done correctly, as stated I want the mental health input if they are willing to give it as it seems since I put the complaint in they do not seem to want to talk with me as stated to you outside the court room, but that is being addressed and I am waiting for a call back today regarding the housing issue, I have spoken with a few people over the last week regarding this, but due to a change over with the people dealing with my son and him not given a named worker yet it has been hard.

Also can you tell me if I am allowed to attend the panel hearing and also maybe a mental health worker if they are willing to attend also?

I will await to hear from you today.

Regards

Lorraine Cordell

.

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 10 August 2018 15:06

To: Lorraine Cordell; 'Trishna Kerai'

Cc: Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Mrs Cordell,

I have emailed Michael Adu- Gyamfi and asked him to contact you as soon as possible, please note that he's

aware of the deadline and will be in touch in due course.

I have emailed a draft order to Trishna Kerai of Stuart Miller solicitors and I'm currently waiting her approval. Once I have this I will be in a position to email the Court with the agreed order. I can't confirm the time it will take the Court to approve the order but as soon as this is done, I am sure Ms Kerai will contact you and let you know.

We will contact the police regarding the discharge of the injunction order, however we would need a sealed copy of the court order to be received first before such notification takes place.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:40
To: Ludmilla Iyavoo; 'Trishna Kerai'; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545.

Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injunction orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:28
To: Lorraine Cordell
Cc: Trishna Kerai; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
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Enfield EN1 3XY

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 13:38
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 16 August 2018 17:15
To: Lorraine Cordell
Subject: RE: Simon Cordell

Attachments: enfield-allocations-scheme-2012-2017 (3).pdf
Dear Mrs Cordell,

I write in response to your email below and further to our telephone conversation held a few minutes ago.

As explained it is not usual practice for a management transfer application to be forwarded to the applicant as this is a document which is usually completed by a housing officer and used internally. So please accept my apologies if you may have been advised previously that this would be the case. However we are happy to discuss its contents with you should you wish to.

I enclose a copy of the Enfield Housing Allocation Scheme, which is used by the exceptions panel before considering a management transfer application.

I explained to you that if the application goes ahead tomorrow (this was the earliest exceptions panel meeting), Simon could only be considered for a transfer of property which is similar to the one he currently occupies (like for like transfer).

You explained to me that you believe that your son requires supported accommodation. You also said that he has agreed to see a consultant of the Enfield Mental Health Team and was given an appointment on 31/08/2018 at 9.30am. I have explained that Simon will need to be assessed by the team in order to be considered for supported accommodation. On that basis you agreed to have the management transfer application deferred to be considered at the next panel meeting which will take place on 28/09/2018, this would allow more time for an assessment to be carried out by the Mental health team. **Please confirm that this is agreed by yourself and Simon.**

-
I also confirmed that the exceptions panel meetings are attended by professionals which means that tenants or members of their family are not allowed to attend. However the meetings can be attended by mental health workers.

-
I hope this email answers your queries, please do not hesitate to contact me if you have further questions.

-
Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 16 August 2018 12:16
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please forward the housing management transfer application that Lemmy called me about last night 15/08/2018 at 16:15 hours, as I have the mental health team calling me regarding the like to like section in the application. I have not yet seen the application that has been filled in for my son by Enfield Council, and I would like to see it before it is submitted to the broad tomorrow.

Also would it be possible to get a copy of Enfield Councils guidelines and policies for the management transfer application, I do believe I have a copy but want to make sure I have the correct one.

As you are aware at court it was stated I had to fill an application in by today, but it was not stated as to what application it was, and then it was found out the application had to be done by the council so all the wrong information was told to the judge, and as you are aware what I said to the judge regarding a 2 bedroom and then what Lemmy said to the judge that my son would not get one, then what the judge said to Lemmy regarding a 2 bedroom.

I do not want my son placed into a new home that is not going to be appropriate, I want to get it right for him, after all his health has gone down hill due to all the court cases and what the neighbours were and are still doing to him and Enfield council took no notice of the hell my son was living in all they done was believed the neighbours, then on top Enfield Council basically telling the courts there was nothing wrong with my son's health even though I was telling Enfield Council since the start of 2015 via emails the impact this was having on my son regarding what the neighbours were doing, I want Enfield Council to take this seriously as so far where my son has been concerned you have only blamed him for everything and gone one sided and never heard what my son or I have had to say, I believe if Enfield Council had done the correct investigations they would have seen there was a lot more going on here then what the neighbours was saying, but Enfield Council only blamed without wanting to know the facts.

My son has to be re-housed and I want that to be done correctly even if more time is needed and this is not taken to the panel until next week, I do want it done as soon as possible due to what the neighbours are still doing, I don't want things rushed by Enfield Council because they know now they have done wrong and made beaches regarding my son I want it done correctly, as stated I want the mental health input if they are willing to give it as it seems since I put the complaint in they do not seem to want to talk with me as stated to you outside the court room, but that is being addressed and I am waiting for a call back today regarding the housing issue, I have spoken with a few people over the last week regarding this, but due to a change over with the people dealing with my son and him not given a named worker yet it has been hard.

Also can you tell me if I am allowed to attend the panel hearing and also maybe a mental health worker if they are willing to attend also?

I will await to hear from you today.

Regards

Lorraine Cordell
.

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 15:06
To: Lorraine Cordell; 'Trishna Kerai'
Cc: Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Mrs Cordell,

I have emailed Michael Adu- Gyamfi and asked him to contact you as soon as possible, please note that he's

4123

aware of the deadline and will be in touch in due course.

I have emailed a draft order to Trishna Kerai of Stuart Miller solicitors and I'm currently waiting her approval. Once I have this I will be in a position to email the Court with the agreed order. I can't confirm the time it will take the Court to approve the order but as soon as this is done, I am sure Ms Kerai will contact you and let you know.

We will contact the police regarding the discharge of the injunction order, however we would need a sealed copy of the court order to be received first before such notification takes place.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 14:40

To: Ludmilla Iyavoo; 'Trishna Kerai'; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545.

Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injunction orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 10 August 2018 14:28

To: Lorraine Cordell

Cc: Trishna Kerai; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 13:38
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 16 August 2018 18:44
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell
Dear Ludmilla Iyavoo

I am not saying my son needs are of supported accommodation as I believe in Enfield Council teams that means him being place in accommodation where a person looks after people that are in supported accommodation and my son would nt know this person or have any options.

What I am saying is what I said in court that I would like my son to have a two bedroom accommodation so that the very supported family he has got can be with him, which the whole family has agreed to help we are a very close family and we are always there for each other when help is needed.

The enclosed Enfield Housing Allocation Scheme only has limited information regarding management transfer application and I am sure there is a more detailed management transfer policy within Enfield Council.

At this stage we do agree to have the management transfer application deferred I have spoken to Simon regarding this, we do not want things rushed and not done correctly with all information, I believe the next panel is on the 28/09/2018 as you have stated.

I know an appointment has been booked on the 31/08/2018 at 9.30am as yet that is all the information we have been given as this was told to me to over the phone yesterday, I am not sure yet who it is with, but we should get a letter regarding this shortly. As stated I am dealing with this and at this time need no help due to the ongoing complaint that is being addressed which goes into many issues. I know you have asked more then once if you can contract them, at this time we do not agree with this due to issues that are being dealt with in the complaint and I do not want any more confusion then there already is with data.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 16 August 2018 17:15
To: Lorraine Cordell
Subject: RE: Simon Cordell

Dear Mrs Cordell,

I write in response to your email below and further to our telephone conversation held a few minutes ago.

As explained it is not usual practice for a management transfer application to be forwarded to the applicant as this is a document which is usually completed by a housing officer and used internally. So please accept my apologies if you may have been advised previously that this would be the case. However we are happy to discuss its contents with you should you wish to.

I enclose a copy of the Enfield Housing Allocation Scheme, which is used by the exceptions panel before considering a management transfer application.

I explained to you that if the application goes ahead tomorrow (this was the earliest exceptions panel meeting), Simon could only be considered for a transfer of property which is similar to the one he currently occupies (like for like transfer).

You explained to me that you believe that your son requires supported accommodation. You also said that he has agreed to see a consultant of the Enfield Mental Health Team and was given an appointment on 31/08/2018 at 9.30am. I have explained that Simon will need to be assessed by the team in order to be considered for supported accommodation. On that basis you agreed to have the management transfer application deferred to be considered at the next panel meeting which will take place on 28/09/2018, this would allow more time for an assessment to be carried out by the Mental health team. **Please confirm that this is agreed by yourself and Simon.**

-
I also confirmed that the exceptions panel meetings are attended by professionals which means that tenants or members of their family are not allowed to attend. However the meetings can be attended by mental health workers.

-
I hope this email answers your queries, please do not hesitate to contact me if you have further questions.

-
Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 16 August 2018 12:16
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

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Also would it be possible to get a copy of Enfield Councils guidelines and policies for the management transfer application, I do believe I have a copy but want to make sure I have the correct one.

As you are aware at court it was stated I had to fill an application in by today, but it was not stated as to what application it was, and then it was found out the application had to be done by the council so all the wrong information was told to the judge, and as you are aware what I said to the judge regarding a 2 bedroom and then what Lemmy said to the judge that my son would not get one, then what the judge said to Lemmy regarding a 2 bedroom.

I do not want my son placed into a new home that is not going to be appropriate, I want to get it right for him, after all his health has gone down hill due to all the court cases and what the neighbours were and are still doing to him and Enfield council took no notice of the hell my son was living in all they done was believed the neighbours, then on top Enfield Council basically telling the courts there was nothing wrong with my son's health even through I was telling Enfield Council since the start of 2015 via emails the impact this was having on my son regarding what the neighbours were doing, I want Enfield Council to take this seriously as so far where my son has been concerned you have only blamed him for everything and gone one sided and never heard what my son or I have had to say, I believe if Enfield Council had done the correct investigations they would have seen there was a lot more going on here then what the neighbours was saying, but Enfield Council only blamed without wanting to know the facts.

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Also can you tell me if I am allowed to attend the panel hearing and also maybe a mental health worker if they are willing to attend also?

I will await to hear from you today.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 15:06
To: Lorraine Cordell; 'Trishna Kerai'
Cc: Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Mrs Cordell,

I have emailed Michael Adu- Gyamfi and asked him to contact you as soon as possible, please note that he's aware of the deadline and will be in touch in due course.

I have emailed a draft order to Trishna Kerai of Stuart Miller solicitors and I'm currently waiting her approval. Once I have this I will be in a position to email the Court with the agreed order. I can't confirm the time it will take the Court to approve the order but as soon as this is done, I am sure Ms Kerai will contact you and let you know.

We will contact the police regarding the discharge of the injunction order, however we would need a sealed copy of the court order to be received first before such notification takes place.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
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Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 14:40

To: Ludmilla Iyavoo; 'Trishna Kerai'; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545.

Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injection orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 10 August 2018 14:28

To: Lorraine Cordell

Cc: Trishna Kerai; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 13:38
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 August 2018 12:48
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: LBE v Simon Cordell-E00ED049 amended Order 09082018-001.docx
Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 20 August 2018 14:35
To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: SM Court att note---August 9th 18 CORDELL S.DOC
Hi Lorraine,

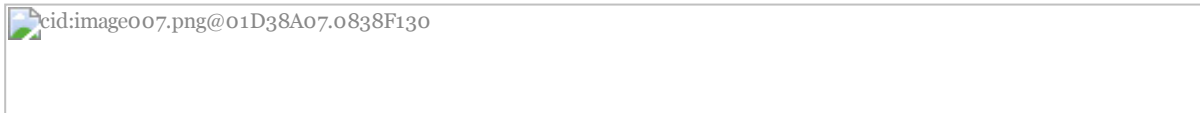
I will try to rewrite the order by tonight and send it over to you.

Please find attached last attendance note from David Greville who attended the last hearing.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 August 2018 12:48
To: Trishna Kerai
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

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Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

 Stuart Miller Solicitors



 cid:image007.png@01D38A07.0838F130

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 August 2018 12:17
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Trishna

I was wondering if you had managed to rewrite the order.

Regards

Lorraine

Sent from my iPhone

On 20 Aug 2018, at 14:35, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,

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Please find attached last attendance note from David Greville who attended the last hearing.

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Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

<[image001.jpg](#)>

<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)> <[image008.png](#)>

<[image009.png](#)>

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Lorraine

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Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High
Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

[<image001.jpg>](#)

[<image002.jpg>](#) [<image003.jpg>](#) [<image004.jpg>](#) [<image005.jpg>](#) [<image010.gif>](#)

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 August 2018 14:42
To: Trishna Kerai
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Importance: High

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<SM Court att note---August 9th 18 CORDELL S.DOC>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 29 August 2018 10:39
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Dear Trishna

Can we please sort this court order out I am trying to get this move sorted for Simon the council are trying to back out of part of what was said in court my son needs moving as he can't take much more of what is going on and what he is living with, without the court order being sealed it is not helping.

Please can this be addressed today

Regards

Lorraine

Sent from my iPhone

On 24 Aug 2018, at 12:16, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Trishna

I was wondering if you had managed to rewrite the order.

Regards

Lorraine

Sent from my iPhone

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<[image001.jpg](#)>

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Lorraine

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Sent: 13 August 2018 15:14

To: 'Lorraine Cordell'

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

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[<image001.jpg>](#)

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

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Importance: High

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<SM Court att note---August 9th 18 CORDELL S.DOC>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 15:45
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: LBE v Simon Cordell-E00ED049 amended Order 09082018-002.docx
Dear Trishna

I have not heard from you and I believe you was away on holiday I hope you have a great time.

I really need this order dealt with so it can be signed off and sealed by the court as of yet the order has not been sent to the court by Enfield Council and this needs to be done ASAP so it can be sealed.

Please see the attached Document I have rewritten for it to be sent to Enfield Council so this can be done, if this can be sent to Enfield Council I would be most grateful.

Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 20 August 2018 14:35
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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 August 2018 12:48
To: Trishna Kerai
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

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Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
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To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: LBE v Simon Cordell-E00ED049 Amended Order.docx
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 15:56
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018
Dear Trishna

That is fine I agree to what you have amended so that is fine to send to the court

Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
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E: trishna@stuartmillersolicitors.co.uk
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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 15:56
To: Trishna Kerai
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

That is fine I agree to what you have amended so that is fine to send to the court

Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 04 September 2018 15:50
To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Lorraine,

I was on annual leave and just got back today.

I have just had a look at the Order and amended it slightly as attached.

Please let me know if you agree (it's just an amendment of words) and then I will send to the Court.

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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 cid:image007.png@01D38A07.0838F130

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 September 2018 15:45

To: Trishna Kerai

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I have not heard from you and I believe you was away on holiday I hope you have a great time.

I really need this order dealt with so it can be signed off and sealed by the court as of yet the order has not been sent to the court by Enfield Council and this needs to be done ASAP so it can be sealed.

Please see the attached Document I have rewritten for it to be sent to Enfield Council so this can be done, if this can be sent to Enfield Council I would be most grateful.

Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 20 August 2018 14:35
To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Lorraine,

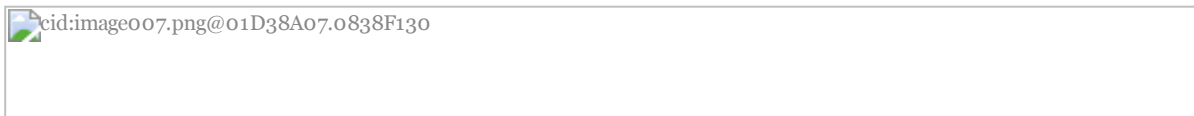
I will try to rewrite the order by tonight and send it over to you.

Please find attached last attendance note from David Greville who attended the last hearing.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 August 2018 12:48
To: Trishna Kerai
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

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"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the

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Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 04 September 2018 15:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Attachments: LBE v Simon Cordell-E00ED049 Amended Order.docx

Dear Ludmilla,

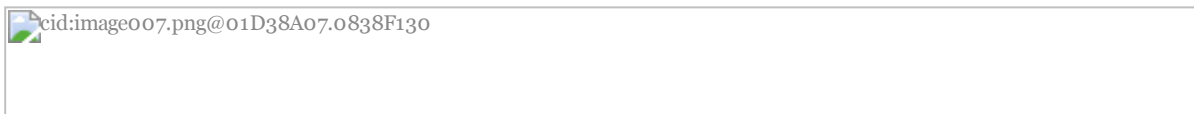
Please find our final draft of the Order. You will see the amendments we have made.

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 15 August 2018 15:49
To: Dias, DJ Allison
Cc: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I

apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo
Sent: 10 August 2018 14:42
To: 'Trishna Kerai'
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
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Corporate Team
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 16:00
To: 'Trishna Kerai'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 August 2018 12:48
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 10 August 2018 14:42

To: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

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I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
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4173

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]

Sent: 04 September 2018 16:01

To: 'Lorraine Cordell'

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Ludmilla will be required to forward this to the DJ, but if she doesn't get back to me then I will do this myself.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:0208885225) **M:** [07790 993 860](tel:07790993860)

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Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 17:33
To: 'Angela.Hague1@nhs.net'
Subject: RE: Simon Cordell
Dear Angela Hague

I am writing this as I have an issue and I have been trying to resolve it with the new team my son has been put under but it seems I am having issues and therefore wondered if you could help as you was the last team to see Simon before the change over. It seems due to the change over to the new team they want do anything until they see my son, but I believe the mental health team has enough information on there system to be able to help in this matter which I will explain below.

As you maybe aware we were at court regarding Enfield Council and the neighbours case on the 09/08/2018 and the case against Mr Cordell was dismissed forthwith, the reason for this is I believe for 1st time the judge saw what Enfield Council has been doing along with the neighbours for a long time, I believe the Mental health team are well aware what my son has been dealing with and what he states has been ongoing since 2014 and it should be of record on the systems the hell he has been living with what the neighbours have been doing since 2014, I know the mental health team are aware what the neighbours have been doing to my son due to being there more then once when my son has shown video and audio to the mental health team.

I have asked more then once for the mental health team to help get my son move yet nothing has been done, and once again I am asking for help with this.

On the 09/08/2018 the judge ordered that Enfield Council move my son as the flat he is in is clearly not suitable, I also spoke to the judge about the need for a suitable two bedroom property so that my son can have a spare room for his family so they could stay with him and support him. the judge agreed but it is this part that Enfield council are trying to get out of without the help and input of the mental health team, saying it would be more suitable for two bedroom property so Simon can get support from his family, Enfield Council is willing to move my son and there is going to be a hearing with the panel on the 28/09/2018 regarding moving my son, but unless the mental health team does a report saying he needs a 2 bedroom Enfield Council will only move him to a 1 bedroom. I do feel my son needs support and a 2 bedroom would allow family member to stay with him and help him and try and get him to understand he does need help.

My son has been locked away on his own in the flat he is in since 2013 living in hell due to what the neighbours are doing he does not go out, he is not getting the contract with others, only when the family attend his home for a few hours, and due to what he is living with he

don't like people around there, which it has made it harder for the family to be there all the time to support him because of how and what he is living in with what the neighbours and Enfield Council has been doing.

Therefore I am asking for some help for a letter to be written from the mental health team saying a 2 bedroom would be more suitable as Simon could have someone with him and still be able to have his own space, as there would be a spare room for the family to stay in.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 September 2018 12:50
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Trishna

I was wondering if you had heard anything from Ludmilla yet, as this is going to the housing panel on the 28/09/2018 and I need the sealed order from the court by then.

Or they are gong to put this to the housing panel for like for like move which will only be a 1 bedroom.

Regards

Lorraine

Sent from my iPhone

On 4 Sep 2018, at 16:01, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Ludmilla will be required to forward this to the DJ, but if she doesn't get back to me then I will do this myself.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 September 2018 16:00

To: Trishna Kerai

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 20 August 2018 12:48

To: 'Trishna Kerai'

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

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I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [<mailto:Trishna@stuartmillersolicitors.co.uk>]

Sent: 13 August 2018 15:14

To: 'Lorraine Cordell'

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 August 2018 14:42

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Importance: High

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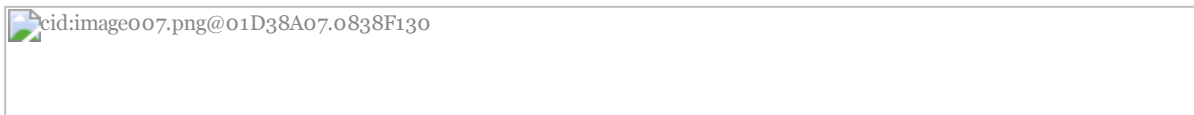
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To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Lorraine,

Haven't heard anything from her yet. I will email her now and CC you in.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
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Sent from my iPhone

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Trishna Kerai | Caseworker | Magistrates Court Department

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Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 12 October 2018 11:46
To: Lorraine Cordell
Cc: Trishna Kerai
Subject: Simon Cordell [SEC=OFFICIAL]

Attachments: Letter to Mrs Cordell 12.10.2018.pdf

Classification: OFFICIAL

Dear Mrs Cordell,

Please find attached a copy of our correspondence, in response to your recent emails.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 12 September 2018 12:24
To: Trishna Kerai
Cc: Lorraine Cordell
Subject: Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Mr Cordell called me at 11.49am and we spoke for about 3 minutes.

He was mumbling and said that he has seen my pictures on google and has information about my previous works. He has some recordings of my voice and is going to display the recordings and my pictures on his website. He made threats that he was going to report me, he's aware I am a solicitor and alleged I was committing corruption and fraud. He said that it was a shame he had to report me as I worked in the industry for a long time, I had to end the conversation as he was becoming more threatening.

He also called my colleague Lemmy Nwabuisi afterwards, and was verbally abusive and made threats. He had to end the conversation as well.

As you are aware the injunction is no longer in place, however this should not be a reason for Mr Cordell to call me or other officers at the council and make threats. Can you please advise him that he ceases from contacting me and my officers and ceases from making threats? If this carries on again we would be left with no choice but to report him to the police.

Please confirm that your client has been informed of the above.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
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Enfield Council
Silver Street
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 September 2018 10:11
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Trishna

I was wondering if Lubmilla had contracted you in regards to the order yesterday I know she emailed you and me about a call that was made to her yesterday from Simon, but was wondering if she had also made any reply regarding the order as well.

If she has not can you please send the rewritten order to the judge at the court, as by her sending the email yesterday about the call from Simon it shows she is just Ignoring the email regarding the court order, hoping we will not get a sealed order until after it goes to the panel on the 28/09/2018 so once again the council can get away with ignoring the hat the judge said in court.

Regards

Lorraine

Sent from my iPhone

On 10 Sep 2018, at 15:50, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,
Haven't heard anything from her yet. I will email her now and CC you in.
Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 September 2018 12:50

To: Trishna Kerai

Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

I was wondering if you had heard anything from Ludmilla yet, as this is going to the housing panel on the 28/09/2018 and I need the sealed order from the court by then.

Or they are going to put this to the housing panel for like for like move which will only be a 1

bedroom.
Regards
Lorraine

Sent from my iPhone

On 4 Sep 2018, at 16:01, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Ludmilla will be required to forward this to the DJ, but if she doesn't get back to me then I will do this myself.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 September 2018 16:00

To: Trishna Kerai

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 20 August 2018 12:48

To: 'Trishna Kerai'

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is

ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [<mailto:Trishna@stuartmillersolicitors.co.uk>]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High
Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 September 2018 09:57
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Trishna

Was wondering if you sent the order to the court really need it badly for the 28/09/2018 as said in the below email can you give me an update please.

Lorraine

Sent from my iPhone

On 13 Sep 2018, at 10:10, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Trishna

I was wondering if Lubmilla had contracted you in regards to the order yesterday I know she emailed you and me about a call that was made to her yesterday from Simon, but was wondering if she had also made any reply regarding the order as well.

If she has not can you please send the rewritten order to the judge at the court, as by her sending the email yesterday about the call from Simon it shows she is just Ignoring the email regarding the court order, hoping we will not get a sealed order until after it goes to the panel on the 28/09/2018 so once again the council can get away with ignoring the hat the judge said in court.

Regards

Lorraine

Sent from my iPhone

On 10 Sep 2018, at 15:50, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,
Haven't heard anything from her yet. I will email her now and CC you in.
Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 10 September 2018 12:50
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

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Or they are going to put this to the housing panel for like for like move which will only be a 1 bedroom.

Regards
Lorraine

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Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
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Sent: 04 September 2018 16:00
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Regards
Lorraine

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Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

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Lorraine

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to

hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 09:58
To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi,

Yes. I did respond saying I sent the order...apologies if you did not get the email.

I will email her now and see what the position is.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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Sent: 17 September 2018 09:57
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

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Lorraine

Sent from my iPhone

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and me about a call that was made to her yesterday from Simon, but was wondering if she had also made any reply regarding the order as well.

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Regards

Lorraine

Sent from my iPhone

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Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 September 2018 12:50

To: Trishna Kerai

Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

I was wondering if you had heard anything from Ludmilla yet, as this is going to the housing panel on the 28/09/2018 and I need the sealed order from the court by then.

Or they are gong to put this to the housing panel for like for like move which will only be a 1 bedroom.

Regards

Lorraine

Sent from my iPhone

On 4 Sep 2018, at 16:01, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Ludmilla will be required to forward this to the DJ, but if she doesn't get back to me then I will do this myself.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 September 2018 16:00

To: Trishna Kerai

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 20 August 2018 12:48

To: 'Trishna Kerai'

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the

court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [<mailto:Trishna@stuartmillersolicitors.co.uk>]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 August 2018 14:42
To: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 09:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Hi Ludmilla,

Further to my email below, could I please have a response with your views in relation to our proposed amended Order.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
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From: Trishna Kerai
Sent: 04 September 2018 15:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Ludmilla,

Please find our final draft of the Order. You will see the amendments we have made.

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 15 August 2018 15:49

To: Dias, DJ Allison

Cc: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo

Sent: 10 August 2018 14:42

To: 'Trishna Kerai'

Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 September 2018 10:28
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018
Hi Trishna

Do you mean you sent to the court ?

Lorraine

Sent from my iPhone

On 17 Sep 2018, at 09:57, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi,

Yes. I did respond saying I sent the order...apologies if you did not get the email.
I will email her now and see what the position is.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 17 September 2018 09:57

To: Trishna Kerai

Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

Was wondering if you sent the order to the court really need it badly for the 28/09/2018 as said in the below email can you give me an update please.

Lorraine

Sent from my iPhone

On 13 Sep 2018, at 10:10, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Trishna

I was wondering if Lubmilla had contracted you in regards to the order yesterday I know she emailed you and me about a call that was made to her yesterday from Simon, but was wondering if she had also made any reply regarding the order as well.

If she has not can you please send the rewritten order to the judge at the court, as by her sending the email yesterday about the call from Simon it shows she is just ignoring the email regarding the court order, hoping we will not get a sealed order until after it goes to the panel on the 28/09/2018 so once again the council can get away with ignoring the hat the judge said in court.

Regards

Lorraine

Sent from my iPhone

On 10 Sep 2018, at 15:50, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,
Haven't heard anything from her yet. I will email her now and CC you in.
Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 September 2018 12:50

To: Trishna Kerai

Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

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Regards

Lorraine

Sent from my iPhone

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Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 September 2018 16:00

To: Trishna Kerai

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 20 August 2018 12:48

To: 'Trishna Kerai'

Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [<mailto:Trishna@stuartmillersolicitors.co.uk>]

Sent: 13 August 2018 15:14

To: 'Lorraine Cordell'

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 August 2018 14:42

To: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 10:29
To: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018
Yeah, I will send to them again.

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 17 September 2018 10:28
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

Do you mean you sent to the court ?

Lorraine

Sent from my iPhone

On 17 Sep 2018, at 09:57, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi,

Yes. I did respond saying I sent the order...apologies if you did not get the email.

I will email her now and see what the position is.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 17 September 2018 09:57

To: Trishna Kerai

Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

Was wondering if you sent the order to the court really need it badly for the 28/09/2018 as said in the below email can you give me an update please.

Lorraine

Sent from my iPhone

On 13 Sep 2018, at 10:10, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Trishna

I was wondering if Lubmilla had contracted you in regards to the order yesterday I know she emailed you and me about a call that was made to her yesterday from Simon, but was wondering if she had also made any reply regarding the order as well.

If she has not can you please send the rewritten order to the judge at the court, as by her sending the email yesterday about the call from Simon it shows she is just ignoring the email regarding the court order, hoping we will not get a sealed order until after it goes to the panel on the 28/09/2018 so once again the council can get away with ignoring the hat the judge said in court.

Regards

Lorraine

Sent from my iPhone

On 10 Sep 2018, at 15:50, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,

Haven't heard anything from her yet. I will email her now and CC you in.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 10 September 2018 12:50
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 amended Order 09082018

Hi Trishna

I was wondering if you had heard anything from Ludmilla yet, as this is going to the housing panel on the 28/09/2018 and I need the sealed order from the court by then.

Or they are going to put this to the housing panel for like for like move which will only be a 1 bedroom.

