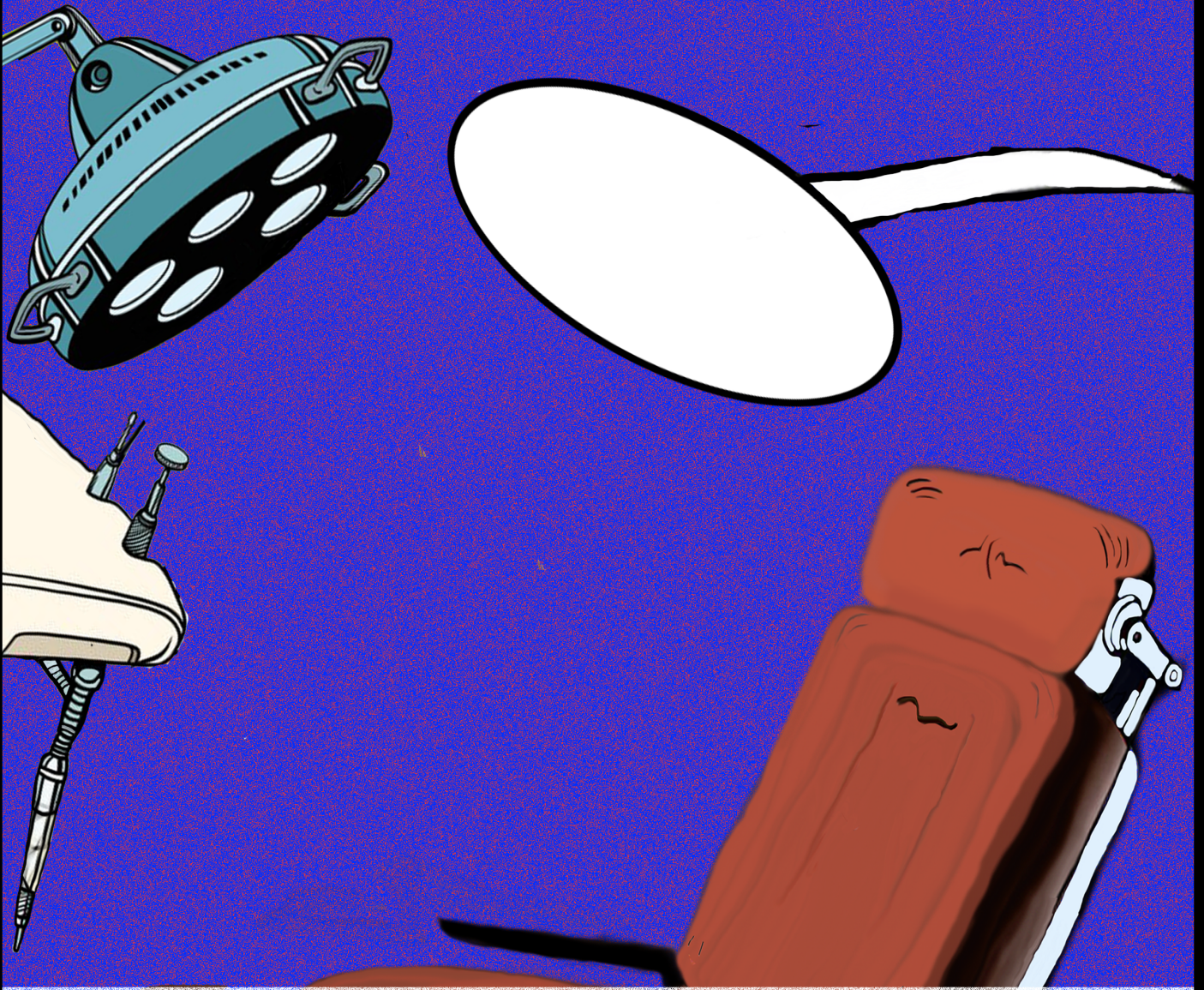


GOING TO THE DENTIST



As an NHS
Patient

GOING TO THE DENTWIST



As an NHS
Patient

**Simon Cordell's
INJUNCTION I
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The Family Dental Practice

J.Pashayadeh
Dental Surgeon & Associates
129-131 High Road
Wood Green
London
N22 6BB
Tel: 0208881 0495
Tel: 0208881 6698

SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD
EN3 7JQ

Dear CORDELL

We are writing to advise you that your check-up is now due.

Please call the practice to your earliest convenience to make a suitable appointment.

With compliments.