Regards

Lorraine

Sent from my iPhone

On 4 Sep 2018, at 16:01, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Ludmilla will be required to forward this to the DJ, but if she doesn't get back to me then I will do this myself.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 04 September 2018 16:00
To: Trishna Kerai
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

Do not forget it has to be made for the attention of District Judge Dias who heard the case.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 20 August 2018 12:48
To: 'Trishna Kerai'
Subject: RE: LBE v Simon Cordell-E00ED049 amended Order 09082018

Dear Trishna

I was wondering if you had time as yet to rewrite the order as it need to go to the court so that the order is sealed.

I have made edited it not sure if it can be worded this way but please see attached.

The reason I do not believe they can put

"And UPON the Defendant's mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing. "

Is due to Simon rights I can give input but there is little I can do if Simon does not agree to take help and this is where I run into issues and have for a while now. If it is ordered that I will do it and cant then I am breaking the order. so I have just removed this from the order as I do what I can anyways I do not need the council telling me I have to do it.

Also is there any notes from the barrister who was there for simon or any documents I have not got as Simon likes to keep all documents from all his cases.

Regards

Lorraine

From: Trishna Kerai [<mailto:Trishna@stuartmillersolicitors.co.uk>]
Sent: 13 August 2018 15:14
To: 'Lorraine Cordell'

Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 August 2018 14:42

To: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 10:32
To: 'Edmonton County, Enquiries'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Attachments: LBE v Simon Cordell-E00ED049 Amended Order.docx

Dear Sirs,

Further to the email below, please confirm whether you have received our drafted amended order.

I have attached it again for your attention.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Trishna Kerai
Sent: 17 September 2018 09:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Hi Ludmilla,

Further to my email below, could I please have a response with your views in relation to our proposed amended Order.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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From: Trishna Kerai

Sent: 04 September 2018 15:59

To: 'Ludmilla Iyavoo'

Cc: 'Lorraine Cordell'

Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Dear Ludmilla,

Please find our final draft of the Order. You will see the amendments we have made.

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 15 August 2018 15:49
To: Dias, DJ Allison
Cc: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo
Sent: 10 August 2018 14:42
To: 'Trishna Kerai'
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

4224

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 September 2018 11:28
To: 'enquiries@edmonton.countycourt.gsi.gov.uk'
Subject: FW: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Attachments: LBE v Simon Cordell-E00ED049 Amended Order.docx
Dear DJ Dias,

I was wondering if you can help at this time the hearing of the 09/08/2018 there is still an outstanding order to be sealed by the court. I know my son's solicitor has been trying to address this with Enfield Council and as yet has had no reply from them regarding the amended order. I know my son's solicitor has sent the amended order over to the court directly.

I have also been working with them regarding the housing move for my son, but am being told they will only move him to a like to like property; this will be going to the housing panel on the 28/09/2018 regarding the move for my son, I know in Enfield Council order that was made up they included in this regarding the order from the court my son is moved I believe this was to give my son more weight with the housing panel.

My son is not at all well and the and I believe he does need a two bedroom property so he can get the support he needs from his family as I said in court on the 09/08/2018, I am not just saying this to be able to get my son a two bedroom, I am saying this so my son can have family with him all the time so that I can try and get my son back to some sort of a normal life and the help he needs.

It is at this point that Enfield Council does not seem to want to reply to my son's solicitor's amended order that a two bedroom is looked into they have put everything else but that in there order, I am trying my hardest to work with everyone so my son gets the help that is needed and I do feel a two bedroom is needed so there can be someone for my son at all times as I feel that this is the best option for my son.

If you can look into the amended order attached I would be most grateful as I believe if it is added to the order it would give more weight when it goes to the panel on 28/09/2018.

Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 10:32
To: 'Edmonton County, Enquiries'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Dear Sirs,

Further to the email below, please confirm whether you have received our drafted amended order.

I have attached it again for your attention.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Trishna Kerai
Sent: 17 September 2018 09:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Hi Ludmilla,

Further to my email below, could I please have a response with your views in relation to our proposed amended Order.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



cid:image007.png@01D38A07.0838F130

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From: Trishna Kerai
Sent: 04 September 2018 15:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Ludmilla,

Please find our final draft of the Order. You will see the amendments we have made.

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

 [Stuart Miller Solicitors](http://www.stuartmillersolicitors.co.uk)



cid:image007.png@01D38A07.0838F130

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From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 15 August 2018 15:49
To: Dias, DJ Allison
Cc: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo
Sent: 10 August 2018 14:42
To: 'Trishna Kerai'
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor

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From: Edmonton County, Enquiries [enquiries.edmonton.countycourt@justice.gov.uk]
Sent: 24 September 2018 14:41
To: Lorraine Cordell
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Dear Mrs Cordell

Thank you for your email and your comments are noted.

However, our records show that the approved Order was sent to both parties on 6th September 2018. The Order was sent direct to your Solicitors Stuart Miller.

Please contact the above Solicitors for a copy of the Order.

Regards

Loulla Demetriou
Administrative Officer
Civil Section | HMCTS | 59 Fore Street | Upper Edmonton | N18 2TN | DX 136686 Edmonton 3
Phone: 0208 884 6500
Web: www.gov.uk/hmcts

I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means'
The HMCTS website: <http://www.justice.gov.uk/about/hmcts/>
Find your local County Court: <https://courtribunalfinder.service.gov.uk/>
Find the forms you need in Court proceedings: <http://hmctsformfinder.justice.gov.uk/HMCTS/FormFinder.do>
For information on how HMCTS uses personal data about you please see:
<https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 17 September 2018 11:28
To: Edmonton County, Enquiries <enquiries.edmonton.countycourt@justice.gov.uk>
Subject: FW: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear DJ Dias,

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so that I can try and get my son back to some sort of a normal life and the help he needs.

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Regards

Lorraine Cordell

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 17 September 2018 10:32
To: 'Edmonton County, Enquiries'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Dear Sirs,

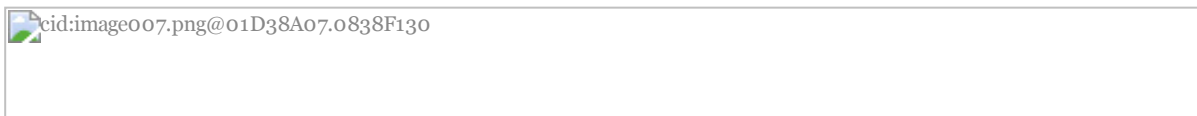
Further to the email below, please confirm whether you have received our drafted amended order.

I have attached it again for your attention.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Trishna Kerai
Sent: 17 September 2018 09:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Hi Ludmilla,

Further to my email below, could I please have a response with your views in relation to our proposed amended Order.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
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From: Trishna Kerai
Sent: 04 September 2018 15:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Ludmilla,

Please find our final draft of the Order. You will see the amendments we have made.

4234

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)

E: trishna@stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 15 August 2018 15:49

To: Dias, DJ Allison

Cc: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo
Sent: 10 August 2018 14:42
To: 'Trishna Kerai'
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 September 2018 14:55
To: Trishna Kerai
Subject: Re: LBE v Simon Cordell-E00ED049 Order 09082018
Dear Trishna

Would it be possible for you to give me a call please on 07807 333545

Regards

Lorraine

Sent from my iPhone

On 17 Sep 2018, at 10:32, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Sirs,

Further to the email below, please confirm whether you have received our drafted amended order.

I have attached it again for your attention.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

<[image001.jpg](#)>

<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)> <[image006.png](#)>

<[image007.png](#)>

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From: Trishna Kerai

Sent: 17 September 2018 09:59

To: 'Ludmilla Iyavoo'

Cc: 'Lorraine Cordell'

Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Hi Ludmilla,

Further to my email below, could I please have a response with your views in relation to our proposed amended Order.

Many thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

4238

T: [0208 888 5225](tel:0208885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

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From: Trishna Kerai
Sent: 04 September 2018 15:59
To: 'Ludmilla Iyavoo'
Cc: 'Lorraine Cordell'
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018
Importance: High

Dear Ludmilla,

Please find our final draft of the Order. You will see the amendments we have made.

Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:0208885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 15 August 2018 15:49
To: Dias, DJ Allison
Cc: Trishna Kerai
Subject: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo

Sent: 10 August 2018 14:42

To: 'Trishna Kerai'

Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018

Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

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<LBE v Simon Cordell-E00ED049 Amended Order.docx>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 September 2018 18:01
To: 'Trishna Kerai'
Subject: FW: LBE v Simon Cordell-E00ED049 Order 09082018
Dear Trishna

Sorry to email you again this is the email I wanted to talk to you about, it would seem by the date stated in the below email of the 6th September 2018, would mean that once you had sent the amended order to Lubmilla instead of her contacting you regarding it she went right to Edmonton Country Court and asked for her order to be sealed and sent out.

This is not acceptable and I am not happy I have spoken to Edmonton Country court and it is 100% Lubmilla order that the court has sealed.

I would like to know what can be done about this as I know the reason why Enfield Council has done this and it is not just about the two bedroom it is about the discharged section also, the order was not discharged it was dismissed at court.

Can you get back to me regarding this

Regards

Lorraine

From: Edmonton County, Enquiries [mailto:enquiries.edmonton.countycourt@justice.gov.uk]
Sent: 24 September 2018 14:41
To: Lorraine Cordell
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Dear Mrs Cordell

Thank you for your email and your comments are noted.

However, our records show that the approved Order was sent to both parties on 6th September 2018. The Order was sent direct to your Solicitors Stuart Miller.

Please contact the above Solicitors for a copy of the Order.

Regards

Loulla Demetriou
Administrative Officer
Civil Section | HMCTS | 59 Fore Street | Upper Edmonton | N18 2TN | DX 136686 Edmonton 3
Phone: 0208 884 6500
Web: www.gov.uk/hmcts

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The HMCTS website: <http://www.justice.gov.uk/about/hmcts/>

Find your local County Court: <https://courtribunalfinder.service.gov.uk/>

Find the forms you need in Court proceedings: <http://hmctsformfinder.justice.gov.uk/HMCTS/FormFinder.do>

For information on how HMCTS uses personal data about you please see:

<https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 September 2018 18:04
To: 'Angela.Hague1@nhs.net'
Subject: RE: Simon Cordell

Dear Angela Hague

I wrote the below email some time ago and have not heard anything from you and was wondering if anything can be addressed I am still getting no where with the new team my son has been placed under and this is not helping at all.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 September 2018 17:33
To: 'Angela.Hague1@nhs.net'
Subject: RE: Simon Cordell

Dear Angela Hague

I am writing this as I have an issue and I have been trying to resolve it with the new team my son has been put under but it seems I am having issues and therefore wondered if you could help as you was the last team to see Simon before the change over. It seems due to the change over to the new team they want do anything until they see my son, but I believe the mental health team has enough information on there system to be able to help in this matter which I will explain below.

As you maybe aware we were at court regarding Enfield Council and the neighbours case on the 09/08/2018 and the case against Mr Cordell was dismissed forthwith, the reason for this is I believe for 1st time the judge saw what Enfield Council has been doing along with the neighbours for a long time, I believe the Mental health team are well aware what my son has been dealing with and what he states has been ongoing since 2014 and it should be of record on the systems the hell he has been living with what the neighbours have been doing since 2014, I know the mental health team are aware what the neighbours have been doing to my son due to being there more then once when my son has shown video and audio to the mental health team.

I have asked more then once for the mental health team to help get my son move yet nothing has been done, and once again I am asking for help with this.

On the 09/08/2018 the judge ordered that Enfield Council move my son as the flat he is in is clearly not suitable, I also spoke to the judge about the need for a suitable two bedroom property so that my son can have a spare room for his family so they could stay with him and support him. the judge agreed but it is this part that Enfield council are trying to get out of without the help and input of the mental health team, saying it would be more suitable for two

bedroom property so Simon can get support from his family, Enfield Council is willing to move my son and there is going to be a hearing with the panel on the 28/09/2018 regarding moving my son, but unless the mental health team does a report saying he needs a 2 bedroom Enfield Council will only move him to a 1 bedroom. I do feel my son needs support and a 2 bedroom would allow family member to stay with him and help him and try and get him to understand he does need help.

My son has been locked away on his own in the flat he is in since 2013 living in hell due to what the neighbours are doing he does not go out, he is not getting the contract with others, only when the family attend his home for a few hours, and due to what he is living with he don't like people around there, which it has made it harder for the family to be there all the time to support him because of how and what he is living in with what the neighbours and Enfield Council has been doing.

Therefore I am asking for some help for a letter to be written from the mental health team saying a 2 bedroom would be more suitable as Simon could have someone with him and still be able to have his own space, as there would be a spare room for the family to stay in.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 September 2018 16:20
To: Ludmilla Iyavoo
Subject: Re: Simon Cordell
Dear Ludmilla

Would it please be possible to get an update to what is going on as I have not heard anything.

Regards

Lorraine Cordell

Sent from my iPhone

On 16 Aug 2018, at 17:15, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Dear Mrs Cordell,

I write in response to your email below and further to our telephone conversation held a few minutes ago.

As explained it is not usual practice for a management transfer application to be forwarded to the applicant as this is a document which is usually completed by a housing officer and used internally. So please accept my apologies if you may have been advised previously that this would be the case. However we are happy to discuss its contents with you should you wish to. I enclose a copy of the Enfield Housing Allocation Scheme, which is used by the exceptions panel before considering a management transfer application.

I explained to you that if the application goes ahead tomorrow (this was the earliest exceptions panel meeting), Simon could only be considered for a transfer of property which is similar to the one he currently occupies (like for like transfer).

You explained to me that you believe that your son requires supported accommodation. You also said that he has agreed to see a consultant of the Enfield Mental Health Team and was given an appointment on 31/08/2018 at 9.30am. I have explained that Simon will need to be assessed by the team in order to be considered for supported accommodation. On that basis you agreed to have the management transfer application deferred to be considered at the next panel meeting which will take place on 28/09/2018, this would allow more time for an assessment to be carried out by the Mental health team. **Please confirm that this is agreed by yourself and Simon.**

I also confirmed that the exceptions panel meetings are attended by professionals which means that tenants or members of their family are not allowed to attend. However the meetings can be attended by mental health workers.

I hope this email answers your queries, please do not hesitate to contact me if you have further questions.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 16 August 2018 12:16

To: Ludmilla Iyavoo

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please forward the housing management transfer application that Lemmy called me about last night 15/08/2018 at 16:15 hours, as I have the mental health team calling me regarding the like to like section in the application. I have not yet seen the application that has been filled in for my son by Enfield Council, and I would like to see it before it is submitted to the broad tomorrow.

Also would it be possible to get a copy of Enfield Councils guidelines and policies for the management transfer application, I do believe I have a copy but want to make sure I have the correct one.

As you are aware at court it was stated I had to fill an application in by today, but it was not stated as to what application it was, and then it was found out the application had to be done by the council so all the wrong information was told to the judge, and as you are aware what I said to the judge regarding a 2 bedroom and then what Lemmy said to the judge that my son would not get one, then what the judge said to Lemmy regarding a 2 bedroom.

I do not want my son placed into a new home that is not going to be appropriate, I want to get it right for him, after all his health has gone down hill due to all the court cases and what the neighbours were and are still doing to him and Enfield council took no notice of the hell my son was living in all they done was believed the neighbours, then on top Enfield Council basically telling the courts there was nothing wrong with my son's health even through I was telling Enfield Council since the start of 2015 via emails the impact this was having on my son regarding what the neighbours were doing, I want Enfield Council to take this seriously as so far where my son has been concerned you have only blamed him for everything and gone one sided and never heard what my son or I have had to say, I believe if Enfield Council had done the correct investigations they would have seen there was a lot more going on here then what the neighbours was saying, but Enfield Council only blamed without wanting to know the facts.

My son has to be re-housed and I want that to be done correctly even if more time is needed and this is not taken to the panel until next week, I do want it done as soon as possible due to what the neighbours are still doing, I don't want things rushed by Enfield Council because they know now they have done wrong and made beaches regarding my son I want it done correctly, as stated I want the mental health input if they are willing to give it as it seems since I put the complaint in they do not seem to want to talk with me as stated to you outside the court room, but that is being addressed and I am waiting for a call back today regarding the housing issue, I have spoken with a few people over the last week regarding this, but due to a change over with the people dealing with my son and him not given a named worker yet it has been hard.

Also can you tell me if I am allowed to attend the panel hearing and also maybe a mental health worker if they are willing to attend also?

I will await to hear from you today.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 August 2018 15:06

To: Lorraine Cordell; 'Trishna Kerai'

Cc: Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Mrs Cordell,

I have emailed Michael Adu- Gyamfi and asked him to contact you as soon as possible, please note that he's aware of the deadline and will be in touch in due course.

I have emailed a draft order to Trishna Kerai of Stuart Miller solicitors and I'm currently waiting her approval. Once I have this I will be in a position to email the Court with the agreed order. I can't confirm the time it will take the Court to approve the order but as soon as this is done, I am sure Ms Kerai will contact you and let you know.

We will contact the police regarding the discharge of the injunction order, however we would need a sealed copy of the court order to be received first before such notification takes place.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 August 2018 14:40

To: Ludmilla Iyavoo; 'Trishna Kerai'; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Thank you for the update email, as you will see from my below email I had already been told it would be a housing management transfer, my brother had a long talk with Nadine and he did try and speak to Michael Adugyamfi but he was in a meeting, Nadine kindly sent him an email with my email details for him to contact me, but the best phone number to call me on is 07807 333545. Would it be possible to have a contract email for Michael Adugyamfi as you know I am on a short time scale ordered by the judge of 7 days to get this addressed.

Also would it be possible to get the time scale as to when I will get the order from the court, and has the police been informed regarding the dismissal of both the injection orders.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 10 August 2018 14:28

To: Lorraine Cordell

Cc: Trishna Kerai; Lemmy Nwabuisi

Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 August 2018 14:18

To: Ludmilla Iyavoo

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 10 August 2018 13:38

To: 'Ludmilla Iyavoo'

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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<enfield-allocations-scheme-2012-2017 (3).pdf>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 01 October 2018 17:57

To: Ludmilla Iyavoo

Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

Could you give me an update please as I have not heard anything.

Regards

Lorraine

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 02 October 2018 15:32

To: Ludmilla Iyavoo

Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

Could you please get back to me with an update as to what's going on. I have spoke to Lemmy today and he does not know anything, but when he gets back to the office he would give you a message to contract me, I have left voice messages for a call back for an update on your office number and I have also sent emails and heard nothing from you, could you please get back to me with an update, as my son can't take much more of what he is having to live with.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Oct 2018, at 17:56, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Lyavoo

Could you give me an update please as I have not heard anything.

Regards

Lorraine

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 02 October 2018 16:08
To: Lorraine Cordell
Subject: RE: Simon Cordell
Dear Lorraine Cordell,

Thank you for your emails and your phone calls. I have been in meetings so was unable to attend to them.

I am taking instructions from my officers and will respond to your emails in due course.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 02 October 2018 15:32
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

Could you please get back to me with an update as to what's going on. I have spoke to Lemmy today and he does not know anything, but when he gets back to the office he would give you a message to contract me, I have left voice messages for a call back for an update on your office number and I have also sent emails and heard nothing from you, could you please get back to me with an update, as my son can't take much more of what he is having to live with.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Oct 2018, at 17:56, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Lyavoo

Could you give me an update please as I have not heard anything.

Regards

Lorraine



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 October 2018 23:57
To: Ludmilla Iyavoo
Subject: Re: Simon Cordell
Dear Ludmilla Lyavoo

I was wondering if you had any update yet regarding the panel meeting on the 28/09/2018 as I have not heard anything.

Regards

Lorraine Cordell

Sent from my iPhone

On 2 Oct 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Dear Lorraine Cordell,
Thank you for your emails and your phone calls. I have been in meetings so was unable to attend to them.
I am taking instructions from my officers and will respond to your emails in due course.
Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492
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Classification: OFFICIAL

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 02 October 2018 15:32
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo
Could you please get back to me with an update as to what's going on. I have spoke to Lemmy today and he does not know anything, but when he gets back to the office he would give you a message to contact me, I have left voice messages for a call back for an update on your office number and I have also sent emails and heard nothing from you, could you please get back to me with an update, as my son can't take much more of what he is having to live with.
Regards
Lorraine Cordell

Sent from my iPhone

On 1 Oct 2018, at 17:56, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Lyavoo
Could you give me an update please as I have not heard anything.
Regards
Lorraine



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 09 October 2018 06:47
To: Ludmilla.Iyavoo@enfield.gov.uk
Subject: Fwd: Simon Cordell
Dear Ludmilla Lyavoo

Could you pls give me an update to what is going on. The panel hearing was 28/09/2018 i am sure it should not take this long to get a reply to what happened and what was said, my son is suffering with the way he is living and this is not fair.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 7 October 2018 at 23:56:46 BST
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

I was wondering if you had any update yet regarding the panel meeting on the 28/09/2018 as I have not heard anything.

Regards

Lorraine Cordell

Sent from my iPhone

On 2 Oct 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Dear Lorraine Cordell,
Thank you for your emails and your phone calls. I have been in meetings so was unable to attend to them.
I am taking instructions from my officers and will respond to your emails in due course.
Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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Classification: OFFICIAL

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 October 2018 15:32

To: Ludmilla Lyavoo <Ludmilla.lyavoo@enfield.gov.uk>

Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

Could you please get back to me with an update as to what's going on. I have spoke to Lemmy today and he does not know anything, but when he gets back to the office he would give you a message to contact me, I have left voice messages for a call back for an update on your office number and I have also sent emails and heard nothing from you, could you please get back to me with an update, as my son can't take much more of what he is having to live with.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Oct 2018, at 17:56, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Lyavoo

Could you give me an update please as I have not heard anything.

Regards

Lorraine



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 10 October 2018 13:17

To: Ludmilla.Iyavoo@enfield.gov.uk

Subject: Re: Simon Cordell

Dear Ludmilla

Can you please reply to me with regard to the panel meeting on 28/09/2018 I have asked multiple times but still no nothing and I am sure you should have the outcome by now to make a reply to me.

My son is suffering has had been for years due to what is an ongoing issue

Regards

Lorraine Cordell

Sent from my iPhone

On 9 Oct 2018, at 06:46, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Lyavoo

Could you pls give me an update to what is going on. The panel hearing was 28/09/2018 i am sure it should not take this long to get a reply to what happened and what was said, my son is suffering with the way he is living and this is not fair.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 7 October 2018 at 23:56:46 BST

To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>

Subject: Re: Simon Cordell

Dear Ludmilla Lyavoo

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Regards

Lorraine Cordell

Sent from my iPhone

On 2 Oct 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Dear Lorraine Cordell,

Thank you for your emails and your phone calls. I have been in meetings so was unable to attend to them.

I am taking instructions from my officers and will respond to your emails in due course.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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Classification: OFFICIAL

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 October 2018 15:32

To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>

Subject: Re: Simon Cordell

Dear Ludmilla Iyavoo

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Regards

Lorraine Cordell

Sent from my iPhone

On 1 Oct 2018, at 17:56, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Ludmilla Iyavoo

Could you give me an update please as I have not heard anything.

Regards

Lorraine



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Please reply to: Legal Services
PO Box 50, Civic Centre
Silver Street,
Enfield EN1 3XA

Mrs Lorraine Cordell

E-mail: Ludmilla.Iyavoo@enfield.gov.uk

Phone: 0208 379 8323

DX: 90615 Enfield 1

Fax: 0208 379 6492

My Ref: LS/C/LI/157255

Your Ref:

Date: 12th October, 2018

Dear Mrs Cordell,

Re: Simon Cordell- 109 Burncroft Avenue, Enfield, EN3 7JQ

We write further to your emails, enquiring about the progress of your son's management transfer application.

We advised you by email on 16/08/2018 that Simon could make a management transfer application and if successful, the transfer will be made on a like for like basis. We explained that as Simon lives in a one bedroom flat he will be transferred to another property like the one he currently has, if his application is successful.

You explained to us that in view of his mental health problems you did not feel that a like for like transfer was appropriate and asked that he be transferred to a supported accommodation or to a larger property. We explained to you that for the Community Safety Unit to consider such an application they would need to have the Mental Health Team involved. You then explained that Simon was given an appointment to see Dr Benyure from the Enfield Community Mental Health Services on 31/08/2018, and it was agreed that the management transfer application will be put on hold until the next Panel meeting on 28/09/2018, to allow time for the Mental Health assessment to be carried out.

We have since been advised that Simon failed to attend the scheduled appointment and did not engage with the Mental Health team. As this meant there was no report to support a management transfer application the Community Safety Unit was unable to submit an application on his behalf. The Panel would require medical evidence in support of an application for a supported accommodation or for a larger property and we did not have one by the date of the last Panel meeting on 28/09/2018.

Jeremy Chambers
Director of Law & Governance
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



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We have been advised that the next Panel meeting will take place on Thursday 18/10/2018. The next deadline for submitting the management transfer application therefore falls due on Monday 15/10/2018.

Please let me know whether Simon would like his application considered at the next Panel meeting and that you would be able to submit the required medical report.

Yours sincerely,

L. Iyavoo
Ludmilla Iyavoo
Lawyer

For the Director of Law and Governance

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 October 2018 08:38
To: 'Michael Adu-Gyamfi'
Subject: RE: Simon Cordell [SEC=OFFICIAL]

Dear Michael Adu-Gyamfi

I am the mother of Mr Simon Cordell and I believe on the 28/09/2018 there was a meeting panel where my son's case was due to be heard regarding moving him, I have emailed Ludmilla and have been asking for an update which so far I have heard nothing regarding this can you please give me an update so I know what happened, my son is suffering with what is an ongoing issue.

Regards

Lorraine Cordell

From: Michael Adu-Gyamfi [mailto:Michael.Adu-Gyamfi@Enfield.gov.uk]
Sent: 13 August 2018 12:32
To: lorraine32@blueyonder.co.uk
Cc: Madeleine Hill; Ludmilla Iyavoo
Subject: Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

Following the hearing on 9th August and the request for Enfield council to assist Mrs Cordell to complete an application for management transfer, I can confirm that an application for Mr Cordell's case to be put forward to the housing exceptions panel will be completed and sent via email to yourself for an agreement. The case will be discussed at panel this Friday 17/08/2018. In the event Mr Cordell's case is accepted he will be offered a like for like property however we can't stipulate when he will get an offer. I will update you as and when I receive further information.

Kind regards,

Michael Adu-Gyamfi
Neighbourhood Officer
Council Housing & Regulatory Services
Chief Executives Unit
The Edmonton Centre
36-44 South Mall
Edmonton Green
N9 0TN
Tel: 02083791000
Email michael.adu-gyamfi@enfield.gov.uk

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 12 October 2018 11:46
To: Lorraine Cordell
Cc: Trishna Kerai
Subject: Simon Cordell [SEC=OFFICIAL]

Attachments: Letter to Mrs Cordell 12.10.2018.pdf

Classification: OFFICIAL

Dear Mrs Cordell,

Please find attached a copy of our correspondence, in response to your recent emails.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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Please reply to: Legal Services
PO Box 50, Civic Centre
Silver Street,
Enfield EN1 3XA

Mr Simon Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

E-mail: Ludmilla.lyavoo@enfield.gov.uk
Phone: 0208 379 8323
DX: 90615 Enfield 1
Fax: 0208 379 6492
My Ref: LS/C/LI/157255
Your Ref:
Date: 15th October 2018

Dear Sirs,

Re: Anti-Social Behaviour, Tenancy concerns and breaches- pre-action letter.

We have received several complaints of anti-social behaviour against you and going back to 2016 for which you have been warned numerous times, verbally and formally in writing. Please see below a list of reports made against you:

- 1) On 6th July 2016, it is alleged that you approached an elderly neighbour as he came out of his flat and started to shout abuse and swear at him and threatened to burn down his flat.
- 2) Sometime in July 2016 it is alleged that you damaged the lock of a neighbour's electric cupboard and removed his fuse box resulting in no electricity to his flat.
- 3) On 6th August 2016, it is alleged that you threatened one of your neighbours and his wife and aggressively demanded money from him. It is also alleged that you repeatedly swore and shouted abuse at him and his wife and called his wife a 'bitch' and tried to stop him from going up the stairs to his flat by standing in front of him.
- 4) Sometimes in September 2016 it is alleged that you confronted an elderly neighbour outside your block of flats, 109 – 119 Burncroft Avenue as he was going to the local park with another resident and started to shout abuse and

Jeremy Chambers
Director of Law & Governance
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



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threats at him and said to him 'I can get you over at the park, I know you go for a walk'.

5) On 27th September 2016, it is alleged that you confronted one of your neighbours as he was returned to his flat with his family and threatened and swore at him and demanded money from him. It is also alleged that you later banged on his door, shouted further abuse and swear words at him and accused him of making noises inside his flat.

6) On 28th September 2016, it is alleged that you aggressively banged on a neighbour's door and threatened and shouted verbal abuse and swear words at them. It is also alleged that you aggressively demanded money from him.

7) On 4th October 2016, it is alleged that you aggressively banged on your ceiling and accused one of your neighbours of making noises, you then went to your neighbour's flat and started kicking and banging on his front door aggressively, accused him of banging on the floor and was swearing and shouting abuse at him. It is also alleged that you later went downstairs, dragged your neighbour's motorbike from where it was parked and started to hit it with a piece of wood.

8) On 22nd November 2016 during a telephone conversation between you, Mrs Cordell your mother and Ms Sarah Fletcher, neighbourhood officer, Ms Fletcher reported that she overheard you threatened her by saying 'I'm gonna do her over' and then 'I'm gonna take her job just for fun'.

9) On 8th December 2016, it is alleged that you aggressively banged on one of your neighbours' front door, shouted abuse and threats and accused him of making noise.

10) On 11th December 2016, it is alleged that you aggressively banged on your neighbour's door several times and accused them of banging on pipes. It is also alleged that you shouted abuse and threats at them.

11) On 14th December 2016, it is alleged that you were verbally abusive towards a woman who was visiting one of your neighbours as she knocked on your neighbour's door.

12) On 23rd December 2016, it is alleged that you banged on a neighbour's front door, shouted abuse at them and asked them to turn their tap off. You then removed their electricity fuse thereby cutting off their power supply.

13) On 26th December 2016, it is alleged that you ran up the communal stairs to the first floor and confronted one of your neighbours as he was going out with his family and started to shout abuse and threats at him and his wife and accused him of tampering with your water supply, you also attempted to stop him from leaving the block.

14) On 3rd January 2017, it is alleged that you confronted one of your neighbours as he returned to the block with his wife and two-year-old daughter and started shouting abuse and threats at them.

15) On 21st January 2017, it is alleged that you aggressively banged on your neighbour's door, swore and shouted abuse and threats at them and accused them of making noises.

16) On 31st January 2017, it is alleged that you aggressively banged on your neighbour's door, shouted abuse and threats at them and accused them of banging on the floor.

17) We received a report that on 7th February 2017 you approached the leaseholder of 117 Burncroft Avenue and his plumber outside the block as they were attempting to resolve the problem causing low water pressure in the flat. You said to the leaseholder that there were problems between you and his tenants but did not give any specific details. The leaseholder explained to you that his tenants were experiencing low water pressure in the flat and you said to him 'you will not solve the problem as I am restricting their water supply'. The leaseholder later knocked on your door and asked whether you would increase the water pressure and you stated 'I cannot do anything at the moment, I will sort it out later'.

18) On 24th February 2017 Sarah Fletcher (Neighbourhood Officer) and Steve Stirk (Maintenance Surveyor) attended your property at flat 109 Burncroft Avenue to inspect the property following reports of low water pressure from flats 113 and 117 Burncroft Avenue. While inside your flat, they observed that you have installed an iron security gate inside your front door. It also appeared to them that the wall between your kitchen and living room seemed to have been removed thereby creating an open plan effect. Much of the property was

taken up industrial type printers, boxes and folders and there were dog faeces in your back garden.

19) On 17th March 2017 Lemmy Nwabuisi, ASB Coordinator visited 109 Burncroft Avenue to post a letter through your door and as he got into his car to drive off after posting the letter, you ran after him shouting and screaming abuse. The letter requested that you attend our offices to discuss the nuisance reports being received from your neighbours. By the time he returned to the office, you had telephoned him several times. He telephoned you back and you asked whether he was the person that posted a letter through your letterbox and he said yes. You asked why he did not stop when you ran after him and he stated that he had another visit and did not have the time to stop and talk to you. You stated that you will not attend the meeting at the Civic Centre or any of the council offices as you are unable to leave your flat and that the meeting should take place in your flat. Mr Nwabuisi offered to have the meeting at a neutral venue and suggested the local library or at your mother's house but you refused saying that you have done nothing wrong and accused him of taking sides with your neighbours.

20) On 5th May 2017, it is alleged that you threatened one of your neighbours by saying that you will ruin his life and that you were going to the police to present evidence about his illegal activities.

21) On 14th May 2017, it is alleged that you aggressively banged on one of your neighbour's door, shouted abuse and threats at her and falsely accused her of making noise and coming into your flat to attack you. You later followed her to her car shouting abuse and wanting to know where she was going.

22) On 14th May 2017 it is alleged that you allowed your dog to run freely in the communal area of your block without a lead.

23) On 28th May 2017, the police issued you with a first instance Harassment letter following reports of harassment and threatening behaviour made to the police by one of your neighbours.

24.) On 9th June 2017, it is alleged that you attacked one of your neighbours in the communal hallway of your block as he returned from work late at night by grabbing him on the arm and neck thereby causing bruising to his arm and neck. You also snatched his phone from him as he tried to video-record the incident.

25) On 16th June 2017 at 11:55hrs it is alleged that you confronted one of your neighbours as she was exiting the main entrance to your building and said to her that you had her bank details and personal details such as date of birth and said to her that you wanted her and her husband to pay you some money.

26) On 18th June 2017 at 11:55hrs it is alleged that you confronted one of your neighbours as she was exiting the main entrance to your building and said to her that you knew what time she went out and what time she returned and to tell her husband that you would like to speak to him.

27) On 23rd June 2017 at 23:35hrs it is alleged that you came out of your flat with your dog without a lead and attacked one of your neighbours as he returned from work by punching him twice on the chest. You tried to push him out of the block and snatched his phone as he brought took it out of his pocket to record the incident.

28) On 28th June 2017 at 11:45hrs it is alleged that you confronted your neighbour as she was leaving the block. You swore and shouted abuse at her and accused her of making noise inside her flat. You told her that you know all her personal details and that of her husband including their full names, phone numbers, date of birth and banking details. You demanded that they pay you some money and asked her to tell her husband to come and see you.

29) On 30th June 2017 at 11:45hrs it is alleged that you confronted your neighbour as she was leaving the block and accused her of slamming the door. She denied slamming the door and called her a liar and proceeded to swear and shout abuse at her.

30) On 2nd July 2017 at 17:18hrs it is alleged that you confronted your neighbour as he was going out with his family with your dog barking and without a lead and asked him when he was going to hand over the money. It is also alleged that as they left the block, you ran after them swearing and shouting abuse at your neighbour and demanding that he must pay you some money if he wants you to leave him alone. You also said to him that you have all their personal details including their dates of birth and bank details.

31) On 12th July 2017 an Enfield Council Surveyor attended your flat to investigate reports of low water pressure to flats above yours but you refused him access. The Surveyor attended your flat again in the evening of the same

day following further reports that the water supply to the affected flats had completely ceased and you refused him access. You then followed him to his car swearing and shouting abuse at him and prevented him from entering his car. He then called the police.

32) On 11th November 2017 at 11.30am, it is alleged by one of your neighbours that you came to their front door, opened the letterbox and peeped through it to see who was inside the flat. You then started swearing and shouting abuse and banging on their front door as soon as you saw the neighbour's wife.

33) On 2nd January 2018 at 6.30pm, it is alleged that you stood outside your neighbour's property for more than twenty minutes swearing and shouting abuse. You went away and returned half an hour later, you lifted their letterbox, stuck your mobile phone through the letterbox and started to record his family while swearing and shouting abuse. This went on for about fifteen minutes.

34) On 9th January 2018 at about 12.18pm, you telephone Lemmy Nwabuisi (ASB Behaviour officer) and accused him of forging documents to get an anti-social behaviour order against him and you told him that he had made you a prisoner within your home. You also stated that you knew where he lives in Enfield and that he and his family were not safe from you. You also told him that you would watch him leave the office and you would have followed him home and he needed to watch his back. You called the ASB officer again 30 minutes later and told him that you knew he has a flat in Edmonton and also knew that one of his colleagues lives in Edmonton. You also stated that you knew where they live and they were not safe.

35) On 9th January 2018 you called Kaunchita Maudhub (ASB Behaviour officer) and left a long voicemail on her work telephone number and made threats.

36) On 26th February 2018, at around 11.45pm it is alleged that you came to one of your neighbour's front door and started making loud banging noises and rattling with their letter box. You ran away after the neighbour opened her front door.

37) On 1st March 2018 it is alleged that you knocked on one of your neighbours' door loudly, you started rattling with their letter box and started

Condition 69

“You must not interfere with the electric or gas supply.”

Condition 76

“You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality.”

Condition 79

“You must always keep your dog(s) on a lead in communal areas and on our land.”

This letter should be considered as a pre-action letter. If further breaches of the tenancy conditions were to occur, we would reserve the right to commence possession action of 109 Burncroft Avenue, without further notice.

Please note that you are entitled to seek independent legal advice.

Yours sincerely,

L.Iyavoo

Ludmilla Iyavoo
Lawyer
For the Director of Law and Governance

shouting. This went on for 5 to 10 minutes but you left after you've heard that the neighbour was calling the police.

38) On 15th March 2018 it is alleged that you swore, shouted and assaulted one of your neighbours in front of his wife and his 3 years old child.

39) On 1st May 2018, you attended the Edmonton County Court as there was a hearing listed in relation to an injunction. It is alleged that you started shouting abuse, swore and make threats to two of the Claimant's employees (Lemmy Nwabuisi, ASB officer and Balbinder Kaur Geddes, lawyer) and to one of your neighbours who attended Court to give evidence. You also swore at a judge. These incidents were witnessed by members of staff working at the Court.

40) On 29th May 2018, it is alleged that you attended one of your neighbours' property; you took your dog with you and waited by their front door. It is alleged that you tried to intimidate them as they were due to attend a hearing in the Edmonton County Court to give evidence in support of a claim for an injunction issued against you.

41) On 30th May 2018, it is alleged that you made threats to kill to one of your neighbours. The matter was reported to the police. You were arrested and released on bail.

42) You assaulted one of your neighbours on the 26th August 2018 for flashing his toilet.

43) You telephoned two council officers (Lemmy Nwabuisi and Ludmilla Iyavoo) on 12th September 2018 and made threats to them over the telephone. You also accused them of fraud and of fabricating evidence to support the Council's claim for an injunction

44) On 12th September 2018 at about 3.50pm, you called one of your neighbours on his mobile phone using a private number. It is not known how you obtained his number, but he terminated the call. You called again using the same private number, but he terminated the call as soon as he heard your voice. You called repeatedly after that.

45) On 24th September 2018 at about 11.30am, one of your neighbours returned home from dropping her daughter at school and as she entered their block of flat, she noticed that the middle door on the ground floor was open as

well as your front door. As she went up the stairs to their second floor flat, your dog came out of your flat and started barking at her. The neighbour had to run up the stairs to her flat to escape from the dog. It was reported that your dog is always barking whenever they go out or return to the block and the neighbour and 4 years old daughter are terrified.

46) One of your neighbours reported that his cousin was leaving the block at about on 2nd October 2018 at 12.45pm, and as you exited the block, you followed him and suddenly grabbed his jacket from behind and tried to pull him to the ground. The cousin started shouting to attract neighbours and managed to push you off.

47) There are other reports from one of your neighbours who reported that on 30th September 2018, you attempted to break down his front door by kicking it several times only because he flashed his toilet.

48) It is reported that you continue to harass and intimidate other residents on a regular basis.

The London Borough of Enfield takes all acts of anti-social behaviour very seriously and will not tolerate such behaviour.

You have been served ample warning regarding the complaints made against you. You have breached your tenancy agreement and conditions:

Condition 9

“You, the tenant, are responsible for the behaviour of anyone, including your children, living in or visiting your home. This means that you must ensure that they do not act in breach of any of these conditions. Also, you must not encourage them to act in such a way. This applies in the property, in communal and surrounding areas, any property belonging to the council and or anywhere within Enfield borough.”

Condition 10

“You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social.”

Condition 21

“You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the Police.”

Condition 31

“You must take care not to cause damage to your property or the property of your neighbours.”

Condition 33

“You must keep the inside of your property clean and in reasonable decorative order.”

Condition 34

“You must not use the property in any way that may cause a health or safety hazard or encourage vermin and/or pests (for example, by hoarding items inappropriately).”

Condition 44

“You must obtain our prior written permission before carrying out any alterations, improvements or structural work to the property. You may need to obtain other permissions such as planning permission or building regulations approval.”

Condition 53

“You must keep the inside of the property, the fixtures and fittings and all glass in the property in good repair during the tenancy.”

Condition 57

“You must allow our employees, representatives and contractors to come into your property to service any electrical and gas supplies and appliances that we are responsible for maintaining.”

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 15 October 2018 16:46
To: Trishna Kerai
Cc: Lorraine Cordell
Subject: Pre-action letter Simon Cordell 15.10.2018 [SEC=OFFICIAL]

Attachments: Pre-action letter Simon Cordell 15.10.2018.pdf

Classification: OFFICIAL

Dear Trishna,

We are receiving continuous report of harassment against Mr Cordell by his neighbours. We therefore enclose a pre-action letter for your client's attention.

Mrs Lorraine Cordell is also copied in.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 18 October 2018 12:18
To: Trishna Kerai
Cc: Lorraine Cordell
Subject: Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear All,

Mr Cordell called me and was very aggressive and made threats over the telephone. He's saying that we are trying to take his flat away. He also said that Lemmy and I have forged documents, that he's going to get me struck off and will put me in jail. I had to end the conversation. He has tried calling me 6 times after that.

I am putting you on notice that I have contacted the police and reported his phone calls as harassment.

Finally I would refer to the letter before claim/warning letter which was sent to you on Monday 15th October 2018. Mr Cordell has clearly breached the warning. We are now instructed to commence possession proceedings.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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Classification: OFFICIAL

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The advertisement features a hand holding a tablet displaying the Enfield Council website. The website content includes the Enfield Council logo, a 'View on mobile' link with social media icons, a featured article titled 'New jobs for 2018' with a photo of a person in a hard hat, and another article titled 'Can you help?' with a photo of police officers. The background of the advertisement is a blurred image of a person's hands holding the tablet.



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 24 October 2018 06:56

To: mark.Randall@met.police.uk

Subject: Re: Cordell case

Dear Mark Randall

I have not heard from you in some time now could you please give me an update regarding if there is any update regarding the case please.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 October 2018 14:48
To: Nawal@stuartmillersolicitors.co.uk
Subject: Fwd: (DPS:1:CR:326592:9V) Simon's Assessment Report

Attachments: image001.jpg; ATT00164.htm; image002.jpg; ATT00167.htm; image003.jpg; ATT00170.htm; image004.jpg; ATT00173.htm; image005.jpg; ATT00176.htm; image006.png; ATT00179.htm; image007.png; ATT00182.htm; ATT00185.pdf; ATT00188.htm
Hi Nawal

Pls see report for simon

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Date: 20 July 2018 at 16:28:13 BST
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: (DPS:1:CR:326592:9V) Simon's Assessment Report

Dear Lorraine,

Please find attached Simon's medical assessment report. Please note that this works in our favour as it will allow us to possibly get rid of the Injunction Order completely.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

From: mark.Randall@met.police.uk
Sent: 27 October 2018 11:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Cordell case
Mrs Cordell

Sorry, I have been busy.

The matter is with the CPS awaiting their decision. As soon as I hear more I will let you know.

Regards
Mark Randall Pc 538ye

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 October 2018 06:56
To: Randall Mark J - YE <mark.Randall@met.police.uk>
Subject: Re: Cordell case

Dear Mark Randall

I have not heard from you in some time now could you please give me an update regarding if there is any update regarding the case please.

Regards

Lorraine Cordell

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From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Attachments: ESA-Confirmed-Letter-08-03-2018.pdf; Simon-Licence-Front-Back.pdf;
Citizencard.pdf
Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 November 2018 12:07
To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>
Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that is held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards



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Joan Ryan MP
House of Commons
Westminster
London
SW1A 0AA

Please reply to: Ms Andrea Clemons
Head of Community Safety Unit
B Block North
Civic Centre
Enfield
EN1 3XA
E-mail : Andrea.clemons@enfield.gov.uk
My Ref : 17834
Your Ref :
Date : 7 November 2018

Dear Ms Ryan,

Mr Simon Cordell, 109 Burncroft Avenue, EN3 7JQ

Thank you for your recent enquiry, which I forwarded to my officers in the Community Safety Unit Anti-Social Behaviour team.

I can confirm that the Anti-Social Behaviour Team is aware of the ongoing issues between Mr Cordell and his neighbours. Your enquiry has been added to the Anti-Social Behaviour database (Case Reference 17834) and passed to Anti-Social Behaviour Coordinator Lemmy Nwabuisi to investigate.

I have liaised with Mr Nwabuisi and have been advised that the council was granted an interim injunction with a power of arrest on 9th January 2018 because of reports of anti-social behaviour and harassment made against Mr Cordell by some of his neighbours. The injunction was discharged at a hearing at Edmonton County Court on 9th August 2018 following a mental health assessment report that concluded that Mr Cordell did not have the mental capacity to litigate or understand the terms of the injunction.

Mr Nwabuisi has also advised that there is no court decision whereby the Judge stated that Mr Cordell is entitled to a 2-bedroom property so that his carer, his mother, has a spare room to sleep in. He advised that Mrs Cordell informed the Judge at the hearing that her son requires a 2-bedroom property and the Judge asked the council to consider her request, however the Judge did not make an order that Mr Cordell should be offered a 2-bedroom property. Mr Nwabuisi further advised that the council is not aware that Mrs Cordell is Mr Cordell's register carer.

Mr Nwabuisi advised that Mrs Cordell was informed in an email that was sent to

Ian Davis
Director - Regeneration &
Environment
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



Website: www.enfield.gov.uk

her on 16th August 2018 that her son will only be considered for a like for like 1-bedroom property if a transfer application was made. She was advised that her son will have to engage with the mental health team if he requires a 2-bedroom property, so they can assess him and make further recommendations. However he has failed to do this and was recently sectioned when he was arrested by the police.

Please contact me if I can be of any further assistance.

Your Sincerely



Andrea Clemons
Head of Community Safety

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 08 November 2018 08:44
To: Lorraine Cordell
Subject: Fwd: LBE v Simon Cordell-E00ED049 amended Order 09082018

Attachments: image001.jpg; ATT00125.htm; image002.jpg; ATT00128.htm; image003.jpg; ATT00131.htm; image004.jpg; ATT00134.htm; image005.jpg; ATT00137.htm; image006.png; ATT00140.htm; image007.png; ATT00143.htm; LBE v Simon Cordell-E00ED049 amended Order 09082018.docx; ATT00146.htm

Sent from my iPhone

Begin forwarded message:

From: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Date: 13 August 2018 at 15:14:17 BST
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: LBE v Simon Cordell-E00ED049 amended Order 09082018

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:0208885225) M: [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 08 November 2018 08:54
To: Lorraine Cordell
Subject: Fwd: LBE v Simon Cordell-E00ED049 Order 09082018

Sent from my iPhone

Begin forwarded message:

From: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Date: 4 September 2018 at 15:58:42 BST
To: 'Ludmilla Iyavoo' <Ludmilla.Iyavoo@enfield.gov.uk>
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: LBE v Simon Cordell-E00ED049 Order 09082018

Dear Ludmilla,
Please find our final draft of the Order. You will see the amendments we have made.
Please provide us with your views.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

<[image001.jpg](#)>

<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)> <[image006.png](#)>

<[image007.png](#)>

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 15 August 2018 15:49

To: Dias, DJ Allison

Cc: Trishna Kerai

Subject: LBE v Simon Cordell-E00ED049 Order 09082018

Importance: High

Dear Judge,

Further to the hearing which took place on 9th August 2018, I attach a draft order for the Court's approval. I apologise for the delay in sending this draft order to you, I have been waiting for the Defendant's solicitors approval which has not been received as yet.

Kind regards,

Ludmilla Iyavoo

Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Ludmilla Iyavoo
Sent: 10 August 2018 14:42
To: 'Trishna Kerai'
Subject: LBE v Simon Cordell-E00ED049 amended Order 09082018
Importance: High

Dear Trishna,

I write further to my email to you and Mrs Lorraine Cordell. Our allocation manager has advised us that as Mr Cordell is an existing council tenant, he is entitled to apply for a transfer of tenancy and cannot make a rehousing application.

I am advised that the application needs to be done via Mr Cordell's neighbourhood officer. I have emailed the officer and asked him to contact Mrs Cordell as soon as possible. Mrs Cordell is also encouraged to contact the Mental Health Team so they can support him with his MH issues and rehousing. I have amended the order to reflect the above and look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor

Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY
DX 90615 Enfield 1
Telephone: 020 8379 8323
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<LBE v Simon Cordell-E00ED049 Amended Order.docx>

From: alev.cazimoglu@parliament.uk

Sent: 09 November 2018 11:50

To: lorraine32@blueyonder.co.uk

Subject: FW: MEQ 13025 - (Case Ref: JR5802) - 109 Burncroft Ave, EN3 7JQ [SEC=OFFICIAL]

Attachments: ~WRD303.jpg; MEQ 13025.pdf

Dear Lorraine

Further to our earlier conversation, please see the attached response.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)

e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:

House of Commons, London, SW1A 0AA

T: 0207 219 2442

Constituency Office:

542 Hertford Road, Enfield, EN3 5ST

T: 0208 804 4543

From: alev.cazimoglu@parliament.uk

Sent: 12 November 2018 11:20

To: lorraine32@blueyonder.co.uk

Subject: (Case Ref: JR5802)

Dear Lorraine

Further to our earlier conversation, please see below response from Enfield Social Services.

"I've copied to housing colleagues, as I was not currently aware of pending eviction. As a detained patient under assessment he is not in a position to represent himself in this matter and therefore I will liaise with housing colleague to alert proceedings until such time that appropriate assessment and capacity assessment can be carried out to determine what might be in his best interest."

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 12 November 2018 10:54

To: alev.cazimoglu@parliament.uk

Subject: Re: MEQ 13025 - (Case Ref: JR5802) - 109 Burncroft Ave, EN3 7JQ [SEC=OFFICIAL]

Dear Alex

Could you please send the other information you got for Simon Cordell I know the internet was not working on Friday and you had trouble

Kind Regards

Lorraine Cordell

Sent from my iPhone

On 9 Nov 2018, at 11:49, alev.cazimoglu@parliament.uk wrote:

Dear Lorraine

Further to our earlier conversation, please see the attached response.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)

e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

<~WRD303.jpg>

<MEQ 13025.pdf>

From: alev.cazimoglu@parliament.uk

Sent: 12 November 2018 11:20

To: lorraine32@blueyonder.co.uk

Subject: (Case Ref: JR5802)

Dear Lorraine

Further to our earlier conversation, please see below response from Enfield Social Services.

"I've copied to housing colleagues, as I was not currently aware of pending eviction. As a detained patient under assessment he is not in a position to represent himself in this matter and therefore I will liaise with housing colleague to alert proceedings until such time that appropriate assessment and capacity assessment can be carried out to determine what might be in his best interest."

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 14:52
To: 'Edmonton County, Enquiries'
Subject: RE: urgent EOOED049

Importance: High
To Whom It May Concern:

I am writing in regard to the case number EOOED049 which was discharged on the 09/08/2018, I was wondering if possible could I get a list of all court dates this case was in court.

Regards

Simon Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 14:54
To: 'Edmonton County, Enquiries'
Subject: RE: urgent D02ED073

To Whom It May Concern:

I am writing in regard to the case number D02ED073 which was discharged on the 06/11/2017, I was wondering if possible could I get a list of all court dates this case was in court.

Regards

Simon Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 15:37
To: 'Edmonton County, Enquiries'
Subject: FW: urgent EOOED049

Importance: High
To Whom It May Concern:

I am writing this update email from the email below I believe I will need

Each court date this was in court

What time it was heard in court and for how long.

Which court number was heard in.

The judge that heard the case for each court hearing.

On what dates was it heard ex parte and how long the hearing lasted.

Regards

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 14:52
To: 'Edmonton County, Enquiries'
Subject: RE: urgent EOOED049
Importance: High

To Whom It May Concern:

I am writing in regard to the case number EOOED049 which was discharged on the 09/08/2018, I was wondering if possible could I get a list of all court dates this case was in court.

Regards

Simon Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 15:39
To: 'Edmonton County, Enquiries'
Subject: FW: urgent D02ED073

Importance: High
To Whom It May Concern:

I am writing this update email from the email below I believe I will need

Each court date this was in court

What time it was heard in court and for how long.

Which court number was heard in.

The judge that heard the case for each court hearing.

On what dates was it heard ex parte and how long the hearing lasted.

Regards

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 14:54
To: 'Edmonton County, Enquiries'
Subject: RE: urgent D02ED073
Importance: High

To Whom It May Concern:

I am writing in regard to the case number D02ED073 which was discharged on the 06/11/2017, I was wondering if possible could I get a list of all court dates this case was in court.

Regards

Simon Cordell

Mr Simon Paul Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
13/11/2018

Health Records, Barnet, Enfield and Haringey Mental Health NHS Trust
Medical Records Office, P2,
St Ann's Hospital site
St Ann's Road
London
N15 3TH

Subject access request

Dear Sir or Madam

I Mr Simon Paul Cordell of
109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ, also known from 23 Byron,
Terrace, Edmonton, London N9 7DG.
DOB: 26/01/1981
Hospital Number: 11214451
NHS Number: 434 096 1671

Please supply the data about me that I am entitled to under data protection law

1. Full copy of all my medical records
2. This would include everything that is held on Rio IT systems
3. Early Intervention Team,

4. Enfield Adult North Locality Team,
5. Any reports from Doctors I have seen Including CPN and nurses
6. Any assessments reports I may have had via the mental health, including if any body has asked for an assessment to be carried out.
7. Any other teams I may have had contract with me regarding mental health
8. This would include all data that is held about me on all IT systems that is in digital format.
9. Any third party bodies that have passed information over regarding me relating to mental health.
10. This would include police, and Enfield council and any other person or bodies that passed information relating to my mental health.
11. Any emails that have been sent regarding me or received regarding me from any body or any person.
12. Emails between 'person A' 'person B or person C' ECT
13. Copies of any statements written about me.
14. Any Audio or video or telephone calls that is being held regarding me.

I know information that is being held about me is incorrect I have tried to deal with this a number of times yet the information that is incorrect is still being used against me and is still on the systems.

If any information is being withheld I would like to know why and for what reason it is being withheld.

07807 333545 (this is my mothers phone number, please also see attached authority letter from me her email address is lorraine32@blueyonder.co.uk)

I have included my ID with this application for my information.

If you need any more data from me, or a fee, please let me know as soon as possible. It may be helpful for you to know that data protection law requires you to respond to a request for data within one calendar month.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, or relevant staff member. If you need advice on dealing with this request, the Information Commissioner's Office can assist you. Its website is ico.org.uk or it can be contacted on 0303 123 1113.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Mr Simon Paul Cordell', written in a cursive style.

Mr Simon Paul Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 December 2018 13:27
To: 'Joan Ryan'
Subject: RE: Simon Cordell (Case Ref: JR14051)
Dear Alev

Thank you for the update email below and sorry its taken me a few days to get back to you.

Would you please be able to send all information that has been sent regarding this to me including what you have written to them, so I can keep this on my records? On the 09/08/2018 the judge did state to me to make sure I keep everything that is being done regarding Enfield Council in case I need it.

This is in case they go for the possession proceedings against Simon Cordell which so far they have not replied back to you regarding if they are going ahead with this or not.

It seems very mixed up as they told you from the start when you started to deal with this that they was not going to do this and go for possession proceedings.

That only changed due to me due to knowing what Enfield Council has done I chanced this up with there legal team and it only came to light when Paul Buckridge confirmed they were doing this on the 30/11/2018 and me making you aware of this you saw yourself Enfield council had not been telling you the facts, but it seems since then Enfield Council has not replied to you regarding this, that in itself does not surprise me as this is how Enfield Council has been all along when they just stop replying because something has been found out that they have been saying wont happen.

Regards

Lorraine Cordell

From: Joan Ryan [mailto:alev.cazimoglu@parliament.uk]
Sent: 10 December 2018 14:35
To: lorraine32@blueyonder.co.uk
Subject: Re: Simon Cordell (Case Ref: JR14051)

Hi Lorraine

We have sent your most recent letter to the council in addition to all the other information you have provided.

We will contact you as soon as we receive a reply.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

From: Lorraine Cordell
Sent: 7 December 2018 13:39
To: CAZIMOGLU, Alev
Subject: RE: Simon Cordell

Dear Alev Cazimoglu

I know you said to me today on the phone that you would get back to me if you heard anything from Enfield Council.

But this can not be allowed to carry on, this is making my son's health worse with what is going on and him being in that flat, the banging does not stop even people I am I getting to stay with my son don't want to be there due to how bad it is it does not stop.

Enfield Council is now making my son stay in a flat living in hell, they know the issues why have they not just moved him out of there?

How long is it going to take with letters going backwards and forwards with no end to it? All awhile my son is suffering badly and it is impacting on his health how far is Enfield Council going to let this go?