Yours sincerely

The Family Dental Practice

Ref: DWB/JT/4663127Q

NHS Foundation Trust

Dr AA CHOWDRY
Dental Surgery
195 High Street, Enfield
Middlesex
EN34DZ

Prosthodontic Dentistry
Department 21st Floor, Tower
Wing Guy's Hospital Great Maze
Pond London SE1 9RT

Department: 020 7188 7411
Fax: 020 7188 7486
Main Switchboard: 020 71887188

04 March 2015

Date of Birth: 26-01-1981
NHS No: 4340961671

Clinic Name: **Dental F21 PG Annexe**
Consultant: **BARTLETT** Clinic

Date: **04 March 2015**

Dear Dr CHOWDRY

Re: **MR SIMON CORDELL**
Hospital No: 4663127Q
Address: **109 BURNCROFT AVENUE, ENFIELD, MIDDLESEX, EN3 7JQ**

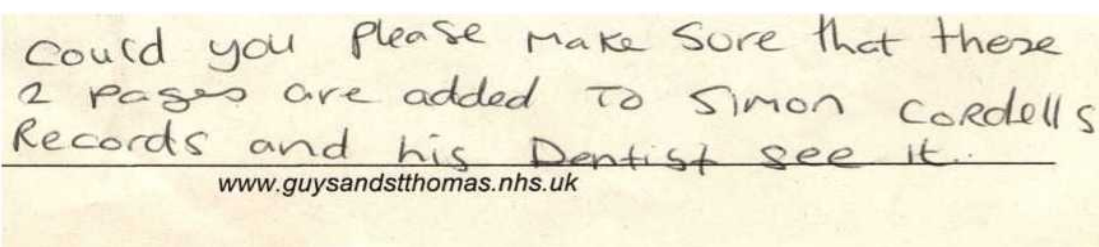
Thank you for asking me to see this patient he was seen on my clinic on the 4th March. The patient presented a few years ago following trauma to his upper anterior region and it was agreed to provide bridges. Sadly, he was unable to attend and since this time his upper anterior teeth remain unrestored. The UR2 has a crown preparation and is unrestored and the UL3 has a composite. Elsewhere his mouth is a reasonable condition but there are increased probing depths in the molars in the upper jaw approaching 5-6 mm. It is important that this is reduced and treated prior to any intervention on his upper anterior teeth. I would therefore be grateful if you would give him oral hygiene instruction and hygiene and then ensure that the probing depths have reduced in which case I would be happy to see him again with a view to apply for implants. In the intervening period he would like an upper denture to replace the upper anterior teeth and I would be grateful if you would provide that.

Kind regards

Yours sincerely,

*Professor
David Bartlett
Consultant in
Restorative
Dentistry*

Copy patient



Could you please make sure that these 2 pages are added to Simon Cordell's records and his Dentist see it.

www.guysandstthomas.nhs.uk



Guy's Hospital
Great Maze Pond
London SE1 9RT

NHS

St Thomas' Hospital
Westminster Bridge
Road London
SE1 7EH

Dental Appointments: 020 7188 8006
Main switchboard: 020 7188 7188

NHS number: 4340961671
Hospital number: 4663127Q
26 February 2015

Mr Simon Cordell 109
Burncroft Avenue
ENFIELD Middlesex
EN3 7JQ

Dear Mr Cordell

You are currently on the Dental outpatient waiting list for an appointment at Guy's and St Thomas' NHS Foundation Trust.

We have tried to contact you by telephone but have been unable to do so. We would therefore be grateful if you would contact the department by calling 020 7188 8008 to agree a suitable time and date for your appointment.

Please also have the name and address of your GP, your contact telephone numbers and details of any other appointments or holiday plans with you when you call.

If we do not hear from you within two weeks of the date of this letter, we will assume that, you no longer need the appointment and we will remove your name from the waiting list.

Yours sincerely

Dental Appointments Administrator

Guy's and St Thomas'



N HS Foundation Trust

Main Switchboard: 020 71887188

PRIVATE & CONFIDENTIAL MR
SIMON CORDELL 109
BURNCROFT AVENUE
ENFIELD MIDDLESEX.
EN3 7JQ

Ref: JT/4663127Q

05 March 2015

As a result of the Trust's implementation of the Department of Health's Copying Letters policy we enclose a copy of the letter sent from the hospital regarding your care.

Should you not wish to receive copies of letters in the future, please advise a member of staff in the outpatient clinic or the clinician that sees you.

Could you please make sure the
2 pages are added to Simon Cordell
his dentist sees it please

www.guysandstthomas.nhs.uk



Mr Simon Cordell
109 Burncroft Avenue
ENFIELD
Middlesex
EN37JQ

Guy's Hospital
Great Maze Pond
London SE1 9RT

FL21 Dental Multidisciplinary Postgraduate
Annexe Appointments: 020 7188 8006 Email:

Dentalappointments@gstt.nhs.uk

Main switchboard: 020 7188 7188

Your NHS number: 4340961671

Your hospital number: 4663127Q

2 March 2015

Dear Mr Simon Cordell

Appointment with FL21 Dental Multidisciplinary Postgraduate Annexe

We have booked the earliest available appointment for you to attend a dental clinic at Guy's Hospital. Please be advised that this appointment is for an initial assessment only.

Appointment details:

Date: Wednesday 4th March 2015
Time: 9:30 am
Clinic: FL21 Dental Multidisciplinary Postgraduate Annexe
Address: Floor 21, Lift/Stairs A, Tower Wing (Purple Zone), Guy's
Hospital
Under the care of: Dr. W Bartlett

If you need to change this appointment, please contact us as soon as possible by e-mail Dentalappointments@gstt.nhs.uk or on one of the telephone numbers given above.

Please note, due to extremely high demand for our services, if you reschedule your appointment more than once, fail to attend an appointment, or fail to provide at least 24 hours notice before cancelling an appointment, you will be discharged from the service.

More information about this visit is enclosed. Further information, including travel advice, is also available on our website www.guysandstthomas.nhs.uk.

Yours sincerely

Appointments Administrator Tel: 020 7188 8006 Email:
Dentalappointments@gstt.nhs.uk

The Family Dental Practice

J. Pashayadeh
Dental Surgeon & Associates
129-131 High Road Wood Green
London N22 6BB
Tel: 0208881 0495
Tel: 0208881 6698

To: SIMON CORDELL 109 BURNCROFT AVENUE ENFIELD EN3 7JQ

Dear CORDELL

We are writing to advise you that your check-up is now due.

Please call the practice to your earliest convenience to make a suitable appointment.

With compliments.

Sincerely

The Family Denial Practice

J. Pashazadch
Dental Surgeon & Associates
129-131 High Road Wood Green
London N22 6BB
Tel: 0208881 6698
Tel: 0208881

To: SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD
EN3 7JQ

Dear CORDELL

We are writing to advise you that your check-up is now due.

Please call the practice to your earliest convenience to make a suitable appointment.

With compliments.

Yours sincerely

NHS Foundation Trust
Guy's and St Thomas'

Guy's Hospital
Great Maze
Pond London
SE1 9RT

Mr Simon Cordell
23 Byron Terrace
Hertford Road
LONDON N9 7DG

25th June 2008

NHS Number: 434096167

Hospital Number: 4663127Q

Dear Mr Cordell,

Re: Dental Outpatient appointment

This is to confirm your outpatient appointment in FL26 Restorative Dentistry under the care of Miss S Watkins.
The details are as follows:

Date: Wednesday 20th August 2008 Time: 1:30 pm
Location: 26th Floor, Lift/Stairs A, Tower Wing Consultant: Miss S Watkins

The clinician you see may not be that named above but will be a member of his or her team.

Please note that if you fail to attend your appointment without telling us beforehand you will be removed from our waiting list and discharged back to your General Practitioner/General Dental Practitioner.

If you are unable to attend your appointment or no longer need to come to hospital, please contact the New Patient Referral Unit on **020 7188-8006** or via e-mail at DentaiNPRU@gstt.nhs.uk and let us know as soon as possible.

Yours sincerely,

Waiting List Co-ordinator

Unit of Restorative Dentistry

Guy's Tower, Floor 26

Dear Dentist

Thank you for referring your patient to the Restorative Dentistry Group at Kings Dental Institute at Guy's and St Thomas Hospitals. Unfortunately, we are unable to accept the referral because:

- (a) There is insufficient clinical information about your patient for us to assess this referral.
- (b) There appears to be no clinical indication for the patient to receive specialist dental treatment at a hospital. If this should not be an accurate interpretation of your letter, please re-refer with detailed clinical reasons. We recommend that you refer your patient to another colleague within the general dental services or to the Community Dental Service. Our guidelines for referral are available on <http://www.guysandstthomas.nhs.uk/services/ambulatory/dental/dental.aspx>. If however, you only require an opinion, please re-refer the patient.
- (c) Our normal policy is not to accept patients for replacement of veneers, crowns or bridges. Please re-refer if you wish us to see your patient to provide advice on such replacements and please let your patient know that the consultation is for advice only.
- (d) From your letter it appears that although this patient requires specialist treatment, they do not fall within our guidelines for hospital treatment. I would therefore advise a referral to a Specialist either in Practice or in the Community Dental Service, if available. A list of specialists is available on the GDC website gdc-uk.org. If, however, you only require an opinion, please re-refer the patient.