Enfield Council has not once asked my son's side to this they only go with what is being said about my son is this right? This are always 2 sides to anything so why is Enfield Council only taking ne side to all of this and not once hearing our side?

Enfield Council has had long enough to move my son why have they not.

I need help to deal with this and I cant wait months for anything t be done, and that is not saying you are not doing your best as I know you are it seems Enfield Council are the ones holding this up and really for what reason, is it so they can make my son suffer more?

Regards

Lorraine

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 13 November 2018 14:23

To: 'records@beh-mht.nhs.uk'; 'beh-tr.information.governance@nhs.net'; 'beh-tr.records@nhs.net'

Subject: RE: Health Records Subject Access Request Simon Cordell

Attachments: Simon-Records-Request-13-11-2018.pdf; Simon_Cordell_authority_Letter-Mental-Health-12-11-2018.pdf; ESA-Confirmed-Letter-08-03-2018.pdf; Citizencard.pdf; Simon-Licence-Front-Back.pdf

To whom it may concern:

Please see attached documents regarding the subject access request I am requesting for my health records.

If I have sent this to the wrong email can it be passed to the correct person who is able to deal with this?

Could you also please confirm you have got this email with 5 attached files and it is being dealt with?

Regards

From: InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.information.governance@nhs.net]
Sent: 13 November 2018 14:53
To: Lorraine Cordell
Subject: RE: Health Records Subject Access Request Simon Cordell
Dear Ms Cordell

I can confirm that your request will be passed onto the Trust's medical records department for processing via beh-tr.records@nhs.net

Please contact them direct if you have any queries or concerns

Regards

Doreen Todd
Data Protection Officer

Barnet, Enfield and Haringey Mental Health NHS Trust
Edgware Community Hospital / Ground floor / Dennis Scott Unit / Edgware Community Hospital / HA8 0AD

Tel: 020 8702 4134
Email doreentodd@nhs.net
(I am only available until 1pm on Fridays)

Manager: Bob Silverman email bob.silverman@nhs.net
Mob 07712 136 350

Only use secure email when sending PID outside the Organisation such as nhs.net to nhs.net

If for any reason you believe that information security has, or may have been breached you should report this to your line manager, complete a Datix and notify the Data Protection Officer without delay

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 13 November 2018 14:23
To: records@beh-mht.nhs.uk; InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request Simon Cordell

To whom it may concern:

Please see attached documents regarding the subject access request I am requesting for my health records.

If I have sent this to the wrong email can it be passed to the correct person who is able to deal with this?

Could you also please confirm you have got this email with 5 attached files and it is being dealt with?

Regards

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From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.records@nhs.net]
Sent: 13 November 2018 15:20
To: Lorraine Cordell; records@beh-mht.nhs.uk; InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.

Importance: High
Good afternoon

Thanks for your email request received with five attachments.

We shall keep you updated regarding progress.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD
Mobile: 020 8702 4371
Email: cdevaney@nhs.net
Facebook: www.fb.com/behmht
Please note that my old email address christine.devaney@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use cdevaney@nhs.net

Manager: Doreen Todd
Information Governance Manager
Ground Floor, Dennis Scott Unit
Edgware Community Hospital
mobile 020 8702 4134
doreentodd@nhs.net

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 13 November 2018 14:23
To: records@beh-mht.nhs.uk; InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request Simon Cordell

To whom it may concern:

Please see attached documents regarding the subject access request I am requesting for my health records.

If I have sent this to the wrong email can it be passed to the correct person who is able to deal with this?

Could you also please confirm you have got this email with 5 attached files and it is being dealt with?

Regards

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 November 2018 21:06
To: Ludmilla Iyavoo
Cc: Lemmy.NWABUISEI@enfield.gov.uk
Subject: Re: Simon Cordell

Dear Ludmilla and Lemmy

As you will be aware Simon is in hospital, today i was at the hospital with his cousin for a meeting, I got a call regarding the person who lives at 113 a person that knows us and also Ambroise from 113 stated that Simon had beat him up, then that changed to a person who had been staying at Simon flat beat him up. And that now due to this people was going to come and beat us up. Then it changed again to the person who beat Ambrose from 113 up come from my sons flat.

Until today I have not wanted to say anything but I think this is going to far now.
I could say a lot more but I feel it is pointless as you have done nothing with anything I have said.

Since Ambroise has moved in the main door lock has been ripped out and there is drug taking in the block on the level of 113 and people coming in and out of 113 at all times which I do have a few pictures off people taking drugs.

After our meeting I went to Simon flat to check on it and put gas and electric on as the Electric had run out, as no one is staying there.

This is not the 1st time we have been threatened by 113
and his friends for something we have not done or my son has not done.

I have been told that Ambrose is taking drugs but do not know how true this is as it is from a 3 person.

When I got home and spoke to the person who called me it seems Ambroise was badly hurt and I believe stabbed.

This has nothing to do with my son or my family and I believe now Ambroise is aware this had nothing to do with us or my son, but I am sick of everything being blamed on my son, and the phone calls we get when something goes on in the block.

I believe there is a lot Enfield Council is not aware off, and are turning a blind eye just so the blame can be put to my son.

I have now seen the reports you have put into the MH services so have this in black and white now so it can not be said it is not come from you.

I will be talking to the MH tomorrow regarding a letter relating to a 2 bedroom property and would like my son moved as soon as possible.

I do not think it is right you are trying to get my son to remind in hospital by what is being passed to the MH services via Enfield Council this needs to stop the worse part is that it is incorrect information, which can be proven.

There is more I can say but I feel there is very little point as really all Enfield Council has wanted to do is blame my son for everything. Without not one meeting without looking at one bit of Evidence we have and we do have real evidence which the police have seen why do you think my son was not arrested was it due to you thinking they just could not be bothered no it was if they arrested him it

would be unlawful due to what they saw.

I want this email kept Strictly confidential and not sent to anyone without my written Permission.

I look forward to hearing from you.

Regards

Lorraine Cordell

From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 15 January 2019 10:02
To: Lorraine Cordell
Subject: Your request for information (Our ref: CRM SAR 1085)
Dear Ms Cordell

Thank you for your email.

To clarify, the process for dealing with subject access requests is independent of any other interactions you have had with any other Council service. We will need express permission from your son that he is happy for us to share his personal data from you. Once this is provided, we will also require two forms of identification from your son to confirm his own identity.

As per my email below, we are still unclear of what information you/your son requires. Please could you clarify what information is required and in which departments it is likely to be held.

When we receive your reply, we shall provide you with a further update.

Should you have any queries in the meantime

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 January 2019 13:55
To: Kailey Plahar <Kailey.Plahar@enfield.gov.uk>
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Kailey Plahar

I am writing regarding the below email case number CRM SAR 1085, I am sorry about the time that it has taken me to reply but I have been very busy. You state you do not have a authority Letter on your systems for me to act on behalf of my son Simon Cordell, But there is in place letters of authority across Enfield Council for me to dealt with everything for my son. So I can not understand why you can not find them as many have been sent over can you please look into this and see why you feel I do not already have authority as it has never been removed.

Regards

Lorraine Cordell

From: Kailey Plahar [<mailto:Kailey.Plahar@enfield.gov.uk>]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 November 2018 12:07

To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>

Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that is held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards





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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November 2018 15:42
To: 'enquiries@edmonton.countycourt.gsi.gov.uk'
Subject: RE: For the attention of District Judge Dias - E00ED049

Importance: High

Attachments: For the attention of District Judge Dias.pdf
To Whom It May Concern:

I have wrote the attached letter for the attention of District Judge Dias after a call I made to the court and being told to do this, could you kindly forward the attached letter to District Judge Dias

Regards

Lorraine Cordell

From: alev.cazimoglu@parliament.uk
Sent: 23 November 2018 16:20
To: lorraine32@blueyonder.co.uk
Subject: FW: Fwd: SC [SEC=OFFICIAL] (Case Ref: JR5802)

Attachments: image002.png; ~WRD000.jpg; image001.jpg; image003.png; image004.jpg
Dear Lorraine

Please see the latest response below.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

From: Cllr Alev Cazimoglu
Sent: 19 November 2018 15:34
To: CAZIMOGLU, Alev
Subject: Fwd: SC [SEC=OFFICIAL]

Sent from my iPad

Begin forwarded message:
From: Denise Cook-Smith
Date: 19 November 2018 at 15:32:12 GMT
To: Cllr Alev Cazimoglu

Subject: FW: SC [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Alev

Further to your enquiry regarding Simon Cordell. Please see the update below from Debbie Morgan.

SC was discharged from hospital on 15/11/18 having been detained under the Mental Health Act for the purpose of assessment of his mental health. SC did not believe he required to be in hospital or wish to accept the proposed treatment that was offered. As there is insufficient grounds or risk for further detention or to take any further intrusive measures against his will, he has been discharged.

SC does not believe he has a mental illness that requires him to take treatment or to maintain on-going engagement with mental health services. He appears disappointed with services in which he perceives to have received from both housing and metropolitan police believing he is being targeted for things he has not done. His assessment has not elicited he has care needs warranting supported accommodation or a package of care to sustain independent living as he can be adequately supported through universal services. He presents with adequate daily living skills and can live in general needs housing. He appears to be young man who has particular beliefs, which may lead to him having differences in opinion with others, which may impact on relationships with others; particularly those in positions of authority. His mental health/psychological state therefore remains fragile, however the risk is not such that he can be forced to engage with services.

He was offered follow-up by mental health services in the community to which he declined, although agreed the he can be contacted by nurses' from the ward to check on progress following discharge. He has been allocated a care coordinator (Sooah Appadoo, North Locality Team – 0208 379 4142) who will continue to try to engage him to build a relationship. SC describes his main presenting need to be that of his relationship with particular neighbours within his block, whom he believes to be intentionally causing him a nuisance by way of making noise, and reports feeling disbelieved and unfairly treated by the housing department and police. He therefore wants to be moved from his current accommodation.

His mother approached the ward Consultant for a supporting letter to provide to housing for a 2-bedroom property citing she is his main carer. As there is no evidence to suggest SC requires to be looked after due to having care needs requiring a live-in carer her request was declined, she was advised to suggest housing put their request in writing should this be housing's request. Mental Health would support relocation to alternative accommodation to reduce further tensions between the residents within the block.

Hi mother advised that SC has/or is in the possess of eviction, and that he was discharged from hospital with no support which does not seem to be the case. Support has been offered which has been declined, and will continue to be offered to assist in managing the current situation or avoid and/or mitigation a situation of eviction.

Mr Simon Paul Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
25/11/2018

Data Protection Officer
Enfield Council Civic Offices
Silver Street
Enfield
EN1 3XA

Subject access request

Dear Sir or Madam

I Mr Simon Paul Cordell of
109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ
DOB: 26/01/1981

Please supply the data about me that I am entitled to under data protection law

1. Full copy of all records held about me on all Enfield council systems all departments, this would include all departments at Enfield Council and any information that has been shared between any government bodies and 3rd parties.
2. This would include everything that is held on IT systems and held in paper-base files, for all departments, Telephone Calls, Emails, shared information, Audio and video, this would include all dates and times information was received or sent regarding Mr Cordell.

3. Community Safety Unit involvement, including all calls and letters and emails relating to Mr Cordell and any shared information this would include emails phone calls and any other related information, this would include all dates and times information was received or sent regarding Mr Cordell.
4. Anti-Social Behaviour team all reports, including all calls and letters and emails, video audio and shared information this would include all dates and times information was received and sent relating to Mr Cordell to any government body or 3rd party.
5. Any neighbours reports statements and emails audio and video and Enfield Council reports, relating to Anti-Social Behaviour, to and from Enfield Council and any other 3rd party, or government body, this would include police and, mental health services, adult social care MPs and any information shared, this would include all dates and times information was received and sent relating to Mr Cordell.
6. Any information where repairs have needed to be carried out due to Mr Cordell, or a 3rd party causing damage to property. This would include any repairs that were needed from any 3rd party or 3rd party landlord and all invoices for such work being carried out for any repairs needed or proof that work has been carried out this would include phone calls and emails, and any information shared, this would include all dates and times information was received and sent relating to Mr Cordell.
7. Everything relating to the work Enfield Council done on Anti-Social Behaviour order for illegal raves with police in 2014, 2015, 2016, 2017, 2018 this would include all emails with any other body and meetings and statements written, to and from Enfield Council and police and any other 3rd party, and government bodies, and information shared. This would include all dates and times information was received and sent relating to Mr Cordell.
8. Any court actions taken against Mr Simon Cordell by Enfield Council, with all court documents and any emails regarding court action. This would include any audio and video that was stated in court that had been obtained by Enfield Council, any emails, phone calls, meetings that were done regarding any court

action. This would include all dates and times information was received and sent relating to Mr Cordell.

9. Any information police and Enfield council has shared about Mr Cordell, this would include any emails and any other data used to contact each other. This would include all dates and times information was received and sent relating to Mr Cordell.
10. Any telephone call recording, relating to Mr Cordell from any outside body this would include Enfield Council making such calls. If no recording data is able to be produced any dates and times any calls were made or received relating to Mr Cordell
11. All emails or Letters sent by Miss Lorraine Cordell to Enfield Council, including all dates and times and if a reply was sent from email Council.
12. Any investigations done by the Anti-Social Behaviour and Lemmy Nwabuisi or any member of staff of Enfield Council to find out if what was being said by the neighbours was in fact the truth. This would include all information from any government body outside Enfield Council.
13. Any investigations done by the Anti-Social Behaviour and Lemmy Nwabuisi or any member of staff of Enfield Council to find out if what Mr Cordell was saying the neighbours was doing was correct, this would include via the police. Also when Mr Cordell was not charged with anything was any investigation done to the reason why Mr Cordell has not been charged. This would include all emails and dates and times information was received and sent relating to Mr Cordell.
14. Any meetings to see Mr Cordell by Enfield Council when Enfield Council knew Mr Cordell did not leave his flat to gain facts to what Mr Cordell was saying the neighbours was doing and look at any evidence Mr Cordell and his mother stated they had which would prove that the neighbours were not telling the truth, this would include any meeting arranged via Enfield Council to attend with police which they were told they could. This would include any dates and times meetings was set up to see Mr Cordell by Enfield Council.

15. Anything Enfield Council did to support Mr Cordell or put support in place when they were told time and time again that Mr Cordell health was not good and that he was a valuable person. This would include all emails and letters, phone calls and dates and times information was sent or received.
16. All medical information Enfield Council used in court regarding Mr Cordell regarding his health from 2017 to 2018 were Enfield Council got the said information, all emails and letters phone calls this would include any dates and times information was sent or received. This would include were Enfield Council got the information Mr Cordell had PTSD but that he had been discharged from the mental health team in 2017 and that his health was fine now and he had nothing wrong with him, that was used in court on the 30/05/2018 before judge Dais.
17. The names of any people in Enfield Council all departments, the Mental Health Team, the police, and any 3rd party or government body of any person passing information over and receiving information relating to Mr Cordell. This would include all letters, Emails, Phone calls, meetings, dates and times information was sent or received relating to Mr Cordell.
18. All persons names that have been sharing information to the Mental Health and police from Enfield Council and all said information that has been shared. This would include all letters, Emails, Phone calls, meetings, dates and times information was sent or received relating to Mr Cordell.
19. Any consent that Mr Cordell has given that allows the sharing of any information to government bodies or 3rd parties, and where information has been shared without consent the law under which this has been done, which would include the information which can be shared under that law.

I know information that is being held about me is incorrect I have tried to deal with this a number of times yet the information that is incorrect is still being used against me and is still on the systems. I have asked for this information before but I have never got all the information I requested so want this done under the new data protection law 2018 this would include all information that has been given in the past.

If any information is being withheld I would like to know why and for what reason it is being withheld and to be sent full information as to why it is being withheld.

I have already given authority to Enfield Council that should be on record, for my mother Miss Lorraine Cordell to be able to do anything for me on my behalf her details are below which should already be on Enfield Council system. I have included my ID with this application:

- **Phone Number: 07807 333545 (this is my mothers phone number)**
- **Email address is lorraine32@blueyonder.co.uk**
- **Miss Lorraine Cordell, 23 Byron Terrace, Edmonton, London N9 7DG**

If the information can not be emailed to my mothers emails can it please be sent to her home address which the information is above for this to be done.

If you need any more data from me, or a fee, please let me know as soon as possible. It may be helpful for you to know that data protection law requires you to respond to a request for data within one calendar month.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, or relevant staff member. If you need advice on dealing with this request, the Information Commissioner's Office can assist you. Its website is ico.org.uk or it can be contacted on 0303 123 1113.

Yours faithfully



Mr Simon Paul Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 November 2018 12:07
To: 'enfield.data.protection.officer@enfield.gov.uk'
Subject: RE: Subject access Request Simon Cordell

Attachments: Simon-Records-Request-Enfield-Council-25-11-2018.pdf; ESA-Comfirmed-Letter-08-03-2018.pdf; Simon-Licence-Front-Back.pdf; Citizencard.pdf
To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that his held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards

From: Enfield Data Protection Officer (Corporate) [enfield.data.protection.officer@enfield.gov.uk]
Sent: 25 November 2018 13:10
To: Lorraine Cordell
Subject: RE: Subject access Request Simon Cordell

Thank you for your Subject Access Request. I confirm receipt and will pass to the relevant departments for processing.

Yours,

Steve Durbin
Data Protection Officer

T +44 (0) 20 8379 2504

M +44 (0) 7976 271559

Customer Experience and Change
London Borough of Enfield
Silver Street
Enfield
EN1 3XA



steve.durbin@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
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Regards



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Private & Confidential

Ms Lorraine Cordell
Lorraine32@blueyonder.co.uk
VIA EMAIL ONLY

Barnet, Enfield and Haringey Mental Health Trust
Trust Headquarters
Orchard House
St Ann's Hospital
St Ann's Road
London N15 3TH

Tel: 020 8702 3559

Email: beh-tr.chiefexecutive@nhs.net

27th November 2018

Our Ref: ENF/18/Q2/SC/6273

Dear Mrs Cordell

Re: Your complaint regarding the sharing of your son's information

Thank you for passing on your concerns in your conversation and initial email with Angela Hague on 30th July 2018, and subsequently with Rachel Yona on 10th August 2018. You raised some key questions relating to information governance and the sharing of information regarding your son. Please accept our sincere apologies for the delay in our response to your queries, which was due to there being a separate ongoing investigation within the Trust regarding the matters you have raised.

Your concerns have been investigated and I am now in a position to respond to your complaint. Your concerns were investigated by Rachel Yona (Enfield Adult Mental Health Community Services Manager), and involved interviews with staff and a review of your son's clinical records.

You stated that a report written by Angela Hague regarding your son, dated 15th June 2018 and 19th June 2018, had been presented in court on 26th June 2018. You stated you had not had prior access to these reports, and explained that you had considered the court case and the assessments by Angela Hague were separate processes.

Please be assured that we have looked into this matter and I can confirm the report used in court was not a formal report, but rather a response by Angela to a request for information. The Trust had communicated to the Council Legal Services that we would not be providing a report for the Court and it was recommended they commission an independent report if this were required. However as part of the investigation, it has been highlighted that this communication was only shared verbally with the Council Legal Services, and the position of the Trust was not clarified in writing.

During our communications with the Council Legal Services it was asked whether your son had engaged in his recent assessment, and it was for this reason the information presented in court was given. Our investigation found that the information which was sent was not a limited, direct response to the question posed to the Trust; I sincerely regret therefore that information was overshared and as such this aspect of your complaint is upheld.

This is a matter we have taken very seriously; I would like to offer you our sincere apologies that your son's information was used for anything other than it's intended use whilst in the hands of the



Chairman: Mark Lam
Chief Executive: Jinjer Kandola

Trust, and assure you that we fully understand our role in ensuring the security and safekeeping of records relating to all of those in our care. We have completed a full internal incident investigation into this matter, and I would like to assure you that all due processes and actions have been taken in relation to this breach.

I understand that you also were concerned about the processing of your son's information by the Court and the Local Authority. We are aware your son did not give consent for his records to be used in Court, and I can confirm the Trust also did not give consent for the sharing of information by the Local Authority with the Court. Our investigation found that the London Borough of Enfield requested to know if your son had engaged in treatment. As part of the legal proceedings the Court had asked for an assessment of your son's capacity to litigate and capacity to understand the meaning of the interim injunction from January 2018. Whilst we cannot speak on behalf of the Courts, we believe that this was why they passed on the information.

I am very sorry to learn that you feel the trust between yourself, your son, and the Mental Health Services has been broken. I understand that your son is now being seen by the Enfield North Locality Team, and I sincerely hope that they will be able to help rebuild the trust and develop a good working relationship with yourself and your son.

I understand that when you discussed your concerns with Rachel Yona (Enfield Community Services Manager) you raised your view that you feel there were inaccuracies within your son's report. Please be advised that whilst we are unable to retrospectively amend records, we are able to add additional entries to reflect your views and comments, and we would be very happy to add any information as you see fit.

Please be assured that the recommendations from this complaint will be shared with the London Borough of Enfield Legal Services and across our Enfield Adult Community Mental Health Teams, to ensure all agencies involved in this situation can learn from this regrettable incident.

We appreciate all feedback from service users' experience of our service as this helps us to assess, reflect on our actions and improve the care we provide. Staff members are committed to providing and delivering a high standard of care to all our service users. We try to ensure that through good support and training opportunities, staff are enabled to deal effectively and sensitively with the needs of all service users and their relatives. When members of our staff fall below the expected levels of performance, we ensure that issues are addressed and dealt with quickly. Our aim is to learn from these experiences and give assurances that any actions as a result of our investigation will be delivered.

If you remain unhappy after this further contact you have the right to take your complaint to the Parliamentary and Health Service Ombudsman. The contact details are as follows:

The Parliamentary and Health Service Ombudsman
Millbank Tower
Millbank
London SW1P 4QP

Helpline: 0345 015 4033

Thank you for bringing these matters to our attention.

Yours sincerely



Jinjer Kandola
Chief Executive



Chairman: Mark Lam
Chief Executive: Jinjer Kandola

From: mark.Randall@met.police.uk
Sent: 27 November 2018 06:31
To: lorraine32@blueyonder.co.uk
Subject: CORDELL CASE
Dear Mrs CORDELL

I am working with the CPS as they review the case. I will let you know as soon as they have given me their decision.

Regards
Mark Randall Pc 538ye

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 10:00
To: mark.Randall@met.police.uk
Subject: Re: CORDELL CASE
Dear Mark Randall

Thank you for the update, do you know how long it will be to find out.

Regards

Lorraine

Sent from my iPhone

On 27 Nov 2018, at 06:30, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs CORDELL

I am working with the CPS as they review the case. I will let you know as soon as they have given me their decision.

Regards

Mark Randall Pc 538ye

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 27 November 2018 12:17

To: 'Ludmilla Iyavoo'

Subject: RE: Simon Cordell Move

Dear Ludmilla

Can you tell me when the next panel meeting is and if Simon paperwork will be put forward for the move at this meeting please.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 27 November 2018 12:53
To: Lorraine Cordell
Cc: Paul Buckridge
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Paul Buckridge is a lawyer working in the legal team. I have copied him to this email and have asked him to contact you once he has received instructions from the relevant officer.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XA

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2018 12:50
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Dear Ludmilla

Who is Paul Buckridge what department does he work for can yu tell me this please and if you have a contract for him could this be passed on please.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 27 November 2018 12:45
To: Lorraine Cordell
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am not longer dealing with Simon's case. This matter has been re-allocated to my colleague Paul Buckridge who would be in touch.

Kind regards,
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Sent: 27 November 2018 12:45
To: Lorraine Cordell
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

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Corporate Team
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Fax: 020 8379 6492

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 10 August 2018 14:28
To: Lorraine Cordell
Cc: Trishna Kerai; Lemmy Nwabuisi
Subject: RE: Simon Cordell

Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 14:18
To: Ludmilla Iyavoo
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 August 2018 13:38
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.

I wanted to get this done as soon as possible and Enfield Council website is not great to use.

Regards

Lorraine Cordell



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 13:05
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]
Dear Ludmilla

Can you please tell me if Paul Buckridge is dealing with the application to commence possession proceedings in court, regarding your email stating this was being done? Or has the commencement of possession proceedings stopped?

I would like to know this as I am trying to deal with this matter.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 27 November 2018 12:53
To: Lorraine Cordell
Cc: Paul Buckridge
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

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Lorraine Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 13:14
To: 'alev.cazimoglu@parliament.uk'
Subject: FW: Simon Cordell Move [SEC=OFFICIAL]
Dear Alev Cazimoglu

Please see email sent today I am waiting for a reply back from the last email I sent to Ludmilla please see below.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 13:05
To: 'Ludmilla Iyavoo'
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Dear Ludmilla

Can you please tell me if Paul Buckridge is dealing with the application to commence possession proceedings in court, regarding your email stating this was being done? Or has the commencement of possession proceedings stopped?

I would like to know this as I am trying to deal with this matter.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 27 November 2018 12:53
To: Lorraine Cordell
Cc: Paul Buckridge
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Paul Buckridge is a lawyer working in the legal team. I have copied him to this email and have asked him to contact you once he has received instructions from the relevant officer.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XA

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2018 12:50
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Dear Ludmilla

Who is Paul Buckridge what department does he work for can you tell me this please and if you have a contract for him could this be passed on please.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 27 November 2018 12:45
To: Lorraine Cordell
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am not longer dealing with Simon's case. This matter has been re-allocated to my colleague Paul Buckridge who would be in touch.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XA

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2018 12:17
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: RE: Simon Cordell Move

Dear Ludmilla

Can you tell me when the next panel meeting is and if Simon paperwork will be put forward for the move at this meeting please.

Regards

Lorraine Cordell

Classification: OFFICIAL



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Classification: OFFICIAL



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From: Edmonton County, Enquiries [enquiries.edmonton.countycourt@justice.gov.uk]
Sent: 27 November 2018 13:31
To: Lorraine Cordell
Subject: RE: urgent D02ED073

Thank you for your email of 12th November 2018.

The file was referred to a Judge who has made the following comments.

"The above case was in Court on the following dates, time and before the following Deputy/District Judges.

9.8.17 Before Deputy District Judge Harris.

21.8.17 Before Deputy District Judge Perry at 10:00 am.

14.9.17 was adjourned to 25.9.17.

25.9.17 Before Employment Judge Taylor at 10:00 am.

The above information is provided as requested."

Civil Section | HMCTS | In the Civil and Family Court at Edmonton, 59 Fore Street, Upper Edmonton, London, N18 2TN | DX - 136686 Edmonton 3
Phone: 0208 884 6500

'I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means'

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Find your local County Court: <https://courttribunalfinder.service.gov.uk>

Find the forms you need in Court proceedings: <http://hmctsformfinder.justice.gov.uk/HMCTS/FormFinder.do>

For information on how HMCTS uses personal data about you please see:

<https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 November 2018 15:39

To: Edmonton County, Enquiries <enquiries.edmonton.countycourt@justice.gov.uk>

Subject: FW: urgent D02ED073

Importance: High

To Whom It May Concern:

I am writing this update email from the email below I believe I will need

Each court date this was in court

What time it was heard in court and for how long.

Which court number was heard in.

The judge that heard the case for each court hearing.

On what dates was it heard ex parte and how long the hearing lasted.

Regards

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 November 2018 14:54
To: 'Edmonton County, Enquiries'
Subject: RE: urgent D02ED073
Importance: High

To Whom It May Concern:

I am writing in regard to the case number D02ED073 which was discharged on the 06/11/2017, I was wondering if possible could I get a list of all court dates this case was in court.

Regards

Simon Cordell

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From: Paul Buckridge [Paul.Buckridge@enfield.gov.uk]
Sent: 27 November 2018 16:51
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell

Importance: High

Dear Ms Cordell

I am in receipt of the email exchange between my colleague and yourself. I have recently taken over the matter and will on receipt of instructions from our client revert to you on the points that you have raised. I will endeavour to get instructions tomorrow and provide a full response.

Regards,

Paul Buckridge

Locum Solicitor | Corporate Team | Legal Services

On behalf of the Director of Law and Governance

☎ 020 8379 5492

PO Box 50, Civic Centre, Silver Street, Enfield EN1 3XA

DX: 90615 Enfield 1

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 17:04
To: 'Alev Cazimoglu'
Subject: FW: Simon Cordell

Importance: High

Dear Alev Cazimoglu

Please see below email from Paul Buckridge, it would seem if Enfield Council is not going to commence possession proceedings, they have failed to inform there legal team, who can not give me an answer to what I asked today from Ludmilla has the commencement of possession proceedings been stopped. As Paul Buckridge has been forwarded my emails by Ludmilla, I sure if possession proceedings was not going ahead Paul Buckridge would have informed me in the below email.

Regards

Lorraine Cordell

From: Paul Buckridge [mailto:Paul.Buckridge@enfield.gov.uk]
Sent: 27 November 2018 16:51
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell
Importance: High

Dear Ms Cordell

I am in receipt of the email exchange between my colleague and yourself. I have recently taken over the matter and will on receipt of instructions from our client revert to you on the points that you have raised. I will endeavour to get instructions tomorrow and provide a full response.

Regards,

Paul Buckridge

Locum Solicitor | Corporate Team | Legal Services

On behalf of the Director of Law and Governance

☎ 020 8379 5492

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- Regarding Mr Simon Cordell information:
- New Complaint Dated: 28/11/2018

Dear Jinjer Kandola

Thank you for the update letter regarding the complaint that was submitted to Angela Hague on the 30th July 2018 and Rachel Vona on the 10th August 2018.

I am very happy that you take the over-sharing of information very seriously, but it would seem that the sharing of my son's information has not stopped by the mental health teams, and is being continually breached even after I put in the complaint the mental health trust is continually passing information to Enfield Council. It would seem if Enfield Council ask for anything it is being passed to them from the mental health team.

There has been a lot of data that is being passed between the mental health trust and Enfield Council this needs to stop, as no consent has ever been given by my son or my son asked if this information can be shared.

It would also seem Enfield Council has not learned anything as they are still sharing said information that is being shared via the mental health team to Enfield Council.

Please see attached email this time it seems it has come from Debbie Morgan who works in the same said department as Angela Hague where the last breach of data happened.

The information was sent to Enfield Council by Debbie Morgan and then Denise Cook-Smith from Enfield Council who is a Note Taker it would seem, then passed it over to the MP's aid Alev Cazimoglu who is trying to address a move from Enfield Council for my son and it seems the only person trying to help my son. The move was ordered via the courts on the 09/08/2018 which Enfield Council has failed to do, it seems Enfield Council will stop at nothing not to do the right thing towards my son. And seems they are only interested in using his mental health and not doing the correct thing and moving my son from the hell he is living in, everything the mental health team is passing to Enfield Council is being used against my son not to help him.

I would like the full details of what was passed to Enfield Council by the Mental health team from Debbie Morgan as it would not surprise me if Enfield Council has changed it to the

words they wanted to use to send it to the MP as what is stated in the Email to the MP is not correct on many points and I am very angry it has been written this way as no one has any right to say the things that have been said in the email the way they have been said is plainly wrong why would anyone write this email the way it has been written.

I would like this investigated as it seems the 1st investigation has done nothing to stop this sharing of my son's information without consent via the mental health team.

What right and laws are being used to share this information?

As it seems all the information that is being shared goes against my son. How is any trust meant to be gained when this is happening all the time? This is not the only information that is being shared and I can prove this.

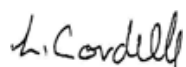
I want all information sharing to stop forthwith with Enfield Council from the mental health teams across all departments, as it seems Enfield Council does not care how this information is being used or shared or if it is correct when they pass it on. From this point if any information is going to be shared with Enfield Council then the information needs to be sent to this email 1st and written consent obtained before any information is shared this would include all departments in the mental health team.

I have included your letter of response as I am also including in this email the MP as all this incorrect information that is being used against my son needs to stop from this point in time.

I have submitted a subject access request of all data being held for my son by the mental health teams, which I am awaiting as I need to correct a great deal of data being held and find out what other information has been shared.

I look forward to hearing from you regarding this complaint dated 28/11/2018

Regards



Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

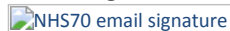
Attachments: 2018 11 28 Signed response.pdf
Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

 NHS70 email signature

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From: mark.Randall@met.police.uk
Sent: 28 November 2018 14:59
To: lorraine32@blueyonder.co.uk
Subject: RE: CORDELL CASE
Dear Mrs Cordell

I do not know the answer to that question today. I will let you know any updates as Regards soon as I have them

Regards

Mark Randall

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 10:00
To: Randall Mark J - YE <mark.Randall@met.police.uk>
Subject: Re: CORDELL CASE

Dear Mark Randall

Thank you for the update, do you know how long it will be to find out.

Regards

Lorraine

Sent from my iPhone

On 27 Nov 2018, at 06:30, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs CORDELL

I am working with the CPS as they review the case. I will let you know as soon as they have given me their decision.

Regards
Mark Randall Pc 538ye

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 16:08
To: 'mark.Randall@met.police.uk'
Subject: RE: CORDELL CASE
Dear Mark Randall

Thank you for the update, I will await to hear from you.

Regards

Lorraine Cordell

From: mark.Randall@met.police.uk [mailto:mark.Randall@met.police.uk]
Sent: 28 November 2018 14:59
To: lorraine32@blueyonder.co.uk
Subject: RE: CORDELL CASE

Dear Mrs Cordell

I do not know the answer to that question today. I will let you know any updates as Regards soon as I have them

Regards

Mark Randall

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 November 2018 10:00
To: Randall Mark J - YE <mark.Randall@met.police.uk>
Subject: Re: CORDELL CASE

Dear Mark Randall

Thank you for the update, do you know how long it will be to find out.

Regards

Lorraine

Sent from my iPhone

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Dear Mrs CORDELL

I am working with the CPS as they review the case. I will let you know as soon as they have given me their decision.

Regards
Mark Randall Pc 538ye

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 28 November 2018 16:44

To: 'Andrea Clemons'; 'Alev Cazimoglu'

Subject: RE: Mr Simon Cordell

Dear Ms Andrea Clemons

Would it please be possible to get a contract number for you so I can call you regarding your letter to the MP relating to Simon Cordell dated 07/11/2018.

I also want Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator taken of my son's case and have nothing else to do with my son or investigate any other matters which relate to my son forthwith, I do not believe he has investigated any matters how his job is meant to have been done and has failed in his duty of care towards my son, and has passed information that is incorrect to other bodies, and used information that is incorrect against my son with only one side being heard. Information has also been used in courts that are incorrect time and time again.

I look forward to hearing from you regarding the above matters.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001.pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf
Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 28 November 2018 19:10

To: 'Andrea Clemons'; 'Alev Cazimoglu'

Subject: RE: Mr Simon Cordell

Dear Ms Andrea Clemons

Would it please be possible to get a contract number for you so I can call you regarding your letter to the MP relating to Simon Cordell dated 07/11/2018.

I also want Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator taken of my son's case and have nothing else to do with my son or investigate any other matters which relate to my son forthwith, I do not believe he has investigated any matters how his job is meant to have been done and has failed in his duty of care towards my son, and has passed information that is incorrect to other bodies, and used information that is incorrect against my son with only one side being heard. Information has also been used in courts that are incorrect time and time again.

I should also state how is Mr Lemmy Nwabuisi still even allowed to have anything to do with my son, after Mr Lemmy Nwabuisi had my son arrested on the 09/01/2018, I have asked this before, even my son's solicitors could not understand why he has still be allowed to investigate anything relating to my son.

I look forward to hearing from you regarding the above matters.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2018 11:12
To: 'Paul Buckridge'; 'Alev Cazimoglu'
Subject: RE: Simon Cordell
Dear Paul Buckridge

I have not had a reply from you in regards to the emails I sent to Ludmilla.

1. Could you please tell me if my son paperwork will be put in front of the next panel regarding moving him as was meant to be done via the court order of the 09/08/2018, if so what date is the next panel meeting.
2. Or are you going to commence possession proceedings as was stated by Ludmilla emails dated the 18/10/2018

Could you please tell me if you have had instructions in regards as to what is the next steps to be taken. As I myself need to know so I can address this matter as soon as possible for my son.

Regards

Lorraine Cordell

From: Paul Buckridge [mailto:Paul.Buckridge@enfield.gov.uk]
Sent: 27 November 2018 16:51
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell
Importance: High

Dear Ms Cordell

I am in receipt of the email exchange between my colleague and yourself. I have recently taken over the matter and will on receipt of instructions from our client revert to you on the points that you have raised. I will endeavour to get instructions tomorrow and provide a full response.

Regards,

Paul Buckridge

Locum Solicitor | Corporate Team | Legal Services
On behalf of the Director of Law and Governance

☎ 020 8379 5492

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From: Paul Buckridge [Paul.Buckridge@enfield.gov.uk]
Sent: 30 November 2018 14:17
To: Lorraine Cordell
Subject: RE: Simon Cordell
Dear Ms Cordell

Thank you for your email. I apologise for not responding earlier I was waiting instructions.

In respect to point 1 of your email, I am advised by my client that they will not be submitting any paperwork to the exception panel. Our client inform that the court order of 9/8/18 does not mandate the council to offer a two bed property to Mr Cordell.

I am now instructed by my client to issue proceedings against Simon Cordell for possession.

Regards,
Paul Buckridge

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 30 November 2018 11:12
To: Paul Buckridge <Paul.Buckridge@enfield.gov.uk>; 'Alev Cazimoglu' <alev.cazimoglu@parliament.uk>
Subject: RE: Simon Cordell

Dear Paul Buckridge

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1. Could you please tell me if my son paperwork will be put in front of the next panel regarding moving him as was meant to be done via the court order of the 09/08/2018, if so what date is the next panel meeting.
2. Or are you going to commence possession proceedings as was stated by Ludmilla emails dated the 18/10/2018

Could you please tell me if you have had instructions in regards as to what is the next steps to be taken. As I myself need to know so I can address this matter as soon as possible for my son.

Regards

Lorraine Cordell

From: Paul Buckridge [<mailto:Paul.Buckridge@enfield.gov.uk>]
Sent: 27 November 2018 16:51
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell
Importance: High

Dear Ms Cordell

I am in receipt of the email exchange between my colleague and yourself. I have recently taken over the matter and will on receipt of instructions from our client revert to you on the points that you have raised. I will endeavour to get instructions tomorrow and provide a full response.

Regards,

Paul Buckridge

Locum Solicitor | Corporate Team | Legal Services

On behalf of the Director of Law and Governance

☎ 020 8379 5492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2018 14:45
To: 'Alev Cazimoglu'
Subject: FW: Simon Cordell

Dear Alev Cazimoglu

Please see below reply regarding possession. it seems all that you have been told is incorrect by Enfield Council and they have known this all along.

It seems Enfield Council will stop at nothing.

Regards

Lorraine Cordell

From: Paul Buckridge [mailto:Paul.Buckridge@enfield.gov.uk]
Sent: 30 November 2018 14:17
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Subject: RE: Simon Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2018 14:54
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Subject: RE: Simon Cordell
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To: lorraine32@blueyonder.co.uk

Subject: Simon Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2018 15:27
To: 'enquiries@edmonton.countycourt.gsi.gov.uk'
Subject: RE: transcripts for hearing E00ED049

Importance: High

Attachments: ex105-09-08-2018-hearing.pdf; ESA-Confirmed-Letter-08-03-2018.pdf; Simon-Licence-Front-Back.pdf
To Whom It May Concern:

Please see attached application for transcripts for case number E00ED049, also attached in my award letter for ESA and my ID

Please let me know if anything else is needed for this application.

Please could the transcripts if granted be collected by my mother Miss Lorraine Cordell or sent to my mothers email address lorraine32@blueyonder.co.uk

Regards

Simon Cordell

From: Paul Buckridge [Paul.Buckridge@enfield.gov.uk]
Sent: 30 November 2018 15:43
To: Lorraine Cordell
Subject: RE: Simon Cordell
Dear Ms Cordell

My instructing client is the Council Housing and Anti-Social Behaviour section.

Regards,

Paul Buckridge

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 30 November 2018 14:54
To: Paul Buckridge <Paul.Buckridge@enfield.gov.uk>; 'Alev Cazimoglu' <alev.cazimoglu@parliament.uk>
Subject: RE: Simon Cordell

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From: Paul Buckridge [<mailto:Paul.Buckridge@enfield.gov.uk>]

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To: lorraine32@blueyonder.co.uk

Subject: Simon Cordell

Importance: High

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2018 15:51
To: 'Paul Buckridge'; 'Alev Cazimoglu'
Subject: RE: Simon Cordell
Dear Paul Buckridge

Could you please supply me the names of the person's who have actions this action?
I believe the Anti-Social Behaviour section would be Mr Lemmy Nwabuisi but I would like this confirmed.

But I would also like the name of the Council Housing officer who is acting on this.

Therefore could you please confirm what I have asked.

Regards

Lorraine Cordell

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**HM Courts
& Tribunals
Service**

Miss Lorraine Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

Edmonton County Court

59 Fore Street
Upper Edmonton
London
N18 2TN

DX 136686 Edmonton 3

Tel: 020 8884 6560
enquiries@edmonton.countycourt.gsi.gov.uk

Minicom VII 0191 478 1476
(Helpline for the deaf and hard of hearing)

www.hmcourts-service.gov.uk

03 December 2018

Our ref: E00ED049
Your ref:

Dear Madam

Thank you for your email of 22nd November 2018.

The file was referred to a Judge who has made the following comments.

“A copy of the Court Order dated 9th August 2018 is attached. If you consider that the Order is incorrect or should be varied, the Court will consider the issue for this upon appropriate application to the Court at a hearing to be listed. Unfortunately, the Court is not able to give advice or enter into correspondence with you but you are strongly advised to seek further independent legal advice with regards to this matter.”

Yours faithfully

Customer Services
Enc

General Form of Judgment or Order

In the County Court at Edmonton	
Claim Number	E00ED049
Date	6 September 2018



THE LONDON BOROUGH OF ENFIELD	1 st Claimant Ref LS/C/L1/155584
MR SIMON CORDELL	1 st Defendant Ref TTK/TKK/ SIM041/002

Before District Judge Dias sitting at the County Court at Edmonton, 59 Fore Street, London, N18 2TN.

UPON hearing Solicitor for the Claimant and Defendant, the Defendant's mother, the Defendant's uncle and the Defendant not attending.

UPON the Court reviewing the psychiatrist report of Dr Dhinakaran dated 8th July 2018, confirming that the Defendant lacks capacity to litigate and/or capacity to understand the terms of the injunction order made on 9th January 2018.

UPON the Defendant's mother Mrs Lorraine Cordell, confirming that she will engage with the Claimant and assist the Defendant's neighbourhood officer in making a housing management transfer application on or before 16 August 2018.

UPON the Claimant agreeing that it will deal with the housing management transfer application as quickly as possible after being made.

AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.

IT IS ORDERED THAT

1. The interim injunction order dated 9th January 2018 be discharged forthwith.
2. The Claimants claim and application for an injunction dated 9th January 2018, the Claimants applications for the Defendant's committal dated 5th February and 20 April 2018 and the Claimant's application notice dated 7th August 2018 do stand dismissed.

The court office at the County Court at Edmonton, 59 Fore Street, London, N18 2TN. When corresponding with the court, please address forms or letters to the Court Manager and quote the claim number. Tel: 020 8884 6500. Check if you can issue your claim online. It will save you time and money. Go to www.moneyclaim.gov.uk to find out more.

N24 General Form of Judgment or Order

Produced by: D. Humphreys
CJR065C

3. The Claimant should serve a copy of this order upon the Wood Green Police station.

4. There be no order as to costs save for detailed assessment of the Defendant's publicly funded costs.

Dated 09 August 2018

From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Attachments: ESA-Confirmed-Letter-08-03-2018.pdf; Simon-Licence-Front-Back.pdf;
Citizencard.pdf
Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 November 2018 12:07
To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>
Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that is held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards



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<http://www.enfield.gov.uk>

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

- **Complaint 05/12/2018**

On behalf of Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ

I am writing this email due to issues I have regarding a member of staff who works for Enfield Council by the name of Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator,

Since 2016 when Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator started working for Enfield Council he has been working on investigations relating to my son Mr. Simon Cordell.

In this time not once has Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator, come to see my son's side to the alleged allegations regarding what the neighbours have put in about my son.

Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator has taken one side to these said alleged allegations without no investigations,' Mr Lemmy Nwabuisi it seem has taken one side to everything that has been said and that is the side of the neighbours, Mr Lemmy Nwabuisi has been told many times we have information which would proof my son had not done things which have been stated by the neighbours

Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator knows my son does not leave the flat he was told this, and also told that if he wanted to attend a meeting with my son he could do so with police there to have a meeting to hear my son's side, he has never got back to me regarding having a meeting at my son's home because he never wanted to, which I am sure if someone is a vulnerable person where was the duty of care where has it ever been for my son?

I believe Mr Lemmy Nwabuisi the Anti-Social Behaviour Coordinator just through to himself that my son is in the wrong he is a vulnerable person I will put pressure on him and get him out without even thinking there is 2 side to anything. And just blamed my son without even talking to him this is how it has been since Mr Lemmy

Nwabuisi the Anti-Social Behaviour Coordinator starting working for Enfield Council.

I also feel Mr Lemmy Nwabuisi has taken information and not relayed it back correctly many times regarding my son's health even to the courts. Information is being passed and obtained relating to my son which should never have been passed to 3rd parties or used, how can this be allowed. There are many other points and failings which have been allowed to happen and this needs to stop. I will be drafting up a full complaint of failings and submitting it but this will take a while to draft up as I have got to go back some years.

Mr Lemmy Nwabuisi also had my son arrested on the 09/01/2018 and even through we asked many times, even my own son's solicitors could not understand why he was the person still investigating my son. When his case was part of the court actions being taken against my son by Enfield Council this is against the law that someone is investigating something within their own case and it beaches many other things.

At this point in time I want Mr Lemmy Nwabuisi taken off dealing with anything to do with my son or related to him, I feel he has not done acted correctly and feel he has not investigated anything which would prove my son has done nothing wrong and only wanted to blame him for everything, I have asked this before and heard nothing back regarding this. But it has got to the point in time that this needs to happen.

Could someone please get back to me as soon as possible regarding this?

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001.pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf
Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response


Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

NHS70 email signature

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 05 December 2018 14:09

To: 'Ian Davis'; 'Sarah Cary'; 'Jeremy Chambers'; 'James Rolfe'; 'Tony Theodoulou'; 'Alev Cazimoglu'

Subject: RE: Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ

Attachments: On behalf of Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ.pdf

To Whom It May Concern:

Please see attached letter regarding issues I have.

Regards

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 14:17
To: 'Rachel Yona'
Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001.pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf
Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
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I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary

Tel: 020 8 702 3035
Katia.louka@nhs.net

 NHS70 email signature

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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsml>

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 05 December 2018 15:11
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001 .pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf

Dear Ms Cordell,

Thank you for your email.

I have copied in Patient Experience to this email for their records and information.

We will look into the concerns and respond back to you.

Thank you

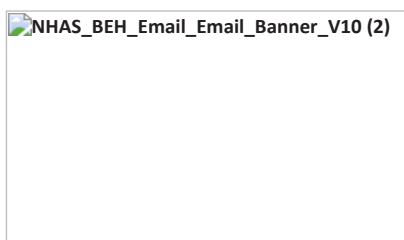
Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk
Admin support: Gloria Adofo 0208 702 5543
Line Manager: Leigh Saunders | Assistant Director | leigh.saunders@nhs.net | 0208 702 5562

Please note that my old email address rachel.yona@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use my r.yona@nhs.net



From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 14:17
To: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

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Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

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I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [<mailto:tracey.periclis@nhs.net>]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

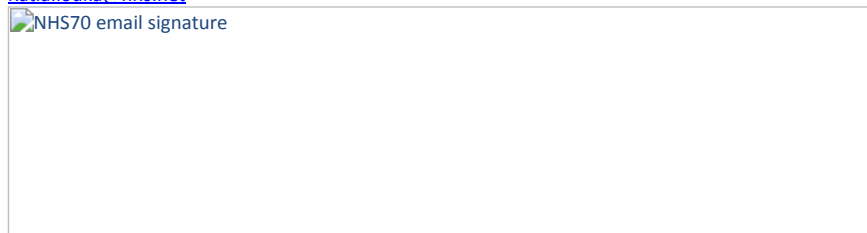
Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

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Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
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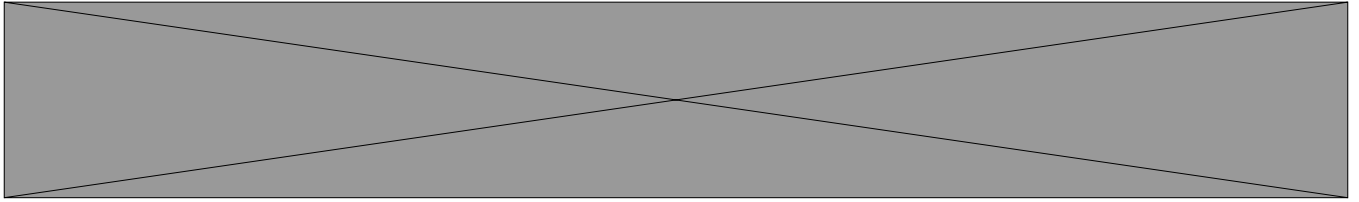


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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 15:16
To: 'YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: RE: Private & Confidential : Trust Response
Dear Rachel Yona

Thank you for the reply relating to this matter.

I look forwards to hearing from you.

Regards

Lorraine Cordell

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:r.yona@nhs.net]
Sent: 05 December 2018 15:11
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Ms Cordell,
Thank you for your email.
I have copied in Patient Experience to this email for their records and information.
We will look into the concerns and respond back to you.
Thank you

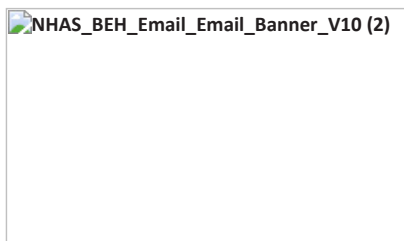
Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: [@BEHMHTNHS](#) / Facebook: [www.fb.com/behmht](#)

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk
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Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [<mailto:tracey.periclis@nhs.net>]
Sent: 28 November 2018 14:05
To: [Lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

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Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
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Trust HQ, Orchard House
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From: Chief Executive [Chief.Executive@enfield.gov.uk]
Sent: 06 December 2018 11:53
To: lorraine32@blueyonder.co.uk
Cc: complaintsandinformation
Subject: FW: Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ [SEC=OFFICIAL]

Attachments: On behalf of Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ.pdf

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your email address to the Chief Executive. I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. A response will be sent to you direct on the issues raised.

Regards

Heather Littler
Senior Admin Officer
Chief Executive's Unit
London Borough of Enfield
Civic Centre, Silver Street, Enfield, EN1 3XY
Tel: 020 8379 4037
Email: heather.littler@enfield.gov.uk

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 December 2018 14:09
To: Chief Executive <Chief.Executive@enfield.gov.uk>; Sarah Cary <Sarah.Cary@enfield.gov.uk>; Jeremy Chambers <Jeremy.Chambers@enfield.gov.uk>; James Rolfe <James.Rolfe@enfield.gov.uk>; Tony Theodoulou <Tony.Theodoulou@enfield.gov.uk>; 'Alev Cazimoglu' <alev.cazimoglu@parliament.uk>
Subject: RE: Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ

To Whom It May Concern:

Please see attached letter regarding issues I have.

Regards

Classification: OFFICIAL





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From: complaintsandinformation [complaintsandinformation@enfield.gov.uk]
Sent: 07 December 2018 11:34
To: lorraine32@blueyonder.co.uk
Subject: Re: CRM COM 9005
Dear Sir/Madam

RE: CRM COM 9005

Thank you for your complaint email, received on 6 December 2018.

We have registered your complaint under reference number CRM COM 9005 and have passed matters on for the relevant manager to address. In line with our corporate complaints procedure, we will respond as soon as possible and aim to give you a full response, or discuss matters with you directly, within a maximum of 20 working days.

Should you require further details, here is a link to information about the corporate complaints policy: <https://new.enfield.gov.uk/contact-us/are-you-unhappy-with-something/enfield-council-information-complaints-policy.pdf>

In the meantime, do let us know if you have any queries regarding your complaint.

Yours sincerely

Seun Ogunsan
Complaints & Access to Information Coordinator
Complaints & Access to Information Team
London Borough of Enfield
Phone: 020 8379 5750
Email: Seun.Ogunsan@enfield.gov.uk
Website: www.enfield.gov.uk



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From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [tracey.periclis@nhs.net]
Sent: 07 December 2018 12:27
To: Lorraine Cordell
Subject: RE: Private & Confidential : Trust Response
Dear Ms Cordell

Thank you for your email of 5th December 2018.

I have checked the chief executive inbox and cannot find the further complaint that you refer to having sent on 28th November – are you able to resend this please –to my email address and I'll bring this to the attention of both the CEO and Patient Experience to follow up.

Yours sincerely
Tracy Periclis

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
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N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

NHS70 email signature

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: [Lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

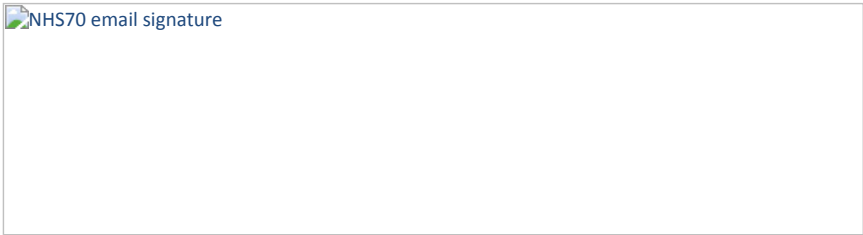
Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
London
N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net



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From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [tracey.periclis@nhs.net]

Sent: 07 December 2018 12:29

To: Lorraine Cordell

Subject: RE: Private & Confidential : Trust Response

Dear Mrs Cordell

Thank you for your email of 5th December 2018.

I am unable to confirm receipt of your email of 28th November into the chief executive inbox as no documentation appears to have been received.

I have now forwarded your attachments with your 5th December email to our Patient Experience Team to follow up on and will bring this also to the attention of the CEO, Jinjer Kandola.

Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
St Ann's Road
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N15 3TH
Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

NHS70 email signature

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 05 December 2018 13:15

To: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

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Regards

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Sent: 28 November 2018 18:36

To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'

Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

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Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]

Sent: 28 November 2018 14:05

To: Lorraine32@blueyonder.co.uk

Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

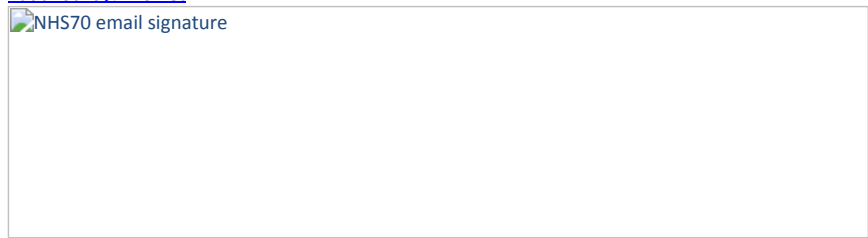
Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

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Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
St Ann's Hospital
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Tel: 020 8 702 6000
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 December 2018 12:37
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: RE: Private & Confidential : Trust Response
Dear Tracy Periclis

Thank you for the update email.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 07 December 2018 12:29
To: Lorraine Cordell
Subject: RE: Private & Confidential : Trust Response

Dear Mrs Cordell

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Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
Barnet, Enfield & Haringey MH NHS Trust
Trust HQ, Orchard House
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St Ann's Road
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Tel: 020 8 702 6000
Tracey.periclis@nhs.net
Line Manager: Katia Louka, Trust Secretary
Tel: 020 8 702 3035
Katia.louka@nhs.net

NHS70 email signature

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

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Lorraine Cordell

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Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it

4405

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Sent: 28 November 2018 14:05
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Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

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Yours sincerely

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 December 2018 13:39
To: 'Alev Cazimoglu'
Subject: RE: Simon Cordell
Dear Alev Cazimoglu

I know you said to me today on the phone that you would get back to me if you heard anything from Enfield Council.

But this can not be allowed to carry on, this is making my son's health worse with what is going on and him being in that flat, the banging does not stop even people I am I getting to stay with my son don't want to be there due to how bad it is it does not stop.

Enfield Council is now making my son stay in a flat living in hell, they know the issues why have they not just moved him out of there?

How long is it going to take with letters going backwards and forwards with no end to it? All awhile my son is suffering badly and it is impacting on his health how far is Enfield Council going to let this go?

Enfield Council has not once asked my son's side to this they only go with what is being said about my son is this right? This are always 2 sides to anything so why is Enfield Council only taking ne side to all of this and not once hearing our side?

Enfield Council has had long enough to move my son why have they not.

I need help to deal with this and I cant wait months for anything t be done, and that is not saying you are not doing your best as I know you are it seems Enfield Council are the ones holding this up and really for what reason, is it so they can make my son suffer more?

Regards

Lorraine

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 07 December 2018 14:24

To: 'Trishna Kerai'

Subject: RE: Simon Cordel update

Attachments: Seal-Court-Order-09-08-2018-got-on-the-06-12-2018.pdf

Dear Trishna Kerai

I am writing this email to see if you can help regarding the case that went on at Edmonton Country Court.

There has been a great deal of issues with Enfield Council and not doing what the Judge stated for them to do.

I have had to write to the judge regarding what Enfield Council are doing and I have had a reply back from the court.

The order that Enfield Council drafted does not even mean they have to move my son, he is living in hell and I am working with the MP also regarding issues.

But the order Enfield Council wrote needs to go back into court and get addressed as this can no longer carry on as it is impacting my son's health.