[(e) The clinical condition of your patient does not appear to fall within the guidelines for implant treatment under the NHS at this Institute. These guidelines are available on page 628 of the above website.

- (f) From your letter, it appears that this patient requires general dental care. If they would like to be considered for treatment on the undergraduate student clinic, please ask them to telephone 0207 188 9282 for an assessment clinic appointment. Please note that we cannot guarantee that they will be suitable for student treatment.

We are very sorry we are unable to help.

Yours sincerely

RESTORATIVE DENTISTRY GROUP
KING'S DENTAL INSTITUTE

Copy:

NHS Foundation Trust

Prosthodontic Dentistry Department
21st Floor, Tower Wing Guy's Hospital
Great Maze London SE1 9RT

Department: 020 7188 7477
Fax: 020 7188 7486 Main
Switchboard: 020 7188 7188

Ref: DWB/JT/4663127Q

04 March 2015

Dr AA CHOWDRY
Dental Surgery
195 High Street,
Enfield Middlesex
EN3 4DZ

Date of Birth: 26-01 -1981
NHS No: 4340961671

Clinic Name: Dental F21 PG Annexe Consultant: BARTLETT Clinic Date: 04 March 2015

Dear Dr CHOWDRY

Re: MR SIMON CORDELL

Hospital No: 4663127Q

Address: 109 BURNCROFT AVENUE, ENFIELD, MIDDLESEX, EN3 7JQ

Thank you for asking me to see this patient he was seen on my clinic on the 4th March. The patient presented a few years ago following trauma to his upper anterior region and it was agreed to provide bridges. Sadly, he was unable to attend and since this time his upper anterior teeth remain unrestored. The UR2 has a crown preparation and is unrestored and the UL3 has a composite. Elsewhere his mouth is a reasonable condition but there are increased probing depths in the molars in the upper jaw approaching 5-6 mm. It is important that this is reduced and treated prior to any intervention on his upper anterior teeth. I would therefore be grateful if you would give him oral hygiene instruction and hygiene and then ensure that the probing depths have reduced in which case, I would be happy to see him again with a view to apply for implants. In the intervening period he would like an upper- denture to replace the upper anterior teeth and I would be grateful if you would provide that.

Kind regards Yours sincerely,

Professor David Bartlett Consultant in Restorative Dentistry

Copy patient
Copy patient^A

you please ma Sure
pages are Simon 115
Records and Dentist it.

Guy's and St Thomas'



PRIVATE & CONFIDENTIAL

MR SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD
MIDDLESEX
EN37JQ

Ref: JT/4663127Q

05 March 2015

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2 pages are added to Simon Cordell Record and
his dentist sees it please



Mr Simon Cordell 109
Burncroft Avenue
ENFIELD Middlesex
EN3 7JQ

Guy's Hospital Great Maze Pond London SE1 9RT

FL21 Dental Multidisciplinary Postgraduate Annexe

Appointments: 020 7188 8006 Email:

Dentalappointments@gstt.nhs.uk

Main switchboard: 020 7188 7188

Your NHS number: 4340961671 Your
hospital number: 4663127Q

2 March 2015

Dear Mr Simon Cordell

Appointment with FL21 Dental Multidisciplinary Postgraduate Annexe

We have booked the earliest available appointment for you to attend a dental clinic at Guys Hospital.

Please be
advised that
this
appointment
is for an
initial
assessment
only.

Wednesday 4th March 2015 9:30

am

FL21 Dental Multidisciplinary Postgraduate Annexe Floor 21, Lift/Stairs A,
Tower Wing (Purple Zone), Guy's Hospital Dr. W Bartlett

Appointment details:

Date:

Time:

Clinic:

Address:

Under the care of:

If you need to change this appointment, please contact us as soon as possible by e-mail Dentalappointments@gstt.nhs.uk or on one of the telephone numbers given above.

Please note, due to extremely high demand for our services, if you reschedule your appointment more than once, fail to attend an appointment, or fail to provide at least 24 hours' notice before cancelling an appointment, you will be discharged from the service.