Could you please take a look at the letter and order that the court sent as we have never had a sealed copy of the order until the other day due to the letter I wrote.

It would also seem that Enfield Council when they got our amended order just asked the court to seal there order.

Also the barrister that attended court for my son on the 09/08/2018 did he make any court notes up if he did could you send them to me.

I would be grateful for any help on this matter

Regards

Lorraine

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 10 December 2018 12:18
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Letter for Mrs Cordell

Attachments: Lorraine Cordell Letter 10.12.18.pdf

Dear Mrs Cordell,
Please see the letter attached.
Thank you

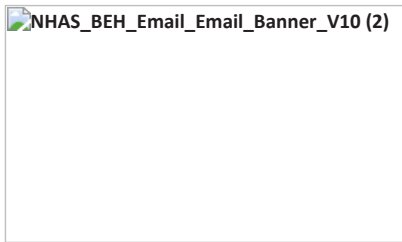
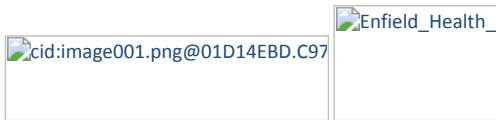
Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
Twitter: [@BEHMHTNHS](#) / Facebook: [www.fb.com/behmht](#)

Tel No: 0208 702 6878 | Email: r.yona@nhs.net | Web: www.beh-mht.nhs.uk
Admin support: Wing-Sue Lam 0208 702 3634
Line Manager: Leigh Saunders | Assistant Director leigh.saunders@nhs.net | 0208 702 3484

Please note that my old email address rachel.yona@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use r.yona@nhs.net



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From: Joan Ryan [alev.cazimoglu@parliament.uk]
Sent: 10 December 2018 14:35
To: lorraine32@blueyonder.co.uk
Subject: Re: Simon Cordell (Case Ref: JR14051)
Hi Lorraine

We have sent your most recent letter to the council in addition to all the other information you have provided.

We will contact you as soon as we receive a reply.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

From: Lorraine Cordell
Sent: 7 December 2018 13:39
To: CAZIMOGLU, Alev
Subject: RE: Simon Cordell

Dear Alev Cazimoglu

I know you said to me today on the phone that you would get back to me if you heard anything from Enfield Council.

But this can not be allowed to carry on, this is making my son's health worse with what is going on and him being in that flat, the banging does not stop even people I am I getting to stay with my son don't want to be there due to how bad it is it does not stop.

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Regards

Lorraine

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virus transmitted by this e-mail. This e-mail address is not secure, is not encrypted and should not be used for sensitive data.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 December 2018 15:06
To: Lorraine Cordell
Subject: Fwd: Simon Cordell (Case Ref: JR14051)

Sent from my iPhone

Begin forwarded message:

From: "Joan Ryan" <alev.cazimoglu@parliament.uk>
Date: 10 December 2018 at 14:34:41 GMT
To: lorraine32@blueyonder.co.uk
Subject: Re: Simon Cordell (Case Ref: JR14051)

Hi Lorraine

We have sent your most recent letter to the council in addition to all the other information you have provided.

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Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

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Regards

Lorraine

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Joan Ryan MP
House of Commons
Westminster
London
SW1A 0AA

Please reply to: Ms Andrea Clemons
Head of Community Safety Unit
B Block North
Civic Centre
Enfield
EN1 3XA
E-mail : Andrea.clemons@enfield.gov.uk
My Ref : 17834
Your Ref : JR5802
Date : 12 December 2018

Dear Ms Ryan,

Re: Mr Simon Cordell, 109 Burncroft Avenue, EN3 7JQ

Thank you for your recent enquiry, which I forwarded to my officers in the Community Safety Unit Anti-Social Behaviour team.

I can confirm that the Anti-Social Behaviour Team is aware of the ongoing issues between Mr Cordell and his neighbours. Your enquiry has been added to the Anti-Social Behaviour database (Case Reference 17834).

I can confirm that we have liaised with the Council solicitors and have been advised that following the court order of 9 August 2018, the council agreed to consider and assist Mr Cordell in making a housing management transfer application. This was agreed on the condition that Mr Cordell should engage with mental health services and provide medical evidence to support the housing management transfer application.

I have been advised that Mr Cordell has not provided any supporting letter from the mental health services to support his application and therefore we do not have sufficient evidence at this time to put in a management transfer application on his behalf.

I have also been advised that the council will commence possession proceedings against Mr Cordell because of the seriousness of the allegations made against him.

Please contact me if I can be of any further assistance.

Ian Davis
Director – Regeneration &
Environment

Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

Website: www.enfield.gov.uk



Yours Sincerely

pp 

Andrea Clemons
Head of Community Safety

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected

From: alev.cazimoglu@parliament.uk

Sent: 12 December 2016 09:19

To: lorraine32@blueyonder.co.uk

Subject: (Case Ref: JR5802)

Dear Lorraine

Thank you for contacting Joan on behalf of your brother, Simon.

Joan has written to Enfield Council on your behalf and will contact you as soon as she receives a response.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)

e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:

House of Commons, London, SW1A 0AA

T: 0207 219 2442

Constituency Office:

542 Hertford Road, Enfield, EN3 5ST

T: 0208 804 4543

From: alev.cazimoglu@parliament.uk
Sent: 17 December 2018 11:16
To: lorraine32@blueyonder.co.uk
Subject: FW: MEQ 13653 - Simon Cordell (Case Ref: JR5802) - Due Date 12/12/18
[SEC=OFFICIAL]

Attachments: MEQ 13653.pdf; ~WRD000.jpg

Dear Lorraine

Please see the response in relation to your complaint. I know you will be upset with the contents of the letter but I think Simon needs to cooperate with the Mental Health Teams.

Joan is happy to write to the Mental Health Trust if Simon needs support from them.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

Sent: 14 December 2018 14:51
To: RYAN, Joan

Subject: Re: MEQ 13653 - Simon Cordell (Case Ref: JR5802) - Due Date 12/12/18 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Joan Ryan MP,

Please find attached a response to your enquiry from Lorraine Cordell on behalf of her son Simon Cordell of Burncroft Avenue.

Yours Sincerely

Kaunchita Maudhub
Anti Social Behaviour - Team Leader
Community Safety Unit
Enfield Council
Civic Centre, Silver St
Enfield EN1 3XA

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 December 2018 13:06
To: 'alev.cazimoglu@parliament.uk'
Subject: RE: MEQ 13653 - Simon Cordell (Case Ref: JR5802) - Due Date 12/12/18
[SEC=OFFICIAL]

Attachments: Seal-Court-Order-09-08-2018-got-on-the-06-12-2018-001.pdf

Dear Alev

Thank you for the update email, it is shameful what Enfield Council is trying to say, may I ask have you ever seen a copy of the court order?, as I believe you will see as I have attached it that it does not state my son has to cooperate with the mental health team to get moved. Please see attached copy of court order

It is me that Enfield Council has to work with not my son and it is also me the mental health team have to work with not my son, the Judge would not order that my son has to work with the mental health team even when Enfield Council asked her to make that order.

I have done what I was meant to have done regarding the move the paperwork was completed by Enfield Council which is how it is done; I was not even allowed to see the application that was made for my son, which I have all the emails to prove that.

At this time the file is back with the judge to get more directions due to the letter I wrote and asking for the full transcripts from the court, at this time this is being dealt with and the judge has the file and upon speaking to the court this morning we should have a letter by around next week from the judge.

If it does not say what I need and I am refused the full transcripts from the court, I will be bring this back into court as I have had a reply from the court dated the 03/12/2018 allowing me to do this, but I have been told this morning to hold off doing this until I hear from the judge regarding the full transcripts and any directions she gives.

I have already done my application for the court, I will just need to update once I get the letter from the judge.

Please do not show this email to Enfield Council as at this time I do not want Enfield Council to know I have gone to the judge in this matter at this time or what I have asked for.

I believe you will see for yourself from the attached court order it does not say my son needs to cooperate with the mental health team to get moved, so I really do not know why Enfield Council is stating this as it is not correct.

Regards

Lorraine Cordell

From: alev.cazimoglu@parliament.uk [mailto:alev.cazimoglu@parliament.uk]
Sent: 17 December 2018 11:16
To: lorraine32@blueyonder.co.uk
Subject: FW: MEQ 13653 - Simon Cordell (Case Ref: JR5802) - Due Date 12/12/18 [SEC=OFFICIAL]

Dear Lorraine

Please see the response in relation to your complaint. I know you will be upset with the contents of the letter but I think Simon needs to cooperate with the Mental Health Teams.

Joan is happy to write to the Mental Health Trust if Simon needs support from them.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

Sent: 14 December 2018 14:51
To: RYAN, Joan

Subject: Re: MEQ 13653 - Simon Cordell (Case Ref: JR5802) - Due Date 12/12/18 [SEC=OFFICIAL]

Classification: OFFICIAL
Dear Joan Ryan MP,

Please find attached a response to your enquiry from Lorraine Cordell on behalf of her son Simon Cordell of Burncroft Avenue.

Yours Sincerely

Kaunchita Maudhub
Anti Social Behaviour - Team Leader
Community Safety Unit
Enfield Council
Civic Centre, Silver St
Enfield EN1 3XA

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 December 2018 14:08
To: 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'
Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons

Today the MP's aid for Joan Ryan, Alev Cazimoglu sent me a copy of your letter dated the 12/12/2018, I am shocked to see what is written within it and the misleading information being passed over to the MP Joan Ryan.

It was not agreed on the condition that Mr Cordell should engage with mental health services and provide medical evidence to support the housing management transfer application. The court did not state this so I do not know where this is coming from.

I also do not understand where it is coming from that Mr Cordell had to provide supporting letter from the mental health services to support his management transfer application, and he has not done this, he was never meant to have done this and the management transfer application was completed by Enfield Council to go to the panel on the 17/08/2018 and it was ready to go to the panel on this date, but this was deferred to be considered at the next panel meeting which would have taken place on 28/09/2018, which never happened.

The reason for it being deferred was so that I Miss Lorraine Cordell could try and get a letter from the mental health team, which I could not so it therefore should have gone ahead to the panel on the 28/09/2018, which I do have the emails to prove this. I also do not understand why Enfield Council is stating supported accommodation was being asked for as this was never asked for. I did however state in court that a 2 bedroom would be better as my son could have family live with him so he could get support from his family; I have never said I am his carer I have never said a lot of things that Enfield Council is stating I have said.

It was stated in the court order.

- *UPON the Defendant's mother Mrs Lorraine Cordell, confirming that she will engage with the Claimant and assist the Defendant's neighbourhood officer in making a housing management transfer application on or before 16 August 2018.*
- *UPON the Claimant agreeing that it will deal with the housing management transfer application as quickly as possible after being made.*
- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

The order was to be agreed with my son's solicitor upon being drafted by Enfield Council, but my son's solicitor was on annual leave and therefore did not reply to Enfield Council order until she came back of leave, But when you emailed her it came back that she was on annual leave so Enfield Council was well aware of this.

Upon her return from annual leave her amended order was sent over to Ludmilla Iyavoo, which my son's solicitor never had a reply back from Ludmilla Iyavoo regarding her amended order, but some days after the amended order was sent over to Ludmilla Iyavoo, it seems an order was sealed at Edmonton Country Court which was not agreed on which was Enfield Council drafted order, which we never agreed to and feel it is misleading as to what was said in court.

I believe a lot of what was said in court is not being told and misleading information is being said, maybe someone should ask Ludmilla Iyavoo what the judge said when Ludmilla Iyavoo said she

would go for a possession order to the judge because she did not get what she wanted.

This misleading information needs to stop as it is a breach of the data protection act.

I look forward to hearing from you regarding this, please can you reply as I did not get a reply from you to my last email I sent to you.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 December 2018 17:12
To: 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'
Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons and Alev Cazimoglu

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I also do not understand where it is coming from that Mr Cordell had to provided supporting letter from the mental health services to support his management transfer application, and he has not done this, he was never meant to have done this and the management transfer application was completed by Enfield Council to go to the panel on the 17/08/2018 and it was ready to go to the panel on this date, but this was deferred to be considered at the next panel meeting which would have taken place on 28/09/2018, which never happened.

The reason for it being deferred was so that I Miss Lorraine Cordell could try and get a letter from the mental health team, which I could not so it therefore should have gone ahead to the panel on the 28/09/2018, which I do have the emails to prove this. I also do not understand why Enfield Council is stating supported accommodation was being asked for as this was never asked for. I did however state in court that a 2 bedroom would be better as my son could have family live with him so he could get support from his family; I have never said I am his carer I have never said a lot of things that Enfield Council is stating I have said.

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Upon her return from annual leave her amended order was sent over to Ludmilla Iyavoo, which my son's solicitor never had a reply back from Ludmilla Iyavoo regarding her amended order, but some days after the amended order was sent over to Ludmilla Iyavoo, it seems an order was sealed at Edmonton Country Court which was not agreed on which was Enfield Council drafted order, which we never agreed to and feel it is misleading as to what was said in court.

I believe a lot of what was said in court is not being told and misleading information is being said, maybe someone should ask Ludmilla Iyavoo what the judge said when Ludmilla Iyavoo said she

would go for a possession order to the judge because she did not get what she wanted.

There is also the fact that my son was willing to stay in Hospital when he was sectioned on the 25/10/2018, it was the hospital that discharged him on the 15/11/2018 due to not getting the section 3 on my son they wanted, that was heard on the 14/11/2018, my son said as soon as he knew they was not allowing the section 3 on the 14/11/2018 that they would kick him out of the hospital, as this is what they did in 2016, and the next day the 15/11/2018 that is what the doctors did kicked him out the hospital, yet my son was willing to stay and build trust up with the doctors and the mental health team, which had broken down due to what has been ongoing for sometime.

Which in fact would have been a lot better as if he had been allowed to stay in hospital like he wanted maybe by now they would have been trust built up with the doctors and teams, this is what Soohah Appadoo wanted to do as he saw that there was a real problem with trust and stated this at the appeal on the section 2 at the hearing. On the 15/12/2018 I myself spoke to Soohah Appadoo on the phone, but since that we have heard nothing from him is this what is being called support put in place when my son was discharged from hospital?

This misleading information needs to stop as it is a beach of the data protection act.

I look forward to hearing from you regarding this, please can you reply as I did not get a reply from you to my last email I sent to you.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 December 2018 17:19
To: 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'
Subject: FW: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ
Dear Andrea Clemons and Alev Cazimoglu

I made a mistake with one date which stated 15/12/2018 when it was meant to be 15/11/2018, I have updated the below email to correct the date, Please read below email.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 17 December 2018 17:12
To: 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'
Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons and Alev Cazimoglu

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- *UPON the Defendant's mother Mrs Lorraine Cordell, confirming that she will engage with the Claimant and assist the Defendant's neighbourhood officer in making a housing management transfer application on or before 16 August 2018.*
- *UPON the Claimant agreeing that it will deal with the housing management transfer application as quickly as possible after being made.*

- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

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I believe a lot of what was said in court is not being told and misleading information is being said, maybe someone should ask Ludmilla Iyavoo what the judge said when Ludmilla Iyavoo said she would go for a possession order to the judge because she did not get what she wanted.

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Which in fact would have been a lot better as if he had been allowed to stay in hospital like he wanted maybe by now they would have been trust built up with the doctors and teams, this is what Soohah Appadoo wanted to do as he saw that there was a real problem with trust and stated this at the appeal on the section 2 at the hearing. On the 15/11/2018 I myself spoke to Soohah Appadoo on the phone, but since that we have heard nothing from him is this what is being called support put in place when my son was discharged from hospital?

This misleading information needs to stop as it is a beach of the data protection act.

I look forward to hearing from you regarding this, please can you reply as I did not get a reply from you to my last email I sent to you.

Regards

Lorraine Cordell

From: mark.Randall@met.police.uk
Sent: 19 December 2018 08:07
To: lorraine32@blueyonder.co.uk
Subject: Cordell case.
Dear Mrs CORDELL

Simon has been NFA'D in this matter.

Regards
Mark Randall pc 538ye

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 19 December 2018 09:50

To: mark.Randall@met.police.uk

Subject: Re: Cordell case.

Dear Mark Randall

Thank you for the update regarding my son. But can you tell me if the Neighbours have be charged with the Assault on my son, or the weapon, or the criminal damage they caused to the neighbours car and camper van or has the charges been dropped also for them?

Regards

Lorraine Cordell

Sent from my iPhone

On 19 Dec 2018, at 08:07, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs CORDELL

Simon has been NFA'D in this matter.

Regards

Mark Randall pc 538ye

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 December 2018 13:36
To: 'mark.Randall@met.police.uk'
Subject: RE: outcome of case
Dear Mark Randall

Thank you for the update regarding my son Simon Cordell.

Would it please be possible to know if the neighbours have be charged with the Assault on my son Simon, or charged with the weapon they used in the assault on my son Simon as there was an independent witness to the assault, or the criminal damage they caused to the neighbours car and camper van due to the weapon they used, or charged with anything else as there was evidence I believe enough to have charged them, or has the charges been dropped also for them?

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 19 December 2018 at 09:50:21 GMT
To: mark.Randall@met.police.uk
Subject: Re: Cordell case.

Dear Mark Randall

Thank you for the update regarding my son. But can you tell me if the Neighbours have be charged with the Assault on my son, or the weapon, or the criminal damage they caused to the neighbours car and camper van or has the charges been dropped also for them?

Regards

Lorraine Cordell

Sent from my iPhone

On 19 Dec 2018, at 08:07, <mark.Randall@met.police.uk> <mark.Randall@met.police.uk> wrote:

Dear Mrs CORDELL

Simon has been NFA'D in this matter.

Regards
Mark Randall pc 538ye

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information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Twitter: @metpoliceuk

From: alev.cazimoglu@parliament.uk
Sent: 21 December 2018 11:41
To: lorraine32@blueyonder.co.uk
Subject: FW: (Case Ref: JR5802)

Attachments: image003.jpg; image002.jpg; image001.png
Dear Lorraine

Please see latest response from the Mental Health Trust following Joan's request for an appointment for Simon.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

Sent: 18 December 2018 16:56
To: CAZIMOGLU, Alev

Subject: RE: (Case Ref: JR5802)

Dear Alev,
Thank you for your email.
I can confirm that the team is trying to work with Mr Cordell, and that appointments have been offered.

Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 December 2018 12:53
To: alev.cazimoglu@parliament.uk
Subject: Re: (Case Ref: JR5802)
Dear Alev

I called and got a call back from Simon case team the other day. From what I am being told they say they sent him an appointment for the 04/12/2018 for a review, which I know nothing about, it was also for Simon to go to there clinic, which I said well you know Simon does not leave the flat so why would you not have booked to go and see him at home. He stated that it would be better for Simon to go to them, i said but how is he going to do that when he does not leave the flat, and you are well aware of that, are you not meant to be working in the best interest of the client, and you are well aware Simon does not cope when he goes out so you are making it worse for him why don't you go and see Simon at home. He tried all he could to get out of it, but then said he would talk to the team regarding if they can go see Simon at home and would let me know the outcome after the meeting regarding it.

Regards

Lorraine Cordell

Sent from my iPhone

On 21 Dec 2018, at 11:40, alev.cazimoglu@parliament.uk wrote:

Dear Lorraine

Please see latest response from the Mental Health Trust following Joan's request for an appointment for Simon.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

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Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust

<image003.jpg>

<image002.jpg>

<image001.png>

- Simon Cordell – 109 Burncroft Ave, Enfield, EN3 7JQ - 28/12/2018

Dear Kaunchita Maudhub and Andrea Clemons

Thank you for the reply letter to my emails dated the 28/12/18, I have today contracted by email Mr Cordell's solicitors who were acting for my son Trishna Kerai, but she is away until the 2nd January 2019, Trishna Kerai was well aware I did not agree with Enfield Council's draft order, which was sent to me by her on the 13th August 2018 at 15:14, I made a reply to her with the points I did not agree to right away, and she was due to rewrite them points I did not agree with. Then she went on leave and did not do the rewrite until she came back of leave. This was when her amended order was sent back to Ludmilla Iyavoo and she got no reply and a few days after this Enfield Council draft order was sealed by the court.

I did not agree to submit a housing management transfer to be considered by the exceptions panel on 17/08/2018, As Ms Iyavoo is well aware it is Enfield Council neighbourhood officer that has to complete this application, In fact I have nothing to do with the making of this application I was not even allowed to see it after it was completed by the neighbourhood officer even when I asked to see it I was not allowed to be sent it as it is only used internally.

I did not only email Ludmilla Iyavoo I had calls with her and we spoke, I also left voice messages for her, when the management transfer application was deferred on the 16/08/2018 it was only due to be deferred until the next panel meeting on 29/09/2018 when it should have gone before the panel even if it was a like to like move but this did not happen. When I emailed Ms Ludmilla Iyavoo on the 28/09/2018 I asked for an update as I had not heard anything, I did not know I was meant to have given her an update regarding the appointment; and I am sure I said to her on a phone call when the management transfer application was deferred if I got any medical information I would email it to her as soon as I got it, so by not sending anything to her I sure she would have known I had not got anything, in fact the mental health team was not replying to me at all, looking back now I believe that was due to them looking into the complaint I had sent. But the medical evidence was not necessary for it to have gone to the housing panel.

I did not get any updates from Ludmilla Iyavoo at this stage or any reasons it was not put forward to the panel on that date. I again emailed Ms Ludmilla Iyavoo on the 01/10/2018 and after talking to Lemmy Nwabuisi on the 02/10/2018 via a phone call I sent a next email to Ms Ludmilla Iyavoo asking for an update on the 02/10/2018, I did get a reply on the 02/10/2018 from Ms Ludmilla Iyavoo stating she had been in meetings and was unable to attend to my voice messages calls or emails, and that she was taking instructions from her office and would get back to me in due cause. I again emailed Ms Ludmilla Iyavoo on the 07/10/2018 as I still had not had any updates, I did not get a reply so again sent an email on the 09/10/2018 to Ms Ludmilla Iyavoo, on the 12/10/2018 I did get a reply to that email, but from my emailed it would have been very clear I wanted it to go to the panel, at that point I was very busy and did not have time to reply to that email, I then got an next email on the 15/10/2018 from Ms Ludmilla Iyavoo stating court action was going to start. At this point I knew in my heart Enfield Council was never going to put this to the panel and only wanted one thing and this was the real reason it took Ms Ludmilla Iyavoo so long to reply to my emails and calls, so it was around this time I made arrangements to see my son's MP as I felt I was not getting anywhere and through maybe it was better coming from the MP.

The issue with appointments being made they are for my son to go to the clinic, I have told them many times my son does not leave the flat and a home appointment should be made which they are still falling to do. I spoken to Soohah Appadoo, North Locality Team more then once saying this is an issue and been told he will get back to me regarding it after he has a meeting with his team about it but he has not done this yet.

If you are now agreeing that the court did not actually record that my son submits a housing transfer application on the condition that he engages with mental health team, why has Enfield Council been stating this to everyone as this is incorrect is it not? I believe this should be corrected should it not?

Yes I agreed to talk with the mental health team which I have done and it is clear I have done this as it stated in your letters and replies to the MP, so I am doing what I

was asked to do by Enfield Council at court, so why is Enfield Council not doing what they were meant to do?

This section in the court order *“AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.”* is also something I did not agree to, and it was this point I asked to be rewritten or removed along with other sections. The reason I did not agree to it being written in the court order was due to the fact I knew I was limited in what I could do with the mental health team, and really the way the draft court order is worded by Enfield Council was not said in court that way and was I believe only written this way for Enfield Council to get out of moving my son.

There is only so much I can do as my son has rights even under the mental health act, so when I agreed I knew I would be limited in what I could do. It seems Enfield Council are just passing the buck over to anyone they can and not doing anything to help my son, and passing incorrect information over all the time to people.

There is a duty of care and so far Enfield Council has breached that in everyway possible regarding my son, also the breaches in data protection is beyond anything I have ever seen when is this going to stop? By now you would have the complaint outcome letter that was submitted to the mental health team which was upheld, which should have been learned from, but it seems the sharing of information regarding my son is even worse now then when it was when I submitted the complaint to the mental health team. There has never been no consent from my son for Enfield Council to share data the way they have with the mental health team the way it has been shared.

When is Enfield Council going to help my son? not leave him to suffer the way Enfield Council has done since the end of 2014 when I started making calls about what was going on with the neighbours, from the start of 2015 I had to start sending emails to Enfield Council regarding what was going on with the neighbours because Enfield Council was just not getting back to me regarding the phone calls and still no one got back to me until 21/09/2015, it seems Enfield Council only acts when it is against my son, as I was putting in reports and complaints regarding what the

neighbours were doing well before any report or complaint went in regarding my son, I was told so many times by Lemmy Nwabuisi to forget all about the emails I sent and it seems Enfield Council don't seem to have many of the emails I sent begging for help with what was ongoing.

To me this is one sided only and not once has Lemmy Nwabuisi ever asked to see anything this is a beach and discrimination against my son, not even the police take one side to everything at least they do an investigation, which I believe the council also have a duty to do.

Why is Enfield Council also allowed to try and pressure neighbours into doing statements against there will, against my son and don't think I don't know about this as I do, why am I being told by neighbours Enfield Council is out to get my son really badly and are not going to stop until they do get him out, why are neighbours even being talked to about my son? It seems Enfield Council will stop at nothing regarding my son.

Why has Lemmy Nwabuisi or any other Enfield Council worker ever taken any report from my son regarding anything when they have been told time and time again we have proof my son has not done the things that is being said he has done? Why does Enfield Council see fit to wait months and months and months to tell us about any reports? The list can go on and on but we know already Enfield Council will do nothing for my son but disregard him.

Please could you clarify for me weather or not you are seeking possession order for my son flat? Because you have now admitted in your letter to me dated the 28/12/2018 that the information used in your letter dated the 12/12/2018 was incorrect as it was not stated in the court order my son had to engage with mental health team to be able to get a housing management transfer, and that my son did not need to provide medical evidence to support the housing management transfer application, and you did in fact have enough information to put this to the panel as the application was completed by the 16/08/2018. As it really seems to me that Enfield Council has not done what was within the court order or taken anything the Judge said in court on the 09/08/2018 into account, and the basic for the seeking possession order on my son's

flat was based on facts that was clearly not in the court order, if Enfield Council had put this before the panel then this would not even be an issue and we would not need to address this now.

Also I would like to say at this point Trishna Kerai from Stuart miller solicitors is no longer acting solicitors for my son, so there is no need for the legal team or any other team within Enfield Council to forward any documents to her regarding my son.

I apologise for the sternness of this letter but it seems where my son and I are concerned we seem to take one step forward then two back and I am sure you can sympathise with how frustrating this must be.

I look forward to hearing from you soon.

Regards

Lorraine Cordell

Lorraine Cordell

Please reply to: Andrea Clemons
Community Safety Unit
B Block North
Civic Centre
Enfield
EN1 3XA
E-mail: Andrea.Clemons@enfield.gov.uk
Phone:
Fax:
Your Ref:
Date: 28th December 2018

Dear Ms Cordell,

Re: Simon Cordell

I am writing in response to your emails dated 17th and 20th December 18 where you have raised that you feel that some of the information provided in my letter to Joan Ryan MP dated 12th December 2018 is incorrect.

I have therefore asked for legal clarification on the points raised. I accept that the order made by the Edmonton County Court on 9th August 2018 did not actually record that your son submits a housing transfer application on the condition that he engages with mental health team. However, you agreed that you would engage with the Enfield Mental Health Unit Team, so your son could receive assistance with his mental health conditions and housing.

I understand that you agreed to submit a housing management transfer to be considered by the exceptions panel on 17/08/2018. However, following a discussion held with Ms Iyavoo, one of the Council's lawyers on 16th August 2018 you were advised that the application being unsupported by medical evidence, if successful, would only result in a transfer of a property on a like for like basis. You explained to Ms Iyavoo that your son needed support and would benefit from a larger property, so someone could come and live with him and you were advised that this type of application must be supported by medical evidence. As your son was given an appointment to see the Enfield Mental Health Team on 31st August 2018, you asked that you son's application be deferred until the next panel meeting which was to take place on 29th September 2018. This was also confirmed in an email to Ms Iyavoo on the same day.

Unfortunately, you did not contact Ms Iyavoo until 28th September 2018 at

Ian Davis
Chief Executive
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk



? If you need this document in another language or format contact the service using the details above.

4.20pm where you asked for an update regarding your son's management transfer application. You were aware that the panel meeting would take place on 29th September 2018 but only contacted Ms Iyavoo less than 24 hours before the meeting. You also failed to provide Ms Iyavoo with an update regarding the appointment and whether you had managed to obtain the necessary medical evidence. Ms Iyavoo contacted you on 12th October 2018 and advised you that the next panel meeting was to take place on 18th October 2018 and any applications would need to be submitted by 15th October 2018. She also asked that you clarify the basis of the application and whether you were able to provide medical evidence. Unfortunately, you did not respond to her.