More information about this visit is enclosed. Further information, including travel advice, is also available on our website (www.guysandstthomas.nhs.uk).

Yours sincerely

Appointments Administrator Tel: 020 7188 8006 Email:

Dentalappointments@gstt.nhs.uk

Guy's and St Thomas' NHS Foundation Trust

Information for New Patients about Staff and Student Care at the Dental Institute Dental

Services

The Dental Hospital at Guy's and St Thomas' NHS Foundation Trust is part of the Dental Institute which brings together Guy's and St Thomas' NHS Foundation Trust with King's College Hospital NHS Foundation Trust and King's College London.

The Dental Hospital has responsibility for the training and education of dental undergraduates, postgraduates and other professional groups supporting dentistry. To support their training, routine dental care may be provided by our dental students or trainee dental hygienists. If this is the case, the consultant in charge of the clinic will assess your condition and decide whether you are suitable to have your dental care managed by a trainee. You will then be asked if you wish to receive treatment by a student. If you decide not to accept the offer of treatment by a student, there is a possibility that the hospital will not be able to offer you non-specialist dental care.

Dental clinics are situated either in **Tower Wing at Guy's Hospital** or the **Dental Polyclinic at St Thomas' Hospital**. The location of your clinic will be clearly stated in your appointment letter. **Please check carefully which hospital you are due to attend.**

Staff Clinics

The Dental Hospital staff clinics provide only highly specialised opinion and treatments, which cannot otherwise be provided in general or community dental practices.

Student Clinics

The hospital offers the opportunity for general dental care by students. Your treatment may be provided by, a number of dental students, depending on the treatment needs. In order to qualify for this service, you cannot be undergoing Dental treatment elsewhere or be registered with a General Dental Practitioner in the community. The service is accessed via booking and attending an assessment clinic appointment. After the initial appointment you will be informed whether treatment will be available in the student clinics. All student care is provided under close supervision from senior dental staff

New Patients to the Dental Hospital

Please note all new appointments are for initial assessment only. You will need to be prepared to spend up to 3 hours or more for all investigations to be carried out. You will then be advised whether treatment can be offered. You may therefore wish to bring some reading material with you to ease the wait.

Medical History

The aim of your first appointment is to make a provisional diagnosis of your condition. Hence it is essential for us to take a thorough history of your problem as well as documenting your medical history. Please bring with you any information regarding your medical history that

may be relevant, including details of any medication that you have been prescribed by your doctor, dentist or hospital specialist. If you are taking **Warfarin** please bring your **INR booklet** with you. A medical history will be taken, followed by an examination which may include X-rays and other specialist tests.

Who you will see?

A senior clinician, who is responsible for your care will see you. In most cases, this will be a consultant or a member of their team.

Children attending the Dental Hospital

All children under the age of 16 **must be accompanied** by a parent or legal guardian as parental consent is required before any procedure, including x-rays, may be carried out. **Please note that siblings, a relative or family friend cannot give consent, even if they hold a letter of authorisation from die parent legal guardian.**

You should where possible bring along any **x-ray pictures of your child's teeth** taken recently by your dentist. This may avoid repeating unnecessary x-rays or having to postpone treatment decisions until these x-rays can be sent to us and will also help to reduce the waiting time on the day of your visit.

Failure to attend new appointments

Due to high demand for our services, please be advised that you will not receive another appointment if you fail to attend a consultation appointment without notifying us at least 24 hours in advance or if you reschedule your appointment more than once.

To cancel or re-arrange a consultation appointment, please contact the Appointments Centre on 0207 188 8006 or via e-mail at dentalappointments@gsttnhs.uk

interpreters

If you need an interpreter for this appointment, please ring the number on your appointment letter to arrange one or call the language support team on 0207 188 8815 or e-mail languagesupport@gsttnhs.uk

Patient Transport

If you think you may be eligible for transport please contact the Patient Transport Assessment Team on 0207 188 2888.

Car Parking

Disabled parking is available on both sites. Other car parking is very limited and we encourage you to travel by public transport. Detailed travel information is available on our website at www.guvsandstthomas.nhs.uk or from our Knowledge and Information Centre (KIC) on 0207188 3416 or e-mail: kic@asstt.nhs.uk

You will be provided with more information regarding your treatment on your visit to the department.

Please complete the enclosed Patient Registration Questionnaire and Medical History forms and bring these with you when you attend your appointment