In relation to the allegations made in regard to the draft Order submitted to the Court. Ms Iyavoo explains that she contacted Ms Trishna Kerai, of Stuart Miller Solicitors; the caseworker instructed on behalf of Simon Cordell on 10th August 2018 and emailed her a draft order. Ms Iyavoo did not hear from Ms Kerai, so she emailed her again on 13th August 2018 and asked that she provides her agreement as soon as possible and if no response was made by 4pm on the same day she will have to email the draft to the Judge. Ms Iyavoo states that she received a response from Ms Kerai on the same day stating that she was in agreement with the order, but she was waiting for your instructions. As no response was forthcoming, Ms Iyavoo had to email the order to the Court on 15th August 2018 and she also copied Simon's caseworker to the email. Ms Kerai has never indicated that she was on annual leave during the time of the correspondence but confirmed that the delay was due to the receipt of your instructions.

Ms Iyavoo indicates that the order was following guidance provided by District Judge Dias. The Court order does not propose to be verbatim or to be a summary of all arguments exchanged in Court.

I apologise for the delay in responding over the Christmas period and I will contact you shortly to advise you about where any future enquiries on this matter should be addressed.

Yours Sincerely



Andrea Clemons
Community Safety Unit

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected

Lorraine Cordell

Please reply to: Andrea Clemons
Community Safety Unit
B Block North
Civic Centre
Enfield
EN1 3XA

E-mail: Andrea.Clemons@enfield.gov.uk

Phone:

Fax:

Your Ref:

Date: 28th December 2018

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
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Ian Davis
Chief Executive
Enfield Council
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Yours Sincerely



Andrea Clemons
Community Safety Unit

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From: Kaunchita Maudhub [Kaunchita.Maudhub@enfield.gov.uk]
Sent: 28 December 2018 13:14
To: lorraine32@blueyonder.co.uk
Subject: Re: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ [SEC=OFFICIAL]

Importance: High

Attachments: Letter to Lorraine Cordell 28.12.18.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a letter in response to your emails dated 12th and 20th December 18 sent to Ms Andrea Clemons.

Yours Sincerely

Kaunchita Maudhub
Anti Social Behaviour - Team Leader
Community Safety Unit
Enfield Council
Civic Centre, Silver St
Enfield EN1 3XA

Tel: 020 8379-4182
kaunchita.maudhub@enfield.gov.uk

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 20 December 2018 13:55
To: Andrea Clemons <Andrea.Clemons@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Jeremy Chambers <Jeremy.Chambers@enfield.gov.uk>; 'Alev Cazimoglu' <alev.cazimoglu@parliament.uk>
Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons

I was wondering if you was going to reply to the below email as it has been a few days since I sent it and I feel this is very important due to the action going to be taken from Enfield Council, and I did not have a reply to my last email to you.

I would like the incorrect information corrected that is being used, and without a reply I can not do this, I have attached a copy of your letter sent to the MP dated 12/12/2018.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 17 December 2018 17:12
To: 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'

Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons

Today the MP's aid for Joan Ryan, Alev Cazimoglu sent me a copy of your letter dated the 12/12/2018, I am shocked to see what is written within it and the misleading information being passed over to the MP Joan Ryan.

It was not agreed on the condition that Mr Cordell should engage with mental health services and provide medical evidence to support the housing management transfer application. The court did not state this so I do not know where this is coming from.

I also do not understand where it is coming from that Mr Cordell had to provided supporting letter from the mental health services to support his management transfer application, and he has not done this, he was never meant to have done this and the management transfer application was completed by Enfield Council to go to the panel on the 17/08/2018 and it was ready to go to the panel on this date, but this was deferred to be considered at the next panel meeting which would have taken place on 28/09/2018, which never happened.

The reason for it being deferred was so that I Miss Lorraine Cordell could try and get a letter from the mental health team, which I could not so it therefore should have gone ahead to the panel on the 28/09/2018, which I do have the emails to prove this. I also do not understand why Enfield Council is stating supported accommodation was being asked for as this was never asked for. I did however state in court that a 2 bedroom would be better as my son could have family live with him so he could get support from his family; I have never said I am his carer I have never said a lot of things that Enfield Council is stating I have said.

It was stated in the court order.

- *UPON the Defendant's mother Mrs Lorraine Cordell, confirming that she will engage with the Claimant and assist the Defendant's neighbourhood officer in making a housing management transfer application on or before 16 August 2018.*
- *UPON the Claimant agreeing that it will deal with the housing management transfer application as quickly as possible after being made.*
- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

The order was to be agreed with my son's solicitor upon being drafted by Enfield Council, but my son's solicitor was on annual leave and therefore did not reply to Enfield Council order until she came back of leave, But when you emailed her it came back that she was on annual leave so Enfield Council was well aware of this.

Upon her return from annual leave her amended order was sent over to Ludmilla Iyavoo, which my son's solicitor never had a reply back from Ludmilla Iyavoo regarding her amended order, but some days after the amended order was sent over to Ludmilla Iyavoo, it seems an order was sealed at Edmonton Country Court which was not agreed on which was Enfield Council drafted order, which we never agreed to and feel it is misleading as to what was said in court.

I believe a lot of what was said in court is not being told and misleading information is being said, maybe someone should ask Ludmilla Iyavoo what the judge said when Ludmilla Iyavoo said she would go for a possession order to the judge because she did not get what she wanted.

There is also the fact that my son was willing to stay in Hospital when he was sectioned on the 25/10/2018, it was the hospital that discharged him on the 15/11/2018 due to not getting the section 3 on my son they wanted, that was heard on the 14/11/2018, my son said as soon as he knew they was not allowing the section 3 on the 14/11/2018 that they would kick him out of the hospital, as this is what they did in 2016, and the next day the 15/11/2018 that is what the doctors did kicked him out the hospital, yet my son was willing to stay and build trust up with the doctors and the mental health team, which had broken down due to what has been ongoing for sometime.

Which in fact would have been a lot better as if he had been allowed to stay in hospital like he wanted maybe by now they would have been trust built up with the doctors and teams, this is what Soohah Appadoo wanted to do as he saw that there was a real problem with trust and stated this at the appeal on the section 2 at the hearing. On the 16/11/2018 I myself spoke to Soohah Appadoo on the phone, but since that we have heard nothing from him is this what is being called support put in place when my son was discharged from hospital?

This misleading information needs to stop as it is a breach of the data protection act.

I look forward to hearing from you regarding this, please can you reply as I did not get a reply from you to my last email I sent to you.

Regards

Lorraine Cordell

Classification: OFFICIAL

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 December 2018 14:14
To: 'Trishna Kerai'
Subject: RE: Simon Cordell-E00ED049
Dear Trishna Kerai

I have sent some emails to you and I have had no replies regarding issues I am having regarding the court order that was made on the 09/08/2018.

Today I got a letter from Enfield Council which stated that you agreed with Enfield Council draft order on the 13/08/2018, but was waiting instructions from me.

Please see below

- *"In relation to the allegations made in regard to the draft Order submitted to the Court. Ms lyavoo explains that she contacted Ms Trishna Kerai, of Stuart Miller Solicitors; the caseworker instructed on behalf of Simon Cordell on 10th August 2018 and emailed her a draft order. Ms lyavoo did not hear from Ms Kerai, so she emailed her again on 13th August 2018 and asked that she provides her agreement as soon as possible and if no response was made by 4pm on the same day she will have to email the draft to the Judge. Ms lyavoo states that she received a response from Ms Kerai on the same day stating that she was in agreement with the order, but she was waiting for your instructions. As no response was forthcoming, Ms lyavoo had to email the order to the Court on 15th. August 2018 and she also copied Simon's caseworker to the email. Ms Kerai has never indicated that she was on annual leave during the time of the correspondence but confirmed that the delay was due to the receipt of your instructions."*

I am very upset as you was well aware when you sent me the draft order on the 13th August 2018 to me, I did not agree to it and you said you was going to try and rewrite it that day, which was not done until after you came back from leave. So how is Enfield Council blaming that on me saying you stated the delay was due to me not getting back to you with instructions?

I am having a great deal of issues with Enfield Council they are not moving Simon and are going to take him back to court to try and get his flat. They have not put the management transfer application in front of the panel and are saying they will not do this.

It seems due to the way the court order was worded this is being put down to me, due to this section in the order please see below.

- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

I know you feel that this was dealt with and you should not need to do any other work regarding this, but this is a mess and I need some help as my son is suffering due to the on goings of Enfield Council.

I await your reply

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 28 December 2018 22:16

To: 'Kaunchita Maudhub'; 'Andrea Clemons'; 'Alev Cazimoglu'; 'chief.executive@enfield.gov.uk'

Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ [SEC=OFFICIAL]

Attachments: Enfield-Counci-Reply-28-12-2018.pdf

Dear Kaunchita Maudhub and Andrea Clemons

Please see attached reply to your letter dated the 28/12/2018.

Regards

Lorraine Cordell

From: Kaunchita Maudhub [mailto:Kaunchita.Maudhub@enfield.gov.uk]

Sent: 28 December 2018 13:14

To: lorraine32@blueyonder.co.uk

Subject: Re: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ [SEC=OFFICIAL]

Importance: High

Classification: OFFICIAL

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Yours Sincerely

Kaunchita Maudhub
Anti Social Behaviour - Team Leader
Community Safety Unit
Enfield Council
Civic Centre, Silver St
Enfield EN1 3XA

Tel: 020 8379-4182

kaunchita.maudhub@enfield.gov.uk

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 20 December 2018 13:55

To: Andrea Clemons <Andrea.Clemons@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>;
Jeremy Chambers <Jeremy.Chambers@enfield.gov.uk>; 'Alev Cazimoglu' <alev.cazimoglu@parliament.uk>

Subject: RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

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I also do not understand where it is coming from that Mr Cordell had to provided supporting letter from the mental health services to support his management transfer application, and he has not done this, he was never meant to have done this and the management transfer application was completed by Enfield Council to go to the panel on the 17/08/2018 and it was ready to go to the panel on this date, but this was deferred to be considered at the next panel meeting which would have taken place on 28/09/2018, which never happened.

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Classification: OFFICIAL

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From: alev.cazimoglu@parliament.uk

Sent: 03 January 2019 09:59

To: lorraine32@blueyonder.co.uk

Subject: FW: CRM MEQ 13856 - Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ (Case Ref: JR5802) [SEC=OFFICIAL]

Attachments: ~WRD106.jpg; image002.png; On behalf of Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ.pdf; image001.png

Dear Lorraine

Please see the latest response from Enfield Council in relation to your complaint. We will contact you as soon as we receive any further responses.

Kind regards,

Alev, on behalf of Joan Ryan MP
Labour Member of Parliament for Enfield North

t: 0208 804 4543 (Enfield North) t: 0207 219 2442 (Westminster)
e: joan.ryan.mp@parliament.uk w: www.joanryan.org.uk

Westminster Office:
House of Commons, London, SW1A 0AA
T: 0207 219 2442

Constituency Office:
542 Hertford Road, Enfield, EN3 5ST
T: 0208 804 4543

Sent: 21 December 2018 16:00
To: RYAN, Joan

Subject: FW: CRM MEQ 13856 - Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ (Case Ref: JR5802) [SEC=OFFICIAL]

Classification: OFFICIAL
Dear Joan Ryan MP,

I am writing in response to the letter of complaint that has been submitted by Lorraine Cordell concerning the handling of her son's case (letter attached) We have received a number of communications from Ms Cordell about various matters relating to the court proceedings that were taken against Simon Cordell and issues to do with his mental health. We have therefore sought legal clarification on some of those points and we intend to respond to all these matters (including the attached letter) once we have received the appropriate advice.

Please be advised we will provide you will a full response in the new year.

Yours Sincerely

Kaunchita Maudhub
Anti Social Behaviour - Team Leader
Community Safety Unit
Enfield Council
Civic Centre, Silver St
Enfield EN1 3XA

From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 07 January 2019 11:13
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell-E00ED049

Attachments: LBE v Simon Cordell-E00ED049 Order 09082018 (686 KB); LBE v Simon Cordell-E00ED049 Order 09082018 (680 KB); LBE v Simon Cordell-E00ED049 amended Order 09082018 (667 KB)

Hi Lorraine,

Thank you for your emails.

Please see emails attached sent to Ludmilla in relation to the below.

Emails had been sent to her and she did not respond confirming whether the amendments were accepted or not.

The only time we were waiting for your instructions were when we were waiting for an amendment in the Order.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 December 2018 14:14
To: Trishna Kerai
Subject: RE: Simon Cordell-E00ED049

Dear Trishna Kerai

I have sent some emails to you and I have had no replies regarding issues I am having regarding the court order that was made on the 09/08/2018.

Today I got a letter from Enfield Council which stated that you agreed with Enfield Council draft order on the 13/08/2018, but was waiting instructions from me.

Please see below

- *"In relation to the allegations made in regard to the draft Order submitted to the Court. Ms lyavoo explains that she contacted Ms Trishna Kerai, of Stuart Miller Solicitors; the caseworker instructed on behalf of Simon Cordell on 10th August 2018 and emailed her a draft order. Ms lyavoo did not hear from Ms Kerai, so she emailed her again on 13th August 2018 and asked that she provides her agreement as soon as possible and if no response was made by 4pm on the same day she will have to email the draft to the Judge. Ms lyavoo states that she received a response from Ms Kerai on the same day stating that she was in agreement with the order, but she was waiting for your instructions. As no response was forthcoming, Ms lyavoo had to email the order to the Court on 15th. August 2018 and she also copied Simon's caseworker to the email. Ms Kerai has never indicated that she was on annual leave during the time of the correspondence but confirmed that the delay was due to the receipt of your instructions."*

I am very upset as you was well aware when you sent me the draft order on the 13th August 2018 to me, I did not agree to it and you said you was going to try and rewrite it that day, which was not done until after you came back from leave. So how is Enfield Council blaming that on me saying you stated the delay was due to me not getting back to you with instructions?

I am having a great deal of issues with Enfield Council they are not moving Simon and are going to take him back to court to try and get his flat. They have not put the management transfer application in front of the panel and are saying they will not do this.

It seems due to the way the court order was worded this is being put down to me, due to this section in the order please see below.

- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

I know you feel that this was dealt with and you should not need to do any other work regarding this, but this is a mess and I need some help as my son is suffering due to the on goings of Enfield Council.

I await your reply

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 January 2019 12:19
To: Trishna Kerai
Subject: Re: Simon Cordell-E00ED049
Dear Trishna

Thank you for the updated email and getting back to me.

You sent me Ludmilla updated order on the 13/08/2018 and I replied saying I did not agree with there order on the 14/08/2018 I sent an attachment with that email showing what I did not agree to, and you said you would rewrite it. But I never heard anything if this had been done, I emailed you a few times after that you was on leave so I rewrote the order and sent to you, you amended that order and it was sent to Ludmilla. And you did not hear back from her.

But this is not how they are saying it happened and it seems I am being blamed for not dealing with it. Also it was funny as when you sent the order to Ludmilla and she never got back to you Her order was sealed at the court a few days after you sent it.

Also Enfield Council is saying a lot to other bodies which in fact are not even in the order, and are misleading everyone they can, they have also never put the application to the panel for the move and are misleading other bodies as to the reasons this has not been done, by way of saying that the order stated Simon had to work with the mental health team and this was agreed in the court order when it clearly was not as the judge would not allow that, this is just some of the issues I am trying to deal with and Simon is suffering each day that goes by.

Regards

Lorraine

Sent from my iPhone

On 7 Jan 2019, at 11:13, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Hi Lorraine,

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Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

<[image001.jpg](#)>

<[image002.jpg](#)> <[image003.jpg](#)> <[image004.jpg](#)> <[image005.jpg](#)> <[image006.png](#)>

<[image007.png](#)>

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I await your reply

Regards

Lorraine Cordell

<mime-attachment>

<mime-attachment>

<mime-attachment>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 January 2019 15:22
To: 'Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: RE: Health Records Subject Access Request S.C.
Dear Christine Devaney

I am writing this email as I have had no update regarding the request the SAR I put in via email on the 13/11/2018, under law I should have had this by now or at least an update that you needed longer to process the information.

Could you please get back to me as soon as possible regarding this with an update when my mother can come and collect the information I have requested, which I hope at this stage is nearly ready and is up to today's date the information covers seeing as it been so long I have been waiting.

Regards

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:beh-tr.records@nhs.net]
Sent: 13 November 2018 15:20
To: Lorraine Cordell; records@beh-mht.nhs.uk; InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.
Importance: High

Good afternoon

Thanks for your email request received with five attachments.

We shall keep you updated regarding progress.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD
Mobile: 020 8702 4371
Email: cdevaney@nhs.net
Facebook: [www.fb.com/behmht](https://www.facebook.com/behmht)
Please note that my old email address christine.devaney@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use cdevaney@nhs.net

Manager: Doreen Todd
Information Governance Manager
Ground Floor, Dennis Scott Unit
Edgware Community Hospital
mobile 020 8702 4134
doreentodd@nhs.net

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 13 November 2018 14:23
To: records@beh-mht.nhs.uk; InformationGovernance (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request Simon Cordell

To whom it may concern:

Please see attached documents regarding the subject access request I am requesting for my health records.

If I have sent this to the wrong email can it be passed to the correct person who is able to deal with this?

Could you also please confirm you have got this email with 5 attached files and it is being dealt with?

Regards

This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in relation to its contents. To do so is strictly prohibited and may be unlawful. Thank you for your co-operation.

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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 08 January 2019 13:55
To: 'Kailey Plahar'
Subject: RE: Your request for information (Our ref: CRM SAR 1085)
Dear Kailey Plahar

I am writing regarding the below email case number CRM SAR 1085, I am sorry about the time that it has taken me to reply but I have been very busy. You state you do not have a authority Letter on your systems for me to act on behalf of my son Simon Cordell, But there is in place letters of authority across Enfield Council for me to dealt with everything for my son. So I can not understand why you can not find them as many have been sent over can you please look into this and see why you feel I do not already have authority as it has never been removed.

Regards

Lorraine Cordell

From: Kailey Plahar [mailto:Kailey.Plahar@enfield.gov.uk]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield

EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 November 2018 12:07
To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>
Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that his held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards



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From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 15 January 2019 10:02
To: Lorraine Cordell
Subject: Your request for information (Our ref: CRM SAR 1085)
Dear Ms Cordell

Thank you for your email.

To clarify, the process for dealing with subject access requests is independent of any other interactions you have had with any other Council service. We will need express permission from your son that he is happy for us to share his personal data from you. Once this is provided, we will also require two forms of identification from your son to confirm his own identity.

As per my email below, we are still unclear of what information you/your son requires. Please could you clarify what information is required and in which departments it is likely to be held.

When we receive your reply, we shall provide you with a further update.

Should you have any queries in the meantime

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

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Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

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Sent: 25 November 2018 12:07

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From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 15 January 2019 10:04
To: Lorraine Cordell
Subject: RE: Your request for information (Our ref: CRM SAR 1085)
Dear Ms Cordell

I have noted an error in my email below. We already identification for your son, so we just require clarification of the request and your son's express permission to share his personal data with you. I apologise for any inconvenience.

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

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Complaints and Access to Information Team

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 January 2019 13:54
To: 'Kailey Plahar'
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Attachments: Simon_Cordell_authority_Letter_21-01-2019.pdf
Dear Kailey Plahar

Please see attached document of authority for ref: CRM SAR 1085 regarding request for data for Mr Simon Cordell.

Regards

Lorraine Cordell

From: Kailey Plahar [mailto:Kailey.Plahar@enfield.gov.uk]
Sent: 15 January 2019 10:04
To: Lorraine Cordell
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

I have noted an error in my email below. We already identification for your son, so we just require clarification of the request and your son's express permission to share his personal data with you. I apologise for any inconvenience.

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Kailey Plahar
Sent: 15 January 2019 10:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

Thank you for your email.

To clarify, the process for dealing with subject access requests is independent of any other interactions you have had with any other Council service. We will need express permission from your son that he is happy for us to share his personal data from you. Once this is provided, we will also require two forms of identification from your son to confirm his own identity.

As per my email below, we are still unclear of what information you/your son requires. Please could you

clarify what information is required and in which departments it is likely to be held.

When we receive your reply, we shall provide you with a further update.

Should you have any queries in the meantime

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 January 2019 13:55
To: Kailey Plahar <Kailey.Plahar@enfield.gov.uk>
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Kailey Plahar

I am writing regarding the below email case number CRM SAR 1085, I am sorry about the time that it has taken me to reply but I have been very busy. You state you do not have a authority Letter on your systems for me to act on behalf of my son Simon Cordell, But there is in place letters of authority across Enfield Council for me to dealt with everything for my son. So I can not understand why you can not find them as many have been sent over can you please look into this and see why you feel I do not already have authority as it has never been removed.

Regards

Lorraine Cordell

From: Kailey Plahar [<mailto:Kailey.Plahar@enfield.gov.uk>]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 November 2018 12:07

To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>

Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that his held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards



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Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 January 2019 15:19

To: 'Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'

Subject: RE: Health Records Subject Access Request S.C.

Dear Christine Devaney

I am writing in regards the SAR that was requested and received on the 25/01/2019, it seems there is a lot of information that was requested that is missing,

It also seems you have been limited with the data that has been supplied which is held on the RIO system as there has been limited data and dates inputted,

- **Date Range Criteria = Care provision time,**
- **Start Date = 12 October 2018 13: 50, End Date = 4 December 2018,**

May I ask why so much data is missing which was requested from the RIO system, the request that was submitted asked for all data?

May I also ask why so much data is missing from the main file bundle and why so many emails and attachments are missing?

When the request for my data was submitted we asked for all data from all systems and this does not seem to have been done and there is limited data that has been sent.

Could you please get back to me regarding this, and supply all data that you hold on me.

Regards

Simon Cordell

Lorraine Cordell

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.records@nhs.net]
Sent: 22 January 2019 16:26
To: Lorraine Cordell; Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.

Importance: High
Dear Lorraine and Simon

Thanks for your email below which I just initially wanted to acknowledge receipt of and I will forward your concerns to the appropriate team so they can respond.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD
Mobile: 020 8702 4371
Email: cdevaney@nhs.net
Facebook: [www.fb.com/behmht](https://www.facebook.com/behmht)
Please note that my old email address christine.devaney@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use cdevaney@nhs.net

Manager: Doreen Todd
Information Governance Manager
Ground Floor, Dennis Scott Unit
Edgware Community Hospital
mobile 020 8702 4134
doreentodd@nhs.net

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
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Could you please get back to me regarding this, and supply all data that you hold on me.

Regards

Simon Cordell
Lorraine Cordell

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NHSmail is the secure email and directory service available for all NHS staff in England and Scotland. NHSmail is

approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.

For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.records@nhs.net]
Sent: 24 January 2019 11:11
To: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Lorraine Cordell
Subject: RE: Health Records Subject Access Request S.C.

Importance: High

Dear Lorraine and Simon

Further to my email below I just wanted to inform you that the appropriate team are investigating your concerns and will update you as soon as they possibly can.

Kind regards

Christine Devaney
Medical Records Manager

Barnet, Enfield & Haringey Mental Health NHS Trust

Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD

Mobile: 020 8702 4371

Email: cdevaney@nhs.net

Facebook: www.fb.com/behmht

Please note that my old email address christine.devaney@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use cdevaney@nhs.net

Manager: Doreen Todd
Information Governance Manager
Ground Floor, Dennis Scott Unit
Edgware Community Hospital
mobile 020 8702 4134
doreentodd@nhs.net

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Sent: 22 January 2019 16:26
To: Lorraine Cordell; Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Access Request S.C.
Importance: High

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Kind regards

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Barnet, Enfield & Haringey Mental Health NHS Trust

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4477

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Could you please get back to me regarding this, and supply all data that you hold on me.

Regards

Simon Cordell
Lorraine Cordell

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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 January 2019 11:16
To: 'Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: RE: Health Records Subject Access Request S.C.
Dear Christine Devaney

Thank you for the update email I will wait a reply regarding the data that is missing as it seems to be a great deal of data.

Regards

Lorraine

From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:beh-tr.records@nhs.net]
Sent: 24 January 2019 11:11
To: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST); Lorraine Cordell
Subject: RE: Health Records Subject Access Request S.C.
Importance: High

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Importance: High

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Simon Cordell
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For more information and to find out how you can switch, <https://portal.nhs.net/help/joiningnhsmail>

From: A PHILIPPOU [gis.group@btinternet.com]
Sent: 25 January 2019 10:43
To: lorraine32@blueyonder.co.uk
Subject: SIMON CORDELL RE NOTICE OF SEEKING POSSESSION

Attachments: LONDON BOROUGH OF ENFIELD RE LBE V SIMON CORDELL NOTICE OF SEEKING POSSESSION 25JAN19 AP.pdf

Hi Lorraine

I have been instructed by the London Borough of Enfield to effect service of the attached Notice of Seeking Possession relating to your son Simon Cordell for the address supplied of 106 Burncroft Avenue, Enfield, Middlesex EN3 7JH. Please be mindful of its content copies of which have been posted through the letterbox of your son's address as well as attaching two further copies on and adjacent to the front door of said property.

Many thanks

Andy

Global Investigation Services Incorporating
The G.I.S. Group

(UK)

Earnscliff House

London

N9 9AB

Tel: 020 8884 6299

Mobile: 07918 104488

Email: gis.group@btinternet.com

(Cyprus)

No 6, Ground Floor Offices

6, Freedom Road
Drousheia Village
Paphos District
Cyprus 8700

Tel:(00357) 99136710

Email: gis.group@btinternet.com

Andy Philippou

Full Member/Association of British Investigators 1508 (p)

Full Member Institute of Professional Investigators

Full Member/World Association of Professional Investigators

From: A PHILIPPOU [gis.group@btinternet.com]
Sent: 25 January 2019 10:51
To: lorraine32@blueyonder.co.uk
Subject: Re: SIMON CORDELL RE NOTICE OF SEEKING POSSESSION

Hi Lorraine

my apologies this should have read 109 of Burncroft

Many thanks

Andy

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The G.I.S. Group

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Andy Philippou
Full Member/Association of British Investigators 1508 (p)
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On Friday, 25 January 2019 10:42:49 GMT, A PHILIPPOU <gis.group@btinternet.com> wrote:

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Andy Philippou

Full Member/Association of British Investigators 1508 (p)

Full Member Institute of Professional Investigators

Full Member/World Association of Professional Investigators

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 25 January 2019 17:27

To: 'Andrea Clemons'; 'Kaunchita Maudhub'; 'Mr Ian Davis ='

Subject: RE:

To Whom It May Concern:

I am writing this email to get an update regarding my complaint dated the 05/12/2018 as I have not heard anything regarding it, and you are now out of the time limited for replying to a complaint and have not asked for more time.

Could I please have the name of the person who is dealing with the complaint so that I can have contact with them?

Also I have not yet had a reply to my last letters written to you.

Could you also please tell me if Lemmy Nwabuisi is still dealing with my son's case, if not what is the name of the person who has taken over please from the Anti-Social Behaviour Team, could you please say if it is Kaunchita Maudhub as if it is I do not believe it is correct that she is dealing with my son's case as she was part of the reason my son was arrested on the 09/01/2018.

Also could you please state what stage level my complaints are at, is it stage 1, 2 or 3.

Also could you please state under what jurisdiction within law, Enfield Council and Enfield Council legal services and the Anti-Social Behaviour Team is using to share data to the mental health team and also other bodies without the consent of my son?

Also on what jurisdiction within law, Enfield Council and Enfield Council legal services and the Anti-Social Behaviour Team is using to ask for information relating to my son from the mental health team and other bodies without 1st getting consent or even asking for consent from my son?

Also what security is being taken by Enfield Council and Enfield Council legal services and the Anti-Social Behaviour Team when passing information over to other bodies within?

Also when Enfield Council has been told no data can be shared with the mental health and other bodies why it is still being shared?

Could someone please get back to me regarding this issue within 3 working days?

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 January 2019 17:29
To: 'Mr Ian Davis ='; 'Andrea Clemons'; 'Kaunchita Maudhub'
Subject: RE: Simon Cordell Update

To Whom It May Concern:

I am writing this email to get an update regarding my complaint dated the 05/12/2018 as I have not heard anything regarding it, and you are now out of the time limited for replying to a complaint and have not asked for more time.

Could I please have the name of the person who is dealing with the complaint so that I can have contact with them?

Also I have not yet had a reply to my last letters written to you.

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Regards

Lorraine Cordell

From: Kailey Plahar [Kailey.Plahar@enfield.gov.uk]
Sent: 28 January 2019 15:56
To: Lorraine Cordell
Subject: RE: Your request for information (Our ref: CRM SAR 1085)
Dear Ms Cordell

Thank you for providing Simon Cordell's letter of authority, which we received on 21 January 2019.

I confirm we are now processing your Subject Access Request in accordance with the Data Protection Act 2018 and in line with the statutory timescale of 1 month, we aim to complete your response by 20 February 2019.

The Council promotes using online services to access information quicker and easier therefore our team works efficiently and effectively through electronic methods wherever possible. Our usual practice and often the method preferred by requestors, particularly when a vast amount of records are involved, would be to send records out via secure email. Do let us know if you have any queries regarding receiving your records in this way.

We have registered your request under case number CRM SAR 1085. Please do not hesitate to contact us if you have any questions during the interim period.

Regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 21 January 2019 13:54
To: Kailey Plahar <Kailey.Plahar@enfield.gov.uk>
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Kailey Plahar

Please see attached document of authority for ref: CRM SAR 1085 regarding request for data for Mr Simon Cordell.

Regards

Lorraine Cordell

From: Kailey Plahar [<mailto:Kailey.Plahar@enfield.gov.uk>]
Sent: 15 January 2019 10:04
To: Lorraine Cordell
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

I have noted an error in my email below. We already identification for your son, so we just require

clarification of the request and your son's express permission to share his personal data with you. I apologise for any inconvenience.

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Kailey Plahar
Sent: 15 January 2019 10:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

Thank you for your email.

To clarify, the process for dealing with subject access requests is independent of any other interactions you have had with any other Council service. We will need express permission from your son that he is happy for us to share his personal data from you. Once this is provided, we will also require two forms of identification from your son to confirm his own identity.

As per my email below, we are still unclear of what information you/your son requires. Please could you clarify what information is required and in which departments it is likely to be held.

When we receive your reply, we shall provide you with a further update.

Should you have any queries in the meantime

Kind regards

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 January 2019 13:55
To: Kailey Plahar <Kailey.Plahar@enfield.gov.uk>
Subject: RE: Your request for information (Our ref: CRM SAR 1085)

Dear Kailey Plahar

I am writing regarding the below email case number CRM SAR 1085, I am sorry about the time that it has taken me to reply but I have been very busy. You state you do not have a authority Letter on your systems for me to act on behalf of my son Simon Cordell, But there is in place letters of authority across Enfield Council for me to dealt with everything for my son. So I can not understand why you can not find them as many have been sent over can you please look into this and see why you feel I do not already have authority as it has never been removed.

Regards

Lorraine Cordell

From: Kailey Plahar [<mailto:Kailey.Plahar@enfield.gov.uk>]
Sent: 04 December 2018 12:55
To: lorraine32@blueyonder.co.uk
Subject: Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding:

- Clarifying the type of information that you think the Council may hold about Mr Cordell
- Clarifying the likely dates or time period when you think the information may have been created
- Clarifying if you only want information relating to a particular issue or specific time period

We have registered your request under case number CRM SAR 1085 and you may quote this when you get back in touch with us.

We look forward to your response. Once we receive the clarification from you, we will contact you with a further update.

Yours sincerely,

Kailey Plahar
Statutory Complaints and Access to Information Officer
Complaints and Access to Information Team
Chief Executive
Enfield Council
Civic Centre
Silver Street, Enfield
EN1 3XA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 November 2018 12:07

To: Enfield Data Protection Officer (Corporate) <enfield.data.protection.officer@enfield.gov.uk>

Subject: RE: Subject access Request Simon Cordell

To Whom It May Concern:

Please see attached 4 documents regarding the request for all data that his held about me on Enfield Council systems all departments.

If you need a fee or any other information please reply to this Email as soon as possible.

Regards



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Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 February 2019 11:17
To: complaintsandinformation
Subject: Re: CRM COM 9005

To Who it may concern

I am writing this email to see if there is any update regarding the complaint submitted on the 05/12/2018, I am yet to get a reply or an update asking for more time to deal with the complaint I last wrote in January asking for an update and have yet had a reply. At this stage I would say the 20 days you have to reply have ended and I have heard nothing. Could you also please confirm the stage of the complain is it stage 1,2 or 3.

Regards

Lorraine Cordell

Sent from my iPhone

> On 7 Dec 2018, at 11:33, complaintsandinformation
<complaintsandinformation@enfield.gov.uk> wrote:

>
> CRM COM 9005

From: Liselle Archer [liselle@tyrerroxburgh.co.uk]
Sent: 07 February 2019 15:51
To: lorraine32@blueyonder.co.uk
Subject: Legal Aid Agency Requirements
Dear Madam

Following our telephone conversation today, please see below the requirements for the application for public funding (Legal Aid).

Please bring the following documents in order for us to open a case:

1. Most recent award letter confirming that your son receives ESA
2. Bank statements of all adults over the age 18 living in the household.

(Please note that the bank statements must be:

- Covering the last 3 months with no gaps, this includes 07 February 2019 –07 November 2018)
- For all bank statements including savings accounts and dormant accounts)

3. Passport or Driving Licence (proof of ID)
4. Tenancy Agreement and letters from your landlord
5. Anything else you consider relevant.

Please note: we are unable to open a case until we have received all of the above documents.

Kind Regards

Liselle Archer

Tyrer Roxburgh Solicitors LLP
Tel +44 (0)20 8889 3319
Direct Dial +44 (0)20 8829 2950
Email liselle@tyrerroxburgh.co.uk



Head Office:

1 St Michaels Terrace
London N22 7SJ
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Luton Office:

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Please reply to our Head Office
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VAT REG No: 221 8088 78 SRA No: 560748*

ChildrenlawaccredFAMILYlogoLexcellogocid:image006.jpg@01D15

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We do not accept service of documents or other process by e-mail

Email us at lawmakers@tyrerroxburgh.co.uk

This message may contain privileged information, and is only intended to be received by the person to whom it is addressed. If you are not the intended recipient please contact us as soon as possible.

Partners • Mukesh Badhan • D Shanmuganathan

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 February 2019 18:17
To: 'Liselle Archer'
Subject: RE: Legal Aid Agency Requirements

Attachments: ESA-Confirmed-Letter-08-03-2018.pdf; Fresh Possession Order 06_02_2019-Full.pdf; Simon-Licence-Front-Back.pdf; Seal-Court-Order-09-08-2018-got-on-the-06-12-2018.pdf; VLS_20171215_103522.pdf; VLS_20171215_103441.pdf; Citizencard.pdf; Seal-Court-Order-09-08-2018-got-on-the-06-12-2018-001 (2).pdf; 2018 11 28 Signed response.pdf; A PHILIPPOU_Re_SIMON CORDELL RE NOTICE OF SEEKING POSSESSION-25-01-2019-001.pdf; A PHILIPPOU_SIMON CORDELL RE NOTICE OF SEEKING POSSESSION-25--01-2019.pdf; alev.cazimoglu@parliament.pdf; alev.cazimoglu@parliament-03-01-2019.pdf; alev.cazimoglu@parliament-17-12-2018.pdf; alev.cazimoglu@parliament-21-12-2018.pdf; alev.cazimoglu@parliament-23-11-2018.pdf; Chief Executive_FW_Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ [SEC=OFFICIAL]-06-12-2018.pdf; Enfield-Counci-Reply-28-12-2018.pdf; Joan Ryan_Re_Simon Cordell (Case Ref_JR14051)-10-12-2018.pdf; Kaunchita Maudhub_Re_Mr Simon Cordell. 109 Burncroft Avenue.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10 7 2018.pdf; Letter to Lorraine Cordell 28.12.18 (2).pdf; Letter to Lorraine Cordell 28.12.18.pdf; LONDON BOROUGH OF ENFIELD RE LBE V SIMON CORDELL NOTICE OF SEEKING POSSESSION 25JAN19 AP (2).pdf; Lorraine Cordell_RE_Mr Simon Cordell. 109 Burncroft Avenue.pdf; Ludmilla Iyavoo_RE_Simon Cordell Move [SEC=OFFICIAL]-27-11-2018.pdf; Ludmilla Iyavoo_RE_Simon Cordell Move [SEC=OFFICIAL]-27-11-2018-001.pdf; MEQ 13653 (4).pdf; MEQ 13653-001.pdf; On behalf of Mr Simon Cordell of 109 Burncroft Ave Enfield EN3 7JQ (2).pdf; On behalf of Mr Simon Cordell of 109 Burncroft Ave Enfield EN3 7JQ-05-12-2018.pdf; Paul Buckridge_RE_Simon Cordell-30-11-2018.pdf; Paul Buckridge_RE_Simon Cordell-30-11-2018-001.pdf

Dear Liselle Archer

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I am writing this to give you some form of information relating to this case as it has in some ways been ongoing for some time.

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Regards

Lorraine Cordell

From: Liselle Archer [mailto:liselle@tyrerroxburgh.co.uk]
Sent: 07 February 2019 15:51
To: lorraine32@blueyonder.co.uk
Subject: Legal Aid Agency Requirements

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Kind Regards

Liselle Archer

Tyrer Roxburgh Solicitors LLP

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Direct Dial +44 (0)20 8829 2950

Email liselle@tyrerroxburgh.co.uk

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Head Office:

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London N22 7SJ

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Partners • Mukesh Badhan • D Shanmuganathan

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 February 2019 18:14
To: 'Liselle Archer'
Subject: FW: Legal Aid Agency Requirements Simon Cordell

Attachments: ESA-Confirmed-Letter-08-03-2018.pdf; Fresh Possesstion Order 06_02_2019-Full.pdf; Simon-Licence-Front-Back.pdf; Seal-Court-Order-09-08-2018-got-on-the-06-12-2018.pdf; VLS_20171215_103522.pdf; VLS_20171215_103441.pdf; Citizencard.pdf; Seal-Court-Order-09-08-2018-got-on-the-06-12-2018-001 (2).pdf; 2018 11 28 Signed response.pdf; A PHILIPPOU_Re_SIMON CORDELL RE NOTICE OF SEEKING POSSESSION-25-01-2019-001.pdf; A PHILIPPOU_SIMON CORDELL RE NOTICE OF SEEKING POSSESSION-25--01-2019.pdf; alev.cazimoglu@parliament.pdf; alev.cazimoglu@parliament-03-01-2019.pdf; alev.cazimoglu@parliament-17-12-2018.pdf; alev.cazimoglu@parliament-21-12-2018.pdf; alev.cazimoglu@parliament-23-11-2018.pdf; Chief Executive_FW_Mr Simon Cordell of 109 Burncroft Ave, Enfield, EN3 7JQ [SEC=OFFICIAL]-06-12-2018.pdf; Enfield-Counci-Reply-28-12-2018.pdf; Joan Ryan_Re_Simon Cordell (Case Ref_JR14051)-10-12-2018.pdf; Kaunchita Maudhub_Re_Mr Simon Cordell. 109 Burncroft Avenue.pdf; Letter to ECC attaching Dr Dhinakaran's assessment report 10 7 2018.pdf; Letter to Lorraine Cordell 28.12.18 (2).pdf; Letter to Lorraine Cordell 28.12.18.pdf; LONDON BOROUGH OF ENFIELD RE LBE V SIMON CORDELL NOTICE OF SEEKING POSSESSION 25JAN19 AP (2).pdf; Lorraine Cordell_RE_Mr Simon Cordell. 109 Burncroft Avenue.pdf; Ludmilla Iyavoo_RE_Simon Cordell Move [SEC=OFFICIAL]-27-11-2018.pdf; Ludmilla Iyavoo_RE_Simon Cordell Move [SEC=OFFICIAL]-27-11-2018-001.pdf; MEQ 13653 (4).pdf; MEQ 13653-001.pdf; On behalf of Mr Simon Cordell of 109 Burncroft Ave Enfield EN3 7JQ (2).pdf; On behalf of Mr Simon Cordell of 109 Burncroft Ave Enfield EN3 7JQ-05-12-2018.pdf; Paul Buckridge_RE_Simon Cordell-30-11-2018.pdf; Paul Buckridge_RE_Simon Cordell-30-11-2018-001.pdf; Simon-Bank-Statements-12-02-2019.pdf

Dear Liselle Archer

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Regards

Lorraine Cordell

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Sent: 11 February 2019 18:17
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Regards

Lorraine Cordell

From: Liselle Archer [mailto:liselle@tyrerroxburgh.co.uk]
Sent: 07 February 2019 15:51
To: lorraine32@blueyonder.co.uk
Subject: Legal Aid Agency Requirements

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4. Tenancy Agreement and letters from your landlord
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Kind Regards

Liselle Archer

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If you are not the intended recipient please contact us as soon as possible.*

From: Liselle Archer [liselle@tyerroxburgh.co.uk]

Sent: 13 February 2019 12:36

To: Lorraine Cordell

Subject: Booked Appointments

Dear Lorraine

Following our telephone conversation today, these appointments have been booked for you in relation to your son's case:

- Friday 15 February 2019 @ 12pm: Telephone Legal Aid Application Appointment
- Monday 18 February 2019 @ 3pm: Office Face to Face Appointment

Please note: if the legal aid application is not submit on Friday, the appointment booked for Monday will have to be rescheduled.

Kind Regards

Liselle Archer

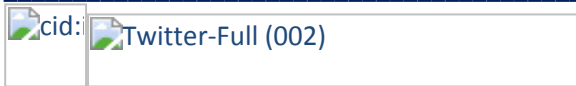
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(Please note that the bank statements must be:
 - Covering the last 3 months with no gaps, this includes 07 February 2019 –07 November 2018)
 - For all bank statements including savings accounts and dormant accounts)
3. Passport or Driving Licence (proof of ID)
4. Tenancy Agreement and letters from your landlord
5. Anything else you consider relevant.

Please note: we are unable to open a case until we have received all of the above documents.

Kind Regards

Liselle Archer

Tyrer Roxburgh Solicitors LLP
Tel +44 (0)20 8889 3319
Direct Dial +44 (0)20 8829 2950
Email liselle@tyrerroxburgh.co.uk



Head Office:
1 St Michaels Terrace
London N22 7SJ
DX 34704 WOOD GREEN 2
tel +44 (0)20 8889 3319
fax +44 (0)20 8881 6089

Luton Office:
Trend House
Dallow Road
Luton LU1 1LY
tel +44 (0)1582 726579

Please reply to our Head Office
www.tyrerroxburgh.co.uk

*Authorised by the Solicitors Regulation Authority. Tyrer Roxburgh Solicitors LLP is a limited liability partnership under the no.560748. A list of the members' names is open to inspection at the registered office.
VAT REG No: 221 8088 78 SRA No: 560748*



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If you are not the intended recipient please contact us as soon as possible.*

Partners • Mukesh Badhan • D Shanmuganathan

From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:30
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Attachments: Email-EW-190216-203114.switch



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From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:31
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 email 2 of 3 [SEC=OFFICIAL - SENSITIVE]

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From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:33
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 email 3 of 3 [SEC=OFFICIAL - SENSITIVE]

Attachments: Email-EW-190216-203322.switch



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From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

Classification: OFFICIAL - SENSITIVE



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 February 2019 11:24
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]
Dear Ebony Ward

Thank you for the files but part 3 of 3 did not have any attachments could you please resend if possible.

Regards

Lorraine Cordell

From: Ebony Ward [mailto:Ebony.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Ebony Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Ebony.ward@enfield.gov.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 February 2019 11:39
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]
Dear Ebony Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Ebony Ward [mailto:Ebony.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Ebony Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Ebony.ward@enfield.gov.uk

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From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:11
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 email 3 of 3 (resent) [SEC=OFFICIAL - SENSITIVE]

Attachments: Email-EW-190218-171039.switch



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From: Eboni Ward [Eboni.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

Apologies, I have resent the files today.

Please confirm receipt.

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 11:39
To: Eboni Ward <Eboni.Ward@enfield.gov.uk>
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Eboni Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 February 2019 18:17
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]
Dear Ebony Ward

Thank you for the email and re-sending the last document again to me.

But I have a very big issue there is hardly any data I have asked for in the 3 documents that you have sent, there is nothing from ASB Team, Legal services, no complaint details, no emails from anyone, no information regarding meeting that have been held about my son yet we know meetings have been held, nothing really from the mental health teams where data has been requested from Enfield Council. the list can go on and on, yet I know that the information is being held on Enfield councils systems, in fact there should be a great deal of data that all seems to me missing from the documents you have sent me.

If you look at our request you will see if does cover what I have asked for yet none of the data has been sent.

If Enfield Council is withholding data for some reason could we please be told the reason and why it is being withheld?

Can this please be addressed as soon as possible as we need all information that is being held on Enfield Councils systems across all departments relating to my son.

Regards

Lorraine Cordell

From: Ebony Ward [mailto:Ebony.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

Apologies, I have resent the files today.

Please confirm receipt.

Kind regards

Ebony Ward
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Enfield Council
E: Ebony.ward@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 11:39
To: Ebony Ward <Ebony.Ward@enfield.gov.uk>
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Eboni Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 February 2019 12:24
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]
Dear Ebony Ward

Can you please tell me if anything is being done regarding my below email as of yet I have not had a reply back from you regarding the issue I have with the SAR I put in regarding the data that has been asked for and we have not got.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 February 2019 18:17
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Thank you for the email and re-sending the last document again to me.

But I have a very big issue there is hardly any data I have asked for in the 3 documents that you have sent, there is nothing from ASB Team, Legal services, no complaint details, no emails from anyone, no information regarding meeting that have been held about my son yet we know meetings have been held, nothing really from the mental health teams where data has been requested from Enfield Council. the list can go on and on, yet I know that the information is being held on Enfield councils systems, in fact there should be a great deal of data that all seems to me missing from the documents you have sent me.

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Regards

Lorraine Cordell

From: Ebony Ward [mailto:Ebony.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
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Classification: OFFICIAL - SENSITIVE

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Enfield Council
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To: Eboni Ward <Eboni.Ward@enfield.gov.uk>
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Lorraine Cordell

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To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

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Enfield Council
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 20 February 2019 20:03

To: Liselle Archer

Subject: Re: Booked Appointments

Dear Liselle Archer

Would it please be possible to set a meeting up for Simon Cordell for Monday afternoon, it has taken me longer to get a laptop then I was hoping.

If you can get back to me I would be most grateful

Regards

Lorraine Cordell

Sent from my iPhone

On 13 Feb 2019, at 12:36, Liselle Archer <liselle@tyrerroxburgh.co.uk> wrote:

Dear Lorraine

Following our telephone conversation today, these appointments have been booked for you in relation to your son's case:

<!--[if !supportLists]--> <!--[endif]-->Friday 15 February 2019 @ 12pm: Telephone
Legal Aid Application Appointment

<!--[if !supportLists]--> <!--[endif]-->Monday 18 February 2019 @ 3pm: Office Face to
Face Appointment

Please note: if the legal aid application is not submit on Friday, the appointment booked for Monday will have to be rescheduled.

Kind Regards

Liselle Archer

Tyrer Roxburgh Solicitors LLP

Tel +44 (0)20 8889 3319

Direct Dial +44 (0)20 8829 2950

Email liselle@tyrerroxburgh.co.uk

<image001.jpg><image002.jpg>

Head Office:

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London N22 7SJ

DX 34704 WOOD GREEN 2

tel +44 (0)20 8889 3319

fax +44 (0)20 8881 6089

Luton Office:

Trend House

Dallow Road

Luton LU1 1LY

tel +44 (0)1582 726579

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www.tyrerroxburgh.co.uk

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<image007.png><image008.png> <image009.png> <image010.jpg>

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2019 18:14

To: Liselle Archer <liselle@tyrerroxburgh.co.uk>

Subject: FW: Legal Aid Agency Requirements Simon Cordell

Dear Liselle Archer

Please see attached documents including his bank statements which was missing from the below email. But can the solicitor please read below email as that says some bits about the case.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 11 February 2019 18:17

To: 'Liselle Archer'

Subject: RE: Legal Aid Agency Requirements

Dear Liselle Archer

I am writing this letter regarding the case that Enfield Council has laid before the court for a Possession Order for my son's flat. The court hearing is for the 08/03/2019 at 10:00 hours. I have tried to attach the most up to date information as there is a long history to this with Enfield Council and my son. I have ordered my son's bank statements but am waiting for them to come in the post so have included the other documents asked for in the email, and if a date can be set for him to see someone maybe by the time we see someone we will have the bank statement, but my son has had legal aid in the below cases, Please see attached documents.

I am writing this to give you some form of information relating to this case as it has in some ways been ongoing for some time.

Enfield Council has had 2 other court cases regarding these matters which were for injunction orders please see below information they were for the same cases as in this new Possession Order.

E00ED049: Edmonton Country Court

1. Interim Injunction order started by Enfield Council on the 09th January 2018 at Edmonton Country Court, to replace the one that was struck out by the court on the 06/11/2017 as the Judge would not put it back in place.
2. This case went on until the 09/08/2018, please see attached court order which was made, which Enfield Council was meant to have moved my son, which has never happened I have been trying to get this done since this date and Enfield Council have not done anything.

D02ED073: Edmonton Country Court

1. Interim Injunction order started by Enfield Council on the 9th August 2017 at Edmonton Country Court.
2. This case ended up being struck out on the 06/11/2017, the reason for this was due to Enfield Council not doing what the court asked them to do.

Even through there is a court order in place for Enfield Council to move my son, Enfield Council has done nothing only kept my son in a flat that is causing his health to be impacted and lied to multiple bodies regarding the order that was made on the 09/08/2018. The judge warned Enfield Council regarding a Possession Order on my son on the 09/08/2018, there is a lot of paperwork regarding all of this which will need to be gone over.

There are so many Emails and Documents regarding everything that has gone on it will be too much to send via email. So I have only put a few of the last emails and Letters including the new order, the other information will need to be done at a meeting as there is just so much information.

Regards

Lorraine Cordell

From: Liselle Archer [<mailto:liselle@tyrerroxburgh.co.uk>]

Sent: 07 February 2019 15:51

To: lorraine32@blueyonder.co.uk

Subject: Legal Aid Agency Requirements

Dear Madam

Following our telephone conversation today, please see below the requirements for the application for public funding (Legal Aid).

Please bring the following documents in order for us to open a case:

1. Most recent award letter confirming that your son receives ESA
2. Bank statements of all adults over the age 18 living in the household.
(Please note that the bank statements must be:
Covering the last 3 months with no gaps, this includes 07 February 2019 –07 November 2018)
For all bank statements including savings accounts and dormant accounts)
3. Passport or Driving Licence (proof of ID)
4. Tenancy Agreement and letters from your landlord
5. Anything else you consider relevant.

Please note: we are unable to open a case until we have received all of the above documents.

Kind Regards

Liselle Archer

Tyrer Roxburgh Solicitors LLP

Tel +44 (0)20 8889 3319

Direct Dial +44 (0)20 8829 2950

Email liselle@tyrerroxburgh.co.uk

<image001.jpg><image002.jpg>

Head Office:

1 St Michaels Terrace

London N22 7SJ

DX 34704 WOOD GREEN 2

tel +44 (0)20 8889 3319

fax +44 (0)20 8881 6089

Luton Office:

Trend House

Dallow Road

Luton LU1 1LY

tel +44 (0)1582 726579

Please reply to our Head Office

www.tyrerroxburgh.co.uk

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VAT REG No: 221 8088 78 SRA No: 560748

<image011.gif><image012.gif> <image013.gif> <image010.jpg>

Contracted with the Legal Aid Agency

We do not accept service of documents or other process by e-mail

Email us at lawmakers@tyrerroxburgh.co.uk

This message may contain privileged information, and is only intended to be received by the person to whom it is addressed.

If you are not the intended recipient please contact us as soon as possible.

Partners • Mukesh Badhan • D Shanmuganathan

From: Ronak Ahmed [ronak@tyrerroxburgh.co.uk]
Sent: 22 February 2019 15:34
To: lorraine32@blueyonder.co.uk
Cc: Liselle Archer
Subject: RE: Simon Cordell
Dear Ms Cordell

I have been forwarded your email below and can confirm that I am unfortunately not able to meet with you on Monday. Additionally, I am on holiday next week so if you need to speak to someone at the Office then please ask for Sean. My colleague Liselle Archer will also not be in the office from Monday so please do not send her any emails going forward.

The hearing on 8 March 2019 will be a brief 5 minute hearing and we will be requesting directions from the court on that occasion. This means that there will be opportunity to present further documents to trial (which will be sometime winter 2019 or spring 2020). Therefore I propose that we meet after I return from holiday. I will arrange for my colleague Sean or an external lawyer to represent Simon Cordell at the first hearing.

Best wishes

Ronak Ahmed
Consultant Solicitor
Tel (01582) 726579
Email ronak@tyrerroxburgh.co.uk

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 20 February 2019 20:03
To: Liselle Archer <liselle@tyrerroxburgh.co.uk>
Subject: Re: Booked Appointments

Dear Liselle Archer

Would it please be possible to set a meeting up for Simon Cordell for Monday afternoon, it has taken me longer to get a laptop than I was hoping.

If you can get back to me I would be most grateful

Regards

Lorraine Cordell

Sent from my iPhone

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 March 2019 15:07
To: 'chief.executive@enfield.gov.uk'; 'Ebony Ward'; 'jeremy.chambers@enfield.gov.uk'; 'enfield.data.protection.officer@enfield.gov.uk'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]
To Whom It May Concern:

I am writing this email as I have had no reply to my below emails, Ebony Ward sent me what was meant to be the full information I asked for on the 16/02/2019 yet there is really only 1997 data within the files she sent, I have emailed her back and yet have had not reply to my below emails. I do know there is a lot of data I asked for missing too much for it to have been a mistake. I am asking for this to be corrected and all the data I asked for in my SAR sent to me.

This is not the only time I submitted a SAR request to not be given all my data, could this please be addressed ASAP as I would like full data you hold about me, I do not feel it is right that I have to include in my email the chief executive and other to be able to get a reply to anything I write to anyone within Enfield Council.

Could someone please get back to me regarding this as soon as possible?

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 February 2019 12:24
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Can you please tell me if anything is being done regarding my below email as of yet I have not had a reply back from you regarding the issue I have with the SAR I put in regarding the data that has been asked for and we have not got.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 February 2019 18:17
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Thank you for the email and re-sending the last document again to me.

But I have a very big issue there is hardly any data I have asked for in the 3 documents that you have sent, there is nothing from ASB Team, Legal services, no complaint details, no emails from anyone, no information regarding meeting that have been held about my son yet we know meetings have been held, nothing really from the mental health teams where data has been requested from Enfield Council. the list can go on and on, yet I know that the information is being held on Enfield councils systems, in fact there should be a great deal of data that all seems to me missing from the documents you have sent me.

If you look at our request you will see if does cover what I have asked for yet none of the data has been sent.

If Enfield Council is withholding data for some reason could we please be told the reason and why it is being withheld?

Can this please be addressed as soon as possible as we need all information that is being held on Enfield Councils systems across all departments relating to my son.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

Apologies, I have resent the files today.

Please confirm receipt.

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 11:39
To: Eboni Ward <Eboni.Ward@enfield.gov.uk>
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Eboni Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

Classification: OFFICIAL - SENSITIVE



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 03 March 2019 15:29

To: 'Ian Davis'

Subject: RE: Complaint

To Whom It May Concern:

I am writing this email as I feel it is the only option I have left, I have written emails and complaints and I just do not get a reply to them, I have had to CC you into some of them in order to try and get a reply some I do get a reply when I CC you into emails but most of the time I get nothing.

I do not feel it is correct have to do this and as far as I know when you are CC into emails I am sure you should over see it and make sure things are getting addressed but it seems like this is failing now and I would like to know the reason why it is failing so badly.

I do know there is a pending court case for my son which Enfield Council has submitted to the court, but I do not feel that is a reason why emails / letters / complaints are not followed up,

from my understanding when a complaint is submitted you are on a time limited in order to make a reply yet even complaints are failing to deal or address complaint in a timely manner, I do not just write emails and letters for the fun of things I write them in order to get answer to what I am asking.

I am sorry for the way in which I have had to word this email but this is not just one letter / complaint / email which has gone un-replied to this has been ongoing now for years.

the way in which my son has been treated is a disgrace by Enfield Council, not once in all these years has anyone from Enfield Council come t see my son and as his side to anything or look at all the data my son has got which will prove he has not done all the things that is being said.

It seems all Enfield Council wants to do is court case after court case, and mislead the courts as that has been done many times regarding my son, and when the court orders something Enfield Council fails to do that as well.

This is becoming more and more serious regarding the failing towards my son and I feel it has gone far enough and therefore I would like you to address these failing.

Regards

Lorraine Cordell

From: Chief Executive [Chief.Executive@enfield.gov.uk]
Sent: 04 March 2019 12:11
To: Lorraine Cordell
Cc: complaintsandinformation; Andrea Clemons
Subject: RE: Complaint [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your email addressed to the Chief Executive. I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. A response will be sent to you direct on the issues raised.

Regards

Heather Littler
Senior Admin Officer
Chief Executive's Unit
London Borough of Enfield
Civic Centre, Silver Street, Enfield, EN1 3XY
Tel: 020 8379 4037
Email: heather.littler@enfield.gov.uk

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 March 2019 15:29
To: Chief Executive <Chief.Executive@enfield.gov.uk>
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Lorraine Cordell

Classification: OFFICIAL



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